



NEW YORK CITY DEPARTMENT OF HEALTH  
AND MENTAL HYGIENE  
Oxiris Barbot, MD  
Commissioner

FOR IMMEDIATE RELEASE  
Thursday, April 30, 2020  
(347) 396-4177

## NEWS YOU CAN USE: NEW YORKERS CAN CALL 855-491-2667 TO FACILITATE CLAIMING PAID SICK LEAVE

*All New Yorkers can also call 311 to be transferred to receive the documentation needed to qualify for paid sick leave*

**APRIL 30, 2020** — New Yorkers who have had to miss work because they were sick because of COVID-19 can claim paid sick leave and use the City’s Call Center to obtain the necessary medical documentation. For additional questions, see the Health Department’s [FAQs](#) (PDF) and, if needed, direct any remaining questions about how to obtain the necessary medical documentation to the City’s Call Center.

“If you have COVID-19 or have symptoms of the virus, use the sick leave you are entitled to and protect your fellow New Yorkers by staying home,” said **Health Commissioner Dr. Oxiris Barbot**. “If you need the necessary medical documentation to claim paid sick leave, just call 855-491-2667 and get connected to our call center.”

Last week, Health Commissioner Dr. Oxiris Barbot issued a [Commissioner’s Order](#) (PDF) detailing the process for New Yorkers who missed work because they tested positive for COVID-19 or were sick with COVID-19 to claim paid sick leave from their employer under New York State’s COVID-19 paid sick leave law.

The order applies to health care workers, essential employees, and nonessential employees. An FAQ on the Order can be found [here](#) (PDF). New Yorkers can check if they are qualified to claim paid sick leave and obtain the documentation they need by calling the Health Department at 855-491-2667. Visit [paidfamilyleave.ny.gov/covid19](https://paidfamilyleave.ny.gov/covid19) for more information about the State law.

For New Yorkers who need a health care provider, NYC Health + Hospitals provides care to all, regardless of immigration status, insurance status or ability to pay. Call 844-NYC-4NYC (844-692-4692) or 311.

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