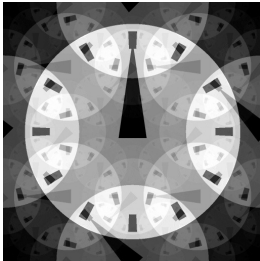


ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.
PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.



How to report your volunteer hours?

What accounts for your volunteer hours?

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



Deadline for submitting 2023 volunteer hours is January 24, 2024

MONDAY RADIO ROLL CALL

Borough Channel:

Bronx

01/08/2024 Responding Borough:

Manhattan

Call Scenario:

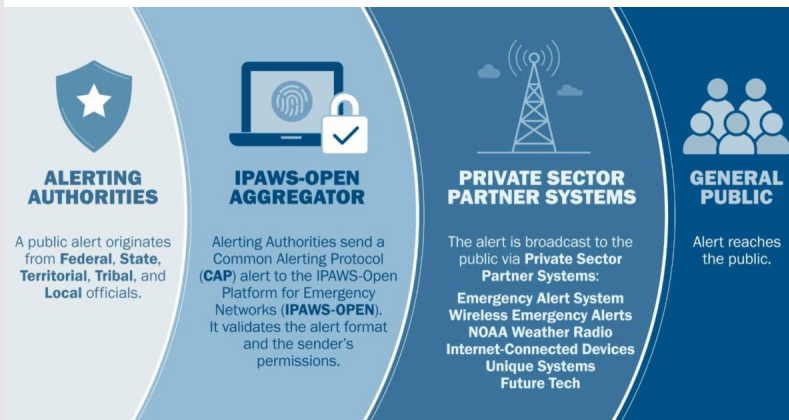
Have you checked on a fellow CERT member?

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)

Emergency Alerts Part I -Four Standard Types



Do you know how many emergency alert systems exist in the United States?

Knowing each system and the alerts they provide could be the difference between peril and safety.

The national public warning system is a critical tool for authorities to communicate emergency messages to the public. The two main components of the national public warning system are the Emergency Alert System (EAS) and the Wireless Emergency Alerts (WEA).



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

These systems are maintained by the collaborative efforts of the Federal Emergency Management Agency ([FEMA](#)), the Federal Communications Commission ([FCC](#)), the National Oceanic and Atmospheric Administration ([NOAA](#)) and the National Weather Service ([NWS](#)). Become familiar with these 4 standard systems:

- **The Emergency Alert System ([EAS](#))**

EAS provides a crucial service that allows the President of the United States (POTUS) to address the nation within 10 minutes via TV and radio, satellite digital audio services, direct broadcast satellite providers, cable television system and wireless cable systems. POTUS has sole responsibility for determining when the EAS is activated. The EAS is available for authorized federal, state, local, tribal, and territorial Alerting Authorities to deliver important emergency information. It is also used when other means of alerting the public are unavailable. FEMA and the FCC are responsible for national-level tests and exercises of the EAS.

- **The Wireless Emergency Alerts ([WEA](#))**

WEAs look like text messages and have 2 short emergency alerts with a unique sound and vibration designed to get your attention. WEA can be activated by all the authorities as the EAS and include the NWS and the National Center for Missing and Exploited Children (NCMEC). Network congestion does not affect WEAs. The alerts do not disrupt texts, calls or in progress data sessions. WEA is a free platform and you do not need to subscribe to receive alerts. FEMA sends these alerts via their Integrated Public Alert and Warning System (IPAWS). Children who have mobile devices will also receive alerts. Read the [WEAs for Kids Fact Sheet](#) with your favorite child today.

- **Integrated Public Alert and Warning System ([IPAWS](#))**

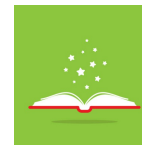
IPAWS is FEMA's national system that gives federal, state, local, tribal, and territorial public safety agencies the ability to send WEAs, EAS alerts, weather, and non-weather-related emergency messages simultaneously through NOAA Weather Radio (NWR), and alerts through systems like sirens and digital billboards. FEMA does not review, edit, or approve alerts. IPAWS is a free platform and allows local Alerting Authorities to send targeted emergency messages to affected areas.

- **NOAA Weather Radio All Hazards ([NWR](#))**

NWR is a nationwide network of radio stations that broadcasts 24 hours a day, seven days a week, official warnings, watches, forecasts, and other hazard information, and is based on your physical location. NWR also broadcasts alerts of non-weather emergencies such as national security or public safety threats through the Emergency Alert System.

Stay tuned for Part II on Emergency Alerts, where we will introduce and define the different types of alerts and warnings delivered by these systems.

Download the [FEMA App](#) today and start to receive real-time weather and emergency alerts from the NWR (choose up to 5 desired locations nationwide), be able to send notifications to loved ones, locate emergency shelters and Disaster Recovery Centers in your area, get preparedness strategies, find out if your location is eligible for FEMA assistance and more.



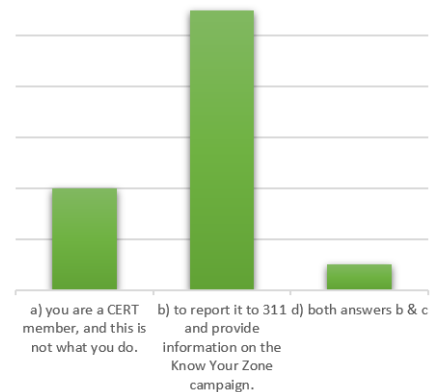
[View and Download the Complete NYC CERT Basic Training Student Manual](#)

QUIZ

Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter.

Last week's question:

You are a new CERT graduate, and you would like to jump right in. What should you do first?



Correct Answer(s): B) Check the CERT Event Calendar to see what is available

You also may have chosen, A. That works, too, but you should use the resources available to you to find opportunities in case your leader is not available, first. NYC CERT Program Staff do send emails regarding upcoming planned events and emergency deployments, but you don't have to wait, when you can be proactive! Elected officials do share events with us from time to time requesting volunteer support, but those events need to be vetted through NYCEM before they are shared with CERT volunteers to staff.

Read more about [Emergency Alerts](#).

NYC Emergency Management

Commissioner For a Day!

NYC EMERGENCY
MANAGEMENT



Commissioner For A Day

NYC Emergency Management is inviting all high school students to participate in the third annual Commissioner for a Day essay contest. Entrants must submit an original essay and complete the [application](#). The NYC Emergency Management Commissioner will choose and invite the winner to the headquarters to participate in the Commissioner for a Day Award Ceremony.

Read more about the [Contest Rules](#).

Winter Travel Ready

As CERT you are deployed, and you get a call that a family member is ill. What should you do?

a) Leave immediately and quietly to avoid interrupting the other volunteers

b) Alert your CERT Lead and/or the nearest fellow member that you must leave right away

c) Call Watch Command to let them know that you are leaving your post

d) Stay on your post and finish your shift

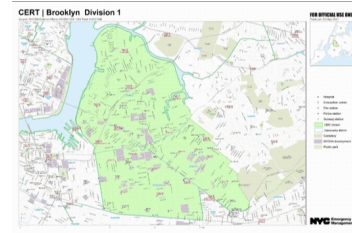


View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)



For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



Know Before You Go

Winter can be a beautiful season, but it also comes with its own set of risks. From blizzards to avalanches to ice storms, it's important to be aware of the potential dangers before heading out. To ensure your safety, always check the local weather forecasts and warnings before embarking on any travel. The National Weather Service ([NWS](#)) is a great resource for up-to-date information and you can also download the [FEMA App](#) for alerts in up to five locations. In addition, it's important to check your local weather and traffic reports before hitting the road. If your roads are not in good shape, it's best to postpone non-essential travel until the roads are cleared. If you do have to go out, make sure you are prepared in case you become stranded or delayed while traveling. This includes telling others your route and anticipated arrival time. For more tips on travel safety, watch the [Public Service Announcement \(PSA\)](#) made in partnership with FEMA and the TSA.

NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

On The Road

Before hitting the road, make sure your vehicle is in good working condition, including checking your tires and filling up your gas tank. Installing winter tires with enough tread, or using chains or studs if required, can also greatly improve your vehicle's traction on icy roads. It's also important to [increase your following distance](#), from 3-4 seconds to 5-6 seconds. Have an [emergency supply kit](#) in your trunk, which should be checked and updated regularly. Additionally, keep important phone numbers and a charger for your phone in your car. If you do get stranded, remember to run the engine for short periods of time to stay warm and charge your phone. Keep a window opened slightly to avoid carbon monoxide poisoning.



If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

Learn more ways to [travel safely](#) this winter season.

It's important to prepare for winter weather-related dangers. Visit [Ready.gov](#) to make your plan today.



#WinterReady: Best Practices for CERT Volunteers

Please join FEMA's Individual and Community Preparedness Division, the Ready Campaign, and the National CERT Association on Tuesday, Jan. 9 from 2 – 3 p.m. ET for a winter preparedness webinar. The webinar is an opportunity to share best practices, lessons learned, and

Get Notified with New York City's official source for information about emergency alerts and important city services.

tips to prepare communities to be #WinterReady.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

The webinar will feature a panel of Community Emergency Response Team (CERT) subject matter experts. FEMA Ready staff will also share resources and information available on the new Ready.gov #WinterReady webpage. A question-and-answer session will follow the presentations.

[Registration | Tues, Jan 9, 2024 2PM – 3PM EST](#)

Questions in advance of the webinar may be emailed to FEMA-Prepare@fema.dhs.gov



#WINTERREADY



Send Us Your Photos!



As 2023 comes to a close and we move into our 21st year, help us to celebrate CERT in New York City by sending us your photos and videos from your event at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

[Download Photos from the Gracie Mansion Anniversary Event](#)

VOLUNTEER OPPORTUNITIES



Cyber Ready Community Game Night

FEMA's National Exercise Division (NED) and DHS Cybersecurity and Infrastructure Security Agency (CISA) have developed the Cyber Ready Community Game to promote cyber preparedness. Team up and compete in the game that puts your sector in emergency cyber-scenarios and tested on how well you planned, mitigated, responded and recovered from the cyber-scenario.

[Registration | Wed, Jan 10, 2024 6:30PM](#)

**No prior knowledge, nor experience required to join in on the fun.*

Resolution Run

NYC CERT will serve as Race Marshalls along with

supporting crowd and traffic management.

[Registration | Sat, Jan 13, 2024 9:00AM](#)



2024 Lunar New Year Celebration Parade in Bensonhurst

NYC CERT will support the 2024 Lunar New Year Celebration Parade alongside the 62nd Precinct.

[Registration | Sun, Feb 11, 2024 9:30AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

ADVANCED TRAINING



Active Shooter Training

CISA instructs on how to better prepare you to deal with an active shooter situation, focusing on behaviors that represent pre-incident indicators and characteristics of active shooters, potential attack methods, how to develop emergency action plans, and the actions that may be taken during an incident.

[Registration | Wed, Jan 24, 2024 at 6:30PM](#)

Human Trafficking Awareness Presentation

Learn how to define and understand the severity and scope of human trafficking, identify red flags of trafficking, the intersections between intimate partner violence and human trafficking, and trauma-informed lens, resources, and tools to increase efficacy in supporting survivors of trafficking.



[Registration | Mon, Jan 29, 2024 at 6:30PM](#)

NYC CERT VOLUNTEER ACTIVITY

Polar Bear Plunge 2024



On Monday, January 1, 2024, the Polar Bear Plunge at Coney Island saw an impressive display of teamwork and dedication from CERT members. Despite the crowds and chaos, CERT members from multiple boroughs worked together to provide line management for participant registration and assist with crowd control on the boardwalk and beach. Their efforts ensured the safety of all swimmers and allowed the event to run smoothly. CERT members were on the scene to observe for any distressed swimmers, demonstrating their commitment to keeping the community safe. We are proud to have such dedicated and skilled volunteers serving our community. Way to start the New Year, Team!



We are thrilled to recognize Lisa Maurer, Division Chief of Brooklyn Division 1, for her incredible dedication to service! Lisa took the 2024 Polar Bear Plunge at Coney Island and braved the icy waters to raise awareness and funds for worthy causes. But Lisa didn't stop there - after taking the plunge, she proudly donned her CERT uniform, demonstrating her unwavering commitment to helping others. We are so grateful for your commitment to CERT, Lisa. Kudos! May your lead be an inspiration.

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



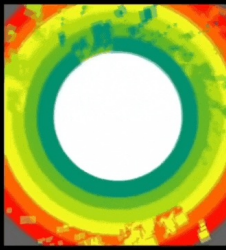
[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).

[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPPELLO
Director
Volunteer Programs



ANTHONY ESCOTO
Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



AMY JOY ROBATEAU
AmeriCorps
Member



Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

<i>Choose a Topic:</i>	CERT Pick-up (In-Person)	NYC CERT Operations	Advanced Training	Exercises & Tabletops
General Questions	CERT ID Questions	Leadership Interest	Borough Discussion	Division Discussion



NYC Emergency Management | nyc.gov/emergencymanagement
[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY 11201

[Unsubscribe \[intergov@oem.nyc.gov\]\(mailto:unsubscribe@oem.nyc.gov\)](mailto:unsubscribe@oem.nyc.gov)

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