

December 2, 2019

Steven Banks
Commissioner

180 Water Street
New York, NY 10038

212 331 6000

Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 20.1 (July – September 2019)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for July through September 2019. We welcome any questions.

Sincerely,



Steven Banks

cc: Deputy Mayor Raul Perea-Henze

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 20.1

July—September 2019



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
July—September 2019

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

	Total for FY 20.1	FY 20 To Date
Admission Statistics ¹		
Information and Referral Inquiries at ServiceLine	3,985	3,985
Applications Received	1,493	1,493
Applications Ineligible: Did Not Meet Medical Criteria	30	30
Applications Pending	91	91
Applications Withdrawn By Referral Source	79	79
Applications Eligible	1,304	1,304
Cases Reopened	820	820
Cases Assigned	1,449	1,449
Cases Closed	1,264	1,264

Cases Served @ FY 20.1

Numbers Served	End
Cases ²	33,722
Clients ³	34,264
ACMs ⁴	9,843
Total persons served by HASA	44,107

Cases Served @ FY 20.1

Cases By Unit Type	End	% of All Cases
Single Cases	30,530	90.5%
Family Cases	3,173	9.4%
Prison (Assignment upon prison release)	19	0.1%
Total Cases	33,722	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 20.1 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	155	4.8%	2860	9.3%
Brownsville	608	19.0%	3744	12.2%
Coney Island	182	5.7%	1974	6.4%
Crotona	297	9.3%	2231	7.3%
Grand Concourse	346	10.8%	2958	9.6%
Greenwood	268	8.4%	3125	10.2%
Hamilton	151	4.7%	2768	9.0%
Housing Placement Unit	97	3.0%	378	1.2%
Jerome	299	9.3%	2027	6.6%
Kingsbridge	462	14.4%	3535	11.5%
Queensboro	239	7.5%	2886	9.4%
Staten Island	89	2.8%	696	2.3%
Waverly	10	0.3%	1507	4.9%
In ServiceLine (pending assignment)	0	0.0%	33	0.1%
Total Cases	3,203	100.0%	30,722	100.0%

	Adults		Children (17 and under)	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 20.1 End	% of All Clients	Active Clients @ FY 20.1 End
Males	66.5%	22,788	0.1%	26
Females	33.3%	11,418	0.1%	32
<i>Subtotal</i>	99.8%	34,206	0.2%	58
Total Clients		34,264		

Clients By Borough of Residence	Clients Served @ FY 20.1 End	% of All Clients
Bronx	14,119	41.2%
Brooklyn	9,814	28.6%
Manhattan	6,509	19.0%
Queens	2,911	8.5%
Staten Island	890	2.6%
Unknown	21	0.1%
Total Clients	34,264	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 20.1 End	% of All Clients
African-American	18,768	54.8%
Latino	10,771	31.4%
White	3,089	9.0%
Asian/Pacific Islander/Native American	309	0.9%
Unknown/Not Reported	1,327	3.9%
Total Clients	34,264	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 20.1 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	419	1.2%
Enhanced Rental Assistance	540	1.6%
Above Enhanced Rental Assistance	17,282	51.2%
Total receiving rental assistance	18,241	54.1%
Temporary Assistance to Needy Families (TANF)	1,565	4.6%
Safety Net (SN)	26,441	78.4%
Total receiving PA cash assistance	28,006	83.0%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	9,426	27.5%
Social Security Disability (SSD)	3,754	11.0%
Receiving both SSI & SSD	2,078	6.1%
Veterans Administration Benefits (VA)	155	0.5%
Total receiving SSI,SSD,VA benefits	13,335	38.9%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 20.1	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	20	3	12	1	0	5	31	68	140
Brownsville	36	7	10	1	1	0	32	92	179
Coney Island	13	2	4	1	0	1	11	34	66
Crotona	16	5	6	1	1	1	17	57	104
Grand Concourse	21	8	8	6	1	4	45	70	163
Greenwood	25	6	6	1	0	0	27	33	98
Hamilton	25	6	2	0	0	1	9	58	101
Jerome	18	5	2	1	1	0	20	48	95
Kingsbridge	22	10	3	5	5	1	33	97	176
Queensboro	22	2	4	2	0	2	16	29	77
Staten Island	4	1	0	0	0	1	2	33	41
Waverly	9	4	2	0	0	5	7	46	73
Total	231	59	59	19	9	21	250	665	1,313

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 20.1	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	14	11	6	2	0	0	0	33
Brownsville	32	17	6	3	1	0	0	59
Coney Island	1	2	7	1	0	0	0	11
Crotona	17	5	0	1	0	0	0	23
Grand Concourse	25	1	1	2	0	2	0	31
Greenwood	4	2	0	0	0	0	0	6
Hamilton	10	2	1	1	1	0	0	15
Jerome	6	7	2	1	0	0	0	16
Kingsbridge	26	13	4	3	1	1	0	48
Queensboro	5	4	1	2	0	0	0	12
Staten Island	11	2	0	0	0	0	0	13
Waverly	12	0	2	1	0	1	0	16
Total	163	66	30	17	3	4	0	283

Cash Assistance Data by Center FY 20.1

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	90	10	38
16 to 30 days	11	8	40
31 to 45 days	1	0	12
46 to 65 days	1	0	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	66	57
1 to 5 days	3	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	2
16 to 30 days	3	14
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	2
31 to 45 days	0	16
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	132	8	74
16 to 30 days	17	20	49
31 to 45 days	2	2	15
46 to 65 days	1	0	9
66 to 75 days	0	2	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	97	65
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	8
16 to 30 days	4	36
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	1
16 to 30 days	4	5
31 to 45 days	1	13
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	52	5	25
16 to 30 days	7	4	18
31 to 45 days	0	1	8
46 to 65 days	0	1	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	37	31
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	1	12
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	1
16 to 30 days	2	2
31 to 45 days	1	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	97	7	51
16 to 30 days	6	8	37
31 to 45 days	2	1	9
46 to 65 days	0	1	4
66 to 75 days	1	1	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	76	40
1 to 5 days	2	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	4
16 to 30 days	2	32
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	0
16 to 30 days	2	1
31 to 45 days	1	9
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	130	3	55
16 to 30 days	16	6	67
31 to 45 days	3	2	10
46 to 65 days	2	0	10
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	61
1 to 5 days	5	6
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	4
16 to 30 days	3	24
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	1
16 to 30 days	3	1
31 to 45 days	3	12
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	63	8	33
16 to 30 days	8	15	24
31 to 45 days	1	3	3
46 to 65 days	1	1	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	48	35
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	6
16 to 30 days	1	18
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	0
16 to 30 days	2	5
31 to 45 days	0	14
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data by Center FY 20.1

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	81	5	19
16 to 30 days	6	11	42
31 to 45 days	4	3	14
46 to 65 days	1	0	8
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	62	52
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	10
16 to 30 days	3	22
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	2
16 to 30 days	6	4
31 to 45 days	2	9
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	13	28
16 to 30 days	7	4	26
31 to 45 days	1	0	8
46 to 65 days	0	1	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	26
1 to 5 days	1	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	5
16 to 30 days	3	16
31 to 45 days	0	3
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	1
16 to 30 days	0	1
31 to 45 days	2	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data by Center FY 20.1

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	78	5	42
16 to 30 days	8	9	33
31 to 45 days	1	0	6
46 to 65 days	2	0	2
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	64	51
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	3
16 to 30 days	3	20
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	2
16 to 30 days	3	4
31 to 45 days	3	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data by Center FY 20.1

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	3	34
16 to 30 days	16	10	33
31 to 45 days	2	4	13
46 to 65 days	1	0	4
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	54	50
1 to 5 days	2	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	1
16 to 30 days	1	11
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	1	2
31 to 45 days	2	18
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	3	11
16 to 30 days	2	4	9
31 to 45 days	3	1	5
46 to 65 days	0	0	0
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	25	14
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	3	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	1
31 to 45 days	0	1
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	2	19
16 to 30 days	12	4	39
31 to 45 days	1	2	5
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	47	30
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	5
16 to 30 days	3	14
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	925	72	429
16 to 30 days	116	103	417
31 to 45 days	21	19	108
46 to 65 days	10	4	53
66 to 75 days	4	3	0
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	696	512
1 to 5 days	22	30
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	72	51
16 to 30 days	30	229
31 to 45 days	6	14
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	63	9
16 to 30 days	25	28
31 to 45 days	16	118
46 to 65 days	8	1
66 to 75 days	4	1
76+ days	3	0

Cash Assistance Data by Center FY 20.1

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	4	9	4
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	0	4
16 to 30 days	2	12	5
31 to 45 days	0	0	1
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	3
16 to 30 days	1	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	0
31 to 45 days	1	6
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	0	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	4	0
16 to 30 days	4	9	4
31 to 45 days	0	0	2
46 to 65 days	0	0	4
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	4	4
16 to 30 days	5	7	5
31 to 45 days	0	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	5
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	3
16 to 30 days	1	0	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	0
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	3	5	2
31 to 45 days	0	3	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	3
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	8	3
31 to 45 days	1	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	2	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	4
16 to 30 days	2	8	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	3
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	3	1
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data by Center FY 20.1

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data by Center FY 20.1

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	8	20
16 to 30 days	23	61	28
31 to 45 days	1	3	13
46 to 65 days	0	0	14
66 to 75 days	1	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	18
1 to 5 days	6	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	29	14
16 to 30 days	5	36
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	9
16 to 30 days	6	24
31 to 45 days	5	43
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

Quarterly CBCFA Data: FY 20.1

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	880	15	1	0	0	896
Ongoing Rent	622	12	1	0	0	635
Rent Increase	1,565	6	0	0	0	1571
Establishment of Home	418	5	0	0	0	423
Immigration Status	16	0	0	0	0	16
Clothing	238	8	0	0	0	246
Client Share Rent Arrears	1,634	14	0	0	0	1648
Miscellaneous	760	7	0	0	0	767
Work Opp & Trans Bens	238	2	0	0	0	240
Moving Expenses	147	0	0	0	0	147
Storage Fees	566	1	0	0	0	567
Grand Total	7,084	70	2	0	0	7156

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	1	0	0	0	62
Ongoing Rent	46	2	0	0	0	48
Rent Increase	71	0	0	0	0	71
Establishment of Home	38	1	0	0	0	39
Immigration Status	16	0	0	0	0	16
Clothing	113	4	0	0	0	117
Client Share Rent Arrears	44	1	0	0	0	45
Miscellaneous	25	3	0	0	0	28
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	11	0	0	0	0	11
Storage Fees	42	0	0	0	0	42
Subtotal	467	12	0	0	0	479

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	166	4	0	0	0	170
Ongoing Rent	78	0	0	0	0	78
Rent Increase	187	0	0	0	0	187
Establishment of Home	38	0	0	0	0	38
Immigration Status	0	0	0	0	0	0
Clothing	16	4	0	0	0	20
Client Share Rent Arrears	219	0	0	0	0	219
Miscellaneous	111	0	0	0	0	111
Work Opp & Trans Bens	49	0	0	0	0	49
Moving Expenses	29	0	0	0	0	29
Storage Fees	97	0	0	0	0	97
Subtotal	990	8	0	0	0	998

Quarterly CBCFA Data: FY 20.1

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	0	0	0	0	61
Ongoing Rent	56	0	0	0	0	56
Rent Increase	114	0	0	0	0	114
Establishment of Home	18	0	0	0	0	18
Immigration Status	0	0	0	0	0	0
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	73	0	0	0	0	73
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	13	0	0	0	0	13
Storage Fees	29	0	0	0	0	29
Subtotal	434	0	0	0	0	434

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	0	0	0	0	47
Ongoing Rent	49	0	0	0	0	49
Rent Increase	152	2	0	0	0	154
Establishment of Home	32	0	0	0	0	32
Immigration Status	0	0	0	0	0	0
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	140	0	0	0	0	140
Miscellaneous	63	0	0	0	0	63
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	7	0	0	0	0	7
Storage Fees	39	0	0	0	0	39
Subtotal	559	2	0	0	0	561

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	1	1	0	0	75
Ongoing Rent	58	0	0	0	0	58
Rent Increase	187	0	0	0	0	187
Establishment of Home	43	0	0	0	0	43
Immigration Status	0	0	0	0	0	0
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	226	0	0	0	0	226
Miscellaneous	72	0	0	0	0	72
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	4	0	0	0	0	4
Storage Fees	35	1	0	0	0	36
Subtotal	736	2	1	0	0	739

Quarterly CBCFA Data: FY 20.1

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	0	0	0	0	63
Ongoing Rent	52	1	0	0	0	53
Rent Increase	124	0	0	0	0	124
Establishment of Home	19	0	0	0	0	19
Immigration Status	0	0	0	0	0	0
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	127	3	0	0	0	130
Miscellaneous	77	0	0	0	0	77
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	12	0	0	0	0	12
Storage Fees	59	0	0	0	0	59
Subtotal	563	4	0	0	0	567

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	1	0	0	0	48
Ongoing Rent	68	3	0	0	0	71
Rent Increase	98	1	0	0	0	99
Establishment of Home	32	1	0	0	0	33
Immigration Status	0	0	0	0	0	0
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	147	4	0	0	0	151
Miscellaneous	44	0	0	0	0	44
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	13	0	0	0	0	13
Storage Fees	41	0	0	0	0	41
Subtotal	517	10	0	0	0	527

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	1	0	0	0	31
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	2	0	0	0	31
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	73	3	0	0	0	76

Quarterly CBCFA Data: FY 20.1

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	28	0	0	0	0	28
Rent Increase	114	0	0	0	0	114
Establishment of Home	41	0	0	0	0	41
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	143	0	0	0	0	143
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	30	0	0	0	0	30
Moving Expenses	9	0	0	0	0	9
Storage Fees	30	0	0	0	0	30
Subtotal	520	0	0	0	0	520

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	0	0	0	0	91
Ongoing Rent	52	1	0	0	0	53
Rent Increase	279	1	0	0	0	280
Establishment of Home	54	0	0	0	0	54
Immigration Status	0	0	0	0	0	0
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	321	0	0	0	0	321
Miscellaneous	154	0	0	0	0	154
Work Opp & Trans Bens	26	0	0	0	0	26
Moving Expenses	22	0	0	0	0	22
Storage Fees	90	0	0	0	0	90
Subtotal	1,107	2	0	0	0	1109

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	6	0	0	0	104
Ongoing Rent	84	2	0	0	0	86
Rent Increase	165	1	0	0	0	166
Establishment of Home	60	2	0	0	0	62
Immigration Status	0	0	0	0	0	0
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	124	3	0	0	0	127
Miscellaneous	48	1	0	0	0	49
Work Opp & Trans Bens	16	1	0	0	0	17
Moving Expenses	10	0	0	0	0	10
Storage Fees	59	0	0	0	0	59
Subtotal	679	16	0	0	0	695

Quarterly CBCFA Data: FY 20.1

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	0	0	0	0	41
Ongoing Rent	28	0	0	0	0	28
Rent Increase	52	0	0	0	0	52
Establishment of Home	17	0	0	0	0	17
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	33	0	0	0	0	33
Miscellaneous	25	0	0	0	0	25
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	14	0	0	0	0	14
Subtotal	247	0	0	0	0	247

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	1	0	0	0	36
Ongoing Rent	23	3	1	0	0	27
Rent Increase	22	1	0	0	0	23
Establishment of Home	24	1	0	0	0	25
Immigration Status	0	0	0	0	0	0
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	37	3	0	0	0	40
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	7	0	0	0	0	7
Storage Fees	23	0	0	0	0	23
Subtotal	192	11	1	0	0	204

Quarterly CBCFA Data: FY 20.1

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	693	80	5	0	0	778
Ongoing Rent	553	65	0	1	0	619
Rent Increase	1,366	76	1	0	0	1443
Establishment of Home	478	45	0	0	0	523
Immigration Status	53	8	0	0	0	61
Clothing	120	4	0	0	0	124
Client Share Rent Arrears	1,367	141	3	0	0	1511
Miscellaneous	781	38	2	0	0	821
Work Opp & Trans Bens	220	55	1	0	0	276
Moving Expenses	130	13	0	0	0	143
Storage Fees	470	24	0	0	0	494
Grand Total	6,231	549	12	1	0	6793

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	6	0	0	0	62
Ongoing Rent	42	9	0	0	0	51
Rent Increase	59	8	0	0	0	67
Establishment of Home	32	6	0	0	0	38
Immigration Status	0	0	0	0	0	0
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	92	15	1	0	0	108
Miscellaneous	39	2	0	0	0	41
Work Opp & Trans Bens	24	2	0	0	0	26
Moving Expenses	9	1	0	0	0	10
Storage Fees	38	2	0	0	0	40
Subtotal	406	51	1	0	0	458

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	135	30	1	0	0	166
Ongoing Rent	58	6	0	0	0	64
Rent Increase	164	7	0	0	0	171
Establishment of Home	29	7	0	0	0	36
Immigration Status	0	0	0	0	0	0
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	200	16	0	0	0	216
Miscellaneous	101	6	0	0	0	107
Work Opp & Trans Bens	39	11	0	0	0	50
Moving Expenses	26	1	0	0	0	27
Storage Fees	86	4	0	0	0	90
Subtotal	850	89	1	0	0	940

Total for all Centers**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	3	0	0	0	65
Ongoing Rent	55	1	0	0	0	56
Rent Increase	118	0	0	0	0	118
Establishment of Home	21	1	0	0	0	22
Immigration Status	0	0	0	0	0	0
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	76	1	0	0	0	77
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	13	3	0	0	0	16
Moving Expenses	13	0	0	0	0	13
Storage Fees	28	2	0	0	0	30
Subtotal	441	11	0	0	0	452

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	3	0	0	0	45
Ongoing Rent	46	3	0	0	0	49
Rent Increase	144	5	0	0	0	149
Establishment of Home	30	1	0	0	0	31
Immigration Status	0	0	0	0	0	0
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	125	12	0	0	0	137
Miscellaneous	56	5	0	0	0	61
Work Opp & Trans Bens	13	1	1	0	0	15
Moving Expenses	6	1	0	0	0	7
Storage Fees	37	1	0	0	0	38
Subtotal	515	32	1	0	0	548

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	9	1	0	0	78
Ongoing Rent	48	11	0	0	0	59
Rent Increase	164	22	0	0	0	186
Establishment of Home	35	7	0	0	0	42
Immigration Status	0	0	0	0	0	0
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	184	33	0	0	0	217
Miscellaneous	67	3	0	0	0	70
Work Opp & Trans Bens	16	9	0	0	0	25
Moving Expenses	4	1	0	0	0	5
Storage Fees	33	2	0	0	0	35
Subtotal	628	100	1	0	0	729

Total for all Centers**Number of Days from Completed Application Approval or Denial****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	58	0	0	0	0	58
Ongoing Rent	48	1	0	0	0	49
Rent Increase	121	0	0	0	0	121
Establishment of Home	18	0	0	0	0	18
Immigration Status	0	0	0	0	0	0
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	120	3	0	0	0	123
Miscellaneous	68	0	0	0	0	68
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	10	0	0	0	0	10
Storage Fees	56	0	0	0	0	56
Subtotal	523	4	0	0	0	527

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	1	0	0	0	40
Ongoing Rent	45	3	0	0	0	48
Rent Increase	63	1	0	0	0	64
Establishment of Home	29	1	0	0	0	30
Immigration Status		0	0	0	0	0
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	74	4	0	0	0	78
Miscellaneous	33	0	0	0	0	33
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	11	0	0	0	0	11
Storage Fees	30	0	0	0	0	30
Subtotal	340	10	0	0	0	350

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	1	0	0	0	30
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	0	1	0	0	30
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	1	1	0	0	0	2
Storage Fees	9	0	0	0	0	9
Subtotal	72	3	1	0	0	76

Total for all Centers**Number of Days from Completed Application Approval or Denial****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	57	5	1	0	0	Total
Ongoing Rent	29	1	0	0	0	30
Rent Increase	123	2	1	0	0	126
Establishment of Home	35	3	0	0	0	38
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	147	5	0	0	0	152
Miscellaneous	49	1	0	0	0	50
Work Opp & Trans Bens	15	12	0	0	0	27
Moving Expenses	7	1	0	0	0	8
Storage Fees	30	0	0	0	0	30
Subtotal	500	30	2	0	0	532

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	6	1	0	0	94
Ongoing Rent	48	7	0	0	0	55
Rent Increase	259	11	0	0	0	270
Establishment of Home	52	2	0	0	0	54
Immigration Status	0	0	0	0	0	0
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	286	22	1	0	0	309
Miscellaneous	145	3	0	0	0	148
Work Opp & Trans Bens	18	7	0	0	0	25
Moving Expenses	19	1	0	0	0	20
Storage Fees	81	3	0	0	0	84
Subtotal	1,013	62	2	0	0	1,077

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	9	0	0	0	104
Ongoing Rent	78	12	0	0	0	90
Rent Increase	158	7	0	0	0	165
Establishment of Home	53	8	0	0	0	61
Immigration Status	0	0	0	0	0	0
Clothing	10	5	0	0	0	15
Client Share Rent Arrears	109	15	1	0	0	125
Miscellaneous	43	3	0	0	0	46
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	10	0	0	0	0	10
Storage Fees	57	2	0	0	0	59
Subtotal	626	65	1	0	0	692

Total for all Centers**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	7	1	0	0	44
Ongoing Rent	25	3	0	1	0	29
Rent Increase	47	2	0	0	0	49
Establishment of Home	14	7	0	0	0	21
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	32	4	0	0	0	36
Miscellaneous	25	1	0	0	0	26
Work Opp & Trans Bens	15	5	0	0	0	20
Moving Expenses	7	0	0	0	0	7
Storage Fees	14	1	0	0	0	15
Subtotal	223	30	1	1	0	255

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	9	0	0	0	33
Ongoing Rent	14	11	0	0	0	25
Rent Increase	26	6	0	0	0	32
Establishment of Home	22	3	0	0	0	25
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	21	21	1	0	0	43
Miscellaneous	9	2	0	0	0	11
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	4	2	0	0	0	6
Storage Fees	18	9	0	0	0	27
Subtotal	151	64	1	0	0	216

Quarterly CBCFA Data: FY 20.1

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	506	48	5	1	0	560
Ongoing Rent	137	73	6	0	1	217
Rent Increase	414	287	64	11	0	776
Establishment of Home	280	20	1	0	0	301
Immigration Status	0	0	0	0	0	0
Clothing	83	6	0	1	0	90
Client Share Rent Arrears	983	165	22	0	1	1,171
Miscellaneous	523	69	9	1	0	602
Work Opp & Trans Bens	133	32	6	1	0	172
Moving Expenses	90	13	0	0	0	103
Storage Fees	383	54	7	2	0	446
Grand Total	3,532	767	120	17	2	4,438

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	2	0	0	0	43
Ongoing Rent	14	5	0	0	0	19
Rent Increase	28	10	2	2	0	42
Establishment of Home	24	0	0	0	0	24
Immigration Status	0	0	0	0	0	0
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	52	0	2	0	0	54
Miscellaneous	37	2	1	0	0	40
Work Opp & Trans Bens	13	1	1	0	0	15
Moving Expenses	6	0	0	0	0	6
Storage Fees	32	1	0	0	0	33
Subtotal	260	21	6	2	0	289

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	14	1	0	0	77
Ongoing Rent	5	10	2	0	0	17
Rent Increase	29	45	16	3	0	93
Establishment of Home	19	4	0	0	0	23
Immigration Status	0	0	0	0	0	0
Clothing	7	1	0	1	0	9
Client Share Rent Arrears	115	40	8	0	0	163
Miscellaneous	62	23	4	0	0	89
Work Opp & Trans Bens	27	8	1	1	0	37
Moving Expenses	19	6	0	0	0	25
Storage Fees	60	22	5	2	0	89
Subtotal	405	173	37	7	0	622

Quarterly CBCFA Data: FY 20.1

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	0	0	0	0	38
Ongoing Rent	36	0	0	0	0	36
Rent Increase	89	2	0	0	0	91
Establishment of Home	16	0	0	0	0	16
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	65	0	0	0	0	65
Miscellaneous	43	1	0	0	0	44
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	11	0	0	0	0	11
Storage Fees	26	0	0	0	0	26
Subtotal	341	3	0	0	0	344

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	5	1	1	0	40
Ongoing Rent	0	13	1	0	0	14
Rent Increase	4	35	34	6	0	79
Establishment of Home	25	3	0	0	0	28
Immigration Status	0	0	0	0	0	0
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	97	7	1	0	0	105
Miscellaneous	39	4	1	0	0	44
Work Opp & Trans Bens	4	2	3	0	0	9
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	3	0	0	0	28
Subtotal	243	74	41	7	0	365

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	5	0	0	0	40
Ongoing Rent	23	11	0	0	0	34
Rent Increase	77	48	2	0	0	127
Establishment of Home	22	2	0	0	0	24
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	118	26	1	0	0	145
Miscellaneous	50	8	0	0	0	58
Work Opp & Trans Bens	12	4	0	0	0	16
Moving Expenses	3	1	0	0	0	4
Storage Fees	22	3	0	0	0	25
Subtotal	368	108	3	0	0	479

Quarterly CBCFA Data: FY 20.1

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	4	0	0	0	44
Ongoing Rent	10	4	0	0	0	14
Rent Increase	14	25	0	0	0	39
Establishment of Home	15	0	0	0	0	15
Immigration Status	0	0	0	0	0	0
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	80	9	0	0	1	90
Miscellaneous	55	7	1	0	0	63
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	11	0	0	0	0	11
Storage Fees	47	3	1	0	0	51
Subtotal	289	57	2	0	1	349

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	8	3	0	0	35
Ongoing Rent	11	5	2	0	0	18
Rent Increase	23	19	0	0	0	42
Establishment of Home	18	5	1	0	0	24
Immigration Status	0	0	0	0	0	0
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	47	26	7	0	0	80
Miscellaneous	16	5	2	1	0	24
Work Opp & Trans Bens	6	4	1	0	0	11
Moving Expenses	4	4	0	0	0	8
Storage Fees	14	12	1	0	0	27
Subtotal	170	88	17	1	0	276

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	27	0	0	0	0	27
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	68	1	0	0	0	69

Quarterly CBCFA Data: FY 20.1

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	4	0	0	0	43
Ongoing Rent	7	2	0	0	0	9
Rent Increase	18	29	4	0	0	51
Establishment of Home	26	2	0	0	0	28
Immigration Status	0	0	0	0	0	0
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	97	29	2	0	0	128
Miscellaneous	30	11	0	0	0	41
Work Opp & Trans Bens	15	1	0	0	0	16
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	3	0	0	0	26
Subtotal	264	82	6	0	0	352

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	1	0	0	0	52
Ongoing Rent	14	13	0	0	1	28
Rent Increase	93	39	5	0	0	137
Establishment of Home	42	2	0	0	0	44
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	180	22	1	0	0	203
Miscellaneous	112	4	0	0	0	116
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	12	0	0	0	0	12
Storage Fees	54	1	0	0	0	55
Subtotal	581	82	6	0	1	670

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	1	0	0	0	75
Ongoing Rent	16	9	0	0	0	25
Rent Increase	29	28	1	0	0	58
Establishment of Home	45	1	0	0	0	46
Immigration Status	0	0	0	0	0	0
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	91	4	0	0	0	95
Miscellaneous	31	2	0	0	0	33
Work Opp & Trans Bens	5	5	0	0	0	10
Moving Expenses	7	1	0	0	0	8
Storage Fees	48	6	0	0	0	54
Subtotal	351	57	1	0	0	409

Quarterly CBCFA Data: FY 20.1

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	2	0	0	0	28
Ongoing Rent	0	0	1	0	0	1
Rent Increase	7	5	0	0	0	12
Establishment of Home	9	0	0	0	0	9
Immigration Status	0	0	0	0	0	0
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	21	2	0	0	0	23
Miscellaneous	14	2	0	0	0	16
Work Opp & Trans Bens	14	3	0	0	0	17
Moving Expenses	2	1	0	0	0	3
Storage Fees	11	0	0	0	0	11
Subtotal	106	15	1	0	0	122

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	1	0	0	0	18
Ongoing Rent	1	1	0	0	0	2
Rent Increase	3	2	0	0	0	5
Establishment of Home	16	1	0	0	0	17
Immigration Status	0	0	0	0	0	0
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	20	0	0	0	0	20
Miscellaneous	7	0	0	0	0	7
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	13	0	0	0	0	13
Subtotal	86	6	0	0	0	92

Quarterly CBCFA Data: FY 20.1

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	371	175	17	6	0	569
Ongoing Rent	96	87	35	2	1	221
Rent Increase	278	364	115	20	0	777
Establishment of Home	192	103	6	0	0	301
Immigration Status	0	0	0	0	0	0
Clothing	74	15	0	1	0	90
Client Share Rent Arrears	692	412	84	7	1	1,196
Miscellaneous	437	141	24	2	0	604
Work Opp & Trans Bens	66	93	20	3	0	182
Moving Expenses	77	20	4	2	0	103
Storage Fees	315	113	17	3	0	448
Grand Total	2,598	1,523	322	46	2	4,491

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	13	0	0	0	43
Ongoing Rent	11	8	2	0	0	21
Rent Increase	18	17	1	4	0	40
Establishment of Home	17	7	0	0	0	24
Immigration Status	0	0	0	0	0	0
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	33	17	4	0	0	54
Miscellaneous	29	9	2	0	0	40
Work Opp & Trans Bens	9	5	1	0	0	15
Moving Expenses	5	1	0	0	0	6
Storage Fees	27	5	0	0	0	32
Subtotal	192	82	10	4	0	288

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	37	7	0	0	77
Ongoing Rent	1	11	5	0	0	17
Rent Increase	10	55	24	4	0	93
Establishment of Home	10	11	2	0	0	23
Immigration Status	0	0	0	0	0	0
Clothing	6	2	0	1	0	9
Client Share Rent Arrears	74	69	18	2	0	163
Miscellaneous	49	33	7	0	0	89
Work Opp & Trans Bens	13	18	6	1	0	38
Moving Expenses	18	3	3	1	0	25
Storage Fees	48	29	9	2	0	88
Subtotal	262	268	81	11	0	622

Quarterly CBCFA Data: FY 20.1

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	2	0	0	0	38
Ongoing Rent	35	1	0	0	0	36
Rent Increase	83	9	0	0	0	92
Establishment of Home	16	0	0	0	0	16
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	60	5	0	0	0	65
Miscellaneous	42	2	0	0	0	44
Work Opp & Trans Bens	9	6	0	0	0	15
Moving Expenses	11	0	0	0	0	11
Storage Fees	23	3	0	0	0	26
Subtotal	318	28	0	0	0	346

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	18	1	2	0	40
Ongoing Rent	0	5	8	1	0	14
Rent Increase	2	30	35	12	0	79
Establishment of Home	16	12	0	0	0	28
Immigration Status	0	0	0	0	0	0
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	67	40	1	1	0	109
Miscellaneous	29	14	1	0	0	44
Work Opp & Trans Bens	2	2	3	2	0	9
Moving Expenses	3	3	0	0	0	6
Storage Fees	21	7	0	0	0	28
Subtotal	168	134	49	18	0	369

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	21	0	0	0	42
Ongoing Rent	12	19	3	0	0	34
Rent Increase	49	65	14	0	0	128
Establishment of Home	10	14	0	0	0	24
Immigration Status	0	0	0	0	0	0
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	69	70	8	0	0	147
Miscellaneous	40	17	1	0	0	58
Work Opp & Trans Bens	3	12	2	0	0	17
Moving Expenses	2	2	0	0	0	4
Storage Fees	20	6	0	0	0	26
Subtotal	231	227	28	0	0	486

Quarterly CBCFA Data: FY 20.1

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	9	2	1	0	44
Ongoing Rent	4	10	0	0	0	14
Rent Increase	5	32	2	0	0	39
Establishment of Home	10	5	0	0	0	15
Immigration Status	0	0	0	0	0	0
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	68	24	0	0	1	93
Miscellaneous	51	10	3	0	0	64
Work Opp & Trans Bens	1	7	0	0	0	8
Moving Expenses	10	0	0	0	0	10
Storage Fees	37	13	0	1	0	51
Subtotal	231	112	7	2	1	353

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	20	4	2	0	34
Ongoing Rent	5	8	5	0	0	18
Rent Increase	11	26	6	0	0	43
Establishment of Home	7	13	3	0	0	23
Immigration Status	0	0	0	0	0	0
Clothing	3	4	0	0	0	7
Client Share Rent Arrears	16	32	29	4	0	81
Miscellaneous	6	9	7	2	0	24
Work Opp & Trans Bens	2	3	6	0	0	11
Moving Expenses	2	4	1	1	0	8
Storage Fees	4	16	7	0	0	27
Subtotal	64	135	68	9	0	276

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	4	0	0	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	26	1	0	0	0	27
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	1	1	0	0	0	2
Storage Fees	8	0	0	0	0	8
Subtotal	62	7	0	0	0	69

Quarterly CBCFA Data: FY 20.1

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	13	1	1	0	43
Ongoing Rent	5	2	2	0	0	9
Rent Increase	6	33	12	0	0	51
Establishment of Home	16	12	0	0	0	28
Immigration Status	0	0	0	0	0	0
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	69	53	7	0	0	129
Miscellaneous	26	14	1	0	0	41
Work Opp & Trans Bens	5	12	0	0	0	17
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	4	0	0	0	27
Subtotal	187	144	23	1	0	355

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	8	0	0	0	61
Ongoing Rent	12	8	7	1	1	29
Rent Increase	72	49	16	0	0	137
Establishment of Home	37	8	0	0	0	45
Immigration Status	0	0	0	0	0	0
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	157	48	13	0	0	218
Miscellaneous	95	20	2	0	0	117
Work Opp & Trans Bens	10	10	0	0	0	20
Moving Expenses	12	1	0	0	0	13
Storage Fees	51	5	0	0	0	56
Subtotal	507	157	38	1	1	704

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	14	0	0	0	74
Ongoing Rent	10	14	2	0	0	26
Rent Increase	16	39	3	0	0	58
Establishment of Home	37	9	0	0	0	46
Immigration Status	0	0	0	0	0	0
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	62	32	1	0	0	95
Miscellaneous	28	5	0	0	0	33
Work Opp & Trans Bens	4	6	0	0	0	10
Moving Expenses	6	2	0	0	0	8
Storage Fees	40	15	0	0	0	55
Subtotal	266	138	6	0	0	410

Quarterly CBCFA Data: FY 20.1**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	8	1	0	0	28
Ongoing Rent	0	0	1	0	0	1
Rent Increase	5	6	1	0	0	12
Establishment of Home	6	3	0	0	0	9
Immigration Status	0	0	0	0	0	0
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	12	9	1	0	0	22
Miscellaneous	10	6	0	0	0	16
Work Opp & Trans Bens	7	8	2	0	0	17
Moving Expenses	0	3	0	0	0	3
Storage Fees	8	3	0	0	0	11
Subtotal	69	46	6	0	0	121

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	8	1	0	0	14
Ongoing Rent	1	1	0	0	0	18
Rent Increase	1	3	1	0	0	27
Establishment of Home	7	9	1	0	0	21
Immigration Status	0	0	0	0	0	9
Clothing	4	0	0	0	0	13
Client Share Rent Arrears	5	13	2	0	0	16
Miscellaneous	6	1	0	0	0	7
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	5	7	1	0	0	13
Subtotal	41	45	6	0	0	92

HOUSING SERVICES

	Active Cases @ FY 20.1	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	398	436	91.3%
Single	2,673	2,744	97.4%
Subtotal	3,071	3,180	96.6%
Transitional Congregate Facility	752	814	92.4%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,454	2,636	93.1%
Permanent Congregate facility	2,369	2,554	92.8%
Total	8,646	9,184	94.1%

FY 20.1	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,817	2,776	2,002
Transitional Congregate Facilities		704	567
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,455	238	51
Permanent Congregate Facilities		314	47
Total	5,272	4,032	2,667

FY 20 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,817	2,776	2,002
Transitional Congregate Facilities		704	567
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,455	238	51
Permanent Congregate Facilities		314	47
Total	5,272	4,032	2,667

Additional Housing Data: FY 20.1**FY 20.1**

Number of Commercial SRO Facilities	142 facilities / 3,180 units
Number of Transitional Housing Providers	18 facilities / 814 units
Emergency Housing Facilities Inspected ⁹	85
Average Length of Stay (number of days) for Emergency Placements ¹⁰	162.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 20.1

Center	Referrals	Placements
	(Referrals to an emergency housing facility)	(Indicates placements of at least one night in an emergency housing facility)
Amsterdam	292	186
Brownsville	219	163
Coney Island	72	55
Crotona	183	131
Grand Concourse	281	212
Greenwood	173	126
Hamilton	271	167
Housing Placement Unit	50	46
Jerome	230	180
Kingsbridge	311	243
Queensboro	104	77
Serviceline	322	246
Staten Island	73	43
Waverly	195	127
Total	2,776	2,002

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 20.1

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	1	1	1	3	1	0	7
Brownsville	1	1	3	2	0	0	7
Coney Island	0	0	1	0	1	0	2
Crotona	1	1	0	2	0	0	4
Grand Concourse	0	4	0	3	0	0	7
Greenwood	0	3	2	1	0	0	6
Hamilton	4	2	1	1	1	0	9
Housing Placement Unit	0	2	0	2	0	0	4
Jerome	0	0	0	0	0	0	0
Kingsbridge	4	0	3	3	0	0	10
Queensboro	1	0	0	0	0	0	1
Serviceline	0	0	0	0	0	0	0
Staten Island	1	0	0	0	0	0	1
Waverly	1	5	0	2	0	0	8
Total	14	19	11	19	3	0	66

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	FY 20.1	FY 20
Computer Training	14	14
Individual Counseling Sessions	24	24
Job Club	10	10
Skills Day Sessions	8	8
Work Readiness Group	19	19

Clients With Earned Income ¹¹

FY 20.1 End

1,876

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 20.1

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	58	11	2	1	0	7	3	0	82
Brownsville	88	16	5	4	0	15	4	1	133
Coney Island	52	8	2	2	0	7	2	0	73
Crotona	43	13	3	2	0	9	4	0	74
Grand Concourse	62	16	2	2	0	10	1	0	93
Greenwood	64	12	4	3	0	13	4	0	100
Hamilton	53	9	2	3	0	10	3	0	80
Housing Placement Unit	9	1	1	0	0	1	1	0	13
Jerome	42	13	3	1	0	9	3	0	71
Kingsbridge	85	23	3	3	0	15	5	0	134
Queensboro	62	12	3	3	0	11	3	0	94
Serviceline	15	2	1	0	0	2	0	0	20
Staten Island	15	4	2	1	0	3	1	0	26
Waverly	27	7	2	2	0	5	3	0	46
Total	675	147	35	27	0	117	37	1	1,039

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/	Single/	Overall
	Family	Single	Total	Family	Single	Total	Staff Caseload Ratio	Staff Caseload Ratio	Staff Caseload Ratio
Amsterdam	164	2,693	2,857	5	59	64	32.8	45.6	44.6
Brownsville	615	3,667	4,282	23	84	107	26.7	43.7	40.0
Coney Island	204	1,955	2,159	7	53	60	29.1	36.9	36.0
Crotona	271	2,177	2,448	11	44	55	24.6	49.5	44.5
Grand Concourse	330	3,031	3,361	12	59	71	27.5	51.4	47.3
Greenwood	242	2,796	3,038	8	72	80	30.3	38.8	38.0
Hamilton	148	2,531	2,679	6	60	66	24.7	42.2	40.6
Housing Placement Unit	34	133	167	3	8	11	11.3	16.6	15.2
Jerome	351	2,232	2,583	11	45	56	31.9	49.6	46.1
Kingsbridge	486	4,103	4,589	18	89	107	27.0	46.1	42.9
Queensboro	221	2,656	2,877	8	69	77	27.6	38.5	37.4
Staten Island	88	744	832	3	18	21	29.3	41.3	39.6
Waverly	0	1,445	1,445	0	32	32	NA	45.2	45.2
Totals	3,154	30,163	33,317	115	692	807	27.4	43.6	41.3

*Active caseload as of September 30, 2019.

Quarterly Fair Hearings FY 20.1

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 9/30/19
Amsterdam	17	2	2	0	0
Brownsville	40	10	10	0	0
Coney Island	12	5	5	0	0
Crotona	27	7	7	0	0
Grand Concourse	33	5	5	0	0
Greenwood	28	4	4	0	0
Hamilton	34	5	5	0	0
Jerome	19	4	4	0	0
Kingsbridge	28	7	7	0	0
Queensboro	27	5	5	0	0
Staten Island	11	2	2	0	0
Waverly	13	4	4	0	0
Total	289	60	60	0	0

Decisions Rendered in Favor of Client **60**

Article 78 Proceedings **0**