

Murphy, Karen

From: Lloyd, Emily
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Bill de Blasio, Mayor
Emily Lloyd, Commissioner

WEEKLY PIPELINE

March 25, 2014

EXT

Volume



DEP Employees of the Month for February 2014

The Employee of the Month program recognizes DEP staff members that have exhibited outstanding and have gone above and beyond the call of duty to serve the people of New York City.

DEP is a great agency that delivers services that millions of New Yorkers depend on daily. Making promise requires the dedication and hard work of the nearly 6,000 employees at DEP. To nominate someone who has demonstrated uncommon dedication and excellence, fill out the nomination form with some basic information about the nominee's responsibilities, examples of extraordinary performance, and ways candidates set an example. The nomination form is available on The Source, and you'll need to submit it by the tenth day of each month. For more information, contact Herb Roth at hroth@dep.nyc.gov.

The Employees of the Month for February, featured in this Weekly Pipeline Extra edition, were honored at March 25 with Commissioner Lloyd, during which they received a certificate, and had their names added to the Board of the Month on the 3rd and 19th floors at Lefrak and at the Kingston Office. These men and women are examples for all of us to emulate and appreciate.



Wastewater Treatment - **Gianfranco Gazzola**

Gianfranco began his career with DEP in August 1989, and he currently serves as the Acting Chief of Warehouse, which is located at the North River Wastewater Treatment Plant. In this role he is responsible for overseeing the operation and maintenance of a 75,000-square-foot storeroom containing various commodities and surplus items.

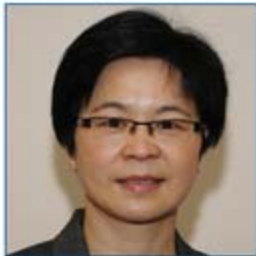
Earlier this year Gianfranco coordinated with Facilities Management to receive more than 100 chairs that were to be distributed throughout the bureau's facilities and Lefrak. He was also responsible for removing the old chairs. This logistical challenge was complicated by the rules for the loading and unloading of cargo at Lefrak, but, despite this, everything went smoothly under his direction. On his own, Gianfranco designed and built two box bins, which effectively reduced manpower hours in the storeroom and unloading time.



Water Supply - **George Haug**

George began his career with DEP in 1985, and he currently serves as an Associate Laborator In this role he supervises the Microbiology Section of the Kingston Laboratory and is respons that all of the bacteriological and physical analyses are completed and reported on schedul the quality assurance criteria are met. In addition, he works with his staff at the bench perf George is actively involved in the technical working groups for microbiology and turbidity, and provide input regarding analytical methods.

His exemplary leadership and technical skills help to ensure that the analyses conducted in h those at the other upstate BWS laboratories, are of the highest quality. Recently, George ide with standards that had been purchased to verify the accuracy of the turbidimeters, which are water quality in aqueduct and field samples collected in the Catskill watershed. To addre convened a meeting with the manufacturer and staff from the other laboratories, resulting in t replacing the faulty standards free of charge. His proactive approach averted potential bias in a critical component of the water quality monitoring plan, as well as ensuring that state cer important analytic was maintained.



Customer Service - **Yin Zhu Chin-Hong**

Yin began her career with DEP in May 2000, and she currently serves as a Supervisor of the Exceptions Unit. The unit is responsible for researching accounts that appear on various e and resolving discrepancies. This process helps ensure that customers receive bills that a their water usage. More importantly, it is a quality control review that can, and has, identifie potential systemic billing issues.

As a part of her daily duties, Yin works closely with OIT and bureau staff to help them unders factors that impact billing and to implement system/process enhancements that will further im As a result of her stellar work and leadership, the Billing Exceptions Unit is able to signific impact that these issues would have on customers and other bureaus.

The passion and expertise that Yin brings to her work is something to be admired a other employees.



Water & Sewer Operations - **Reginault Lamour, Juanita Salmon, Janine McAllister, Amany Youseff and Annie DiCaterino**

During the past several months, the team of Reginault Lamour, Juanita Salmon, Janine M Youseff and Annie DiCaterino, all with the Capital Planning & Development division of the bure the harsh winter elements and traveled from Lefrak to Staten Island and Manhattan to scan vit at local Borough Records Offices. Following a brief learning curve, the team completed wc Island office in a couple of months and has recently done the same at the Manhattan office. Th

Commissioner's Award:



Public Affairs Education Team

The small but dedicated staff of DEP's Office of Education works with more than 20,000 New York watershed youth and adults each year to help them learn about, and care for, their environment. Through visits, hands-on programs at the Visitor Center at Newtown Creek, field trips to reservoirs, forests, workshops for educators, curriculum development, special grant programs, public line modules, theatrical performances, and many other education resources, students from kindergarten through college, and formal and non-formal educators are exposed to inquiry-based, multi-media lessons and activities—and career opportunities—that reflect DEP's core mission. In addition, staff work closely with partner organizations in New York City and the Watersheds, such as the American Museum of Natural History, Brooklyn Children's Museum, South Street Seaport Museum, Groundswell Community Center, Metropolitan Waterfront Alliance, Rocking the Boat, High Bridge Coalition, New York City Parks Department, National Park Service, Catskill Watershed Corporation, Watershed Agricultural Council, Ashoka, and the Time and the Valleys Museum, in support of their water education initiatives.

This spring is shaping up to be a very busy time for the education staff, with more and more education programs aligning with the new Common Core Standards and STEAM (Science, Technology, Engineering, Arts, and Mathematics). The Education staff is actively engaged in program design and implementation for agency-wide initiatives such as grease awareness, Water for the Future and sound and water quality. Soon, more than 1,500 watershed and NYC students will release trout they have raised in their schools from eggs to fingerlings, into watershed streams. This May, hundreds of NYC and Watershed students will be honored for their artistic and creative expressions as part of DEP's ever-popular Water Resource Art Contest, a culmination for many students, of their year-long study of water. And, there are many parents, and other family members, who are grateful for the education resources available to their children and the teachers in the schools they attend.

Today, we acknowledge the Education Staff: **Lakeisha Bradshaw** (Education Coordinator), **Kim Estes-Fradis** (Education Project Leader), and **Kim Estes-Fradis** (Director of Education).



Employee Experience Site Tour Drawing

At today's ceremony, three lucky awardees and their nominators, and two Commissioner's Award recipients will receive passes, which they will use to participate in one of the upcoming DEP Employee Experience Site Tours. These tours will be scheduled quarterly and the winners will receive one pass each to be used with

These tours are an additional bonus to EOM recipients in recognition of their outstanding work. We want to offer them and their nominators excused time from their day-to-day work to experience one of the many other vital workplaces in DEP's vast network of operations. On th