

Human Resources Administration

Department of Homeless Services

Gary P. Jenkins Commissioner Honorable Eric Adams

Mayor of the City of New York

City Hall

150 Greenwich Street New York, NY 10007 New York, NY 10007

929 221 7315

Honorable Adrienne Adams

Speaker

New York City Council

City Hall

New York, NY 10007

Re: HIV/AIDS Services Administration

Quarterly Performance Report FY 22.2 (October – December 2021)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for October through December 2021. We welcome any questions.

Sincerely,

Gary P. Jenkins

# The City of New York Human Resources Administration

# HIV/AIDS SERVICES ADMINISTRATION

# QUARTERLY PERFORMANCE REPORT

**FY 22.2** 

October—December 2021



Eric Adams Mayor

Gary Jenkins Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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# HIV/AIDS Services Administration Quarterly Performance Report October—December 2021

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to SNAP, Cash Assistance, Medicaid, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in FY 22, July through December 2021, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

HIV/AIDS Services Administration, QPR FY 22.2 Page 3

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# Caseload and Client Data

	Total for FY	FY 22 To
Admission Statistics <sup>1</sup>	22.2	Date
Information and Referral Inquiries at ServiceLine	3,816	7,150
Applications Received	1,119	1,908
Applications Ineligible: Did Not Meet Medical Criteria	40	57
Applications Pending	99	187
Applications Withdrawn By Referral Source	74	107
Applications Eligible	906	1,557
Cases Reopened	558	965
Cases Assigned	1,032	1,766
Cases Closed	1,641	2,426

	Cases Served
	@ FY 22.2
Numbers Served	End
Cases <sup>2</sup>	33,675
Clients <sup>3</sup>	34,135
ACMs <sup>4</sup>	9,267
Total persons served by HASA	43,402

	Cases Served	
	@ FY 22.2	% of All
Cases By Unit Type	End	Cases
Single Cases	30,798	91.5%
Family Cases	2,857	8.5%
Prison (Assignment upon prison release)	20	0.1%
Total Cases	33,675	100.0%

<sup>&</sup>lt;sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>&</sup>lt;sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>&</sup>lt;sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>&</sup>lt;sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

# **Cases By Field Center**

#### Cases Served @ FY 22.2 End

		% of All		% of
	Family	Family Cases	Overall	All Cases
Amsterdam	156	5.5%	3033	9.0%
Brownsville	489	17.1%	3805	11.3%
Coney Island	145	5.1%	1883	5.6%
Crotona	211	7.4%	2231	6.6%
Grand Concourse	292	10.2%	2750	8.2%
Greenwood	377	13.2%	4745	14.1%
Hamilton	146	5.1%	2618	7.8%
Housing Placement Unit	28	1.0%	218	0.6%
Jerome	262	9.2%	2377	7.1%
Kingsbridge	437	15.3%	4632	13.8%
Queensboro	218	7.6%	3164	9.4%
Staten Island	85	3.0%	843	2.5%
Waverly	6	0.2%	1370	4.1%
In ServiceLine (pending assignment)	0	0.0%	6	0.0%
Total Cases	2,852	100.0%	33,675	100.0%

	Adult	s	Child (17 and t	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 22.2 End	% of All Clients	Active Clients @ FY 22.2 End
Males	67.2%	22,953	0.0%	16
Females	32.7%	11,147	0.1%	19
Subtotal	99.9%	34,100	0.1%	35
Total Clients		34,135		

Clients By Borough of Residence	Clients Served @ FY 22.2 End	% of All Clients
Bronx	13,497	39.5%
Brooklyn	9,865	28.9%
Manhattan	6,740	19.7%
Queens	3,152	9.2%
Staten Island	860	2.5%
Unknown	21	0.1%
Total Clients	34,135	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 22.2 End	% of All Clients
African-American	18,523	54.3%
Latino	10,839	31.8%
White	3,166	9.3%
Asian/Pacific Islander/Native American	348	1.0%
Unknown/Not Reported	1,259	3.7%
Total Clients	34,135	100.0%

# Financial Assistance

BENEFITS	Active	
SUMMARY	Cases @	
	FY 22.2	% of All
Number of Cases Receiving:	End	Cases
Rental Assistance		
Standard Rental Assistance	354	1.1%
Enhanced Rental Assistance	460	1.4%
Above Enhanced Rental Assistance	17,993	53.4%
Total receiving rental assistance	18,807	55.8%
Temporary Assistance to Needy Families (TANF)	1,527	4.5%
Safety Net (SN)	25,581	76.0%
Total receiving PA cash assistance	27,108	80.5%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	8,300	24.3%
Social Security Disability (SSD)	3,670	10.8%
Receiving both SSI & SSD	2,060	6.0%
Veterans Administration Benefits (VA)	127	0.4%
Total receiving SSI,SSD,VA benefits	12,097	35.4%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

# Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 22.2	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	25	15	29	3	0	4	57	114	247
Brownsville	29	23	16	5	4	2	71	104	254
Coney Island	16	5	4	2	7	2	23	62	121
Crotona	39	4	22	1	1	2	37	84	190
<b>Grand Concourse</b>	46	14	25	8	12	2	74	108	289
Greenwood	34	13	6	2	4	2	18	58	137
Hamilton	64	10	9	3	2	6	40	121	255
Jerome	30	9	7	3	2	2	45	66	164
Kingsbridge	52	12	7	11	6	7	76	110	281
Queensboro	39	5	12	2	0	1	26	85	170
Staten Island	10	2	0	2	0	0	6	41	61
Waverly	16	10	6	1	4	2	22	63	124
Total	400	122	143	43	42	32	495	1016	2,293

Cash Assistance Data By Center Cases Closed In Error/Days to Re-open <sup>8</sup>

FY 22.2	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	13	5	0	0	0	0	0	18
Brownsville	14	4	1	0	1	0	0	20
Coney Island	9	0	2	0	0	0	0	11
Crotona	11	4	0	0	0	0	0	15
Grand Concourse	19	2	1	0	0	0	0	22
Greenwood	6	0	2	1	0	0	0	9
Hamilton	16	9	1	1	0	0	1	28
Jerome	10	4	2	2	0	0	0	18
Kingsbridge	23	9	5	4	0	0	0	41
Queensboro	11	7	3	1	0	0	0	22
Staten Island	2	1	0	1	0	0	0	4
Waverly	11	4	0	1	1	0	0	17
Total	145	49	17	11	2	0	1	225

**Amsterdam: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	85	19	39
16 to 30 days	17	19	30
31 to 45 days	7	9	17
46 to 65 days	1	1	13
66 to 75 days	0	0	0
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	26	24
1 to 5 days	9	8
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	23	24
16 to 30 days	1	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	15
16 to 30 days	0	13
31 to 45 days	4	17
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	1	0

**Brownsville: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	80	15	40
16 to 30 days	15	28	22
31 to 45 days	6	14	13
46 to 65 days	0	1	12
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	26	20
1 to 5 days	2	0
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	37	17
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	12
16 to 30 days	3	8
31 to 45 days	13	28
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	50	19	23
16 to 30 days	5	7	12
31 to 45 days	0	4	6
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	6
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	14	8
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	0	5
31 to 45 days	1	6
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	0	0

**Crotona: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	61	11	40
16 to 30 days	4	14	13
31 to 45 days	5	9	4
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	26	15
1 to 5 days	3	10
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	33	20
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	7
16 to 30 days	0	6
31 to 45 days	2	11
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

**Grand Concourse: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	11	31
16 to 30 days	10	17	19
31 to 45 days	11	15	13
46 to 65 days	3	5	16
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	31	27
1 to 5 days	5	6
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	1

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	32	27
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	22
16 to 30 days	4	10
31 to 45 days	3	10
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

**Greenwood: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	9	33
16 to 30 days	10	11	16
31 to 45 days	8	13	16
46 to 65 days	5	6	8
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	19
1 to 5 days	0	4
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	24	21
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	8
16 to 30 days	0	4
31 to 45 days	4	18
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	11	17
16 to 30 days	17	15	21
31 to 45 days	17	17	25
46 to 65 days	1	4	10
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	10
1 to 5 days	6	7
6 to 10 days	0	2
11 to 17 days	3	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	29	21
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	6
16 to 30 days	0	2
31 to 45 days	4	24
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

**Jerome: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	9	13
16 to 30 days	12	6	13
31 to 45 days	1	4	1
46 to 65 days	1	1	16
66 to 75 days	0	0	1
76+ days	1	1	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	7	5
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	25	10
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	11
16 to 30 days	2	2
31 to 45 days	4	8
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

**Kingsbridge: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	91	19	45
16 to 30 days	18	17	37
31 to 45 days	8	9	18
46 to 65 days	1	2	6
66 to 75 days	0	0	0
76+ days	1	0	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	50	42
1 to 5 days	9	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	38	20
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	8
16 to 30 days	4	8
31 to 45 days	6	18
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	2	0

**Queensboro: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	9	28
16 to 30 days	11	12	18
31 to 45 days	5	8	6
46 to 65 days	0	3	7
66 to 75 days	1	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	31	31
1 to 5 days	7	5
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	17	23
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	10
16 to 30 days	4	10
31 to 45 days	4	17
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	4	9
16 to 30 days	1	3	2
31 to 45 days	0	1	3
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	8	8
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	13	4
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Waverly: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	16	34
16 to 30 days	7	7	19
31 to 45 days	0	3	6
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	38	32
1 to 5 days	8	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	25	13
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	7
16 to 30 days	2	4
31 to 45 days	5	9
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

**Totals for all Centers: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	701	152	352
16 to 30 days	127	156	222
31 to 45 days	68	106	128
46 to 65 days	12	24	101
66 to 75 days	1	0	3
76+ days	3	2	4

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	288	239
1 to 5 days	52	51
6 to 10 days	2	6
11 to 17 days	4	1
18+ days	1	2

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	310	208
16 to 30 days	4	16
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	111	112
16 to 30 days	20	73
31 to 45 days	50	170
46 to 65 days	5	24
66 to 75 days	1	0
76+ days	7	0

**Amsterdam: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	168	42	65
16 to 30 days	38	31	71
31 to 45 days	12	15	43
46 to 65 days	3	3	26
66 to 75 days	1	0	2
76+ days	1	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	56	51
1 to 5 days	19	23
6 to 10 days	2	4
11 to 17 days	0	0
18+ days	1	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	59	58
16 to 30 days	2	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	20
16 to 30 days	4	26
31 to 45 days	11	34
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	1	0

**Brownsville: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	164	40	85
16 to 30 days	43	58	52
31 to 45 days	19	28	43
46 to 65 days	2	4	23
66 to 75 days	0	0	0
76+ days	1	0	3

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	55	42
1 to 5 days	11	12
6 to 10 days	0	3
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	94	68
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	28	26
16 to 30 days	6	22
31 to 45 days	20	55
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	98	28	56
16 to 30 days	15	13	24
31 to 45 days	0	6	15
46 to 65 days	1	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
6 5		'
Same Day	17	10
1 to 5 days	2	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	34	23
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	8
16 to 30 days	4	12
31 to 45 days	2	15
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	0	0

**Crotona: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	106	22	62
16 to 30 days	23	29	33
31 to 45 days	13	22	18
46 to 65 days	1	1	15
66 to 75 days	0	0	0
76+ days	0	0	3

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	50	30
1 to 5 days	7	18
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	57	45
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	18
16 to 30 days	2	14
31 to 45 days	6	19
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

**Grand Concourse: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	126	31	65
16 to 30 days	20	35	33
31 to 45 days	18	18	28
46 to 65 days	5	8	25
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	52	51
1 to 5 days	6	10
6 to 10 days	0	2
11 to 17 days	0	2
18+ days	1	2

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	68	49
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	32
16 to 30 days	7	19
31 to 45 days	4	20
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

**Greenwood: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	125	23	66
16 to 30 days	19	24	38
31 to 45 days	11	15	26
46 to 65 days	6	6	14
66 to 75 days	0	0	0
76+ days	0	1	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	41	32
1 to 5 days	4	9
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	45	58
16 to 30 days	2	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	16
16 to 30 days	4	11
31 to 45 days	5	35
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	99	29	36
16 to 30 days	35	36	43
31 to 45 days	25	24	41
46 to 65 days	2	7	21
66 to 75 days	1	0	3
76+ days	1	0	1

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	28	32
1 to 5 days	13	18
6 to 10 days	0	3
11 to 17 days	3	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	69	44
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	36	19
16 to 30 days	9	7
31 to 45 days	10	43
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

**Jerome: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	78	15	32
16 to 30 days	27	13	30
31 to 45 days	5	7	16
46 to 65 days	1	2	25
66 to 75 days	0	0	2
76+ days	1	1	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	17	15
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	37	30
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	20
16 to 30 days	4	8
31 to 45 days	4	16
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

**Kingsbridge: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	184	35	84
16 to 30 days	32	33	71
31 to 45 days	12	17	37
46 to 65 days	1	3	12
66 to 75 days	0	0	0
76+ days	1	0	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	94	71
1 to 5 days	18	13
6 to 10 days	1	0
11 to 17 days	2	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	67	47
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	28	16
16 to 30 days	8	15
31 to 45 days	11	30
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	2	0

**Queensboro: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	107	26	44
16 to 30 days	24	25	40
31 to 45 days	14	19	22
46 to 65 days	2	11	15
66 to 75 days	3	1	3
76+ days	0	1	3

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	55	54
1 to 5 days	20	12
6 to 10 days	5	1
11 to 17 days	0	1
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	43	54
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	11
16 to 30 days	6	18
31 to 45 days	6	23
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	22	7	12
16 to 30 days	5	6	8
31 to 45 days	1	1	4
46 to 65 days	0	1	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	11	10
1 to 5 days	3	3
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	15	11
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	2	2
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Waverly: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	85	24	46
16 to 30 days	15	14	33
31 to 45 days	2	3	10
46 to 65 days	3	1	9
66 to 75 days	1	1	3
76+ days	0	0	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	51	43
1 to 5 days	13	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	45	25
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	22
16 to 30 days	2	14
31 to 45 days	7	24
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

**Totals for all Centers: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1362	322	653
16 to 30 days	296	317	476
31 to 45 days	132	175	303
46 to 65 days	27	47	193
66 to 75 days	6	2	14
76+ days	5	3	14

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	527	441
1 to 5 days	117	130
6 to 10 days	9	13
11 to 17 days	6	5
18+ days	2	2

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	633	512
16 to 30 days	6	27
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	236	212
16 to 30 days	58	168
31 to 45 days	87	320
46 to 65 days	5	26
66 to 75 days	1	0
76+ days	7	0

**Amsterdam: Family Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	2	2	2
31 to 45 days	0	0	1
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	9	7
16 to 30 days	5	9	4
31 to 45 days	2	4	2
46 to 65 days	1	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	18	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	7
16 to 30 days	3	0
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	1	2	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Crotona: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	0	2
16 to 30 days	4	4	2
31 to 45 days	0	0	5
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Grand Concourse: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	2	2
16 to 30 days	4	1	4
31 to 45 days	1	2	0
46 to 65 days	1	3	3
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	1	18
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	2
16 to 30 days	3	1	2
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	1	3	1
31 to 45 days	1	4	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	4	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	1	2
16 to 30 days	3	0	3
31 to 45 days	0	1	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Kingsbridge: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	2
16 to 30 days	3	15	3
31 to 45 days	2	6	2
46 to 65 days	1	2	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	14	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	2	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Queensboro: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	2	2	4
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	0	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	0	4	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Totals for all Centers: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	18	22
16 to 30 days	28	43	27
31 to 45 days	6	17	15
46 to 65 days	3	7	11
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	12
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	66	32
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	14
16 to 30 days	6	6
31 to 45 days	10	41
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Amsterdam: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	6	3
16 to 30 days	4	5	3
31 to 45 days	0	0	2
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	11	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	3
16 to 30 days	0	1
31 to 45 days	4	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	20	10
16 to 30 days	5	18	5
31 to 45 days	4	5	4
46 to 65 days	1	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	36	14
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	10
16 to 30 days	5	3
31 to 45 days	3	29
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	7	3
16 to 30 days	4	5	3
31 to 45 days	1	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	6	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	6
16 to 30 days	2	7
31 to 45 days	0	0
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

**Crotona: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	8	4
16 to 30 days	5	9	2
31 to 45 days	0	4	5
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	10
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	1	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Grand Concourse: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	2	5
16 to 30 days	7	6	6
31 to 45 days	2	5	1
46 to 65 days	1	3	3
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	11	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	8
16 to 30 days	0	0
31 to 45 days	1	22
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	2
16 to 30 days	3	5	3
31 to 45 days	2	0	3
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	17	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	1
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	1
16 to 30 days	1	5	1
31 to 45 days	2	4	2
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	10	9
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	2
31 to 45 days	5	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	6	3
16 to 30 days	4	7	3
31 to 45 days	1	1	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	3
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Kingsbridge: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	4	2
16 to 30 days	4	18	6
31 to 45 days	2	12	3
46 to 65 days	1	2	3
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	15	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	11
31 to 45 days	2	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

# **Queensboro: Family Cases**

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	2	1
16 to 30 days	4	6	5
31 to 45 days	2	0	4
46 to 65 days	0	0	0
66 to 75 days	1	0	1
76+ days	0	0	2

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	6
16 to 30 days	1	4
31 to 45 days	1	3
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	0	4	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Totals for all Centers: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	59	34
16 to 30 days	41	88	38
31 to 45 days	16	31	30
46 to 65 days	3	9	17
66 to 75 days	1	0	3
76+ days	0	0	3

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	15
1 to 5 days	2	4
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	123	56
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	44
16 to 30 days	11	33
31 to 45 days	17	87
46 to 65 days	1	8
66 to 75 days	0	0
76+ days	0	0

#### **Number of Days from Initial Request to Completed Application**

# **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	873	11	1	0	0	885
Ongoing Rent	607	10	1	0	0	618
Rent Increase	1182	7	0	0	0	1189
Establishment of Home	534	4	1	0	0	539
Clothing	92	3	0	0	0	95
Client Share Rent Arrears	778	12	0	0	0	790
Miscellaneous	575	8	0	0	0	583
Work Opp & Trans Bens	88	3	0	0	0	91
Moving Expenses	71	4	0	0	0	75
Storage Fees	183	4	0	0	0	187
Grand Total	4,983	66	3	0	0	5052

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	2	0	0	0	75
Ongoing Rent	66	2	0	0	0	68
Rent Increase	62	0	0	0	0	62
Establishment of Home	35	1	0	0	0	36
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	60	2	0	0	0	62
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	4	2	0	0	0	6
Storage Fees	40	2	0	0	0	42
Subtotal	403	13	0	0	0	416

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	2	0	0	0	127
Ongoing Rent	82	1	0	0	0	83
Rent Increase	146	0	0	0	0	146
Establishment of Home	42	0	0	0	0	42
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	124	0	0	0	0	124
Miscellaneous	84	0	0	0	0	84
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	21	0	0	0	0	21
Storage Fees	20	0	0	0	0	20
Subtotal	669	3	0	0	0	672

# Number of Days from Initial Request to Completed Application

#### **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	0	0	0	0	37
Ongoing Rent	43	0	0	0	0	43
Rent Increase	91	0	0	0	0	91
Establishment of Home	22	0	0	0	0	22
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	33	0	0	0	0	33
Miscellaneous	35	0	0	0	0	35
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	7	0	0	0	0	7
Storage Fees	7	0	0	0	0	7
Subtotal	282	0	0	0	0	282

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	0	0	0	0	77
Ongoing Rent	64	0	0	0	0	64
Rent Increase	106	0	0	0	0	106
Establishment of Home	62	0	0	0	0	62
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	55	0	0	0	0	55
Miscellaneous	52	0	0	0	0	52
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	15	0	0	0	0	15
Subtotal	445	0	0	0	0	445

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	0	0	0	0	52
Ongoing Rent	53	0	0	0	0	53
Rent Increase	105	0	0	0	0	105
Establishment of Home	35	0	0	0	0	35
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	76	0	0	0	0	76
Miscellaneous	45	1	0	0	0	46
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	4	0	0	0	0	4
Storage Fees	6	0	0	0	0	6
Subtotal	391	1	0	0	0	392

# **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	1	0	0	0	56
Ongoing Rent	47	0	0	0	0	47
Rent Increase	102	0	0	0	0	102
Establishment of Home	19	0	0	0	0	19
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	57	1	0	0	0	58
Miscellaneous	64	1	0	0	0	65
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	7	0	0	0	0	7
Storage Fees	28	0	0	0	0	28
Subtotal	394	4	0	0	0	398

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	1	0	0	0	53
Ongoing Rent	66	0	0	0	0	66
Rent Increase	73	1	0	0	0	74
Establishment of Home	42	0	0	0	0	42
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	54	0	0	0	0	54
Miscellaneous	29	1	0	0	0	30
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	2	2	0	0	0	4
Storage Fees	10	0	0	0	0	10
Subtotal	340	5	0	0	0	345

#### **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	0	1	0	0	33
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	0	1	0	0	15
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	21	1	0	0	0	22
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	73	1	2	0	0	76

# Number of Days from Initial Request to Completed Application

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	0	0	0	0	57
Ongoing Rent	29	0	0	0	0	29
Rent Increase	115	0	0	0	0	115
Establishment of Home	41	0	0	0	0	41
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	91	0	0	0	0	91
Miscellaneous	41	0	0	0	0	41
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	0	0	0	0	0	0
Storage Fees	12	0	0	0	0	12
Subtotal	408	0	0	0	0	408

#### **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	139	1	0	0	0	140
Ongoing Rent	53	0	1	0	0	54
Rent Increase	154	1	0	0	0	155
Establishment of Home	93	0	0	0	0	93
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	103	1	0	0	0	104
Miscellaneous	91	2	0	0	0	93
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	7	0	0	0	0	7
Storage Fees	16	1	0	0	0	17
Subtotal	683	7	1	0	0	691

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	1	0	0	0	95
Ongoing Rent	66	6	0	0	0	72
Rent Increase	143	5	0	0	0	148
Establishment of Home	70	0	0	0	0	70
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	83	6	0	0	0	89
Miscellaneous	44	2	0	0	0	46
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	17	0	0	0	0	17
Subtotal	531	20	0	0	0	551

# Number of Days from Initial Request to Completed Application

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	1	0	0	0	28
Ongoing Rent	18	0	0	0	0	18
Rent Increase	55	0	0	0	0	55
Establishment of Home	17	1	0	0	0	18
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	23	1	0	0	0	24
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	1	0	0	0	4
Subtotal	162	6	0	0	0	168

# <u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	2	0	0	0	55
Ongoing Rent	19	1	0	0	0	20
Rent Increase	30	0	0	0	0	30
Establishment of Home	42	2	0	0	0	44
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	18	1	0	0	0	19
Miscellaneous	16	0	0	0	0	16
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	0	0	0	0	6
Storage Fees	8	0	0	0	0	8
Subtotal	202	6	0	0	0	208

#### Number of Days from Completed Application to Approval or Denial

Total for all Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	797	108	6	0	1	912
Ongoing Rent	567	65	2	0	1	635
Rent Increase	1,162	41	3	0	0	1206
Establishment of Home	486	75	6	1	1	569
Clothing	78	9	0	0	0	87
Client Share Rent Arrears	685	56	3	0	0	744
Miscellaneous	544	36	2	0	1	583
Work Opp & Trans Bens	65	34	1	0	0	100
Moving Expenses	63	7	0	1	0	71
Storage Fees	172	13	1	0	0	186
Grand Total	4,619	444	24	2	4	5093

# **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	9	1	0	0	72
Ongoing Rent	55	13	1	0	1	70
Rent Increase	62	1	1	0	0	64
Establishment of Home	26	7	1	0	0	34
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	53	6	0	0	0	59
Miscellaneous	40	6	0	0	0	46
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	36	4	0	0	0	40
Subtotal	354	48	4	0	1	407

Brownsville	е
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	115	9	0	0	0	124
Ongoing Rent	74	4	0	0	0	78
Rent Increase	148	1	0	0	0	149
Establishment of Home	39	2	1	0	0	42
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	116	3	0	0	0	119
Miscellaneous	79	4	0	0	0	83
Work Opp & Trans Bens	9	3	0	0	0	12
Moving Expenses	18	2	0	0	0	20
Storage Fees	20	0	0	0	0	20
Subtotal	635	28	1	0	0	664

# **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	1	0	0	1	36
Ongoing Rent	43	1	0	0	0	44
Rent Increase	87	2	0	0	0	89
Establishment of Home	17	2	0	0	1	20
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	28	1	0	0	0	29
Miscellaneous	36	1	0	0	1	38
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	7	0	0	0	0	7
Storage Fees	7	0	0	0	0	7
Subtotal	265	9	0	0	3	277

Crotona
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	10	0	0	0	82
Ongoing Rent	68	2	0	0	0	70
Rent Increase	107	2	0	0	0	109
Establishment of Home	61	3	0	0	0	64
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	52	2	0	0	0	54
Miscellaneous	49	1	0	0	0	50
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	8	0	0	0	0	8
Storage Fees	14	0	0	0	0	14
Subtotal	437	21	0	0	0	458

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	6	0	0	0	56
Ongoing Rent	48	5	0	0	0	53
Rent Increase	104	6	0	0	0	110
Establishment of Home	33	5	0	0	0	38
Clothing	3	3	0	0	0	6
Client Share Rent Arrears	74	4	0	0	0	78
Miscellaneous	43	2	0	0	0	45
Work Opp & Trans Bens	3	5	0	0	0	8
Moving Expenses	2	1	0	0	0	3
Storage Fees	7	1	0	0	0	8
Subtotal	367	38	0	0	0	405

#### **Number of Days from Completed Application Approval or Denial**

#### **Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	7	0	0	0	64
Ongoing Rent	55	4	1	0	0	60
Rent Increase	108	2	0	0	0	110
Establishment of Home	25	1	0	0	0	26
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	56	4	0	0	0	60
Miscellaneous	64	3	0	0	0	67
Work Opp & Trans Bens	9	2	0	0	0	11
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	1	0	0	0	26
Subtotal	409	24	1	0	0	434

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	6	1	0	0	56
Ongoing Rent	52	10	0	0	0	62
Rent Increase	61	12	0	0	0	73
Establishment of Home	39	8	1	0	0	48
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	38	10	0	0	0	48
Miscellaneous	25	6	0	0	0	31
Work Opp & Trans Bens	2	1	1	0	0	4
Moving Expenses	1	0	0	1	0	2
Storage Fees	8	3	0	0	0	11
Subtotal	282	57	3	1	0	343

#### **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	1	0	0	0	32
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	0	0	0	0	14
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	21	1	0	0	0	22
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1
Subtotal	71	2	0	0	0	73

# Number of Days from Completed Application Approval or Denial

#### <u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	58	4	0	0	0	Total
Ongoing Rent	27	2	0	0	0	29
Rent Increase	114	3	0	0	0	117
Establishment of Home	40	4	0	0	0	44
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	83	6	0	0	0	89
Miscellaneous	41	0	0	0	0	41
Work Opp & Trans Bens	10	10	0	0	0	20
Moving Expenses	2	0	0	0	0	2
Storage Fees	12	0	0	0	0	12
Subtotal	395	29	0	0	0	424

#### **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	127	14	1	0	0	142
Ongoing Rent	52	0	0	0	0	52
Rent Increase	149	3	1	0	0	153
Establishment of Home	86	9	0	1	0	96
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	91	2	2	0	0	95
Miscellaneous	89	4	1	0	0	94
Work Opp & Trans Bens	11	8	0	0	0	19
Moving Expenses	7	0	0	0	0	7
Storage Fees	17	1	0	0	0	18
Subtotal	638	41	5	1	0	685

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	14	1	0	0	98
Ongoing Rent	68	8	0	0	0	76
Rent Increase	144	7	0	0	0	151
Establishment of Home	62	11	1	0	0	74
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	71	10	0	0	0	81
Miscellaneous	40	6	0	0	0	46
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	4	1	0	0	0	5
Storage Fees	18	0	0	0	0	18
Subtotal	496	60	2	0	0	558

#### **Number of Days from Completed Application Approval or Denial**

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	7	0	0	0	28
Ongoing Rent	11	7	0	0	0	18
Rent Increase	53	0	0	0	0	53
Establishment of Home	12	4	1	0	0	17
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	17	1	0	0	0	18
Miscellaneous	7	1	0	0	0	8
Work Opp & Trans Bens	7	2	0	0	0	9
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	0	0	0	0	3
Subtotal	135	23	1	0	0	159

#### **Waverly**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	20	2	0	0	60
Ongoing Rent	13	9	0	0	0	22
Rent Increase	25	2	1	0	0	28
Establishment of Home	32	19	1	0	0	52
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	5	7	1	0	0	13
Miscellaneous	10	1	1	0	0	12
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	1	3	0	0	0	4
Storage Fees	4	3	1	0	0	8
Subtotal	135	64	7	0	0	206

#### **Number of Days from Approval to Provision of Benefits**

#### **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	541	48	7	0	0	596
Ongoing Rent	193	91	13	2	0	299
Rent Increase	401	166	29	1	0	597
Establishment of Home	381	32	3	0	0	416
Clothing	41	6	0	0	0	47
Client Share Rent Arrears	431	52	2	0	0	485
Miscellaneous	411	32	1	0	0	444
Work Opp & Trans Bens	42	10	2	0	0	54
Moving Expenses	43	4	0	0	0	47
Storage Fees	101	7	0	0	0	108
Grand Total	2,585	448	57	3	0	3,093

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	2	1	0	0	43
Ongoing Rent	9	20	4	0	0	33
Rent Increase	10	10	5	0	0	25
Establishment of Home	22	2	0	0	0	24
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	30	1	0	0	0	31
Miscellaneous	34	1	0	0	0	35
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	22	3	0	0	0	25
Subtotal	181	40	10	0	0	231

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	1	0	0	0	70
Ongoing Rent	47	4	0	0	0	51
Rent Increase	104	9	0	0	0	113
Establishment of Home	33	1	0	0	0	34
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	87	7	0	0	0	94
Miscellaneous	62	10	0	0	0	72
Work Opp & Trans Bens	6	1	0	0	0	7
Moving Expenses	14	2	0	0	0	16
Storage Fees	15	1	0	0	0	16
Subtotal	443	36	0	0	0	479

#### **Number of Days from Approval to Provision of Benefits**

#### **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	2	0	0	0	32
Ongoing Rent	22	1	0	0	0	23
Rent Increase	44	4	0	0	0	48
Establishment of Home	18	0	0	0	0	18
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	19	2	0	0	0	21
Miscellaneous	37	0	0	0	0	37
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	0	0	0	0	6
Storage Fees	7	0	0	0	0	7
Subtotal	186	9	0	0	0	195

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	11	5	0	0	57
Ongoing Rent	9	22	6	2	0	39
Rent Increase	5	38	19	1	0	63
Establishment of Home	39	6	3	0	0	48
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	34	1	1	0	0	36
Miscellaneous	35	1	0	0	0	36
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	7	0	0	0	0	7
Storage Fees	9	0	0	0	0	9
Subtotal	181	80	34	3	0	298

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	4	0	0	0	29
Ongoing Rent	16	4	0	0	0	20
Rent Increase	39	9	1	0	0	49
Establishment of Home	22	1	0	0	0	23
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	45	5	0	0	0	50
Miscellaneous	39	1	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	194	24	1	0	0	219

#### **Number of Days from Approval to Provision of Benefits**

Greenwood	Ł
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	1	0	0	0	49
Ongoing Rent	19	2	2	0	0	23
Rent Increase	41	11	0	0	0	52
Establishment of Home	20	1	0	0	0	21
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	33	3	0	0	0	36
Miscellaneous	46	2	0	0	0	48
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	12	0	0	0	0	12
Subtotal	230	20	2	0	0	252

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	8	0	0	0	35
Ongoing Rent	3	8	1	0	0	12
Rent Increase	3	6	2	0	0	11
Establishment of Home	27	6	0	0	0	33
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	16	5	1	0	0	22
Miscellaneous	18	1	1	0	0	20
Work Opp & Trans Bens	0	0	1	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
Subtotal	99	34	6	0	0	139

#### **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	0	0	0	0	32
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	0	0	0	0	14
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	16	1	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1
Subtotal	65	1	0	0	0	66

## **Number of Days from Approval to Provision of Benefits**

Jerome	

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	7	0	0	0	47
Ongoing Rent	6	9	0	0	0	15
Rent Increase	14	43	0	0	0	57
Establishment of Home	33	5	0	0	0	38
Clothing	4	4	0	0	0	8
Client Share Rent Arrears	53	13	0	0	0	66
Miscellaneous	29	7	0	0	0	36
Work Opp & Trans Bens	8	3	0	0	0	11
Moving Expenses	1	0	0	0	0	1
Storage Fees	7	1	0	0	0	8
Subtotal	195	92	0	0	0	287

## **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	5	0	0	0	78
Ongoing Rent	8	11	0	0	0	19
Rent Increase	34	16	1	0	0	51
Establishment of Home	59	5	0	0	0	64
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	54	6	0	0	0	60
Miscellaneous	57	5	0	0	0	62
Work Opp & Trans Bens	9	3	0	0	0	12
Moving Expenses	4	0	0	0	0	4
Storage Fees	9	1	0	0	0	10
Subtotal	314	52	1	0	0	367

## Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	5	1	0	0	72
Ongoing Rent	46	10	0	0	0	56
Rent Increase	92	16	1	0	0	109
Establishment of Home	50	3	0	0	0	53
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	48	9	0	0	0	57
Miscellaneous	30	2	0	0	0	32
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	1	0	0	0	2
Storage Fees	13	1	0	0	0	14
Subtotal	353	48	2	0	0	403

#### **Number of Days from Approval to Provision of Benefits**

## Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	0	0	0	0	19
Ongoing Rent	2	0	0	0	0	2
Rent Increase	12	2	0	0	0	14
Establishment of Home	11	0	0	0	0	11
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	8	0	0	0	0	8
Miscellaneous	3	0	0	0	0	3
Work Opp & Trans Bens	1	2	1	0	0	4
Moving Expenses	0	1	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	60	5	1	0	0	66

## **Waverly**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	2	0	0	0	33
Ongoing Rent	5	0	0	0	0	5
Rent Increase	3	2	0	0	0	5
Establishment of Home	33	2	0	0	0	35
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	5	1	0	0	0	6
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	0	0	0	0	0
Subtotal	84	7	0	0	0	91

## Number of Days from Completed Application to Provision of Benefits

## **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	402	190	16	3	1	612
Ongoing Rent	144	117	37	6	0	304
Rent Increase	325	216	59	3	0	603
Establishment of Home	266	139	14	1	1	421
Clothing	38	8	0	1	0	47
Client Share Rent Arrears	355	141	3	0	0	499
Miscellaneous	351	89	5	0	1	446
Work Opp & Trans Bens	19	36	4	0	0	59
Moving Expenses	36	11	0	0	0	47
Storage Fees	93	15	1	0	0	109
Grand Total	2,029	962	139	14	3	3,147

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	9	2	1	0	43
Ongoing Rent	4	12	15	2	0	33
Rent Increase	5	13	7	0	0	25
Establishment of Home	16	7	1	0	0	24
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	24	7	0	0	0	31
Miscellaneous	24	10	0	0	0	34
Work Opp & Trans Bens	2	2	1	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	20	4	1	0	0	25
Subtotal	135	65	27	3	0	230

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	19	0	0	0	70
Ongoing Rent	44	8	0	0	0	52
Rent Increase	97	15	1	0	0	113
Establishment of Home	28	5	1	0	0	34
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	71	23	0	0	0	94
Miscellaneous	58	13	1	0	0	72
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	10	6	0	0	0	16
Storage Fees	14	2	0	0	0	16
Subtotal	381	96	3	0	0	480

## **Number of Days from Completed Application to Provision of Benefits**

## **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	11	0	0	1	32
Ongoing Rent	21	3	0	0	0	24
Rent Increase	43	5	1	0	0	49
Establishment of Home	12	5	0	0	1	18
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	17	4	0	0	0	21
Miscellaneous	32	4	0	0	1	37
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	0	0	0	0	6
Storage Fees	6	1	0	0	0	7
Subtotal	160	33	1	0	3	197

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	21	7	2	0	63
Ongoing Rent	5	18	13	3	0	39
Rent Increase	3	27	30	3	0	63
Establishment of Home	24	19	4	1	0	48
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	32	10	1	0	0	43
Miscellaneous	35	3	0	0	0	38
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	2	0	0	0	7
Storage Fees	10	0	0	0	0	10
Subtotal	149	101	55	9	0	314

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	14	0	0	0	33
Ongoing Rent	10	11	0	0	0	21
Rent Increase	35	14	2	0	0	51
Establishment of Home	13	10	1	0	0	24
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	37	15	1	0	0	53
Miscellaneous	34	6	0	0	0	40
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	2	1	0	0	0	3
Subtotal	156	72	4	0	0	232

## **Number of Days from Completed Application to Provision of Benefits**

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	14	0	0	0	49
Ongoing Rent	9	12	2	1	0	24
Rent Increase	34	18	1	0	0	53
Establishment of Home	13	7	1	0	0	21
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	30	6	0	0	0	36
Miscellaneous	39	9	0	0	0	48
Work Opp & Trans Bens	2	3	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	12	0	0	0	0	12
Subtotal	180	69	4	1	0	254

## **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	14	1	0	0	35
Ongoing Rent	2	6	4	0	0	12
Rent Increase	1	7	3	0	0	11
Establishment of Home	18	14	1	0	0	33
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	11	10	1	0	0	22
Miscellaneous	15	3	2	0	0	20
Work Opp & Trans Bens	0	0	1	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
Subtotal	72	54	13	0	0	139

#### **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	4	0	0	0	31
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	13	1	0	0	0	14
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	14	3	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	0	0	0	0	1
Subtotal	57	8	0	0	0	65

#### **Number of Days from Completed Application to Provision of Benefits**

#### <u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	22	1	0	0	50
Ongoing Rent	2	13	0	0	0	15
Rent Increase	1	52	4	0	0	57
Establishment of Home	21	16	1	0	0	38
Clothing	4	4	0	0	0	8
Client Share Rent Arrears	42	25	0	0	0	67
Miscellaneous	23	13	0	0	0	36
Work Opp & Trans Bens	2	10	0	0	0	12
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	2	0	0	0	8
Subtotal	129	157	6	0	0	292

## **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	22	1	0	0	82
Ongoing Rent	6	11	2	0	0	19
Rent Increase	21	27	4	0	0	52
Establishment of Home	46	22	0	0	0	68
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	50	13	0	0	0	63
Miscellaneous	50	12	1	0	0	63
Work Opp & Trans Bens	3	10	1	0	0	14
Moving Expenses	4	0	0	0	0	4
Storage Fees	7	3	0	0	0	10
Subtotal	253	120	9	0	0	382

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	22	2	0	0	72
Ongoing Rent	36	20	1	0	0	57
Rent Increase	71	35	3	0	0	109
Establishment of Home	36	16	1	0	0	53
Clothing	4	1	0	1	0	6
Client Share Rent Arrears	32	25	0	0	0	57
Miscellaneous	20	11	1	0	0	32
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	1	1	0	0	0	2
Storage Fees	12	2	0	0	0	14
Subtotal	260	135	8	1	0	404

## **Number of Days from Completed Application to Provision of Benefits**

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	5	0	0	0	19
Ongoing Rent	1	1	0	0	0	2
Rent Increase	11	2	1	0	0	14
Establishment of Home	8	3	0	0	0	11
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	6	2	0	0	0	8
Miscellaneous	3	0	0	0	0	3
Work Opp & Trans Bens	1	2	1	0	0	4
Moving Expenses	0	1	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	47	17	2	0	0	66

Waverly	
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	13	2	0	0	14
Ongoing Rent	3	2	0	0	0	18
Rent Increase	3	1	2	0	0	27
Establishment of Home	18	14	3	0	0	21
Clothing	0	0	0	0	0	13
Client Share Rent Arrears	2	1	0	0	0	16
Miscellaneous	4	2	0	0	0	6
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	0	1	0	0	0	1
Storage Fees	0	0	0	0	0	0
Subtotal	50	35	7	0	0	92

## **Number of Days from Initial Request to Completed Application**

## **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1744	20	0	0	0	1764
Ongoing Rent	1064	18	1	0	0	1083
Rent Increase	1959	10	1	0	0	1970
Establishment of Home	1048	7	0	0	0	1055
Clothing	153	3	0	0	0	156
Client Share Rent Arrears	1213	15	0	0	0	1228
Miscellaneous	1022	10	1	0	0	1033
Work Opp & Trans Bens	178	4	0	0	0	182
Moving Expenses	159	4	1	0	0	164
Storage Fees	319	9	2	0	0	330
Grand Total	8,859	100	6	0	0	8965

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	135	2	0	0	0	137
Ongoing Rent	113	2	0	0	0	115
Rent Increase	89	0	0	0	0	89
Establishment of Home	67	1	0	0	0	68
Clothing	27	1	0	0	0	28
Client Share Rent Arrears	86	2	0	0	0	88
Miscellaneous	87	1	0	0	0	88
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	9	2	0	0	0	11
Storage Fees	66	2	0	0	0	68
Subtotal	689	14	0	0	0	703

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	229	3	0	0	0	232
Ongoing Rent	150	1	0	0	0	151
Rent Increase	233	0	0	0	0	233
Establishment of Home	85	0	0	0	0	85
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	205	0	0	0	0	205
Miscellaneous	136	0	0	0	0	136
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	37	0	0	0	0	37
Storage Fees	40	0	0	0	0	40
Subtotal	1,153	4	0	0	0	1157

## Number of Days from Initial Request to Completed Application

#### **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	0	0	0	0	95
Ongoing Rent	77	0	0	0	0	77
Rent Increase	130	0	0	0	0	130
Establishment of Home	44	0	0	0	0	44
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	47	0	0	0	0	47
Miscellaneous	68	0	0	0	0	68
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	13	0	0	0	0	13
Storage Fees	13	0	0	0	0	13
Subtotal	500	0	0	0	0	500

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	0	0	0	0	132
Ongoing Rent	134	0	0	0	0	134
Rent Increase	183	0	0	0	0	183
Establishment of Home	101	0	0	0	0	101
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	81	0	0	0	0	81
Miscellaneous	86	0	0	0	0	86
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	19	0	0	0	0	19
Storage Fees	29	0	0	0	0	29
Subtotal	780	0	0	0	0	780

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	122	0	0	0	0	122
Ongoing Rent	81	0	0	0	0	81
Rent Increase	178	0	0	0	0	178
Establishment of Home	95	0	0	0	0	95
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	123	0	0	0	0	123
Miscellaneous	80	1	1	0	0	82
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	7	0	0	0	0	7
Storage Fees	14	0	0	0	0	14
Subtotal	728	1	1	0	0	730

## **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	149	4	0	0	0	153
Ongoing Rent	96	1	0	0	0	97
Rent Increase	213	1	0	0	0	214
Establishment of Home	57	0	0	0	0	57
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	97	2	0	0	0	99
Miscellaneous	111	1	0	0	0	112
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	18	0	0	0	0	18
Storage Fees	49	0	0	0	0	49
Subtotal	816	10	0	0	0	826

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	99	1	0	0	0	100
Ongoing Rent	92	0	0	0	0	92
Rent Increase	96	1	0	0	0	97
Establishment of Home	84	0	0	0	0	84
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	75	0	0	0	0	75
Miscellaneous	50	1	0	0	0	51
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	5	2	0	0	0	7
Storage Fees	12	0	0	0	0	12
Subtotal	537	5	0	0	0	542

## **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	1	1	0	0	51
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	16	1	1	0	0	18
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	39	1	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	115	3	2	0	0	120

## Number of Days from Initial Request to Completed Application

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	116	0	0	0	0	116
Ongoing Rent	43	1	0	0	0	44
Rent Increase	202	0	0	0	0	202
Establishment of Home	80	0	0	0	0	80
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	134	0	0	0	0	134
Miscellaneous	63	1	0	0	0	64
Work Opp & Trans Bens	33	0	0	0	0	33
Moving Expenses	10	0	0	0	0	10
Storage Fees	20	0	0	0	0	20
Subtotal	713	2	0	0	0	715

## **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	253	1	0	0	0	254
Ongoing Rent	95	0	1	0	0	96
Rent Increase	241	1	0	0	0	242
Establishment of Home	158	0	0	0	0	158
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	165	1	0	0	0	166
Miscellaneous	175	2	0	0	0	177
Work Opp & Trans Bens	32	1	0	0	0	33
Moving Expenses	14	0	0	0	0	14
Storage Fees	28	1	0	0	0	29
Subtotal	1,179	8	1	0	0	1188

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	201	3	0	0	0	204
Ongoing Rent	125	10	0	0	0	135
Rent Increase	263	6	0	0	0	269
Establishment of Home	137	1	0	0	0	138
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	137	7	0	0	0	144
Miscellaneous	77	3	0	0	0	80
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	14	0	1	0	0	15
Storage Fees	26	1	0	0	0	27
Subtotal	1,001	31	1	0	0	1033

## Number of Days from Initial Request to Completed Application

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	58	1	0	0	0	59
Ongoing Rent	29	0	0	0	0	29
Rent Increase	78	0	0	0	0	78
Establishment of Home	33	1	0	0	0	34
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	33	1	0	0	0	34
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	10	2	0	0	0	12
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	1	0	0	0	4
Subtotal	268	6	0	0	0	274

#### <u>Waverly</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	5	0	0	0	111
Ongoing Rent	28	3	0	0	0	31
Rent Increase	53	0	0	0	0	53
Establishment of Home	91	4	0	0	0	95
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	29	1	0	0	0	30
Miscellaneous	32	0	0	0	0	32
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	15	1	0	0	0	16
Subtotal	380	14	0	0	0	394

## Number of Days from Completed Application to Approval or Denial

Total for all Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,615	196	8	0	1	1820
Ongoing Rent	954	93	3	0	1	1051
Rent Increase	1,883	65	4	0	0	1952
Establishment of Home	946	138	8	2	1	1095
Clothing	132	13	0	0	0	145
Client Share Rent Arrears	1,093	88	3	0	1	1185
Miscellaneous	961	59	3	0	1	1024
Work Opp & Trans Bens	115	69	1	0	0	185
Moving Expenses	143	13	0	2	0	158
Storage Fees	302	17	2	0	0	321
Grand Total	8,144	751	32	4	5	8936

## **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	15	1	0	0	134
Ongoing Rent	91	17	2	0	1	111
Rent Increase	88	1	1	0	0	90
Establishment of Home	54	12	1	0	0	67
Clothing	24	2	0	0	0	26
Client Share Rent Arrears	76	7	0	0	1	84
Miscellaneous	77	8	0	0	0	85
Work Opp & Trans Bens	5	5	0	0	0	10
Moving Expenses	10	0	0	0	0	10
Storage Fees	64	4	0	0	0	68
Subtotal	607	71	5	0	2	685

В	ro	w	ns	vi	Ш	e

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	223	11	0	0	0	234
Ongoing Rent	141	4	0	0	0	145
Rent Increase	232	1	0	0	0	233
Establishment of Home	82	4	1	0	0	87
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	197	3	0	0	0	200
Miscellaneous	128	5	0	0	0	133
Work Opp & Trans Bens	15	6	0	0	0	21
Moving Expenses	34	3	0	0	0	37
Storage Fees	39	0	0	0	0	39
Subtotal	1,109	37	1	0	0	1,147

## Number of Days from Completed Application Approval or Denial

Coney	/ Is	land
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	3	0	0	1	96
Ongoing Rent	72	3	0	0	0	75
Rent Increase	124	4	0	0	0	128
Establishment of Home	38	4	0	0	1	43
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	40	2	0	0	0	42
Miscellaneous	66	2	1	0	1	70
Work Opp & Trans Bens	8	2	0	0	0	10
Moving Expenses	13	0	0	0	0	13
Storage Fees	12	1	0	0	0	13
Subtotal	468	21	1	0	3	493

## **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	12	0	0	0	132
Ongoing Rent	129	4	0	0	0	133
Rent Increase	181	5	0	0	0	186
Establishment of Home	95	5	0	0	0	100
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	78	4	0	0	0	82
Miscellaneous	80	2	0	0	0	82
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	19	0	0	0	0	19
Storage Fees	28	0	0	0	0	28
Subtotal	741	34	0	0	0	775

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	16	0	0	0	127
Ongoing Rent	72	7	0	0	0	79
Rent Increase	172	7	0	0	0	179
Establishment of Home	88	12	0	0	0	100
Clothing	9	5	0	0	0	14
Client Share Rent Arrears	117	6	0	0	0	123
Miscellaneous	76	6	0	0	0	82
Work Opp & Trans Bens	3	13	0	0	0	16
Moving Expenses	4	2	0	0	0	6
Storage Fees	13	1	0	0	0	14
Subtotal	665	75	0	0	0	740

## Number of Days from Completed Application Approval or Denial

#### **Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	148	14	0	0	0	162
Ongoing Rent	89	7	1	0	0	97
Rent Increase	210	4	0	0	0	214
Establishment of Home	57	3	0	1	0	61
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	91	7	0	0	0	98
Miscellaneous	110	4	0	0	0	114
Work Opp & Trans Bens	15	2	0	0	0	17
Moving Expenses	16	0	0	0	0	16
Storage Fees	45	2	0	0	0	47
Subtotal	788	43	1	1	0	833

## **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	12	2	0	0	100
Ongoing Rent	70	15	0	0	0	85
Rent Increase	79	15	0	0	0	94
Establishment of Home	68	14	2	0	0	84
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	54	16	0	0	0	70
Miscellaneous	46	7	0	0	0	53
Work Opp & Trans Bens	7	2	1	0	0	10
Moving Expenses	4	1	0	1	0	6
Storage Fees	9	3	0	0	0	12
Subtotal	435	86	5	1	0	527

## **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	3	0	0	0	52
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	17	1	0	0	0	18
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	36	4	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	112	8	0	0	0	120

## Number of Days from Completed Application Approval or Denial

#### <u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	112	10	0	0	0	Total
Ongoing Rent	42	3	0	0	0	45
Rent Increase	196	5	0	0	0	201
Establishment of Home	76	7	0	0	0	83
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	124	7	0	0	0	131
Miscellaneous	63	0	0	0	0	63
Work Opp & Trans Bens	17	17	0	0	0	34
Moving Expenses	9	1	0	0	0	10
Storage Fees	21	0	0	0	0	21
Subtotal	672	50	0	0	0	722

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	237	30	1	0	0	268
Ongoing Rent	88	1	0	0	0	89
Rent Increase	235	4	1	0	0	240
Establishment of Home	149	19	0	1	0	169
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	154	5	2	0	0	161
Miscellaneous	165	7	1	0	0	173
Work Opp & Trans Bens	17	17	0	0	0	34
Moving Expenses	15	0	0	1	0	16
Storage Fees	26	1	1	0	0	28
Subtotal	1,103	84	6	2	0	1,195

## Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	186	24	1	0	0	211
Ongoing Rent	124	12	0	0	0	136
Rent Increase	252	11	0	0	0	263
Establishment of Home	123	16	1	0	0	140
Clothing	12	2	0	0	0	14
Client Share Rent Arrears	121	16	0	0	0	137
Miscellaneous	76	8	0	0	0	84
Work Opp & Trans Bens	5	2	0	0	0	7
Moving Expenses	12	3	0	0	0	15
Storage Fees	27	1	0	0	0	28
Subtotal	938	95	2	0	0	1,035

## Number of Days from Completed Application Approval or Denial

## Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	9	0	0	0	56
Ongoing Rent	18	7	0	0	0	25
Rent Increase	72	2	0	0	0	74
Establishment of Home	27	5	1	0	0	33
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	27	2	0	0	0	29
Miscellaneous	16	1	0	0	0	17
Work Opp & Trans Bens	10	2	0	0	0	12
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	225	29	1	0	0	255

## **Waverly**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	37	3	0	0	126
Ongoing Rent	17	13	0	0	0	30
Rent Increase	42	6	2	0	0	50
Establishment of Home	72	36	2	0	0	110
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	13	13	1	0	0	27
Miscellaneous	22	5	1	0	0	28
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	4	3	0	0	0	7
Storage Fees	11	4	1	0	0	16
Subtotal	281	118	10	0	0	409

## **Number of Days from Approval to Provision of Benefits**

## **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,033	100	10	2	0	1,145
Ongoing Rent	320	130	22	2	0	474
Rent Increase	643	291	48	2	0	984
Establishment of Home	692	70	5	0	0	767
Clothing	64	9	0	0	0	73
Client Share Rent Arrears	644	88	3	0	0	735
Miscellaneous	675	64	4	0	0	743
Work Opp & Trans Bens	68	21	4	1	0	94
Moving Expenses	98	8	2	0	0	108
Storage Fees	192	18	0	0	0	210
Grand Total	4,429	799	98	7	0	5,333

#### <u>Amsterdam</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	8	1	0	0	81
Ongoing Rent	19	26	5	0	0	50
Rent Increase	15	13	7	0	0	35
Establishment of Home	47	3	0	0	0	50
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	38	2	0	0	0	40
Miscellaneous	56	3	0	0	0	59
Work Opp & Trans Bens	7	1	1	0	0	9
Moving Expenses	4	0	1	0	0	5
Storage Fees	41	5	0	0	0	46
Subtotal	311	61	15	0	0	387

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	5	0	0	0	128
Ongoing Rent	81	4	0	0	0	85
Rent Increase	153	19	0	0	0	172
Establishment of Home	58	1	0	0	0	59
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	129	15	0	0	0	144
Miscellaneous	90	17	0	0	0	107
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	27	3	0	0	0	30
Storage Fees	28	4	0	0	0	32
Subtotal	703	69	0	0	0	772

#### **Number of Days from Approval to Provision of Benefits**

## **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	3	0	0	0	77
Ongoing Rent	35	1	0	0	0	36
Rent Increase	64	7	0	0	0	71
Establishment of Home	32	1	0	0	0	33
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	26	2	0	0	0	28
Miscellaneous	58	3	0	0	0	61
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	13	0	0	0	0	13
Storage Fees	12	0	0	0	0	12
Subtotal	320	18	0	0	0	338

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	18	7	2	0	95
Ongoing Rent	15	32	13	2	0	62
Rent Increase	16	70	26	2	0	114
Establishment of Home	65	10	3	0	0	78
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	51	2	1	0	0	54
Miscellaneous	49	1	1	0	0	51
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	11	0	1	0	0	12
Storage Fees	21	0	0	0	0	21
Subtotal	299	136	52	6	0	493

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	8	0	0	0	71
Ongoing Rent	25	8	0	0	0	33
Rent Increase	52	23	1	0	0	76
Establishment of Home	58	7	0	0	0	65
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	69	8	0	0	0	77
Miscellaneous	58	7	0	0	0	65
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	4	0	0	0	0	4
Subtotal	344	61	1	0	0	406

#### **Number of Days from Approval to Provision of Benefits**

Greenwood	Ł
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	1	0	0	0	104
Ongoing Rent	25	2	2	0	0	29
Rent Increase	70	12	0	0	0	82
Establishment of Home	41	1	0	0	0	42
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	51	4	1	0	0	56
Miscellaneous	80	4	0	0	0	84
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	10	0	0	0	0	10
Storage Fees	25	2	0	0	0	27
Subtotal	414	27	3	0	0	444

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	12	1	0	0	60
Ongoing Rent	6	11	1	0	0	18
Rent Increase	3	6	2	0	0	11
Establishment of Home	42	9	1	0	0	52
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	25	7	1	0	0	33
Miscellaneous	29	4	1	0	0	34
Work Opp & Trans Bens	1	1	1	1	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	162	51	8	1	0	222

## **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	0	0	0	0	56
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	19	1	0	0	0	20
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	34	1	0	0	0	35
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	116	2	0	0	0	118

## **Number of Days from Approval to Provision of Benefits**

Jerom	е
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	18	0	0	0	92
Ongoing Rent	9	12	1	0	0	22
Rent Increase	23	73	8	0	0	104
Establishment of Home	61	15	0	0	0	76
Clothing	5	5	0	0	0	10
Client Share Rent Arrears	74	23	0	0	0	97
Miscellaneous	36	11	2	0	0	49
Work Opp & Trans Bens	10	5	0	0	0	15
Moving Expenses	3	0	0	0	0	3
Storage Fees	11	2	0	0	0	13
Subtotal	306	164	11	0	0	481

King	<u>ısbr</u>	<u>ʻid</u>	ge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	123	8	0	0	0	131
Ongoing Rent	18	16	0	0	0	34
Rent Increase	59	23	1	0	0	83
Establishment of Home	102	6	0	0	0	108
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	94	8	0	0	0	102
Miscellaneous	110	9	0	0	0	119
Work Opp & Trans Bens	19	4	0	0	0	23
Moving Expenses	11	0	0	0	0	11
Storage Fees	17	1	0	0	0	18
Subtotal	562	75	1	0	0	638

## Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	9	1	0	0	153
Ongoing Rent	77	17	0	0	0	94
Rent Increase	165	37	1	0	0	203
Establishment of Home	96	6	0	0	0	102
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	68	16	0	0	0	84
Miscellaneous	58	2	0	0	0	60
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	10	3	0	0	0	13
Storage Fees	21	2	0	0	0	23
Subtotal	650	93	2	0	0	745

#### **Number of Days from Approval to Provision of Benefits**

## Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	1	0	0	0	34
Ongoing Rent	3	0	0	0	0	3
Rent Increase	16	4	0	0	0	20
Establishment of Home	20	1	0	0	0	21
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	13	0	0	0	0	13
Miscellaneous	7	0	0	0	0	7
Work Opp & Trans Bens	1	6	2	0	0	9
Moving Expenses	0	1	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	97	13	2	0	0	112

## **Waverly**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	9	0	0	0	63
Ongoing Rent	6	1	0	0	0	7
Rent Increase	7	4	2	0	0	13
Establishment of Home	51	9	1	0	0	61
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	5	1	0	0	0	6
Miscellaneous	10	2	0	0	0	12
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	2	1	0	0	0	3
Storage Fees	4	2	0	0	0	6
Subtotal	145	29	3	0	0	177

## **Number of Days from Completed Application to Provision of Benefits**

#### **Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	584	281	24	5	1	895
Ongoing Rent	323	301	67	12	0	703
Rent Increase	579	318	71	5	0	973
Establishment of Home	354	178	22	2	1	557
Clothing	224	105	7	2	0	338
Client Share Rent Arrears	504	190	10	0	0	704
Miscellaneous	466	150	7	0	1	624
Work Opp & Trans Bens	41	29	6	2	0	78
Moving Expenses	94	33	6	0	0	133
Storage Fees	809	482	39	2	0	1,332
Grand Total	3,978	2,067	259	30	3	6,337

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	25	3	1	0	81
Ongoing Rent	8	23	17	3	0	51
Rent Increase	9	17	9	0	0	35
Establishment of Home	33	15	2	0	0	50
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	30	10	0	0	0	40
Miscellaneous	43	15	0	0	0	58
Work Opp & Trans Bens	3	2	4	0	0	9
Moving Expenses	4	0	1	0	0	5
Storage Fees	38	7	1	0	0	46
Subtotal	230	116	37	4	0	387

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	37	0	0	0	128
Ongoing Rent	71	15	0	0	0	86
Rent Increase	139	32	1	0	0	172
Establishment of Home	45	13	1	0	0	59
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	105	39	0	0	0	144
Miscellaneous	84	23	1	0	0	108
Work Opp & Trans Bens	2	6	0	0	0	8
Moving Expenses	20	10	0	0	0	30
Storage Fees	26	6	0	0	0	32
Subtotal	590	181	3	0	0	774

## **Number of Days from Completed Application to Provision of Benefits**

## **Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	16	0	0	1	77
Ongoing Rent	34	5	0	0	0	39
Rent Increase	63	11	1	0	0	75
Establishment of Home	25	7	0	0	1	33
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	22	6	0	0	0	28
Miscellaneous	52	6	1	0	1	60
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	13	0	0	0	0	13
Storage Fees	9	3	0	0	0	12
Subtotal	283	56	2	0	3	344

#### **Crotona**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	33	12	4	0	103
Ongoing Rent	10	25	21	6	0	62
Rent Increase	7	59	43	5	0	114
Establishment of Home	43	30	5	1	0	79
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	48	12	1	0	0	61
Miscellaneous	47	6	1	0	0	54
Work Opp & Trans Bens	0	1	1	0	0	2
Moving Expenses	9	2	1	0	0	12
Storage Fees	20	3	0	0	0	23
Subtotal	241	172	85	16	0	514

#### **Grand Concourse**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	32	0	0	0	77
Ongoing Rent	15	19	0	0	0	34
Rent Increase	44	30	4	0	0	78
Establishment of Home	34	31	1	0	0	66
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	58	23	1	0	0	82
Miscellaneous	52	14	0	0	0	66
Work Opp & Trans Bens	3	4	0	0	0	7
Moving Expenses	2	2	0	0	0	4
Storage Fees	3	1	0	0	0	4
Subtotal	262	156	6	0	0	424

## **Number of Days from Completed Application to Provision of Benefits**

#### <u>Greenwood</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	23	0	0	0	106
Ongoing Rent	16	12	2	1	0	31
Rent Increase	65	21	1	0	0	87
Establishment of Home	27	14	1	1	0	43
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	46	9	1	0	0	56
Miscellaneous	72	13	0	0	0	85
Work Opp & Trans Bens	2	3	0	0	0	5
Moving Expenses	10	0	0	0	0	10
Storage Fees	25	3	0	0	0	28
Subtotal	350	99	5	2	0	456

#### **Hamilton**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	27	3	0	0	60
Ongoing Rent	4	9	5	0	0	18
Rent Increase	1	7	3	0	0	11
Establishment of Home	27	22	3	0	0	52
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	15	15	3	0	0	33
Miscellaneous	23	9	2	0	0	34
Work Opp & Trans Bens	0	2	1	1	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	2	1	0	0	0	3
Subtotal	108	93	20	1	0	222

#### **Housing Placement Unit**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	9	0	0	0	54
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	18	2	0	0	0	20
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	26	9	0	0	0	35
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	96	20	0	0	0	116

#### **Number of Days from Completed Application to Provision of Benefits**

#### <u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	44	5	0	0	95
Ongoing Rent	4	16	2	0	0	22
Rent Increase	10	83	11	1	0	105
Establishment of Home	39	32	5	0	0	76
Clothing	5	5	0	0	0	10
Client Share Rent Arrears	58	42	0	0	0	100
Miscellaneous	30	17	2	0	0	49
Work Opp & Trans Bens	5	14	0	0	0	19
Moving Expenses	2	1	0	0	0	3
Storage Fees	10	3	0	0	0	13
Subtotal	209	257	25	1	0	492

## **Kingsbridge**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	43	1	0	0	139
Ongoing Rent	15	17	2	0	0	34
Rent Increase	44	35	5	0	0	84
Establishment of Home	77	34	1	0	0	112
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	88	19	0	0	0	107
Miscellaneous	97	23	1	0	0	121
Work Opp & Trans Bens	5	20	1	0	0	26
Moving Expenses	10	0	0	1	0	11
Storage Fees	13	4	1	0	0	18
Subtotal	453	195	12	1	0	661

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	105	46	2	0	0	153
Ongoing Rent	60	32	3	0	0	95
Rent Increase	130	70	3	0	0	203
Establishment of Home	69	32	1	0	0	102
Clothing	7	1	0	1	0	9
Client Share Rent Arrears	49	34	1	0	0	84
Miscellaneous	43	16	1	0	0	60
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	7	4	1	0	0	12
Storage Fees	20	2	1	0	0	23
Subtotal	492	239	13	1	0	745

## **Number of Days from Completed Application to Provision of Benefits**

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	13	0	0	0	34
Ongoing Rent	2	1	0	0	0	3
Rent Increase	14	3	3	0	0	20
Establishment of Home	10	11	0	0	0	21
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	10	3	0	0	0	13
Miscellaneous	6	1	0	0	0	7
Work Opp & Trans Bens	1	6	2	0	0	9
Moving Expenses	0	1	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	67	40	5	0	0	112

Waverl	У
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	30	3	1	0	14
Ongoing Rent	3	4	0	0	0	18
Rent Increase	5	4	5	0	0	27
Establishment of Home	26	27	7	1	0	21
Clothing	1	1	0	0	0	13
Client Share Rent Arrears	4	2	0	0	0	16
Miscellaneous	7	5	0	0	0	12
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	0	3	0	0	0	3
Storage Fees	4	2	0	0	0	6
Subtotal	81	80	15	2	0	178

## **HOUSING SERVICES**

	Active Cases @ FY	Capacity	Capacity	
	22.2	(units)	(%)	
<b>Emergency Housing Occupancy</b>				
Commercial MOU/SRO Hotels				
Family	203	436	46.6%	
Single	1,577	1,644	95.9%	
Subtotal	1,780	2,080	85.6%	
Transitional Congregate Facility	805	874	92.1%	
Non-Emergency Supported Housing Occupancy				
Scatter Site	2,413	2,634	91.6%	
Permanent Congregate facility	2,415	2,785	86.7%	
Total	7,413	8,373	88.5%	

FY 22.2	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	2 400	1,232	865
Transitional Congregate Facilities	2,409	928	642
Non-Emergency Supported Housing Activity			
Scatter Site I	787	177	19
Permanent Congregate Facilities	101	296	32
Total	3,196	2,633	1,558

FY 22 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	4,624	2,359	1,723
Transitional Congregate Facilities	4,024	1,732	1,249
Non-Emergency Supported Housing Activity			
Scatter Site I	1,451	372	34
Permanent Congregate Facilities	1,451	576	55
Total	6,075	5,039	3,061

Number of Commercial SRO Facilities	124 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 905 units
Emergency Housing Facilities Inspected <sup>9</sup>	158
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	214.6
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

<sup>&</sup>lt;sup>9</sup> To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

<sup>&</sup>lt;sup>10</sup> Average length of stay is based on exit date minus entry date.

# Quarterly Emergency Housing Data \* FY 22.2

		<b>Placements</b>
Center	Referrals (Referrals to an emergency housing facility)	(Indicates placements of at least one night in an emergency housing facility)
Amsterdam	196	128
Brownsville	154	110
Coney Island	82	48
Crotona	129	91
Grand Concourse	212	145
Greenwood	141	92
Hamilton	177	124
Housing Placement Unit	29	21
Jerome	171	120
Kingsbridge	250	174
Queensboro	101	77
Serviceline	327	259
Staten Island	29	18
Waverly	162	100
Total	2,160	1,507

 $<sup>^{\</sup>star}\,$  Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

# Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 22.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	1	1	3	1	1	4	11
Brownsville	4	0	0	2	1	0	7
Coney Island	2	2	0	1	0	0	5
Crotona	3	0	1	1	0	1	6
Grand Concourse	3	1	0	2	0	2	8
Greenwood	7	2	1	2	1	2	15
Hamilton	6	1	1	3	1	4	16
Housing Placement Unit	4	0	1	0	0	0	5
Jerome	2	0	0	1	2	3	8
Kingsbridge	6	1	1	3	2	8	21
Queensboro	4	2	0	0	0	3	9
Serviceline	0	1	0	0	0	0	1
Staten Island	2	0	0	0	0	0	2
Waverly	1	0	0	5	1	3	10
Total	45	11	8	21	9	30	124

#### **VOCATIONAL REHABILITATION ACTIVITY \*\***

Vocational Rehabilitation Services Program:	FY 22.2	FY 22
Computer Training	0	0
Individual Counseling Sessions	1	4
Job Club	0	1
Skills Day Sessions	2	3
Work Readiness Group	0	1

Clients With Earned Income <sup>11</sup>

FY 22.2 End 1,439

<sup>\*\*</sup> Due to COVID-19 restrictions Vocational and Rehabiliation Services have re-opened in limited numbers.

# Field Operations Staff

#### Total Number of Staff at End of FY 22.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	47	8	1	2	0	9	2	0	69
Brownsville	65	18	2	2	0	14	3	0	104
Coney Island	46	9	3	2	0	7	1	0	68
Crotona	41	10	0	2	0	8	2	0	63
Grand Concourse	52	15	2	2	0	10	1	0	82
Greenwood	50	15	2	3	0	9	2	0	81
Hamilton	50	11	2	2	0	9	2	0	76
Housing Placement Unit	13	1	1	5	1	1	1	0	23
Jerome	42	11	3	2	0	9	3	0	70
Kingsbridge	73	20	3	2	0	15	2	0	115
Queensboro	54	16	2	3	0	9	4	0	88
Serviceline	16	2	1	0	0	3	1	0	23
Staten Island	12	4	2	1	0	3	0	0	22
Waverly	16	8	1	2	0	4	1	0	32
Total	577	148	25	30	1	110	25	0	916

## Case Staffing Ratio Based on Active Caseload \*

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	135	2,561	2,696	5	53	58	27.0	48.3	46.5
Brownsville	561	3,483	4,044	18	64	82	31.2	54.4	49.3
Coney Island	188	1,994	2,182	5	49	54	37.6	40.7	40.4
Crotona	231	2,301	2,532	11	40	51	21.0	57.5	49.6
Grand Concourse	305	2,918	3,223	8	55	63	38.1	53.1	51.2
Greenwood	188	2,943	3,131	10	51	61	18.8	57.7	51.3
Hamilton	149	2,408	2,557	5	56	61	29.8	43.0	41.9
Housing Placement Unit	39	132	171	3	11	14	13.0	12.0	12.2
Jerome	275	2,055	2,330	10	44	54	27.5	46.7	43.1
Kingsbridge	425	4,008	4,433	16	74	90	26.6	54.2	49.3
Queensboro	224	2,821	3,045	10	57	67	22.4	49.5	45.4
Staten Island	89	740	829	3	12	15	29.7	61.7	55.3
Waverly	2	1,614	1,616	0	21	21	NA	76.9	77.0
Totals	2,811	29,978	32,789	104	587	691	27.0	51.1	47.5

<sup>\*</sup>Active caseload as of December 31, 2021.

## **Quarterly Fair Hearings FY 22.2**

Center	Hearings Requested	•		Complianc e After 30 Days	Pending as of 12/31/21
Amsterdam	14	3	3	0	0
Brownsville	19	8	8	0	0
Coney Island	7	3	3	0	0
Crotona	6	3	3	0	0
<b>Grand Concourse</b>	17	3	3	0	0
Greenwood	14	2	2	0	0
Hamilton	15	1	1	0	0
Jerome	7	0	0	0	0
Kingsbridge	15	0	0	0	0
Queensboro	17	1	1	0	0
Staten Island	6	0	0	0	0
Waverly	7	1	1	0	0
Total	144	25	25	0	0

**Decisions Rendered in Favor of Client** 25 **Article 78 Proceedings** 

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