



CRITICAL ACTIVITIES REPORT SINGLE ADULT SERVICES - FISCAL YEAR 2010

													Year to Date Comparison			Latest Month Comparison	
	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs Jun-09
SINGLE ADULT SERVICES																	
FACILITIES																	
Total number of shelter facilities	45	45	45	45	45	45	45	47	47	47	47	47	47	45	4%	45	4%
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%
Non-DHS operated	41	41	41	41	41	41	41	43	43	43	43	43	43	41	5%	41	5%
Total number of beds	6,923	6,925	6,964	6,987	7,015	7,238	7,530	7,737	7,827	7,827	7,832	7,813	7,813	6,948	12%	6,948	12%
DHS operated	1,610	1,610	1,610	1,610	1,610	1,648	1,794	1,801	1,821	1,821	1,821	1,821	1,821	1,610	13%	1,610	13%
Non-DHS operated	5,313	5,315	5,354	5,377	5,405	5,590	5,736	5,936	6,006	6,006	6,011	5,992	5,992	5,338	12%	5,338	12%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	0.4	NA	0.5	0.6	-24%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	2.0	NA	NA	NA	NA	NA	1.5	NA	1.8	2.0	-13%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.2	NA	0.3	0.5	-34%	NA	NA
OUTREACH AND NON-SHELTER POPULATION																	
Number of chronically homeless individuals placed into permanent or temporary housing by outreach teams	115	93	109	134	160	145	207	88	149	159	122	135	1,616	1,345	20%	77	75%
Average overnight census in drop-in centers	190	192	206	206	222	237	257	250	154	117	109	111	188	492	-62%	275	-60%
Average overnight census in Faith-based beds	201	222	256	256	268	268	281	286	295	262	238	256	257	268	-4%	197	30%
Average daily census of Safe Havens	361	352	348	351	355	365	358	363	353	347	347	386	357	303	18%	359	8%
Average daily census of Veterans Short-Term Housing	364	362	372	373	372	369	371	366	371	375	373	377	370	253	46%	352	7%
INTAKE																	
Total adult entrants (unduplicated)	3,079	2,650	2,721	2,709	2,520	2,803	2,790	2,568	2,793	2,605	2,618	2,750	23,595	22,577	5%	2,250	22%
Repeat single adults	2,041	1,670	1,740	1,700	1,635	1,838	1,871	1,682	1,802	1,724	1,740	1,703	12,157	11,874	2%	1,491	14%
Total new single adults	1,038	980	981	1,009	885	965	919	886	991	881	878	1,047	11,438	10,703	7%	759	38%
Number of single men	708	663	706	712	651	694	614	635	671	593	613	724	7,965	7,621	5%	508	43%
Number of single women	330	317	275	297	234	271	305	251	320	288	265	323	3,473	3,082	13%	251	29%



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SINGLE ADULT SERVICES	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs Jun-09
POPULATION																	
Average Daily Single Adult Census	6,638	6,673	6,793	6,880	6,925	6,967	7,234	7,510	7,596	7,574	7,593	7,620	7,167	6,526	10%	6,683	14%
Average daily census of men	4,678	4,701	4,801	4,866	4,898	4,934	5,125	5,300	5,348	5,306	5,308	5,350	5,051	4,659	8%	4,720	13%
Average daily census of women	1,960	1,972	1,992	2,014	2,027	2,033	2,109	2,210	2,248	2,268	2,285	2,270	2,116	1,867	13%	1,963	16%
Peak census	6,738	6,744	6,914	6,946	6,981	7,115	7,417	7,604	7,690	7,715	7,705	7,726	7,275	6,646	9%	6,785	14%
Peak census, men	4,763	4,762	4,890	4,912	4,938	5,044	5,255	5,374	5,416	5,402	5,391	5,434	5,132	4,749	8%	4,807	13%
Peak census, women	1,983	1,995	2,024	2,043	2,043	2,071	2,186	2,261	2,291	2,316	2,325	2,312	2,154	1,909	13%	1,994	16%
Basic demographics, number of unique individuals receiving services (total unduplicated)																	
Race/ethnicity	9,500	9,371	9,493	9,632	9,458	9,640	9,777	9,944	10,368	10,160	10,185	10,500	29,645	28,249	5%	8,873	18%
Asian/Pacific Islander	78	78	86	100	95	102	100	104	100	98	115	123	297	224	33%	83	48%
Black	5,059	4,939	5,044	5,069	4,931	5,011	5,088	5,135	5,301	5,240	5,242	5,477	15,440	14,882	4%	4,727	16%
Hispanic	2,462	2,453	2,488	2,548	2,483	2,478	2,465	2,517	2,585	2,477	2,534	2,575	7,487	7,437	1%	2,289	12%
Native American	13	12	10	12	11	12	13	12	13	13	13	13	37	42	-12%	13	0%
White	834	827	824	831	781	794	806	810	894	871	858	846	2,657	2,806	-5%	823	3%
Unknown (please see definition)	1,054	1,062	1,041	1,072	1,157	1,243	1,305	1,366	1,475	1,461	1,423	1,466	3,727	2,858	30%	938	56%
Age	9,500	9,371	9,493	9,632	9,458	9,640	9,777	9,944	10,368	10,160	10,185	10,500	29,645	28,249	5%	8,873	18%
18 to 29	1,685	1,678	1,727	1,783	1,745	1,780	1,839	1,875	1,971	1,929	1,899	2,006	6,869	6,010	14%	1,481	35%
30 to 44	3,165	3,029	3,056	3,062	3,047	3,082	3,100	3,111	3,319	3,239	3,273	3,303	9,897	10,020	-1%	2,938	12%
45 to 64	4,286	4,304	4,332	4,420	4,309	4,409	4,477	4,584	4,693	4,601	4,612	4,757	11,929	11,362	5%	4,094	16%
over 65	364	360	378	367	357	369	361	374	385	391	401	434	950	857	11%	360	21%
LENGTH OF STAY (LOS)																	
Average LOS for adults (in days)	252	253	248	245	249	244	242	242	239	243	245	243	245	261	-6%	265	-8%
Number of adults that are long term stayers	664	657	638	620	613	620	618	616	634	622	616	634	629	727	-13%	674	-6%
Percent of adults that are long term stayers	7.0%	7.1%	6.8%	6.5%	6.5%	6.4%	6.4%	6.2%	6.1%	6.1%	6.1%	6.1%	6.4%	8.0%	-1.6%	0	-1.5%
PERMANENT PLACEMENTS AND OTHER EXITS																	
Total number of exits:																	
Total placed in permanent housing	685	615	581	684	764	820	480	544	583	588	620	609	7,573	9,107	-17%	602	1%
Supported	139	168	164	173	208	188	111	146	188	137	143	123	1,888	1,664	13%	150	-18%
Subsidized	44	49	28	46	46	60	34	39	27	47	46	44	510	456	12%	40	10%
Residential Rehabilitation	44	44	25	33	38	40	25	36	32	51	36	30	434	554	-22%	29	3%
Return to family or independent living	458	354	364	432	472	532	310	323	336	353	395	412	4,741	6,433	-26%	383	8%
Percent placed into housing who returned to DHS within a year	11.7%	12.8%	11.5%	14.0%	15.5%	11.0%	13.8%	10.6%	10.8%	11.5%	11.2%	11.2%	12.1%	12.9%	-0.8%	12.6%	-1.4%

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SINGLE ADULT SERVICES - FISCAL YEAR 2010

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs Jun-09
SINGLE ADULT SERVICES: MEN		Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10					
FACILITIES																		
Total number of shelter facilities	28	28	28	28	28	28	28	28	30	30	30	30	30	30	28	7%	28	7%
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%
Non-DHS operated	24	24	24	24	24	24	24	24	26	26	26	26	26	26	24	8%	24	8%
Total number of beds	4,914	4,915	4,914	4,925	4,954	5,118	5,338	5,455	5,490	5,489	5,488	5,469	5,469	4,938	11%	4,938	11%	
DHS operated	1,610	1,610	1,610	1,610	1,610	1,648	1,794	1,801	1,821	1,821	1,821	1,821	1,821	1,610	13%	1,610	13%	
Non-DHS operated	3,304	3,305	3,304	3,315	3,344	3,470	3,544	3,654	3,669	3,668	3,667	3,648	3,648	3,328	10%	3,328	10%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.7	NA	NA	NA	NA	NA	NA	0.5	NA	0.6	0.9	-37%	NA	NA
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	2.0	NA	NA	NA	NA	NA	NA	1.5	NA	1.8	2.0	-13%	NA	NA
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	NA	0.3	NA	0.4	0.8	-53%	NA	NA
POPULATION																		
Average daily census	4,678	4,701	4,801	4,866	4,898	4,934	5,125	5,300	5,348	5,306	5,308	5,350	5,051	4,659	8%	4,720	13%	
% of total single adult census	70.5%	70.4%	70.7%	70.7%	70.7%	70.8%	70.8%	70.6%	70.4%	70.1%	69.9%	70.2%	70.5%	71.4%	-0.9%	70.6%	-0.4%	
Basic demographics, number of unique individuals receiving services (total unduplicated)																		
Race/ethnicity	6,865	6,750	6,886	6,979	6,850	6,970	7,061	7,184	7,462	7,241	7,265	7,525	22,006	21,346	3%	6,340	19%	
Asian/Pacific Islander	62	64	74	86	81	88	85	89	84	82	99	107	256	190	35%	68	57%	
Black	3,849	3,749	3,855	3,856	3,783	3,831	3,883	3,925	4,025	3,951	3,940	4,145	12,054	11,736	3%	3,515	18%	
Hispanic	2,064	2,061	2,092	2,151	2,117	2,126	2,141	2,198	2,269	2,166	2,224	2,256	6,575	6,494	1%	1,907	18%	
Native American	10	10	8	10	9	10	10	10	10	10	10	10	30	32	-6%	8	25%	
White	683	680	678	684	653	674	691	699	763	739	726	703	2,288	2,395	-4%	668	5%	
Unknown (please see definition)	197	186	179	192	207	241	251	263	311	293	266	304	803	499	61%	174	75%	
Age	6,865	6,750	6,886	6,979	6,850	6,970	7,061	7,184	7,462	7,241	7,265	7,525	22,006	21,346	3%	6,340	19%	
18 to 29	1,090	1,068	1,126	1,163	1,126	1,140	1,159	1,183	1,248	1,202	1,189	1,263	4,598	4,140	11%	924	37%	
30 to 44	2,364	2,272	2,321	2,309	2,312	2,310	2,331	2,338	2,496	2,416	2,418	2,483	7,686	7,831	-2%	2,162	15%	
45 to 64	3,147	3,157	3,174	3,250	3,161	3,257	3,308	3,397	3,442	3,340	3,363	3,454	9,025	8,738	3%	2,990	16%	
over 65	264	253	265	257	251	263	263	266	276	283	295	325	697	637	9%	264	23%	
Total number of new clients at intake	708	663	706	712	651	694	614	635	671	593	613	724	7,984	7,600	5%	508	43%	
LENGTH OF STAY (LOS)																		
Average LOS for men (in days)	252	253	248	245	247	242	243	243	240	245	247	245	246	262	-6%	268	-9%	

CRITICAL ACTIVITIES REPORT

SINGLE ADULT SERVICES - FISCAL YEAR 2010

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs Jun-09
SINGLE ADULT SERVICES: WOMEN		Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10					
FACILITIES																		
Total number of shelter facilities	23	23	23	23	23	23	23	23	24	24	24	24	24	24	23	4%	23	4%
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	NA	0	NA
Non-DHS operated	23	23	23	23	23	23	23	23	24	24	24	24	24	24	23	4%	23	4%
Total number of beds	2,009	2,010	2,050	2,062	2,061	2,120	2,192	2,282	2,337	2,338	2,344	2,344	2,344	2,344	2,010	17%	2,010	17%
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	NA	0	NA
Non-DHS operated	2,009	2,010	2,050	2,062	2,061	2,120	2,192	2,282	2,337	2,338	2,344	2,344	2,344	2,344	2,010	17%	2,010	17%
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	0.2	NA	0.3	0.5	-31%	NA	NA	NA
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	NA	0.2	NA	0.5	0.5	-4%	NA	NA
POPULATION																		
Average daily census	1,960	1,972	1,992	2,014	2,027	2,033	2,109	2,210	2,248	2,268	2,285	2,270	2,116	1,867	13%	1,963	16%	
% of total single adult census	29.5%	29.6%	29.3%	29.3%	29.3%	29.2%	29.2%	29.4%	29.6%	29.9%	30.1%	29.8%	29.5%	28.6%	0.9%	29.4%		0.4%
Basic demographics, number of unique individuals receiving services (total unduplicated)																		
Race/ethnicity	2,635	2,621	2,607	2,653	2,608	2,670	2,716	2,760	2,906	2,919	2,920	2,975	7,639	6,903	11%	2,533	17%	
Asian/Pacific Islander	16	14	12	14	14	14	15	15	16	16	16	16	41	34	21%	15	7%	
Black	1,210	1,190	1,189	1,213	1,148	1,180	1,205	1,210	1,276	1,289	1,302	1,332	3,386	3,146	8%	1,212	10%	
Hispanic	398	392	396	397	366	352	324	319	316	311	310	319	912	943	-3%	382	-16%	
Native American	3	2	2	2	2	2	3	2	3	3	3	3	7	10	-30%	5	-40%	
White	151	147	146	147	128	120	115	111	131	132	132	143	369	411	-10%	155	-8%	
Unknown (please see definition)	857	876	862	880	950	1,002	1,054	1,103	1,164	1,168	1,157	1,162	2,924	2,359	24%	764	52%	
Age	2,635	2,621	2,607	2,653	2,608	2,670	2,716	2,760	2,906	2,919	2,920	2,975	7,639	6,903	11%	2,533	17%	
18 to 29	595	610	601	620	619	640	680	692	723	727	710	743	2,271	1,870	21%	557	33%	
30 to 44	801	757	735	753	735	772	769	773	823	823	855	820	2,211	2,189	1%	776	6%	
45 to 64	1,139	1,147	1,158	1,170	1,148	1,152	1,169	1,187	1,251	1,261	1,249	1,303	2,904	2,624	11%	1,104	18%	
over 65	100	107	113	110	106	106	98	108	109	108	106	109	253	220	15%	96	14%	
Total number of new clients at intake	316	317	275	297	234	271	305	251	320	288	265	323	3,462	3,079	12%	251	29%	
LENGTH OF STAY (LOS)																		
Average LOS for women (in days)	251	251	249	244	254	248	240	240	239	239	241	239	245	262	-6%	259	-8%	