

## CHS Access Report: January 2021

Version: 8/31/2021

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1210
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.3

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	318
<b>2.2</b>	Referrals seen within 72 hours	236
<b>2.3</b>	% seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3076	77%	18804	64%	8390	67%	2583	59%	808	43%	826	46%	180	37%	918	99%	35585	64%
	Refused & Verified	617	15%	3492	12%	230	2%	712	16%	246	13%	326	18%	73	15%	2	0%	5698	10%
	Not Produced	291	7%	6903	24%	3256	26%	1071	24%	821	44%	602	33%	170	35%	4	0%	13118	24%
	Rescheduled by CHS	17	0%	13	0%	622	5%	25	1%	3	0%	52	3%	33	7%	0	0%	765	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	29	6%	N/A	N/A	29	0%
	<b>Total Scheduled Services</b>	<b>4001</b>	<b>100%</b>	<b>29212</b>	<b>100%</b>	<b>12498</b>	<b>100%</b>	<b>4391</b>	<b>100%</b>	<b>1878</b>	<b>100%</b>	<b>1806</b>	<b>100%</b>	<b>485</b>	<b>100%</b>	<b>924</b>	<b>100%</b>	<b>55195</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	92%		76%		69%		75%		56%		64%		52%		100%		75%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	5572



## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	12
<b>1.2</b>	Average time to completion once known to CHS (hours)	2.6

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	12
<b>2.2</b>	Referrals seen within 72 hours	12
<b>2.3</b>	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	350	62%	2925	42%	2670	71%	771	56%	222	33%	114	33%	47	28%	437	100%	7536	53%
	Refused & Verified	103	18%	580	8%	16	0%	201	15%	50	7%	49	14%	21	12%	0	0%	1020	7%
	Not Produced	111	20%	3453	50%	975	26%	387	28%	405	60%	184	53%	81	48%	0	0%	5596	39%
	Rescheduled by CHS	2	0%	2	0%	89	2%	8	1%	0	0%	0	0%	10	6%	0	0%	111	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	6%	N/A	N/A	11	0%
	<b>Total Scheduled Services</b>	<b>566</b>	<b>100%</b>	<b>6960</b>	<b>100%</b>	<b>3750</b>	<b>100%</b>	<b>1367</b>	<b>100%</b>	<b>677</b>	<b>100%</b>	<b>347</b>	<b>100%</b>	<b>170</b>	<b>100%</b>	<b>437</b>	<b>100%</b>	<b>14274</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	80%		50%		72%		71%		40%		47%		40%		100%		60%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	1163

# Correctional Health Services

## V. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1092
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	247
<b>2.2</b>	Referrals seen within 72 hours	167
<b>2.3</b>	% seen within 72 hours	68%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	299	89%	1604	74%	778	73%	491	52%	0	0%	0	0%	0	0%	260	100%	3432	72%
	Refused & Verified	33	10%	124	6%	17	2%	270	29%	0	0%	1	33%	0	0%	0	0%	445	9%
	Not Produced	4	1%	436	20%	254	24%	179	19%	3	100%	1	33%	11	92%	0	0%	888	19%
	Rescheduled by CHS	0	0%	1	0%	14	1%	0	0%	0	0%	1	33%	1	8%	0	0%	17	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>336</b>	<b>100%</b>	<b>2165</b>	<b>100%</b>	<b>1063</b>	<b>100%</b>	<b>940</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>260</b>	<b>100%</b>	<b>4782</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	99%		80%		75%		81%		0%		33%		0%		100%		81%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	446

## VI. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	163	59%	2061	51%	1522	79%	372	69%	75	27%	48	18%	25	41%	60	92%	4326	58%
	Refused & Verified	97	35%	442	11%	28	1%	35	7%	59	21%	10	4%	2	3%	1	2%	674	9%
	Not Produced	15	5%	1559	38%	347	18%	123	23%	140	51%	188	72%	29	48%	4	6%	2405	32%
	Rescheduled by CHS	0	0%	2	0%	20	1%	7	1%	2	1%	16	6%	2	3%	0	0%	49	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5%	N/A	N/A	3	0%
	<b>Total Scheduled Services</b>	<b>275</b>	<b>100%</b>	<b>4064</b>	<b>100%</b>	<b>1917</b>	<b>100%</b>	<b>537</b>	<b>100%</b>	<b>276</b>	<b>100%</b>	<b>262</b>	<b>100%</b>	<b>61</b>	<b>100%</b>	<b>65</b>	<b>100%</b>	<b>7457</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	95%		62%		81%		76%		49%		22%		44%		94%		67%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	673

## VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.4

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	2	29%	21	8%	22	85%	0	0%	12	50%	2	10%	1	33%	0		60	17%
	Refused & Verified	3	43%	62	23%	0	0%	1	100%	0	0%	1	5%	0	0%	0		67	19%
	Not Produced	2	29%	184	69%	3	12%	0	0%	12	50%	17	85%	1	33%	0		219	63%
	Rescheduled by CHS	0	0%	0	0%	1	4%	0	0%	0	0%	0	0%	1	33%	0		2	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>7</b>	<b>100%</b>	<b>267</b>	<b>100%</b>	<b>26</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>20</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>348</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	71%		31%		85%		100%		50%		15%		33%				36%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	309

# Correctional Health Services

## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	285	87%	5856	88%	386	83%	76	70%	26	30%	196	59%	44	49%	7	100%	6876	86%
	Refused & Verified	33	10%	574	9%	17	4%	14	13%	39	45%	56	17%	22	24%	0	0%	755	9%
	Not Produced	10	3%	185	3%	60	13%	18	17%	22	25%	66	20%	8	9%	0	0%	369	5%
	Rescheduled by CHS	0	0%	3	0%	3	1%	0	0%	0	0%	13	4%	9	10%	0	0%	28	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	8%	N/A	N/A	7	0%
	<b>Total Scheduled Services</b>	<b>328</b>	<b>100%</b>	<b>6618</b>	<b>100%</b>	<b>466</b>	<b>100%</b>	<b>108</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>331</b>	<b>100%</b>	<b>90</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>8035</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	97%		97%		86%		83%		75%		76%		73%		100%		95%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	339

## IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	132	64%	954	55%	623	56%	132	52%	109	43%	62	33%	15	41%	0		2027	54%
	Refused & Verified	61	30%	532	31%	49	4%	38	15%	23	9%	54	29%	6	16%	0		763	20%
	Not Produced	13	6%	249	14%	290	26%	82	32%	119	47%	66	35%	11	30%	0		830	22%
	Rescheduled by CHS	0	0%	1	0%	155	14%	1	0%	0	0%	6	3%	5	14%	0		168	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>206</b>	<b>100%</b>	<b>1736</b>	<b>100%</b>	<b>1117</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>251</b>	<b>100%</b>	<b>188</b>	<b>100%</b>	<b>37</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>3788</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	94%		86%		60%		67%		53%		62%		57%				74%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	1237

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	99
<b>1.2</b>	Average time to completion once known to CHS (hours)	12.6

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	55
<b>2.2</b>	Referrals seen within 72 hours	54
<b>2.3</b>	% seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1230	90%	1633	82%	898	86%	302	81%	137	77%	218	74%	10	45%	91	99%	4519	84%
	Refused & Verified	81	6%	208	10%	22	2%	44	12%	25	14%	47	16%	6	27%	1	1%	434	8%
	Not Produced	49	4%	161	8%	111	11%	24	6%	15	8%	23	8%	6	27%	0	0%	389	7%
	Rescheduled by CHS	13	1%	1	0%	15	1%	3	1%	0	0%	7	2%	0	0%	0	0%	39	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>1373</b>	<b>100%</b>	<b>2003</b>	<b>100%</b>	<b>1046</b>	<b>100%</b>	<b>373</b>	<b>100%</b>	<b>177</b>	<b>100%</b>	<b>295</b>	<b>100%</b>	<b>22</b>	<b>100%</b>	<b>92</b>	<b>100%</b>	<b>5381</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	95%		92%		88%		93%		92%		90%		73%		100%		92%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	496

## XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	32%	811	64%	792	41%	234	48%	122	70%	112	61%	11	33%	56	100%	2248	50%
	Refused & Verified	167	49%	167	13%	49	3%	51	10%	25	14%	36	20%	7	21%	0	0%	502	11%
	Not Produced	62	18%	279	22%	773	40%	203	42%	27	15%	36	20%	13	39%	0	0%	1393	31%
	Rescheduled by CHS	2	1%	1	0%	310	16%	1	0%	1	1%	0	0%	0	0%	0	0%	315	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	6%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>341</b>	<b>100%</b>	<b>1258</b>	<b>100%</b>	<b>1924</b>	<b>100%</b>	<b>489</b>	<b>100%</b>	<b>175</b>	<b>100%</b>	<b>184</b>	<b>100%</b>	<b>33</b>	<b>100%</b>	<b>56</b>	<b>100%</b>	<b>4460</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	81%		78%		44%		58%		84%		80%		55%		100%		62%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	295



## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	97	68%	584	59%	518	61%	178	64%	105	51%	69	43%	25	49%	0		1576	59%
	Refused & Verified	21	15%	103	10%	3	0%	53	19%	25	12%	68	42%	9	18%	0		282	11%
	Not Produced	24	17%	302	30%	328	38%	43	15%	76	37%	15	9%	10	20%	0		798	30%
	Rescheduled by CHS	0	0%	2	0%	3	0%	4	1%	0	0%	9	6%	3	6%	0		21	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	8%	N/A	N/A	4	0%
	<b>Total Scheduled Services</b>	<b>142</b>	<b>100%</b>	<b>991</b>	<b>100%</b>	<b>852</b>	<b>100%</b>	<b>278</b>	<b>100%</b>	<b>206</b>	<b>100%</b>	<b>161</b>	<b>100%</b>	<b>51</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>2681</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	83%		69%		61%		83%		63%		85%		67%				69%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	387

## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	6
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.2

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	4
<b>2.2</b>	Referrals seen within 72 hours	3
<b>2.3</b>	% seen within 72 hours	75%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	408	96%	2355	75%	181	54%	27	60%	0	0%	5	33%	2	33%	7	100%	2985	75%
	Refused & Verified	18	4%	700	22%	29	9%	5	11%	0	0%	4	27%	0	0%	0	0%	756	19%
	Not Produced	1	0%	95	3%	115	34%	12	27%	2	100%	6	40%	0	0%	0	0%	231	6%
	Rescheduled by CHS	0	0%	0	0%	12	4%	1	2%	0	0%	0	0%	2	33%	0	0%	15	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	33%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>427</b>	<b>100%</b>	<b>3150</b>	<b>100%</b>	<b>337</b>	<b>100%</b>	<b>45</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>15</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>3989</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	100%		97%		62%		71%		0%		60%		33%		100%		94%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	227

## CHS Access Report: February 2021

Version: 8/31/2021

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.  -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1114
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	311
<b>2.2</b>	Referrals seen within 72 hours	230
<b>2.3</b>	% seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2218	72%	16835	66%	7971	65%	2602	59%	608	38%	833	42%	169	34%	926	99%	32162	64%
	Refused & Verified	669	22%	2601	10%	192	2%	765	17%	173	11%	344	17%	100	20%	0	0%	4844	10%
	Not Produced	191	6%	5940	23%	3143	25%	1023	23%	815	51%	692	35%	170	34%	7	1%	11981	24%
	Rescheduled by CHS	9	0%	18	0%	1036	8%	24	1%	17	1%	113	6%	24	5%	1	0%	1242	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	30	6%	N/A	N/A	30	0%
	<b>Total Scheduled Services</b>	<b>3087</b>	<b>100%</b>	<b>25394</b>	<b>100%</b>	<b>12342</b>	<b>100%</b>	<b>4414</b>	<b>100%</b>	<b>1613</b>	<b>100%</b>	<b>1982</b>	<b>100%</b>	<b>493</b>	<b>100%</b>	<b>934</b>	<b>100%</b>	<b>50259</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	94%		77%		66%		76%		48%		59%		55%		99%		74%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	4974

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	25
<b>1.2</b>	Average time to completion once known to CHS (hours)	19.7

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	19
<b>2.2</b>	Referrals seen within 72 hours	18
<b>2.3</b>	% seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	323	69%	3104	49%	2618	70%	896	61%	158	26%	139	35%	45	34%	411	100%	7694	57%
	Refused & Verified	80	17%	328	5%	10	0%	213	14%	40	7%	41	10%	14	11%	0	0%	726	5%
	Not Produced	66	14%	2833	45%	906	24%	364	25%	405	66%	186	47%	60	45%	1	0%	4821	36%
	Rescheduled by CHS	0	0%	6	0%	218	6%	4	0%	8	1%	33	8%	8	6%	0	0%	277	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	5%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>469</b>	<b>100%</b>	<b>6271</b>	<b>100%</b>	<b>3752</b>	<b>100%</b>	<b>1477</b>	<b>100%</b>	<b>611</b>	<b>100%</b>	<b>399</b>	<b>100%</b>	<b>133</b>	<b>100%</b>	<b>412</b>	<b>100%</b>	<b>13524</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	86%		55%		70%		75%		32%		45%		44%		100%		62%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	1061

## V. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	994
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.5

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	247
<b>2.2</b>	Referrals seen within 72 hours	168
<b>2.3</b>	% seen within 72 hours	68%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	200	76%	1630	72%	754	72%	427	48%	1	33%	0	0%	1	8%	250	100%	3263	69%
	Refused & Verified	60	23%	225	10%	10	1%	271	31%	0	0%	0	0%	0	0%	0	0%	566	12%
	Not Produced	3	1%	401	18%	235	23%	189	21%	2	67%	4	100%	9	75%	0	0%	843	18%
	Rescheduled by CHS	0	0%	0	0%	44	4%	0	0%	0	0%	0	0%	1	8%	0	0%	45	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	8%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>263</b>	<b>100%</b>	<b>2256</b>	<b>100%</b>	<b>1043</b>	<b>100%</b>	<b>887</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>250</b>	<b>100%</b>	<b>4718</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	99%		82%		73%		79%		33%		0%		8%		100%		81%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	470



## VI. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	70	45%	1496	47%	1295	78%	319	66%	58	25%	35	13%	16	27%	97	94%	3386	55%
	Refused & Verified	59	38%	309	10%	7	0%	23	5%	22	9%	5	2%	5	8%	0	0%	430	7%
	Not Produced	26	17%	1384	43%	284	17%	134	28%	145	62%	218	79%	30	50%	6	6%	2227	36%
	Rescheduled by CHS	0	0%	0	0%	83	5%	4	1%	8	3%	18	7%	3	5%	0	0%	116	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	10%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>155</b>	<b>100%</b>	<b>3189</b>	<b>100%</b>	<b>1669</b>	<b>100%</b>	<b>480</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>276</b>	<b>100%</b>	<b>60</b>	<b>100%</b>	<b>103</b>	<b>100%</b>	<b>6165</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	83%		57%		78%		71%		34%		14%		35%		94%		62%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	741

## VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2	25%	36	21%	49	91%	0		0	0%	3	19%	0	0%	0		90	35%
	Refused & Verified	6	75%	8	5%	0	0%	0		0	0%	4	25%	0	0%	0		18	7%
	Not Produced	0	0%	124	74%	5	9%	0		3	100%	8	50%	4	80%	0		144	57%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0		0	0%	1	6%	1	20%	0		2	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>8</b>	<b>100%</b>	<b>168</b>	<b>100%</b>	<b>54</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>3</b>	<b>100%</b>	<b>16</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>254</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	100%		26%		91%				0%		44%		0%				43%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	262

## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	199	79%	4578	88%	363	85%	75	75%	15	28%	176	57%	53	45%	7	100%	5466	84%
	Refused & Verified	51	20%	488	9%	17	4%	17	17%	22	42%	56	18%	26	22%	0	0%	677	10%
	Not Produced	1	0%	146	3%	37	9%	8	8%	16	30%	55	18%	23	20%	0	0%	286	4%
	Rescheduled by CHS	0	0%	2	0%	10	2%	0	0%	0	0%	22	7%	7	6%	0	0%	41	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	7%	N/A	N/A	8	0%
	<b>Total Scheduled Services</b>	<b>251</b>	<b>100%</b>	<b>5214</b>	<b>100%</b>	<b>427</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>53</b>	<b>100%</b>	<b>309</b>	<b>100%</b>	<b>117</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>6478</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	100%		97%		89%		92%		70%		75%		68%		100%		95%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	302

## IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	137	64%	1095	71%	687	48%	152	53%	95	40%	68	32%	5	14%	1	100%	2240	57%
	Refused & Verified	53	25%	197	13%	29	2%	52	18%	19	8%	35	16%	16	44%	0	0%	401	10%
	Not Produced	25	12%	257	17%	452	32%	81	28%	124	52%	95	44%	12	33%	0	0%	1046	26%
	Rescheduled by CHS	0	0%	1	0%	254	18%	0	0%	0	0%	16	7%	0	0%	0	0%	271	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	8%	N/A	N/A	3	0%
	<b>Total Scheduled Services</b>	<b>215</b>	<b>100%</b>	<b>1550</b>	<b>100%</b>	<b>1422</b>	<b>100%</b>	<b>285</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>214</b>	<b>100%</b>	<b>36</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>3961</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	88%		83%		50%		72%		48%		48%		58%		100%		67%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	875

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	84
<b>1.2</b>	Average time to completion once known to CHS (hours)	17.9

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	40
<b>2.2</b>	Referrals seen within 72 hours	40
<b>2.3</b>	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	806	88%	1194	76%	946	87%	263	80%	115	79%	244	73%	12	50%	92	99%	3672	82%
	Refused & Verified	68	7%	229	15%	45	4%	29	9%	17	12%	36	11%	7	29%	0	0%	431	10%
	Not Produced	34	4%	147	9%	74	7%	27	8%	14	10%	44	13%	5	21%	0	0%	345	8%
	Rescheduled by CHS	7	1%	6	0%	22	2%	11	3%	0	0%	9	3%	0	0%	1	1%	56	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>915</b>	<b>100%</b>	<b>1576</b>	<b>100%</b>	<b>1087</b>	<b>100%</b>	<b>330</b>	<b>100%</b>	<b>146</b>	<b>100%</b>	<b>333</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>93</b>	<b>100%</b>	<b>4504</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	96%		90%		91%		88%		90%		84%		79%		99%		91%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	536

## XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	84	25%	857	67%	655	38%	235	51%	103	61%	93	42%	16	36%	63	100%	2106	49%
	Refused & Verified	234	69%	90	7%	43	3%	90	20%	38	22%	69	31%	16	36%	0	0%	580	14%
	Not Produced	20	6%	326	26%	692	40%	130	28%	29	17%	50	23%	9	20%	0	0%	1256	29%
	Rescheduled by CHS	2	1%	1	0%	321	19%	4	1%	0	0%	10	5%	1	2%	0	0%	339	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>340</b>	<b>100%</b>	<b>1274</b>	<b>100%</b>	<b>1711</b>	<b>100%</b>	<b>459</b>	<b>100%</b>	<b>170</b>	<b>100%</b>	<b>222</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>4283</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	94%		74%		41%		71%		83%		73%		73%		100%		63%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	235

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	89	63%	608	61%	458	50%	189	59%	62	40%	74	37%	18	35%	0		1498	54%
	Refused & Verified	36	26%	116	12%	2	0%	62	19%	15	10%	98	49%	14	27%	0		343	12%
	Not Produced	16	11%	272	27%	403	44%	71	22%	76	49%	27	13%	15	29%	0		880	32%
	Rescheduled by CHS	0	0%	2	0%	49	5%	1	0%	1	1%	3	1%	2	4%	0		58	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	6%	N/A	N/A	3	0%
	<b>Total Scheduled Services</b>	<b>141</b>	<b>100%</b>	<b>998</b>	<b>100%</b>	<b>912</b>	<b>100%</b>	<b>323</b>	<b>100%</b>	<b>154</b>	<b>100%</b>	<b>202</b>	<b>100%</b>	<b>52</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>2782</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	89%		73%		50%		78%		50%		85%		62%				66%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	333

## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	11
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.3

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	5
<b>2.2</b>	Referrals seen within 72 hours	4
<b>2.3</b>	% seen within 72 hours	80%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	308	93%	2237	77%	146	55%	46	63%	1	50%	1	14%	3	30%	5	100%	2747	77%
	Refused & Verified	22	7%	611	21%	29	11%	8	11%	0	0%	0	0%	2	20%	0	0%	672	19%
	Not Produced	0	0%	50	2%	55	21%	19	26%	1	50%	5	71%	3	30%	0	0%	133	4%
	Rescheduled by CHS	0	0%	0	0%	35	13%	0	0%	0	0%	1	14%	1	10%	0	0%	37	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	10%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>330</b>	<b>100%</b>	<b>2898</b>	<b>100%</b>	<b>265</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>3590</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	100%		98%		66%		74%		50%		14%		50%		100%		95%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	159



## CHS Access Report: March 2021

Version: 8/31/2021

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.  -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1272
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	271
<b>2.2</b>	Referrals seen within 72 hours	228
<b>2.3</b>	% seen within 72 hours	84%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2624	66%	20818	64%	9703	64%	3331	57%	804	39%	1180	44%	180	48%	1093	99%	39733	63%
	Refused & Verified	1018	26%	3269	10%	207	1%	961	16%	221	11%	388	14%	55	15%	0	0%	6119	10%
	Not Produced	273	7%	8226	25%	4148	28%	1517	26%	1051	51%	1056	39%	115	31%	9	1%	16395	26%
	Rescheduled by CHS	36	1%	14	0%	988	7%	45	1%	1	0%	70	3%	15	4%	0	0%	1169	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	2%	N/A	N/A	7	0%
	<b>Total Scheduled Services</b>	<b>3951</b>	<b>100%</b>	<b>32327</b>	<b>100%</b>	<b>15046</b>	<b>100%</b>	<b>5854</b>	<b>100%</b>	<b>2077</b>	<b>100%</b>	<b>2694</b>	<b>100%</b>	<b>372</b>	<b>100%</b>	<b>1102</b>	<b>100%</b>	<b>63423</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	92%		75%		66%		73%		49%		58%		63%		99%		72%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	5786

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	33
<b>1.2</b>	Average time to completion once known to CHS (hours)	20.9

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	10
<b>2.2</b>	Referrals seen within 72 hours	10
<b>2.3</b>	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	389	71%	4473	53%	3266	69%	1255	55%	199	27%	257	39%	52	50%	541	98%	10432	58%
	Refused & Verified	106	19%	306	4%	12	0%	363	16%	54	7%	58	9%	12	12%	0	0%	911	5%
	Not Produced	51	9%	3638	43%	1298	27%	647	29%	497	66%	335	50%	35	34%	9	2%	6510	36%
	Rescheduled by CHS	1	0%	2	0%	164	3%	0	0%	0	0%	15	2%	3	3%	0	0%	185	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>547</b>	<b>100%</b>	<b>8419</b>	<b>100%</b>	<b>4740</b>	<b>100%</b>	<b>2265</b>	<b>100%</b>	<b>750</b>	<b>100%</b>	<b>665</b>	<b>100%</b>	<b>104</b>	<b>100%</b>	<b>550</b>	<b>100%</b>	<b>18040</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	90%		57%		69%		71%		34%		47%		62%		98%		63%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	1254

## V. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	1137
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.5

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	211
<b>2.2</b>	Referrals seen within 72 hours	168
<b>2.3</b>	% seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	209	64%	2280	67%	866	64%	470	46%	0	0%	3	33%	4	50%	306	100%	4138	65%
	Refused & Verified	95	29%	568	17%	23	2%	268	26%	0	0%	0	0%	0	0%	0	0%	954	15%
	Not Produced	22	7%	555	16%	317	24%	273	27%	3	100%	6	67%	3	38%	0	0%	1179	18%
	Rescheduled by CHS	1	0%	1	0%	137	10%	1	0%	0	0%	0	0%	1	13%	0	0%	141	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>327</b>	<b>100%</b>	<b>3404</b>	<b>100%</b>	<b>1343</b>	<b>100%</b>	<b>1012</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>9</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>6412</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	93%		84%		66%		73%		0%		33%		50%		100%		79%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	571

## VI. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	99	34%	1896	41%	1637	77%	434	62%	76	30%	85	22%	12	29%	77	100%	4316	51%
	Refused & Verified	147	51%	428	9%	8	0%	52	7%	47	19%	11	3%	2	5%	0	0%	695	8%
	Not Produced	42	15%	2251	49%	385	18%	197	28%	128	51%	286	74%	23	56%	0	0%	3312	39%
	Rescheduled by CHS	0	0%	1	0%	102	5%	15	2%	1	0%	2	1%	3	7%	0	0%	124	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>288</b>	<b>100%</b>	<b>4576</b>	<b>100%</b>	<b>2132</b>	<b>100%</b>	<b>698</b>	<b>100%</b>	<b>252</b>	<b>100%</b>	<b>384</b>	<b>100%</b>	<b>41</b>	<b>100%</b>	<b>77</b>	<b>100%</b>	<b>8448</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	85%		51%		77%		70%		49%		25%		34%		100%		59%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	962

## VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3	30%	36	22%	89	95%	0		0	0%	6	40%	0	0%	0		134	47%
	Refused & Verified	7	70%	12	7%	0	0%	0		0	0%	3	20%	0	0%	0		22	8%
	Not Produced	0	0%	115	71%	3	3%	0		3	100%	6	40%	1	100%	0		128	45%
	Rescheduled by CHS	0	0%	0	0%	2	2%	0		0	0%	0	0%	0	0%	0		2	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>10</b>	<b>100%</b>	<b>163</b>	<b>100%</b>	<b>94</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>3</b>	<b>100%</b>	<b>15</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>286</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	100%		29%		95%				0%		60%		0%				55%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	407



## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	1
<b>2.2</b>	Referrals seen within 72 hours	1
<b>2.3</b>	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	205	80%	4883	85%	451	87%	92	70%	30	30%	234	63%	39	53%	9	100%	5943	83%
	Refused & Verified	49	19%	601	11%	12	2%	23	17%	43	43%	61	16%	16	22%	0	0%	805	11%
	Not Produced	2	1%	231	4%	51	10%	16	12%	28	28%	54	15%	12	16%	0	0%	394	5%
	Rescheduled by CHS	0	0%	0	0%	5	1%	1	1%	0	0%	22	6%	5	7%	0	0%	33	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>256</b>	<b>100%</b>	<b>5715</b>	<b>100%</b>	<b>519</b>	<b>100%</b>	<b>132</b>	<b>100%</b>	<b>101</b>	<b>100%</b>	<b>371</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>9</b>	<b>100%</b>	<b>7176</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	99%		96%		89%		87%		72%		80%		75%		100%		94%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	375

## IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	213	60%	1525	71%	771	49%	178	58%	173	51%	79	31%	16	57%	0		2955	59%
	Refused & Verified	102	29%	317	15%	49	3%	70	23%	27	8%	19	7%	3	11%	0		587	12%
	Not Produced	40	11%	307	14%	564	36%	58	19%	140	41%	152	60%	8	29%	0		1269	25%
	Rescheduled by CHS	1	0%	0	0%	191	12%	0	0%	0	0%	4	2%	0	0%	0		196	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	4%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>356</b>	<b>100%</b>	<b>2149</b>	<b>100%</b>	<b>1575</b>	<b>100%</b>	<b>306</b>	<b>100%</b>	<b>340</b>	<b>100%</b>	<b>254</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>5008</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	88%		86%		52%		81%		59%		39%		68%				71%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	672

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	93
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.6

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	47
<b>2.2</b>	Referrals seen within 72 hours	47
<b>2.3</b>	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	977	85%	1513	81%	1126	89%	366	77%	88	73%	343	68%	15	63%	113	100%	4541	82%
	Refused & Verified	90	8%	203	11%	29	2%	45	9%	13	11%	65	13%	5	21%	0	0%	450	8%
	Not Produced	55	5%	144	8%	105	8%	66	14%	19	16%	78	15%	4	17%	0	0%	471	9%
	Rescheduled by CHS	31	3%	6	0%	11	1%	1	0%	0	0%	22	4%	0	0%	0	0%	71	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>1153</b>	<b>100%</b>	<b>1866</b>	<b>100%</b>	<b>1271</b>	<b>100%</b>	<b>478</b>	<b>100%</b>	<b>120</b>	<b>100%</b>	<b>508</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>5533</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	93%		92%		91%		86%		84%		80%		83%		100%		90%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	671

## XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	78	17%	1033	60%	777	39%	298	55%	141	56%	94	37%	13	34%	42	100%	2476	47%
	Refused & Verified	342	76%	131	8%	40	2%	74	14%	35	14%	69	27%	11	29%	0	0%	702	13%
	Not Produced	31	7%	563	33%	848	42%	151	28%	77	30%	86	34%	12	32%	0	0%	1768	33%
	Rescheduled by CHS	1	0%	1	0%	341	17%	15	3%	0	0%	4	2%	2	5%	0	0%	364	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>452</b>	<b>100%</b>	<b>1728</b>	<b>100%</b>	<b>2006</b>	<b>100%</b>	<b>538</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>38</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>5310</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	93%		67%		41%		69%		70%		64%		63%		100%		60%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	215

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	101	52%	950	66%	549	49%	194	55%	96	38%	72	32%	25	58%	0		1987	55%
	Refused & Verified	63	33%	89	6%	3	0%	57	16%	2	1%	100	45%	3	7%	0		317	9%
	Not Produced	29	15%	396	28%	534	48%	97	28%	154	61%	50	22%	12	28%	0		1272	35%
	Rescheduled by CHS	0	0%	3	0%	26	2%	3	1%	0	0%	1	0%	1	2%	0		34	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>193</b>	<b>100%</b>	<b>1438</b>	<b>100%</b>	<b>1112</b>	<b>100%</b>	<b>351</b>	<b>100%</b>	<b>252</b>	<b>100%</b>	<b>223</b>	<b>100%</b>	<b>43</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>3612</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	85%		72%		50%		72%		39%		77%		65%				64%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	438

## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
<b>1.1</b>	Completed CHS Intakes	9
<b>1.2</b>	Average time to completion once known to CHS (hours)	1.2

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
<b>2.1</b>	Referrals made to mental health services from Intake	2
<b>2.2</b>	Referrals seen within 72 hours	2
<b>2.3</b>	% seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	350	95%	2229	78%	171	67%	44	59%	1	33%	7	58%	4	33%	5	100%	2811	78%
	Refused & Verified	17	5%	614	21%	31	12%	9	12%	0	0%	2	17%	3	25%	0	0%	676	19%
	Not Produced	1	0%	26	1%	43	17%	12	16%	2	67%	3	25%	5	42%	0	0%	92	3%
	Rescheduled by CHS	1	0%	0	0%	9	4%	9	12%	0	0%	0	0%	0	0%	0	0%	19	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>369</b>	<b>100%</b>	<b>2869</b>	<b>100%</b>	<b>254</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>3598</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	99%		99%		80%		72%		33%		75%		58%		100%		97%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	221

## CHS Access Trend: January 2021 to March 2021

Version: 9/1/21

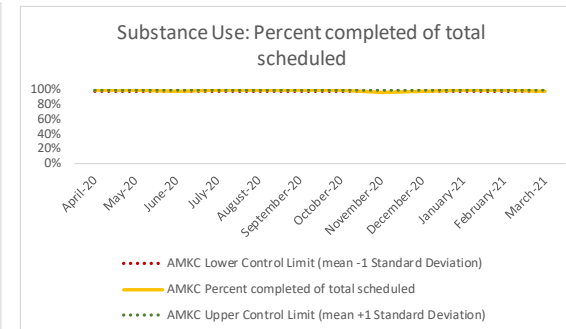
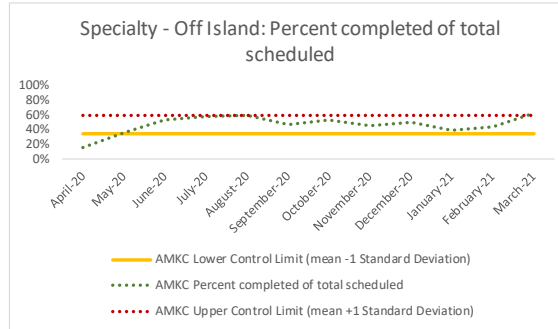
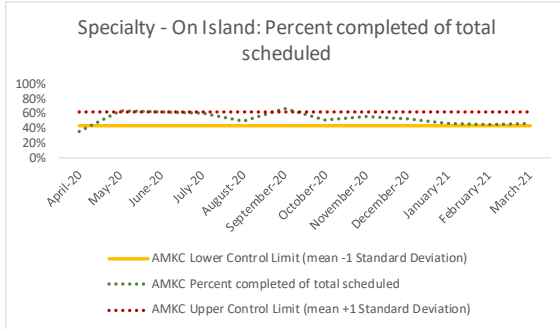
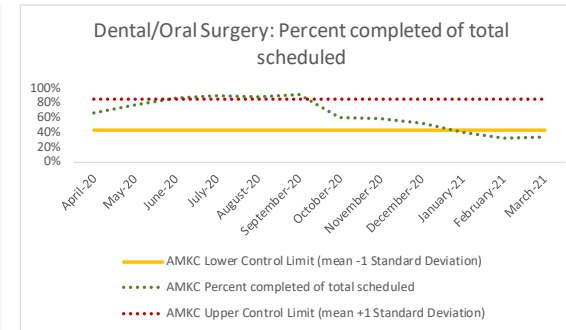
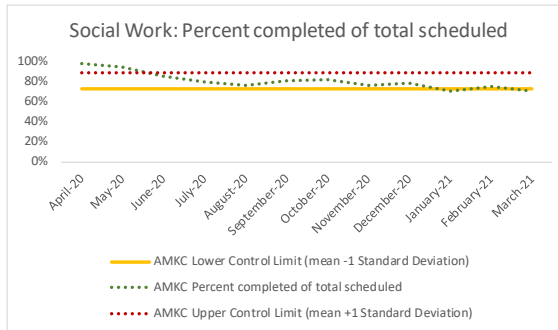
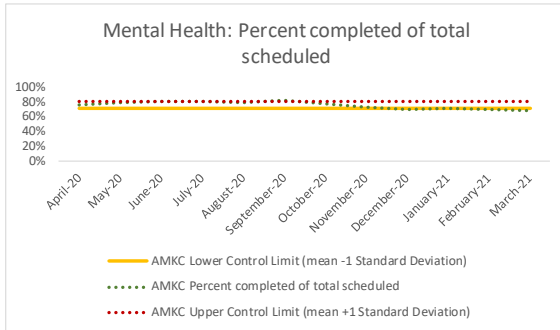
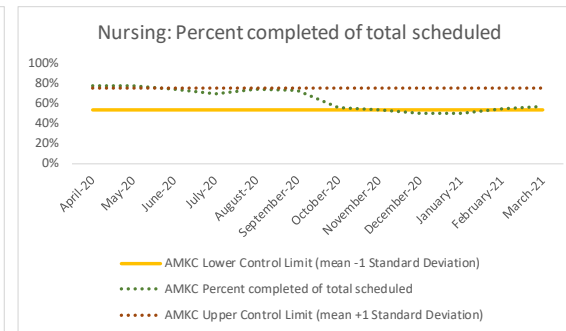
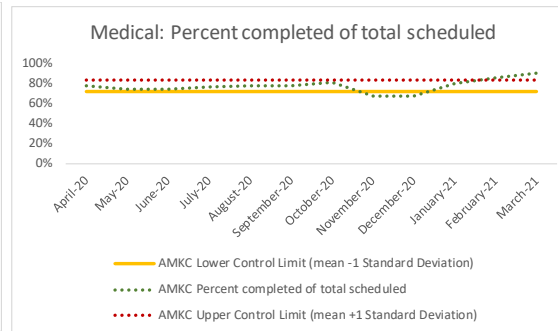
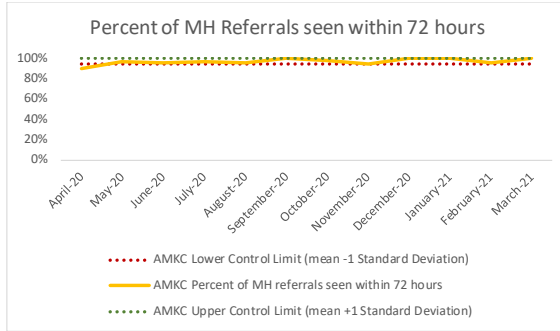
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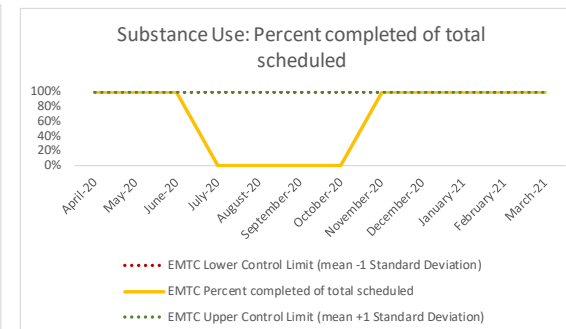
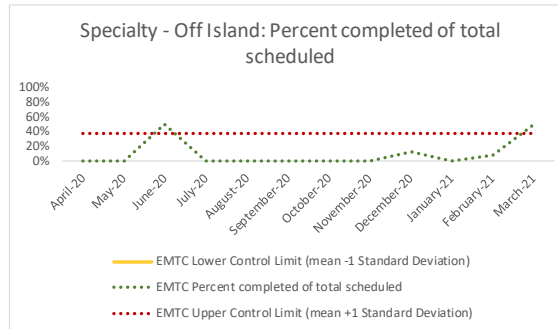
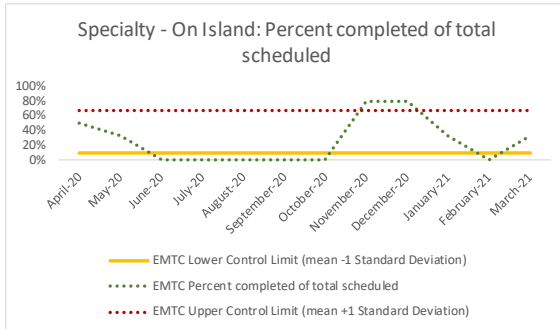
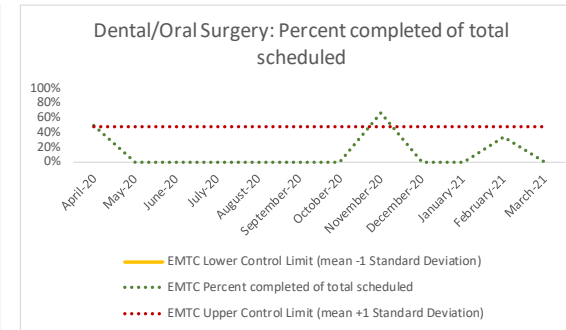
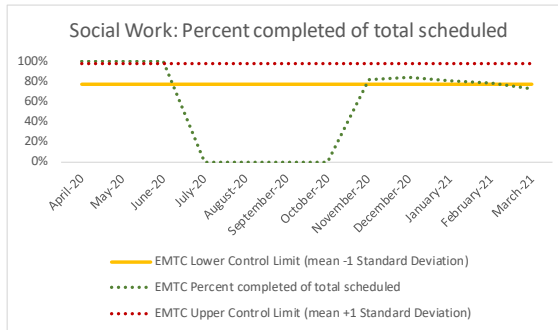
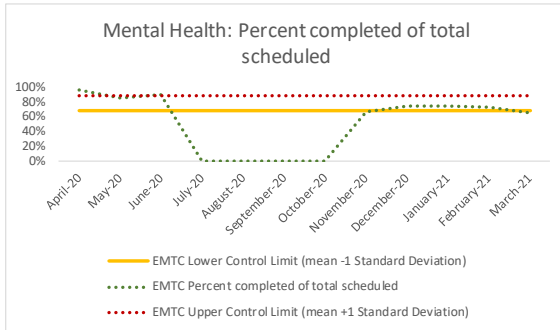
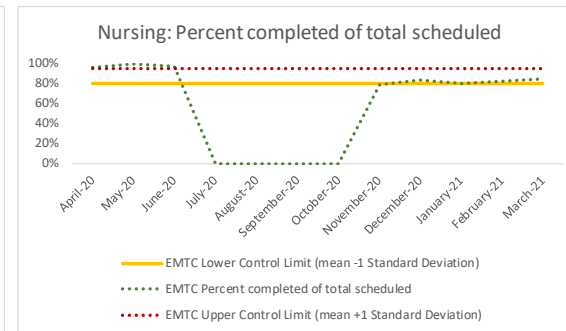
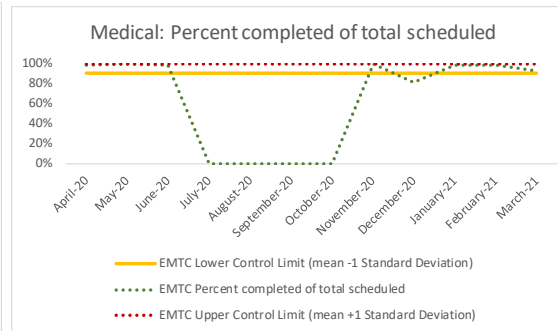
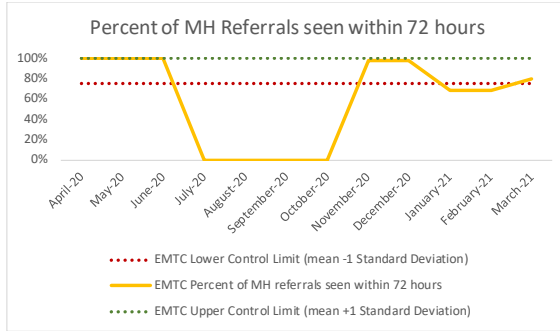
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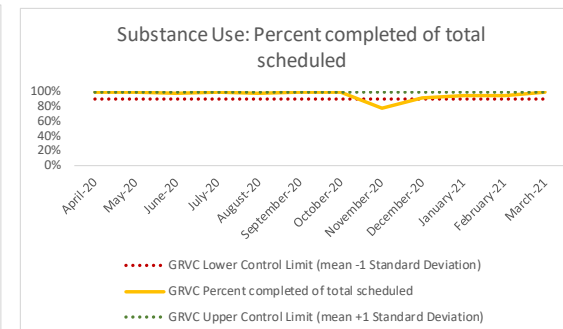
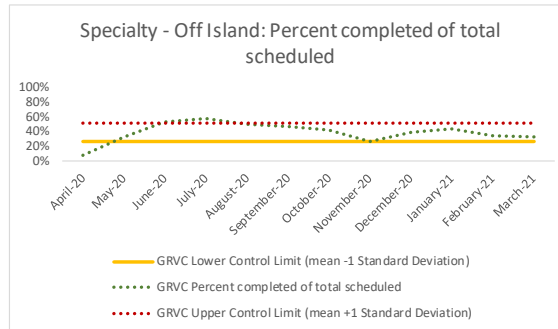
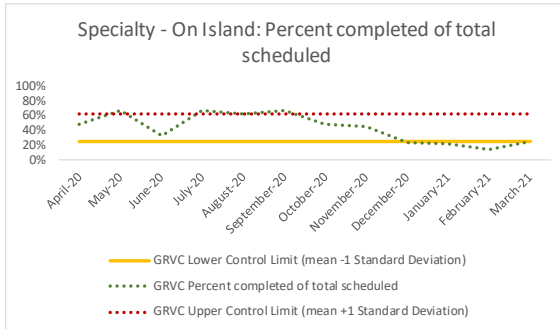
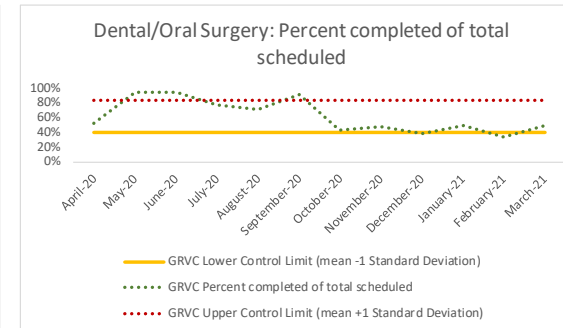
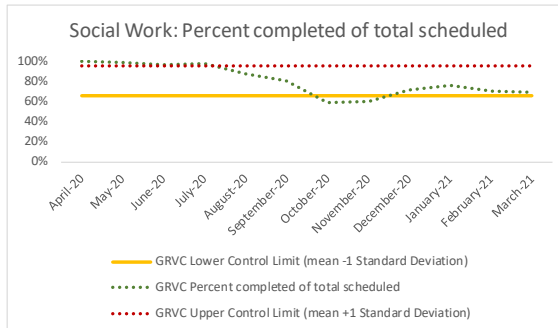
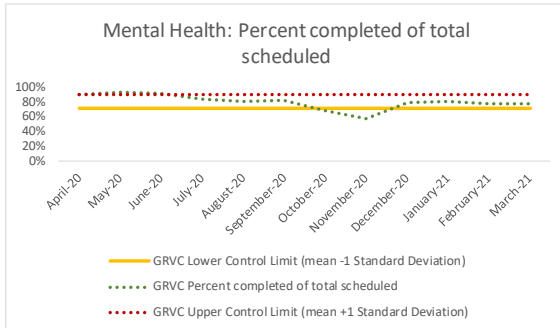
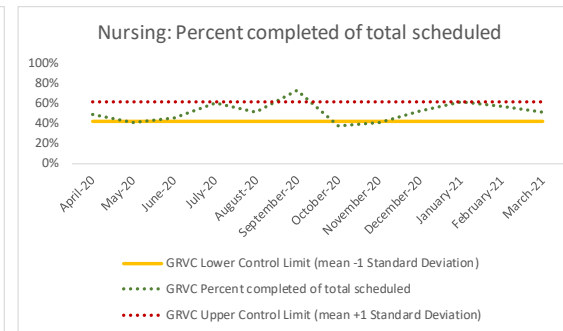
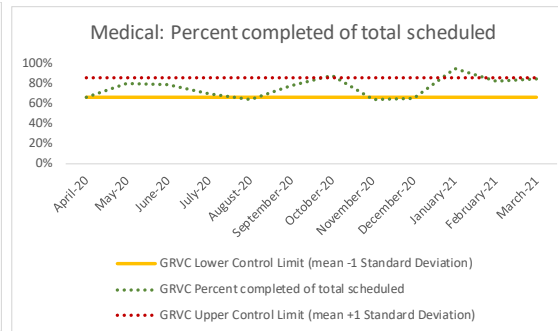
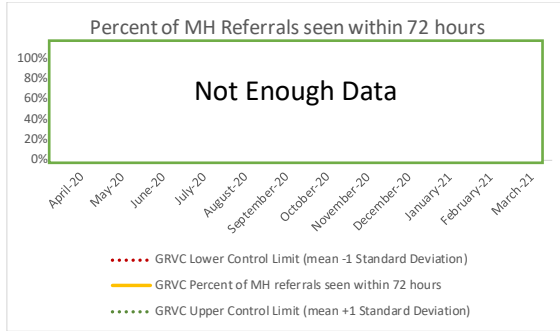
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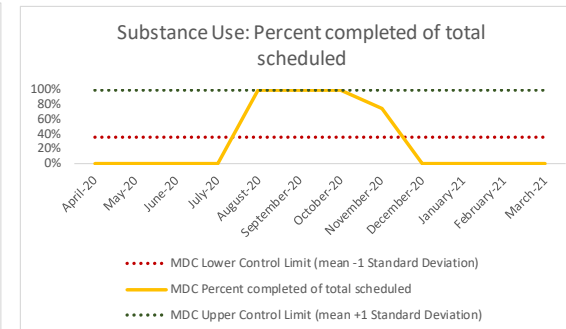
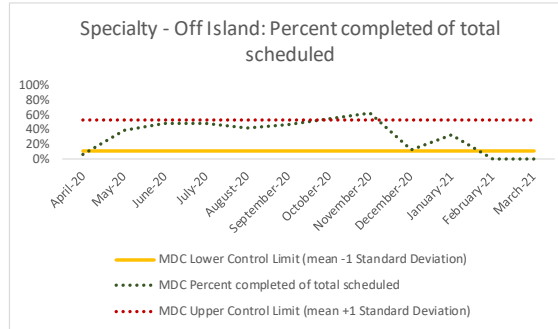
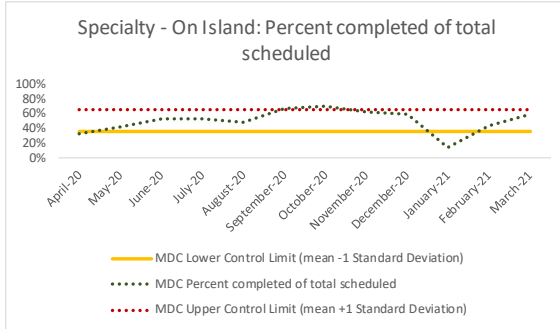
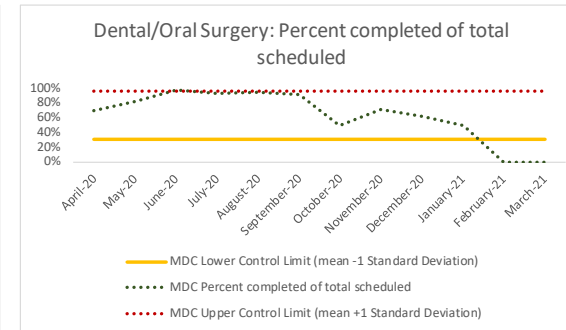
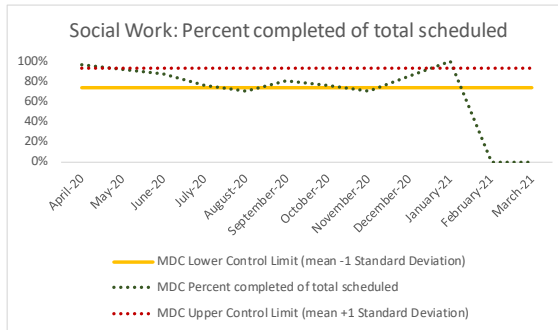
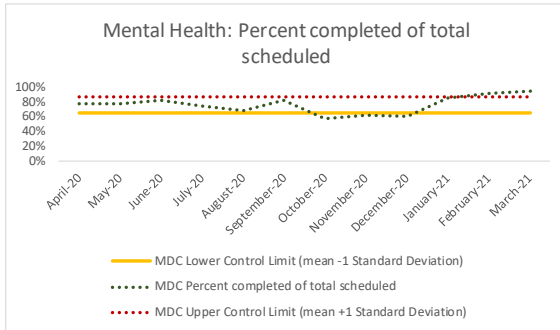
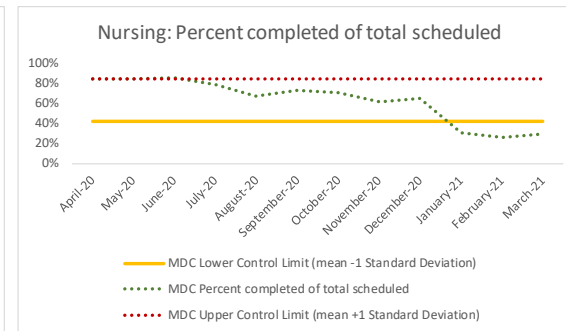
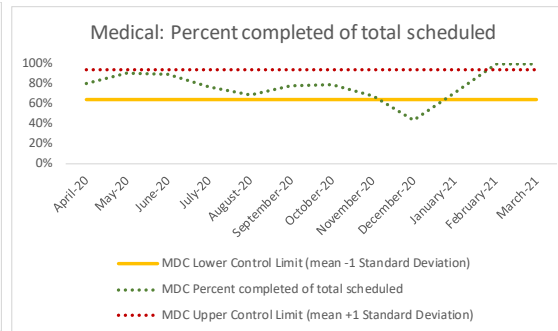
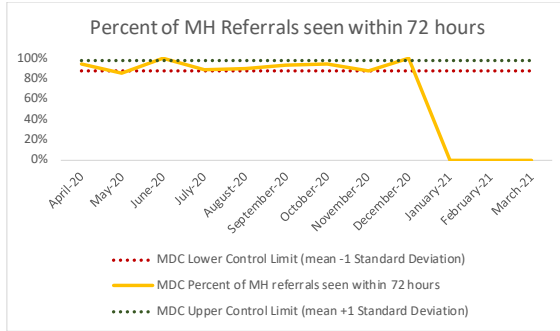
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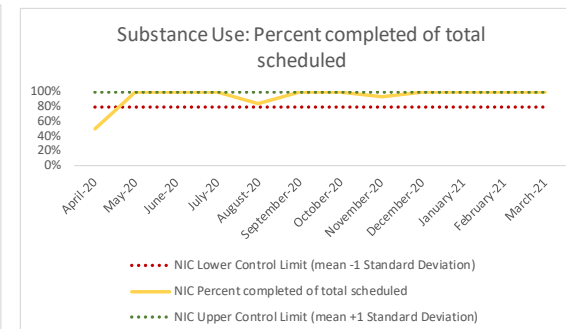
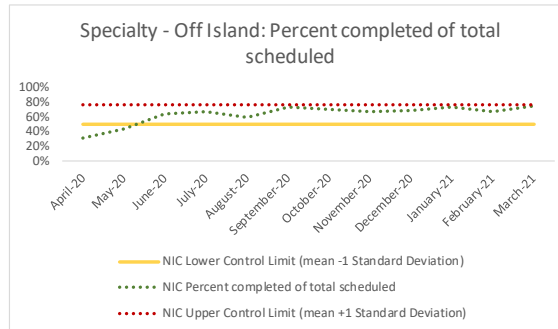
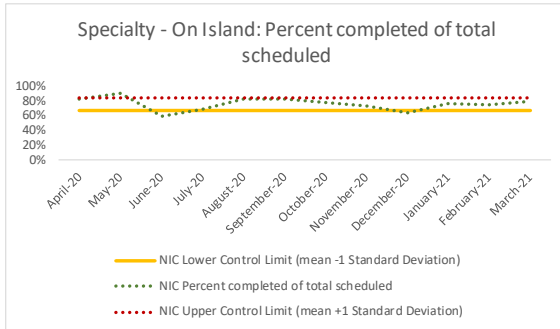
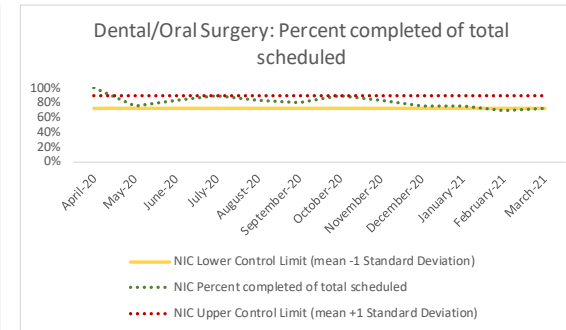
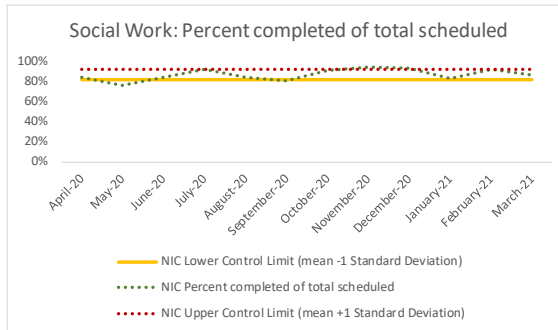
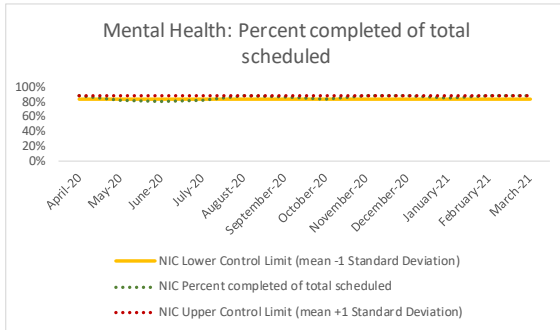
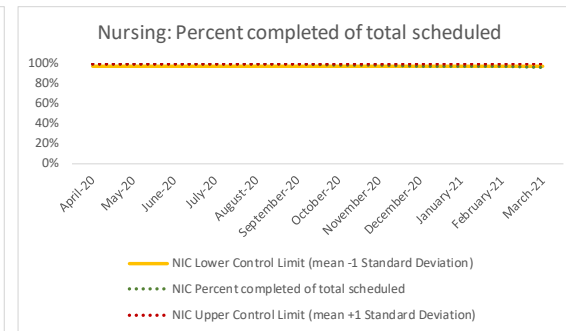
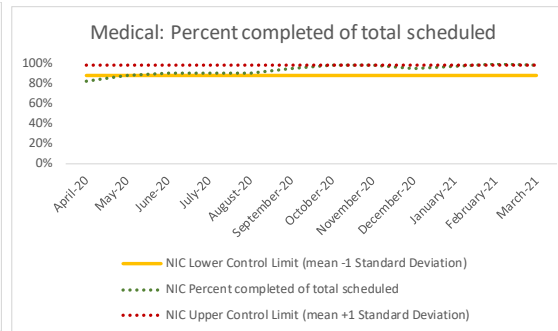
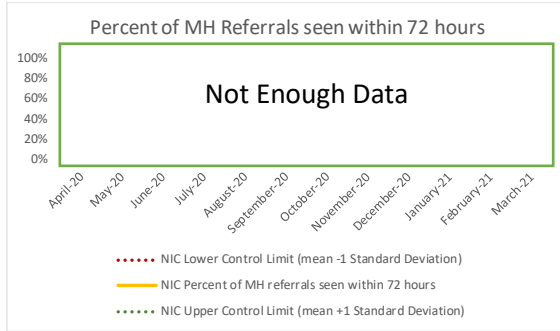
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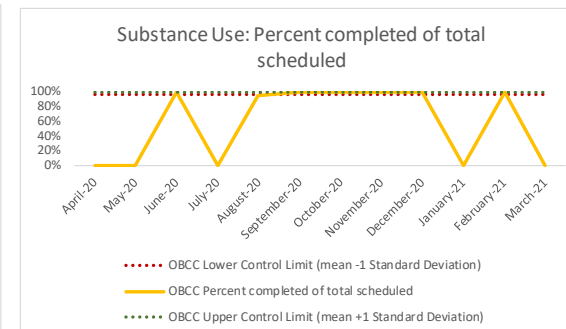
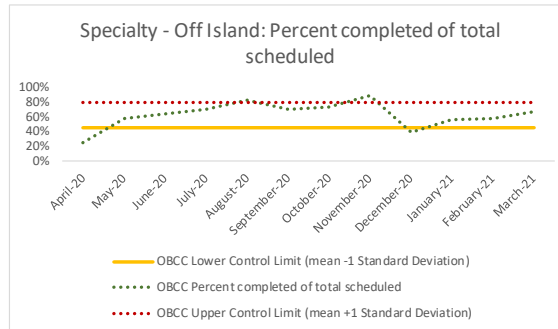
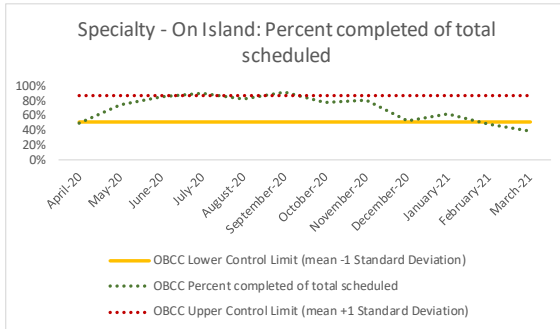
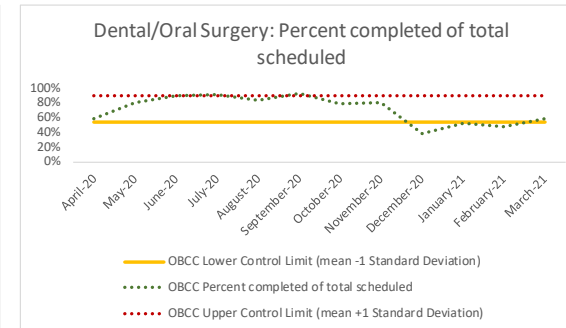
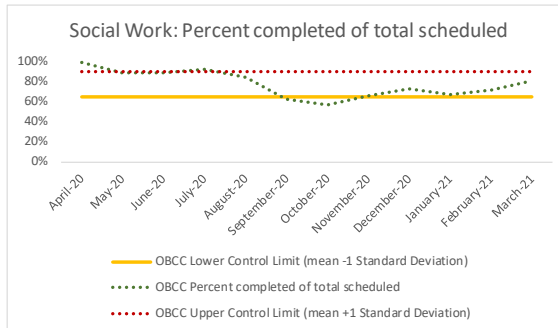
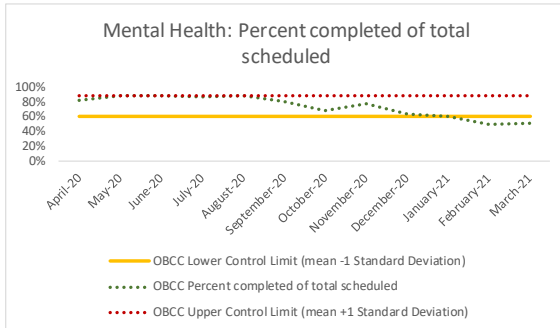
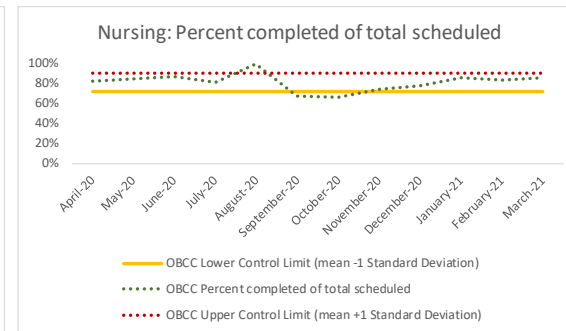
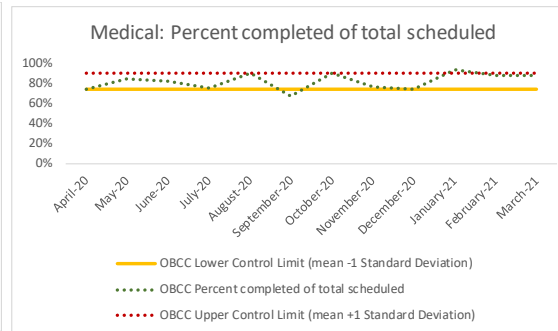
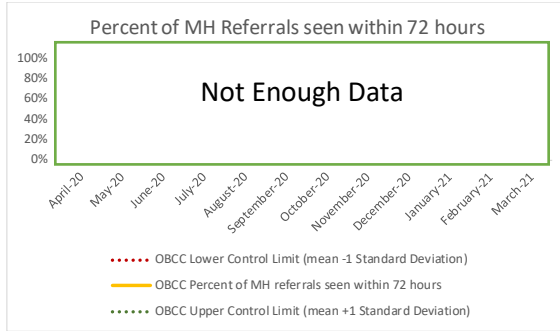
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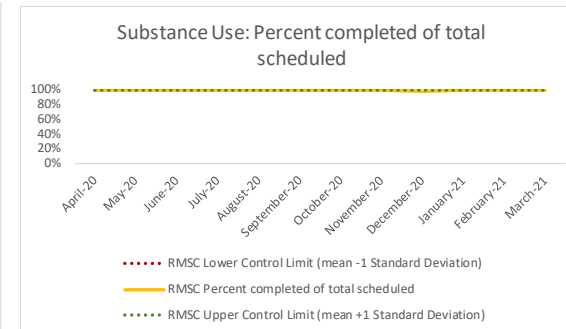
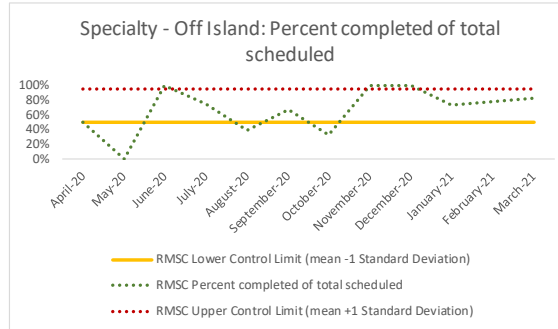
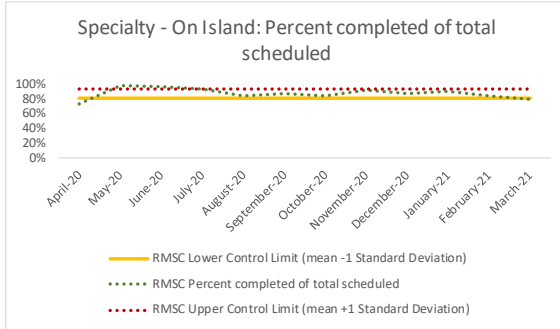
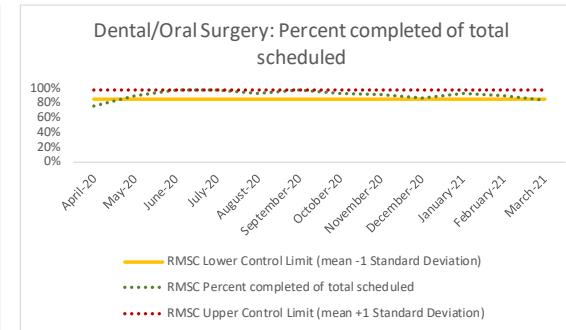
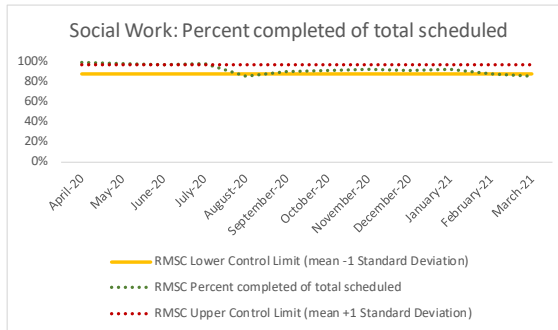
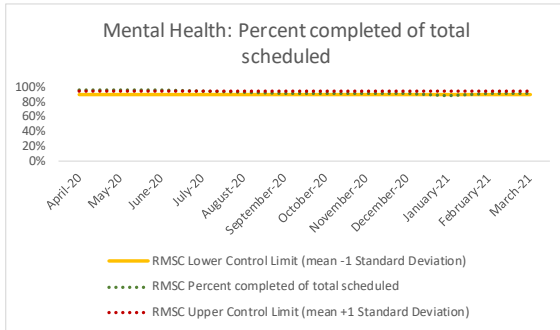
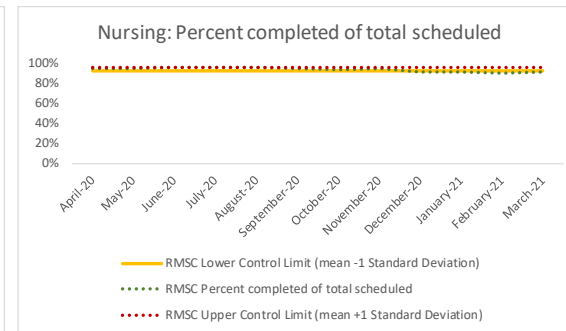
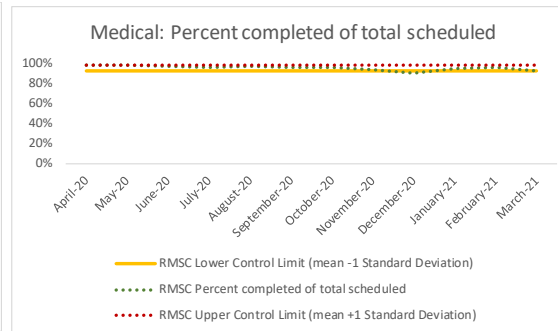
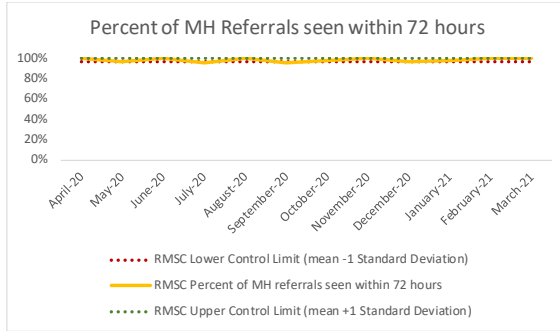
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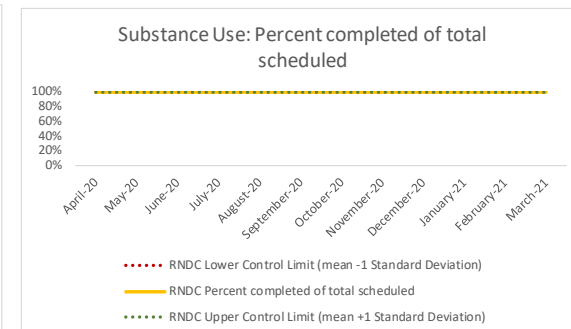
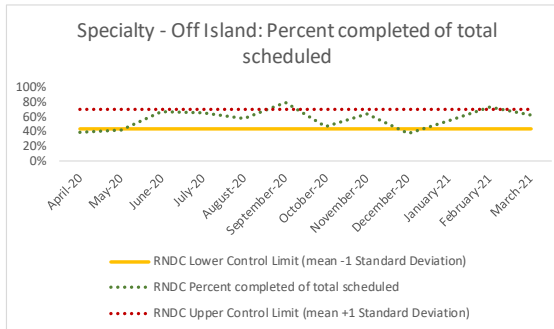
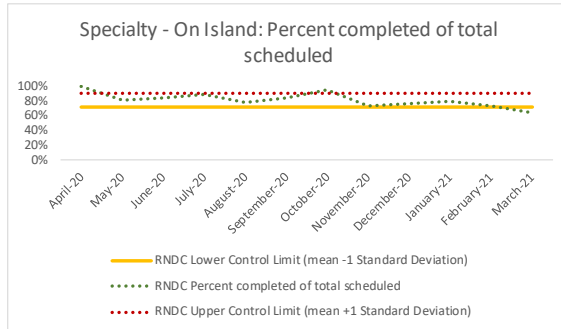
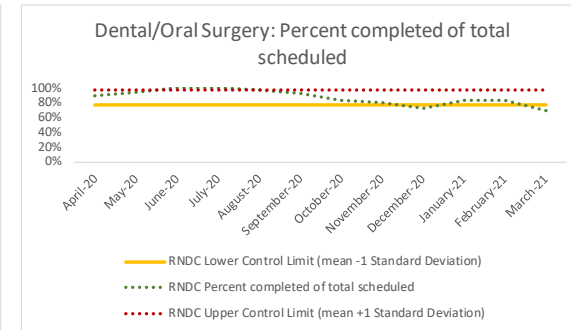
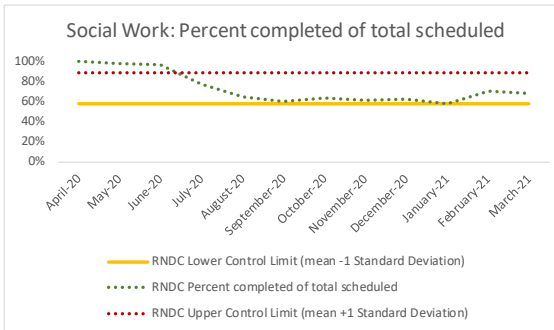
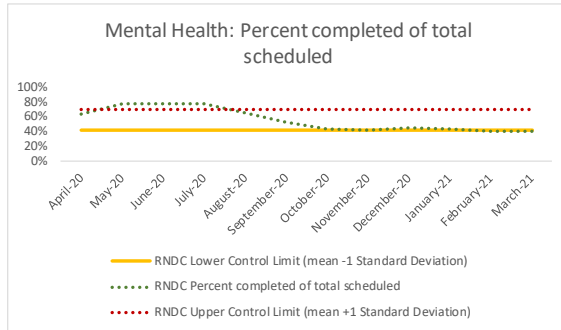
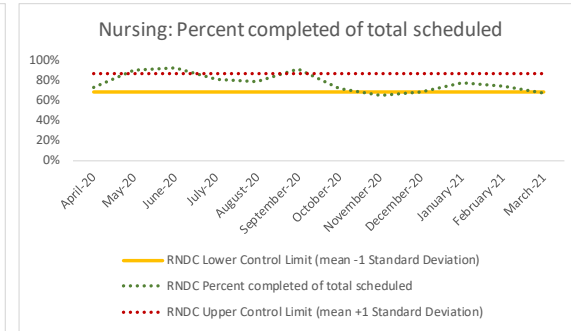
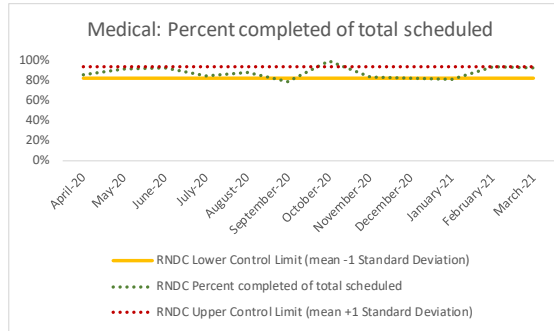
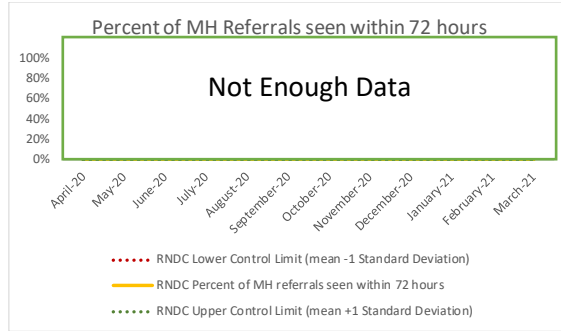
## VII. OBCC



## VIII. RMSC

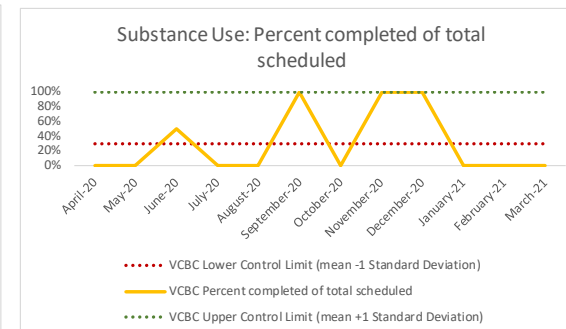
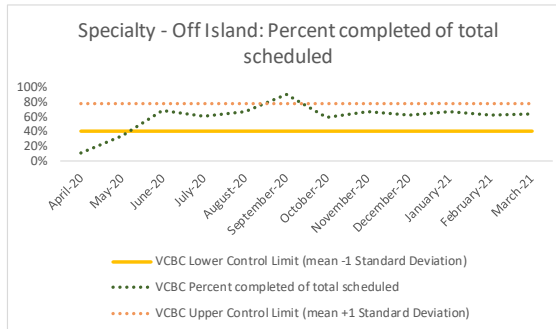
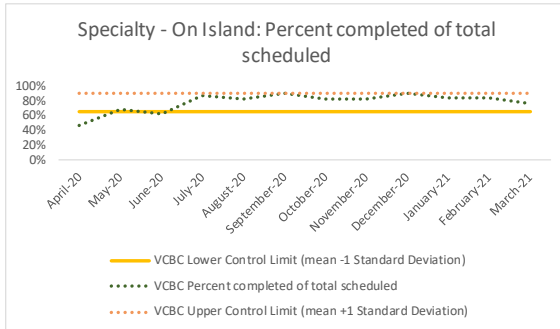
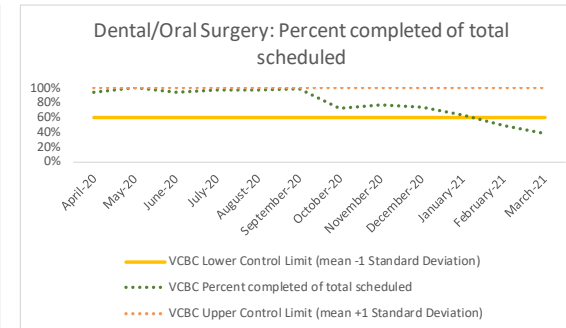
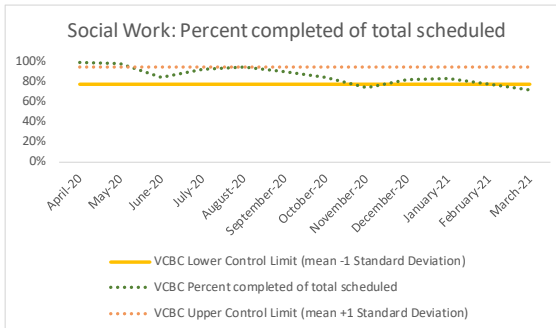
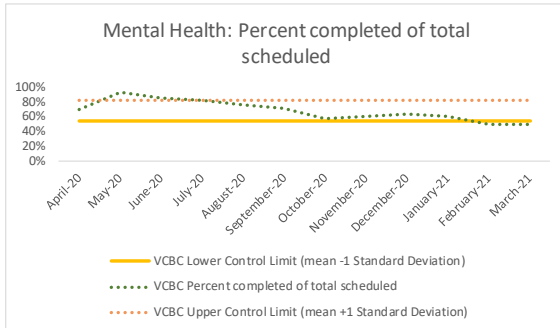
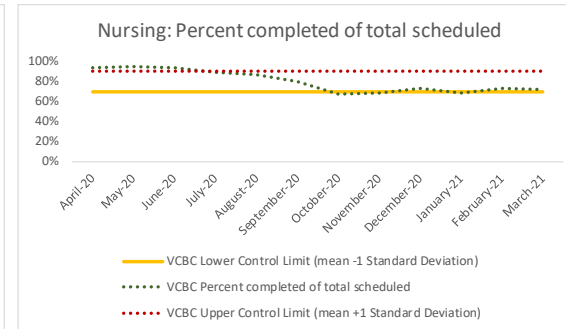
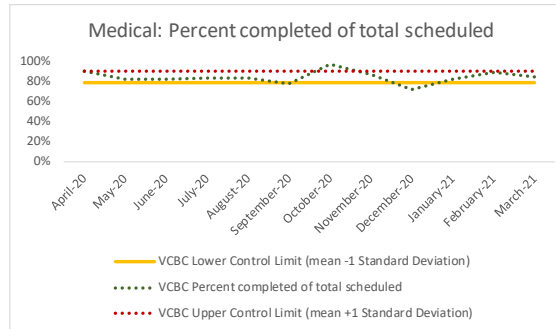
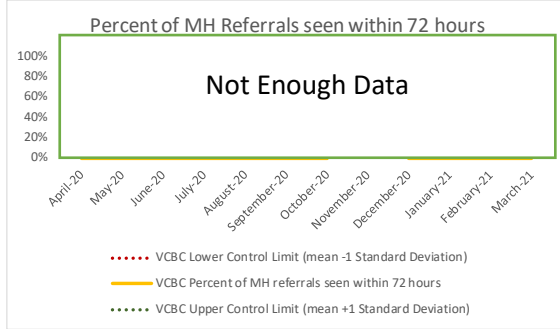


## IX. RNDC





## X. VCBC



## XI. WF

