### FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME: P	UBLIC ADMINISTRATOR COUNTY (	OF NEW YORK		-	
	er (July -September), due Novembe er (January -March), due April 30, 2	•	☐ 2 <sup>nd</sup> Quarter (October☐ 4 <sup>th</sup> Quarter (April -Jun	- December), due January 29, 2021 ne), due July 30, 2021	
Prepared by: Joseph Gagliardi	Decedent Property Agent	jgagliardi@nycou	ıntypa.nyc.gov	C:(917) 577-1305/T:(212) 788-8430	
Name	Title		E-mail Address	Telephone No.	
Date Submitted: 04,	/29/2021				
FOR DCAS USE ONLY	<u>Y:</u> Date Rec	eived:			

### **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021**

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 2021 Quarter 3 FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 2021 Quarter 3 FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

### **PART I: NARRATIVE SUMMARY**

I.	COMMITMENT AND ACCOUNTAGE	SILITY STATEMENT BY THE AGE	NCY HEAD
	Distributed to all agency employees?		□ No
		☐ By e-mail	
		☐ Posted on agency intranet	
		☐ Other	
II.	RECOGNITION AND ACCOMPLISH	MENTS	
	The agency recognized employees, su employment opportunity through the	-	nonstrating superior accomplishment in diversity and equal
	☐ Diversity & EEO Awards		
	☐ Diversity and EEO Appreciation Eve	nts	
	☐ Public Notices		
	$\square$ Positive Comments in Performance	Appraisals	
	☑ Other (please specify): We are a si	nall agency; we consistently recog	nize the good work our employees do via consistent verbal
	feedback during the daily course of b	usiness and at staff meetings.	
	* Please describe D&EEO Awards a	nd/or Appreciation Events below:	

### III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as	s of the last day of the	quarter was:		
	Q1 (9/30/2020): 10		Q2 (12/31/2020): 10		
	Q3 (3/31/2021): 10		Q4 (6/30/2021):		
2.	Agency reminded em	nployees to update sel	f-ID information regarding race/o	ethnicity, gender, and vetera	n status.
	⊠ Yes, On (Date): 0	4/28/2021 □ No			
3.			shboard sent to the EEO Officer thinicity and gender; new hires, p	• •	· · · · · · · · · · · · · · · · · · ·
		04/28/2021		<del></del>	
	The review was conducted with:	<ul> <li>☐ Human Resources</li> <li>☒ Agency Head</li> <li>☐ General Counsel</li> <li>☐ Other</li> <li>☐ Not conducted</li> </ul>	<ul><li>☑ Agency Head</li><li>☐ General Counsel</li></ul>	<ul> <li>☐ Human Resources</li> <li>☒ Agency Head</li> <li>☐ General Counsel</li> <li>☐ Other</li> <li>☐ Not conducted</li> </ul>	<ul> <li>☐ Human Resources</li> <li>☐ Agency Head</li> <li>☐ General Counsel</li> <li>☐ Other</li> <li>☐ Not conducted</li> </ul>

### IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity</u>, <u>EEO and Inclusion</u>:

### A. WORKFORCE:

Please list the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Our people are our greatest asset; we are committed to recruiting, developing and retaining a diverse and inclusive workforce which reflects our City's communities.	<ul> <li>Ensure that there will be a diverse applicant pool for the anticipated vacancies by using eHire for city employee vacancies.</li> <li>Evaluate best sources for diverse candidates by seeking advice from DCAS Human Capital.</li> <li>Encourage agency employees to take promotional civil service examinations by sending e-mails with schedule of exams, and posting schedules and exam announcements at the agency intranet.</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred			

		☐ Completed			
Describe steps that were taken or considered to address und	derutilization identified through quarterly workforce	reports. Please list J	ob Groups w	here underu	tilization
exists in the current quarter.					

### B. WORKPLACE:

Please list the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
We want our employees, present and future, to view us as an employer of choice. To do that, we continue to provide a workplace that values diversity of thought and background.	Ensuring staff members complete Power of Inclusion lgbTq training through DCAS.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

	☐ Plann	ned			
	☐ Not st	started			
	☐ Ongoi	oing			
	☐ Delay	yed			
	□ Defer	erred			
	□ Comp	pleted			
	•	-			
	☐ Plann	ned			
	□ Not st	started			
	☐ Ongoi	oing			
	☐ Delay	yed			
	□ Defer	-			
	□ Comp	pleted			
		-			
Please specify any other EEO-related activities during the quar briefly the activities, including the dates when the activities oc		versity, new	vsletters/art	icles, etc.) aı	nd describe

### C. COMMUNITY:

Please list the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Our Intake Department regularly interacts with members of the public seeking guidance through the estate administration process. We ensure that language translation is available for those who need such services, and we ensure that the diverse members of staff who cover Intake Department shifts treat everyone with courtesy and dignity.	PANY is a public-facing agency therefore, we ensure that staff members complete mandatory trainings, such as Power of Inclusion lgbTq.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

	☐ Planned ☐ Not starte ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Please specify any other Community-directed activities during fairs, etc.) and describe briefly the activities, including the data.	the quarter (e.g., meetings, educational and cultural programs, pross when the activities occurred.	motion of agen	cy services, c	ommunity

### V. <u>RECRUITMENT</u>

### A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Reach out to the DCAS Office of Citywide Recruitment (OCR) as a resource at citywiderecruitment@dcas.nyc.gov.	We consult with DCAS Human Capital and the Office of Labor Relations.	<ul> <li>□ Planned</li> <li>□ Not started</li> <li>☑ Ongoing</li> <li>□ Delayed</li> <li>□ Deferred</li> <li>□ Completed</li> </ul>			
(1) Post ALL City Employee vacancies on NYC Careers.	We used eHire to fill prior vacancies and will continue use eHire in the future.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing			

☐ Delayed		
☐ Deferred		
☐ Completed		

### B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021:

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s]  * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown]  * Use self-ID data
1. Urban Fellows			M F N-B O U
2. Public Service Corps			M F N-B O U
3. Summer College Interns			M F N-B O U
4. Summer Graduate Interns			M F N-B O U
5. Other (specify):			M F N-B O U

Additional Comments: We used Public Service Corps in the past and we will continue to so in the future.

### C. 55-A PROGRAM

The agency uses the 55-a Program	m to hire and retain qualified individuals with disabilities.	☐ Yes	⊠ No
Currently, there are [0] 55-a part	icipant		
_	[number] new applications for the program were received. cipants left the program due to [state reasons]		
_	of [number] new applications for the program were received in the program due to [state reasons]	ived.	
_	f [number] new applications for the program were receicipants left the program due to [state reasons]	ved.	
	f [number] new applications for the program were receicipants left the program due to [state reasons]	ved.	
The 55-a Coordinator has achieve	ed the following goals:		
1. Disseminated 55-a informatio	n – by e-mail: ☑ <b>Yes</b> ☐ <b>No</b> in training sessions: ☐ <b>Yes</b> ☐ <b>No</b> on the agency website: ☐ <b>Yes</b> ☐ <b>No</b> through an agency newsletter: ☐ <b>Yes</b> ☐ <b>No</b>		
2		<del></del>	
3.			

## VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional <b>Selection Strategies and Initiatives</b> which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the <b>Selection (Hiring and Promotion) Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.	<ul> <li>We do the following:</li> <li>(1) Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations).</li> <li>(2) Promote employee awareness of opportunities for promotion and transfer within the agency.</li> <li>(3) Inform employees on promotional and transfer opportunities.</li> <li>(4) Arrange agency wide notification of promotional and transfer opportunities.</li> <li>(5) Encourage the use of training and</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

	development programs to improve skills, performance and career opportunities.  (6) Provide information to staff on both internal and external Professional Development training sources.  (7) Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	<ul> <li>(1) Promote employee awareness of opportunities for promotion and transfer within the agency.</li> <li>(2) Publicly post announcements for all positions, including senior level positions.</li> <li>(3) Ensure that hiring managers are trained in structured interviewing techniques to avoid unintentional biases in the hiring process.</li> <li>(4) Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

	disability, or gender group.  (5) Compare the demographics of current employees to the placements.			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	<ul> <li>(1) Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations) for possible barriers that have a negative impact on minority employees and applicants.</li> <li>(2) Use a collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers.</li> <li>(3) Develop specific, job-related qualification standards for each position that reflect the duties, functions, and competencies of the position and minimize the potential for gender stereotyping and other unlawful discrimination.</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

	Make sure these standards are consistently applied when choosing among candidates.  (4) Establish written objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.  (5) In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question.  (6) Use a diverse panel of interviewers to conduct the interview.			
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	<ul><li>(1) The EEO Officer will review the interview questions.</li><li>(2) The EEO Officer will observe interviews.</li></ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
Analyzing the impact of layoffs or terminations on racial, gender and age groups	N/A	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

Other:		☐ Planned			
		☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			
During this Quarter the Agency activities included:	# of Vacancies	# 2	#	#	#
	# of New Hires	#	#	#	#
	# of New Promotions	#	#	#	#

### VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

### VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

### IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

$\mathbf{C}$	LOCAL	Ι λω 97. Δωνιμί	SEXUAL HARASSMENT	REPORTING
<b>L</b> .	LUCAL	LAW 37. AWWUAL	JENUAL HARAJSIVIENI	INEPURING

☐ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.							
Q1 🛛	Q2 🖂	Q3 🗵	Q4 🗆				
☐ The agency ha		of complaints in the De	CAS Citywide Complaint Tracking System and updates the info	rmation			
☑ The agency ensures that complaints are closed within 90 days.							
Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>							

### D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

☐ Attach the audit recommendations by NYC EEPC or the other auditing agency.

X.

The results of the Climate Survey will be reviewed with the agency head and EEO Officers.	
AUDITS AND CORRECTIVE MEASURES	
ease choose the statement that applies to your agency.	
The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.	
The agency is involved in an audit; please specify who is conducting the audit:	

☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

### **APPENDIX: Public Administrator-County of New York EEO PERSONNEL DETAILS**

### **EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2021**

#### A. PERSONNEL CHANGES

Personnel Changes this Quarter:   No Changes			Number of Additions:		Number of Deletions:	
Employee's Name & Title						
Nature of change	☐ Addition ☐ Deletion	on	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termination Da	te:	Start Date or Termina	Start Date or Termination Date:		tion Date:
NOTE: Please attach CV/Resume	of new staff to this report					
For New EEO Professionals:						
Name & Title		•				
EEO Function	☐ EEO Trainer ☐ EE	O Counselor O Investigator her: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other:	(75%):	□ 100% □	Other: (50 %):	□ 100% □	Other: (specify %):
Completed Trainings: EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	☐ Yes ☐ No		☐ Yes ☐ Yes ☐ Yes ☐ Yes ☐ Yes	<ul><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li></ul>	☐ Yes	<ul><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li></ul>
Training Source(s):	☑ DCAS ☐ Agency ☐	Other	☑ DCAS ☐ Agend	cy 🗆 Other	☐ DCAS ☐ Agend	cy 🗆 Other

### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

### DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 \*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
Diversity & Inclusion Officer					
EEO Officer/Director	Joseph Gagliardi	Decedent Property Agent	<u>75%</u>	jgagliardi@nycountypa.nyc.gov	C: (917)577- 1305/(212) 788-8430
Deputy EEO Officer	<u>Varaporn Fang</u>	Deputy Public Administrator	<u>50%</u>	pfang@nycountypa.nyc.gov	(212)788- 8444/C:(917) 440-2423
ADA Coordinator					
Disability Rights Coordinator					
Disability Services Facilitator					
55-a Coordinator					
Career Counselor					
EEO Counselor					
EEO Investigator					
EEO Counselor\ Investigator					
Investigator/Trainer					
EEO Training Liaison	Varaporn Fang	Deputy Public Administrator		pfang@nycountypa.nyc.gov	212)788- 8444/C:(917) 440-2423
Other (describe)					

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<sup>\*</sup> Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.