

\* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times

Center Name	Center Number	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
<b>Job Centers</b>															
Bushwick*	66	0:54													
FSCC Bronx*	17	0:56													
FSCC Brooklyn*	17	0:44													
FSCC Queens*	17	0:26													
Clinton Hill	67	0:42	0:27	0:25	0:31	0:47	1:05	1:07	1:19	1:19	2:02	1:16	0:58	0:43	0:34
Concourse*	45	0:39													
Coney Island	63	0:25	0:31	0:31	0:28	0:30	0:40	0:45	0:56	0:59	1:15	1:10	0:51	0:51	0:39
Crotona	46	0:32	0:20	0:25	0:38	1:04	0:52	1:01	1:06	1:12	1:36	1:13	0:43	0:45	0:32
Dekalb*	64	0:42													
Dyckman*	35	0:30													
East End*	23	0:56													
Fordham*	44	0:40													
Hunt's Point*	40	0:46													
Jamaica*	54	0:38													
Queens	53	0:37	0:22	0:23	0:30	0:35	0:44	0:56	1:27	1:47	2:00	1:07	0:48	0:52	0:29
Refugee*	47	0:13													
Richmond	99	0:30	0:21	0:21	0:26	0:24	0:35	0:36	0:52	0:49	0:54	0:38	0:38	0:37	0:28
Rider	38	0:47	1:39	1:52	1:16	1:06	1:29	1:48	1:03	1:45	1:23	1:06	0:52	1:11	0:53
Rockaway*	79	0:39													
Southern Brooklyn*	70	0:26													
St. Nicholas*	18	0:27													
Veterans*	62	0:46													
Waverly	13	0:51	0:24	0:28	0:23	0:43	0:41	0:52	1:15	1:47	2:07	1:47	0:59	1:02	0:50
Total Monthly Average CA		0:35	0:39	0:40	0:35	0:41	0:50	0:59	1:03	1:19	1:31	1:07	0:48	0:50	0:37
<b>NCA SNAP Centers</b>															
		Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
Concourse*	S45	0:40													
Coney Island*	S22	0:16													
Crotona	S46	0:38	0:48	1:10	1:00	0:40	0:54	1:09	1:27	2:14	1:34	1:35	0:46	0:36	0:35
Washington Heights*	S13	0:11													
East End*	S02	0:17													
East New York*	S28	0:18													
Hunt's Point*	S40	0:26													
Jamaica*	S54	0:19													
Queens	S53	0:24	0:16	0:55	1:05	0:53	0:56	0:43	0:50	1:36	1:39	0:39	0:41	0:52	1:05
Richmond	S99	0:08	0:06	0:05	0:06	0:04	0:05	0:09	0:11	0:10	0:16	0:06	0:05	0:05	0:06
Rockaway*	S79	0:19													
SSI*	S15	0:17													
Waverly	S19	0:07	0:09	0:11	0:10	0:11	0:18	0:21	0:31	0:44	0:38	0:40	0:21	0:16	0:25
Williamsburg*	S21	0:11													
Total Monthly Average NCA SNAP		0:18	0:20	0:35	0:35	0:25	0:33	0:34	0:44	1:09	1:00	0:54	0:28	0:28	0:35
Citywide Monthly Average Wait Time		0:32	0:34	0:39	0:35	0:38	0:48	0:55	1:00	1:17	1:25	1:04	0:44	0:46	0:37