

## **Department of Social Services Local law 70 report**

Attached is the semi-annual report required by Local Law 70 of 2015 regarding referrals to Adult Protective Services (“APS”) for the period January 1, 2018 through June 30, 2018.

The attachments include, the total number of referrals received by APS during the six month period and the number of referred individuals who were determined ineligible during the same period, disaggregated by the reasons individuals were determined ineligible, a general description of the source of the referrals, and the council district, community board, and zip code of the referred individuals.

### **Unable to locate closings:**

A high percentage of closings are based on APS’ inability to locate the referred person during mandated home visits. Prior to closing cases, APS requires caseworkers to make a diligent effort to locate the person and assess them in their home. To enhance client services, particularly when referrals may be made anonymously, APS has a full time supervisory staff person dedicated to reviewing approximately 15% of closings for all APS offices. In addition, Senior supervisors are required to review 20% of their office closings. It should be noted that there is no overlap of the reviews. The steps program takes to randomly review closings is to ensure that determinations made by the APS are accurate and within state mandated guidelines.

### **APS Eligibility and Outreach**

Adult Protective Services (APS) provides case management services to approximately 9,000 vulnerable adults. APS is a state mandated program that is available to persons 18 years and older, without regard to income:

- who are mentally and/or physically impaired and, due to their impairments,
- are unable to manage their own resources, carry out the activities of daily living or protect themselves from verbal, physical or sexual abuse, neglect and exploitation or other hazardous situations without assistance from others,
- and have no one available who is willing and able to assist them responsibly.

APS clients are at risk and have difficulty meeting their needs for food, clothing or healthcare. This occurs due to self-neglect or because they are neglected, abused, or financially exploited by others. APS seeks to promptly resolve the risks faced by their clients by obtaining benefits or arranging for services that will enable these individuals to remain safely in the community. A referral to APS can be made when one believes that a vulnerable adult is at risk in the community. All information provided is confidential.

APS provides community outreach to community based organizations, government agencies, and the public at large concerning APS eligibility and the services that are available to eligible clients.

BY CITY COUNCIL DISTRICT From 1/1/2018 To 6/30/2018		CLOSING REASONS								TOTAL INELIGIBLE	
		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18		
BRONX	08	1	3	22	110	0	13	36	2	187	
	10	0	0	1	10	0	1	2	0	14	
	11	1	2	40	123	0	26	38	2	232	
	12	11	10	37	112	0	22	51	1	244	
	13	1	2	20	72	1	17	15	0	128	
	14	5	4	34	170	1	18	40	0	272	
	15	2	4	42	169	0	24	56	0	297	
	16	1	8	35	223	1	31	46	0	345	
	17	2	5	45	204	1	31	49	0	337	
	18	5	1	33	142	1	27	42	0	251	
	UNABLE TO MATCH	0	0	0	2	0	0	0	0	0	2
	SUB TOTAL	29	39	309	1337	5	210	375	5	2309	
BROOKLYN	33	4	2	13	57	1	12	26	0	115	
	34	3	1	21	51	0	25	15	0	116	
	35	4	5	23	88	1	25	46	0	192	
	36	6	6	21	111	1	41	30	0	216	
	37	2	2	17	68	1	22	22	0	134	
	38	1	2	10	40	0	8	18	0	79	
	39	0	2	9	26	0	6	13	0	56	
	40	2	2	26	97	0	38	40	0	205	
	41	5	4	33	120	0	42	61	0	265	

This report contains ineligible referrals with their respective closing reasons breakdown into 3 parts, **1. BY CITY COUNCIL DISTRICT, 2. BY COMMUNITY BOARD, and 3. BY ZIP CODE**. All 3 parts are filtered by the selected **Ineligible** Date Range. If the client's current address is invalid, this report will group those invalid addresses under "UNABLE TO MATCH". Unable to locate includes multiple visits without a face-to-face assessment. In some cases the referred person relocated; in other cases, the person is not home. Visits are conducted at various times during the day (early morning, late evening) to increase the chances of seeing the referred person. The attempt to complete the assessment includes the gathering of information from the referral source, neighbors and relatives. APS also leaves and sends letters asking the referred person to contact APS. Ultimately the case is closed because APS was unsuccessful in locating the client.

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BROOKLYN	42	6	1	34	146	0	61	36	1	285
	43	1	2	24	61	0	23	17	0	128
	44	2	2	15	29	0	18	9	0	75
	45	0	6	29	91	1	35	43	0	205
	46	1	0	16	48	0	20	13	0	98
	47	2	1	25	71	2	34	22	0	157
	48	4	2	24	52	1	33	18	0	134
	UNABLE TO MATCH	0	0	0	1	0	0	1	0	2
	SUB TOTAL	43	40	340	1157	8	443	430	1	2462
MANHATTAN	01	3	0	20	47	1	30	12	0	113
	02	2	1	45	92	1	41	38	0	220
	03	2	2	42	63	0	19	25	0	153
	04	2	3	24	34	1	26	17	0	107
	05	3	2	28	66	0	29	21	0	149
	06	5	1	46	78	4	42	26	0	202
	07	6	5	34	96	2	42	35	0	220
	08	3	1	38	70	2	29	29	0	172
	09	5	7	39	154	2	48	70	0	325
	10	1	4	30	62	0	40	44	0	181
	UNABLE TO MATCH	0	0	2	4	0	1	3	0	10
	SUB TOTAL	32	26	348	766	13	347	320	0	1852

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QUEENS	19	1	4	16	24	0	19	2	0	66
	20	4	5	25	27	0	24	9	0	94
	21	2	6	14	31	0	29	12	0	94
	22	0	4	17	27	0	18	5	0	71
	23	4	4	25	29	0	33	6	0	101
	24	1	3	18	46	0	38	14	0	120
	25	0	3	20	49	1	35	6	0	114
	26	2	2	16	37	1	38	8	0	104
	27	0	10	62	75	0	65	19	0	231
	28	3	11	36	48	0	50	11	0	159
	29	5	5	28	51	1	46	14	0	150
	30	2	4	17	36	0	23	8	0	90
	31	3	6	47	83	1	42	19	0	201
	32	1	5	33	37	0	35	14	0	125
	34	0	2	2	8	0	3	1	0	16
	UNABLE TO MATCH	0	0	0	1	0	0	0	0	1
	<b>SUB TOTAL</b>	<b>28</b>	<b>74</b>	<b>376</b>	<b>609</b>	<b>4</b>	<b>498</b>	<b>148</b>	<b>0</b>	<b>1737</b>
STATEN ISLAND	49	3	4	59	70	2	33	19	2	192
	50	0	0	24	26	0	22	14	0	86
	51	1	3	17	16	3	16	8	0	64

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STATEN ISLAND	UNABLE TO MATCH	0	0	0	0	0	0	0	0	0
	SUB TOTAL	4	7	100	112	5	71	41	2	342
TOTAL		136	186	1473	3981	35	1569	1314	8	8702

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		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18	
BRONX	01	1	3	31	118	0	15	39	2	209
	02	1	3	15	78	1	11	20	0	129
	03	0	3	23	124	0	18	24	0	192
	04	2	7	23	184	1	26	31	0	274
	05	1	5	29	150	1	13	37	0	236
	06	2	2	31	106	0	16	37	0	194
	07	5	1	27	117	0	18	37	1	206
	08	0	0	23	72	0	15	21	1	132
	09	5	1	34	149	1	29	41	0	260
	10	8	3	19	64	1	18	27	0	140
	11	2	3	21	67	0	15	27	0	135
	12	2	8	33	106	0	16	34	1	200
	26	0	0	0	0	0	0	0	0	0
	27	0	0	0	0	0	0	0	0	0
	UNABLE TO MATCH	0	0	0	2	0	0	0	0	2
	SUB TOTAL	29	39	309	1337	5	210	375	5	2309
BROOKLYN	01	5	2	19	64	0	25	20	0	135
	02	3	4	13	64	1	11	36	0	132
	03	6	6	16	97	1	41	29	0	196
	04	2	1	18	37	0	17	13	0	88
	05	5	2	31	134	1	53	38	1	265

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BROOKLYN	06	0	0	7	26	0	5	15	0	53
	07	1	1	6	27	0	5	11	0	51
	08	2	1	16	56	1	18	21	0	115
	09	3	2	16	65	0	23	30	0	139
	10	1	2	22	42	0	17	15	0	99
	11	1	1	17	52	1	21	11	0	104
	12	0	4	11	32	0	18	9	0	74
	13	3	2	31	61	2	32	16	0	147
	14	3	4	31	86	0	30	47	0	201
	15	3	1	14	47	0	24	15	0	104
	16	2	2	18	89	0	29	30	0	170
	17	2	5	32	113	1	49	56	0	258
	18	1	0	22	64	0	25	17	0	129
	55	0	0	0	0	0	0	0	0	0
	56	0	0	0	0	0	0	0	0	0
	UNABLE TO MATCH	0	0	0	1	0	0	1	0	2
	<b>SUB TOTAL</b>	<b>43</b>	<b>40</b>	<b>340</b>	<b>1157</b>	<b>8</b>	<b>443</b>	<b>430</b>	<b>1</b>	<b>2462</b>
MANHATTAN	01	1	0	3	9	0	6	0	0	19
	02	0	0	14	23	0	9	8	0	54
	03	3	1	38	85	2	47	32	0	208
	04	1	0	25	42	0	13	19	0	100

This report contains ineligible referrals with their respective closing reasons breakdown into 3 parts, **1.BY CITY COUNCIL DISTRICT, 2.BY COMMUNITY BOARD, and 3.BY ZIP CODE**. All 3 parts are filtered by the selected **Ineligible** Date Range. If the client's current address is invalid, this report will group those invalid addresses under "UNABLE TO MATCH". Unable to locate includes multiple visits without a face-to-face assessment. In some cases the referred person relocated; in other cases, the person is not home. Visits are conducted at various times during the day (early morning, late evening) to increase the chances of seeing the referred person. The attempt to complete the assessment includes the gathering of information from the referral source, neighbors and relatives. APS also leaves and sends letters asking the referred person to contact APS. Ultimately the case is closed because APS was unsuccessful in locating the client.

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MANHATTAN	05	2	2	11	24	0	7	10	0	56
	06	0	1	35	45	0	26	21	0	128
	07	6	3	56	103	6	51	36	0	261
	08	5	4	34	72	1	37	24	0	177
	09	5	3	18	68	0	23	21	0	138
	10	4	6	27	114	0	37	44	0	232
	11	4	2	48	103	4	38	49	0	248
	12	1	4	37	74	0	52	53	0	221
	UNABLE TO MATCH	0	0	2	4	0	1	3	0	10
	SUB TOTAL	32	26	348	766	13	347	320	0	1852
QUEENS	01	0	4	22	41	0	31	9	0	107
	02	2	1	10	20	1	23	4	0	61
	03	0	3	20	39	1	28	7	0	98
	04	2	7	15	46	0	39	11	0	120
	05	2	6	16	40	0	28	8	0	100
	06	4	3	21	39	1	34	7	0	109
	07	5	8	32	46	0	36	9	0	136
	08	1	4	23	36	0	42	14	0	120
	09	1	4	23	32	0	27	13	0	100
	10	2	9	20	20	0	36	7	0	94
	11	1	2	14	13	0	17	3	0	50

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		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18	
QUEENS	12	5	13	76	118	0	86	25	0	323
	13	1	6	34	53	0	42	15	0	151
	14	2	4	50	65	1	29	16	0	167
	82	0	0	0	0	0	0	0	0	0
	UNABLE TO MATCH	0	0	0	1	0	0	0	0	1
	<b>SUB TOTAL</b>	<b>28</b>	<b>74</b>	<b>376</b>	<b>609</b>	<b>4</b>	<b>498</b>	<b>148</b>	<b>0</b>	<b>1737</b>
STATEN ISLAND	01	3	3	62	71	1	33	20	2	195
	02	0	2	19	22	2	20	15	0	80
	03	1	2	19	19	2	18	6	0	67
	UNABLE TO MATCH	0	0	0	0	0	0	0	0	0
	<b>SUB TOTAL</b>	<b>4</b>	<b>7</b>	<b>100</b>	<b>112</b>	<b>5</b>	<b>71</b>	<b>41</b>	<b>2</b>	<b>342</b>
<b>TOTAL</b>		<b>136</b>	<b>186</b>	<b>1473</b>	<b>3981</b>	<b>35</b>	<b>1569</b>	<b>1314</b>	<b>8</b>	<b>8702</b>

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BY ZIP CODE From 1/1/2018 To 6/30/2018		CLOSING REASONS								TOTAL INELIGIBLE
		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18	
BRONX	10451	0	3	16	54	0	8	12	0	93
	10452	2	3	14	85	0	10	20	0	134
	10453	0	4	22	90	1	11	21	0	149
	10454	0	1	9	53	0	6	16	2	87
	10455	2	3	9	46	0	6	20	0	86
	10456	0	4	24	140	1	19	27	0	215
	10457	1	2	17	86	0	14	23	0	143
	10458	2	0	16	73	0	8	18	0	117
	10459	0	2	15	70	0	11	14	0	112
	10460	2	1	15	82	0	9	20	0	129
	10461	1	0	4	19	1	5	6	0	36
	10462	2	1	14	66	0	8	15	0	106
	10463	1	0	18	47	0	8	12	0	86
	10464	0	0	1	2	0	1	1	0	5
	10465	0	0	3	16	0	2	4	0	25
	10466	1	4	23	51	0	9	14	1	103
	10467	1	5	16	88	0	12	42	1	165
	10468	2	0	13	68	0	10	17	0	110
	10469	2	1	7	33	0	9	12	0	64
	10470	0	1	5	10	0	2	0	0	18
10471	0	0	5	12	0	4	9	1	31	

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		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18	
BRONX	10472	1	0	9	46	1	9	18	0	84
	10473	1	1	19	51	0	15	12	0	99
	10474	0	0	3	15	1	3	4	0	26
	10475	8	3	12	32	0	11	18	0	84
	UNABLE TO MATCH	0	0	0	2	0	0	0	0	2
	<b>SUB TOTAL</b>	<b>29</b>	<b>39</b>	<b>309</b>	<b>1337</b>	<b>5</b>	<b>210</b>	<b>375</b>	<b>5</b>	<b>2309</b>
BROOKLYN	11201	2	2	6	21	0	3	11	0	45
	11203	2	4	10	43	0	15	16	0	90
	11204	0	1	13	19	0	10	4	0	47
	11205	0	1	5	29	0	7	18	0	60
	11206	3	3	20	52	1	25	10	0	114
	11207	1	1	16	71	0	28	17	0	134
	11208	1	1	16	62	1	21	19	1	122
	11209	1	1	15	31	0	11	9	0	68
	11210	0	2	12	42	1	16	16	0	89
	11211	3	0	4	16	0	7	3	0	33
	11212	3	2	24	75	0	34	43	0	181
	11213	2	2	15	62	0	13	23	0	117
	11214	0	0	4	29	1	8	8	0	50
	11215	1	1	2	7	0	2	5	0	18
11216	3	4	5	26	1	8	11	0	58	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		CLOSING REASONS								TOTAL INELIGIBLE
		CLIENT DIED	DOES NOT RESIDE IN NYC	NO RISK	REFERRED PERSON HAS SUFFICIENT MENTAL AND PHYSICAL CAPACITY	REFERRED PERSON RETAINS DECISION-MAKING CAPACITY AND IS REFUSING ALL OFFERS OF ASSISTANCE	SOMEONE ELSE WILLING AND ABLE RESPONSIBLY	UNABLE TO LOCATE	UNDER 18	
BROOKLYN	11217	0	0	3	20	1	5	7	0	36
	11218	1	1	3	19	0	7	6	0	37
	11219	0	2	5	10	0	7	3	0	27
	11220	0	1	8	25	0	6	12	0	52
	11221	3	1	8	36	0	18	12	0	78
	11222	0	1	5	11	0	6	8	0	31
	11223	3	0	8	21	0	8	7	0	47
	11224	1	1	19	35	2	18	9	0	85
	11225	1	0	10	30	0	13	15	0	69
	11226	1	2	22	75	0	28	37	0	165
	11228	0	0	3	6	0	7	2	0	18
	11229	1	0	7	21	0	13	7	0	49
	11230	1	2	12	33	0	14	15	0	77
	11231	0	0	4	12	0	2	8	0	26
	11232	0	0	1	6	0	1	4	0	12
	11233	1	1	5	65	0	15	18	0	105
	11234	1	0	12	24	0	9	4	0	50
	11235	2	2	12	35	0	19	8	0	78
	11236	0	0	10	35	0	16	16	0	77
11237	1	0	7	9	0	4	5	0	26	
11238	1	1	5	18	0	7	6	0	38	

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BROOKLYN	11239	3	0	3	16	0	9	4	0	35
	11249	0	0	1	9	0	3	3	0	16
	UNABLE TO MATCH	0	0	0	1	0	0	1	0	2
	<b>SUB TOTAL</b>	<b>43</b>	<b>40</b>	<b>340</b>	<b>1157</b>	<b>8</b>	<b>443</b>	<b>430</b>	<b>1</b>	<b>2462</b>
MANHATTAN	10001	0	1	4	14	0	3	4	0	26
	10002	1	1	21	44	0	28	15	0	110
	10003	0	0	6	9	0	6	6	0	27
	10004	0	0	0	0	0	0	0	0	0
	10005	0	0	0	0	0	0	0	0	0
	10006	0	0	0	0	0	0	0	0	0
	10007	0	0	0	1	1	1	0	0	3
	10009	0	0	18	31	1	13	8	0	71
	10010	1	0	9	10	0	6	6	0	32
	10011	1	0	8	13	0	6	5	0	33
	10012	0	0	3	10	0	4	3	0	20
	10013	1	0	2	5	0	2	0	0	10
	10014	0	0	9	8	0	5	4	0	26
	10016	0	0	16	26	0	10	14	0	66
	10017	0	0	4	1	0	3	2	0	10
10018	0	0	0	0	0	0	0	0	0	
10019	0	1	13	12	0	4	7	0	37	

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MANHATTAN	10021	0	0	9	11	0	10	3	0	33
	10022	0	1	3	13	0	7	6	0	30
	10023	1	0	13	22	2	10	6	0	54
	10024	3	1	14	25	0	16	12	0	71
	10025	3	2	30	60	4	26	18	0	143
	10026	0	0	10	28	0	7	9	0	54
	10027	3	1	12	48	0	12	13	0	89
	10028	1	1	4	10	0	6	5	0	27
	10029	3	0	34	67	1	23	28	0	156
	10030	2	4	8	31	0	9	17	0	71
	10031	1	3	13	45	0	15	19	0	96
	10032	0	0	9	25	0	22	19	0	75
	10033	1	3	13	17	0	17	15	0	66
	10034	0	0	6	21	0	5	13	0	45
	10035	0	2	11	26	2	11	12	0	64
	10036	1	0	8	19	0	4	7	0	39
	10037	1	0	3	20	1	9	12	0	46
	10038	2	0	1	10	0	6	3	0	22
	10039	2	1	3	14	0	10	5	0	35
	10040	0	1	9	14	0	10	8	0	42
10044	0	0	2	7	0	1	0	0	10	

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MANHATTAN	10065	2	0	5	8	1	5	5	0	26
	10069	0	0	0	1	0	0	0	0	1
	10075	0	1	4	3	0	2	2	0	12
	10128	2	2	10	27	0	12	8	0	61
	10129	0	0	0	0	0	0	0	0	0
	10162	0	0	0	3	0	0	0	0	3
	10280	0	0	0	1	0	0	0	0	1
	10282	0	0	1	2	0	1	0	0	4
	10463	0	0	0	3	0	0	1	0	4
	UNABLE TO MATCH	0	0	0	1	0	0	0	0	1
<b>SUB TOTAL</b>	<b>32</b>	<b>26</b>	<b>348</b>	<b>766</b>	<b>13</b>	<b>347</b>	<b>320</b>	<b>0</b>	<b>1852</b>	
QUEENS	11001	0	0	0	0	0	0	0	0	0
	11004	0	0	3	2	0	0	0	0	5
	11005	1	0	2	2	0	1	0	0	6
	11040	0	0	0	0	0	1	0	0	1
	11101	0	0	3	16	0	7	1	0	27
	11102	0	1	4	9	0	6	1	0	21
	11103	0	0	4	3	0	3	3	0	13
	11104	1	1	4	8	0	6	2	0	22
	11105	0	1	2	8	0	3	1	0	15
	11106	0	0	9	6	0	10	1	0	26

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QUEENS	11109	0	0	0	0	0	2	0	0	2
	11354	3	2	8	9	0	13	2	0	37
	11355	2	4	14	16	0	10	5	0	51
	11356	0	0	1	3	0	2	0	0	6
	11357	0	1	4	11	0	8	1	0	25
	11358	0	2	5	2	0	2	0	0	11
	11360	0	0	3	4	0	2	1	0	10
	11361	0	0	3	4	0	2	0	0	9
	11362	1	0	3	1	0	2	0	0	7
	11363	0	0	0	0	0	2	0	0	2
	11364	0	1	4	8	0	8	1	0	22
	11365	0	1	4	13	0	11	3	0	32
	11366	0	0	3	0	0	1	0	0	4
	11367	0	0	5	13	0	11	7	0	36
	11368	2	6	10	22	0	20	11	0	71
	11369	0	0	4	9	1	10	2	0	26
	11370	0	2	4	4	0	3	5	0	18
	11372	0	0	10	24	0	11	0	0	45
	11373	0	2	7	22	0	21	0	0	52
11374	2	1	9	15	1	13	4	0	45	
11375	2	2	11	24	0	23	3	0	65	

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QUEENS	11377	1	3	6	15	1	20	4	0	50
	11378	0	0	2	6	0	9	2	0	19
	11379	1	0	6	11	0	5	2	0	25
	11385	1	5	9	23	0	11	4	0	53
	11411	0	1	10	5	0	7	1	0	24
	11412	0	3	11	23	0	12	1	0	50
	11413	0	0	8	17	0	16	4	0	45
	11414	1	1	5	3	0	13	2	0	25
	11415	0	2	3	6	0	6	0	0	17
	11416	0	1	5	5	0	4	2	0	17
	11417	0	1	6	5	0	5	2	0	19
	11418	1	0	10	8	0	6	7	0	32
	11419	0	2	5	8	0	11	4	0	30
	11420	1	5	6	10	0	14	0	0	36
	11421	0	1	3	7	0	4	2	0	17
	11422	0	3	3	9	0	7	6	0	28
	11423	2	0	10	16	0	15	8	0	51
	11426	0	0	3	4	0	3	2	0	12
	11427	0	3	4	2	0	7	0	0	16
	11428	0	0	1	6	0	1	1	0	9
11429	0	1	6	5	0	7	1	0	20	

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QUEENS	11430	0	0	0	0	0	0	1	0	1
	11432	1	3	11	20	0	19	8	0	62
	11433	0	1	13	16	0	15	4	0	49
	11434	3	6	20	30	0	24	5	0	88
	11435	0	1	15	25	0	13	5	0	59
	11436	0	0	2	0	0	1	0	0	3
	11691	1	3	29	35	1	18	7	0	94
	11692	0	0	7	13	0	4	2	0	26
	11693	1	0	6	8	0	3	5	0	23
	11694	0	1	8	8	0	4	2	0	23
	11697	0	0	0	1	0	0	0	0	1
	UNABLE TO MATCH	0	0	0	1	0	0	0	0	1
	<b>SUB TOTAL</b>	<b>28</b>	<b>74</b>	<b>376</b>	<b>609</b>	<b>4</b>	<b>498</b>	<b>148</b>	<b>0</b>	<b>1737</b>
STATEN ISLAND	10301	1	0	10	17	0	10	7	0	45
	10302	1	0	6	2	0	6	5	0	20
	10303	0	0	7	9	0	5	1	0	22
	10304	1	1	20	21	1	8	1	0	53
	10305	0	0	10	7	0	5	7	0	29
	10306	0	0	12	17	0	5	4	0	38
	10307	0	1	2	0	0	0	0	0	3
	10308	0	0	4	5	2	4	1	0	16

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STATEN ISLAND	10309	0	0	1	2	0	5	2	0	10
	10310	0	2	8	15	0	5	4	2	36
	10312	1	1	4	3	0	5	2	0	16
	10314	0	2	16	14	2	13	7	0	54
	UNABLE TO MATCH	0	0	0	0	0	0	0	0	0
	SUB TOTAL	4	7	100	112	5	71	41	2	342
TOTAL		136	186	1473	3981	35	1569	1314	8	8702

This report contains ineligible referrals with their respective closing reasons breakdown into 3 parts, **1.BY CITY COUNCIL DISTRICT, 2.BY COMMUNITY BOARD, and 3.BY ZIP CODE**. All 3 parts are filtered by the selected **Ineligible** Date Range. If the client's current address is invalid, this report will group those invalid addresses under "UNABLE TO MATCH". Unable to locate includes multiple visits without a face-to-face assessment. In some cases the referred person relocated; in other cases, the person is not home. Visits are conducted at various times during the day (early morning, late evening) to increase the chances of seeing the referred person. The attempt to complete the assessment includes the gathering of information from the referral source, neighbors and relatives. APS also leaves and sends letters asking the referred person to contact APS. Ultimately the case is closed because APS was unsuccessful in locating the client.

BY REFERRAL SOURCE TYPE From 1/1/2018 To 6/30/2018	TOTAL	
	TOTAL REFERRED	TOTAL INELIGIBLE
ANONYMOUS	1065	644
FAMILY MEMBER / FRIEND / NEIGHBOR	1525	861
MARSHAL	3135	1874
ORGANIZATION	9095	5006
SELF	592	317
<b>TOTAL</b>	<b>15412</b>	<b>8702</b>

This report contains 4 parts, 1. BY REFERRAL SOURCE, 2. BY CITY COUNCIL DISTRICT, 3. BY COMMUNITY BOARD, and 4. BY ZIP CODE. All 4 parts are filtered by the selected Date Range, both referred and ineligible within the Date Range. (Note: "TOTAL REFERRED", means the total number of new referrals came in during the selected time period at Intake. "TOTAL INELIGIBLE", means the total number of referrals that were sent to field office for assessment and found ineligible. If the client's address is invalid during the Intake Interview, this report will look for that client's current address, and get the current borough, city council district, community board district, and zip code information to do the analysis on the "TOTAL REFERRED" count. If the client's current address is still invalid, this report will group those invalid addresses under "UNABLE TO MATCH".

BY CITY COUNCIL DISTRICT From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BRONX	08	310	187
	10	20	14
	11	351	232
	12	426	244
	13	198	128
	14	446	272
	15	493	297
	16	598	345
	17	570	337
	18	419	251
	UNABLE TO MATCH	20	2
	SUB TOTAL	3851	2309
BROOKLYN	33	195	115
	34	218	116
	35	346	192
	36	375	216
	37	245	134
	38	158	79
	39	118	56
	40	360	205
	41	456	265
	42	491	285

This report contains 4 parts, 1. BY REFERRAL SOURCE, 2. BY CITY COUNCIL DISTRICT, 3. BY COMMUNITY BOARD, and 4. BY ZIP CODE. All 4 parts are filtered by the selected Date Range, both referred and ineligible within the Date Range. (Note: "TOTAL REFERRED", means the total number of new referrals came in during the selected time period at Intake. "TOTAL INELIGIBLE", means the total number of referrals that were sent to field office for assessment and found ineligible. If the client's address is invalid during the Intake Interview, this report will look for that client's current address, and get the current borough, city council district, community board district, and zip code information to do the analysis on the "TOTAL REFERRED" count. If the client's current address is still invalid, this report will group those invalid addresses under "UNABLE TO MATCH".

**HUMAN RESOURCES ADMINISTRATION  
ADULT PROTECTIVE SERVICES**

BY CITY COUNCIL DISTRICT From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BROOKLYN	43	215	128
	44	159	75
	45	334	205
	46	178	98
	47	279	157
	48	237	134
	UNABLE TO MATCH	10	2
	SUB TOTAL	4374	2462
MANHATTAN	01	205	113
	02	431	220
	03	330	153
	04	202	107
	05	235	149
	06	368	202
	07	446	220
	08	317	172
	09	701	325
	10	361	181
	UNABLE TO MATCH	41	10
	SUB TOTAL	3637	1852
QUEENS	19	101	66
	20	176	94

This report contains 4 parts, 1. BY REFERRAL SOURCE, 2. BY CITY COUNCIL DISTRICT, 3. BY COMMUNITY BOARD, and 4. BY ZIP CODE. All 4 parts are filtered by the selected Date Range, both referred and ineligible within the Date Range. (Note: "TOTAL REFERRED", means the total number of new referrals came in during the selected time period at Intake. "TOTAL INELIGIBLE", means the total number of referrals that were sent to field office for assessment and found ineligible. If the client's address is invalid during the Intake Interview, this report will look for that client's current address, and get the current borough, city council district, community board district, and zip code information to do the analysis on the "TOTAL REFERRED" count. If the client's current address is still invalid, this report will group those invalid addresses under "UNABLE TO MATCH".

BY CITY COUNCIL DISTRICT From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
QUEENS	21	144	94
	22	141	71
	23	152	101
	24	220	120
	25	195	114
	26	193	104
	27	355	231
	28	283	159
	29	244	150
	30	161	90
	31	345	201
	32	205	125
	34	27	16
	UNABLE TO MATCH	25	1
	SUB TOTAL	2967	1737
STATEN ISLAND	49	319	192
	50	154	86
	51	102	64
	UNABLE TO MATCH	8	0
	SUB TOTAL	583	342
TOTAL		15412	8702

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BY COMMUNITY BOARD From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BRONX	01	333	209
	02	208	129
	03	350	192
	04	465	274
	05	397	236
	06	304	194
	07	345	206
	08	197	132
	09	436	260
	10	232	140
	11	219	135
	12	345	200
	UNABLE TO MATCH	20	2
	SUB TOTAL	3851	2309
BROOKLYN	01	240	135
	02	227	132
	03	349	196
	04	166	88
	05	469	265
	06	104	53
	07	100	51
	08	208	115

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BY COMMUNITY BOARD From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BROOKLYN	09	241	139
	10	173	99
	11	178	104
	12	159	74
	13	269	147
	14	359	201
	15	190	104
	16	308	170
	17	402	258
	18	221	129
	55	1	0
	UNABLE TO MATCH	10	2
SUB TOTAL		4374	2462
MANHATTAN	01	35	19
	02	109	54
	03	398	208
	04	222	100
	05	143	56
	06	224	128
	07	475	261
	08	277	177
	09	301	138

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BY COMMUNITY BOARD From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
MANHATTAN	10	501	232
	11	470	248
	12	441	221
	UNABLE TO MATCH	41	10
	<b>SUB TOTAL</b>	<b>3637</b>	<b>1852</b>
QUEENS	01	213	107
	02	110	61
	03	153	98
	04	202	120
	05	172	100
	06	183	109
	07	235	136
	08	206	120
	09	168	100
	10	155	94
	11	79	50
	12	542	323
	13	231	151
	14	293	167
	UNABLE TO MATCH	25	1
<b>SUB TOTAL</b>	<b>2967</b>	<b>1737</b>	

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BY COMMUNITY BOARD From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
STATEN ISLAND	01	328	195
	02	142	80
	03	105	67
	UNABLE TO MATCH	8	0
	SUB TOTAL	583	342
TOTAL		15412	8702

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BRONX	10451	155	93
	10452	241	134
	10453	249	149
	10454	144	87
	10455	136	86
	10456	361	215
	10457	242	143
	10458	196	117
	10459	180	112
	10460	200	129
	10461	61	36
	10462	180	106
	10463	127	86
	10464	5	5
	10465	37	25
	10466	172	103
	10467	264	165
	10468	194	110
	10469	113	64
	10470	28	18
10471	40	31	
10472	148	84	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BRONX	10473	162	99
	10474	52	26
	10475	144	84
	UNABLE TO MATCH	20	2
	<b>SUB TOTAL</b>	<b>3851</b>	<b>2309</b>
BROOKLYN	11201	85	45
	11203	153	90
	11204	87	47
	11205	100	60
	11206	197	114
	11207	242	134
	11208	224	122
	11209	114	68
	11210	136	89
	11211	56	33
	11212	305	181
	11213	193	117
	11214	95	50
	11215	34	18
	11216	97	58
11217	63	36	
11218	76	37	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
BROOKLYN	11219	58	27
	11220	102	52
	11221	165	78
	11222	45	31
	11223	82	47
	11224	153	85
	11225	131	69
	11226	285	165
	11228	27	18
	11229	92	49
	11230	144	77
	11231	45	26
	11232	23	12
	11233	189	105
	11234	96	50
	11235	138	78
	11236	123	77
	11237	47	26
	11238	77	38
	11239	51	35
11249	34	16	
	<b>UNABLE TO MATCH</b>	10	2

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
<b>BROOKLYN</b>	<b>SUB TOTAL</b>	<b>4374</b>	<b>2462</b>
<b>MANHATTAN</b>	10001	66	26
	10002	203	110
	10003	85	27
	10007	3	3
	10009	146	71
	10010	63	32
	10011	72	33
	10012	34	20
	10013	26	10
	10014	52	26
	10016	102	66
	10017	18	10
	10018	4	0
	10019	73	37
	10021	48	33
	10022	50	30
	10023	101	54
	10024	122	71
	10025	266	143
10026	119	54	
10027	210	89	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
MANHATTAN	10028	47	27
	10029	291	156
	10030	149	71
	10031	180	96
	10032	167	75
	10033	126	66
	10034	88	45
	10035	131	64
	10036	95	39
	10037	87	46
	10038	37	22
	10039	85	35
	10040	77	42
	10044	17	10
	10065	36	26
	10069	1	1
	10075	22	12
	10128	91	61
	10162	3	3
	10280	1	1
10282	4	4	
10463	12	4	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
MANHATTAN	UNABLE TO MATCH	27	1
	SUB TOTAL	3637	1852
QUEENS	11001	1	0
	11004	12	5
	11005	10	6
	11040	2	1
	11101	51	27
	11102	41	21
	11103	27	13
	11104	45	22
	11105	30	15
	11106	54	26
	11109	3	2
	11354	64	37
	11355	95	51
	11356	11	6
	11357	40	25
	11358	17	11
	11360	11	10
	11361	14	9
11362	14	7	
11363	2	2	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
QUEENS	11364	29	22
	11365	60	32
	11366	8	4
	11367	61	36
	11368	109	71
	11369	34	26
	11370	30	18
	11372	77	45
	11373	101	52
	11374	72	45
	11375	111	65
	11377	78	50
	11378	33	19
	11379	42	25
	11385	95	53
	11411	31	24
	11412	85	50
	11413	74	45
	11414	41	25
	11415	24	17
11416	32	17	
11417	26	19	

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
QUEENS	11418	49	32
	11419	48	30
	11420	67	36
	11421	35	17
	11422	44	28
	11423	76	51
	11426	16	12
	11427	26	16
	11428	10	9
	11429	27	20
	11430	1	1
	11432	115	62
	11433	87	49
	11434	142	88
	11435	90	59
	11436	19	3
	11691	161	94
	11692	52	26
	11693	40	23
	11694	37	23
11697	3	1	
	<b>UNABLE TO MATCH</b>	25	1

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BY ZIP CODE From 1/1/2018 To 6/30/2018		TOTAL	
		TOTAL REFERRED	TOTAL INELIGIBLE
QUEENS	SUB TOTAL	2967	1737
STATEN ISLAND	10301	78	45
	10302	31	20
	10303	48	22
	10304	91	53
	10305	59	29
	10306	59	38
	10307	8	3
	10308	22	16
	10309	16	10
	10310	48	36
	10312	26	16
	10314	90	54
	UNABLE TO MATCH	7	0
	SUB TOTAL	583	342
TOTAL		15412	8702

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