

Buildings news update

July 17, 2020

DOB NOW service notices forms bis codes jobs



New Online Features Coming Next Week: Boiler and Elevator Violations Search Portal, Boiler Violation Payments and Waiver Requests in DOB NOW: Safety



Since the start of the COVID-19 pandemic, the Department of Buildings has been accelerating the move to digital. We've continually made changes with the health of the public and our staff in mind. As more of our services move online, we promise to keep our customers updated. In line with that, we're announcing that starting **July 22, 2020**, DOB is launching a new Violations portal in [DOB NOW: Safety](#).

This portal will allow the public to search for boiler and elevator violations at a property and any amount due for these violations. From July 22 on, it will also be mandatory to submit in DOB NOW: *Safety* all payments for Failure to File an annual inspection report for low and high pressure boilers and requests to waive civil penalties resulting from these violations. For more on the changes and instructions on using the new portal please check out our [Service Notice](#). Also see the [June 2020 Service Notice](#) for details about Elevator Violation Payments and Waiver Requests.

[Here's a Snapshot of the New Features Taking Effect Starting Wednesday, July 22, 2020](#)

Search Violations Portal

We've created a new a new portal in DOB NOW: *Safety* that will calculate the penalties owed and contains all boiler and elevator violation and inspection report data from the [Building Information System](#) (BIS) and [DOB NOW](#).

Requests to research boiler and elevator violation penalties owed will no longer be received by e-mail or delivered in person to the Boiler or Elevator Units. Customers will now be required to make those requests online and can do so by visiting the DOB NOW homepage at www.nyc.gov/dobnow.

Make Boiler Violation Payments

From June 22, Boiler violation payments must be submitted in *DOB NOW: Safety*. Instructions can be found in our [Service Notice](#)

Violation Dismissal

For 2016 and prior year inspection cycles, payments made in DOB NOW: *Safety* by credit card will be processed immediately and the violation(s) status will change to dismissed in the Buildings Information System (BIS). Payments made by eCheck will take up to 10 days to be processed. Violations from 2017 or later require an annual boiler inspection report in accepted status to have been filed in DOB NOW: *Safety*.

Civil Penalty Waivers

Boiler Waiver of Civil Penalties Form (BWP) can no longer be sent by postal mail, emailed or delivered in person to the Boiler Unit. A new portal has been created in DOB NOW: *Safety* to submit requests. Users will need to have a eFiling account to log in at www.nyc.gov/dobnow. If you need to create an eFiling account, visit www.nyc.gov/dobnowtips.

If you need further assistance with the boiler violations portal, submit an inquiry at www.nyc.gov/dobnowhelp.

[Service Notice](#)

Melanie E. La Rocca Commissioner

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