

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

CERT SPOTLIGHT



27th Anniversary – Children First Dinner Dance

Shorefront Toys for Tots Honors Two CERT Volunteers



On Thursday, April 7th, two CERT volunteers were honored for their service by Shorefront Toys for Tots at their 27th Anniversary Dinner. Shorefront Toys for Tots (STFT) is a community organization in Brooklyn that advocates for programs and legislation that improve the education, health, safety, and well-being of children and their families. Susan Flaschenberg was honored for her work over the last decade and her volunteer leadership. Judy Newton, President of the Newton Foundation, Inc., was honored for her partnership with Shorefront Toys for Tots. The Newton Foundation, Inc. is a domestic not-for-profit corporation. We tip our hats to these ladies and applaud their continued support of their



MONDAY RADIO ROLL CALL

No call until further notice

Documents to Review:
Citywide Radio Drill Refresher
Call signs per Radio

QUIZ OF THE WEEK

Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

[CLICK HERE](#)



The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.

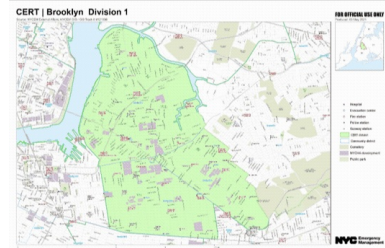
Deployment On-Scene Protocol Reminder



- Upon arrival and when leaving the scene CERT Lead should check-in and out with Watch Command by calling (718)-422-8700
- The safety of all members is the top priority at all times.
- No NYC CERT member should work more than a 12-hour shift in a 24-hour period.
- The CERT lead should develop a relief plan working with his/her team and the External Affairs ESF, Coordinator.
- Depending on the nature of the incident/ event, the length of relief schedules will be worked through CERT Program Staff or the EOC.
- CERT lead fills out the **Deployment Form** after standing down.

Basic notification guidelines for emergency situations for any CERT member are as follows:

1. Call 911.
2. On-scene lead contacts NYCEM Watch Command and CERT Program staff with the following information:
 - a. Nature and type of incident
 - b. Assignment request for NYC CERT
 - c. Location of incident
 - d. Point of contact on scene
 - e. Staging area



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

Brooklyn - Bronx - Manhattan - Queens - Staten Island



View the **NYC CERT Event Calendar** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **Submit Your Volunteer Hours!**

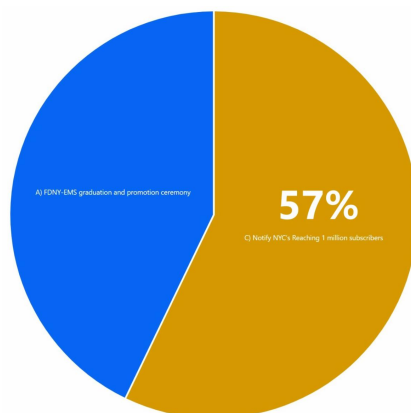
3. Stand by for further instructions.

Quiz of the Week

Thank you to all who participated in last week's **Quiz of the Week**. The answer to last week's question is **C) Notify NYC's Reaching 1 million subscribers (57%)**.

Notify NYC is New York's official source for information about emergency alerts and important city services.

To register, visit nyc.gov/notifynyc.



Only CERT members in compliance with the vaccine mandate will continue receiving messaging from NYCEM CERT Program staff. Volunteers who did **not** submit appropriate documentation to meet the vaccine mandate, or request a reasonable accommodation through NYCEM, will be considered inactive until they submit following the below steps.

To submit vaccination records, please email an approved proof of vaccination to: CERTVaxVerification@oem.nyc.gov.

Please review the necessary steps [HERE](#)

Mental Health Resources

TRUBLE COPING?
We're here to listen and help
with problems like stress, depression, anxiety, or drug and alcohol use. For you or someone you care for.

TEXT Text "WELL" to 65173*	CALL Call 1-888-NYC-WELL	CHAT Chat Now
--------------------------------------	------------------------------------	-------------------------

*message & data rates may apply when using the SMS service

NYC WELL

At any hour of any day, in almost any language, from phone, tablet or computer, NYC Well is your connection to get the help you need.

NYC EAP
YOU TALK, WE LISTEN

NYC Employee Assistance Program

The City of New York offers its employees and their dependents a helping hand through a network of Employee Assistance Programs. Generally, an EAP provides education, information, counseling and individualized referrals to assist with a wide range of personal and social problems.
Open to all NYC CERT volunteers

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Get Notified with New York City's official source for information about emergency alerts and important city services.

VOLUNTEER OPPORTUNITIES



Bensonhurst Good Friday Procession

The 62nd Precinct Community Affairs Division has requested CERT assistance with vehicle and crowd safety management for several Good Friday Processions in Bensonhurst on April 15.

[Bensonhurst Good Friday Procession Registration, Fri, Apr 15, 2022, at 6:00 PM | Eventbrite](#)



Bikers of Brooklyn Motorcycle Bike Blessing

CERT members are needed to help NYPD with traffic and crowd management during the outdoor bike blessing.

[Bikers of Brooklyn Motorcycle Bike Blessing Registration, Sat, Apr 23, 2022, at 8:00 AM | Eventbrite](#)

Mayoral Address Deployment

The Mayor's Office of Special Projects and Community Events (MPOSPCE) is requesting NYC CERT volunteers for the upcoming Mayoral address Tuesday, April 26th. CERT volunteers will be assisting with line management, crowd management, and guest check-in registration.

[Mayoral Address Registration, Tue, Apr 26, 2022 at 8:30 AM | Eventbrite](#)



TD **FIVEBORO** **BIKETOUR**

The TD Five Boro Bike Tour will once again welcome participants from across New York and around the country on **Sunday, May 1, 2022.**

Bike New York relies on a small army of more than 2,000 volunteers each year to ensure the riders have the best possible experience. As in years past, they are requesting NYC CERT to support. NYC Emergency Management have worked closely with organizers to provide these specific registration links. All interested NYC CERT members **MUST** register for their site and shift using the links below. We're excited to have another successful Five Boro Bike Tour!

Brooklyn
[Gowanus Water Stop](#)
[8:30 AM-4:30 PM](#)

[Commodore Barry Rest Area](#)
[7:00 AM-5:00 PM](#)

Brooklyn Bridge Park
Water Stop

[Shift 1: 7:30 AM-12:00 PM](#)
[Shift 2: 11:30 AM-4:00 PM](#)

Bronx
[Bronx Water Stop](#)
[6:45 AM-12:45 PM](#)

Queens
[Astoria Rest Area](#)
[6:30 AM-3:30 PM](#)

[Con Edison Rest Area](#)
[7:00 AM-3:30 PM](#)

Manhattan
[FDR Rest Area](#)
[6:30 AM-2:00 PM](#)

Staten Island
Bay Street
Water Stop
[Shift 1: 9:30 AM-2:00 PM](#)
[Shift 2: 11:00 AM-6:30 PM](#)

SI Finish Festival
(New Location)

[Shift 1: 6:30 AM-12:00PM](#)
[Shift 2: 9:00 AM-4:00 PM](#)
[Shift 3: 3:00 PM-8:00 PM](#)

[Click Here](#) for a detailed list of site locations and volunteer roles for the event.



Disaster Simulation Volunteers Needed!

There are two opportunities available for each Basic Training Disaster Simulation this cycle. Victim players and Simulation Participants are needed on both Wednesday, May 4th, and Thursday, May 5th. Victim players should wear regular street clothes that they are not worried about, as they may get dirty during the simulation. Simulation Participants should wear their regular CERT uniform, including CERT helmet. More details are available in the opportunity link. Please consider signing up to make this a great event for our graduating members. Click on the available opportunity links below to register.

[Victim player - Wed, May 4th](#)
[Simulation participant - Wed, May 4th](#)

[Victim player - Thurs, May 5th](#)
[Simulation participant - Thurs, May 5th](#)



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)
Search for *Buddy Check* Event

NYC CERT EVENT CALENDAR



MENTOR PROGRAM

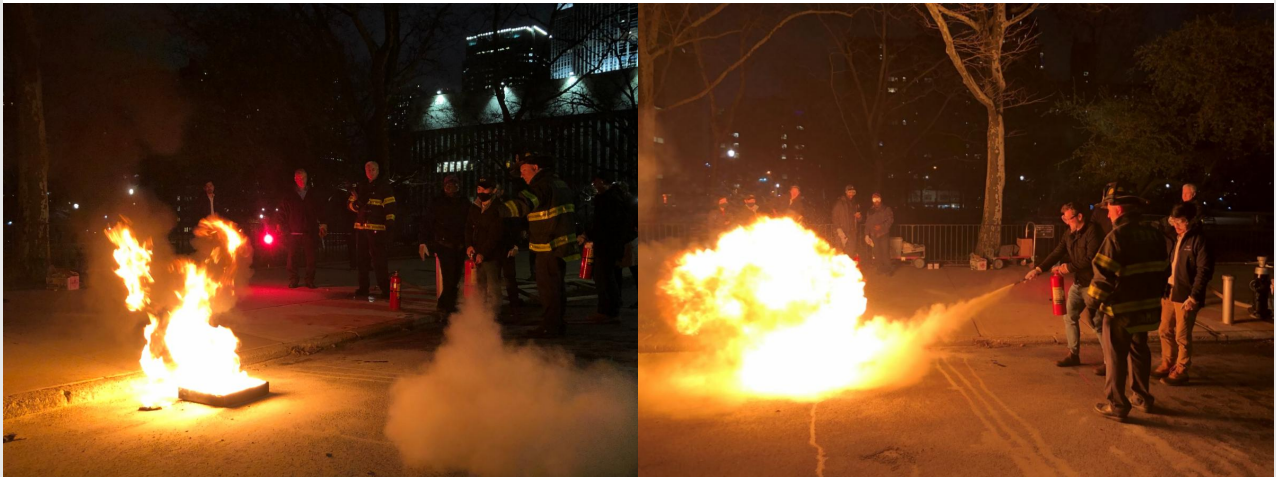
Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

VOLUNTEER ACTIVITY

Basic Training: Fire Safety



This past week our current NYC CERT students joined our instructors at NYC Emergency Management headquarters in Brooklyn. Students started their class with the lecture on fire safety and then headed outside to practice fire suppression. Nice work everyone!

Preparedness Event



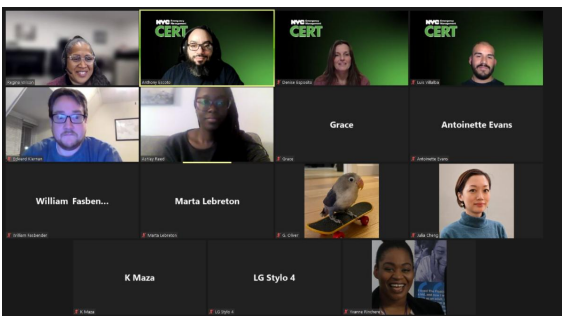
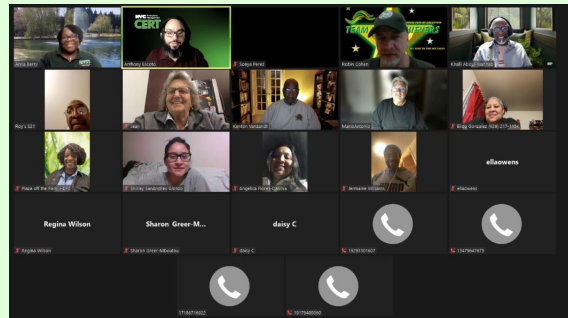
Pizza and Preparedness

On April 8th Queens Division 1 organized their first of several fun community recruitment/ RNY Tabling events. This was coordinated completely by volunteers. Division Chief Terese Flores and other division members are taking action by getting out into the community and recruiting.

NYC CERT Virtual Meetings

Bronx Division 4

On April 4th, Bronx Division 4 held its monthly meeting. As district leader Anna Berry facilitated the meeting with support from the Division Chief. Division members discussed upcoming events and activities requesting member support for each. Division members are taking turns leading the meetings as a way to gain leadership experience for those interested in stepping into different roles in the future.



Queens Division 2

On April 5th, Queens Division 2 meeting was facilitated by NYC CERT program staff and opened with guest speakers Deputy Commissioner of Community Engagement Herman Schaffer and Director of Volunteer Programs Joseph Pupello. Staff provided program updates, possible next steps for discussion and also provided resources available to all volunteers in a time of crisis.

[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

TRAINING OPPORTUNITIES

Advanced Training: Leadership Development



This leadership class is designed to train current and future volunteer leaders within the CERT program.

[Register here for Thursday, April 12, 2022 at 6:30 PM | Eventbrite](#)



Citywide Radio 700MHZ

Mandatory Pre-Requisites for this course:

1. IS 242 Effective Communication
2. Point to Point Radio Training
3. A second Exercise

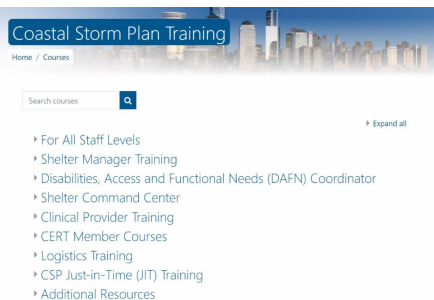
[Advanced Training: Citywide Radio 700MHZ \(Virtual\) Registration, Thu, Apr 14, 2022, at 6:30 PM | Eventbrite](#)



CERT Volunteers will be trained by the Department of Environmental Protection (DEP) to support efforts of clearing debris to avoid flooding prior to a severe weather event.

[Advanced Training: CERT DEP Support Registration, Tue, Apr 19, 2022 at 6:30 PM | Eventbrite](#)

Coastal Storm Plan Training



As we are fast approaching the upcoming flood season, the Coastal Storm Plan Training Learning Management System is available to volunteers 24/7 to be done as either Just In Time training or self-paced training. This is the new training for shelter managing and all Coastal Storm Plan staff levels.

If you have not created an account you can easily do so on the home page of the site. These credentials are independent of any other credentials you have created in the past for NYC CERT.

[Register for Coastal Storm Training here: https://csptraining.org](https://csptraining.org)

Each of the FEMA Region II webinars presented in 2022 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training:

IS-242.b Effective Communications

Please send verification of completion to CERTTraining@oem.nyc.gov prior to the training date.

NYC CERT online platform includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

FEMA Region 2 (R2) Webinar Catalog includes all recorded webinars.



FDNY Smart offers free hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit www.fdnysmart.org/cpr/.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



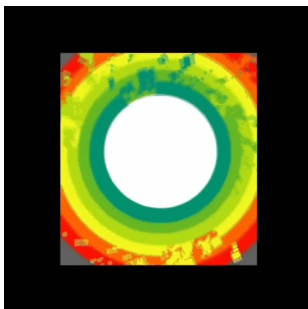
NYCEM's Youtube page
NYC CERT recruitment video
2021 National Volunteer Week video



Resolve to Be Ready Calendar
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the **NEW** episodes of NYCEM's two podcasts, *Prep Talk* (**SoundCloud**, **iTunes** & **Spreaker**) and *¡Prepárate!* on **SoundCloud**.



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



JOSEPH PUPELLO
DIRECTOR
VOLUNTEER PROGRAMS



ANTHONY ESCOTO
PROGRAM MANAGER
TRAINING & EXERCISES



DENISE ESPOSITO
SPECIALIST
RECRUITMENT & RETENTION



REGINA WILSON
SPECIALIST
CERT



LUIS VILLALBA
CITY CORPS FELLOW
CERT



NYC Emergency Management | [NYC.gov/emergencymanagement](https://nyc.gov/emergencymanagement)
[Click here to view as a webpage](#)

