

Citywide Average Wait Times

Center Number	Center Name	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25
Benefits Access Centers														
64	Boerum Hill	1:12	1:14	1:14	1:18	1:40	1:23	1:40	1:56	1:53	1:54	1:39	1:44	1:35
66	Bushwick	1:09	1:05	1:03	1:13	1:36	1:25	1:37	2:12	1:57	2:18	1:42	1:46	1:50
17	FSCC Bronx	0:51	0:47	0:45	0:29	0:18	0:40	1:06	0:50	0:35	0:30	0:37	0:38	0:43
17	FSCC Jamaica	0:33	0:31	0:38	0:38	0:40	0:36	0:35	0:41	0:51	0:52	0:49	0:41	0:36
17	FSCC Queens	0:18	0:16	0:16	0:19	0:18	0:24	0:26	0:27	0:28	0:47	0:27	0:25	0:23
67	Clinton Hill	1:51	1:49	2:10	2:06	2:01	2:00	1:59	2:26	2:43	3:01	2:15	2:11	2:00
45	Concourse	0:46	0:50	0:54	0:56	1:13	1:20	1:19	1:58	2:17	2:23	1:30	1:10	1:13
63	Coney Island	1:28	1:13	1:01	1:10	1:14	1:34	1:33	1:42	1:42	1:34	1:17	1:13	1:15
46	Crotona	1:13	1:02	0:50	0:59	1:04	1:05	1:18	1:26	1:37	1:43	1:14	1:34	1:22
35	Dyckman	0:54	0:53	0:59	1:18	1:17	1:20	1:31	1:50	1:49	1:40	1:24	1:40	1:29
23	East End	0:56	1:00	0:51	0:52	0:53	1:09	1:09	1:26	1:15	1:10	1:04	0:59	0:48
44	Fordham	0:48	0:52	0:51	0:57	1:06	1:10	1:14	1:35	1:39	1:41	1:35	1:33	1:33
40	Hunts Point	1:49	1:49	1:43	1:07	1:41	1:35	1:19	1:41	1:25	1:46	1:29	1:17	1:14
54	Jamaica	1:49	1:49	1:56	2:11	2:08	2:21	1:57	2:24	2:15	2:22	1:46	1:57	1:32
13	Lower Manhattan	1:13	1:02	0:50	0:49	0:59	0:57	1:08	1:25	1:21	1:17	1:06	1:15	1:13
53	Queens	1:41	1:32	1:39	1:24	1:19	1:33	1:33	1:54	1:38	1:39	1:35	1:20	1:08
47	Refugee ²													1:04
99	Richmond	1:05	1:21	1:22	1:39	1:35	1:58	2:17	2:42	2:11	2:22	1:45	1:52	1:18
38	Rider	0:59	0:56	1:07	1:17	1:27	1:20	1:32	1:47	1:41	1:30	1:19	1:28	1:17
79	Rockaway	0:53	0:35	0:38	0:40	0:46	1:00	0:58	1:34	1:19	1:19	1:12	1:04	1:06
18	St. Nicholas	0:38	0:30	0:41	0:40	0:46	0:47	1:08	1:32	1:12	1:04	0:36	0:47	0:59
	Total Monthly Average CA	0:58	0:57	0:57	0:58	1:03	1:07	1:01	1:14	1:11	1:13	1:00	0:59	0:57
		Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25
NCA SNAP Centers														
S45	Concourse ¹	0:46												
S22	Coney Island	0:29	0:28	0:23	0:22	0:20	0:21	0:21	0:30	0:57	1:08	1:03	0:50	0:38
S46	Crotona	0:28	0:32	0:28	0:34	0:40	0:33	0:40	0:55	0:46	1:08	1:09	0:41	0:48
S13	Washington Heights	0:32	0:24	0:21	0:25	0:31	0:36	0:22	0:32	0:50	0:40	0:46	0:44	0:42
S02	East End	0:33	0:25	0:28	0:32	1:09	0:43	0:56	0:57	1:14	1:31	1:02	0:37	1:02
S28	East New York	0:10	0:07	0:11	0:12	0:12	0:14	0:11	0:14	0:14	0:14	0:16	0:11	0:14
S40	Hunts Point	0:46	0:25	0:52	0:33	0:33	0:23	0:29	0:36	0:47	1:11	0:35	0:31	0:22
S54	Jamaica	0:31	0:28	0:19	0:22	0:14	0:19	0:15	0:16	0:16	0:32	0:33	0:28	0:17
S53	Queens	0:24	0:25	0:27	0:26	0:22	0:26	0:22	0:19	0:22	0:21	0:26	0:26	0:23
S99	Richmond	0:12	0:11	0:14	0:14	0:13	0:16	0:10	0:15	0:15	0:18	0:15	0:15	0:09
S79	Rockaway	0:14	0:12	0:11	0:11	0:12	0:11	0:12	0:13	0:12	0:14	0:14	0:12	0:13
S21	Williamsburg	0:20	0:19	0:19	0:19	0:26	0:24	0:29	0:32	0:33	0:36	0:33	0:30	0:19
	Total Monthly Average NCA SNAP	0:20	0:17	0:18	0:18	0:21	0:19	0:16	0:20	0:24	0:30	0:24	0:19	0:16
	Citywide Monthly Average Wait Time	0:49	0:48	0:49	0:49	0:54	0:57	0:53	1:04	1:01	1:04	0:52	0:51	0:48

¹ As of March 2024, Concourse SNAP center will no longer be included in wait time reporting as it is now a HASA center.

² Refugee Benefits Access Center reopened in February 2025