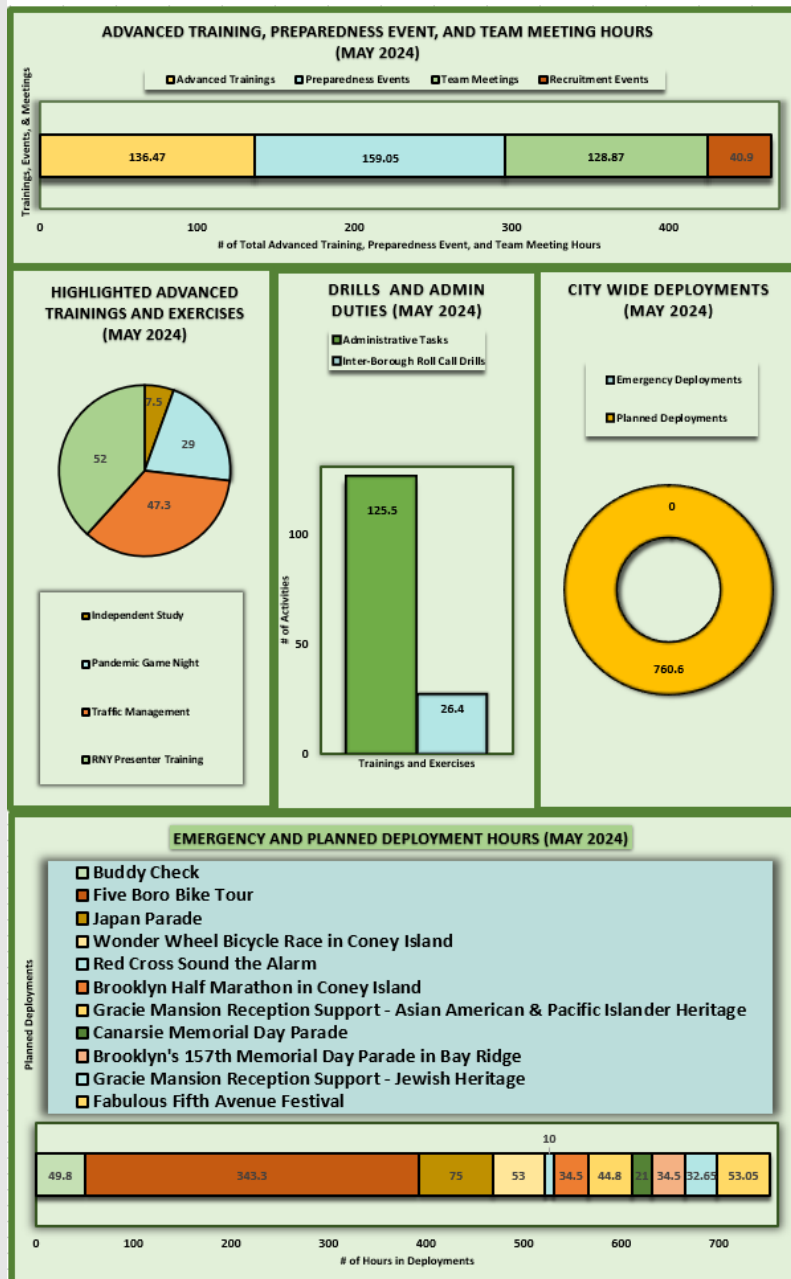


May 2024 After-Action Report



MONDAY RADIO ROLL CALL

Radio Channel

Staten Island

06/10/2024

Responding Borough: Bronx

Call Scenario: How many locations is your Division covering for National Night Out?

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



What a month! May was a whirlwind of activity for NYC CERT! As always, CERT volunteers dedicated themselves to emergency preparedness education and community support throughout the entire month.

First Week:

- CERT kicked things off with a bang, logging 34 hours educating residents at various events like NYC College of Technology and NYPD's Pre-Cinco De Mayo outreach.
- They then provided a whopping 343 hours of support for the Five Boro Bike Tour, assisting at water stops, rest stops, and

The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

[View and Download the Complete NYC](#)

stations across all five boroughs.

Second Week:

- CERT's commitment continued with over 55 hours spent engaging communities at events like the Bridge the Gap Race and health fairs.
- Additionally, they reported over 137 hours supporting the Red Cross Sound the Alarm initiative, the Japan Parade, and the Wonder Wheel Bicycle Race.

Third Week:

- Recruitment efforts ramped up with 41 hours dedicated to reaching new members in Sunset Park and Flushing.
- CERT also spread preparedness knowledge through presentations and tabling events at various locations, including senior centers, cultural fairs, and a dog fashion show!
- They provided essential support at major events like the Brooklyn Half Marathon (35 hours) and Fabulous Fifth Avenue (53+ hours).

Fourth Week:

- CERT capped off the month with preparedness events at career fairs and street fairs.
- They deployed for Memorial Day Parades and supported cultural celebrations at Gracie Mansion Conservancy, totaling over 145 hours.

Beyond Community Service:

- It wasn't all external events! CERT members invested in their own development, reporting 129 hours of team meetings, 26 hours of radio drills, and over 126 hours of administrative and leadership duties.
- They honed their skills through 137 hours of advanced training, focusing on traffic management, Ready NY presentations, and even a Pandemic Game Night to enhance critical thinking and collaboration.

With nearly 1380 hours of activity in May alone, NYC CERT deserves a massive thank you! Their dedication and teamwork make them a vital resource for our communities. They truly set the bar for volunteer excellence.



[CERT Basic Training](#)
[Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

Heat Preparedness Webinar

HEAT SAFETY AND PREPAREDNESS WEBINAR
Thursday, June 13th | 12pm

NYC Human Resources Administration
Department of Social Services

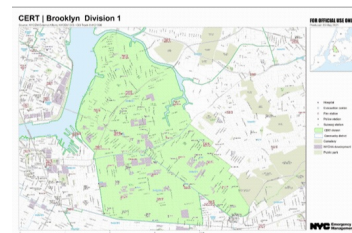
NYC Health

How to prepare for heat emergencies ☐

Be A Buddy - how to care for yourself and others during emergencies ☐

Speak about HEAP Cooling Assistance ☐

NYCEM
New York City Emergency Management



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



Join NYC Emergency Management, NYC Department of Health and Mental Hygiene and NYC Human Resources Administration in learning how to stay safe during extreme heat and what resources are available for New Yorkers during the Summer of 2024.

[Registration | Mon, June 13, 2024 12PM](#)

HERricane 2024 Program: The Next Generation of Female Emergency Management Leaders



The graphic features a background image of a group of young women in white shirts and blue pants, some holding water bottles, standing in front of a building. Overlaid on this is a large white box with the 'HERricane 2024' logo, which includes a colorful circular icon and the text 'HERricane 2024' in large, bold letters. Below the logo, the text 'I-DIEM' is visible. To the right of the logo, there is a list of activities: 'Professional Development', 'Trainings', 'Field Trips', 'Team Building', and 'And More!'. To the left of the logo, there is a QR code and the text 'Open to women ages 16-22 who live in NYC'. At the bottom, there is a text box with the email 'HERricane@oem.nyc.gov' and the deadline 'Due May 31st, 11:59 PM'. The top of the graphic has the logos for 'I-DIEM' and 'NYCEM'.

Monday, July 8th - Friday, July 12th, 2024
9 AM - 5 PM
165 Cadman Plaza East, Brooklyn, NY 11201

Open to women ages 16-22 who live in NYC

Learn more about careers for women in Emergency Management, including:

- Professional Development
- Trainings
- Field Trips
- Team Building
- And More!

Send applications to:
HERricane@oem.nyc.gov
Due May 31st, 11:59 PM

The **2024 HERricane NYC** program is currently accepting applications! This is a fantastic opportunity for young women ages 16-22 to explore careers and leadership roles in emergency management.

How You Can Help:

- Spread the Word: Share this information with your networks. If you know any young women who might be interested, please encourage them to apply.
- Promote: Use your social media platforms or professional connections to promote the program. A simple post or share can go a long way!

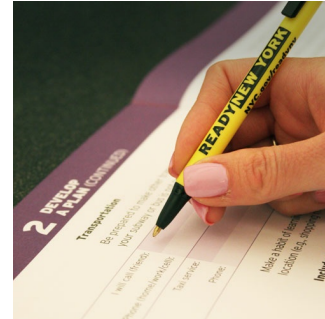
Program Details:

- Dates: July 8 - 12, 2024
- Location: NYC Emergency Management (NYCEM)
- Cost: **FREE**
- Highlights: The program includes a week-long camp with lectures and hands-on activities focused on emergency management and personal development.

Why This is Important: HERricane NYC is a unique initiative that

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Divisions 1, 3, and 5 IDs are Ready



Leadership: All Division 1, 3, and 5 member credentials are ready.

Also, if you have any members that graduated in November 2023 (cycle 45), please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

If the pick-up options do not work with your schedule, please reach out to: desposito@oem.nyc.gov

empowers young women to pursue careers and leadership roles in emergency management. It offers invaluable experience, mentorship, and networking opportunities.

Please visit [HERricane NYC Program](#).

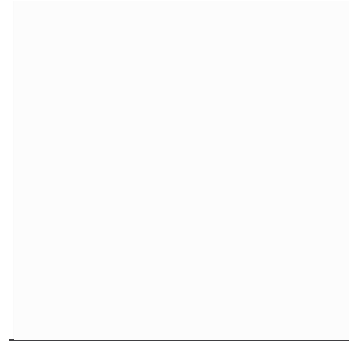
Applications must be submitted by **June 14, 2024**.

Contact: If you have any questions, feel free to reach out to HERricane@oem.nyc.gov.

Thank you for your help in spreading the word and supporting this important program! Together, we can make a difference by inspiring the next generation of female leaders in emergency management.

Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



Send Us Your Photos!



*Please continue to share **an and all** photos and videos from your NYC CERT events at on.nyc.gov/CERTupload*

Please note **Date (including year), Borough, Division (or team), Event, members included (if available)**.

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

Gracie Mansion Reception Support



The Mayor's Office for Special Projects and Community Events (MOSPCE) request CERT support with pedestrian and line traffic management at the following events:

LGBQ+ Pride

[Registration | Thurs, June 13, 2024 5:30PM](#)

Juneteenth Celebration

[Registration | Tues, June 18, 2024 5:30PM](#)

NYC Junior Ambassador Program

[Registration | Tues, June 25, 2024 9AM](#)

Caribbean Heritage

[Registration | Thurs, June 27, 2024 5:30PM](#)



NY Philharmonic Van Cortlandt Park

NYC CERT will provide assistance with traffic control and pedestrian management alongside the Van Cortlandt Park Alliance and The 50th Precinct. CERT will have a Ready NY literature distribution and recruitment table.

[Registration | Tues, June 11, 2024 6PM](#)

CERT Recruitment Event at Peninsula Queens Library in Rockaway Beach

NYC CERT volunteers were invited to a table at the Peninsula Queens Library Career & Resource Fair on Wednesday, June 12th, from 11 AM to 3PM. Come out and join CERT Staff to help build up membership in this focus area where flooding is always an issue.

[Registration | Wed, June 12th 11 AM - 3 PM](#)





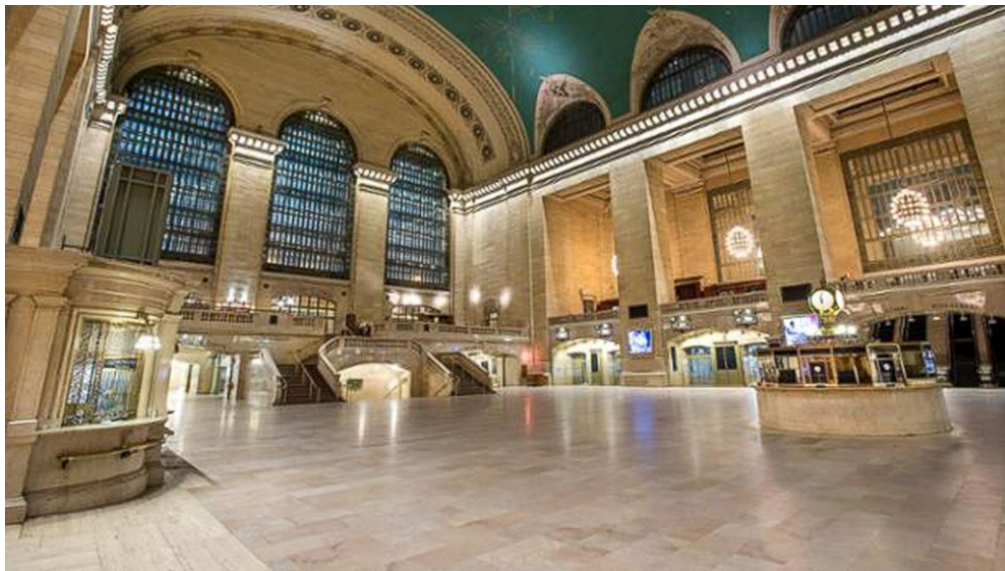
Kowteff's 14th Annual Juneteenth Celebration

NYC CERT was requested to support the Kowteff School of African Dance. They will assist with pedestrian traffic, support functions and pedestrian traffic control.

[Registration | Sat, June 15, 2024 12PM](#)

****New Date****

Grand Central Station Full Scale Exercise Support Evening of July 12 -13



Tentatively on the evening of July 12th, Grand Central Terminal will be closed for a full scale exercise. In past years, NYC CERT volunteers' participation helped to make the exercise a success. Volunteers can serve in a number of roles including live victims.

This form is to gauge interest from NYC CERT to determine if this is a role that interests our members. Depending on the response to this form, the decision will be made as to whether or not NYC CERT supports, so if you interested please click below!!

[CLICK HERE TO COMPLETE THE FORM](#)



Brooklyn Cyclones Preparedness Events

The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided. Game times vary by date.

[Registration | Sun, June 22, 2024 5:30PM](#)

[Registration | Fri, August 9, 2024 6:30PM](#)

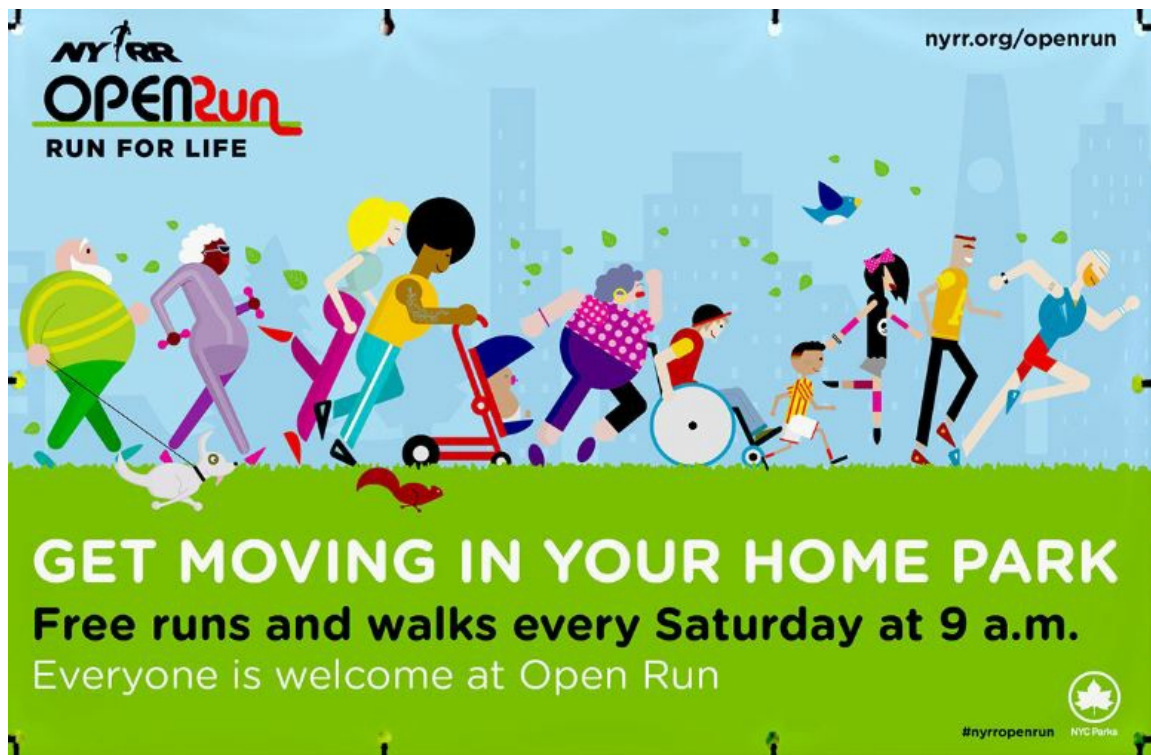
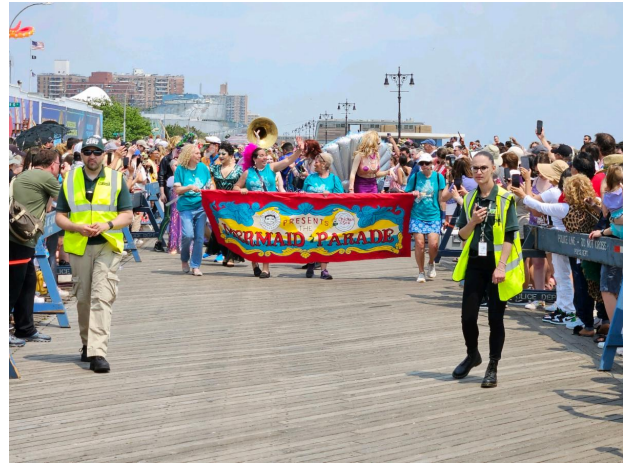
[Registration | Sun, August 25, 2024 1:30PM](#)

[Registration | Mon, July 1, 2024 6:30PM](#)

Coney Island Mermaid Parade

NYPD 60th Pct, Community Affairs Division, request CERT to assist with pedestrian and vehicular traffic management.

[Registration | Sat, June 22, 2024 11:30AM](#)



NY Road Runners (NYRR) Open Runs Preparedness Events

NYRR shared several Open Run events with NYC CERT for staffing in June and July. CERTs are being requested to distribute Ready NY emergency preparedness literature and discuss pet preparedness with event attendees. Check out the dates below and register through the links provided.

Shift is 8:30am – 11am for all dates.



Inwood Hill Park Support:

[Registration | Sat, June 22, 2024 8:30AM](#)

Crocheron Park Support:

[Registration | Sat June 29, 2024 8:30AM](#)

Highland Park Support:

[Registration | Sat, July 14, 2024 8:30AM](#)

Conference House Park Support:

Highland Park Support:



July 4th Nathan's Hot Dog Eating Contest in Coney Island

CERT members will assist with traffic and crowd management.

[Registration | Thurs, July 4, 2024 10AM](#)

July 4th Coney Island Fireworks

CERT members have been asked to help support the 60th Precinct with crowd management and traffic control before and after the fireworks show.

[Registration | Thurs, July 4, 2024 8PM](#)



2024 National Access and Functional Needs Symposium

National AFN Symposium

Highlighting forward-leaning, inclusive, innovative practices in emergency management

July 11-12, 2024

12-3 PM ET Daily

Organizers

IAEM
International Association of Emergency Managers

Cal OES
GOVERNOR'S OFFICE OF EMERGENCY SERVICES

COLORADO
Division of Homeland Security & Emergency Management
Department of Public Safety

NYU

Sponsors

American Red Cross

BIGCITY
emergency managers

The California Governor's Office of Emergency Services (Cal OES), the International Association of Emergency Managers (IAEM), the Colorado Division of Homeland Security and Emergency Management (CDHSEM), and New York University (NYU) are hosting the two, half-day, online National AFN Symposium to highlight forward-leaning, inclusive, innovative practices in emergency management.

The National AFN Symposium will bring the disability community together with emergency managers, disaster planners, and first responders from across the country in an online forum to foster an environment of trust and understanding vital to advancing the mission of access and functional needs throughout the nation.

[Registration | July 11, 2024 and July 12, 2024 12PM - 3PM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

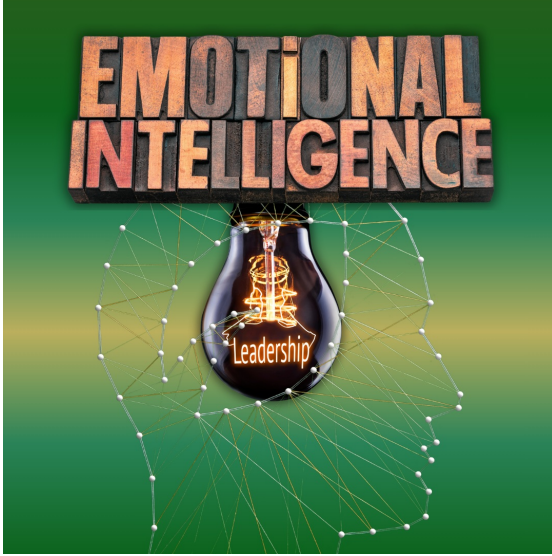
[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

Advanced Training: Emotional Intelligence: Be an Effective Team Member and Leader

Learn the tools and techniques to upgrade your ability to navigate life, CERT duties, connecting with your communities and enhance your team as an effective

member and leader.



[Registration | Wed, June 12, 2024 6:30PM](#)

Point to Point Radio Training

Student Pre-Requisite

All interested members must complete and send their certificate of completion for IS-242 Effective Communications to certtraining@oem.nyc.gov by Wednesday, June 26th.

Learning Objectives

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)



[Registration | Sat June 29, 2024 9 AM](#)

NYC CERT VOLUNTEER ACTIVITY

Gracie Mansion Jewish Heritage Reception



On May 29, 2024, CERT supported the Gracie Mansion Conservatory as they celebrated Jewish Heritage. They assisted with pedestrian traffic and line management. They took a photo opportunity with NYCCEM's Assistant Commissioner, Ira Tannenbaum.

CERT at L'ag b'oemer Street Fair Celebration



CERT set up an emergency preparedness and recruitment table in Boro Park on May 26, 2024. They brought vital information about being prepared for emergencies and engaged with the local community at the L'ag b'oemer Street Fair Celebration.



CERT at United Senior Center 50th Anniversary Celebration



CERT stationed an emergency preparedness and recruitment table out side the United Senior Center on May 17, 2024. They engaged with the aging community and local pedestrians and presented preparedness literature and tips.

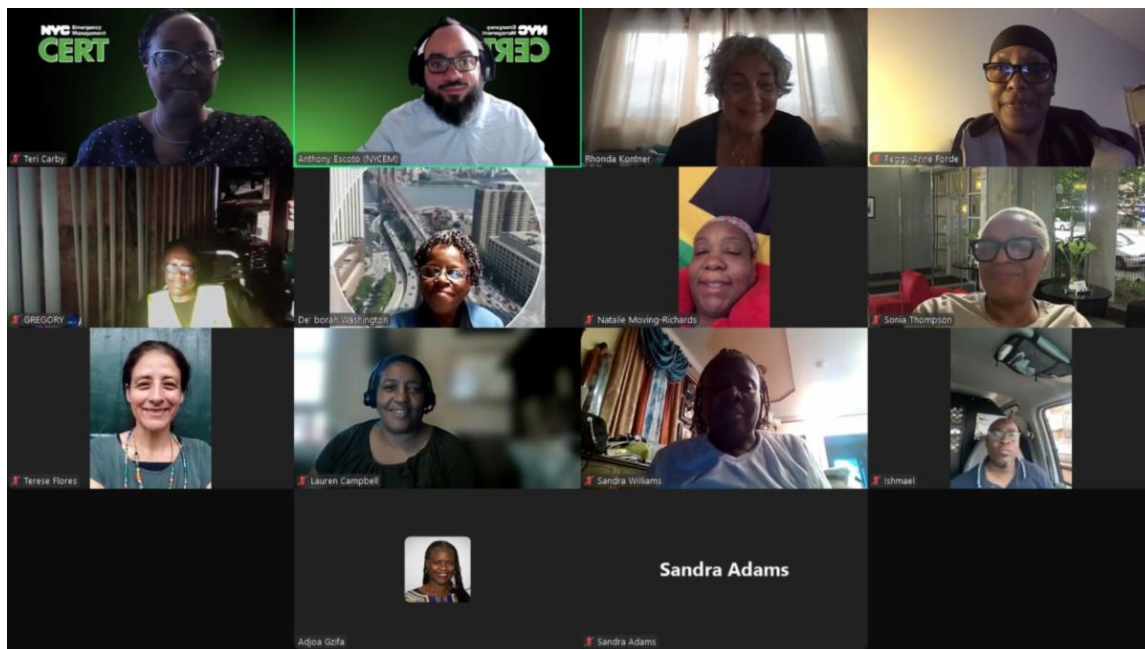
CERT at Holy Family Corpus Christi



On June 2, 2024, CERT assisted Holy Family Church with the 2024 Corpus Christi Procession. They assisted with perimeter safety for the marchers. Brooklyn Borough President, Elba Martinez, reported Father Yvon expressed thanks to CERT for walking them in the streets, for keeping them safe from the traffic, and for their patience in

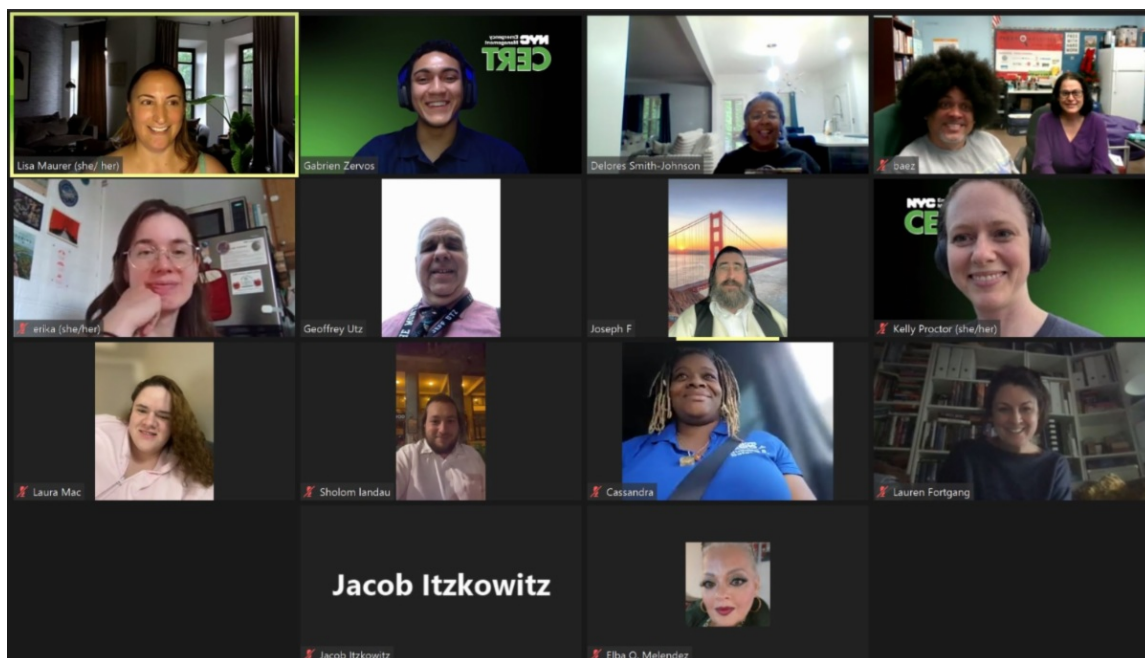
helping to cross those that walked slower than the procession. He invited CERT back for the 2025 Corpus Christi Procession.

Queens Division 6 Monthly Team Meeting



On June 3, 2024, Queens Division 6 held their monthly team meeting. They planned a budget to add assets that will enhance the division's communications, discussed potential Ready NY tabling opportunities, requested assistance from NYCEM with recruitment, and resolved team issues. The division planned for more community engagement.

Brooklyn Division 1 Monthly Team Meeting



On May 29th, Brooklyn Division 1 held their monthly team meeting. Through the duration of the virtual meeting, topics such as attending community meetings within their area, online FEMA trainings, and future planned deployments were delineated. The monthly activities the division members were engaged in were also discussed along with some announcements regarding the transition of leadership roles within the division.

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

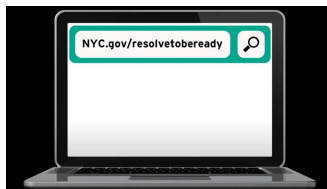
NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.

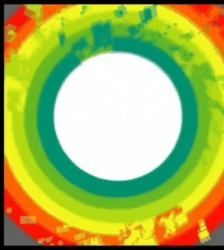


Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).

[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the

hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPPELO
Director
Volunteer Programs



ANTHONY ESCOTO
Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



AMY JOY ROBATEAU
AmeriCorps
Member



JAZMIN THOMAS
Specialist
CERT Training



Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

CERT Pick-up
(In-Person)

NYC CERT
Operations

Advanced
Training

Exercises
& Tabletops

General
Questions

CERT ID
Questions

Leadership
Interest

Borough
Discussion

Division
Discussion



NYC Emergency Management | nyc.gov/emergencymanagement
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