

## AGENCY REPORT (due on or before July 31, 2020)

| Agency                                     | Agency: Law Department |            |              |  |  |
|--|------------------------|------------|--------------|--|--|
| Agency Privacy Officer:     Kathryn Conway |                        |            |              |  |  |
| Email: Kaconway@law.nyc.gov                |                        | Telephone: | 212-356-2382 |  |  |
| Date of July 1, 2020                       |                        | .020       |              |  |  |
| <b>Report:</b>                             |                        |            |              |  |  |

| 1. Specify the type of identifying information collected or disclosed (check all that apply): |  |  |  |  |
|---|--|--|--|--|
| ⊠Name   | Work-Related Information                                     |  |  |  |
| Social security number (full or last 4  | Employer information   |  |  |  |
| digits)*  | ⊠Employment address  |  |  |  |
| <b>Biometric Information</b>  | Government Program Information                               |  |  |  |
| ⊠Fingerprints   | Any scheduled appointments with any employee,                |  |  |  |
| ⊠Photographs  | contractor, or subcontractor                                 |  |  |  |
| Contact Information   | ⊠Any scheduled court appearances                             |  |  |  |
| Current and/or previous home addresses  | Eligibility for or receipt of public assistance or City      |  |  |  |
| ⊠Email address  | services   |  |  |  |
| ⊠Phone number   | ⊠Income tax information                                      |  |  |  |
|   | Motor vehicle information                                    |  |  |  |
| <b>Demographic Information</b>  | Law Enforcement Information                                  |  |  |  |
| ⊠Country of origin  | Arrest record or criminal conviction                         |  |  |  |
| ⊠Date of birth*   | $\boxtimes$ Date and/or time of release from custody of ACS, |  |  |  |
| ⊠Gender identity  | DOC, or NYPD   |  |  |  |
| ⊠Languages spoken   | ⊠Information obtained from any surveillance system           |  |  |  |
| ⊠Marital or partnership status  | operated by, for the benefit of, or at the direction of the  |  |  |  |
| ⊠Nationality  | NYPD   |  |  |  |
| ⊠Race   |  |  |  |  |
| ⊠Religion   |  |  |  |  |
| Sexual orientation  |  |  |  |  |
| Status Information  | Technology-Related Information                               |  |  |  |
| Citizenship or immigration status   | Device identifier including media access control             |  |  |  |
| ⊠Employment status  | MAC address or Internet mobile equipment identity            |  |  |  |
| $\boxtimes$ Status as victim of domestic violence or  | (IMEI)*  |  |  |  |
| sexual assault  | GPS-based location obtained or derived from a device         |  |  |  |
| Status as crime victim or witness   | that can be used to track or locate an individual*           |  |  |  |
|   | ⊠Internet protocol (IP) address*                             |  |  |  |
|   | Social media account information                             |  |  |  |

Other Types of Identifying Information (list below):

\*Type of identifying information designated by the CPO (see CPO Policies & Protocols § 3.1.1).

# 2. Specify the reasons why collection and retention of identifying information specified above furthers the purpose or mission of your agency.

Administration: the Administration function of the Law Department collects, discloses and retains various identifying information for the purpose of managing a range of personnel services necessary to staff ongoing agency operations and deliver the agency's programs and services.

Contracts: the Contracts function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York by overseeing City-wide contracting and Law Department-specific procurements.

Counseling: the Counseling function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York by counseling and advising our clients on legal issues in litigation, transactional, and legislative contexts.

Family Court-specific Function: the Family-Court specific function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York by promoting the well-being of the City's children and protecting the general public.

Litigation and Pre-litigation Activities: the Litigation and Pre-Litigation function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York by representing the City, and its employees, agents and assigns.

Public Relations: the Public Relations function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York, promoting the efforts of the Law Department, and complying with New York State's Freedom of Information Law.

Tax & Bankruptcy-specific Function: the Tax & Bankruptcy-specific function of the Law Department collects, discloses and retains various identifying information for the purpose of carrying out the legal business of the City of New York by enabling notice, ownership, and encumbrance determinations to be made.

N.Y.C. Admin. Code §23-1205(a)(1)(f)

Describe the types of collections and disclosures classified as: (1) pre-approved as "routine,"
 (2) pre-approved as routine by APOs of two or more agencies, or (3) approved by the APO on a case-by-case basis. Appendix B of the 2020 Agency Guidance includes detailed examples of routine and non-routine collections and disclosures, with descriptions.

| Add additional rows as needed.   |  |
|--|--|
| Describe the Collection or Disclosure  | Classification Type  |
| Administration: Operations: The Law Department's Operations sub-function<br>(including our mail room, processing center, courier service, help desk,<br>facilities management, etc.) collects, discloses and retains various information<br>and records, including, but not limited to legal mail, court records, and agency<br>employee data, for the purpose of supporting the Law Department in its mission<br>of representing and carrying out the legal business of the City of New York.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Administration: Employee Services and Management: The Law Department's<br>Employees Services and Management sub-function (including human resources,<br>recruiting, professional development, EEO, the Department Advocate, etc.)<br>collects, discloses and retains various personnel-related information and<br>records, including, but not limited to personnel information, employee benefits,<br>payroll, employment histories, resumes, requests for accommodation,<br>onboarding and separation information, FMLA, leave and retirements requests,<br>applications for the practice of law, backgrounds checks, EEO Complaints,<br>evaluation and disciplinary records, biometrics, educational background<br>information, birth/death/marriage certification, citizenship/immigration<br>information, and other related employee information, in the performance of<br>core administrative and human resource functions. | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Administration: Internal and External Audits, Investigations, Compliance: The<br>Law Department's Internal and External Audit sub-function collects, discloses<br>and retains various information and records, including, but not limited to<br>agency employee data, contract information, vendor information, and financial<br>and operational information, for the purpose of ensuring the integrity of internal<br>operations, complying with federal/state/local law, and responding to<br>subpoenas, inquiries from oversight agencies, grant compliance requests, etc   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Contracts: Contracts and Transactional Work: The Law Department's contract<br>and transactional work sub-function (including oversight of City contracting<br>and Law Department procurements) collects, discloses and retains various<br>information and records, including, but not limited to, contractor and vendor<br>financial information, bids, proposals, contracts, title records, real property<br>information and records, bonds, vouchers, and invoices, for the purpose of<br>furthering the legal business of the City of New York.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Counseling: Counseling and Advising: The Law Department's counseling and<br>advising sub-function collects, discloses and retains various information and<br>records, including, but not limited to, contractor and vendor financial<br><b>Identifying Information Law</b>   | <ul><li>☑ Pre-approved as<br/>routine</li><li>☑ Approve as routine</li></ul>   |

| information, bids, proposals, contracts, title records, real property information<br>and records, bonds, vouchers, invoices, court records, medical records,<br>employment records, immigration records, marriage/birth/death records,<br>contracts, criminal justice information, social media information, biometric<br>information, surveillance records, tax information, resumes, and other litigation<br>records, for the purpose of advising and counseling City clients, agents and<br>assigns.   | by two or more<br>agencies<br>□Approved by APO<br>on a case-by-case<br>basis   |
|---|--|
| Family Court-specific Function: Juvenile Delinquency Prosecutions: The Law Department's Juvenile Delinquency Prosecution sub-function collects, discloses and retains various information and records, including, but not limited to, criminal records, employment records, educational records, court records, federal/state/local government records, medical records, and juvenile histories, for the purpose of investigating and presenting juvenile delinquency cases to the Family Court in the five boroughs of New York City.  | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Family Court-Specific Function: Support Cases: The Law Department's<br>Support Cases sub-function collects, discloses and retains various information<br>and records, including, but not limited to, financial information of custodial and<br>non-custodial parents, employment records, medical records, information on the<br>subject children, litigants, other family members, family histories, court records,<br>child support records, insurance records, and federal/state/local/international<br>records, for the purpose of litigating or handling international and inter-state<br>child support cases, including incoming and outgoing cases, pursuant to an<br>MOU with the Human Resources Administration and in support of the national<br>child support program. | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Litigation and Pre-litigation Activities: Representing the City & City Clients:<br>The Law Department's Representation sub-function (including all our litigating<br>divisions) collects, discloses and retains various information and records,<br>including, but not limited to, court records, medical records, employment<br>records, immigration records, marriage/birth/death records, contracts, criminal<br>justice information, social media information, biometric information,<br>surveillance records, tax information, resumes, and other litigation records, for<br>the purpose of representing the City of New York, and its employees, agents<br>and assigns in litigation.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Litigation: Pre-litigation Investigations: The Law Department's Pre-litigation<br>Investigations sub-function collects, discloses and retains various information<br>and records, including, but not limited to, court records, medical records,<br>employment records, immigration records, marriage/birth/death records,<br>contracts, criminal justice information, social media information, biometric<br>information, surveillance records, tax information, resumes, and other litigation<br>records, for the purpose of representing the City of New York, and its<br>employees, agents and assigns in litigation.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |
| Public Relations: FOIL: The Law Department's FOIL sub-function (including requests and responses) collects, discloses and retains various information and records, including, but not limited to, court records, medical records, employment records, contracts, criminal justice information, social media   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more</li> </ul>   |

|  | 1  |  |  |
|--|--|--|--|
| information, surveillance records, tax information, resumes, and other litigation<br>records, for the purpose of complying with New York State's FOIL, and<br>includes use of the NYC Open Records Portal.   | agencies<br>□Approved by APO<br>on a case-by-case<br>basis   |  |  |
| Public Relations: Press Statements, Correspondence: The Law Department's<br>Press sub-function (including responses to inquiries and correspondence, as<br>well as affirmative releases) collects, discloses and retains various information<br>and records, including, but not limited to, press releases, court records<br>(specifically, pleadings and motions), and photographs, for the purpose of<br>furthering the legal business of the City of New York and promoting the efforts<br>of the Law Department. | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |  |  |
| Public Relations: Newsletter: The Law Department's Newsletter sub-function<br>collects, discloses and retains various current and former employee-related<br>information and court records to agency employees and alumni, City agencies,<br>strategic partners at New York Law School, and certain specially-designated<br>individuals for the purpose of promoting employee morale and the efforts of the<br>Law Department.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |  |  |
| Tax & Bankruptcy-Specific Function: Closings: The Law Department's<br>Closings sub-function collects, discloses and retains various property-related<br>information and records, including, but not limited to, tax information, real<br>property information and records, title reports, and affidavits of title, in order to<br>make notice and ownership determinations, as well and determine the existence<br>of encumbrances.  | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |  |  |
| Tax & Bankruptcy-Specific Function: Title Bureau: The Law Department's<br>Title Bureau sub-function collects, discloses and retains various property-<br>related information and records, including, but not limited to, tax information,<br>real property information and records, title reports, and affidavits of title, in<br>order to make notice and ownership determinations, as well and determine the<br>existence of encumbrances.   | <ul> <li>Pre-approved as<br/>routine</li> <li>Approve as routine<br/>by two or more<br/>agencies</li> <li>Approved by APO<br/>on a case-by-case<br/>basis</li> </ul> |  |  |
| N.Y.C. Admin. Code §23-1205(a)(1)(b)   |  |  |  |

4. If applicable, specify the types of collections and disclosures that have been approved by the Chief Privacy Officer as being "in the best interests of the City" which involve any collections and disclosures of identifying information relating to your agency.

Add additional rows as needed.

**Describe Type of Collection or Disclosure** 

### N.Y.C. Admin. Code §23-1202(b)(2)(b); 23-1205(a)(1)(b)

#### 5. Describe the agency's current policies regarding requests for disclosures from other City agencies, local public authorities or local public benefit corporations, and third parties.

- Ethics Rules and Agreement: required to be read and signed by non-employees (volunteers, interns, consultants, etc.) of the Law Department, it prohibits disclosing confidential information obtained in the course of their service with the agency.
- HIPAA Business Associate Agreement
- o Law Department Identifying Information Law (IIL) Policy and Procedure: a yearly, or as needed, agency-wide email is sent to all Law Department employees informing them of the IIL, their obligations under it, and what has been designated as Law Department routine collections, retentions, and disclosures. Employees are informed that, if they receive any requests for disclosure or need to disclose identifying information in a manner that has not been designated as routine, they are to contact the Law Department APO. The APO will then assess and determine, using the text of the IIL, as well as the guidance issued by the CPO to date, whether collection/disclosure is permitted. Employees are also informed of their obligation to notify the Law Department APO in cases of exigent circumstances or violations of the IIL. The Law Department APO also conducts as needed trainings for staff, and all new staff are informed of the aforementioned IIL obligations during the onboarding process.
- Law Department Office Manual: outlines standards of conduct to which all Law 0 Department employees are held, as well as policies which all employees are required to follow, including, inter alia, a specific provisions on "Confidentiality and Privacy," requiring employees to "maintain the confidentiality of information to which they have access in the course of performing their duties," prohibiting employees from attempting to "access or obtain confidential material for any purpose other than what is necessary for the performance of that employee's job duties," and making inappropriate disclosure or use of such information grounds for immediate disciplinary action.
- Model Citywide Protocol for Handling Third Party Request for Information Held by City Agencies
- NYC Charter: Chapter 68, §2604(b)(4), prohibits City employees from disclosing any confidential information concerning the "property, affairs or government of the city which is obtained as a result of the official duties" of such employee, and which is not otherwise available to the public.
- NYC Charter: Chapter 68, §2603(b)(2) Certification: required to be read and signed by employees of the Law Department, it, *inter alia*, highlights §2604(b)(4)'s prohibition on the disclosure of confidential information.
- o NY State Rules of Professional Conduct: state ethical rules on attorney conduct, including specific provisions regarding confidentiality of client information. See Rule 1.6.

6. Do the above policies address access to or use of identifying information by  $\boxtimes$ Yes  $\square$ 

N/A

| employees, contractors, and subcontrac   | No   |                 |
|--|--|-----------------|
| 7. If YES, do such policies specify that access to such information must be ⊠ Yes □ P necessary for the performance of their duties?   |  |                 |
| 8. Describe whether the policies are<br>implemented in a manner that<br>minimizes such access to the greatest<br>extent possible while furthering the<br>purpose or mission of the agency. | Yes, see in particular descriptions of the I<br>Office Manual and Law Departme<br>Information Law Policy and Procedure, al | ent Identifying |

#### N.Y.C. Admin. Code §§23-1205(a)(1)(c)(1), and (4)

9. Describe the agency's current policies for handling proposals for disclosures of identifying information to other City agencies, local public authorities or local public benefit corporations, and third parties.

See response to question 5.

N.Y.C. Admin. Code §23-1205(a)(1)(c)(2)

**10.** Describe the agency's current policies regarding the classification of disclosures as necessitated by the existence of exigent circumstances or as routine.

See response to question 5.

N.Y.C. Admin. Code §23-1205(a)(1)(c)(3)

11. Describe the agency's current policies regarding which divisions and categories of employees within an agency make disclosures of identifying information following the approval of the privacy officer.

The Law Department's APO, in consultation with appropriate Division Chiefs, staff, and the agency's Managing Attorney, have inventoried the collection, disclosure, and retention of identifying information at the agency, and determined which collections, disclosures, and retentions are considered routine (see response to Question 3). As stated in the response to Question 5, agency employees have been instructed on the agency's routine designations, and that if disclosure of identifying information is required to be made in a manner not designated as routine, they must contact the APO for approval.

N.Y.C. Admin. Code §23-1205(a)(1)(c)(4)

12. Describe whether the agency has considered or implemented, where applicable, any alternative policies that minimize the collection, retention, and disclosure of identifying

information to the greatest extent possible while furthering the purpose or mission of such agency.

See response to question 5.

#### N.Y.C. Admin. Code §23-1205(a)(4)

#### 13. Describe the agency's use of agreements for any use or disclosure of identifying information.

- Appendix A §5.08: (typically applies to contracts > \$100,000)
- Discretionary Funds Contract, §7E (applies to contracts < \$100,000)
- DOITT's Cloud Services Agreement (when Law Department is purchasing cloud products/services where Law Department data will be uploaded into the cloud product/service)
- HIPAA Provisions (when the Law Department is acting as a Business Associate of a covered entity and is subcontracting in a manner subject to the HIPAA privacy rules)
- Identifying Information Law Rider (if the Law Department enters into any human services contracts)
- Law Department Cloud Services Agreement (when Law Department is purchasing cloud products/services where Law Department data will be uploaded into the cloud product/service)

N.Y.C. Admin. Code §23-1205(a)(1)(d)

14. Using the table below, specify the types of entities requesting the disclosure of identifying information or proposals for disclosures of identifying information, and for each entity, describe (1) the reasons why an agency discloses identifying information to such entity, and (2) why any such disclosures furthers the purpose or mission of such agency.

#### Add additional rows as needed.

| Type of Entity   | Description of Reason for Disclosure   | Description of how disclosure furthers the purpose<br>or mission of the agency   |
|--|--|--|
| Administration: employers,<br>medical providers,<br>federal/state/local/international<br>government agencies, vendors,<br>contractors, educational<br>institutions   | Disclosure is made to the aforementioned entities<br>if the subject employee has requested or consented<br>to the disclosure, it's required by law, or it's<br>needed for Law Department or City operations. | Disclosure for the aforementioned reasons enables the<br>Law Department to manage a range of personnel<br>services necessary to staff ongoing agency operations<br>and deliver the agency's programs and services. |
| Contracts: vendors,<br>contractors, private<br>corporations,<br>federal/state/local government<br>agencies, courts   | Disclosure is made to the aforementioned entities<br>if it's needed to bid, enter into, carry out<br>obligations of, or oversee the operation of Law<br>Department and/or City agency contracts.             | Disclosure for the aforementioned reasons enables the<br>Law Department to carry out the legal business of the<br>City of New York.  |
| Counseling: federal/state/local government agencies, private corporations.   | Disclosure is made to the aforementioned entities<br>if it's necessary to provide advice or counsel to<br>City clients, agents or assigns.   | Disclosure for the aforementioned reasons enables the<br>Law Department to carry out the legal business of the<br>City of New York.  |
| Family-Court: subject<br>juvenile, family members,<br>courts, federal/state/local<br>government agencies,<br>custodial and non-custodial<br>parents, litigants, witnesses  | Disclosure is made to the aforementioned entities<br>if it's required by law (including court rules), or is<br>necessary to carry out the Family Court function<br>of the Law Department.                    | Disclosure for the aforementioned reasons enables the<br>Law Department to carry out the legal business of the<br>City of New York.  |
| Litigation: litigating parties,<br>witnesses, courts, experts,<br>employers,<br>federal/state/local/international<br>government agencies, private<br>companies, vendors,<br>mediators, administrative<br>tribunals | Disclosure is made to the aforementioned entities<br>if it's required by law (including court rules), or is<br>necessary to carry out the Litigation function of<br>the Law Department.                      | Disclosure for the aforementioned reasons enables the<br>Law Department to carry out the legal business of the<br>City of New York.  |

| Public Relations: citizens,                           | Disclosure is made to the aforementioned entities   | Disclosure for the aforementioned reasons enables the   |
|---|---|---|
| federal/state/local government                        | if it's required by law or necessary to carry out the   | Law Department to carry out the legal business of the   |
| agencies, press, educational                          | Public Relations function of the Law Department.  | City of New York, promote the efforts of the Law  |
| institutions  |   | Department, and comply with New York State's  |
|   |   | Freedom of Information Law.   |
| Tax & Bankruptcy: property<br>owners, title companies | Disclosure is made to the aforementioned entities<br>if it's required by law (including court rules), or is<br>necessary to carry out the Tax & Bankruptcy<br>function of the Law Department. | Disclosure for the aforementioned reasons enables the<br>Law Department to carry out the legal business of the<br>City of New York. |
|   |   | N.Y.C. Admin. Code §23-1205(a)(1)(e)  |

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# 15. Describe the impact of the Identifying Information Law and other applicable laws upon your agency's practices in relation to collection, retention, and disclosure of identifying information.

Due the to sensitive nature of the information the agency works with on a daily basis, and the ethical mandates associated with the practice of law, the agency's policies and procedures for protection of identifying information were already comprehensive and robust (see response to Question 5), prior to the effective date of the IIL. However, compliance with the IIL and all associated guidance has ensured that these policies and procedures are regularly reviewed and updated, as necessary.

N.Y.C. Admin. Code §23-1205(a)(2)

# 16. Describe the impact of the privacy policies and protocols issued by the Chief Privacy Officer, or by the Citywide Privacy Protection Committee, as applicable, upon your agency's practices in relation to the collection, retention, and disclosure of identifying information.

See Question 15.

N.Y.C. Admin. Code §23-1205(a)(3)

### APPROVAL FOR AGENCY REPORT

| Preparer of Agency Report: |  |  |  |  |
|----------------------------|--|--|--|--|
| Name:                      | Kathryn Conway                         |  |  |  |
| Title:                     | Senior Counsel, APO                    |  |  |  |
| Email:                     | Kaconway@law.nyc.govPhone:212-356-2383 |  |  |  |

| Agency Head (or designee): |  |  |  |
|----------------------------|--|--|--|
| Name:                      | Steve Louis                            |  |  |
| Title:                     | Division Chief, Legal Counsel Division |  |  |
| Email:                     | SLouis@law.nyc.gov Phone: 212-356-4020 |  |  |

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