

Citywide Average Wait Times

Center Number	Center Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Benefits Access Centers														
64	Boerum Hill	1:41	1:40	1:48	1:45	1:51	1:16	1:17	1:12	1:14	1:14	1:18	1:40	1:23
66	Bushwick	1:59	2:22	2:33	2:17	2:02	1:18	1:04	1:09	1:05	1:03	1:13	1:36	1:25
17	FSCC Bronx	0:54	1:39	2:18	2:26	2:25	1:05	1:06	0:51	0:47	0:45	0:29	0:18	0:40
17	FSCC Jamaica	0:46	0:36	0:42	0:58	0:52	0:40	0:41	0:33	0:31	0:38	0:38	0:40	0:36
17	FSCC Queens	0:18	0:22	0:23	0:33	0:35	0:28	0:18	0:18	0:16	0:16	0:19	0:18	0:24
67	Clinton Hill	2:38	2:40	2:30	2:41	2:03	1:56	1:52	1:51	1:49	2:10	2:06	2:01	2:00
45	Concourse	0:25	0:45	1:00	1:01	1:07	0:37	0:28	0:46	0:50	0:54	0:56	1:13	1:20
63	Coney Island	2:16	1:49	2:13	2:25	2:27	1:26	1:27	1:28	1:13	1:01	1:10	1:14	1:34
46	Crotona	1:39	2:01	1:55	2:14	2:00	1:02	1:16	1:13	1:02	0:50	0:59	1:04	1:05
35	Dyckman	0:58	0:59	1:08	1:04	0:59	0:42	0:52	0:54	0:53	0:59	1:18	1:17	1:20
23	East End	2:13	2:07	2:03	2:24	2:29	1:12	1:15	0:56	1:00	0:51	0:52	0:53	1:09
44	Fordham	1:08	1:12	1:12	1:18	1:23	0:52	0:49	0:48	0:52	0:51	0:57	1:06	1:10
40	Hunts Point	2:21	2:16	2:28	2:43	2:29	2:12	2:06	1:49	1:49	1:43	1:07	1:41	1:35
54	Jamaica	2:04	2:13	2:47	2:40	2:15	1:39	1:45	1:49	1:49	1:56	2:11	2:08	2:21
13	Lower Manhattan	1:32	1:40	2:01	2:00	1:52	1:33	1:36	1:13	1:02	0:50	0:49	0:59	0:57
53	Queens	2:41	2:19	2:18	2:11	2:08	1:31	1:39	1:41	1:32	1:39	1:24	1:19	1:33
99	Richmond	1:42	1:50	2:15	2:42	2:04	1:01	1:11	1:05	1:21	1:22	1:39	1:35	1:58
38	Rider	1:19	1:08	1:28	1:39	1:27	1:06	1:05	0:59	0:56	1:07	1:17	1:27	1:20
79	Rockaway	1:23	1:06	1:22	1:24	1:42	0:59	0:59	0:53	0:35	0:38	0:40	0:46	1:00
18	St. Nicholas	2:05	2:08	2:03	1:26	1:32	0:30	0:35	0:38	0:30	0:41	0:40	0:46	0:47
	Total Monthly Average CA	1:20	1:32	1:40	1:43	1:35	1:04	1:03	0:58	0:57	0:57	0:58	1:03	1:07
NCA SNAP Centers														
S45	Concourse ¹	0:25	0:46	1:00	1:01	1:07	0:37	0:28	0:46					
S22	Coney Island	0:48	0:29	1:16	1:05	1:18	0:57	0:43	0:29	0:28	0:23	0:22	0:20	0:21
S46	Crotona	0:38	0:28	1:03	0:58	1:07	0:18	0:21	0:28	0:32	0:28	0:34	0:40	0:33
S13	Washington Heights	0:39	0:32	0:53	0:52	0:52	0:36	0:31	0:32	0:24	0:21	0:25	0:31	0:36
S02	East End	0:21	0:33	0:34	0:45	0:39	0:34	0:25	0:33	0:25	0:28	0:32	1:09	0:43
S28	East New York	0:10	0:10	0:20	0:21	0:21	0:14	0:08	0:10	0:07	0:11	0:12	0:12	0:14
S40	Hunts Point	0:13	0:46	0:24	0:30	0:28	0:19	0:17	0:46	0:25	0:52	0:33	0:33	0:23
S54	Jamaica	0:31	0:31	0:58	1:07	1:12	0:54	0:29	0:31	0:28	0:19	0:22	0:14	0:19
S53	Queens	0:43	0:24	0:42	0:42	0:47	0:36	0:29	0:24	0:25	0:27	0:26	0:22	0:26
S99	Richmond	0:13	0:12	0:17	0:22	0:21	0:12	0:13	0:12	0:11	0:14	0:14	0:13	0:16
S79	Rockaway	0:23	0:14	0:22	0:29	0:21	0:23	0:15	0:14	0:12	0:11	0:11	0:12	0:11
S21	Williamsburg	0:26	0:28	0:41	0:39	0:32	0:20	0:17	0:20	0:19	0:19	0:19	0:26	0:24
	Total Monthly Average NCA SNAP	0:22	0:26	0:38	0:38	0:39	0:26	0:19	0:20	0:17	0:18	0:18	0:21	0:19
	Citywide Monthly Average Wait Time	1:06	1:16	1:23	1:26	1:22	0:55	0:53	0:49	0:48	0:49	0:49	0:54	0:57

¹ As of March 2024, Concourse SNAP center will no longer be included in wait time reporting as it is now a HASA center.