

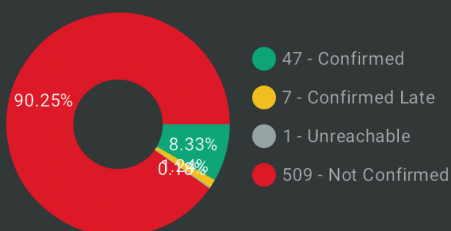
No Notice ShakeOut Exercise



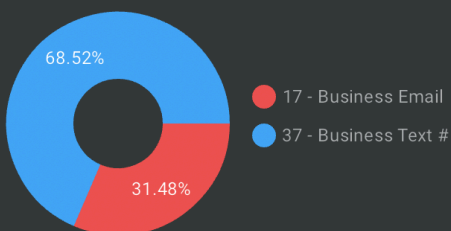
On Thursday, October 17th, NYC CERT members joined millions globally in participating in International ShakeOut Day, conducting earthquake drills at work, school, or home. NYC Emergency Management conducted a no-notice exercise with our volunteers, with about 23% of our program participating. While the participation rate might seem modest, it is realistic for a no-notice event. Notably, the response times and communication methods varied: more people responded via email in the morning, while text messages were more common in the afternoon.

For those in leadership, it's important to consider and survey your division members on their preferred communication methods to find what works best for your group. Thank you all for your participation!

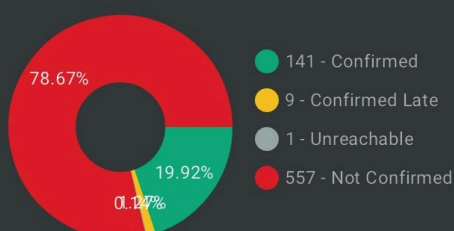
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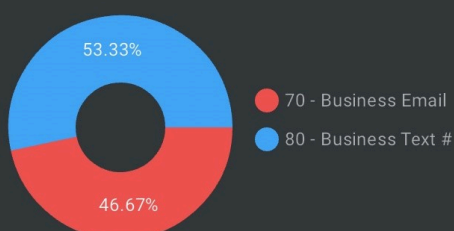
Confirmations By Path



Confirmation Status



Confirmations By Path



NYC CERT SOPs: Notable Updates

1. Section 2: Volunteer Membership Roles A: Membership Requirements (page 10)

Active Member

To remain Active, volunteers must complete and report a minimum of 25 approved volunteer service hours annually.

Inactive



MONDAY RADIO ROLL CALL

Members may request to temporarily change their membership status to inactive at any time for a period of up to two years.

Reasons for temporary inactive status include:

- Change of residence (moving out of New York City)
- Increased personal responsibility
- Health
- Personal decision

Members who are on temporary inactivation unrelated to disciplinary actions may resume their active status after NYCEM staff reviews their request for reinstatement. Reinstatement is at the discretion of NYCEM staff and not automatic. If NYCEM approves, the member will be designated as a probationary member. NYCEM will make the final decision on member status based on available details of division participation, including reported volunteer hours. Members inactive for more than two years are required to reapply to participate in NYC CERT basic training.

If a member requested temporary inactivation as a result of accepting a paid or unpaid position with NYCEM, they will not be required to apply for NYC CERT basic training upon exiting their position with the agency and returning to serve in a volunteer role within CERT.

If a member requested temporary inactivation as a result of accepting a paid or unpaid position with NYCEM, but was terminated from the agency involuntarily, they will not be eligible to return to their volunteer role within CERT.

Members who have resigned permanently and later request to be reinstated will be subject to a 6-month mandatory waiting period. If inactive for more than two years they are required to reapply to participate in NYC CERT basic training.

NYCEM may permanently designate a member inactive for the following reasons:

- Repeated loss of credentials
- Violation of program guidelines
- Disciplinary (see [NYC CERT Code of Conduct](#)), or lack of activity
 - If designated inactive for any of the above reasons by NYCEM, the member will be notified by email and physical letter sent to the email and home address on record with the reason they are being designated inactive.

Review the NYC CERT SOPs

NYC CERT SOPs: NotAdditions

Section 2: Volunteer Membership Roles
Email and text messaging Etiquette (page 13)

Section 3: Program Organization
Primary Responsibilities of Communications Liaison (page 21)
Primary Role of Recruitment Liaison (page 22)

Section 4: Leadership Development and Procedures
Volunteer Membership and Recruitment
NYCEM Employment (page 26)

NYC CERT volunteers may apply for any NYC city job and we encourage interested members to apply to positions with NYC Emergency Management (NYCEM). By accepting a paid or unpaid position with NYCEM, including an NYC Service placement, Solomon fellowship, or internship, the NYC CERT volunteer in question, acknowledges that

Radio Channel
CERT BK

10/21/2024
Responding Borough: Queens

Scenario: How many working batteries do you currently have?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

Download the NYC CERT SOPs

New York City Emergency Management Staff is excited to announce the release of the updated [NYC CERT Standard Operating Procedures \(SOPs\)](#)! We encourage all volunteers to review the latest iteration of expectations and guidance. In the coming weeks, we will highlight different sections and updates to the SOPs in each newsletter.

For any questions, please reach out to your volunteer leadership or email CERT@oem.nyc.gov.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

during their term of employment, they will be designated temporary inactive status with the NYC CERT program, as per agency policy.

Are You Ready to Lead?



NYC CERT Program staff is looking for new volunteer leaders. A number of leadership roles have two-year term limits. The term limits for leadership in **Brooklyn and the Bronx** will be ending on December 31st, 2024. As our current leadership has been amazing, we are ready to bring in a new group of amazing members to fill these positions.

If you are interested in the role of Division Chief or District Leader for Brooklyn and the Bronx, please book an appointment using the [Volunteer Support Bookings page \(on.nyc.gov/bookCERTfuture\)](https://on.nyc.gov/bookCERTfuture), or contact Regina Wilson (Rewilson@oem.nyc.gov).

Community Funding *(please share)*



Fordham's EPA funding is now available for community groups to apply. *Flourishing in Community* -

<https://www.fordham.edu/about/living-the-mission/thriving-communities/application/>

A Thriving Communities Grantmaker Program

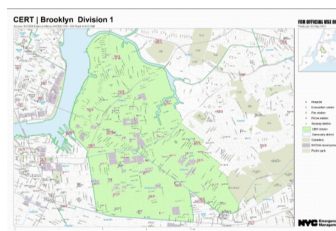
The FIC Grantmaker is here to bridge this gap, by offering funding, technical support, capacity development, programs, and research opportunities to projects led by community organizations, nonprofits, and other entities championing environmental justice initiatives in Region 2: New York, New Jersey, Puerto Rico, the US Virgin Islands, and eight federally recognized Indian Nations. This initiative aligns deeply with Executive Orders (EO 14008 and EO 13985) from the Biden Administration and is funded and supported by the EPA. For questions reach out to: InfoFIC@Fordham.edu.



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

FDNY Open House



The flyer features the FDNY logo at the top left. The main title 'JOIN US FOR OUR OPEN HOUSE 2024' is in large white letters. Below it, a red banner says 'Visit Your Neighborhood Firehouse or EMS Station'. A section titled 'MEET >>' lists 'FIREFIGHTERS', 'PARAMEDICS', and 'EMTs' with the tagline 'WHO HELP KEEP YOUR COMMUNITY SAFE EVERY DAY!'. The 'TAKE A TOUR' section lists activities: 'View demonstrations', 'Learn fire and life safety tips', 'Explore FDNY careers', and '...and much more!'. It includes a QR code and the dates 'October 19 and October 20' with session times '11am-1pm or 1pm-3pm'. At the bottom, it provides website information and the names of the Fire Commissioner and Chief of Department.

FDNY

JOIN US FOR OUR OPEN HOUSE 2024

Visit Your Neighborhood Firehouse or EMS Station

MEET >> FIREFIGHTERS PARAMEDICS EMTs

WHO HELP KEEP YOUR COMMUNITY SAFE EVERY DAY!

TAKE A TOUR

- View demonstrations
- Learn fire and life safety tips
- Explore FDNY careers
- ...and much more!

October 19 and October 20

Sessions are 11am-1pm or 1pm-3pm

For more fire and life safety information go to fdnysmart.org
To learn more about a career with the department go to joinfdny.com

Scan code to find your LOCAL FIREHOUSE OR EMS STATION open house near you!

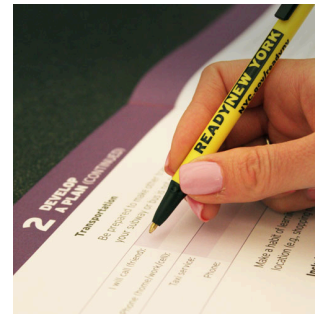
Robert S. Tucker Fire Commissioner
John Esposito Chief Of Department

On Saturday October 19th or Sunday October 20th, more than 200 Firehouses and EMS locations will open their doors to the public from 11:00am to 1:00pm or from 1:00pm to 3:00pm for the 2024 FDNY Open House.

Firefighters, EMTs and paramedics will be educating the public about fire and life safety, conducting demonstrations, discussing careers within the Department, and offering tours of FDNY Engines, Ladder Trucks and EMS Stations.

[Use the QR code on the flyer above or click here to find your local Firehouse or EMS Station.](#)

Speaker Series



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Division IDs are Ready



Membership:

Credentials for probationary members, who graduated last cycle (April), are due to expire on Monday, September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.

Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



We had a fantastic turnout for the Leadership Speaker Series featuring our First Deputy Commissioner, Christina Farrell. Thank you to everyone who attended and contributed to the event's success. We are continually seeking new ways to engage our dedicated volunteer leaders. Stay tuned for pictures in the next newsletter!

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES



Making Strides Against Breast Cancer Walk in Coney Island



Park Slope Civic Council Annual Halloween Parade

On October 31st, CERT will be helping pedestrian safety during the Park Slope Civic

CERT will assist the American Cancer Society with crowd and traffic management guiding participants along Surf Avenue.

Council Annual Halloween Parade from 4-8pm.

[Registration](#) | [Sat, Oct 19](#) | [10:00 AM](#)

[Sun, Oct 27](#) | [7:00 AM](#)



NYC Veterans Day Parade

2024 NYC Veterans Day Parade (November 11th from 10am-4pm) CERT Volunteers will be tasked with assisting monitoring the flow of marchers and vehicles at Parade Dispersal area.

PLEASE REGISTER USING BOTH LINKS:

[NYC CERT Registration](#)

[Organizer Registration page \(ONLY FOR THE NYC CERT ROLE\)](#)

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING



NYC Department of Street Homeless Solutions: Outreach Training

As requested by our volunteers, we are happy to announce a NYC Department of Homeless Solutions outreach training. Where DHS staff will be presenting outreach solutions and resources when interacting with the homeless population. This training will be held at a DH facility not NYCEM. Please find address in the registration.

[Registration](#) | [Tue, Oct 29](#) | [6:30 PM](#)



Cybersecurity Awareness Training for CERT Volunteers Now Available

Community Emergency Response Team (CERT) training covers basic skills that are important to know in a disaster when emergency services are not available. Volunteers who participate in CERT training have a better understanding of potential threats to the community, along with actionable steps they can take to mitigate risk and improve outcomes.

To provide additional support to CERT volunteers and the important role they play in their communities, FEMA partnered with the Cybersecurity and Infrastructure Agency (CISA) to provide a list of cybersecurity awareness training courses CERT volunteers can take to improve their ability to prepare for and respond to cybersecurity threats. The courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the National Cybersecurity Preparedness Consortium (NCPC). Course topics range from cyber essentials and fundamentals of cyber risk management to cyber ethics and mobile device security. To access these courses, visit the [Cybersecurity Awareness Training website](#).

[Read More](#)

Recent Activity

Meetings

Manhattan Division 3



On Wednesday, October 16th, Manhattan Division 3 held its monthly meeting, a very well attended hybrid meeting. With the great help of previous leadership and current cabinet members. Currently Manhattan Division 3 has no Division chief yet everyone is owning a piece of responsibility and keeping the Division on float. Meetings always end with a roll call where everyone gets to either provide updates or just say how are they doing. Great work everyone, as the upcoming holiday season will be a busy one!

Manhattan Division 4



This past Thursday, October 17th, Manhattan Division 4 members gathered for their monthly virtual meeting, which was run by Margaret Bishop. During the meeting, upcoming opportunities and previous volunteer opportunities of each member, including the great Manhattan Borough Meeting previously held, were discussed. Great job Margaret and team!

THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready



What is the NYC CERT Uniform?

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request

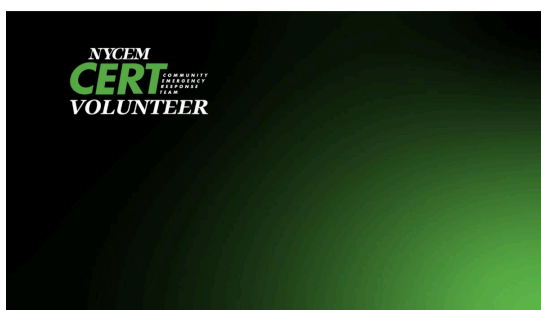
Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

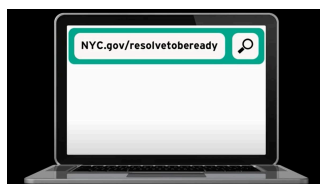
Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



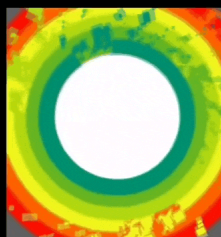
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO
Director
 Volunteer Programs



ANTHONY ESCOTO
Program Manager
 Training & Exercises



DENISE ESPOSITO
Specialist
 Recruitment & Retention



REGINA WILSON
Specialist
 CERT Leadership



GABRIEN ZERVOS
Specialist
 Operations & Engagement

**NYCEM
 CERT
 VOLUNTEER
 SUPPORT**

Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

CERT Pick-up
 (In-Person)

NYC CERT
 Operations

Advanced
 Training

Exercises
 & Tabletops

General
 Questions

CERT ID
 Questions

Leadership
 Interest

Borough
 Discussion

Division
 Discussion



NYC Emergency Management | [NYC.gov/emergencymanagement](https://nyc.gov/emergencymanagement)
 (Click here to view as a webpage)



NYCEM
 New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East |
 Brooklyn, NY 11201 US