



NYCEM

New York City Emergency Management

NYCEM remains focused on our important work for preparing for, responding to, and recovering from emergencies. Hurricanes, flooding and other disasters do not stop. Our leadership team, and all our staff, are dedicated, hard-working and committed to New York City and its residents.

If you are requested for an interview or anything media-related while serving in your role as a NYC CERT volunteer, you must email NYCEM at cert@oem.nyc.gov, so that we can receive proper approval from NYCEM's Public Information Officer, as stated in the [NYC CERT SOPs](#).

New Americorps Fellow



My name is Vanessa Rodriguez. At the beginning of September, I began at NYCEM as an AmeriCorps Member in the role of a CERT volunteer coordinator. I am very excited for this opportunity to collaborate with the NYCEM team to support their efforts in effectively communicating their mission and vision to the volunteers and the public. My goal is to gain experience in the

field of emergency management to further pursue a career in public health.

In times of tragedy and triumph, when America calls, AmeriCorps knows how to get things done and has been turning moments of impact into a national service movement for 30 years!



[Read More about AmeriCorps](#)



MONDAY RADIO ROLL CALL

Radio Channel
CERT SI

09/30/2024
Responding Borough: Manhattan

Scenario: No Scenario

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

Are You Ready to Lead?



NYC CERT Program staff is looking for new volunteer leaders. A number of leadership roles have two-year term limits. The term limits for leadership in Brooklyn and the Bronx will be ending on December 31st, 2024. As our current leadership has been amazing, we are ready to bring in a new group of amazing members to fill these positions. If you are interested in the role of Division Chief or District Leader for Brooklyn and the Bronx, please book an appointment using the [Volunteer Support Bookings page \(on.nyc.gov/bookCERTfuture\)](https://on.nyc.gov/bookCERTfuture), or contact Regina Wilson (Rewilson@oem.nyc.gov).



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

UPDATE COMING SOON!



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

Speaker Series Continues!



We are pleased to announce the next session in the NYC CERT Leadership Speaker Series!

The goal is to introduce different leadership styles and skills from prominent leaders within city government and the private sectors of New York City. The target group will be volunteers serving in a NYC CERT Leadership and cabinet positions. This speaker series will enrich and educate our leaders which will in turn, strengthen the program. We hope that you can join us for the first session. Details below:

Guest Speaker: NYCEM First Deputy Commissioner Christina Farrell
Date: Tuesday, October 15, 2024, 6:30 PM – 8:30 PM
Location: NYCEM Emergency Operations Center
165 Cadman Plaza East, Brooklyn, NY 11201



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

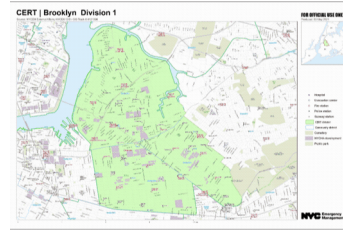
After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

Register for October 15th

Christina Farrell serves as the First Deputy Commissioner of the New York City Emergency Management Department. Christina created the external affairs division overseeing various programs and initiatives used to bolster the agency's mission to educate the public, including the NYC CERT program.

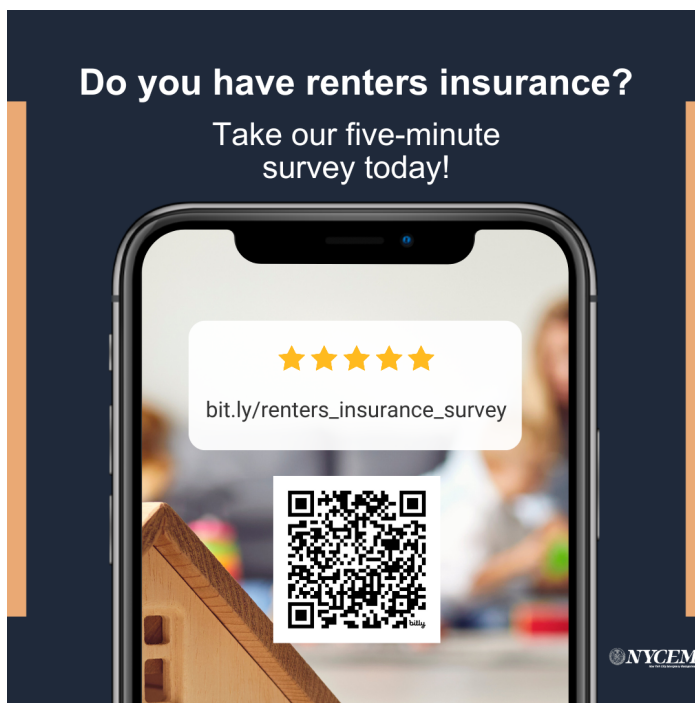
We encourage all past and present leadership, including cabinet members to register for this amazing event.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

NYC Emergency Management Survey



Do you have renters' insurance? Or maybe you've thought about getting it but never did?

Take our survey today to share your experience!

By taking this survey, you're helping NYC Emergency Management understand how to better support New Yorkers after disasters, including fires.

Click here to participate in this survey

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

NYCEM CERT SURVEY

All Division IDs are Ready



In an effort to ensure the content of the NYC CERT newsletter is relevant and helpful to membership, we'd love to hear your thoughts!

Choose the topic most important to you, that we should highlight at the top of the newsletter.

Planned Deployments

Available Training

Borough Specific Updates

NYCEM/NYC CERT Updates

Membership Activity (sorted by Borough)

How-to Guides / Procedures

Other

Membership:

Credentials for probationary members, who graduated last cycle (April), are due to expire on Monday, September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.

Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

NYC Emergency Management Unmanned Aerial System (UAS) Full Scale Exercise



DETAILS:

DATE: Tuesday, October 1st (October 8th alt date)

Arrival Time: 8:00 AM

Exercise Start Time: 10:00 AM

Expected End Time: 4:30 PM

Location: Seaview Sanitarium/ Fox Beach, **Staten Island**

Muster Point: TBD

This exercise will unite all NYC capabilities when it comes to Drone/ Robotics response with all of our city partner agencies.

An exercise orientation will be scheduled ahead of the exercise with final details and scenarios for all who register.

[Registration: UAS Full-Scale Exercise Role Player](#)

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING



Cybersecurity Awareness Training for CERT Volunteers Now Available

Community Emergency Response Team (CERT) training covers basic skills that are important to know in a disaster when emergency services are not available. Volunteers who participate in CERT training have a better understanding of potential threats to the community, along with actionable steps they can take to mitigate risk and improve outcomes.

To provide additional support to CERT volunteers and the important role they play in their communities, FEMA partnered with the Cybersecurity and Infrastructure Agency (CISA) to provide a list of cybersecurity awareness training courses CERT volunteers can take to improve their ability to prepare for and respond to cybersecurity threats. The courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the National Cybersecurity Preparedness Consortium (NCPC). Course topics range from cyber essentials and fundamentals of cyber risk management to cyber ethics and mobile device security. To access these courses, visit the [Cybersecurity Awareness Training website](#).

[Read More](#)

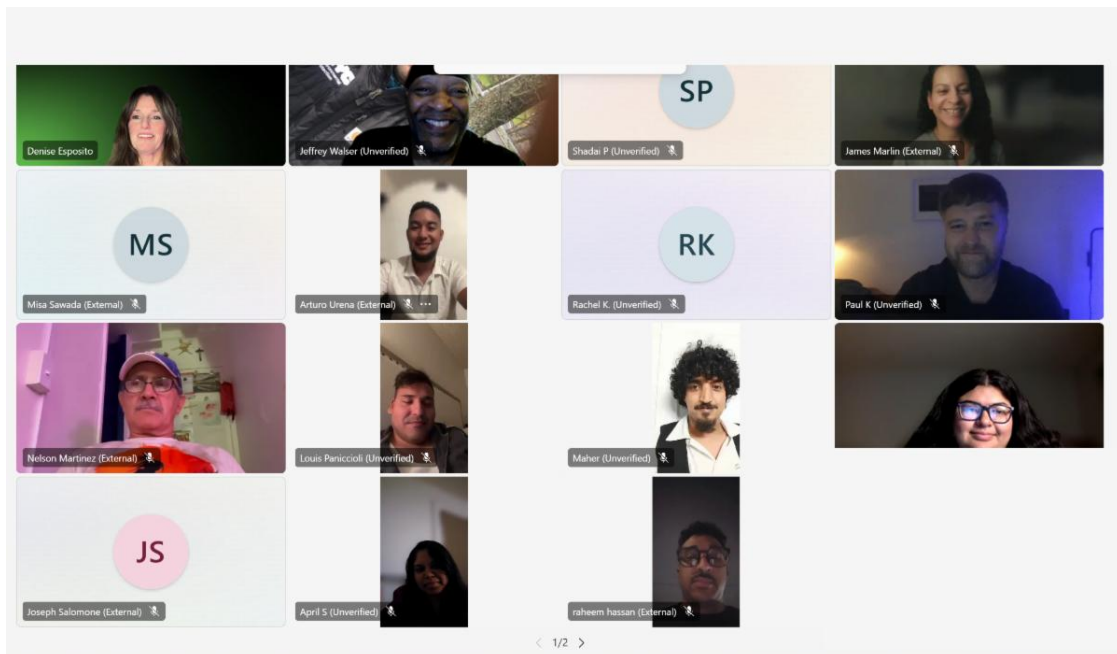
NYC CERT VOLUNTEER ACTIVITY

Ready NY Fair: Family Worship Center



Thank you to Uzair and Ella, from Bronx Division 4 for stepping up this past Sunday, September 22nd to staff a Ready NY Fair in the Bronx. Looks like they were able to spread the emergency preparedness message to a large group of attendees at the event.

CERT Orientation



As the Fall Basic training cycle inches closer, CERT staff have been providing orientation sessions for new applicants. At this past Monday evening's orientation, attendees shared their interest in supporting their communities, the skills they would like to learn, and many were excited about the possibility of taking on leadership positions after graduation.

St. Marks Block Association Meeting



Brooklyn Division 4 member, L. Kim Robinson presented to attendees at the St. Marks Block Association monthly meeting on Saturday, September 21st and provided all with Ready NY emergency preparedness literature.

NYC DEP and NYC CERT National Preparedness Month Event



Brooklyn Borough Coordinator, Elba Melendez, and Queens Division 2 member, Dorothy Phelan, participated in a National Preparedness Month event at the NYC DEP headquarters in Queens on Wednesday, September 25th as part of a tabling fair for employees. They were joined by staff from the FDNY and NYC DEP, who provided information and resources for their programs, as well.

United Senior Center of Sunset Park Preparedness Event



On Wednesday, September 25th, Brooklyn Division 2 member, Grisel Amador, along with other CERT members in her division, provided Ready NY emergency preparedness information and CERT recruitment materials to the members of the United Senior Center of Sunset Park. They spoke about what they can do before, during and after an emergency. The seniors received this information and all guides in English, Spanish and Chinese.



Brooklyn Health Fair



Brooklyn Division 1 attended the Diana Jones Older Adult Center Annual Health Fair! The division members along with the Deputy Borough Coordinator, distributed preparedness materials during the event, which was planned to raise awareness for services to maintain a healthy and independent lifestyle for older adults.

Meetings

Brooklyn Division 1 Meeting



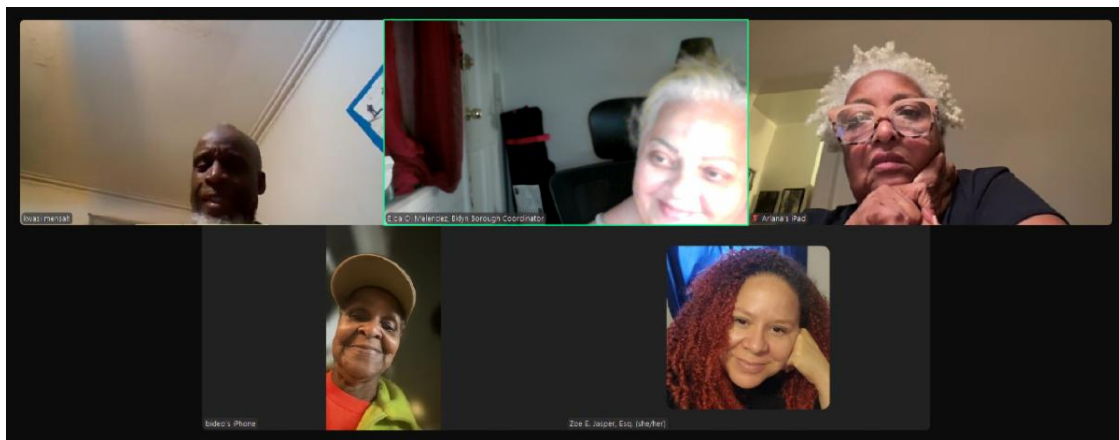
This past Wednesday Brooklyn Division 1 hosted their monthly team meeting. The transition of roles within the division were discussed alongside possible locations for an end of year in-person team meeting. Additionally, the upcoming CERT cycle, incoming trainings and planned deployments were delineated amongst the team.

Queens Borough Leadership



Leaders from Queens met virtually to begin the planning process for the Queens boroughwide meeting, including potential dates, meeting theme and agenda. This event will bring all Queens membership from around the borough together to exchange ideas, build up their divisions and have an evening of fun and fellowship!

Brooklyn Division 1 Meeting



On September 12th, Brooklyn Division 4 held their monthly meeting. The division members are looking forward to participating in the upcoming Panamanian Day Parade in October, putting aside time during this meeting to discuss logistics regarding the event. Additionally, members shared experiences from events in August and September on lessons learned when requesting resources effectively. They also discussed leadership opportunities for the upcoming division meeting scheduled for October 28th, 2024.



[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW

How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).



NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)

What is the NYC CERT Uniform?

While the NYCEM agency logo has changed, there will not be an immediate change in NYC CERT uniforms. More information on the NYCEM/NYC CERT logo and its usage will be provided in the coming months.

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity. Here's a quick rundown of the NYC CERT uniform:

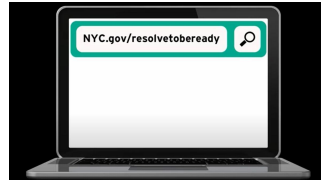


- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



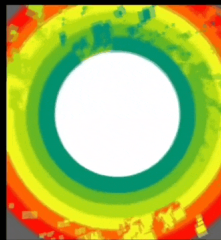
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO
 Director
 Volunteer Programs



ANTHONY ESCOTO
 Program Manager
 Training & Exercises



DENISE ESPOSITO
 Specialist
 Recruitment & Retention



REGINA WILSON
 Specialist
 CERT Leadership



GABRIEN ZERVOS
 Specialist
 Operations & Engagement



JAZMIN THOMAS
 Specialist
 CERT Training

**NYCEM
 CERT
 VOLUNTEER
 SUPPORT**

[Schedule a meeting with NYC CERT Staff:](https://on.nyc.gov/bookCERT)
<https://on.nyc.gov/bookCERT>

Choose a Topic:

[CERT Pick-up
 \(In-Person\)](#)

[NYC CERT
 Operations](#)

[Advanced
 Training](#)

[Exercises
 & Tabletops](#)

[General](#)

[CERT ID](#)

[Leadership](#)

[Borough](#)

[Division](#)

[Questions](#)

[Questions](#)

[Interest](#)

[Discussion](#)

[Discussion](#)



NYC Emergency Management | nyc.gov/emergencymanagement
([Click here to view as a webpage](#))



NYCEM
New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US