AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2019

| AGENCY NAME: DEPARTMENT OF SOCIAL SERVICES | | | | | | |
|--|-----------------------|---------------|--|--|--|--|
| ✓ 1st Quarter (July -September) and 2nd Quarter (October - December), due January 30th ✓ 3rd Quarter (January -March), due April 30th ✓ 4th Quarter (April -June), due July 30th | | | | | | |
| Prepared by: | | | | | | |
| _Stephanie Grant | EEO Officer/ Director | 929-221-5145 | | | | |
| Name | Title | Telephone No. | | | | |
| Date Submitted: | | | | | | |
| FOR DCAS USE ONLY | | | | | | |
| Date Received: | Name of Reviewer: | | | | | |

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2019

- 1. Please save this file as 'XXXX Quarter X FY 2019 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2019 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

| I. | COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD |
|------|--|
| | Distributed to all agency employees? Yes, On (Date): |
| | _No additional distribution in Q1 or 2 - posted on HRA Homepage ⊠ No |
| II. | RECOGNITION AND ACCOMPLISHMENTS |
| | The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following: |
| | □ Diversity & EEO Awards |
| | □ Public Notices |
| | ☐ Diversity and EEO Appreciation Events |
| | ☐ Positive Comments in Performance Appraisals |
| | ☑ Other (please specify): _Employee Resource Group Events listed in section "B" below |
| III. | WORKFORCE REVIEW AND ANALYSIS |
| | |
| | 1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. |
| | ∑ Yes, On (Date): □ No |
| | The agency informed employees that the revised self-ID form now includes new race categories. |
| | ⊠ Yes, On (Date): □ No |
| | |

| 2. | The agency conducted a review of the | dashboard sent to the l | EEO Officer with demographic data and trends, includin |
|----|---|--------------------------|--|
| | workforce composition by job title, job | group, race/ethnicity an | nd gender; new hires, promotions and separation data; an |
| | utilization analysis. | | No |
| | The review was conducted together with: | ☐ Human Resources | ☐ General Counsel |
| | | ☐ Agency Head | □ Other |
| | | | |
| | | | |

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2019

Citywide Administrative Services

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2019 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

| Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others): | Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. O Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. | Status Update |
|---|--|--|
| We ensure that there is a diverse applicant pool for anticipated vacancies | We ensure that job posting have appropriate diversity, inclusion and equal opportunity messaging. We utilize diversity publications, and recruitment sites i.e. Professional Diversity Network/NAACP, DiversityJobs.com, Women | □ Planned □ Deferred □ Not started □ Delayed □ Ongoing □ Completed Other - please describe |

| | for Hire, Careerbuilder, etc. Additionally we share postings with the Mayor's Office for People with | | | | | |
|---|--|--------------------|-------------|--|--|--|
| | Disabilities and ACCES VR. | | | | | |
| | | | | | | |
| | We review the quarterly workforce dashboard | ☐ Planned | ☐ Deferred | | | |
| Ensure that we identify underutilized job | and to identify specific job groups where | ☐ Not started | □ Delayed | | | |
| groups | underutilization exists to guide recruitment | ☑ Ongoing | □ Completed | | | |
| | efforts. | | | | | |
| | | Other - please des | cribe | | | |
| | | | | | | |
| | | ☐ Planned | ☐ Deferred | | | |
| | | ☐ Not started | ☐ Delayed | | | |
| | | ☒ Ongoing | ☐ Completed | | | |
| | | Other - please des | cribe | | | |
| Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter. | | | | | | |
| | | | | | | |

B. WORKPLACE:

| Se D | Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys): | Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. | Status Update |
|------|---|--|---------------|
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| | PERSITT AND EQUAL ENTREOTIVIENT QUARTERET NEPO | NI | PAGE 3 |
|----------------------------------|---|---|--|
| Citywide Administrative Services | | | |
| | The DSS continues to encourage Employee Resource Groups and facilitate and promote events that highlight our diverse workforce. | [] Planned [] Not started [X] Ongoing | [] Deferred [] Delayed [X] Completed |
| | Below are examples of events that were held during Q1 2019. | Other - please des | scribe |
| | The DSS-HRA-DHS Caribbean Heritage | | |
| | Committee invites you to commemorate | | |
| | Caribbean-American Heritage at their event: | | |
| | Contributing to the American Landscape | | |
| | Friday, August 17, 2018 | | |
| | 2 p.m. – 4 p.m. | | |
| | DC 37 Headquarters | | |
| | 125 Barclay Street, First Floor | | |
| | New York, N.Y. | | |
| | | [] Planned | [] Deferred |
| | The DSS-HRA-DHS Latino Heritage Committee (LHC) invites you to a workshop on the subject | [] Not started [] Ongoing | [] Delayed [X] Completed |
| | of "Mental Health/Compassion Fatigue" on | Other - please des | scribe |
| | Thursday, July 26, 2018 | | |
| | 2 p.m to 5 p.m. | | |
| | 505 Clermont Avenue, 7th floor, (#7-08 A/B) | | |
| | Brooklyn, New York 11238 | | |

This workshop is an opportunity for employees to learn about mindfulness and how they can use various tools to address compassion fatigue and

| burnout. We will introduce various meditations, yoga, cognitive exercises, sleep and nutrition tips. We will also discuss the Employee Assistance Program (EAP) and other methods to attain mental health treatment. | | |
|--|---|--|
| The DSS-HRA-DHS Latino Heritage Committee invites you to commemorate Latino/Hispanic Heritage Month at their 28th yearly event: | [] Planned [] Not started [] Ongoing Other - please de | [] Deferred [] Delayed [X] Completed |
| THE GROWING INFLUENCE OF LATINOS IN THE UNITED STATES Friday, September 28, 2018 12 noon – 5 p.m. DC 37 Headquarters 125 Barclay Street, First Floor New York, N.Y. | | |
| ng the quarter (e.g., postings, meetings, cultural progretivities, including the dates when the activities occur | | g diversity, |

C. COMMUNITY:

| Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys): | Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. | Status Update |
|--|--|--|
| 1. Identify best practices for establishing a brand of inclusive customer service. | The DSS Office of External Affairs continues to provide inclusive customer service and access to service in the following ways during the 2nd Quarter of FY'19: | ☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Completed Other - please describe |
| | The Office of Advocacy and Outreach, it enrolled 14 new Community Based Organizations in the ACCESS HRA Provider Portal. This online tool supports community-based providers who work with HRA clients and potentially eligible New Yorkers. With the completion of the transition of the SNAP Outreach team to the Office of Advocacy and Outreach, the team continues its efforts to bring culturally competent and accessible information and benefits enrollment to New Yorkers in their own communities. Through its Language Access Implementation Plan, the Office of Refugee | |

| _ | _ | _ | _ | | | |
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| and Immigrant Affairs continues to ensure |
|---|
| the requirements of Local Law 30 about |
| Language Access are implemented at HRA |
| and DHS. |

- The Office of Constituent Services continues
 to work on improving our interaction with
 clients in their preferred language by hiring
 bilingual customer service representatives.
 We are working closely with our HR
 department and DCAS to schedule hiring
 pools for staff with the needed language
 skills. Currently, 30% of our workforce is
 bilingual and our target is to increase it to
 40% by end of year.
- The Office of Communication and Marketing (OCM) DSS is continuing to ensure that the agency's message is expanded to a broader and more diverse spectrum of potential clients. DSS it's increasing its presence in ethnic media by disseminating information about DSS' news and initiatives and by allocating advertising dollars in these outlets for our public information campaigns. DSS seeks to use social media channels to increase agency communication with non-English speaking communities.
- In Q2 of FY 19 OCM placed ads in 26 ethnic and community newspapers to explain that the federal government's "public charge" proposal has not gone into effect and may

| _ | _ | _ | _ | | | | |
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|--|--|-------------------|-------------|
| | never go into effect. We translated the ad into 9 languages, including Spanish, Russian, Traditional Chinese, Simplified Chinese, Albanian, Polish, Korean, Haitian Creole and | | |
| | Bengali. We also posted messages on Facebook, Twitter and Instagram. | | |
| Undertake initiatives to improve community | The DSS Office of External Affairs executed the | ☐ Planned | ☐ Deferred |
| relations, community awareness, and to | following activities in | □ Not started | □ Delayed |
| engage communities being served in | the 2nd Quarter of FY'19 in order to improve | ☑ Ongoing | ☐ Completed |
| recruitment efforts, service development and delivery. | community relations, awareness and engagement in service development and delivery: | Other - please de | escribe |
| | Through the Office of Advocacy and Outreach, we continue our advocacy work by reaching out to service providers across the City in order to develop open lines of communication concerning barriers to access for diverse population, and we have been working internally to ensure that these barriers are ameliorated through policy report and staff training and education. This office continues to accomplish this in part by continuing to strengthen its advisory councils in the areas of Language Access, Disability Affairs, Immigrant Affairs, LGBTQI Affairs and expand its work in the fields of Racial Equity and Gender Equity. Through the Office of Advocacy and Outreach, we continued our collaborative work with community-based organizations | | |

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to expand access to HRA benefits in the community, with an emphasis on those who provide services tailored to the needs of underserved populations, such immigrants and people with limited English proficiency, particularly Spanish, Chinese-Mandarin, and/or Chinese-Cantonese speakers; people with disabilities; LGBTQI people; families with child welfare involvement; individuals and families who are homeless; and geographically isolated communities with a low rate of SNAP participation among those who are likely to be eligible.

- The Office of Advocacy and Outreach has also reallocated its internal resources to create a new Director of Racial Equity Initiatives position. This Director will lead the agency's racial equity work and work closely with program partners to increase equity throughout DSS/HRA/DHS.
- As part of DSS's commitment to community engagement, the agency continues to run a series of workgroups with LGBTQI advocates to ensure that our services and programs are responsive to community needs. For example, on September 6, 2018, DHS leadership met with LGBTQI advocates to ensure that DHS services and programs, including Marsha's House, the DHS shelter

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for LGBTQ+ youth, are meeting community needs. No official workgroup sessions were held during Quarter 2; however, collaboration with community leaders was ongoing through events and specific projects.

- The Gender Equity Initiative oversaw the rollout of the agency's first-ever pilot of the use of gender pronoun stickers in a Job Center. In partnership with the Family Independence Administration (FIA) and the agency's Special Services division, we provided pronoun stickers for any client who wanted to use them, buttons for staff members and security, and signs explaining gender pronouns and how to use the stickers. The pilot was conducted in September, October and November of 2018 and the results will be evaluated in 2019.
- New York City adopted the new law in October 2018 allowing for people to select a gender marker other than "M" or "F" on some city documents, and it went into effect on January 1, 2019. In anticipation of the new law, DSS advocated with State partners to change longstanding policy on gender in State systems, and updated two key systems within DSS control. As of January 1, 2019, HASA Web and the Department of Homeless Services (DHS) case management system

V. R | CARES both include the "X" gender option. Additionally, IDNYC has been updated to include the "X" option.

| Planned | Deferred | Not started | Delayed | Ongoing | Completed | Other - please describe |

RECRUITTMENT

| Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training): | Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan. | Status Update |
|--|---|---|
| Employee Self Service for City employees/ www.nyc.gov/careers for external applicants. | Ensures that all City/non- City applicants have access to available positions as soon as they are posted. This allows for an equitable and diverse number of applicants | ☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Completed Other - please describe |
| 2. Online advertising for hard to fill positions or positions with an identified underutilization work group i.e. monster.com, careerbuilder.com. | Ensures that a diverse population has access to information regarding available positions at HRA/DSS/DHS. This allows for | ☐ Planned ☐ Deferred ☐ Not started ☐ Delayed ☐ Completed Other - please describe |

| | an equitable and diverse applicant pool. | | |
|---|--|--|---|
| 3. Special publications such as the Psychiatric Times | Ensures that a diverse population has access to information regarding available positions at HRA/DSS/DHS. This allows for an equitable and diverse applicant pool. | ☐ Planned ☐ Not started ☑ Ongoing Other - please des | □ Deferred□ Delayed□ Completedscribe |

B. INTERNSHIPS/FELLOWSHIPS

| The | The agency is providing the following internship opportunities in FY 2019: | | | | | | | | | |
|-----|--|-------|--|-----------------------------------|--|--|--|--|--|--|
| | Type of | Total | Race/Ethnicity [#s] | Gender [#s] | | | | | | |
| | Internship\Fellowship | | | | | | | | | |
| 1. | Urban Fellows | 2 | (1) White (1) Mixed | Male: <u>0</u> Female: <u>2</u> | | | | | | |
| 2. | Public Service Corps | 91 | (30) Asian/Middle Eastern (29) African- | Male: <u>26</u> Female: <u>65</u> | | | | | | |
| | | | American (15) Hispanic (10) White (6) | | | | | | | |
| | | | Unknown | | | | | | | |
| 3. | Summer College Interns | 91 | (28) Asian/Middle Eastern (27) African- | Male:_40 Female: _51_ | | | | | | |
| | | | American (19) Hispanic (14) White (17) | | | | | | | |
| | | | Unidentified | | | | | | | |
| 4. | Summer Graduate Interns | 29 | (8) Asian/Middle Eastern (7) Hispanic (6) | Male: <u>4</u> Female: <u>25</u> | | | | | | |
| | | | White (5) African-American (2) Unidentified | | | | | | | |
| 5. | Other (specify): | 36 | (17) White Hispanic (7) Asian/Middle Eastern | Male: <u>12</u> Female: <u>24</u> | | | | | | |
| | Fellowships (NYC | | (6) African-American (5) Hispanic | | | | | | | |
| | Service, OPA Summer | | | | | | | | | |
| | Law, CUNY Research | | | | | | | | | |
| | Foundation) | | | | | | | | | |

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| Additional Comments: | | |
| | | |
| C. 55-A PROGRAM | | |
| The agency uses the 55-a Prop | gram to hire and retain qualified individuals with disabiliti | ies. ⊠ Yes □ No |
| | number] 55-a participants. During this Quarter, a total of ad $\underline{0}$ participants left the program due to [state reasons] | |
| The 55-a Coordinator has ach | nieved the following goals: | |
| 1. Disseminated 55-a information | on through e-mail, training sessions, agency website and agen | ncy newsletter. 🛛 Yes 🗆 No |
| · | 55a employees (and counting). | |
| 3. Achieved the highest number | er of 55a staff out of all NYC agencies | |
| | | |
| SELECTION (HIRING AN | D DDOMOTION) | |
| SELECTION (HIKING AN) | D FROMOTION) | |
| Please review Section VI of your | Annual Plan and describe your activities for this quarter b | pelow: |
| Please list additional Selection | | |
| Strategies and Initiatives which | | |
| you set/declared in your FY 2019 | Please describe the steps that your agency has taken to | |
| Diversity and EEO Plan (include | meet the Selection (Hiring and Promotion) Goal(s) | |
| use of structured interview, EEO | set/declared in your plan. | Status Update |
| or APO representatives observing | | |
| interviews, review of placements, | | |

VI.

☐ Planned □ Deferred Advising employees of HRA's recruitment calendar is posted on the intranet so ☐ Not started ☐ Delayed opportunities for promotion and staff can readily access job posting and civil service exam □ Completed **☒** Ongoing career development information Other - please describe All staff are encouraged to go to Employee Self Service where they can view available job opportunities inside and outside of the agency. All postings are submitted electronically via NYCAPS/E-Hire. ☐ Planned ☐ Deferred All hiring/promotional opportunities is subject to the Reviewing the methods by which ☐ Not started ☐ Delayed candidates are selected for new December 2014 Commissioner's Executive Order setting ☐ Ongoing ☐ Completed hiring and promotion forth posting, interviewing, and selection procedures to Other - please describe promote diversity ☐ Planned □ Deferred Increasing the positions filled Civil Service pools are held inviting candidates from ☐ Delayed ☐ Not started through civil service lists within the agency and/or outside who took and passed ☐ Ongoing ☐ Completed exams administered by DCAS. Other - please describe Analyzing the impact of layoffs or ☐ Planned □ Deferred terminations on racial, gender and ☐ Not started □ Delayed □ Ongoing ☐ Completed age groups Other - please describe

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| Other: | ☐ Planned ☐ Not started ☐ Ongoing | □ Deferred□ Delayed□ Completed |
|--------|-----------------------------------|--|
| | Other - please des | scribe |

VII. TRAINING

Please provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwya-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

- B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY
 - ☐ The agency has reviewed its practices (including application and interview forms) with regards to prohibition on inquiry

regarding pay history. All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

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Please provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

| Within the timeframe provided in your Annual Plan, provide any | progress on the following, and if none write N/A: |
|--|---|
| Risk 1: Homogenous Workplace: | N/A |
| Risk 2: Cultural and Language Differences in the Workplace: | N/A |
| Risk 3: Workplaces with Significant Power Disparities: | N/A |
| Risk 4: Isolated Workplaces: | |
| Risk 5: Decentralized Workplaces: | N/A |

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| | |
| E. I | LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING |
| F e | the information as they occur |
| r c | ☐ The agency has entered all types of complaints in the Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur. |
| t | ☐ The agency ensures that complaints are closed within 90 days. |
| | all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx |
| F. I | Local Law 101: Climate Survey |
| I | Please provide a short description of your efforts to analyze the results of climate survey in your agency. |
| | Describe any follow-up measures taken to address the results of the climate survey: We have not received the results of the climate survey. |
| - | |
| AU] | DITS AND CORRECTIVE MEASURES |
| Pleas | se choose the statement that applies to your agency. |
| □ T | he agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices. |

X.

| \boxtimes | The | agency | is | involved | in | an | audit; | please | specify | who | is | conducting | the | audit: | _Equal | Employment | Practices |
|---|---|--------|----|----------|----|----|--------|--------|---------|-----|----|------------|-----|--------|--------|------------|-----------|
| Con | nmiss | ion | | | • | | | | | | | | | | | | |
| | ☐ Attach or list below audit recommendations. | | | | | | | | | | | | | | | | |
| ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2019. | | | | | | | | | | | | | | | | | |
| APPENDIX: DSS EEO PERSONNEL DETAILS | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |

EEO PERSONNEL FOR 1st and 2nd QUARTERS, FISCAL YEAR 2019

A. PERSONNEL CHANGES

| Personnel Changes this Quart | or: □ No Changes | | Number of Addition | ins: 1 | Number of Deletio | ns: 0 | | |
|--|---|---|--|---|--|---|--|--|
| Employee's Name | | | Lawanna Kimbro | | | | | |
| Nature of change | ☐ Addition ☐ Dele | tion | ☑ Addition | ☐ Deletion | ☐ Addition | ☐ Deletion | | |
| Start/Termination date of EEO Function | Start Date: OR Termination Date: | | Start Date: OR Termination Date: | | Start Date: OR Termination Date: | | | |
| NOTE: Please attach CV/Resume of new staff to this report | | | | | | | | |
| For Current EEO Professiona | ls: | | | | | | | |
| Title | | | Chief Diversity and E | quity Officer | | | | |
| EEO Function | □ EEO Trainer □ 1 | EEO Counselor EEO Investigator Other: (specify) | ☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator | □ EEO Counselor□ EEO Investigator☑ Other: (specify) | ☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator | ☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify) | | |
| Proportion of Time Spent on EEO Duties | □ 100% □ Othe | r: (specify %): | □ 100% □ | Other: (specify %): | □ 100% □ | Other: (specify %): | | |
| Attended EEO Professional On-Boarding at DCAS | □ Yes □ 1 | No | □ Yes | □ No | □ Yes | □ No | | |
| Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion | □ Yes □ □ □ Yes □ □ □ □ Yes □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ | | □ Yes □ Yes | □ No □ No | ☐ Yes ☐ Yes ☐ Yes | □ No □ No □ No | | |

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| Structured Interviewing and | □ Yes | □ No | □ Yes | □ No | | |
|------------------------------|--------|------------------|--------|------------------|--------|------------------|
| Unconscious Bias | | | | | □ Yes | □ No |
| Sexual Harassment Prevention | □ Yes | □ No | □ Yes | □ No | □ Yes | □ No |
| | □ Yes | □ No | □ Yes | □ No | | |
| Training Source(s): | □ DCAS | ☐ Agency ☐ Other | □ DCAS | ☐ Agency ☐ Other | □ DCAS | ☐ Agency ☐ Other |

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

| DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 * | | | | | | | | |
|---|--|--------------------------------------|--|-------------------------|--------------|--|--|--|
| Name | Civil Service Title | EEO\Diversity Role | % of Time Devoted to EEO & Diversity Functions | Office E-mail Address | Telephone # | | | |
| Lawanna Kimbro | TITLE | Chief Diversity and Equity Officer | PERCENTAGE | kimbrola@dss.nyc.gov | 929-221-6658 | | | |
| Stephanie Grant | TITLE | EEO Officer/Director | <u>100%</u> | grantst@dss.nyc.gov | 929-221-5145 | | | |
| Jason Hryckowian | Administrative Staff Analyst | Deputy EEO Officer | <u>100%</u> | hryckowians@hra.nyc.gov | 929-221-5141 | | | |
| Milagros Cordero | Community Associate | Reasonable Accommodation Coordinator | 100% | corderom@dss.nyc.gov | 929-221-5140 | | | |
| Cindy Lyons | Principal Administrative Associate III | EEO Associate | <u>100%</u> | lyonsc@dss.nyc.gov | 929-221-5078 | | | |
| Keith Gilmore | Confidential | EEO Counselor | 100% | gilmorek@dss.nyc.gov | 929-221-5109 | | | |
| Dennis Whinfield | Associate Staff Analyst | EEO Counselor | 100% | whinfieldd@dss.nyc.gov | 929-221-5144 | | | |
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* Please insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above

Just indicate it on the chart.