



2. CA Case Closings by NYS WMS Closing Code and HOH Ethnicity, Jan 1, 2022 - Mar 31, 2022

| NYS WMS Closing Code  | HOH Ethnicity    |              |              |              |              |                 |                  |           | Total         |
|---|------------------|--------------|--------------|--------------|--------------|-----------------|------------------|-----------|---------------|
|   | African American | Asian        | Caucasian    | Hispanic     | Multi-ethnic | Native American | Pacific Islander | Unknown   |               |
| 939-PA, MA, FS - In Prison (HH=1)   | 105              | 2            | 13           | 54           | 17           |                 | 1                | 1         | 193           |
| D00-Died  | 41               | 14           | 21           | 35           | 8            |                 | 2                |           | 121           |
| E19-Failed to keep BFI Appointment  | 1                |              |              |              |              |                 |                  |           | 1             |
| E30-Excess Earned Income  | 1,126            | 69           | 118          | 697          | 152          | 10              | 3                | 6         | 2,181         |
| E31-Excess Income-Increased Earnings  | 698              | 43           | 77           | 479          | 103          | 4               |                  | 1         | 1,409         |
| E32-Excess Income-Increased Support Collection-MA Extension                   | 18               | 2            | 3            | 13           | 1            |                 |                  |           | 37            |
| E33-Excess Income-Increased Earnings  | 6                | 1            | 4            | 2            |              | 1               |                  |           | 14            |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 426              | 65           | 135          | 228          | 47           | 7               | 4                | 5         | 917           |
| E35-Excess Unearned Income Ineligible Budget Required                         | 934              | 126          | 204          | 677          | 160          | 17              | 6                | 5         | 2,129         |
| E39-Excess Income - COLA  | 2                |              |              |              |              |                 |                  |           | 2             |
| E40-Excess Income-Budgeting Error   |                  |              |              |              | 1            |                 |                  |           | 1             |
| E60-Unable to Locate.   | 6                | 3            | 2            | 8            | 4            |                 |                  |           | 23            |
| E66-Not a resident of state   | 55               | 9            | 7            | 42           | 7            | 1               |                  |           | 121           |
| E69-Failure to Complete Eligibility Process.                                  | 23               | 3            | 5            | 24           | 6            | 1               |                  | 1         | 63            |
| E72-Institutionalized   | 1                | 1            | 1            | 1            |              |                 |                  |           | 4             |
| E73-in Foster Care  | 2                |              | 1            | 2            |              |                 |                  |           | 5             |
| E91-Refusal to Cooperate During the Recertification Process                   |                  |              |              | 2            |              |                 |                  |           | 2             |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status          | 4                |              |              | 1            |              |                 |                  |           | 5             |
| E95-Died  | 31               | 3            | 18           | 14           | 7            | 1               |                  |           | 74            |
| E95 - Client Request - Eligibility Mail-Out-PA only                           |                  |              |              | 1            |              |                 |                  |           | 1             |
| E95-Excess Income Receipt of SSI  | 2                |              |              | 1            |              |                 |                  |           | 3             |
| F11-Failure to Access Benefits  | 388              | 70           | 95           | 284          | 96           | 11              | 5                | 4         | 953           |
| F20-Failure to Provide SSN  | 1                |              |              | 1            | 1            |                 |                  |           | 3             |
| F53-Refusal by Parent to Apply for Child                                      | 1                |              |              | 1            |              |                 |                  |           | 2             |
| F63-In Prison   | 3                |              | 1            | 2            |              |                 |                  |           | 6             |
| F92-Ineligible Alien  | 7                | 1            | 4            | 1            | 1            |                 |                  |           | 14            |
| G10-Failure to Recertify - On DATE  | 6                |              | 1            | 4            | 1            |                 |                  |           | 12            |
| G23-Failure to Cooperate with BEV: Residence                                  | 1                |              |              | 1            |              |                 |                  |           | 1             |
| G36-Failure To Complete TA 6 Month Mail-In Recert                             | 64               | 41           | 18           | 58           | 10           |                 | 1                | 1         | 193           |
| G37-Failure To Complete TA 6 Month Mail-In Recert                             | 1,101            | 80           | 156          | 871          | 189          | 12              | 3                | 5         | 2,417         |
| G39-PA, MA - Died (HH=1)  | 28               | 14           | 10           | 16           | 6            |                 |                  | 1         | 75            |
| G41-Voluntary Quit or Reduced Earnings- Applicant                             | 2                |              |              |              |              |                 |                  |           | 2             |
| G60 - PA only - Unable to Locate - BEV  |                  |              |              | 1            |              |                 |                  |           | 1             |
| G61-Not a Resident of District  | 12               | 1            | 4            | 3            |              |                 |                  |           | 20            |
| G62-Moved out of District   | 50               | 20           | 16           | 54           | 18           | 3               |                  |           | 161           |
| G69-Failure to Complete Recert Interview                                      | 1,690            | 139          | 287          | 1,315        | 358          | 17              | 8                | 13        | 3,827         |
| G70-Failure to Submit Recert Documentation                                    | 4,651            | 492          | 840          | 3,405        | 879          | 66              | 30               | 35        | 10,398        |
| G87-Client Request-Eligibility Mailout  | 1                | 1            | 3            |              |              | 1               |                  |           | 6             |
| G88-Client Request-CA,SNAP & MA-Written                                       | 229              | 37           | 52           | 203          | 58           | 7               | 1                |           | 587           |
| G89-Client Request-CA & MA-Written  | 22               |              | 3            | 18           | 5            | 1               |                  |           | 49            |
| G90-Client Request-CA & SNAP-Written  | 20               | 3            | 8            | 12           | 4            | 1               |                  |           | 48            |
| G92-Client Request-CA & Only-Written  | 26               | 4            | 6            | 18           | 4            |                 |                  |           | 58            |
| G94-Client Request-CA & SNAP-Verbal   | 12               | 1            | 3            | 6            | 3            |                 |                  |           | 25            |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination      | 9                | 1            | 2            | 7            | 1            |                 |                  |           | 20            |
| G97 - Client Request - CA employed with a budget deficit                      | 4                | 1            | 2            | 3            | 1            |                 |                  |           | 11            |
| G98-Client Request-CA, SNAP & MA-Verbal                                       | 23               | 7            | 2            | 27           | 4            |                 |                  |           | 63            |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State           | 7                |              |              | 2            | 1            |                 |                  |           | 10            |
| M25-Failure to respond to a Computer Match Call-In                            | 12               | 2            | 5            | 6            | 4            |                 |                  |           | 29            |
| M68-PA, MA, FS - Added to Another Case  | 7                | 1            | 1            | 4            | 1            |                 |                  |           | 14            |
| M97-Receiving Multiple Benefits   | 3                |              | 1            |              | 1            |                 |                  |           | 5             |
| M98 - Duplicate Assistance - Non AFIS in NYS                                  | 4                |              | 1            | 2            |              |                 |                  |           | 7             |
| N14-Filing Unit Member Failed to Apply  | 8                |              | 2            | 8            | 1            |                 |                  |           | 19            |
| N16-Failure to Contact Agency   | 1                |              |              | 1            | 1            |                 |                  |           | 3             |
| N17-Failure to Complete Eligibility Process                                   | 29               |              | 10           | 18           | 11           |                 |                  |           | 68            |
| N41-Voluntary Quit/HH=1/ 1st occurrence                                       | 1                |              |              |              |              |                 |                  |           | 1             |
| N66-Duplicate Assistance , Interstate   | 40               | 2            | 4            | 27           | 2            |                 |                  |           | 75            |
| N67 - Duplicate Assistance, PARIS Match (System Generated) (Timely)           | 471              | 14           | 63           | 232          | 63           | 4               | 2                | 3         | 852           |
| U40-Excess Resources  | 59               | 8            | 17           | 61           | 13           | 1               | 1                | 1         | 161           |
| V20-Failure to Provide Verification   | 1,209            | 91           | 148          | 635          | 132          | 16              | 3                | 3         | 2,237         |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det   | 1                |              |              |              |              |                 |                  |           | 1             |
| Y93-Case number change.   | 81               | 1            | 11           | 49           | 21           |                 |                  |           | 163           |
| Y98-Other   | 10               | 2            | 1            | 5            | 5            | 1               |                  |           | 24            |
| Y99-Other   | 28               | 1            | 7            | 21           | 8            |                 |                  |           | 65            |
| <b>Total</b>  | <b>13,803</b>    | <b>1,376</b> | <b>2,393</b> | <b>9,662</b> | <b>2,416</b> | <b>183</b>      | <b>74</b>        | <b>85</b> | <b>29,992</b> |

3. CA Case Closings by NYS WMS Closing Code and HOH Gender, Jan 1, 2022 - Mar 31, 2022

| NYS WMS Closing Code  | HOH Gender    |               |               |
|---|---------------|---------------|---------------|
|   | Female        | Male          | Total         |
| 939-PA, MA, FS - In Prison (HH=1)   | 11            | 182           | 193           |
| D00-Died  | 55            | 66            | 121           |
| E19-Failed to keep BFI Appointment  | 1             |               | 1             |
| E30-Excess Earned income  | 1,471         | 710           | 2,181         |
| E31-Excess Income-Increased Earnings  | 1,216         | 193           | 1,409         |
| E32-Excess Income-Increased Support Collection-MA Extension                   | 36            | 1             | 37            |
| E33-Excess Income-Increased Earnings  | 8             | 6             | 14            |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 398           | 519           | 917           |
| E35-Excess Unearned Income Ineligible Budget Required                         | 1,251         | 878           | 2,129         |
| E39-Excess Income - COLA  | 2             |               | 2             |
| E40-Excess Income-Budgeting Error   | 1             |               | 1             |
| E60-Unable to Locate.   | 18            | 5             | 23            |
| E66-Not a resident of state   | 91            | 30            | 121           |
| E69-Failure to Complete Eligibility Process.                                  | 39            | 24            | 63            |
| E72-Institutionalized   | 1             | 3             | 4             |
| E73-In Foster Care  | 5             |               | 5             |
| E91-Refusal to Cooperate During the Recertification Process                   | 1             | 1             | 2             |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status          | 1             | 4             | 5             |
| E95-Died  | 22            | 52            | 74            |
| EM5 - Client Request - Eligibility Mail-Out-PA only                           | 1             |               | 1             |
| EZ5-Excess Income Receipt of SSI  | 3             |               | 3             |
| F11-Failure to Access Benefits  | 387           | 566           | 953           |
| F20-Failure to Provide SSN  |               | 3             | 3             |
| F53-Refusal by Parent to Apply for Child                                      | 2             |               | 2             |
| F63-In Prison   | 1             | 5             | 6             |
| F92-Ineligible Alien  | 5             | 9             | 14            |
| G10-Failure to Recertify - On DATE  | 6             | 6             | 12            |
| G23-Failure to Cooperate with BEV: Residence                                  | 1             |               | 1             |
| G36-Failure To Complete TA 6 Month Mail-In Recert                             | 103           | 90            | 193           |
| G37-Failure To Complete TA 6 Month Mail-In Recert                             | 1,581         | 836           | 2,417         |
| G39-PA, MA - Died (HH=1)  | 33            | 42            | 75            |
| G41-Voluntary Quit or Reduced Earnings- Applicant                             | 1             | 1             | 2             |
| G60 - PA only - Unable to Locate - BEV  | 1             |               | 1             |
| G61-Not a Resident of District  | 13            | 7             | 20            |
| G62-Moved out of District   | 122           | 39            | 161           |
| G69-Failure to Complete Recert Interview                                      | 2,397         | 1,430         | 3,827         |
| G70-Failure to Submit Recert Documentation                                    | 5,458         | 4,940         | 10,398        |
| G87-Client Request-Eligibility Mailout  | 2             | 4             | 6             |
| G88-Client Request-CA,SNAP & MA-Written                                       | 435           | 152           | 587           |
| G89-Client Request-CA & MA-Written  | 35            | 14            | 49            |
| G90-Client Request-CA & SNAP-Written  | 31            | 17            | 48            |
| G92-Client Request-CA Only-Written  | 46            | 12            | 58            |
| G94-Client Request-CA & SNAP-Verbal   | 17            | 8             | 25            |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination      | 18            | 2             | 20            |
| G97 - Client Request - CA employed with a budget deficit                      | 10            | 1             | 11            |
| G98-Client Request-CA, SNAP & MA-Verbal                                       | 46            | 17            | 63            |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State           | 6             | 4             | 10            |
| M25-Failure to respond to a Computer Match Call-In                            | 7             | 22            | 29            |
| M68-PA, MA, FS - Added to Another Case  | 7             | 7             | 14            |
| M97-Receiving Multiple Benefits   | 3             | 2             | 5             |
| M98 - Duplicate Assistance - Non AFIS in NYS                                  | 6             | 1             | 7             |
| N14-Filing Unit Member Failed to Apply  | 13            | 6             | 19            |
| N16-Failure to Contact Agency   | 1             | 2             | 3             |
| N17-Failure to Complete Eligibility Process                                   | 44            | 24            | 68            |
| N41-Voluntary Quit/HH=1/ 1st occurrence                                       | 1             |               | 1             |
| N66-Duplicate Assistance , Interstate   | 73            | 2             | 75            |
| N67 - Duplicate Assistance, PARIS Match (System Generated) (Timely)           | 485           | 367           | 852           |
| U40-Excess Resources  | 105           | 56            | 161           |
| V20-Failure to Provide Verification   | 1,529         | 708           | 2,237         |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det   | 1             |               | 1             |
| Y93-Case number change.   | 119           | 44            | 163           |
| Y98-Other   | 14            | 10            | 24            |
| Y99-Other   | 45            | 20            | 65            |
| <b>Total</b>  | <b>17,842</b> | <b>12,150</b> | <b>29,992</b> |

4. CA Case Closings by NYS WMS Closing Code and HOH Age Category, Jan 1, 2022 - Mar 31, 2022

| NYS WMS Closing Code  | HOH Age Category |               |              |              |               |
|---|------------------|---------------|--------------|--------------|---------------|
|   | 18-24            | 25-44         | 45-64        | 65+          | Total         |
| 939-PA, MA, FS - In Prison (HH=1)   | 12               | 122           | 58           | 1            | 193           |
| D00-Died  | 3                | 35            | 42           | 41           | 121           |
| E19-Failed to keep BFI Appointment  | 1                |               |              |              | 1             |
| E30-Excess Earned income  | 250              | 1,371         | 548          | 12           | 2,181         |
| E31-Excess Income-Increased Earnings  | 179              | 995           | 225          | 10           | 1,409         |
| E32-Excess Income-Increased Support Collection-MA Extension                   | 4                | 27            | 6            |              | 37            |
| E33-Excess Income-Increased Earnings  | 1                | 8             | 5            |              | 14            |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 16               | 174           | 479          | 248          | 917           |
| E35-Excess Unearned Income Ineligible Budget Required                         | 59               | 730           | 1,022        | 318          | 2,129         |
| E39-Excess Income - COLA  |                  | 1             |              | 1            | 2             |
| E40-Excess Income-Budgeting Error   |                  |               | 1            |              | 1             |
| E60-Unable to Locate.   | 4                | 14            | 4            | 1            | 23            |
| E66-Not a resident of state   | 21               | 66            | 23           | 11           | 121           |
| E69-Failure to Complete Eligibility Process.                                  | 9                | 34            | 19           | 1            | 63            |
| E72-Institutionalized   |                  |               | 3            | 1            | 4             |
| E73-In Foster Care  | 3                | 1             | 1            |              | 5             |
| E91-Refusal to Cooperate During the Recertification Process                   | 1                | 1             |              |              | 2             |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status          | 1                | 2             | 2            |              | 5             |
| E95-Died  | 2                | 18            | 34           | 20           | 74            |
| EM5 - Client Request - Eligibility Mail-Out-PA only                           |                  | 1             |              |              | 1             |
| EZ5-Excess Income Receipt of SSI  | 1                | 2             |              |              | 3             |
| F11-Failure to Access Benefits  | 166              | 466           | 234          | 87           | 953           |
| F20-Failure to Provide SSN  |                  | 2             | 1            |              | 3             |
| F53-Refusal by Parent to Apply for Child                                      |                  | 1             | 1            |              | 2             |
| F63-In Prison   | 2                | 2             | 1            | 1            | 6             |
| F92-Ineligible Alien  |                  | 5             | 7            | 2            | 14            |
| G10-Failure to Recertify - On DATE  | 1                | 8             | 3            |              | 12            |
| G23-Failure to Cooperate with BEV: Residence                                  |                  | 1             |              |              | 1             |
| G36-Failure To Complete TA 6 Month Mail-In Recert                             |                  | 8             | 55           | 130          | 193           |
| G37-Failure To Complete TA 6 Month Mail-In Recert                             | 220              | 1,614         | 566          | 17           | 2,417         |
| G39-PA, MA - Died (HH=1)  | 1                | 10            | 24           | 40           | 75            |
| G41-Voluntary Quit or Reduced Earnings- Applicant                             |                  | 1             | 1            |              | 2             |
| G60 - PA only - Unable to Locate - BEV  |                  |               | 1            |              | 1             |
| G61-Not a Resident of District  |                  | 16            | 4            |              | 20            |
| G62-Moved out of District   | 16               | 101           | 24           | 20           | 161           |
| G69-Failure to Complete Recert Interview                                      | 501              | 2,326         | 863          | 137          | 3,827         |
| G70-Failure to Submit Recert Documentation                                    | 967              | 5,539         | 3,235        | 657          | 10,398        |
| G87-Client Request-Eligibility Mailout  |                  | 3             | 3            |              | 6             |
| G88-Client Request-CA,SNAP & MA-Written                                       | 70               | 344           | 133          | 40           | 587           |
| G89-Client Request-CA & MA-Written  | 7                | 29            | 12           | 1            | 49            |
| G90-Client Request-CA & SNAP-Written  | 6                | 27            | 13           | 2            | 48            |
| G92-Client Request-CA Only-Written  | 8                | 37            | 12           | 1            | 58            |
| G94-Client Request-CA & SNAP-Verbal   | 2                | 13            | 8            | 2            | 25            |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination      | 1                | 15            | 4            |              | 20            |
| G97 - Client Request - CA employed with a budget deficit                      |                  | 8             | 3            |              | 11            |
| G98-Client Request-CA, SNAP & MA-Verbal                                       | 7                | 41            | 13           | 2            | 63            |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State           | 1                | 9             |              |              | 10            |
| M25-Failure to respond to a Computer Match Call-In                            | 3                | 9             | 14           | 3            | 29            |
| M68-PA, MA, FS - Added to Another Case  | 2                | 9             | 2            | 1            | 14            |
| M97-Receiving Multiple Benefits   | 1                | 2             | 2            |              | 5             |
| M98 - Duplicate Assistance - Non AFIS in NYS                                  | 1                | 6             |              |              | 7             |
| N14-Filing Unit Member Failed to Apply  | 2                | 14            | 2            | 1            | 19            |
| N16-Failure to Contact Agency   |                  | 3             |              |              | 3             |
| N17-Failure to Complete Eligibility Process                                   | 5                | 33            | 26           | 4            | 68            |
| N41-Voluntary Quit/HH=1/ 1st occurrence                                       |                  |               | 1            |              | 1             |
| N66-Duplicate Assistance , Interstate   | 16               | 47            | 12           |              | 75            |
| N67 - Duplicate Assistance, PARIS Match (System Generated) (Timely)           | 121              | 511           | 200          | 20           | 852           |
| U40-Excess Resources  | 13               | 82            | 60           | 6            | 161           |
| V20-Failure to Provide Verification   | 230              | 1,464         | 503          | 40           | 2,237         |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det   |                  | 1             |              |              | 1             |
| Y93-Case number change.   | 3                | 115           | 42           | 3            | 163           |
| Y98-Other   | 1                | 8             | 11           | 4            | 24            |
| Y99-Other   | 6                | 39            | 17           | 3            | 65            |
| <b>Total</b>  | <b>2,947</b>     | <b>16,571</b> | <b>8,585</b> | <b>1,889</b> | <b>29,992</b> |

5. CA Case Closings by NYS WMS Closing Code and Whether HOH Has Limited English Proficiency, Jan 1, 2022 - Mar 31, 2022

| NYS WMS Closing Code  | Limited English Proficiency |               |               |
|---|-----------------------------|---------------|---------------|
|   | YES                         | NO            | Total         |
| 939-PA, MA, FS - In Prison (HH=1)   | 7                           | 186           | 193           |
| D00-Died  | 26                          | 95            | 121           |
| E19-Failed to keep BFI Appointment  |                             | 1             | 1             |
| E30-Excess Earned income  | 200                         | 1,981         | 2,181         |
| E31-Excess Income-Increased Earnings  | 186                         | 1,223         | 1,409         |
| E32-Excess Income-Increased Support Collection-MA Extension                   | 3                           | 34            | 37            |
| E33-Excess Income-Increased Earnings  | 1                           | 13            | 14            |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 163                         | 754           | 917           |
| E35-Excess Unearned Income Ineligible Budget Required                         | 315                         | 1,814         | 2,129         |
| E39-Excess Income - COLA  |                             | 2             | 2             |
| E40-Excess Income-Budgeting Error   |                             | 1             | 1             |
| E60-Unable to Locate.   | 3                           | 20            | 23            |
| E66-Not a resident of state   | 17                          | 104           | 121           |
| E69-Failure to Complete Eligibility Process.                                  | 13                          | 50            | 63            |
| E72-Institutionalized   | 1                           | 3             | 4             |
| E73-In Foster Care  |                             | 5             | 5             |
| E91-Refusal to Cooperate During the Recertification Process                   | 1                           | 1             | 2             |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status          |                             | 5             | 5             |
| E95-Died  | 12                          | 62            | 74            |
| EM5 - Client Request - Eligibility Mail-Out-PA only                           |                             | 1             | 1             |
| EZ5-Excess Income Receipt of SSI  | 1                           | 2             | 3             |
| F11-Failure to Access Benefits  | 165                         | 788           | 953           |
| F20-Failure to Provide SSN  | 1                           | 2             | 3             |
| F53-Refusal by Parent to Apply for Child                                      |                             | 2             | 2             |
| F63-In Prison   |                             | 6             | 6             |
| F92-Ineligible Alien  | 3                           | 11            | 14            |
| G10-Failure to Recertify - On DATE  | 2                           | 10            | 12            |
| G23-Failure to Cooperate with BEV: Residence                                  |                             | 1             | 1             |
| G36-Failure To Complete TA 6 Month Mail-In Recert                             | 85                          | 108           | 193           |
| G37-Failure To Complete TA 6 Month Mail-In Recert                             | 296                         | 2,121         | 2,417         |
| G39-PA, MA - Died (HH=1)  | 22                          | 53            | 75            |
| G41-Voluntary Quit or Reduced Earnings- Applicant                             |                             | 2             | 2             |
| G60 - PA only - Unable to Locate - BEV  |                             | 1             | 1             |
| G61-Not a Resident of District  | 1                           | 19            | 20            |
| G62-Moved out of District   | 27                          | 134           | 161           |
| G69-Failure to Complete Recert Interview                                      | 482                         | 3,345         | 3,827         |
| G70-Failure to Submit Recert Documentation                                    | 1,584                       | 8,814         | 10,398        |
| G87-Client Request-Eligibility Mailout  |                             | 6             | 6             |
| G88-Client Request-CA,SNAP & MA-Written                                       | 102                         | 485           | 587           |
| G89-Client Request-CA & MA-Written  | 7                           | 42            | 49            |
| G90-Client Request-CA & SNAP-Written  | 8                           | 40            | 48            |
| G92-Client Request-CA Only-Written  | 12                          | 46            | 58            |
| G94-Client Request-CA & SNAP-Verbal   | 4                           | 21            | 25            |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination      |                             | 20            | 20            |
| G97 - Client Request - CA employed with a budget deficit                      | 2                           | 9             | 11            |
| G98-Client Request-CA, SNAP & MA-Verbal                                       | 12                          | 51            | 63            |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State           |                             | 10            | 10            |
| M25-Failure to respond to a Computer Match Call-In                            | 2                           | 27            | 29            |
| M68-PA, MA, FS - Added to Another Case  | 1                           | 13            | 14            |
| M97-Receiving Multiple Benefits   |                             | 5             | 5             |
| M98 - Duplicate Assistance - Non AFIS in NYS                                  |                             | 7             | 7             |
| N14-Filing Unit Member Failed to Apply  | 3                           | 16            | 19            |
| N16-Failure to Contact Agency   |                             | 3             | 3             |
| N17-Failure to Complete Eligibility Process                                   | 10                          | 58            | 68            |
| N41-Voluntary Quit/HH=1/ 1st occurrence                                       |                             | 1             | 1             |
| N66-Duplicate Assistance , Interstate   | 2                           | 73            | 75            |
| N67 - Duplicate Assistance, PARIS Match (System Generated) (Timely)           | 51                          | 801           | 852           |
| U40-Excess Resources  | 28                          | 133           | 161           |
| V20-Failure to Provide Verification   | 253                         | 1,984         | 2,237         |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det   |                             | 1             | 1             |
| Y93-Case number change.   | 13                          | 150           | 163           |
| Y98-Other   | 5                           | 19            | 24            |
| Y99-Other   | 13                          | 52            | 65            |
| <b>Total</b>  | <b>4,145</b>                | <b>25,847</b> | <b>29,992</b> |

6. CA Case Closings by NYS WMS Closing Code and Whether HOH Has Reasonable Accommodation (RA), Jan 1, 2022 - Mar 31, 2022

| NYS WMS Closing Code  | Reasonable Accommodation |               |               |
|---|--------------------------|---------------|---------------|
|   | YES                      | NO            | Total         |
| 939-PA, MA, FS - In Prison (HH=1)   | 13                       | 180           | 193           |
| D00-Died  | 20                       | 101           | 121           |
| E19-Failed to keep BFI Appointment  |                          | 1             | 1             |
| E30-Excess Earned income  | 113                      | 2,068         | 2,181         |
| E31-Excess Income-Increased Earnings  | 67                       | 1,342         | 1,409         |
| E32-Excess Income-Increased Support Collection-MA Extension                   | 2                        | 35            | 37            |
| E33-Excess Income-Increased Earnings  | 2                        | 12            | 14            |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 199                      | 718           | 917           |
| E35-Excess Unearned Income Ineligible Budget Required                         | 265                      | 1,864         | 2,129         |
| E39-Excess Income - COLA  |                          | 2             | 2             |
| E40-Excess Income-Budgeting Error   |                          | 1             | 1             |
| E60-Unable to Locate.   | 8                        | 15            | 23            |
| E66-Not a resident of state   | 8                        | 113           | 121           |
| E69-Failure to Complete Eligibility Process.                                  | 4                        | 59            | 63            |
| E72-Institutionalized   | 3                        | 1             | 4             |
| E73-In Foster Care  |                          | 5             | 5             |
| E91-Refusal to Cooperate During the Recertification Process                   |                          | 2             | 2             |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status          |                          | 5             | 5             |
| E95-Died  | 13                       | 61            | 74            |
| EM5 - Client Request - Eligibility Mail-Out-PA only                           |                          | 1             | 1             |
| EZ5-Excess Income Receipt of SSI  |                          | 3             | 3             |
| F11-Failure to Access Benefits  | 39                       | 914           | 953           |
| F20-Failure to Provide SSN  | 1                        | 2             | 3             |
| F53-Refusal by Parent to Apply for Child                                      |                          | 2             | 2             |
| F63-In Prison   |                          | 6             | 6             |
| F92-Ineligible Alien  | 2                        | 12            | 14            |
| G10-Failure to Recertify - On DATE  | 2                        | 10            | 12            |
| G23-Failure to Cooperate with BEV: Residence                                  |                          | 1             | 1             |
| G36-Failure To Complete TA 6 Month Mail-In Recert                             | 11                       | 182           | 193           |
| G37-Failure To Complete TA 6 Month Mail-In Recert                             | 205                      | 2,212         | 2,417         |
| G39-PA, MA - Died (HH=1)  | 8                        | 67            | 75            |
| G41-Voluntary Quit or Reduced Earnings- Applicant                             |                          | 2             | 2             |
| G60 - PA only - Unable to Locate - BEV  |                          | 1             | 1             |
| G61-Not a Resident of District  | 2                        | 18            | 20            |
| G62-Moved out of District   | 13                       | 148           | 161           |
| G69-Failure to Complete Recert Interview                                      | 218                      | 3,609         | 3,827         |
| G70-Failure to Submit Recert Documentation                                    | 770                      | 9,628         | 10,398        |
| G87-Client Request-Eligibility Mailout  |                          | 6             | 6             |
| G88-Client Request-CA,SNAP & MA-Written                                       | 39                       | 548           | 587           |
| G89-Client Request-CA & MA-Written  | 2                        | 47            | 49            |
| G90-Client Request-CA & SNAP-Written  | 3                        | 45            | 48            |
| G92-Client Request-CA Only-Written  | 2                        | 56            | 58            |
| G94-Client Request-CA & SNAP-Verbal   | 1                        | 24            | 25            |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination      | 2                        | 18            | 20            |
| G97 - Client Request - CA employed with a budget deficit                      | 1                        | 10            | 11            |
| G98-Client Request-CA, SNAP & MA-Verbal                                       | 4                        | 59            | 63            |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State           |                          | 10            | 10            |
| M25-Failure to respond to a Computer Match Call-In                            | 3                        | 26            | 29            |
| M68-PA, MA, FS - Added to Another Case  | 3                        | 11            | 14            |
| M97-Receiving Multiple Benefits   | 1                        | 4             | 5             |
| M98 - Duplicate Assistance - Non AFIS in NYS                                  |                          | 7             | 7             |
| N14-Filing Unit Member Failed to Apply  | 1                        | 18            | 19            |
| N16-Failure to Contact Agency   |                          | 3             | 3             |
| N17-Failure to Complete Eligibility Process                                   | 2                        | 66            | 68            |
| N41-Voluntary Quit/HH=1/ 1st occurrence                                       |                          | 1             | 1             |
| N66-Duplicate Assistance , Interstate   | 4                        | 71            | 75            |
| N67 - Duplicate Assistance, PARIS Match (System Generated) (Timely)           | 29                       | 823           | 852           |
| U40-Excess Resources  | 14                       | 147           | 161           |
| V20-Failure to Provide Verification   | 123                      | 2,114         | 2,237         |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det   |                          | 1             | 1             |
| Y93-Case number change.   | 5                        | 158           | 163           |
| Y98-Other   |                          | 24            | 24            |
| Y99-Other   | 6                        | 59            | 65            |
| <b>Total</b>  | <b>2,233</b>             | <b>27,759</b> | <b>29,992</b> |