

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production November 2022

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of November 2022.

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production November 2022

November 2022 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	226	3	3,400	30	6	1	5	439	4110
EMTC	83	1	112	26	2	0	0	88	312
GRVC	276	0	1,025	7	0	0	0	0	1308
NIC	80	4	497	1	13	0	8	84	687
RMSC	192	5	1,003	7	3	0	2	28	1240
RNDC	202	21	789	16	9	5	162	725	1929
VCBC	131	0	140	7	5	0	32	27	342
Total	1,190	34	6,966	94	38	6	209	1,391	9,928

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production November 2022

November 2022 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	2,101	1,255	44	3,400
EMTC	93	0	19	112
GRVC	587	1	437	1,025
NIC	497	0	0	497
RMSC	265	738	0	1,003
RNDC	419	49	321	789
VCBC	138	0	2	140
Total	4,100	2,043	823	6,966

November 2022 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	15	15	0	30
EMTC	12	0	14	26
GRVC	0	7	0	7
NIC	0	0	1	1
RMSC	7	0	0	7
RNDC	15	0	1	16
VCBC	0	0	7	7
Total	49	22	23	94

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.