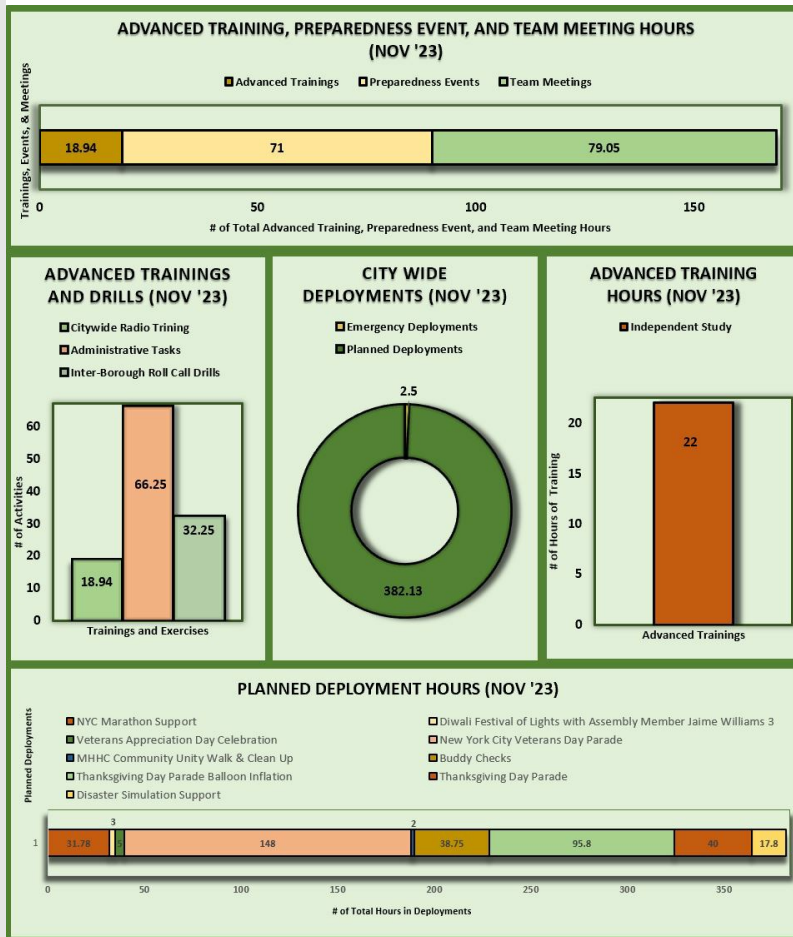


ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.
PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.

November 2023 After Action Report (AAR)



MONDAY RADIO ROLL CALL

Borough Channel:
CERT SI

12/04 Responding Borough:
 Bronx

Call scenario:
 Report the unit #'s of the radios your Team possesses.

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

November was an incredibly active month for NYC CERT! We clocked in over 382 hours of citywide deployments, 32 hours of radio drills, 23 hours of advanced training, 79 hours of team meetings, and 66 hours of administrative tasks. And that's not all!

We were present and CERT strong at the Veteran's Day Parade, the Thanksgiving Day Balloon Inflation, and Thanksgiving Day Parade. Our buddy checks reached over 38 hours of concern and care for our team members and local partners. CERT members came out for over 17 hours to support the Basic Training Cycle 45 Disaster Simulations, welcoming new graduates to the team.



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and

The Holidays are here, and NYC CERT is ready to serve New York City, with the same level of dedication and commitment to safety shown throughout the year, in celebration of the season.

We thank the entire team for their tireless efforts and bight spirits. Stay aware and safe this holiday season.

Consider Fire Safety when Holiday Decorating



FEMA

Unwrap your gift of holiday safety early. Follow these tips to prevent home fires:

Flammable seasonal decorations, dry Christmas trees and more time spent in the kitchen all contribute to a higher number of [home fires](#) during the holiday season.

- Turn off holiday lights at night or when you leave the house.
- Don't overload extension cords.
- Keep candles away from flammable materials. Consider using flameless candles during Kwanzaa or Hanukkah celebrations.
- Make sure to have working smoke alarms close to where anyone may be sleeping.
- Keep your Christmas tree watered: don't let your holiday tree dry out.



Find more ways to keep your holiday season safe at [Holiday Safety Tips from the FDNY](#).

outlines policies and procedures for you and your team to follow.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

QUIZ

Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter.

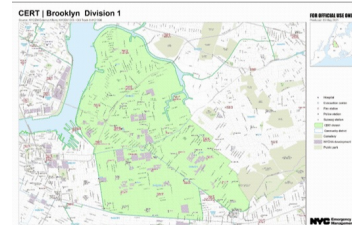
[CLICK HERE FOR THIS WEEK'S QUIZ](#)

The previous question was:
Please choose the correct tip(s) for using Lithium-Ion batteries.

Correct Answer(s): **All options were correct!**

- If a battery overheats or you notice an odor, change in shape/color, or odd noises from a device, discontinue use immediately.
- Do not place in direct sunlight.
- Visit [nyc.gov/batteries](https://www.nyc.gov/batteries) for proper disposal instructions.

You can find more tips by visiting <https://www.fdnysmart.org/>



NYC CERT Division maps are available (pdf format) to support recruitment and



CERT GRADUATION

NYC
Emergency
Management

It's official! We've got some new recruits in town and we couldn't be more stoked! We want to give a huge shoutout to all the new members who joined us last night. It was amazing to meet you, your friends and family. We hope you had a great time at the celebration and are ready to dive into your volunteer role. We can't wait to see you all decked out in your CERT uniforms. So buckle up and get ready for an exciting journey ahead! Happy holidays, and welcome to New York City Emergency Management!



Monday/ Wednesday class



Tuesday/ Thursday Class

We'd also like to note that during the graduation ceremony, NYCEM Commissioner Zach Iscol presented Manhattan Division 3 CERT with the 2023 Joanne Webb-Dixon NYC CERT Ambassador Award. Led by Division

preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.





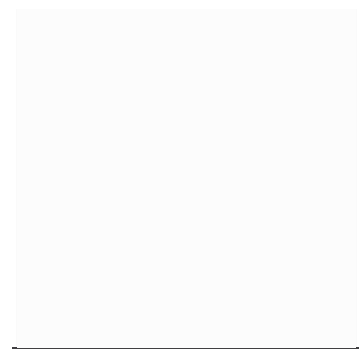
Chief, Beth Rowan, Manhattan Division 3 have been very active this past year in their community, accumulating over 164 hours supporting planned and emergency deployments including National Night Out, the Japan parade, the NYC Pride Parade, Tunnel-to-Towers 5K Run, the Five Boro Bike Tour, several cultural celebrations at Gracie Mansion, and even attended the Community

Preparedness Disaster Symposium as a team to enhance their knowledge on how to help their communities.

Thank you, Beth, and all Manhattan Division 3 members, for your exceptional efforts in community preparedness and following in the footsteps of the late Joanne Webb-Dixon. You have truly made a difference and captured the role of ambassadors for your community!

[View all photos and video from this NYC CERT Graduation](#)

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



The Escape Plan: Test Your Fire Safety Skills

In this [virtual and augmented reality experience](#), you are racing against the clock to escape from an apartment fire. You will have to navigate through several rooms and make fast decisions to avoid danger. Are you up for the challenge?





LIVE

YOUR LIFE.

Need to talk to someone about your mental health or substance use?
We're only three numbers away. Call or text.



988 is your connection to free, confidential mental health support. Talk, text or chat with a counselor and get access to mental health and substance use services. Available 24/7 in your language.*



Call or text **988** or chat online at nyc.gov/988.

988 SUICIDE & CRISIS LIFELINE

NYC Health
Eric L. Adams
Mayor
Adrienne Vassan, MD, PhD
Commissioner

*Text and chat are only available in English and Spanish.

Send Us Your Photos!



Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your event at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

[Download Photos from the Gracie Mansion Anniversary Event](#)

VOLUNTEER OPPORTUNITIES



Dyker Heights Lights

NYC CERT will assist the 68th Precinct with crowd and traffic control at the Dyker Heights Holiday Lights during the upcoming holiday season.

[Registration | Sat, Dec 2, 2023 at 6PM](#)

[Registration | Sat, Dec 9, 2023 at 6PM](#)

[Registration | Sat, Dec 16, 2023 at 6PM](#)

Regina Pacis Church Procession

Tuesday December 12th, NYC CERT will be assisting the 68th Precinct with traffic and pedestrian safety and control for the Regina Pacis Church Procession throughout several streets in Bay Ridge. Please dress comfortably and appropriately for the weather! Please click here to register.



[Registration | Tue, Dec 12, 2023 at 5:00 PM](#)



Community Mayors for Children with Special Needs, Annual Operation Santa Claus

CERT will assist the Community Mayors for Children with Special Needs, Inc. with the annual Operation Santa Claus event at JFK Airport, Port Authority Hangar No. 19.

[Registration | Wed, Dec 13, 2023 at 8AM](#)

Community Engagement Webinar Series

Child Safety Webinar: Poison Control



In this workshop you will learn :

- Best practices for medication safety, cleaning/ chemical product storage
- Prevent Carbon Monoxide Poisoning
- When to call 911 and when to call the Poison Center
- What questions to ask when you call the Poison Center
- How to avoid an unnecessary trip to the emergency department

This presentation will be led by Eduardo Torres a Community Health Educator with the NYC Poison Control Center of NYC's Department of Health & Mental Hygiene

Date: Monday - December 4, 2023

Time: 11:00 a.m. EST

Link: <https://bit.ly/HomeSafety2>

NYC Emergency
Management

[CLICK HERE TO REGISTER TODAY](#)

Disaster Mind Simulation

Please join the Region 2 and Region 8 National Preparedness Division for a webinar on disaster mind simulation.

[Registration](#) | [Wed, Dec 6, 2023 at 12PM](#)



Dialysis in Disaster

Join the Region 2 National Preparedness Division and Quality Insights Renal Network for a webinar on Dialysis in Disaster.

[Registration](#) | [Wed, Dec 13, 2023 at 1PM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

ADVANCED TRAINING



Advanced Training: Hands-Only CPR by NY Presbyterian Hospital

NY Presbyterian's Community Affairs Department will provide advanced training in Hands-Only CPR, AED and Narcan. This training will be offered at New York Presbyterian / Columbia University

[Registration](#) | Tue, Dec 5, 2023 at 6:30PM

NYC CERT VOLUNTEER ACTIVITY

Basic Training Cycle 45



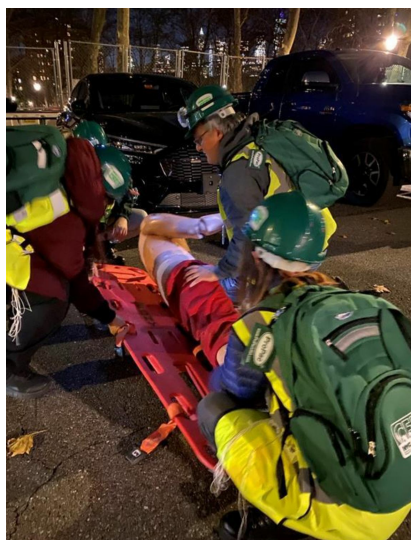


Let's welcome our newest NYC CERT graduates!

Graduating Basic Training means having competencies in several emergency lifesaving skills, which include traffic management, basic first aid, light search and rescue, and fire safety, and other emergency management and preparedness awareness skills.

On Tuesday, November 21st and Monday, November 27th, Cycle 45 put the six weeks of knowledge and team work to practice during the disaster simulation that tested all the competencies.

Congratulations.



CERT Leadership Development Meeting



CERT leadership development class was held on November 29th 2023. The class was well attended by members interested in learning about leadership in the CERT program. Current leaders join the class to encourage those in attendance to join leadership.

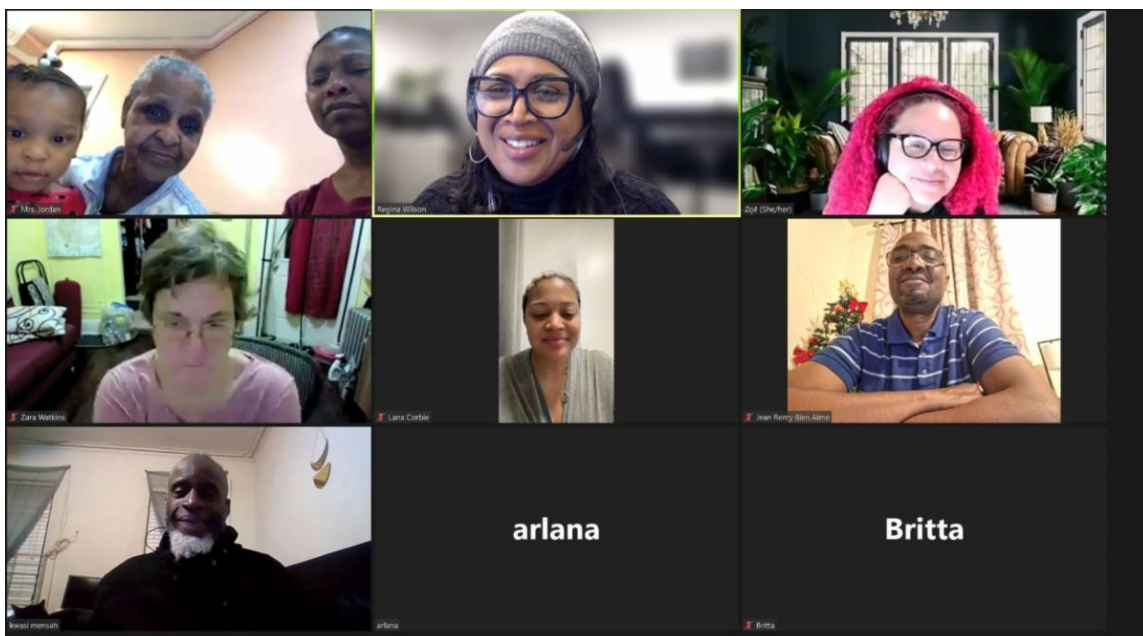
Thanks to all who attended.

Manhattan Division 5 Monthly Team Meeting



On Tuesday, November 28, 2023, Manhattan Division 5 held a hybrid monthly team meeting. They discussed holiday party plans, support for Manhattan Division 4's upcoming training, and a collaboration with a local partner for CERT presence in a live Active Shooter training event. They reviewed their phone tree for buddy checks, and noted the responses. They also, discussed a division introduction to new CERT graduates.

Brooklyn Division 4 Monthly Team Meeting



The team met on November 27th for their monthly meeting. During the meeting the team discussed their holiday outreach for the community as well as a fun event for the team. The team discussed a possible joint holiday celebration with another neighboring team to bring in the festive time together. The team discussed sharpening up their RNY tabling skills as they prepare to start off the New Year keeping their community safe.

Queens Division 1 Monthly Team Meeting



Queens Division 1 held their monthly meeting, on Monday, November 27th, and discussed upcoming holiday community initiatives. The Chief discussed leadership opportunities for the team, and encouraged them to join the CERT leadership class. The team was encouraged to attend community board meetings and other community based events to deepen community involvement.



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



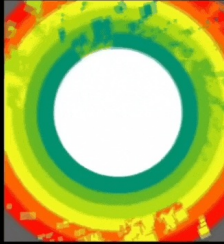
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO
 Director
 Volunteer Programs

ANTHONY ESCOTO
 Program Manager
 Training & Exercises

DENISE ESPOSITO
 Specialist
 Recruitment & Retention

REGINA WILSON
 Specialist
 CERT Leadership

GABRIEN ZERVOS
 Specialist
 Operations & Engagement

AMY JOY ROBATEAU
 Member
 AmeriCorps



[Schedule a meeting with NYC CERT Staff:
 https://on.nyc.gov/bookCERT](https://on.nyc.gov/bookCERT)

- Choose a Topic:*
- [CERT Pick-up \(In-Person\)](#)
 - [NYC CERT Operations](#)
 - [Advanced Training](#)
 - [Exercises & Tabletops](#)
 - [General Questions](#)
 - [CERT ID Questions](#)
 - [Leadership Interest](#)
 - [Borough Discussion](#)
 - [Division Discussion](#)



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