

Honorable Eric Adams
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Adrienne Adams
Speaker
New York City Council
City Hall
New York, NY 10007

Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 23.3 (January – March 2023)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for January through March 2023. We welcome any questions.

Sincerely,

Molly Wasow Park

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 23.3

January—March 2023



Eric Adams
Mayor

Molly Wasow Park
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration

Quarterly Performance Report

January—March 2023

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 23.3	FY 23 To Date
Information and Referral Inquiries at ServiceLine	3,094	10,882
Applications Received	1,403	4,235
Applications Ineligible: Did Not Meet Medical Criteria	40	112
Applications Pending	97	274
Applications Withdrawn By Referral Source	69	221
Applications Eligible	1,197	3,628
Cases Reopened	676	2,211
Cases Assigned	1,293	4,016
Cases Closed	1,413	3,953

	Cases Served @ FY 23.3 End
Numbers Served	
Cases ²	32,553
Clients ³	32,964
ACMs ⁴	8,633
Total persons served by HASA	41,597

	Cases Served @ FY 23.3 End	% of All Cases
Cases By Unit Type		
Single Cases	29,875	91.8%
Family Cases	2,637	8.1%
Prison (Assignment upon prison release)	41	0.1%
Total Cases	32,553	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

Cases Served
@ FY 23.3 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	132	5.0%	2665	8.2%
Brownsville	454	17.2%	3995	12.3%
Coney Island	166	6.3%	2089	6.4%
Crotona	241	9.1%	2490	7.6%
Gramercy	12	0.5%	1442	4.4%
Grand Concourse	294	11.2%	3147	9.7%
Greenwood	262	9.9%	3637	11.2%
Hamilton	132	5.0%	2721	8.4%
Housing Placement Unit	75	2.8%	541	1.7%
Jerome	219	8.3%	1983	6.1%
Kingsbridge	361	13.7%	3872	11.9%
Queensboro	223	8.5%	3254	10.0%
Staten Island	63	2.4%	689	2.1%
In ServiceLine (pending assignment)	0	0.0%	28	0.1%
Total Cases	2,634	100.0%	32,553	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 23.3 End	% of All Clients	Active Clients @ FY 23.3 End
Males	67.0%	22,070	0.0%	13
Females	33.0%	10,866	0.0%	15
<i>Subtotal</i>	<i>99.9%</i>	32,936	<i>0.1%</i>	28
Total Clients		32,964		

Clients By Borough of Residence	Clients Served @ FY 23.3 End	% of All Clients
Bronx	13,302	40.4%
Brooklyn	9,646	29.3%
Manhattan	6,087	18.5%
Queens	3,114	9.4%
Staten Island	779	2.4%
Unknown	36	0.1%
Total Clients	32,964	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 23.3 End	% of All Clients
African-American	17,424	52.9%
Latino	10,862	33.0%
White	2,991	9.1%
Asian/Pacific Islander/Native American	345	1.0%
Unknown/Not Reported	1,342	4.1%
Total Clients	32,964	100.0%

Financial Assistance

BENEFITS

SUMMARY

Number of Cases Receiving:	Active Cases @ FY 23.3 End	% of All Cases
Standard Rental Assistance	380	1.2%
Enhanced Rental Assistance	379	1.2%
Above Enhanced Rental Assistance	18,266	56.1%
Total receiving rental assistance	19,025	58.4%
Temporary Assistance to Needy Families (TANF)	1,417	4.4%
Safety Net (SN)	25,802	79.3%
Total receiving PA cash assistance	27,219	83.6%
Supplemental Security Income (SSI) ⁵	7,618	23.4%
Social Security Disability (SSD) ⁶	3,442	10.6%
Received both SSI & SSD	1,941	6.0%
Veterans Administration Benefits (VA) ⁷	112	0.3%
Total receiving SSI,SSD,VA benefits	13,113	40.3%

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

^{5,6,7} These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 23.3

	Excess Income	Excess Income w/ SS	Where- abouts Unknown	Institution- alized	Died	In Prision	Failure to Recert	Other	Total
Amsterdam	78	36	5	2	14	2	21	31	189
Brownsville	43	12	4	0	16	1	27	39	142
Coney Island	30	8	3	0	12	0	12	23	88
Crotona	19	15	3	2	15	0	21	27	102
Gramercy	44	6	14	4	6	1	24	40	139
Grand Concourse	63	14	9	1	14	2	27	14	144
Greenwood	65	20	2	1	21	1	27	31	168
Hamilton	28	13	4	2	15	2	10	24	98
Jerome	40	13	10	1	20	0	18	22	124
Kingsbridge	55	20	9	3	32	1	26	27	173
Queensboro	37	15	2	1	17	0	11	23	106
Staten Island	13	5	0	1	2	0	2	15	38
Total	515	177	65	18	184	10	226	316	1511

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopen ed
FY 23.3								
Amsterdam	10	3	1	1	1	0	1	17
Brownsville	12	2	1	0	0	0	0	15
Coney Island	7	1	1	1	0	0	0	10
Crotona	5	0	0	0	0	0	0	5
Gramercy	10	6	1	0	1	0	0	18
Grand Concourse	11	3	1	0	1	1	0	17
Greenwood	10	4	2	1	0	0	0	17
Hamilton	13	6	1	0	0	0	0	20
Jerome	8	1	0	1	0	0	0	10
Kingsbridge	8	4	2	0	0	0	0	14
Queensboro	9	5	1	0	0	0	0	15
Staten Island	1	0	0	0	0	0	0	1
Total	104	35	11	4	3	1	1	159

⁸ The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.

Cash Assistance Data By Center: FY 23.3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	21	41
16 to 30 days	14	20	26
31 to 45 days	3	9	15
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	13
1 to 5 days	4	8
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	17
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	4	5
31 to 45 days	2	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	61	28	29
16 to 30 days	19	14	32
31 to 45 days	4	3	14
46 to 65 days	2	0	4
66 to 75 days	0	0	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	19
1 to 5 days	6	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	16
16 to 30 days	2	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	5
16 to 30 days	7	10
31 to 45 days	2	22
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	32	13	12
16 to 30 days	13	11	23
31 to 45 days	0	4	9
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	9
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	17
16 to 30 days	3	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	1	2
31 to 45 days	2	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	47	26	22
16 to 30 days	15	21	20
31 to 45 days	2	1	14
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	7
1 to 5 days	2	19
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	19
16 to 30 days	5	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	1	6
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	5	16
16 to 30 days	5	9	19
31 to 45 days	1	1	4
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	18
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	10
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	1
31 to 45 days	2	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	48	13	22
16 to 30 days	11	9	27
31 to 45 days	7	6	13
46 to 65 days	2	0	4
66 to 75 days	1	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	10
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	21
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	6
16 to 30 days	4	0
31 to 45 days	1	17
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	52	14	27
16 to 30 days	8	21	23
31 to 45 days	5	2	10
46 to 65 days	1	0	5
66 to 75 days	2	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	20	14
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	21
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	0	5
31 to 45 days	0	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	12	16
16 to 30 days	9	10	21
31 to 45 days	11	10	10
46 to 65 days	3	0	10
66 to 75 days	1	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	18
1 to 5 days	5	5
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	23
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	2	4
31 to 45 days	0	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	36	15	14
16 to 30 days	11	11	22
31 to 45 days	6	10	11
46 to 65 days	2	0	7
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	10
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	9
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	2	5
31 to 45 days	0	8
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	20	17
16 to 30 days	19	18	24
31 to 45 days	6	4	17
46 to 65 days	4	0	5
66 to 75 days	1	0	2
76+ days	3	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	19
1 to 5 days	2	8
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	14
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	4
16 to 30 days	3	4
31 to 45 days	0	17
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	10	22
16 to 30 days	13	11	32
31 to 45 days	2	9	14
46 to 65 days	5	0	0
66 to 75 days	2	0	2
76+ days	1	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	35	26
1 to 5 days	6	7
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	19
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	9
16 to 30 days	4	1
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	2	6
16 to 30 days	4	1	9
31 to 45 days	1	0	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	7
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	537	179	244
16 to 30 days	141	156	278
31 to 45 days	48	59	135
46 to 65 days	21	0	41
66 to 75 days	7	0	7
76+ days	5	1	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	263	170
1 to 5 days	34	59
6 to 10 days	4	1
11 to 17 days	1	1
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	163	189
16 to 30 days	16	30
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	2
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	61	43
16 to 30 days	29	45
31 to 45 days	11	128
46 to 65 days	6	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	185	55	98
16 to 30 days	40	77	76
31 to 45 days	15	30	36
46 to 65 days	1	1	13
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	38
1 to 5 days	21	22
6 to 10 days	2	0
11 to 17 days	0	1
18+ days	2	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	63	43
16 to 30 days	2	8
31 to 45 days	0	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	16
16 to 30 days	0	8
31 to 45 days	14	54
46 to 65 days	3	16
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	187	70	95
16 to 30 days	56	77	75
31 to 45 days	15	15	44
46 to 65 days	4	0	20
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	97	71
1 to 5 days	9	12
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	48	33
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	17
16 to 30 days	14	9
31 to 45 days	23	69
46 to 65 days	0	12
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	92	36	51
16 to 30 days	27	30	45
31 to 45 days	8	13	24
46 to 65 days	1	4	4
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	45	25
1 to 5 days	1	10
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	15
16 to 30 days	6	7
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	11
16 to 30 days	12	3
31 to 45 days	1	30
46 to 65 days	0	3
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	173	55	80
16 to 30 days	40	60	54
31 to 45 days	7	7	34
46 to 65 days	3	0	22
66 to 75 days	0	0	1
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	86	22
1 to 5 days	2	43
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	37
16 to 30 days	1	1
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	4
16 to 30 days	6	3
31 to 45 days	6	43
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	21	53
16 to 30 days	19	25	52
31 to 45 days	3	5	12
46 to 65 days	3	0	6
66 to 75 days	0	0	0
76+ days	0	1	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	62	50
1 to 5 days	13	14
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	18
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	14
16 to 30 days	5	3
31 to 45 days	1	21
46 to 65 days	0	7
66 to 75 days	0	2
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	145	43	76
16 to 30 days	46	54	62
31 to 45 days	16	19	34
46 to 65 days	2	1	12
66 to 75 days	1	0	1
76+ days	1	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	44	37
1 to 5 days	2	4
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	53	53
16 to 30 days	1	5
31 to 45 days	1	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	8
16 to 30 days	9	8
31 to 45 days	20	42
46 to 65 days	0	9
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	142	38	66
16 to 30 days	29	42	68
31 to 45 days	12	22	33
46 to 65 days	4	1	14
66 to 75 days	1	0	1
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	52	38
1 to 5 days	8	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	35
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	15
16 to 30 days	0	6
31 to 45 days	9	61
46 to 65 days	4	13
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	132	51	55
16 to 30 days	54	52	66
31 to 45 days	39	36	42
46 to 65 days	8	3	33
66 to 75 days	2	0	2
76+ days	1	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	45	36
1 to 5 days	12	8
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	48	36
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	11
16 to 30 days	3	7
31 to 45 days	8	55
46 to 65 days	4	11
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	73	26	32
16 to 30 days	35	29	44
31 to 45 days	17	22	24
46 to 65 days	9	4	25
66 to 75 days	2	0	3
76+ days	3	3	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	13
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	11
16 to 30 days	1	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	12
16 to 30 days	7	2
31 to 45 days	10	49
46 to 65 days	0	11
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	176	53	65
16 to 30 days	56	45	78
31 to 45 days	27	22	49
46 to 65 days	11	2	27
66 to 75 days	3	0	6
76+ days	4	5	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	95	72
1 to 5 days	17	17
6 to 10 days	4	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	27
16 to 30 days	4	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	23
16 to 30 days	6	17
31 to 45 days	16	91
46 to 65 days	1	16
66 to 75 days	0	2
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	162	35	52
16 to 30 days	41	38	89
31 to 45 days	16	23	46
46 to 65 days	6	3	16
66 to 75 days	2	0	3
76+ days	1	3	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	94	74
1 to 5 days	20	21
6 to 10 days	3	2
11 to 17 days	1	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	37	48
16 to 30 days	2	11
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	14
16 to 30 days	4	6
31 to 45 days	4	47
46 to 65 days	2	8
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	11	25
16 to 30 days	11	8	22
31 to 45 days	5	2	11
46 to 65 days	2	0	8
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	31	20
1 to 5 days	5	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	10
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	2	1
31 to 45 days	6	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1628	494	748
16 to 30 days	454	537	731
31 to 45 days	180	216	389
46 to 65 days	54	19	200
66 to 75 days	11	0	22
76+ days	12	13	22

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	723	496
1 to 5 days	111	164
6 to 10 days	10	5
11 to 17 days	1	2
18+ days	2	5

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	436	366
16 to 30 days	20	51
31 to 45 days	1	7
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	159	146
16 to 30 days	68	73
31 to 45 days	118	568
46 to 65 days	15	111
66 to 75 days	0	5
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	1	2	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	8	2
16 to 30 days	4	8	5
31 to 45 days	0	2	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	4
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	5
16 to 30 days	0	5
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 23.3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	3
16 to 30 days	0	2	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	2	3	3
31 to 45 days	1	1	3
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	2	17	3
31 to 45 days	0	11	1
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	1	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	2	4
16 to 30 days	0	5	1
31 to 45 days	0	3	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	3
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	0	1	1
31 to 45 days	0	4	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	1
16 to 30 days	0	0	2
31 to 45 days	1	1	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	0
16 to 30 days	1	6	3
31 to 45 days	3	4	2
46 to 65 days	3	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	11
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	1	0
16 to 30 days	0	0	1
31 to 45 days	2	4	1
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	1	2	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.3

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	36	24	14
16 to 30 days	11	46	19
31 to 45 days	8	30	11
46 to 65 days	6	0	0
66 to 75 days	0	0	0
76+ days	3	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	6
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	27
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	16
16 to 30 days	3	10
31 to 45 days	3	25
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 23 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	2	0	0
31 to 45 days	4	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	1
31 to 45 days	2	2
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 23 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	26	10
16 to 30 days	14	27	19
31 to 45 days	1	5	11
46 to 65 days	2	2	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	6
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	10
16 to 30 days	4	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	11
16 to 30 days	0	7
31 to 45 days	3	37
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	2
16 to 30 days	1	1	5
31 to 45 days	0	4	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	2	2
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	1	5
16 to 30 days	7	24	3
31 to 45 days	1	0	2
46 to 65 days	2	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	10
16 to 30 days	0	1
31 to 45 days	1	4
46 to 65 days	1	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	0	3
16 to 30 days	6	32	6
31 to 45 days	3	15	5
46 to 65 days	1	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	12
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	3	7
31 to 45 days	1	16
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	9	3
16 to 30 days	3	10	2
31 to 45 days	5	6	5
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	23
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	2	6
31 to 45 days	0	14
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	7	5
16 to 30 days	1	7	1
31 to 45 days	0	2	3
46 to 65 days	2	2	1
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	2	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 23 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	3
16 to 30 days	2	15	7
31 to 45 days	4	11	5
46 to 65 days	1	8	2
66 to 75 days	0	0	4
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	0	1
31 to 45 days	0	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	12	3
16 to 30 days	6	9	0
31 to 45 days	8	12	5
46 to 65 days	5	4	4
66 to 75 days	1	0	2
76+ days	0	3	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	11
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	6
31 to 45 days	8	26
46 to 65 days	0	6
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 23 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	10	0
16 to 30 days	2	2	0
31 to 45 days	3	0	4
46 to 65 days	1	0	2
66 to 75 days	0	0	2
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	10
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	4	14
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	2	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	95	65	35
16 to 30 days	46	127	43
31 to 45 days	29	56	44
46 to 65 days	14	17	22
66 to 75 days	1	0	10
76+ days	1	3	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	13
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	69	80
16 to 30 days	6	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	32
16 to 30 days	9	35
31 to 45 days	22	146
46 to 65 days	5	15
66 to 75 days	0	0
76+ days	6	0

Quarterly CBCFA Data: FY 23.3**Number of Days from Initial Request to Completed Application****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	963	22	1	0	1	987
Ongoing Rent	527	10	1	0	0	538
Rent Increase	1951	11	1	0	1	1964
Establishment of Home	563	13	0	0	1	577
Clothing	98	3	0	0	0	101
Client Share Rent Arrears	1783	34	0	0	0	1817
Miscellaneous	656	10	1	0	1	668
Work Opp & Trans Bens	38	0	1	0	0	39
Moving Expenses	92	2	0	0	0	94
Storage Fees	184	0	0	0	0	184

Grand Total	6855	105	5	0	4	6969
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	5	0	0	0	85
Ongoing Rent	80	6	0	0	0	86
Rent Increase	116	2	0	0	0	118
Establishment of Home	49	3	0	0	0	52
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	130	8	0	0	0	138
Miscellaneous	50	0	0	0	1	51
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	41	0	0	0	0	41

Subtotal	564	25	0	0	1	590
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	0	0	0	0	132
Ongoing Rent	60	0	0	0	0	60
Rent Increase	198	0	0	0	0	198
Establishment of Home	43	0	0	0	0	43
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	169	2	0	0	0	171
Miscellaneous	101	1	0	0	0	102
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	23	0	0	0	0	23
Storage Fees	13	0	0	0	0	13

Subtotal	753	4	0	0	0	757
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Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	0	50
Ongoing Rent	35	0	0	0	0	35
Rent Increase	152	0	0	0	0	152
Establishment of Home	22	0	0	0	0	22
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	84	0	0	0	0	84
Miscellaneous	50	1	0	0	0	51
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	10	0	0	0	0	10
Storage Fees	12	0	0	0	0	12
Subtotal	433	1	0	0	0	434

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	0	0	0	0	65
Ongoing Rent	36	0	0	0	0	36
Rent Increase	206	0	0	0	0	206
Establishment of Home	46	0	0	0	0	46
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	139	0	0	0	0	139
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	9	0	0	0	0	9
Subtotal	567	0	0	0	0	567

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	2	1	0	0	52
Ongoing Rent	23	1	0	0	0	24
Rent Increase	38	1	1	0	0	40
Establishment of Home	38	2	0	0	0	40
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	46	6	0	0	0	52
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	0	0	0	0	7
Subtotal	225	12	2	0	0	239

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	1	0	0	1	76
Ongoing Rent	47	0	0	0	0	47
Rent Increase	229	0	0	0	1	230
Establishment of Home	55	1	0	0	1	57
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	238	1	0	0	0	239
Miscellaneous	42	0	1	0	0	43
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	7	1	0	0	0	8
Storage Fees	11	0	0	0	0	11

Subtotal	707	4	1	0	3	715
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	5	0	0	0	96
Ongoing Rent	42	0	0	0	0	42
Rent Increase	167	3	0	0	0	170
Establishment of Home	48	1	0	0	0	49
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	140	7	0	0	0	147
Miscellaneous	57	1	0	0	0	58
Work Opp & Trans Bens	3	0	1	0	0	4
Moving Expenses	13	0	0	0	0	13
Storage Fees	8	0	0	0	0	8

Subtotal	576	17	1	0	0	594
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	1	0	0	0	58
Ongoing Rent	40	0	0	0	0	40
Rent Increase	152	0	0	0	0	152
Establishment of Home	38	1	0	0	0	39
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	164	5	0	0	0	169
Miscellaneous	46	2	0	0	0	48
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	25	0	0	0	0	25

Subtotal	535	10	0	0	0	545
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Quarterly CBCFA Data: FY 23.3**Number of Days from Initial Request to Completed Application****HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	1	0	0	0	77
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	45	1	0	0	0	46
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	28	2	0	0	0	30
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	167	4	0	0	0	171

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	0	0	0	0	76
Ongoing Rent	32	0	0	0	0	32
Rent Increase	138	0	0	0	0	138
Establishment of Home	49	0	0	0	0	49
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	176	0	0	0	0	176
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	5	0	0	0	0	5
Subtotal	529	0	0	0	0	529

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	1	0	0	0	92
Ongoing Rent	50	0	0	0	0	50
Rent Increase	298	0	0	0	0	298
Establishment of Home	61	1	0	0	0	62
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	326	1	0	0	0	327
Miscellaneous	112	2	0	0	0	114
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	0	0	0	0	19
Subtotal	987	5	0	0	0	992

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	2	0	0	0	99
Ongoing Rent	69	1	1	0	0	71
Rent Increase	218	3	0	0	0	221
Establishment of Home	64	1	0	0	0	65
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	142	2	0	0	0	144
Miscellaneous	55	1	0	0	0	56
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	1	0	0	0	6
Storage Fees	17	0	0	0	0	17

Subtotal	674	11	1	0	0	686
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	4	0	0	0	29
Ongoing Rent	12	2	0	0	0	14
Rent Increase	39	2	0	0	0	41
Establishment of Home	5	2	0	0	0	7
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	27	2	0	0	0	29
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	9	0	0	0	0	9

Subtotal	138	12	0	0	0	150
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Quarterly CBCFA Data: FY 23.3**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	776	152	7	0	2	937
Ongoing Rent	406	106	6	0	0	518
Rent Increase	1,772	122	8	1	2	1,905
Establishment of Home	460	88	5	1	1	555
Clothing	92	11	2	0	0	105
Client Share Rent Arrears	1,357	333	18	3	3	1,714
Miscellaneous	612	32	3	1	1	649
Work Opp & Trans Bens	22	16	0	0	0	38
Moving Expenses	86	5	0	0	0	91
Storage Fees	169	11	0	0	0	180
Grand Total	5,752	876	49	6	9	6,692

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	7	0	0	1	77
Ongoing Rent	61	14	0	0	0	75
Rent Increase	114	8	2	0	0	124
Establishment of Home	46	4	0	0	1	51
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	101	26	1	0	0	128
Miscellaneous	47	6	0	0	0	53
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	37	3	0	0	0	40
Subtotal	493	69	3	0	2	567

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	21	0	0	0	132
Ongoing Rent	52	15	1	0	0	68
Rent Increase	201	7	1	0	0	209
Establishment of Home	30	11	0	0	0	41
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	150	26	0	1	1	178
Miscellaneous	98	2	0	1	0	101
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	21	1	0	0	0	22
Storage Fees	11	0	0	0	0	11
Subtotal	688	83	2	2	1	776

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	0	0	0	0	47
Ongoing Rent	33	4	0	0	0	37
Rent Increase	148	1	0	0	0	149
Establishment of Home	23	0	0	0	0	23
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	76	7	2	0	0	85
Miscellaneous	47	1	0	0	0	48
Work Opp & Trans Bens	10	4	0	0	0	14
Moving Expenses	10	0	0	0	0	10
Storage Fees	11	0	0	0	0	11
Subtotal	411	18	2	0	0	431

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	4	0	0	0	67
Ongoing Rent	34	1	0	0	0	35
Rent Increase	202	3	0	1	0	206
Establishment of Home	48	2	0	0	0	50
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	118	14	0	1	0	133
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	1	0	0	0	4
Storage Fees	9	0	0	0	0	9
Subtotal	540	25	0	2	0	567

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	19	5	0	1	50
Ongoing Rent	11	9	1	0	0	21
Rent Increase	25	10	2	0	0	37
Establishment of Home	16	15	4	0	0	35
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	30	15	0	0	0	45
Miscellaneous	9	5	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	4	1	0	0	0	5
Subtotal	126	77	12	0	1	216

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	6	1	0	0	71
Ongoing Rent	31	13	2	0	0	46
Rent Increase	215	7	1	0	0	223
Establishment of Home	46	7	0	1	0	54
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	180	49	3	0	1	233
Miscellaneous	39	0	0	0	0	39
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	7	1	0	0	0	8
Storage Fees	10	2	0	0	0	12

Subtotal	595	86	7	1	1	690
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	23	0	0	0	91
Ongoing Rent	28	11	0	0	0	39
Rent Increase	144	18	1	0	0	163
Establishment of Home	35	10	0	0	0	45
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	93	35	3	0	0	131
Miscellaneous	51	2	0	0	0	53
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	12	0	0	0	0	12
Storage Fees	9	1	0	0	0	10

Subtotal	448	102	4	0	0	554
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	20	1	0	0	54
Ongoing Rent	19	14	1	0	0	34
Rent Increase	109	22	1	0	0	132
Establishment of Home	25	15	0	0	0	40
Clothing	9	2	1	0	0	12
Client Share Rent Arrears	92	53	5	1	0	151
Miscellaneous	36	5	1	0	0	42
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	21	4	0	0	0	25

Subtotal	347	135	10	1	0	493
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Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	3	0	0	0	0
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	39	1	0	0	0	40
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	28	2	0	0	1	31
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	149	3	0	0	1	153

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	14	0	0	0	74
Ongoing Rent	29	2	0	0	0	31
Rent Increase	133	3	0	0	0	136
Establishment of Home	41	7	1	0	0	49
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	161	10	0	0	0	171
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	3	3	0	0	0	6
Moving Expenses	7	1	0	0	0	8
Storage Fees	3	0	0	0	0	3
Subtotal	478	40	1	0	0	519

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	22	0	0	0	89
Ongoing Rent	38	13	0	0	0	51
Rent Increase	251	21	0	0	1	273
Establishment of Home	45	15	0	0	0	60
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	229	66	2	0	1	298
Miscellaneous	111	7	0	0	0	118
Work Opp & Trans Bens	4	7	0	0	0	11
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	0	0	0	0	19
Subtotal	781	153	2	0	2	938

Quarterly CBCFA Data: FY 23.3**Number of Days from Completed Application Approval or Denial****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	3	0	0	0	89
Ongoing Rent	59	6	0	0	0	65
Rent Increase	194	14	0	0	1	209
Establishment of Home	60	1	0	0	0	61
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	109	21	2	0	0	132
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	17	0	0	0	0	17
Subtotal	583	45	2	0	1	631

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	10	0	0	0	28
Ongoing Rent	11	4	1	0	0	16
Rent Increase	36	8	0	0	0	44
Establishment of Home	6	0	0	0	0	6
Clothing	3	2	1	0	0	6
Client Share Rent Arrears	16	11	0	0	0	27
Miscellaneous	11	2	2	0	0	15
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	0	0	0	0	10
Subtotal	113	37	4	0	0	154

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	597	38	4	1	1	641
Ongoing Rent	198	29	3	0	0	230
Rent Increase	835	188	27	3	2	1,055
Establishment of Home	392	29	1	1	0	423
Clothing	45	8	0	0	0	53
Client Share Rent Arrears	994	75	4	0	1	1,074
Miscellaneous	457	45	0	0	0	502
Work Opp & Trans Bens	30	0	0	0	0	30
Moving Expenses	77	2	0	0	0	79
Storage Fees	125	4	1	0	0	130

Grand Total	3,750	418	40	5	4	4,217
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	0	0	0	0	55
Ongoing Rent	26	2	0	0	0	28
Rent Increase	62	0	0	0	0	62
Establishment of Home	38	0	0	0	0	38
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	52	1	0	0	0	53
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	25	0	0	0	0	25

Subtotal	293	3	0	0	0	296
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	0	0	0	0	78
Ongoing Rent	43	0	0	0	0	43
Rent Increase	172	2	1	0	0	175
Establishment of Home	27	0	0	0	0	27
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	114	0	0	0	0	114
Miscellaneous	84	2	0	0	0	86
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	22	0	0	0	0	22
Storage Fees	11	0	0	0	0	11

Subtotal	558	4	1	0	0	563
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Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	9	0	0	0	42
Ongoing Rent	15	3	0	0	0	18
Rent Increase	51	30	0	1	0	82
Establishment of Home	14	2	0	0	0	16
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	55	3	0	0	0	58
Miscellaneous	32	11	0	0	0	43
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	8	0	0	0	0	8
Storage Fees	9	0	1	0	0	10
Subtotal	235	58	1	1	0	295

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	4	1	0	0	52
Ongoing Rent	13	7	1	0	0	21
Rent Increase	75	53	17	2	2	149
Establishment of Home	38	4	1	0	0	43
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	84	1	0	0	1	86
Miscellaneous	37	1	0	0	0	38
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	1	0	0	0	4
Storage Fees	8	0	0	0	0	8
Subtotal	312	71	20	2	3	408

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	0	0	0	0	23
Ongoing Rent	6	0	0	0	0	6
Rent Increase	17	0	0	0	0	17
Establishment of Home	22	1	0	0	0	23
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	17	0	0	0	0	17
Miscellaneous	8	1	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	0	0	0	0	0	0
Subtotal	96	2	0	0	0	98

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	7	1	0	0	46
Ongoing Rent	13	3	0	0	0	16
Rent Increase	35	34	1	0	0	70
Establishment of Home	34	5	0	0	0	39
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	132	11	0	0	0	143
Miscellaneous	33	2	0	0	0	35
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	10	0	0	0	0	10

Subtotal	303	62	2	0	0	367
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	1	0	0	0	53
Ongoing Rent	2	0	0	0	0	2
Rent Increase	8	3	0	0	0	11
Establishment of Home	31	2	0	0	0	33
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	69	4	0	0	0	73
Miscellaneous	41	2	0	0	0	43
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	11	0	0	0	0	11
Storage Fees	8	0	0	0	0	8

Subtotal	226	13	0	0	0	239
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	8	2	0	0	41
Ongoing Rent	3	2	0	0	0	5
Rent Increase	46	7	0	0	0	53
Establishment of Home	27	6	0	0	0	33
Clothing	3	4	0	0	0	7
Client Share Rent Arrears	93	13	2	0	0	108
Miscellaneous	26	5	0	0	0	31
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	15	4	0	0	0	19

Subtotal	247	49	4	0	0	300
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Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	1	0	0	0	70
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	40	0	0	0	0	40
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	30	3	0	0	0	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	0	0	0	0	7

Subtotal	152	4	0	0	0	156
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Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	5	0	1	1	48
Ongoing Rent	10	3	0	0	0	13
Rent Increase	46	21	4	0	0	71
Establishment of Home	33	3	0	0	0	36
Clothing	2	2	0	0	0	4
Client Share Rent Arrears	100	29	1	0	0	130
Miscellaneous	24	10	0	0	0	34
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	2	0	0	0	0	2

Subtotal	269	74	5	1	1	350
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Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	0	0	0	0	51
Ongoing Rent	36	4	0	0	0	40
Rent Increase	226	17	0	0	0	243
Establishment of Home	37	0	0	0	0	37
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	163	3	0	0	0	166
Miscellaneous	69	3	0	0	0	72
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	4	0	0	0	0	4
Storage Fees	10	0	0	0	0	10

Subtotal	612	27	0	0	0	639
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Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	2	0	0	0	68
Ongoing Rent	27	4	2	0	0	33
Rent Increase	91	21	3	0	0	115
Establishment of Home	47	4	0	1	0	52
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	98	10	1	0	0	109
Miscellaneous	36	5	0	0	0	41
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	0	0	0	0	13

Subtotal	385	47	6	1	0	439
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	1	0	0	0	14
Ongoing Rent	4	1	0	0	0	5
Rent Increase	6	0	1	0	0	7
Establishment of Home	4	2	0	0	0	6
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	16	0	0	0	0	16
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7

Subtotal	62	4	1	0	0	67
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Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	438	201	15	3	1	658
Ongoing Rent	127	99	9	0	0	235
Rent Increase	674	327	59	7	4	1,071
Establishment of Home	272	144	13	3	0	432
Clothing	43	9	1	0	0	53
Client Share Rent Arrears	750	361	30	4	4	1,149
Miscellaneous	405	92	7	1	1	506
Work Opp & Trans Bens	10	20	1	0	0	31
Moving Expenses	70	10	0	0	0	80
Storage Fees	105	27	1	0	0	133

Grand Total	2,894	1,290	136	18	10	4,348
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	10	0	0	0	55
Ongoing Rent	15	13	0	0	0	28
Rent Increase	37	23	1	1	0	62
Establishment of Home	30	8	0	0	0	38
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	34	18	1	0	0	53
Miscellaneous	22	6	0	0	0	28
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	18	7	0	0	0	25

Subtotal	207	85	2	1	0	295
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	17	0	0	0	78
Ongoing Rent	31	12	0	0	0	43
Rent Increase	150	23	2	0	0	175
Establishment of Home	18	9	0	0	0	27
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	96	17	0	0	1	114
Miscellaneous	80	5	0	1	0	86
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	20	2	0	0	0	22
Storage Fees	11	0	0	0	0	11

Subtotal	474	85	2	1	1	563
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Quarterly CBCFA Data: FY 23.3**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	10	2	0	0	42
Ongoing Rent	8	10	0	0	0	18
Rent Increase	42	38	1	1	0	82
Establishment of Home	12	5	0	0	0	17
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	44	13	1	0	0	58
Miscellaneous	30	12	0	0	0	42
Work Opp & Trans Bens	4	8	1	0	0	13
Moving Expenses	7	1	0	0	0	8
Storage Fees	7	2	1	0	0	10

Subtotal	189	99	6	1	0	295
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	19	0	1	0	54
Ongoing Rent	8	10	3	0	0	21
Rent Increase	60	60	26	3	2	151
Establishment of Home	25	18	0	1	0	44
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	82	15	0	2	1	100
Miscellaneous	35	3	0	0	0	38
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	2	0	0	0	4
Storage Fees	8	1	0	0	0	9

Subtotal	261	128	29	7	3	428
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	11	3	0	0	23
Ongoing Rent	4	2	0	0	0	6
Rent Increase	10	6	1	0	0	17
Establishment of Home	7	11	5	0	0	23
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	9	8	0	0	0	17
Miscellaneous	5	4	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	0	0	0	0	0	0

Subtotal	47	42	9	0	0	98
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Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	17	0	1	0	46
Ongoing Rent	7	11	0	0	0	18
Rent Increase	32	39	5	0	0	76
Establishment of Home	21	16	0	1	0	38
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	89	53	3	0	1	146
Miscellaneous	28	6	0	0	0	34
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	4	1	0	0	0	5
Storage Fees	9	1	0	0	0	10

Subtotal	220	147	8	2	1	378
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	21	0	0	0	56
Ongoing Rent	3	0	0	0	0	3
Rent Increase	7	6	2	0	0	15
Establishment of Home	20	13	0	0	0	33
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	49	25	1	0	0	75
Miscellaneous	38	5	0	0	0	43
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	11	0	0	0	0	11
Storage Fees	7	1	0	0	0	8

Subtotal	173	73	3	0	0	249
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	23	9	0	0	41
Ongoing Rent	2	4	0	0	0	6
Rent Increase	33	20	0	0	0	53
Establishment of Home	7	22	4	0	0	33
Clothing	3	4	0	0	0	7
Client Share Rent Arrears	38	59	12	0	0	109
Miscellaneous	17	11	3	0	0	31
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	11	8	0	0	0	19

Subtotal	123	151	28	0	0	302
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Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	10	0	0	0	67
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	36	4	0	0	0	40
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	25	7	0	0	1	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	6	1	0	0	0	7
Subtotal	130	22	0	0	1	153

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	21	0	1	1	54
Ongoing Rent	6	6	1	0	0	13
Rent Increase	38	26	9	0	0	73
Establishment of Home	23	13	2	0	0	38
Clothing	2	2	0	0	0	4
Client Share Rent Arrears	72	57	4	0	0	133
Miscellaneous	23	9	2	0	0	34
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	1	1	0	0	0	2
Subtotal	203	140	18	1	1	363

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	21	0	0	0	60
Ongoing Rent	20	20	1	0	0	41
Rent Increase	190	52	2	0	1	245
Establishment of Home	30	13	0	0	0	43
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	154	60	2	0	1	217
Miscellaneous	61	17	1	0	0	79
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	3	1	0	0	0	4
Storage Fees	8	4	0	0	0	12
Subtotal	515	194	6	0	2	717

Quarterly CBCFA Data: FY 23.3**Number of Days from Completed Application to Provision of Benefits****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	16	0	0	0	68
Ongoing Rent	20	10	3	0	0	33
Rent Increase	72	31	10	1	1	115
Establishment of Home	40	10	1	1	0	52
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	75	28	5	2	0	110
Miscellaneous	33	7	1	0	0	41
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	2	0	0	0	4
Storage Fees	12	1	0	0	0	13

Subtotal	309	105	21	4	1	440
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	5	1	0	0	14
Ongoing Rent	3	1	1	0	0	18
Rent Increase	3	3	0	1	0	27
Establishment of Home	3	2	1	0	0	21
Clothing	2	0	0	0	0	9
Client Share Rent Arrears	7	8	1	0	0	13
Miscellaneous	8	0	0	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7

Subtotal	43	19	4	1	0	67
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CBCFA Data: FY 23 Year to Date**Number of Days from Initial Request to Completed Application****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2764	57	2	1	2	2826
Ongoing Rent	1587	27	1	0	0	1615
Rent Increase	5807	31	1	0	2	5841
Establishment of Home	1604	29	1	0	1	1635
Clothing	362	11	0	0	0	373
Client Share Rent Arrears	5013	69	0	0	1	5083
Miscellaneous	2058	28	2	0	2	2090
Work Opp & Trans Bens	190	1	1	0	0	192
Moving Expenses	269	4	0	0	0	273
Storage Fees	596	5	1	0	0	602

Grand Total	20250	262	9	1	8	20530
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	183	7	0	0	0	190
Ongoing Rent	190	10	0	0	0	200
Rent Increase	376	6	0	0	0	382
Establishment of Home	108	5	0	0	0	113
Clothing	40	2	0	0	0	42
Client Share Rent Arrears	354	17	0	0	0	371
Miscellaneous	164	2	0	0	1	167
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	26	0	0	0	0	26
Storage Fees	116	1	0	0	0	117

Subtotal	1566	50	0	0	1	1617
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	385	3	0	0	0	388
Ongoing Rent	189	0	0	0	0	189
Rent Increase	665	2	0	0	0	667
Establishment of Home	137	0	0	0	0	137
Clothing	37	1	0	0	0	38
Client Share Rent Arrears	530	3	0	0	0	533
Miscellaneous	305	1	0	0	0	306
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	71	0	0	0	0	71
Storage Fees	66	0	0	0	0	66

Subtotal	2406	10	0	0	0	2416
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CBCFA Data: FY 23 Year to Date**Number of Days from Initial Request to Completed Application****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	169	1	0	0	0	170
Ongoing Rent	116	0	0	0	0	116
Rent Increase	441	1	0	0	0	442
Establishment of Home	66	0	0	0	0	66
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	240	2	0	0	0	242
Miscellaneous	165	1	0	0	0	166
Work Opp & Trans Bens	39	0	0	0	0	39
Moving Expenses	26	0	0	0	0	26
Storage Fees	46	0	0	0	0	46

Subtotal	1334	5	0	0	0	1339
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	233	0	0	0	0	233
Ongoing Rent	99	0	0	0	0	99
Rent Increase	525	1	0	0	0	526
Establishment of Home	165	0	0	0	0	165
Clothing	38	0	0	0	0	38
Client Share Rent Arrears	365	1	0	0	0	366
Miscellaneous	162	0	0	0	0	162
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	10	0	0	0	0	10
Storage Fees	35	0	0	0	0	35

Subtotal	1646	2	0	0	0	1648
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	129	5	1	0	0	135
Ongoing Rent	52	5	0	0	0	57
Rent Increase	125	2	1	0	0	128
Establishment of Home	104	3	0	0	0	107
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	108	7	0	0	0	115
Miscellaneous	47	1	0	0	0	48
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	8	0	0	0	0	8
Storage Fees	17	1	0	0	0	18

Subtotal	622	24	2	0	0	648
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CBCFA Data: FY 23 Year to Date**Number of Days from Initial Request to Completed Application****Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	231	1	0	0	1	233
Ongoing Rent	142	1	0	0	0	143
Rent Increase	683	2	0	0	1	686
Establishment of Home	165	1	0	0	1	167
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	641	2	0	0	0	643
Miscellaneous	156	2	1	0	1	160
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	24	1	0	0	0	25
Storage Fees	40	0	0	0	0	40

Subtotal	2107	10	1	0	4	2122
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	231	12	0	0	0	243
Ongoing Rent	142	0	0	0	0	142
Rent Increase	480	4	0	0	1	485
Establishment of Home	117	3	0	0	0	120
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	368	8	0	0	0	376
Miscellaneous	166	2	0	0	0	168
Work Opp & Trans Bens	8	1	1	0	0	10
Moving Expenses	25	0	0	0	0	25
Storage Fees	41	0	0	0	0	41

Subtotal	1601	30	1	0	1	1633
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	162	3	0	0	0	165
Ongoing Rent	154	0	0	0	0	154
Rent Increase	409	1	0	0	0	410
Establishment of Home	113	3	0	0	0	116
Clothing	44	3	0	0	0	47
Client Share Rent Arrears	430	10	0	0	1	441
Miscellaneous	144	5	0	0	0	149
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	18	0	0	0	0	18
Storage Fees	62	1	0	0	0	63

Subtotal	1541	26	0	0	1	1568
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CBCFA Data: FY 23 Year to Date**Number of Days from Initial Request to Completed Application****HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	156	6	1	1	0	164
Ongoing Rent	6	0	0	0	0	6
Rent Increase	0	0	0	0	0	0
Establishment of Home	79	6	1	0	0	86
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	72	2	0	0	0	74
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	22	0	0	0	0	22

Subtotal	352	15	2	1	0	370
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Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	219	0	0	0	1	220
Ongoing Rent	91	0	0	0	0	91
Rent Increase	469	0	0	0	0	469
Establishment of Home	126	0	0	0	0	126
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	564	0	0	0	0	564
Miscellaneous	127	0	0	0	0	127
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	14	0	0	0	0	14
Storage Fees	21	0	0	0	0	21

Subtotal	1674	0	0	0	1	1675
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Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	293	8	0	0	0	301
Ongoing Rent	145	1	0	0	0	146
Rent Increase	857	4	0	0	0	861
Establishment of Home	200	4	0	0	0	204
Clothing	50	2	0	0	0	52
Client Share Rent Arrears	868	9	0	0	0	877
Miscellaneous	348	10	0	0	0	358
Work Opp & Trans Bens	42	0	0	0	0	42
Moving Expenses	21	1	0	0	0	22
Storage Fees	56	1	0	0	0	57

Subtotal	2880	40	0	0	0	2920
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CBCFA Data: FY 23 Year to Date**Number of Days from Initial Request to Completed Application****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	301	7	0	0	0	308
Ongoing Rent	202	7	1	0	0	210
Rent Increase	629	6	0	0	0	635
Establishment of Home	201	2	0	0	0	203
Clothing	25	1	0	0	0	26
Client Share Rent Arrears	424	6	0	0	0	430
Miscellaneous	156	2	1	0	0	159
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	13	2	0	0	0	15
Storage Fees	52	1	1	0	0	54

Subtotal	2007	34	3	0	0	2044
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	4	0	0	0	76
Ongoing Rent	59	3	0	0	0	62
Rent Increase	148	2	0	0	0	150
Establishment of Home	23	2	0	0	0	25
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	118	4	0	0	0	122
Miscellaneous	46	0	0	0	0	46
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	22	0	0	0	0	22
						0

Subtotal	514	16	0	0	0	530
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,346	473	13	3	5	2,840
Ongoing Rent	1,245	344	30	2	1	1,622
Rent Increase	5,350	433	19	1	7	5,810
Establishment of Home	1,357	283	10	2	3	1,655
Clothing	335	40	3	0	1	379
Client Share Rent Arrears	3,839	1,034	102	9	7	4,991
Miscellaneous	1,945	135	7	5	0	2,092
Work Opp & Trans Bens	127	68	1	0	0	196
Moving Expenses	251	20	1	0	0	272
Storage Fees	536	59	2	0	0	597

Grand Total	17,331	2,889	188	22	24	20,454
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	154	35	0	0	1	190
Ongoing Rent	159	42	3	1	1	206
Rent Increase	367	23	2	0	0	392
Establishment of Home	97	15	0	0	1	113
Clothing	39	3	0	0	0	42
Client Share Rent Arrears	262	107	5	4	1	379
Miscellaneous	145	24	0	0	0	169
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	24	2	0	0	0	26
Storage Fees	100	15	0	0	0	115

Subtotal	1,355	267	10	5	4	1,641
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	327	71	0	0	0	398
Ongoing Rent	144	47	1	0	0	192
Rent Increase	607	52	1	0	1	661
Establishment of Home	107	36	0	0	0	143
Clothing	37	0	0	0	0	37
Client Share Rent Arrears	430	90	0	1	2	523
Miscellaneous	301	6	0	1	0	308
Work Opp & Trans Bens	16	6	0	0	0	22
Moving Expenses	66	5	0	0	0	71
Storage Fees	63	2	0	0	0	65

Subtotal	2,098	315	2	2	3	2,420
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	166	5	0	0	1	172
Ongoing Rent	105	12	1	0	0	118
Rent Increase	435	6	0	0	2	443
Establishment of Home	63	2	0	0	1	66
Clothing	24	3	0	0	0	27
Client Share Rent Arrears	202	33	4	0	0	239
Miscellaneous	167	2	0	0	0	169
Work Opp & Trans Bens	28	14	0	0	0	42
Moving Expenses	27	0	0	0	0	27
Storage Fees	44	2	0	0	0	46
Subtotal	1,261	79	5	0	4	1,349

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	223	10	0	0	0	233
Ongoing Rent	95	4	0	0	0	99
Rent Increase	512	5	0	1	0	518
Establishment of Home	162	5	0	0	0	167
Clothing	37	3	0	0	1	41
Client Share Rent Arrears	316	38	2	1	0	357
Miscellaneous	155	8	0	0	0	163
Work Opp & Trans Bens	9	5	0	0	0	14
Moving Expenses	9	1	0	0	0	10
Storage Fees	35	0	0	0	0	35
Subtotal	1,553	79	2	2	1	1,637

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	49	5	0	1	131
Ongoing Rent	30	19	5	0	0	54
Rent Increase	93	32	4	0	0	129
Establishment of Home	59	40	8	0	0	107
Clothing	19	3	1	0	0	23
Client Share Rent Arrears	66	40	8	0	0	114
Miscellaneous	35	11	1	0	0	47
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	7	1	0	0	0	8
Storage Fees	14	2	2	0	0	18
Subtotal	403	198	34	0	1	636

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application Approval or Denial****Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	197	36	2	0	0	235
Ongoing Rent	111	31	2	0	0	144
Rent Increase	646	35	2	0	0	683
Establishment of Home	142	27	0	1	0	170
Clothing	11	1	0	0	0	12
Client Share Rent Arrears	491	126	12	1	1	631
Miscellaneous	151	5	0	0	0	156
Work Opp & Trans Bens	7	6	0	0	0	13
Moving Expenses	20	3	1	0	0	24
Storage Fees	38	2	0	0	0	40

Subtotal	1,814	272	19	2	1	2,108
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	190	51	1	0	1	243
Ongoing Rent	110	26	4	0	0	140
Rent Increase	427	50	2	0	1	480
Establishment of Home	93	31	0	0	0	124
Clothing	20	5	0	0	0	25
Client Share Rent Arrears	264	90	12	0	0	366
Miscellaneous	163	9	0	0	0	172
Work Opp & Trans Bens	7	4	0	0	0	11
Moving Expenses	23	3	0	0	0	26
Storage Fees	32	12	0	0	0	44

Subtotal	1,329	281	19	0	2	1,631
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	99	55	1	1	0	156
Ongoing Rent	87	60	6	1	0	154
Rent Increase	324	70	3	0	1	398
Establishment of Home	70	40	0	0	0	110
Clothing	33	11	1	0	0	45
Client Share Rent Arrears	256	150	13	1	0	420
Miscellaneous	117	23	4	2	0	146
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	16	1	0	0	0	17
Storage Fees	51	10	0	0	0	61
						0

Subtotal	1,057	422	28	5	1	1,513
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application Approval or Denial****HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	143	6	0	0	0	Total
Ongoing Rent	6	0	0	0	0	6
Rent Increase	0	0	0	0	0	0
Establishment of Home	81	2	0	0	0	83
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	67	6	0	1	1	75
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	2	0	0	0	22
Subtotal	335	16	0	1	1	353

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	191	31	2	1	1	226
Ongoing Rent	81	7	2	0	0	90
Rent Increase	447	16	1	0	0	464
Establishment of Home	110	18	1	1	1	131
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	497	47	13	0	0	557
Miscellaneous	124	4	0	0	0	128
Work Opp & Trans Bens	16	6	0	0	0	22
Moving Expenses	13	1	0	0	0	14
Storage Fees	19	2	0	0	0	21
Subtotal	1,517	132	19	2	2	1,672

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	237	73	1	1	0	312
Ongoing Rent	99	43	1	0	0	143
Rent Increase	777	75	2	0	1	855
Establishment of Home	156	52	0	0	0	208
Clothing	49	6	0	0	0	55
Client Share Rent Arrears	631	201	15	0	2	849
Miscellaneous	327	25	0	1	0	353
Work Opp & Trans Bens	20	19	1	0	0	40
Moving Expenses	20	2	0	0	0	22
Storage Fees	50	6	0	0	0	56
Subtotal	2,366	502	20	2	3	2,893

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application Approval or Denial****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	294	23	0	0	0	317
Ongoing Rent	186	26	2	0	0	214
Rent Increase	600	38	1	0	1	640
Establishment of Home	195	12	1	0	0	208
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	365	57	10	0	0	432
Miscellaneous	152	10	0	0	0	162
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	15	0	0	0	0	15
Storage Fees	51	0	0	0	0	51
Subtotal	1,887	169	14	0	1	2,071

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	28	1	0	0	78
Ongoing Rent	32	27	3	0	0	62
Rent Increase	115	31	1	0	0	147
Establishment of Home	22	3	0	0	0	25
Clothing	12	5	1	0	0	18
Client Share Rent Arrears	56	55	8	1	0	120
Miscellaneous	41	2	2	0	0	45
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	19	4	0	0	0	23
Subtotal	356	157	16	1	0	530

CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,817	98	6	3	1	1,925
Ongoing Rent	614	110	12	1	2	739
Rent Increase	2,539	692	125	9	6	3,371
Establishment of Home	1,205	66	2	3	0	1,276
Clothing	145	16	1	0	0	162
Client Share Rent Arrears	2,850	255	8	0	4	3,117
Miscellaneous	1,477	112	2	0	0	1,591
Work Opp & Trans Bens	119	14	3	0	2	138
Moving Expenses	201	7	0	0	0	208
Storage Fees	385	20	1	0	0	406

Grand Total	11,352	1,390	160	16	15	12,933
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	128	0	0	0	0	128
Ongoing Rent	86	8	0	0	0	94
Rent Increase	220	21	4	0	0	245
Establishment of Home	83	0	0	0	0	83
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	161	3	0	0	0	164
Miscellaneous	93	0	0	0	0	93
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	13	0	0	0	0	13
Storage Fees	72	0	0	0	0	72

Subtotal	870	34	4	0	0	908
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	246	1	0	0	0	247
Ongoing Rent	121	1	0	0	0	122
Rent Increase	485	5	1	0	0	491
Establishment of Home	102	0	1	0	0	103
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	328	3	0	0	1	332
Miscellaneous	267	3	0	0	0	270
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	66	0	0	0	0	66
Storage Fees	58	0	0	0	0	58

Subtotal	1,710	13	2	0	1	1,726
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CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	10	0	0	0	124
Ongoing Rent	54	6	0	0	0	60
Rent Increase	169	70	1	1	0	241
Establishment of Home	49	6	0	0	0	55
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	160	8	0	0	0	168
Miscellaneous	125	22	0	0	0	147
Work Opp & Trans Bens	34	3	0	0	1	38
Moving Expenses	21	1	0	0	0	22
Storage Fees	34	0	1	0	0	35
Subtotal	774	126	2	1	1	904

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	174	9	3	2	0	188
Ongoing Rent	19	35	10	1	0	65
Rent Increase	128	234	80	8	2	452
Establishment of Home	135	7	1	2	0	145
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	231	3	0	0	1	235
Miscellaneous	111	1	0	0	0	112
Work Opp & Trans Bens	5	2	2	0	0	9
Moving Expenses	7	1	0	0	0	8
Storage Fees	24	0	0	0	0	24
						0
Subtotal	850	292	96	13	3	1,254

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	3	0	0	0	70
Ongoing Rent	14	0	0	0	0	14
Rent Increase	39	5	1	0	0	45
Establishment of Home	70	2	0	0	0	72
Clothing	4	0	1	0	0	5
Client Share Rent Arrears	42	1	0	0	0	43
Miscellaneous	29	1	0	0	0	30
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	1	0	0	0	5
Storage Fees	0	0	0	0	0	0
Subtotal	272	13	2	0	0	287

CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	13	1	0	0	147
Ongoing Rent	51	8	0	0	1	60
Rent Increase	176	84	2	0	1	263
Establishment of Home	110	7	0	0	0	117
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	366	23	0	0	0	389
Miscellaneous	126	6	0	0	0	132
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	10	1	0	0	0	11
Storage Fees	31	2	0	0	0	33

Subtotal	1,015	144	3	0	2	1,164
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	139	4	0	0	0	143
Ongoing Rent	18	1	0	0	0	19
Rent Increase	77	18	2	0	0	97
Establishment of Home	89	3	0	0	0	92
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	189	14	0	0	0	203
Miscellaneous	119	14	0	0	0	133
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	17	1	0	0	0	18
Storage Fees	23	2	0	0	0	25

Subtotal	682	58	2	0	0	742
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	14	2	0	0	111
Ongoing Rent	16	4	0	0	0	20
Rent Increase	87	18	1	0	0	106
Establishment of Home	77	10	0	0	0	87
Clothing	9	6	0	0	0	15
Client Share Rent Arrears	234	46	2	0	0	282
Miscellaneous	80	10	0	0	0	90
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	13	0	0	0	0	13
Storage Fees	36	7	0	0	0	43
						0

Subtotal	648	115	5	0	0	768
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CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	151	2	0	0	0	153
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	82	2	0	0	0	84
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	66	6	0	0	0	72
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	0	0	0	0	19

Subtotal	331	10	0	0	0	341
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Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	28	0	1	1	151
Ongoing Rent	28	20	0	0	0	48
Rent Increase	109	116	21	0	0	246
Establishment of Home	90	15	0	0	0	105
Clothing	9	7	0	0	0	16
Client Share Rent Arrears	281	100	3	0	0	384
Miscellaneous	84	27	1	0	0	112
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	9	2	0	0	0	11
Storage Fees	11	4	0	0	0	15

Subtotal	755	323	25	1	1	1,105
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Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	184	2	0	0	0	186
Ongoing Rent	90	10	0	0	1	101
Rent Increase	633	47	5	0	3	688
Establishment of Home	141	0	0	0	0	141
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	500	27	1	0	1	529
Miscellaneous	233	11	1	0	0	245
Work Opp & Trans Bens	25	1	0	0	1	27
Moving Expenses	19	0	0	0	0	19
Storage Fees	29	1	0	0	0	30

Subtotal	1880	99	7	0	6	1,992
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CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	220	10	0	0	0	230
Ongoing Rent	103	15	2	0	0	120
Rent Increase	389	74	5	0	0	468
Establishment of Home	157	12	0	1	0	170
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	298	25	2	0	1	326
Miscellaneous	120	9	0	0	0	129
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	14	0	0	0	0	14
Storage Fees	35	4	0	0	0	39

Subtotal	1,352	151	9	1	1	1,514
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	2	0	0	0	47
Ongoing Rent	13	2	0	0	0	15
Rent Increase	27	0	2	0	0	29
Establishment of Home	20	2	0	0	0	22
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	58	2	0	0	0	60
Miscellaneous	24	2	0	0	0	26
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	0	0	0	0	13

Subtotal	213	12	3	0	0	228
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,297	609	45	6	3	1,960
Ongoing Rent	374	330	51	3	3	761
Rent Increase	1,975	1,153	243	29	11	3,411
Establishment of Home	816	436	30	6	1	1,289
Immigration Status	135	26	2	0	0	163
Clothing	2,018	1,176	95	7	10	3,306
Client Share Rent Arrears	1,260	323	13	3	1	1,600
Miscellaneous	60	78	8	1	2	149
Work Opp & Trans Bens	176	33	1	0	0	210
Moving Expenses	342	69	4	0	0	415
Storage Fees	0	0	0	0	0	0
Grand Total	8,453	4,233	492	55	31	13,264

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	31	0	0	0	128
Ongoing Rent	42	50	1	0	1	94
Rent Increase	160	74	10	1	0	245
Establishment of Home	63	19	0	0	0	82
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	104	52	7	1	1	165
Miscellaneous	67	25	0	0	0	92
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	12	1	0	0	0	13
Storage Fees	58	14	0	0	0	72
Subtotal	617	267	19	2	2	907

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	189	57	1	0	0	247
Ongoing Rent	84	38	0	0	0	122
Rent Increase	408	79	3	0	1	491
Establishment of Home	74	28	0	1	0	103
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	262	70	1	0	3	336
Miscellaneous	255	12	0	1	0	268
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	61	5	0	0	0	66
Storage Fees	57	2	0	0	0	59
Subtotal	1423	295	5	2	4	1,729

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	24	4	0	1	124
Ongoing Rent	29	32	0	0	0	61
Rent Increase	143	96	2	1	2	244
Establishment of Home	40	14	1	0	1	56
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	118	47	2	0	0	167
Miscellaneous	110	35	0	0	0	145
Work Opp & Trans Bens	10	26	1	0	1	38
Moving Expenses	19	3	0	0	0	22
Storage Fees	29	5	1	0	0	35

Subtotal	606	283	11	1	5	906
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Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	129	60	3	3	0	195
Ongoing Rent	14	25	26	1	0	66
Rent Increase	85	214	135	20	2	456
Establishment of Home	93	51	0	3	0	147
Clothing	13	3	0	0	0	16
Client Share Rent Arrears	220	45	0	2	1	268
Miscellaneous	98	15	0	0	0	113
Work Opp & Trans Bens	4	4	2	1	0	11
Moving Expenses	6	2	0	0	0	8
Storage Fees	26	1	0	0	0	27

Subtotal	688	420	166	30	3	1,307
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	31	8	0	0	70
Ongoing Rent	5	8	1	0	0	14
Rent Increase	16	20	9	0	0	45
Establishment of Home	30	28	14	0	0	72
Clothing	4	0	1	0	0	5
Client Share Rent Arrears	20	19	4	0	0	43
Miscellaneous	19	10	1	0	0	30
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	1	1	0	0	5
Storage Fees	0	0	0	0	0	0

Subtotal	130	118	39	0	0	287
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	54	1	2	0	148
Ongoing Rent	31	33	0	0	1	65
Rent Increase	141	130	9	0	1	281
Establishment of Home	71	44	0	1	0	116
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	268	130	6	1	1	406
Miscellaneous	111	18	0	0	0	129
Work Opp & Trans Bens	8	6	0	0	0	14
Moving Expenses	8	4	0	0	0	12
Storage Fees	27	6	0	0	0	33

Subtotal	758	426	16	4	3	1,207
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Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	99	46	2	0	1	148
Ongoing Rent	17	8	1	1	0	27
Rent Increase	54	40	11	1	0	106
Establishment of Home	60	31	1	0	0	92
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	120	87	3	0	0	210
Miscellaneous	107	25	1	0	0	133
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	17	2	0	0	0	19
Storage Fees	20	4	2	0	0	26

Subtotal	503	246	21	2	1	773
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	65	15	0	0	111
Ongoing Rent	10	10	2	1	0	23
Rent Increase	64	43	0	1	0	108
Establishment of Home	22	57	7	0	0	86
Clothing	8	7	0	0	0	15
Client Share Rent Arrears	81	175	28	0	0	284
Miscellaneous	54	33	3	0	0	90
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	11	2	0	0	0	13
Storage Fees	26	17	0	0	0	43

Subtotal	307	410	55	2	0	774
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CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****HPU**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	20	0	0	0	143
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	73	10	1	0	0	84
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	55	16	0	0	1	72
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	17	2	0	0	0	19
						0
Subtotal	281	48	1	0	1	331

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	73	4	1	1	160
Ongoing Rent	11	35	4	0	0	50
Rent Increase	71	142	34	1	0	248
Establishment of Home	60	45	3	0	0	108
Clothing	9	7	0	0	0	16
Client Share Rent Arrears	195	192	12	1	0	400
Miscellaneous	70	38	5	0	0	113
Work Opp & Trans Bens	4	12	1	0	0	17
Moving Expenses	7	4	0	0	0	11
Storage Fees	10	5	0	0	0	15
Subtotal	518	553	63	3	1	1,138

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	76	1	0	0	208
Ongoing Rent	48	45	9	0	1	103
Rent Increase	501	172	13	1	4	691
Establishment of Home	89	62	0	0	0	151
Clothing	24	3	0	0	0	27
Client Share Rent Arrears	378	237	20	0	3	638
Miscellaneous	194	62	2	2	0	260
Work Opp & Trans Bens	12	18	0	0	1	31
Moving Expenses	14	5	0	0	0	19
Storage Fees	26	6	1	0	0	33
						0
Subtotal	1,417	686	46	3	9	2,161

CBCFA Data: FY 23 Year to Date**Number of Days from Completed Application to Provision of Benefits****Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	181	48	2	0	0	231
Ongoing Rent	78	38	4	0	0	120
Rent Increase	320	132	14	1	1	468
Establishment of Home	128	39	2	1	0	170
Clothing	12	1	1	0	0	14
Client Share Rent Arrears	226	92	6	2	1	327
Miscellaneous	98	30	1	0	0	129
Work Opp & Trans Bens	1	2	1	0	0	4
Moving Expenses	11	3	0	0	0	14
Storage Fees	32	7	0	0	0	39

Subtotal	1,087	392	31	4	2	1,516
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	24	4	0	0	14
Ongoing Rent	4	8	3	0	0	18
Rent Increase	12	11	3	2	0	27
Establishment of Home	13	8	1	0	0	21
Clothing	5	2	0	0	0	9
Client Share Rent Arrears	24	30	6	0	0	13
Miscellaneous	22	4	0	0	0	16
Work Opp & Trans Bens	2	1	2	0	0	5
Moving Expenses	3	1	0	0	0	4
Storage Fees	14	0	0	0	0	14

Subtotal	118	89	19	2	0	228
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HOUSING SERVICES

	Active Cases @ FY 23.3 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	187	284	65.8%
Single	1,583	1,936	81.8%
Subtotal	1,770	2,220	79.7%
Transitional Congregate Facility	715	782	91.4%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,473	2,853	86.7%
Permanent Congregate facility	2,391	3,059	78.2%
Total	7,349	8,914	82.4%

FY 23.3	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,734	1,830	1,177
Transitional Congregate Facilities		670	475
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	592	209	18
Permanent Congregate Facilities		249	30
Total	3,326	2,958	1,700

FY 23 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	7,660	4,890	3,209
Transitional Congregate Facilities		2,077	1,505
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,904	803	91
Permanent Congregate Facilities		967	147
Total	9,564	8,737	4,952

Additional Housing Data: FY 23.3**FY 23.3 End**

Number of Commercial SRO Facilities	101 facilities / 2,220 units
Number of Transitional Housing Providers	14 facilities / 782 units
Emergency Housing Facilities Inspected ⁹	53
Average Length of Stay (number of days) for Emergency Placements ¹⁰	153.3
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 23.3

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	333	185
Brownsville	173	125
Coney Island	54	41
Crotona	179	133
Gramercy	153	99
Grand Concourse	292	191
Greenwood	172	125
Hamilton	237	154
Housing Placement Unit	54	39
Jerome	201	150
Kingsbridge	276	211
Queensboro	107	73
Serviceline	333	251
Staten Island	66	40
Total	2,630	1,817

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 23.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	2	2	2	3	2	13
Brownsville	0	1	0	3	0	8	12
Coney Island	1	1	1	2	1	1	7
Crotona	2	1	1	4	1	1	10
Gramercy	3	2	0	0	3	4	12
Grand Concourse	2	1	2	1	2	0	8
Greenwood	3	1	0	0	1	5	10
Hamilton	6	0	0	3	1	4	14
Housing Placement Unit	3	1	1	3	1	1	10
Jerome	6	1	2	0	0	2	11
Kingsbridge	4	4	2	5	0	6	21
Queensboro	2	2	1	3	0	1	9
Serviceline	1	0	0	0	0	0	1
Staten Island	0	0	0	0	1	0	1
Total	35	17	12	26	14	35	139

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY 23.3	FY 23 Total
Computer Training	0	22
Individual Counseling Sessions	12	54
Job Club	0	18
Skills Day Sessions	0	21
Work Readiness Group	2	31

	FY 23.3 End
Clients With Earned Income ¹¹	1,977

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 23.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	37	7	2	2	0	11	1	0	60
Brownsville	52	13	4	1	0	12	4	1	87
Coney Island	36	9	3	2	0	8	1	0	59
Crotona	38	10	3	2	0	7	2	0	62
Gramercy	17	5	3	2	0	5	2	0	34
Grand Concourse	42	14	3	1	0	12	1	0	73
Greenwood	42	13	2	2	0	11	4	0	74
Hamilton	41	6	3	1	0	8	2	0	61
Housing Placement Unit	12	1	2	5	1	2	1	0	24
Jerome	33	8	3	2	0	10	3	0	59
Kingsbridge	63	19	3	2	0	13	5	2	107
Queensboro	45	15	2	3	0	8	3	0	76
Serviceline	14	1	1	0	0	3	0	0	19
Staten Island	12	3	2	1	0	0	0	0	18
Total	484	124	36	26	1	110	29	3	813

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	126	2,447	2,573	4	45	49	31.5	54.4	52.5
Brownsville	516	3,518	4,034	16	53	69	32.3	66.4	58.5
Coney Island	183	2,049	2,232	4	41	45	45.8	50.0	49.6
Crotona	214	2,307	2,521	10	37	47	21.4	62.4	53.6
Gramercy	1	1,405	1,406	0	24	24	NA	58.5	58.6
Grand Concourse	305	2,700	3,005	6	49	55	50.8	55.1	54.6
Greenwood	197	2,831	3,028	9	48	57	21.9	59.0	53.1
Hamilton	124	2,271	2,395	5	46	51	24.8	49.4	47.0
Housing Placement Unit	17	280	297	0	13	13	NA	21.5	22.8
Jerome	282	1,965	2,247	8	38	46	35.3	51.7	48.8
Kingsbridge	356	4,080	4,436	15	68	83	23.7	60.0	53.4
Queensboro	203	2,756	2,959	7	49	56	29.0	56.2	52.8
Staten Island	85	686	771	3	9	12	28.3	76.2	64.3
Totals	2,609	29,295	31,904	87	520	607	30.0	56.3	52.6

*Active caseload as of March 31, 2023.

Quarterly Fair Hearings FY 23.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 3/31/23
Amsterdam	30	2	2	0	0
Brownsville	21	4	4	0	0
Coney Island	9	2	2	0	0
Crotona	18	2	2	0	0
Gramercy	9	1	1	0	0
Grand Concourse	28	7	7	0	0
Greenwood	18	2	2	0	0
Hamilton	14	5	5	0	0
Jerome	16	6	6	0	0
Kingsbridge	19	6	6	0	0
Queensboro	9	3	3	0	0
Staten Island	4	2	2	0	0
Total	195	42	42	0	0

Decisions Rendered in Favor of Client **42**

Article 78 Decisions for Appellant **0**