



Updated NYC CERT Standard Operating Procedures Released!

New York City Emergency Management Staff is excited to announce the release of the updated NYC CERT Standard Operating Procedures! We encourage all volunteers to review the latest iteration of expectations and guidance. In the coming weeks, we will highlight different sections and updates to the SOPs in each newsletter.

**Download NYC
CERT SOPs**

For any questions, please reach out to your volunteer leadership or email CERT@oem.nyc.gov.

Unmanned Aerial System Full-Scale Exercise



MONDAY RADIO ROLL CALL

Radio Channel
CERT BK

10/07/2024
Responding Borough: Bronx

Scenario: How many working batteries do you currently have?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

NYCEM would like to again thank all of the NYC CERT volunteers from around the city who joined us, FDNY and NYPD to support the Unmanned Aerial Systems (UAS) exercise this past Tuesday in Staten Island.

Media highlights:

[NY Post](#)

[ABC News 7](#)

[WPIX](#)

[FDNY](#)



[Click here to view more pictures of the event](#)

3rd Avenue Festival in Bay Ridge

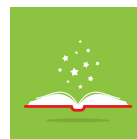


This past Sunday, Brooklyn Division 5 hosted a tabling event where volunteers participated in the 3rd Avenue Festival, promoting emergency preparedness. The team also walked the festival route, emphasizing the importance of readiness as we are in the midst of hurricane season. They also collaborated with the 68th precinct to ensure visitor safety throughout the duration of the event !



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you to follow.

UPDATED: 10-2024



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

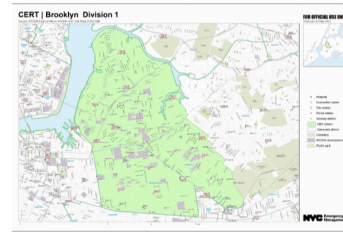
October is National Cybersecurity Awareness Month



Starting in 2023 with the launch of CISA's cybersecurity awareness program, Secure Our World is the enduring Cybersecurity Awareness Month theme. This theme recognizes the importance of taking daily action to reduce risks when online and using connected devices. Organizations can use the Secure Our World theme when planning for this and future

Cybersecurity Awareness Month campaigns.

Below you will find free resources to support Cybersecurity Awareness Month activities. In addition, we have outlined the simple actions we can all take not only during October, but every day throughout the year to stay safe online.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.






Stay **safer** with
**MULTIFACTOR
AUTHENTICATION**
(MFA)

How to turn on MFA

MFA provides extra security for our online accounts and apps. This security could be a code sent via text or email or generated by an app, or biometrics like fingerprints and facial recognition. Using MFA confirms our identities when logging into our accounts.

Follow these easy steps on each account

Go to Settings
It may be called Account Settings, Settings & Privacy or similar.

Look for and turn on MFA
It may be called two-factor authentication, two-step verification or similar.

Multifactor Authentication ☒

Confirm
Select how to provide extra login security, such as by entering a code sent via text or email or using facial recognition.

Congratulations!

After setting up MFA, logging in may require completing the MFA security step to prove our identities. It only takes a moment but makes us **significantly safer from malicious hackers!**

Turn on MFA for every online account or app that offers it. Doing so will protect our:

Email


Banking

Social Media

Online Purchases

Identities

Using MFA is one way to
Secure Our World.



We can all help one another
stay safer online, so share these tips with a family member or friend!

cisa.gov/SecureOurWorld

All Division IDs are Ready



Membership:

Credentials for probationary members, who graduated last cycle (April), are due to expire on Monday, September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.

Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



Fordham's EPA funding is now available for community groups to apply. *Flourishing in Community* -

<https://www.fordham.edu/about/living-the-mission/thriving-communities/application/>

A Thriving Communities Grantmaker Program

The FIC Grantmaker is here to bridge this gap, by offering funding, technical support, capacity development, programs, and research opportunities to projects led by community organizations, nonprofits, and other entities championing environmental justice initiatives in Region 2: New York, New Jersey, Puerto Rico, the US Virgin Islands, and eight federally recognized Indian Nations. This initiative aligns deeply with Executive Orders (EO 14008 and EO 13985) from the Biden Administration and is funded and supported by the EPA. For questions reach out to: InfoFIC@Fordham.edu.

In an effort to ensure the content of the NYC CERT newsletter is relevant and helpful to volunteer membership, we asked the question: **Choose the topic most important to you, that we should highlight at the top of the newsletter.**



Here are the top 3 choices, as chosen by you:

1. Available Training - 38%
2. Planned Deployments - 35%
3. Membership Activity (sorted by Borough) - 15%

In the coming weeks, we will work on adjusting the newsletter to better incorporate your suggestions. Thank you once again for your participation. We are committed to providing the most beneficial information to enhance your volunteer experience.

Send Us Your Photos!



Please continue to share **an and all** photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

Are You Ready to Lead?



NYC CERT Program staff is looking for new volunteer leaders. A number of leadership roles have two-year term limits. The term limits for leadership in **Brooklyn and the Bronx** will be ending on December 31st, 2024. As our current leadership has been amazing, we are ready to bring in a new group of amazing members to fill these positions. If you are interested in the role of Division Chief or District Leader for Brooklyn and the Bronx, please book an appointment using the [Volunteer Support Bookings page \(on.nyc.gov/bookCERTfuture\)](https://on.nyc.gov/bookCERTfuture) or contact Regina Wilson (Rewilson@oem.nyc.gov).

Speaker Series Continues!



We are pleased to announce the next session in the NYC CERT Leadership Speaker Series!

The goal is to introduce different leadership styles and skills from prominent leaders within city government and the private sectors of New York City. The target group will be volunteers serving in a NYC CERT Leadership and cabinet positions. This speaker series will enrich and educate our leaders which will in turn, strengthen the program. We hope that you can join us for the first session. Details below:

Guest Speaker: NYCEM First Deputy Commissioner Christina Farrell

Date: Tuesday, October 15, 2024, 6:30 PM – 8:30 PM

Location: NYCEM Emergency Operations Center
165 Cadman Plaza East, Brooklyn, NY 11201

Register for October 15th

Christina Farrell serves as the First Deputy Commissioner of the New York City Emergency Management Department. Christina created the external affairs division overseeing various programs and initiatives used to bolster the agency's mission to educate the public, including the NYC CERT program.

We encourage all past and present leadership, including cabinet members to register for this amazing event.



42nd Columbus Day Parade in Bensonhurst

CERT members will be assisting the 62nd Precinct with crowd control and vehicle traffic management at the 42nd Annual Columbus Day Parade in Bensonhurst.

[Sat, Oct 12 | 12:00 PM](#)



Community Board 17 First Annual Community Fair

CERT members will be attending the CB 17 Community Fair to distribute Ready New York preparedness material to the local community.

[Registration | Sat, Oct 19 | 10:00 AM](#)



Halloween Dog Costume Parade

CERT has been requested to assist the Halloween Dog Costume Parade with crowd control & traffic management!

[Sat, Oct 19 | 11:30 AM](#)



38th Marine Park Halloween Fall Festival

CERT volunteers will host a tabling event and distribute emergency preparedness materials to Festival attendees.

[Sat, Oct 19 | 12:00 PM](#)



Making Strides Against Breast Cancer Walk in Coney Island

CERT will assist the American Cancer Society with crowd and traffic management guiding participants along Surf Avenue.

[Sun, Oct 27 | 7:00 AM](#)

Park Slope Civic Council Annual Halloween Parade

On October 31st, CERT will be helping pedestrian safety during the Park Slope Civic Council Annual Halloween Parade from 4-8pm.

[Registration | Sat, Oct 19 | 10:00 AM](#)

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

NYC Department of Street Homeless Solutions: Outreach Training

As requested by our volunteers, we are happy to announce a NYC Department of Homeless Solutions outreach training. Where DHS staff will be presenting outreach solutions and resources when interacting with the homeless population.



This training will be held at a DH facility not NYCEM. Please find address in the registration.

[Registration](#) | [Tue, Oct 29](#) | [6:30 PM](#)

Leadership Development Class



The CERT Leadership development class will be held on October 10, 2024, from 6:30 p.m. to 8:00 p.m. It is designed for future CERT leaders and those interested in learning what it takes to be a leader in CERT. Please register for the class and pass the opportunity on to others.

[Registration](#) | [Thursday October 10th](#) | [6:30pm - 8:00pm](#)



Cybersecurity Awareness Training for CERT Volunteers Now Available

Community Emergency Response Team (CERT) training covers basic skills that are important to know in a disaster when emergency services are not available. Volunteers who participate in CERT training have a better understanding of potential threats to the community, along with actionable steps they can take to mitigate risk and improve outcomes.

To provide additional support to CERT volunteers and the important role they play in their communities, FEMA partnered with the Cybersecurity and Infrastructure Agency (CISA) to provide a list of cybersecurity awareness training courses CERT volunteers can take to improve their ability to prepare for and respond to cybersecurity threats. The courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the National Cybersecurity Preparedness Consortium (NCPC). Course topics range from cyber essentials and fundamentals of cyber risk management to cyber ethics and mobile device security. To access these courses, visit the [Cybersecurity Awareness Training website](#).

[Read More](#)

THINGS TO KNOW

How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



What is the NYC CERT Uniform?

While the NYCEM agency logo has changed, there will not be an immediate change in NYC CERT uniforms. More information on the NYCEM/NYC CERT logo and its usage will be provided in the coming months.

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

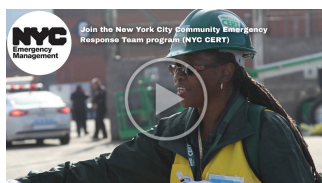
Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

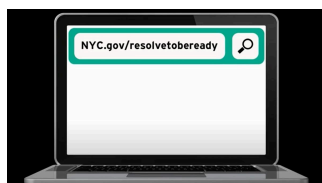
Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



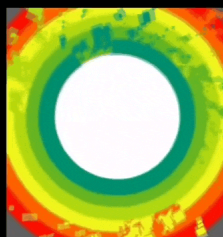
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO
Director
Volunteer Programs



ANTHONY ESCOTO
Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



JAZMIN THOMAS
Specialist
CERT Training

**NYCEM
CERT
VOLUNTEER
SUPPORT**

Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

CERT Pick-up
(In-Person)

NYC CERT
Operations

Advanced
Training

Exercises
& Tabletops

General
Questions

CERT ID
Questions

Leadership
Interest

Borough
Discussion

Division
Discussion



NYC Emergency Management | nyc.gov/emergencymanagement
(Click here to view as a webpage)



NYCEM
New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US