

Citywide Average Wait Times

Center Number	Center Name	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
Benefits Access Centers														
64	Boerum Hill	1:15	1:52	1:48	1:52	1:33	1:23	1:00	1:05	1:28	1:31	1:40	1:41	1:40
66	Bushwick	1:04	1:22	1:30	1:37	1:17	1:21	1:35	1:23	1:44	1:53	1:57	1:59	2:22
17	FSCC Bronx	1:08	0:55	1:24	2:06	1:18	1:29	1:04	1:48	1:42	1:08	0:56	0:54	1:39
17	FSCC Brooklyn ²	0:39	0:38	N/A	0:19	0:28	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
17	FSCC Jamaica	0:27	0:30	1:17	1:59	1:57	0:57	0:50	0:42	0:48	0:43	0:45	0:46	0:36
17	FSCC Manhattan ²	N/A	5:22	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
17	FSCC Queens	0:25	0:43	0:35	0:37	0:34	0:27	0:38	0:25	0:18	0:16	0:20	0:18	0:22
67	Clinton Hill	1:42	2:07	2:11	2:05	1:51	2:00	1:39	2:02	2:05	2:04	2:22	2:38	2:40
45	Concourse	0:57	1:00	0:56	1:16	0:40	0:41	0:22	0:18	0:27	0:27	0:21	0:25	0:45
63	Coney Island	1:24	2:15	2:45	2:26	1:44	2:08	1:50	2:40	1:49	2:28	2:20	2:16	1:49
46	Crotona	0:31	0:53	0:43	1:18	0:57	1:05	1:08	1:09	1:10	1:35	1:38	1:39	2:01
35	Dyckman	0:54	1:35	1:21	1:18	0:50	0:51	0:53	0:46	1:02	1:19	1:09	0:58	0:59
23	East End	1:04	1:23	1:38	1:25	0:57	1:06	0:50	1:02	0:56	1:09	1:39	2:13	2:07
44	Fordham	0:45	0:43	0:50	1:06	0:31	0:37	0:30	0:29	0:33	0:44	0:53	1:08	1:12
40	Hunts Point	1:29	2:03	2:15	2:07	1:56	1:49	1:50	1:36	1:38	1:42	2:01	2:21	2:16
54	Jamaica	0:42	0:51	1:05	1:15	1:09	0:57	0:50	0:42	0:48	0:43	0:45	0:46	0:36
13	Lower Manhattan ¹	1:01	0:43	2:34	1:24	1:04	1:03	0:58	1:04	1:12	1:27	1:25	1:32	1:40
53	Queens	1:46	1:59	1:02	2:30	2:17	2:23	1:52	1:58	2:11	2:30	2:24	2:41	2:19
99	Richmond	0:56	1:15	1:21	1:57	1:12	0:52	0:49	1:01	1:03	1:08	1:29	1:42	1:50
38	Rider	1:04	1:07	1:24	1:59	1:15	1:26	1:21	1:19	1:14	1:17	1:21	1:19	1:08
79	Rockaway	1:06	1:22	1:24	1:42	0:59	0:39	0:50	0:52	0:59	0:54	1:17	1:23	1:06
18	St. Nicholas	0:40	0:57	1:18	1:12	1:03	0:58	1:21	0:54	1:02	1:38	1:33	2:05	2:08
	Total Monthly Average CA	0:53	1:07	1:16	1:25	1:07	1:03	1:00	1:00	1:01	1:12	1:19	1:20	1:32
NCA SNAP Centers														
S45	Concourse	0:57	1:00	0:56	1:16	0:40	0:41	0:22	0:18	0:27	0:27	0:21	0:25	0:46
S22	Coney Island	1:20	1:24	1:44	1:39	1:03	1:09	0:52	0:48	0:43	0:46	0:39	0:48	0:29
S46	Crotona	0:27	0:47	1:06	0:39	0:28	0:19	0:14	0:14	0:17	0:15	0:12	0:38	0:28
S13	Washington Heights	0:35	0:23	0:28	0:27	0:25	0:26	0:21	0:19	0:17	0:27	0:27	0:39	0:32
S02	East End	0:26	0:22	0:30	0:27	0:22	0:18	0:17	0:15	0:17	0:15	0:17	0:21	0:33
S28	East New York	1:09	1:15	0:38	1:00	0:28	0:15	0:07	0:06	0:07	0:06	0:09	0:10	0:10
S40	Hunts Point	0:24	0:41	0:32	0:46	0:25	0:19	0:13	0:12	0:11	0:11	0:13	0:13	0:46
S54	Jamaica	0:28	0:40	0:42	0:59	0:44	0:33	0:29	0:33	0:21	0:18	0:25	0:31	0:31
S53	Queens	0:23	0:39	0:20	0:34	0:22	0:15	0:14	0:16	0:20	0:17	0:25	0:43	0:24
S99	Richmond	0:11	0:14	0:20	0:23	0:14	0:09	0:12	0:09	0:11	0:08	0:10	0:13	0:12
S79	Rockaway	0:16	0:22	0:29	0:21	0:23	0:18	0:13	0:15	0:18	0:27	0:30	0:23	0:14
S21	Williamsburg	0:26	0:32	0:34	0:50	0:26	0:24	0:19	0:19	0:20	0:20	0:20	0:26	0:28
	Total Monthly Average NCA SNAP	0:30	0:36	0:35	0:41	0:26	0:22	0:17	0:16	0:16	0:16	0:16	0:22	0:26
	Citywide Monthly Average Wait Time	0:48	0:59	1:06	1:13	0:56	0:53	0:50	0:50	0:51	0:59	1:05	1:06	1:16

¹Waverly Job Center relocated in August 2022 and was renamed HRA Benefits Access Center Lower Manhattan.

²There were no user finished tickets in FSCC Brooklyn and FSCC Manhattan in August 2023.