

* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times

Center Name	Center Number	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Job Centers														
Bushwick*	66	1:01	0:54											
FSCC Bronx*	17	1:20	0:56											
FSCC Brooklyn*	17	0:30	0:44											
FSCC Queens*	17	0:28	0:26											
Clinton Hill	67	1:02	0:42	0:27	0:25	0:31	0:47	1:05	1:07	1:19	1:19	2:02	1:16	0:58
Concourse*	45	1:50	0:39											
Coney Island	63	0:36	0:25	0:31	0:31	0:28	0:30	0:40	0:45	0:56	0:59	1:15	1:10	0:51
Crotona	46	0:52	0:32	0:20	0:25	0:38	1:04	0:52	1:01	1:06	1:12	1:36	1:13	0:43
Dekalb*	64	1:05	0:42											
Dyckman*	35	0:40	0:30											
East End*	23	1:00	0:56											
Fordham*	44	1:10	0:40											
Hunt's Point*	40	1:10	0:46											
Jamaica*	54	0:44	0:38											
Queens	53	0:42	0:37	0:22	0:23	0:30	0:35	0:44	0:56	1:27	1:47	2:00	1:07	0:48
Refugee*	47	0:15	0:13											
Richmond	99	1:06	0:30	0:21	0:21	0:26	0:24	0:35	0:36	0:52	0:49	0:54	0:38	0:38
Rider	38	0:57	0:47	1:39	1:52	1:16	1:06	1:29	1:48	1:03	1:45	1:23	1:06	0:52
Rockaway*	79	1:01	0:39											
Southern Brooklyn*	70	0:39	0:26											
St. Nicholas*	18	0:52	0:27											
Veterans*	62	0:29	0:46											
Waverly	13	1:01	0:51	0:24	0:28	0:23	0:43	0:41	0:52	1:15	1:47	2:07	1:47	0:59
Total Monthly Average CA		0:50	0:35	0:39	0:40	0:35	0:41	0:50	0:59	1:03	1:19	1:31	1:07	0:48
NCA SNAP Centers														
		Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Concourse*	S45	1:00	0:40											
Coney Island*	S22	0:23	0:16											
Crotona	S46	0:47	0:38	0:48	1:10	1:00	0:40	0:54	1:09	1:27	2:14	1:34	1:35	0:46
Washington Heights*	S13	0:11	0:11											
East End*	S02	0:31	0:17											
East New York*	S28	0:26	0:18											
Hunt's Point*	S40	0:26	0:26											
Jamaica*	S54	0:17	0:19											
Queens	S53	0:25	0:24	0:16	0:55	1:05	0:53	0:56	0:43	0:50	1:36	1:39	0:39	0:41
Richmond	S99	0:11	0:08	0:06	0:05	0:06	0:04	0:05	0:09	0:11	0:10	0:16	0:06	0:05
Rockaway*	S79	0:27	0:19											
SSI*	S15	0:28	0:17											
Waverly	S19	0:15	0:07	0:09	0:11	0:10	0:11	0:18	0:21	0:31	0:44	0:38	0:40	0:21
Williamsburg*	S21	0:26	0:11											
Total Monthly Average NCA SNAP		0:23	0:18	0:20	0:35	0:35	0:25	0:33	0:34	0:44	1:09	1:00	0:54	0:28
Citywide Monthly Average Wait Time		0:45	0:32	0:34	0:39	0:35	0:38	0:48	0:55	1:00	1:17	1:25	1:04	0:44