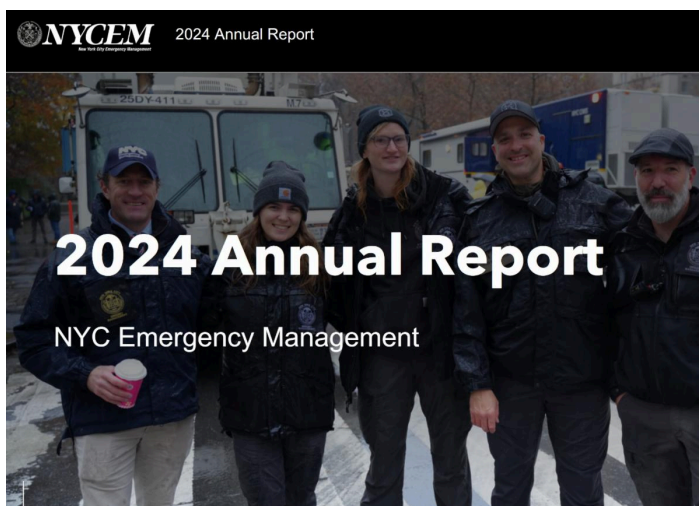


NYCEM's 2024 Annual Report



NYC EMERGENCY MANAGEMENT RELEASES 2024 ANNUAL REPORT

Report provides snapshot of the agency's
accomplishments from January 2024 through
December 2024

February 19, 2025 — The New York City Emergency Management Department released its annual report today, highlighting the agency's achievements from January through December 2024. The report presents an overview of the agency's role in coordinating the City's response to numerous incidents while continuing its mission to help New Yorkers prepare before, during and after emergencies.

**Full Press Release
2024 Annual Report.**



MONDAY RADIO ROLL CALL

Radio Channel
CERT MN

**2/ Responding Borough:
Bronx**

**Scenario: Is your team radio being
rotated?**

Documents to Review:
Citywide Radio Drill Refresher
Call signs per Radio

**Download the NYC
CERT SOPs**

New York City Emergency Management Staff is excited to announce the release of the updated **NYC CERT Standard Operating Procedures (SOPs)**! All volunteers are encouraged to review the latest iteration of expectations and guidance.



nycemergencymanagement

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Liked by nycgov and others
nycemergencymanagement Happy Lunar New Year, New York!

NYC Emergency Management & our Community Emergency Response Team (CERT) volunteers helped keep Chinatown safe during Lunar New Year, even from slithery snakes and fire breathing dragons (though our best emergency management advice is to head the other way in that case!). 🐍 🐉 🐲

As we march proudly in the Lunar New Year parade alongside our New York City's Asian American and Pacific Islander community, we take a moment to acknowledge the invaluable contributions our AAPI employees make every day. Photos by Peter Lam.

NYC CERT members from around the city came out to walk alongside NYCEM staff at this year's Chinatown Lunar New Year Parade.

2025 Training and Exercise Catalogue Announcement!

NYCEM CERT TRAINING AND EXERCISE CATALOGUE 2025 EDITION



We're pleased to announce the [2025 Training and Exercise Catalogue](#), designed to help you grow and develop your skills as a valued volunteer! This catalogue is your go-to guide for a wide range of

For any questions, please reach out to your volunteer leadership or email CERT@oem.nyc.gov.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

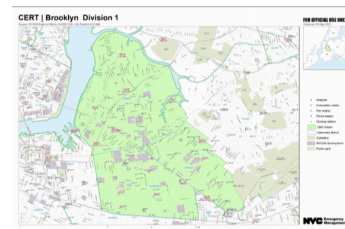


View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

**Only events submitted and approved through the Event Request form will be available to volunteers to submit service hours. If you don't see your event listed, please connect with your division leadership. **

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

- [Brooklyn](#) - [Bronx](#) - [Manhattan](#) -
- [Queens](#) - [Staten Island](#) -

learning opportunities. Explore options that fit your schedule, from self-paced courses through our federal partner Learning Management Systems to specialized training like the Coastal Storm Plan Training. Many offerings include dates and seasons, and we'll continue to update the catalogue as more information becomes available. To ensure accurate rosters for our partners, registration opens 30 days prior to each event. Check out the catalogue now and start planning your personal and professional growth!

[Download Catalogue](#)

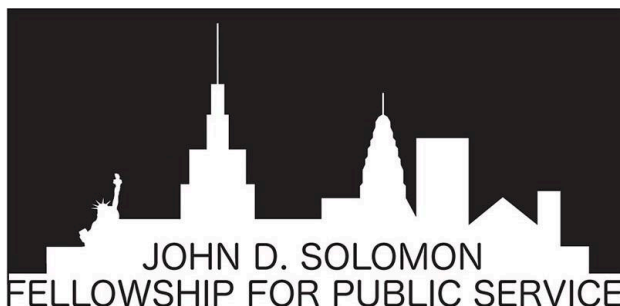
Basic Training Independent Study Resources



[Basic Training Student Manual](#)

[Basic Training Refresher videos](#)

NYC EMERGENCY MANAGEMENT JOHN D. SOLOMON FELLOWSHIP FOR PUBLIC SERVICE APPLICATION PERIOD NOW OPEN



Program participants will gain hands-on experience in public service

The fellowship is open to graduate students in the New York City metropolitan area

February 13, 2025 — The New York City Emergency Management Department (NYCEM) announced the application period is now open for the John D. Solomon Fellowship for Public Service. The fellowship selects 10 exceptional graduate students to embark on a nine-month journey focused on emergency management within various City agencies and the American Red Cross in Greater New York. Now in its 14th year, the John D. Solomon Fellowship for Public Service is the first graduate student fellowship devoted to emergency management. The **application period is open until March 16, 2025.**

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

Updated NYC CERT IDs



Membership:

All members should reach out to their division leadership to exchange expired credentials for updated ones.

“John D. Solomon was a devoted public servant to his beloved New York City. His work as a journalist and a New York City Community Emergency Response (NYC CERT) member exemplified his dedication to emergency preparedness and resiliency,” said **New York City Emergency Management Commissioner Zach Iscol**. “The John D. Solomon Fellowship for Public Service is critical for developing the next generation of public servants. We extend our gratitude to the Solomon family for their generosity in honoring John's memory through this fellowship.”

The fellows selected will commit 15-20 hours per week over a nine-month period at their assigned NYC agency/organization. They will also engage in professional development and networking opportunities, including at City Hall and the United Nations. Fellows will also receive a \$10,000 stipend, made possible through the Program’s generous supporters, including a recent grant from the NBA.

Interested graduate students have until March 16 to **apply**.

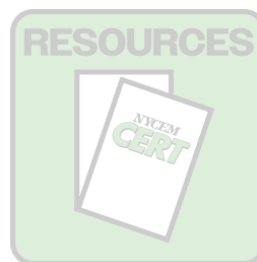
[For More information click here](#)

Leadership:

All Division 2 leaders in all boroughs can schedule a pick-up of their members' credentials beginning next week. They should have an expiration of 2/28/2025. Please schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

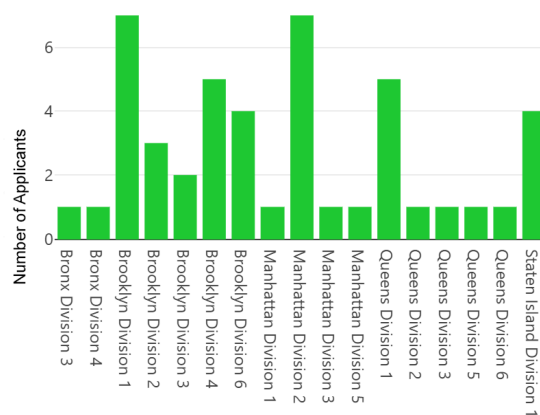
Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

We're excited to introduce a new section in our weekly newsletter dedicated to showcasing the incredible impact of NYC CERT volunteers across the city! This section will offer a closer look at the NYC CERT program, highlighting one of the following sections each week including recent trends, the diverse tasks our volunteers undertake to support new initiatives and campaigns, and the valuable resources available to both members and the public. It will also serve as a platform to spotlight the amazing work being done by individuals, divisions, and even entire boroughs, demonstrating the vital role CERT plays in keeping New York City safe and resilient.



The accompanying graphic shows the breakdown of individuals who have applied in January to join a future NYC CERT Basic Training session. Most divisions received at least one new applicant last month, which shows the great work that each division is doing to spread the word about NYC CERT. This monthly graph should be reviewed at your monthly division meetings, especially if you do not see any applicants for your division. We are here to help! Look out for a new opportunity to recruit for your division in an upcoming newsletter.

*Some good news...*our recruitment focus areas for 2025 are off to a good start! Together, we achieved new applicants in a focus area in each



CERT Affiliation

borough in January. And this is just in the first month! Great work!

Focus Areas:

Bronx Districts 2 & 6, Brooklyn District 5, Manhattan District 2, Queens Districts 2 & 10, Staten Island District 1

TRAINING OPPORTUNITY



NYC CERT Mentor Program

Grow as a Leader, Empower Others: Join the NYC CERT Mentor Program. All active members, especially new graduates, are encouraged to participate as a mentor or mentee. Complete the [NYC CERT Mentor Program form](#) and [Matching Questionnaire](#) to get started. Both forms must be filled out to participate in the program. Don't miss out! The next mentor program session is scheduled for December 23, 2024. Learn more about the program and how it works.

[Registration: Tuesday, February 25, 2025 | 6:30 PM](#)

Emergency Operations Center & NYCEM Watch Command Overview

Learning Objectives include:

- NYCEM 101
- Operations Division
- CERT Roles in the EOC
- Tour of the EOC

We ask that you wear your NYC CERT polo shirt.



[Registration: Wednesday, February 26, 2025 | 6:30 PM](#)

Ready New York Bingo



The Ready New York team is seeking bilingual NYC CERT members to become cultural ambassadors! We're offering a special training course that will equip you with the skills to promote preparedness in a fun and engaging way – through a game of Bingo designed specifically for second-language speakers. Join us and help ensure everyone in your community is ready.

[Registration: Thursday, March 6, 2025 | 6:30 PM](#)

CISA Learning

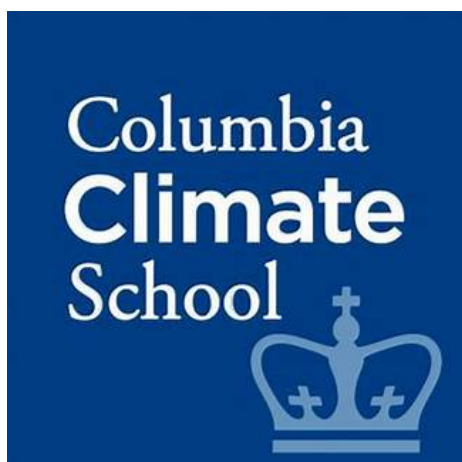
CISA's new Learning Management System has replaced the Federal Virtual Training Environment (FedVTE) and will replace multiple other platforms. CISA Learning will be the go-to learning platform CISA staff, contractors and

external partners. CISA Learning will continue to offer the same no cost online cybersecurity training as FedVTE on topics such as cloud security, ethical hacking and surveillance, risk management, malware analysis, and more.



CISA Learning using the following link: <https://learning.cisa.gov/>

- External users will access CISA Learning via Login.gov, a secure government site.
- While Login.gov uses personal identifiable information (PII) for verification, this information is not shared with or captured in CISA Learning.
- For more information, visit: [What is Login.gov?](#) | [Login.gov](#)



FEMA Learning Opportunities

National Center for Disaster Preparedness (NCDP) has several on-demand web-based trainings to train learners quickly on mass care shelter and evacuation operations.

- AWR-423-W: Mass Care Shelter and Relocation Communication provides participants with an understanding of messaging for shelter and evacuation operations. This course is focused on the whole community.
- AWR-424-W: Pandemic Planning Multilateral Risk Communication provides participants an overview of multilateral risk communications during a pandemic.
- PER-402-W: Pandemic Planning for Mass Sheltering is designed to help learners plan for mass sheltering operations during multiple disasters.

These trainings can be completed in as little as two hours. Trainings are available for individual learners or can be incorporated into the curriculum for volunteer groups, university courses, healthcare and hospital systems, and more. To learn about and register for these trainings, please visit our training portal at <https://training.ncdpcourses.org>.

VOLUNTEER OPPORTUNITIES

NYRR Washington Heights Salsa, Blues & Shamrocks 5k Support

On Sunday March 2nd, CERT volunteers will support the NYRR Washington Heights Salsa, Blues & Shamrocks 5k alongside NYPD 34th Precinct Auxiliary. Volunteers will be tasked with assisting in crowd control and pedestrian management during the event, ensuring the safe crossing of pedestrians throughout the race.

If you are interested in this opportunity, [please click here](#).



NYCEM CERT APPLICANT ORIENTATION

NYC CERT Orientation Support

We are seeking volunteers from our active membership to assist with upcoming in-person Orientation sessions for new applicants in 2025. These evening sessions, held from 6:30 PM to 8:30 PM at NYCEM headquarters, will require volunteers to assist with light logistics, set-up, and answer questions from attendees. We encourage interested members to consider this valuable opportunity to contribute to the NYC CERT program.

[Register for an Orientation Date](#)

Recent Activity

Meetings

Manhattan Division 3



On February 19th, Manhattan Division 3 held a hybrid meeting to discuss upcoming team activities, including plans for spring and summer community outreach.

Send Us Your Photos!



Please continue to share photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note Date (including year), Borough, Division (or team), Event, members included (if available).

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for [Buddy Check Event](#)



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be



What is the NYC CERT Uniform?

We are a Team! To ensure we all represent NYC Emergency Management with

taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request

Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT](#)

[SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)

professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



Download the New NYC CERT Backgrounds for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



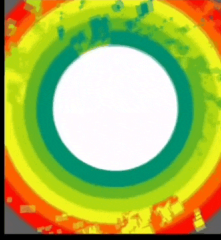
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPPELLO
Director
Volunteer Programs



ANTHONY ESCOTO
Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



VANESSA RODRIGUEZ
AmeriCorps
Member

NYCEM CERT VOLUNTEER SUPPORT

Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

[CERT Pick-up
\(In-Person\)](#)

[NYC CERT
Operations](#)

[Advanced
Training](#)

[Exercises
& Tabletops](#)

[General
Questions](#)

[CERT ID
Questions](#)

[Leadership
Interest](#)

[Borough
Discussion](#)

[Division
Discussion](#)

ONLY active NYC CERT membership may book a one-on-one meeting with a staff member who specializes in each specific topic. Please provide a clear description of your needs so we can prepare to address all of your questions and concerns. Please do not share this link externally. All external inquiries can be directed to the program email address: CERT@oem.nyc.gov.



NYC Emergency Management | nyc.gov/emergencymanagement
(Click here to view as a webpage)



NYCEM
New York City Emergency Management

