# CHS Access Report: July 2020

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of
2.1		the mental health referral was made.
2.2	Referrals seen within 77 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental
2.2		health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

#### III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	631
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	335
2.2	Referrals seen within 72 hours	310
2.3	% seen within 72 hours	93%

	Scheduled Services	Me	dical	Nur	sing	Menta	l Health	Reentry	Services		l/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	To	al
	Service Outcomes	Ν	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2079	68%	16532	79%	7728	81%	2036	78%	1338	84%	614	60%	228	45%	791	99%	31346	78%
3	Refused & Verified	473	15%	1181	6%	186	2%	156	6%	106	7%	144	14%	84	17%	0	0%	2330	6%
	Not Produced	506	16%	3310	16%	1601	17%	407	16%	143	9%	218	21%	104	21%	6	1%	6295	16%
	Rescheduled by CHS	19	1%	9	0%	82	1%	11	0%	0	0%	42	4%	17	3%	2	0%	182	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	69	14%	N/A	N/A	69	0%
	Total Scheduled Services	3077	100%	21032	100%	9597	100%	2610	100%	1587	100%	1018	100%	502	100%	799	100%	40222	100%
		5077	100%	21032	100%	9097	100%	2010	100%	1987	100%	1018	100%	502	100%	799	100%	40222	
										Donto	l/Oral	Specialty	Clinic On	Specialt	v Clinic				

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	84%	82%	84%	91%	74%	62%	99%	84%

5	Unscheduled Services	Ν	
5.1	Sick Call Completed	4900	

#### IV. AMKC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	160
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	118
2.2	Referrals seen within 72 hours	115
2.3	% seen within 72 hours	97%

%	NI						Sur	gery	Isla	and	Off Is	sland		nce Use		tal
	N N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
70%	2686	67%	2570	80%	813	75%	311	83%	112	56%	51	46%	583	99%	7583	74%
7%	126	3%	16	1%	48	4%	25	7%	10	5%	14	13%	0	0%	288	3%
22%	1221	30%	603	19%	221	20%	40	11%	76	38%	23	21%	6	1%	2336	23%
0%	2	0%	9	0%	1	0%	0	0%	1	1%	8	7%	0	0%	24	0%
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	14%	N/A	N/A	16	0%
100%	4035	100%	3198	100%	1083	100%	376	100%	199	100%	112	100%	589	100%	10247	100%
-	7% 22% 0% N/A	7%   126     22%   1221     0%   2     N/A   N/A	7%   126   3%     22%   1221   30%     0%   2   0%     N/A   N/A   N/A	7%   126   3%   16     22%   1221   30%   603     0%   2   0%   9     N/A   N/A   N/A   N/A	7%   126   3%   16   1%     22%   1221   30%   603   19%     0%   2   0%   9   0%     N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48     22%   1221   30%   603   19%   221     0%   2   0%   9   0%   1     N/A   N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48   4%     22%   1221   30%   603   19%   221   20%     0%   2   0%   9   0%   1   0%     N/A   N/A   N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48   4%   25     22%   1221   30%   603   19%   221   20%   40     0%   2   0%   9   0%   1   0%   0     N/A   N/A   N/A   N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%     22%   1221   30%   603   19%   221   20%   40   11%     0%   2   0%   9   0%   1   0%   0   0%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%   10     22%   1221   30%   603   19%   221   20%   40   11%   76     0%   2   0%   9   0%   1   0%   0   0%   1     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%   10   5%     22%   1221   30%   603   19%   221   20%   40   11%   76   38%     0%   2   0%   9   0%   1   0%   0   0%   1   1%     N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%   10   5%   14     22%   1221   30%   603   19%   221   20%   40   11%   76   38%   23     0%   2   0%   9   0%   1   0%   0   0%   1   1%   8     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   16	7%   126   3%   16   1%   48   4%   25   7%   10   5%   14   13%     22%   1221   30%   603   19%   221   20%   40   11%   76   38%   23   21%     0%   2   0%   9   0%   1   0%   0   0%   1   1%   8   7%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   16   14%	7%   126   3%   16   1%   48   4%   25   7%   10   5%   14   13%   0     22%   1221   30%   603   19%   221   20%   40   11%   76   38%   23   21%   6     0%   2   0%   9   0%   1   0%   0   0%   1   1%   8   7%   0     N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%   10   5%   14   13%   0   0%     22%   1221   30%   603   19%   221   20%   40   11%   76   38%   23   21%   6   1%     0%   2   0%   9   0%   1   0%   0   0%   1   1%   8   7%   0   0%     N/A   N/A	7%   126   3%   16   1%   48   4%   25   7%   10   5%   14   13%   0   0%   288     22%   1221   30%   603   19%   221   20%   40   11%   76   38%   23   21%   6   1%   2336     0%   2   0%   9   0%   1   0%   0   0%   1   1%   8   7%   0   0%   24     N/A   N/A

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	70%	81%	80%	89%	61%	58%	99%	77%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	1056

#### V. GRVC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services	Denta Sur	-		Clinic - On and	-	ty Clinic - sland	Substa	nce Use	Tot	tal
	Service Outcomes	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%
	Seen	151	37%	1579	52%	1289	84%	298	94%	149	63%	49	38%	24	35%	49	100%	3588	62%
3	Refused & Verified	133	33%	281	9%	6	0%	12	4%	33	14%	37	29%	16	23%	0	0%	518	9%
	Not Produced	119	29%	1165	39%	236	15%	6	2%	55	23%	33	26%	16	23%	0	0%	1630	28%
	Rescheduled by CHS	1	0%	0	0%	12	1%	0	0%	0	0%	9	7%	1	1%	0	0%	23	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	17%	N/A	N/A	12	0%
	Total Scheduled Services	404	100%	3025	100%	1543	100%	316	100%	237	100%	128	100%	69	100%	49	100%	5771	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	61%	84%	98%	77%	67%	58%	100%	71%

5	Unscheduled Services	N			
5.1	Sick Call Completed	752			

#### VI. HOJC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Me	dical	Nur	sing	Mental	Health	Reentry	Services		l/Oral gery		Clinic - On and	•	ty Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	39	95%	112	93%	6	12%	5	100%	6	75%	2	100%	4	100%	0		174	75%
3	Refused & Verified	2	5%	8	7%	36	69%	0	0%	0	0%	0	0%	0	0%	0		46	20%
	Not Produced	0	0%	0	0%	10	19%	0	0%	2	25%	0	0%	0	0%	0		12	5%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0		0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	41	100%	120	100%	52	100%	5	100%	8	100%	2	100%	4	100%	0	0%	232	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	81%	100%	75%	100%	100%		95%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	33

#### VII. MDC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	434
1.2	Average time to completion once known to CHS (hours)	3.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	174
2.2	Referrals seen within 72 hours	155
2.3	% seen within 72 hours	89%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services		l/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%
	Seen	230	69%	1803	78%	748	72%	286	67%	146	88%	58	46%	17	35%	0	0%	3288	74%
3	Refused & Verified	27	8%	33	1%	21	2%	44	10%	7	4%	10	8%	6	13%	0	0%	148	3%
	Not Produced	71	21%	480	21%	264	25%	93	22%	12	7%	53	42%	19	40%	0	0%	992	22%
	Rescheduled by CHS	4	1%	2	0%	3	0%	7	2%	0	0%	4	3%	2	4%	1	100%	23	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	8%	N/A	N/A	4	0%
	Total Scheduled Services	332	100%	2318	100%	1036	100%	430	100%	165	100%	125	100%	48	100%	1	100%	4455	100%
							-	-			-	-					-	-	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	79%	74%	77%	93%	54%	48%	0%	77%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	575

VIII. NIC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services		l/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	N	%
	Seen	103	59%	5036	95%	366	82%	43	84%	43	74%	79	59%	52	53%	3	100%	5725	92%
3	Refused & Verified	57	32%	226	4%	3	1%	4	8%	9	16%	13	10%	14	14%	0	0%	326	5%
	Not Produced	16	9%	24	0%	76	17%	4	8%	6	10%	21	16%	11	11%	0	0%	158	3%
	Rescheduled by CHS	0	0%	2	0%	1	0%	0	0%	0	0%	21	16%	3	3%	0	0%	27	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18	18%	N/A	N/A	18	0%
	Total Scheduled Services	176	100%	5288	100%	446	100%	51	100%	58	100%	134	100%	98	100%	3	100%	6254	100%
				5288	100%	446	100%		100%	58		134	100%	98	100%	3		6254	100

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	100%	83%	92%	90%	69%	67%	100%	97%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	360

#### IX. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Me	dical	Nui	rsing	Menta	l Health	Reentry	Services	Denta Sur	al/Oral gery		Clinic - On and	•	ty Clinic - Island	Substa	nce Use	То	tal
Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%
Seen	167	60%	704	77%	664	87%	117	88%	188	85%	40	58%	35	45%	0		1915	78%
3 Refused & Verified	45	16%	36	4%	2	0%	7	5%	13	6%	22	32%	19	25%	0		144	6%
Not Produced	67	24%	173	19%	61	8%	9	7%	21	9%	7	10%	16	21%	0		354	14%
Rescheduled by CHS	1	0%	1	0%	36	5%	0	0%	0	0%	0	0%	1	1%	0		39	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	8%	N/A	N/A	6	0%
Total Scheduled Services	280	100%	914	100%	763	100%	133	100%	222	100%	69	100%	77	100%	0	0%	2458	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	81%	87%	93%	91%	90%	70%		84%

5	Unscheduled Services	Ν	
5.1	Sick Call Completed	734	

#### X. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	5.6

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	41
2.2	Referrals seen within 72 hours	39
2.3	% seen within 72 hours	95%

Scheduled Services	Me	dical	Nur	sing	Menta	l Health	Reentry	Services	Denta Sur	l/Oral gery	Specialty Isla	Clinic - On and	•	ty Clinic - sland	Substa	nce Use	То	otal
Service Outcomes	Ν	%	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	N	%	N	%
Seen	476	82%	1525	90%	813	93%	200	95%	131	91%	152	84%	2	50%	76	100%	3375	90%
3 Refused & Verified	79	14%	93	6%	19	2%	5	2%	10	7%	16	9%	1	25%	0	0%	223	6%
Not Produced	16	3%	69	4%	29	3%	4	2%	3	2%	12	7%	0	0%	0	0%	133	4%
Rescheduled by CHS	9	2%	1	0%	12	1%	1	0%	0	0%	0	0%	0	0%	0	0%	23	1%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	25%	N/A	N/A	1	0%
Total Scheduled Services	580	100%	1688	100%	873	100%	210	100%	144	100%	180	100%	4	100%	76	100%	3755	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	96%	95%	98%	98%	93%	75%	100%	96%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	448

#### XI. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Me	dical	Nur	sing	Menta	l Health	Reentry	Services	Denta Sur	l/Oral gery	Specialty Isla	Clinic - On and	-	ty Clinic - sland	Substa	nce Use	То	tal
Service Outcomes	Ν	%	N	%	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%
Seen	132	73%	368	71%	587	69%	168	71%	187	98%	59	74%	17	49%	77	100%	1595	73%
3 Refused & Verified	23	13%	49	9%	69	8%	15	6%	3	2%	12	15%	6	17%	0	0%	177	8%
Not Produced	27	15%	100	19%	192	22%	52	22%	0	0%	4	5%	5	14%	0	0%	380	18%
Rescheduled by CHS	0	0%	0	0%	7	1%	0	0%	0	0%	5	6%	1	3%	0	0%	13	1%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	17%	N/A	N/A	6	0%
Total Scheduled Services	182	100%	517	100%	855	100%	235	100%	190	100%	80	100%	35	100%	77	100%	2171	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	81%	77%	78%	100%	89%	66%	100%	82%

5	Unscheduled Services	Ν	
5.1	Sick Call Completed	269	

XII. VCBC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

%	NI						Sur	gery	Isla	ind	Off Is	sland		nce Use		tal
	IN	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
71%	546	85%	563	83%	56	76%	177	95%	57	62%	23	45%	0	0%	1620	81%
13%	22	3%	6	1%	13	18%	6	3%	24	26%	8	16%	0	0%	114	6%
16%	70	11%	113	17%	5	7%	4	2%	11	12%	14	27%	0	0%	260	13%
0%	1	0%	0	0%	0	0%	0	0%	0	0%	1	2%	1	100%	4	0%
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	10%	N/A	N/A	5	0%
100%	639	100%	682	100%	74	100%	187	100%	92	100%	51	100%	1	100%	2003	100%
	13% 16% 0% N/A	13%   22     16%   70     0%   1     N/A   N/A	13%   22   3%     16%   70   11%     0%   1   0%     N/A   N/A   N/A	13%   22   3%   6     16%   70   11%   113     0%   1   0%   0     N/A   N/A   N/A   N/A	13%   22   3%   6   1%     16%   70   11%   113   17%     0%   1   0%   0   0%     N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13     16%   70   11%   113   17%   5     0%   1   0%   0   0%   0     N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%     16%   70   11%   113   17%   5   7%     0%   1   0%   0   0%   0   0%     N/A   N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%   6     16%   70   11%   113   17%   5   7%   4     0%   1   0%   0   0%   0   0%   0     N/A   N/A   N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%     16%   70   11%   113   17%   5   7%   4   2%     0%   1   0%   0   0%   0   0%   0   0%     N/A   N/A   N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%   24     16%   70   11%   113   17%   5   7%   4   2%   11     0%   1   0%   0   0%   0   0%   0   0%   0     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%   24   26%     16%   70   11%   113   17%   5   7%   4   2%   11   12%     0%   1   0%   0   0%   0   0%   0   0%   0   0%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%   24   26%   8     16%   70   11%   113   17%   5   7%   4   2%   11   12%   14     0%   1   0%   0   0%   0   0%   0   0%   1   17%   5   5   7%   4   2%   11   12%   14     0%   1   0%   0   0%   0   0%   0   0%   1   10%   1	13%   22   3%   6   1%   13   18%   6   3%   24   26%   8   16%     16%   70   11%   113   17%   5   7%   4   2%   11   12%   14   27%     0%   1   0%   0   0%   0   0%   0   0%   1   2%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   5   10%	13%   22   3%   6   1%   13   18%   6   3%   24   26%   8   16%   0     16%   70   11%   113   17%   5   7%   4   2%   11   12%   14   27%   0     0%   1   0%   0   0%   0   0%   0   0%   1   2%   1     N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%   24   26%   8   16%   0   0%     16%   70   11%   113   17%   5   7%   4   2%   11   12%   14   27%   0   0%     0%   1   0%   0   0%   0   0%   0   0%   1   12%   1   100%     N/A   N/A	13%   22   3%   6   1%   13   18%   6   3%   24   26%   8   16%   0   0%   114     16%   70   11%   113   17%   5   7%   4   2%   11   12%   14   27%   0   0%   260     0%   1   0%   0   0%   0   0%   0   0%   1   10%   4   2%   11   12%   14   27%   0   0%   260     0%   1   0%   0   0%   0   0%   0   0%   1   2%   1   100%   4     N/A   10%   4

4 Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1 Percent completed	84%	89%	83%	93%	98%	88%	61%	0%	87%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	499

XIII. WF

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Mee	dical	Nur	sing	Menta	l Health	Reentry	Services	Denta Sur	•	Specialty Isla	Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	126	84%	2173	87%	122	82%	50	70%	0		6	67%	3	75%	3	100%	2483	86%
3	Refused & Verified	23	15%	307	12%	8	5%	8	11%	0		0	0%	0	0%	0	0%	346	12%
	Not Produced	1	1%	8	0%	17	11%	13	18%	0		1	11%	0	0%	0	0%	40	1%
	Rescheduled by CHS	0	0%	0	0%	2	1%	0	0%	0		2	22%	0	0%	0	0%	4	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	25%	N/A	N/A	1	0%
	Total Scheduled Services	150	100%	2488	100%	149	100%	71	100%	0	0%	9	100%	4	100%	3	100%	2874	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	100%	87%	82%		67%	75%	100%	98%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	174

# CHS Access Report: August 2020

Draft Version: 10/29/2020



I. Table of Contents

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of
2.1	elemais made to mental health service	the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental
2.2	celefrais seen within 72 hours	health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

#### III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1055
1.2	Average time to completion once known to CHS (hours)	4.7

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	263
2.2	Referrals seen within 72 hours	247
2.3	% seen within 72 hours	94%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services	Denta Sur	al/Oral gery	Specialty Isla	Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	N	%	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
I	Seen	2081	67%	18319	76%	7545	77%	1979	69%	1340	84%	708	53%	258	43%	797	99%	33027	75%
3	Refused & Verified	493	16%	1153	5%	189	2%	237	8%	87	5%	205	15%	104	17%	1	0%	2469	6%
	Not Produced	516	17%	4496	19%	1989	20%	636	22%	159	10%	400	30%	120	20%	8	1%	8324	19%
	Rescheduled by CHS	15	0%	8	0%	95	1%	8	0%	1	0%	11	1%	14	2%	2	0%	154	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100	17%	N/A	N/A	100	0%
	Total Scheduled Services	3105	100%	23976	100%	9818	100%	2860	100%	1587	100%	1324	100%	596	100%	808	100%	44074	100%
										_		a		a					<u>г г</u>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	1 Percent completed	83%	81%	79%	77%	90%	69%	61%	99%	81%

5	Unscheduled Services	Ν	
5.1	Sick Call Completed	4683	

#### IV. AMKC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	256
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	121
2.2	Referrals seen within 72 hours	116
2.3	% seen within 72 hours	96%

Scheduled Services	Me	dical	Nur	rsing	Mental	Health	Reentry	Services		al/Oral gery		Clinic - On and	•	ty Clinic - Island	Substa	nce Use	То	tal
Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Seen	478	71%	3249	72%	2466	79%	719	66%	372	82%	120	49%	54	38%	566	99%	8024	74%
Refused & Verified	48	7%	99	2%	10	0%	113	10%	25	6%	6	2%	30	21%	0	0%	331	3%
Not Produced	145	22%	1177	26%	655	21%	250	23%	53	12%	118	48%	32	23%	7	1%	2437	22%
Rescheduled by CHS	1	0%	2	0%	9	0%	4	0%	1	0%	1	0%	1	1%	0	0%	19	0%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	17%	N/A	N/A	24	0%
Total Scheduled Services	672	100%	4527	100%	3140	100%	1086	100%	451	100%	245	100%	141	100%	573	100%	10835	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	74%	79%	77%	88%	51%	60%	99%	77%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	976

#### V. GRVC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Mee	dical	Nur	sing	Mental	Health	Reentry	Services	Denta Sur	ll/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
ł	Seen	130	33%	1559	45%	1158	80%	334	85%	132	64%	61	31%	35	41%	62	98%	3471	55%
3	Refused & Verified	124	31%	225	6%	5	0%	12	3%	15	7%	59	30%	8	9%	0	0%	448	7%
	Not Produced	144	36%	1695	49%	271	19%	46	12%	60	29%	72	37%	22	26%	1	2%	2311	37%
	Rescheduled by CHS	2	1%	1	0%	9	1%	0	0%	0	0%	2	1%	3	4%	0	0%	17	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	20%	N/A	N/A	17	0%
	Total Scheduled Services	400	100%	3480	100%	1443	100%	392	100%	207	100%	194	100%	85	100%	63	100%	6264	100%
							-												

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	51%	81%	88%	71%	62%	51%	98%	63%

5	Unscheduled Services	Ν	
5.1	Sick Call Completed	699	

#### VI. HOJC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Me	dical	Nur	sing	Menta	l Health	Reentry	Services		l/Oral gery		Clinic - On and	•	ty Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	29	85%	159	98%	72	61%	0		5	71%	2	100%	3	100%	0		270	83%
3	Refused & Verified	5	15%	2	1%	41	35%	0		1	14%	0	0%	0	0%	0		49	15%
	Not Produced	0	0%	0	0%	5	4%	0		1	14%	0	0%	0	0%	0		6	2%
	Rescheduled by CHS	0	0%	2	1%	0	0%	0		0	0%	0	0%	0	0%	0		2	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	34	100%	163	100%	118	100%	0	0%	7	100%	2	100%	3	100%	0	0%	327	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	99%	96%		86%	100%	100%		98%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	22

#### VII. MDC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	729
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	114
2.2	Referrals seen within 72 hours	103
2.3	% seen within 72 hours	90%

	Scheduled Services	Mee	dical	Nur	sing	Mental	Health	Reentry	Services	Denta Sur	l/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
	Service Outcomes	N	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	159	61%	2034	65%	740	66%	312	61%	201	93%	66	39%	18	38%	1	100%	3531	65%
3	Refused & Verified	20	8%	42	1%	26	2%	49	10%	4	2%	17	10%	2	4%	0	0%	160	3%
	Not Produced	77	30%	1042	33%	348	31%	148	29%	10	5%	85	50%	19	40%	0	0%	1729	32%
	Rescheduled by CHS	4	2%	2	0%	15	1%	0	0%	0	0%	1	1%	0	0%	0	0%	22	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	17%	N/A	N/A	8	0%
	Total Scheduled Services	260	100%	3120	100%	1129	100%	509	100%	215	100%	169	100%	47	100%	1	100%	5450	100%
		1																	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	1 Percent completed	69%	67%	68%	71%	95%	49%	43%	100%	68%

5	Unscheduled Services	N
5.1	Sick Call Completed	551

VIII. NIC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

N 5490 258	% 95% 4%	N 343	<b>%</b> 88%	N 62	<b>%</b> 76%	<b>N</b> 39	%	Ν	%	Ν	%	Ν	%	Ν	%
		343	88%	62	76%	20									
258	1%				/0/0	59	63%	97	76%	55	48%	16	94%	6206	92%
	4/0	2	1%	7	9%	13	21%	8	6%	13	11%	0	0%	377	6%
9	0%	43	11%	12	15%	10	16%	18	14%	21	18%	0	0%	129	2%
0	0%	1	0%	1	1%	0	0%	4	3%	6	5%	1	6%	14	0%
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	17%	N/A	N/A	20	0%
5757	100%	389	100%	82	100%	62	100%	127	100%	115	100%	17	100%	6746	100%
		0 0% N/A N/A	0 0% 1 N/A N/A N/A	0   0%   1   0%     N/A   N/A   N/A   N/A	0   0%   1   0%   1     N/A   N/A   N/A   N/A   N/A	0   0%   1   0%   1   1%     N/A   N/A   N/A   N/A   N/A   N/A	0   0%   1   0%   1   1%   0     N/A   N/A   N/A   N/A   N/A   N/A   N/A	0   0%   1   0%   1   1%   0   0%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	0   0%   1   0%   1   1%   0   0%   4     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A	0   0%   1   0%   1   1%   0   0%   4   3%     N/A   N/A	0   0%   1   0%   1   1%   0   0%   4   3%   6     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   20	0   0%   1   0%   1   1%   0   0%   4   3%   6   5%     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   20   17%	0   0%   1   0%   1   1%   0   0%   4   3%   6   5%   1     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   A   3%   6   5%   1	0   0%   1   0%   1   1%   0   0%   4   3%   6   5%   1   6%     N/A   N/A	0   0%   1   0%   1   1%   0   0%   4   3%   6   5%   1   6%   14     N/A   N/A   N/A   N/A   N/A   N/A   N/A   N/A   1   6%   14

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	100%	89%	84%	84%	83%	59%	94%	98%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	356

#### IX. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Me	dical	Nur	sing	Menta	l Health	Reentry	Services		l/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
Seen	126	58%	523	69%	599	85%	91	68%	141	84%	48	42%	38	51%	4	100%	1570	72%
B Refused & Verified	44	20%	56	7%	7	1%	11	8%	17	10%	38	34%	24	32%	0	0%	197	9%
Not Produced	48	22%	175	23%	75	11%	31	23%	9	5%	24	21%	5	7%	0	0%	367	17%
Rescheduled by CHS	1	0%	0	0%	23	3%	0	0%	0	0%	3	3%	2	3%	0	0%	29	1%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	8%	N/A	N/A	6	0%
Total Scheduled Services	219	100%	754	100%	704	100%	133	100%	167	100%	113	100%	75	100%	4	100%	2169	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	77%	86%	77%	95%	76%	83%	100%	81%

5	Unscheduled Services	<b>N</b> 586		
5.1	Sick Call Completed	586		

#### X. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	65
1.2	Average time to completion once known to CHS (hours)	7.5

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	25
2.2	Referrals seen within 72 hours	25
2.3	% seen within 72 hours	100%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services		ll/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	N	%
	Seen	580	84%	1277	92%	777	92%	173	81%	70	83%	148	76%	2	40%	71	99%	3098	88%
3	Refused & Verified	91	13%	63	5%	13	2%	11	5%	8	10%	19	10%	0	0%	0	0%	205	6%
	Not Produced	15	2%	51	4%	42	5%	30	14%	6	7%	29	15%	1	20%	0	0%	174	5%
	Rescheduled by CHS	5	1%	0	0%	16	2%	0	0%	0	0%	0	0%	0	0%	1	1%	22	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	40%	N/A	N/A	2	0%
	Total Scheduled Services	691	100%	1391	100%	848	100%	214	100%	84	100%	196	100%	5	100%	72	100%	3501	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	96%	93%	86%	93%	85%	40%	99%	94%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	406

#### XI. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services		ıl/Oral gery		Clinic - On and	-	ty Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	168	80%	653	74%	590	59%	143	57%	200	96%	77	63%	16	37%	74	99%	1921	69%
3	Refused & Verified	17	8%	52	6%	62	6%	18	7%	2	1%	19	16%	9	21%	1	1%	180	6%
	Not Produced	25	12%	183	21%	326	33%	88	35%	6	3%	26	21%	7	16%	0	0%	661	24%
	Rescheduled by CHS	0	0%	0	0%	19	2%	0	0%	0	0%	0	0%	0	0%	0	0%	19	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	26%	N/A	N/A	11	0%
	Total Scheduled Services	210	100%	888	100%	997	100%	249	100%	208	100%	122	100%	43	100%	75	100%	2792	100%
	•		8	•		•	8	8	•		<u>n</u>		•				8		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	79%	65%	65%	97%	79%	58%	100%	75%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	275

XII. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Med	dical	Nur	sing	Menta	Health	Reentry	Services		l/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	174	69%	652	80%	637	76%	92	86%	174	97%	86	58%	32	43%	0		1847	76%
3	Refused & Verified	37	15%	65	8%	6	1%	10	9%	2	1%	38	26%	18	24%	0		176	7%
	Not Produced	41	16%	102	12%	196	23%	4	4%	3	2%	25	17%	13	18%	0		384	16%
	Rescheduled by CHS	0	0%	1	0%	2	0%	1	1%	0	0%	0	0%	1	1%	0		5	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	14%	N/A	N/A	10	0%
	Total Scheduled Services	252	100%	820	100%	841	100%	107	100%	179	100%	149	100%	74	100%	0	0%	2422	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	87%	76%	95%	98%	83%	68%		84%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	579

XIII. WF

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	5
1.2	Average time to completion once known to CHS (hours)	0.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	3
2.2	Referrals seen within 72 hours	3
2.3	% seen within 72 hours	100%

	Scheduled Services	Mee	dical	Nur	sing	Mental	Health	Reentry	Services		al/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
	Service Outcomes	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	Seen	133	78%	2723	89%	163	78%	53	62%	6	86%	3	43%	5	63%	3	100%	3089	87%
3	Refused & Verified	31	18%	291	9%	17	8%	6	7%	0	0%	1	14%	0	0%	0	0%	346	10%
	Not Produced	5	3%	62	2%	28	13%	27	31%	1	14%	3	43%	0	0%	0	0%	126	4%
	Rescheduled by CHS	1	1%	0	0%	1	0%	0	0%	0	0%	0	0%	1	13%	0	0%	3	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	25%	N/A	N/A	2	0%
	Total Scheduled Services	170	100%	3076	100%	209	100%	86	100%	7	100%	7	100%	8	100%	3	100%	3566	100%
												8		-					

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	98%	86%	69%	86%	57%	63%	100%	96%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	233

# CHS Access Report: September 2020

Draft Version: 10/29/2020



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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of
2.1	Referrals made to mental health service	the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental
2.2	Referrals seen within 72 hours	health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
3		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
	Sick call completed	Number of sick call encounters completed by CHS

#### III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1368
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	246
2.2	Referrals seen within 72 hours	239
2.3	% seen within 72 hours	97%

Scheduled Services	Me	dical	Nur	sing	Menta	Health	Reentry	Services		al/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Seen	2154	62%	18973	75%	8416	74%	1977	69%	1401	87%	896	57%	205	42%	855	99%	34877	74%
3 Refused & Verified	664	19%	1137	5%	210	2%	276	10%	81	5%	334	21%	107	22%	0	0%	2809	6%
Not Produced	626	18%	5078	20%	2532	22%	607	21%	130	8%	337	21%	114	23%	4	0%	9428	20%
Rescheduled by CHS	17	0%	8	0%	187	2%	8	0%	5	0%	14	1%	13	3%	7	1%	259	1%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	52	11%	N/A	N/A	52	0%
Total Scheduled Services	3461	100%	25196	100%	11345	100%	2868	100%	1617	100%	1581	100%	491	100%	866	100%	47425	100%
					-	-	-	-	-	-	-			-	-	-		
				_			_		Denta	al/Oral	Specialty	Clinic - On	Special	ty Clinic -			_	_

4	Outcome Metrics	Medical	Nursing	Mental Health	<b>Reentry Services</b>	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	80%	76%	79%	92%	78%	64%	99%	79%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	4856

#### IV. AMKC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	471
	Average time to completion once known to CHS (hours)	4.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	128
2.2	Referrals seen within 72 hours	128
2.3	% seen within 72 hours	100%

S	cheduled Services	Med	dical	Nur	sing	Menta	Health	Reentry	Services		al/Oral gery		Clinic - On and	•	ty Clinic - Island	Substa	nce Use	То	tal
S	ervice Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	Ν	%	N	%	N	%
Se	een	511	65%	4292	71%	3044	82%	791	71%	383	88%	151	56%	36	36%	627	99%	9835	75%
<b>3</b> R	efused & Verified	108	14%	103	2%	23	1%	113	10%	11	3%	31	11%	11	11%	0	0%	400	3%
N	ot Produced	170	21%	1638	27%	622	17%	206	19%	40	9%	90	33%	34	34%	4	1%	2804	21%
R	escheduled by CHS	2	0%	0	0%	44	1%	0	0%	0	0%	0	0%	5	5%	1	0%	52	0%
R	escheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	13%	N/A	N/A	13	0%
Т	otal Scheduled Services	791	100%	6033	100%	3733	100%	1110	100%	434	100%	272	100%	99	100%	632	100%	13104	100%
			-			-	-	-				-	-		-	-		-	
4	uteomo Motrice		Nium	aina	Manta	Haalth	Deentre	Somicos	Denta	al/Oral	Specialty	Clinic - On	Special	ty Clinic -	Cubata		То		

4	Outcome Metrics	Medical	Nursing	Mental Health	<b>Reentry Services</b>	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	1 Percent completed	78%	73%	82%	81%	91%	67%	47%	99%	78%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	1093

#### V. GRVC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Med	dical	Nur	sing	Menta	l Health	Reentry	Services		al/Oral gery		Clinic - On and	-	ty Clinic - Island	Substa	nce Use	То	tal
Service Outcomes	N	%	N	%	N	%	N	%	N	%	Ν	%	N	%	N	%	N	%
Seen	162	44%	1326	38%	1239	78%	301	82%	184	77%	65	38%	16	25%	58	100%	3351	53%
3 Refused & Verified	111	30%	215	6%	21	1%	40	11%	16	7%	52	30%	18	28%	0	0%	473	7%
Not Produced	97	26%	1940	56%	325	20%	21	6%	36	15%	54	31%	29	45%	0	0%	2502	39%
Rescheduled by CHS	1	0%	1	0%	3	0%	3	1%	4	2%	1	1%	0	0%	0	0%	13	0%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%	N/A	N/A	2	0%
Total Scheduled Services	371	100%	3482	100%	1588	100%	365	100%	240	100%	172	100%	65	100%	58	100%	6341	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	1 Percent completed	74%	44%	79%	93%	83%	68%	52%	100%	60%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	721

#### VI. HOJC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Me	dical	Nur	sing	Menta	Health	Reentry	Services		al/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%
	Seen	29	74%	227	97%	87	58%	0		16	100%	0	0%	1	100%	0		360	82%
3	Refused & Verified	10	26%	8	3%	57	38%	0		0	0%	1	100%	0	0%	0		76	17%
	Not Produced	0	0%	0	0%	5	3%	0		0	0%	0	0%	0	0%	0		5	1%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0		0	0%	0	0%	0	0%	0		0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	39	100%	235	100%	149	100%	0	0%	16	100%	1	100%	1	100%	0	0%	441	100%

4 Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1 Percent completed	100%	100%	97%		100%	100%	100%		99%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	42

#### VII. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	823
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	88
2.2	Referrals seen within 72 hours	82
2.3	% seen within 72 hours	93%

Total	e	nce Use	Substar	y Clinic - sland	-		Specialty Isla		Denta Sur	Services	Reentry	Health	Mental	sing	Nurs	lical	Mec	Scheduled Services
N %	1	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	Service Outcomes
3507 67%	% 35	100%	2	31%	11	52%	84	92%	196	53%	220	65%	752	71%	2089	50%	153	Seen
132 3%	5 1	0%	0	19%	7	7%	11	4%	9	10%	41	1%	15	1%	26	7%	23	B Refused & Verified
1583 30%	5 15	0%	0	36%	13	40%	66	4%	9	37%	155	33%	380	28%	831	42%	129	Not Produced
18 0%	5 1	0%	0	0%	0	1%	2	0%	0	0%	1	1%	9	0%	3	1%	3	Rescheduled by CHS
5 0%	ł	N/A	N/A	14%	5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Rescheduled by Hospital
5245 100%	% 52	100%	2	100%	36	100%	163	100%	214	100%	417	100%	1156	100%	2949	100%	308	Total Scheduled Services
	%	100%	2	100%	36	100%	163	100%	214	100%	417	100%	1156	100%	2949	100%	308	Total Scheduled Services

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	57%	72%	66%	63%	96%	58%	50%	100%	69%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	553

VIII. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

	Scheduled Services	Mee	dical	Nur	sing	Mental	Health	Reentry	Services		al/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	N	%	Ν	%	Ν	%	N	%	N	%	Ν	%	N	%	Ν	%	Ν	%
	Seen	176	51%	5367	94%	358	86%	51	68%	40	63%	167	70%	65	52%	15	100%	6239	89%
3	Refused & Verified	155	45%	339	6%	1	0%	10	13%	11	17%	32	13%	28	22%	0	0%	576	8%
	Not Produced	16	5%	17	0%	54	13%	13	17%	13	20%	35	15%	16	13%	0	0%	164	2%
	Rescheduled by CHS	0	0%	1	0%	1	0%	1	1%	0	0%	5	2%	3	2%	0	0%	11	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	10%	N/A	N/A	13	0%
	Total Scheduled Services	347	100%	5724	100%	414	100%	75	100%	64	100%	239	100%	125	100%	15	100%	7003	100%
				1								1							

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.:	Percent completed	95%	100%	87%	81%	80%	83%	74%	100%	97%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	427

#### IX. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Ме	dical	Nur	sing	Menta	l Health	Reentry	Services		al/Oral gery		Clinic - On and	-	y Clinic - sland	Substa	nce Use	То	tal
Service Outcomes	Ν	%	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
Seen	107	54%	390	65%	527	79%	47	57%	113	75%	56	47%	20	49%	1	100%	1261	68%
Refused & Verified	28	14%	9	2%	10	2%	5	6%	26	17%	53	45%	9	22%	0	0%	140	8%
Not Produced	63	32%	196	33%	97	15%	31	37%	12	8%	9	8%	5	12%	0	0%	413	22%
Rescheduled by CHS	0	0%	2	0%	29	4%	0	0%	0	0%	0	0%	2	5%	0	0%	33	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	12%	N/A	N/A	5	0%
Total Scheduled Services	198	100%	597	100%	663	100%	83	100%	151	100%	118	100%	41	100%	1	100%	1852	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.	1 Percent completed	68%	67%	81%	63%	92%	92%	71%	100%	76%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	533

#### X. RMSC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	73
1.2	Average time to completion once known to CHS (hours)	6.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	28
2.2	Referrals seen within 72 hours	27
2.3	% seen within 72 hours	96%

ces	Med	dical	Nur	sing	Menta	l Health	Reentry	Services		•			-	-	Substa	nce Use	То	tal
es	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%
	513	76%	1693	88%	861	90%	246	85%	110	94%	219	73%	1	33%	88	100%	3731	86%
ed	133	20%	127	7%	11	1%	15	5%	3	3%	40	13%	1	33%	0	0%	330	8%
	24	4%	104	5%	65	7%	29	10%	4	3%	35	12%	1	33%	0	0%	262	6%
CHS	4	1%	1	0%	22	2%	0	0%	0	0%	4	1%	0	0%	0	0%	31	1%
Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
Services	674	100%	1925	100%	959	100%	290	100%	117	100%	298	100%	3	100%	88	100%	4354	100%
		-		•		•	-	-									-	
	es ed CHS Hospital I Services	es   N     513   513     ed   133     24   24     CHS   4     Hospital   N/A	es   N   %     513   76%     ed   133   20%     24   4%     CHS   4   1%     Hospital   N/A   N/A	es   N   %   N     513   76%   1693     ed   133   20%   127     24   4%   104     CHS   4   1%   1     Hospital   N/A   N/A   N/A	es   N   %   N   %     513   76%   1693   88%     ed   133   20%   127   7%     24   4%   104   5%     CHS   4   1%   1   0%     Hospital   N/A   N/A   N/A   N/A	es   N   %   N   %   N     513   76%   1693   88%   861     ed   133   20%   127   7%   11     24   4%   104   5%   65     CHS   4   1%   1   0%   22     Hospital   N/A   N/A   N/A   N/A   N/A	es   N   %   N   %   N   %     513   76%   1693   88%   861   90%     ed   133   20%   127   7%   11   1%     24   4%   104   5%   65   7%     CHS   4   1%   1   0%   22   2%     Hospital   N/A   N/A   N/A   N/A   N/A   N/A	es   N   %   N   %   N   %   N   %   N     513   76%   1693   88%   861   90%   246     ed   133   20%   127   7%   11   1%   15     24   4%   104   5%   65   7%   29     CHS   4   1%   1   0%   22   2%   0     Hospital   N/A   N/A   N/A   N/A   N/A   N/A	es   N   %   N   %   N   %   N   %     513   76%   1693   88%   861   90%   246   85%     ed   133   20%   127   7%   11   1%   15   5%     24   4%   104   5%   65   7%   29   10%     CHS   4   1%   1   0%   22   2%   0   0%     Hospital   N/A   N/A   N/A   N/A   N/A   N/A   N/A	Medical   Nursing   Mental Health   Reentry Services   Surgerity     es   N   %   % <td< td=""><td>es   N   %   %</td><td>IndexMedicalNursingMental HealthReentry ServicesSurgeryIslaesN%N%N%N%N%N51376%169388%86190%24685%11094%219ed13320%1277%111%155%33%40244%1045%657%2910%43%35CHS41%10%222%00%00%4HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/AN/AN/A</td><td>Medical   Nursing   Mental Health   Reentry Services   Surgery   Island     es   N   %   %</td><td>Medical Nursing Mental Health Reentry Services Surgery Island Off I   es N % %&lt;</td><td>Medical Nursing Mental Health Reentry Services Surgery Island Off Island   es N % % &lt;</td><td>Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substa   es N % % % % % %</td><td>Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substance Use   es N % % % % % % % % % % % % % % % %&lt;</td><td>Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substance Use Substance Use To make Use   es N % % % % % % % % % % &lt;</td></td<>	es   N   %   %	IndexMedicalNursingMental HealthReentry ServicesSurgeryIslaesN%N%N%N%N%N51376%169388%86190%24685%11094%219ed13320%1277%111%155%33%40244%1045%657%2910%43%35CHS41%10%222%00%00%4HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/AN/AN/A	Medical   Nursing   Mental Health   Reentry Services   Surgery   Island     es   N   %   %	Medical Nursing Mental Health Reentry Services Surgery Island Off I   es N % %<	Medical Nursing Mental Health Reentry Services Surgery Island Off Island   es N % % <	Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substa   es N % % % % % %	Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substance Use   es N % % % % % % % % % % % % % % % %<	Medical Nursing Mental Health Reentry Services Surgery Island Off Island Substance Use Substance Use To make Use   es N % % % % % % % % % % <

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	95%	91%	90%	97%	87%	67%	100%	93%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	442

#### XI. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Med	dical	Nur	sing	Mental	Health	Reentry	Services		l/Oral gery	Specialty Isla	Clinic - On Ind	-	sy Clinic - sland	Substa	nce Use	То	tal
	Service Outcomes	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	Ν	%	Ν	%	N	%
	Seen	176	61%	1092	89%	785	50%	156	51%	168	90%	79	58%	17	41%	62	100%	2535	66%
3	Refused & Verified	52	18%	27	2%	46	3%	28	9%	4	2%	37	27%	16	39%	0	0%	210	5%
	Not Produced	61	21%	114	9%	689	44%	124	40%	14	8%	19	14%	1	2%	0	0%	1022	27%
	Rescheduled by CHS	1	0%	0	0%	60	4%	0	0%	0	0%	1	1%	1	2%	0	0%	63	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	15%	N/A	N/A	6	0%
	Total Scheduled Services	290	100%	1233	100%	1580	100%	308	100%	186	100%	136	100%	41	100%	62	100%	3836	100%
	-																		
												Т							

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	91%	53%	60%	92%	85%	80%	100%	72%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	344

XII. VCBC

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

					sing	Wienta	l Health	Reentry	Services	Sur	gery	Isla	and	Off I	sland	Substa	nce Use	То	otal
Service	e Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	Ν	%	N	%	Ν	%
Seen		180	70%	773	75%	653	71%	140	85%	190	99%	72	44%	38	50%	1	100%	2047	73%
3 Refuse	ed & Verified	21	8%	47	5%	3	0%	7	4%	1	1%	77	47%	15	20%	0	0%	171	6%
Not Pro	oduced	57	22%	210	20%	260	28%	17	10%	1	1%	16	10%	13	17%	0	0%	574	20%
Resche	eduled by CHS	0	0%	0	0%	5	1%	0	0%	0	0%	0	0%	2	3%	0	0%	7	0%
Resche	eduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	11%	N/A	N/A	8	0%
Total S	Scheduled Services	258	100%	1030	100%	921	100%	164	100%	192	100%	165	100%	76	100%	1	100%	2807	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.3	Percent completed	78%	80%	71%	90%	99%	90%	70%	100%	79%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	570

XIII. WF

1	CHS Intakes (New Jail Admission)	n
	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

Scheduled Services	Med	dical	Nur	sing	Menta	l Health	Reentry	Services		-				•	Substa	nce Use	То	tal
Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Seen	147	88%	1724	88%	110	74%	25	74%	1	33%	3	50%	0	0%	1	100%	2011	86%
Refused & Verified	21	13%	234	12%	23	15%	3	9%	0	0%	0	0%	2	50%	0	0%	283	12%
Not Produced	0	0%	2	0%	15	10%	6	18%	1	33%	3	50%	2	50%	0	0%	29	1%
Rescheduled by CHS	0	0%	0	0%	1	1%	0	0%	1	33%	0	0%	0	0%	0	0%	2	0%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
Total Scheduled Services	168	100%	1960	100%	149	100%	34	100%	3	100%	6	100%	4	100%	1	100%	2325	100%
			-			-	•			-	-	-		-		<b>-</b>		
	Scheduled Services Service Outcomes Seen Refused & Verified Not Produced Rescheduled by CHS Rescheduled by Hospital Total Scheduled Services	Service OutcomesNSeen147Refused & Verified21Not Produced0Rescheduled by CHS0Rescheduled by HospitalN/A	Service OutcomesN%Seen14788%Refused & Verified2113%Not Produced00%Rescheduled by CHS00%Rescheduled by HospitalN/AN/A	Service OutcomesN%NSeen14788%1724Refused & Verified2113%234Not Produced00%2Rescheduled by CHS00%0Rescheduled by HospitalN/AN/AN/A	Service OutcomesN%N%Seen14788%172488%Refused & Verified2113%23412%Not Produced00%20%Rescheduled by CHS00%00%Rescheduled by HospitalN/AN/AN/AN/A	Service OutcomesN%N%NSeen14788%172488%110Refused & Verified2113%23412%23Not Produced00%20%15Rescheduled by CHS00%00%1Rescheduled by HospitalN/AN/AN/AN/AN/A	Service Outcomes   N   %   N   %   N   %     Seen   147   88%   1724   88%   110   74%     Refused & Verified   21   13%   234   12%   23   15%     Not Produced   0   0%   2   0%   15   10%     Rescheduled by CHS   0   0%   0   0%   1   1%     Rescheduled by Hospital   N/A   N/A   N/A   N/A   N/A   N/A	Service Outcomes   N   %   N   %   N   %   N     Seen   147   88%   1724   88%   110   74%   25     Refused & Verified   21   13%   234   12%   23   15%   3     Not Produced   0   0%   2   0%   15   10%   6     Rescheduled by CHS   0   0%   0   0%   1   1%   0     Rescheduled by Hospital   N/A   N/A   N/A   N/A   N/A   N/A   N/A	Service Outcomes   N   %   N	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgentryService OutcomesN%N%N%N%NSeen14788%172488%11074%2574%1Refused & Verified2113%23412%2315%39%0Not Produced00%20%1510%618%1Rescheduled by CHS00%0%0%11%00%1Rescheduled by HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/A	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgeryService OutcomesN%N%N%N%N%Seen14788%172488%11074%2574%133%Refused & Verified2113%23412%2315%39%00%Not Produced00%20%1510%618%133%Rescheduled by CHS00%00%11%00%133%Rescheduled by HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/A	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgeryIslaService OutcomesN%N%N%N%N%N%NSeen14788%172488%11074%2574%133%33Refused & Verified2113%23412%2315%39%00%00Not Produced00%20%1510%618%133%33Rescheduled by CHS00%00%11%00%133%0Rescheduled by HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/AN/AN/A	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgeryIslandService OutcomesN%N%N%N%N%M%Seen14788%172488%11074%2574%133%350%Refused & Verified2113%23412%2315%39%00%00%Not Produced00%20%1510%618%133%350%Rescheduled by CHS00%00%11%00%133%00%Rescheduled by HospitalN/AN/AN/AN/AN/AN/AN/AN/AN/AN/AN/AN/A	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgeryIslardOff IService OutcomesN%NNN <td>Scheduled ServicesMedicalMursingMental HealthReentry ServicesSurgeryIslardOff IslardService OutcomesN%N%N%N%N%N%N%N%N%N%N%N%N%%%<td< td=""><td>Scheduled ServicesMedicalMedicalNursingMental HealthReentry ServicesSurger<math>i_{IJ}</math><math>i_{IJ}</math>Off <math>i_{J}</math>SubstaService OutcomesN%N<th< td=""><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgery<math>i_{ij}</math><math>i_{ij}</math><math>0</math> (Mf JackSubstance OseService OutcomesN%N%N%N%N%N%N%N%N%%%</td><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgerySurgerySurgeryOff JameSurgerySu</td></th<></td></td<></td>	Scheduled ServicesMedicalMursingMental HealthReentry ServicesSurgeryIslardOff IslardService OutcomesN%N%N%N%N%N%N%N%N%N%N%N%N%%% <td< td=""><td>Scheduled ServicesMedicalMedicalNursingMental HealthReentry ServicesSurger<math>i_{IJ}</math><math>i_{IJ}</math>Off <math>i_{J}</math>SubstaService OutcomesN%N<th< td=""><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgery<math>i_{ij}</math><math>i_{ij}</math><math>0</math> (Mf JackSubstance OseService OutcomesN%N%N%N%N%N%N%N%N%%%</td><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgerySurgerySurgeryOff JameSurgerySu</td></th<></td></td<>	Scheduled ServicesMedicalMedicalNursingMental HealthReentry ServicesSurger $i_{IJ}$ $i_{IJ}$ Off $i_{J}$ SubstaService OutcomesN%N <th< td=""><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgery<math>i_{ij}</math><math>i_{ij}</math><math>0</math> (Mf JackSubstance OseService OutcomesN%N%N%N%N%N%N%N%N%%%</td><td>Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgerySurgerySurgeryOff JameSurgerySu</td></th<>	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgery $i_{ij}$ $i_{ij}$ $0$ (Mf JackSubstance OseService OutcomesN%N%N%N%N%N%N%N%N%%%	Scheduled ServicesMedicalNursingMental HealthReentry ServicesSurgerySurgerySurgeryOff JameSurgerySu

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	89%	82%	33%	50%	50%	100%	99%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	131