

* Temporarily closed as of April 2020 due to COVID-19

Note: Tickets attributed to closed centers have been excluded

Citywide Average Wait Times

Center Name	Center Number	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Job Centers														
Bushwick*	66	0:59	0:56	1:10	1:16	1:17	1:21	1:12	1:30	1:01	0:54			
FSCC Bronx*	17	0:56	1:01	0:56	1:03	1:06	1:24	1:01	1:17	1:20	0:56			
FSCC Brooklyn*	17	0:21	0:29	0:25	0:29	0:34	0:28	0:27	0:32	0:30	0:44			
FSCC Queens*	17	0:27	0:34	0:40	0:35	0:24	0:28	0:31	0:33	0:28	0:26			
Clinton Hill	67	0:43	0:49	0:55	1:05	1:05	1:05	1:01	1:07	1:02	0:42	0:27	0:25	0:31
Concourse*	45	1:25	1:36	1:40	1:42	1:45	1:48	1:22	1:17	1:50	0:39			
Coney Island	63	0:30	0:32	0:34	0:43	0:36	0:40	0:28	0:36	0:36	0:25	0:31	0:31	0:28
Crotona	46	0:46	0:45	0:51	0:54	0:52	1:02	0:50	0:53	0:52	0:32	0:20	0:25	0:38
Dekalb*	64	0:50	0:53	0:55	0:59	0:59	0:56	0:49	0:56	1:05	0:42			
Dyckman*	35	0:36	0:38	0:40	0:44	0:41	0:46	0:42	0:41	0:40	0:30			
East End*	23	0:43	0:48	0:51	1:02	1:07	1:14	1:01	1:15	1:00	0:56			
Fordham*	44	0:50	0:53	0:58	1:02	1:06	1:20	1:17	1:21	1:10	0:40			
Hunt's Point*	40	0:58	0:59	0:57	1:00	1:15	1:19	1:10	1:17	1:10	0:46			
Jamaica*	54	0:39	0:46	0:48	0:53	0:44	0:51	0:41	0:51	0:44	0:38			
Queens	53	0:40	0:41	0:42	0:46	0:53	0:49	0:43	0:45	0:42	0:37	0:22	0:23	0:30
Refugee*	47	0:09	0:09	0:11	0:14	0:13	0:16	0:13	0:11	0:15	0:13			
Richmond	99	0:52	0:59	0:56	0:58	0:56	1:04	0:49	1:03	1:06	0:30	0:21	0:21	0:26
Rider	38	0:54	0:58	1:00	1:14	1:15	1:34	1:28	1:23	0:57	0:47	1:39	1:52	1:16
Rockaway*	79	0:42	0:50	0:51	1:00	1:02	1:04	1:00	1:01	1:01	0:39			
Southern Brooklyn*	70	0:39	0:40	0:40	0:45	0:44	0:46	0:43	0:49	0:39	0:26			
St. Nicholas*	18	0:42	0:41	0:42	0:53	1:01	1:00	0:47	0:47	0:52	0:27			
Veterans*	62	0:24	0:29	0:30	0:28	0:35	0:51	0:44	0:47	0:29	0:46			
Waverly	13	0:52	0:49	1:01	1:03	1:10	1:26	1:18	1:25	1:01	0:51	0:24	0:28	0:23
Total Monthly Average CA		0:41	0:43	0:46	0:51	0:52	0:57	0:49	0:54	0:50	0:35	0:39	0:40	0:35
NCA SNAP Centers														
		Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Concourse*	S45	0:30	0:34	0:50	0:42	0:52	1:08	0:55	0:43	1:00	0:40			
Coney Island*	S22	0:15	0:13	0:16	0:34	0:35	0:38	0:49	0:28	0:23	0:16			
Crotona	S46	0:33	0:37	0:38	0:54	0:58	1:22	0:48	1:16	0:47	0:38	0:48	1:10	1:00
Washington Heights*	S13	0:14	0:16	0:17	0:13	0:14	0:19	0:13	0:14	0:11	0:11			
East End*	S02	0:27	0:30	0:23	0:30	0:29	0:35	0:20	0:22	0:31	0:17			
East New York*	S28	0:34	0:36	0:51	1:01	0:27	0:34	0:35	0:33	0:26	0:18			
Hunt's Point*	S40	0:26	0:28	0:26	0:29	0:32	0:32	0:24	0:28	0:26	0:26			
Jamaica*	S54	0:12	0:15	0:17	0:17	0:19	0:22	0:18	0:18	0:17	0:19			
Queens	S53	0:28	0:37	0:39	0:45	0:38	0:52	0:31	0:35	0:25	0:24	0:16	0:55	1:05
Richmond	S99	0:11	0:10	0:13	0:14	0:16	0:16	0:11	0:11	0:11	0:08	0:06	0:05	0:06
Rockaway*	S79	0:25	0:29	0:32	0:31	0:31	0:29	0:19	0:27	0:27	0:19			
SSI*	S15	0:29	0:31	0:26	0:21	0:28	0:25	0:17	0:21	0:28	0:17			
Waverly	S19	0:13	0:10	0:14	0:15	0:14	0:12	0:10	0:17	0:15	0:07	0:09	0:11	0:10
Williamsburg*	S21	0:25	0:26	0:27	0:33	0:29	0:28	0:24	0:26	0:26	0:11			
Total Monthly Average NCA SNAP		0:19	0:25	0:27	0:30	0:29	0:34	0:24	0:27	0:23	0:18	0:20	0:35	0:35
Citywide Monthly Average Wait Time		0:37	0:40	0:43	0:47	0:48	0:53	0:45	0:49	0:45	0:32	0:34	0:39	0:35