



**Department of
Social Services**

Human Resources
Administration

Department of
Homeless Services

Steven Banks
Commissioner

**150 Greenwich Street
New York, NY 10007**

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June 7, 2019

Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 19.3 (January – March 2019)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for January through March 2019. We welcome any questions.

Sincerely,

A handwritten signature in black ink, appearing to be "Steven Banks", written over a horizontal line.

Steven Banks

cc: Deputy Mayor Herminia Palacio

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 19.3

January—March 2019



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

Table of Contents

Introduction _____	3
Caseload and Client Data _____	5
Financial Assistance Data _____	7
Cash Assistance Data: Number of Closings/Reason for Closings (Jan-March 2019)___	8
Cash Assistance Data: Cases Closed in Error/Days to Re-Open (Jan-March 2019)___	8
Cash Assistance Data: Single Cases (January-March 2019) _____	9
Cash Assistance Data: Single Cases (FY 19 YTD) _____	22
Cash Assistance Data: Family Cases (January-March 2019)_____	35
Cash Assistance Data: Family Cases (FY 19 YTD)_____	47
Enhanced Benefits (CBCFA) (January-March 2019)_____	59
Enhanced Benefits (CBCFA) (FY 19 YTD) _____	79
Housing Services _____	99
Vocational Rehabilitation Services _____	103
Field Operation Staff _____	104
Fair Hearings and Appeals _____	105

HIV/AIDS Services Administration
Quarterly Performance Report
January—March 2019

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 19.3	FY 19 To Date
Information and Referral Inquiries at ServiceLine	4,076	12,349
Applications Received	1,424	4,310
Applications Ineligible: Did Not Meet Medical Criteria	28	109
Applications Pending	75	230
Applications Withdrawn By Referral Source	78	241
Applications Eligible	1,225	3,712
Cases Reopened	756	2,280
Cases Assigned	1,314	4,025
Cases Closed	1,554	4,619

Numbers Served	Cases Served @ FY 19.3 End
Cases ²	33,632
Clients ³	34,192
ACMs ⁴	9,937
Total persons served by HASA	44,129

Cases By Unit Type	Cases Served @ FY 19.3 End	% of All Cases
Single Cases	30,417	90.4%
Family Cases	3,189	9.5%
Prison (Assignment upon prison release)	26	0.1%
Total Cases	33,632	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 19.3 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	154	4.8%	3106	9.2%
Brownsville	526	16.5%	3970	11.8%
Coney Island	203	6.4%	2296	6.8%
Crotona	262	8.2%	2329	6.9%
Grand Concourse	303	9.5%	2921	8.7%
Greenwood	283	8.9%	3515	10.5%
Hamilton	159	5.0%	2814	8.4%
Housing Placement Unit	105	3.3%	620	1.8%
Jerome	303	9.5%	2296	6.8%
Kingsbridge	511	16.0%	4065	12.1%
Queensboro	278	8.7%	3418	10.2%
Staten Island	84	2.6%	757	2.3%
Waverly	13	0.4%	1515	4.5%
In ServiceLine (pending assignment)	0	0.0%	10	0.0%
Total Cases	3,184	100.0%	33,632	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 19.3 End	% of All Clients	Active Clients @ FY 19.3 End
Males	66.3%	22,684	0.1%	27
Females	33.5%	11,451	0.1%	30
<i>Subtotal</i>	99.8%	34,135	0.2%	57
Total Clients		34,192		

Clients By Borough of Residence	Clients Served @ FY 19.3 End	% of All Clients
Bronx	14,048	41.1%
Brooklyn	9,729	28.5%
Manhattan	6,596	19.3%
Queens	2,943	8.6%
Staten Island	853	2.5%
Unknown	23	0.1%
Total Clients	34,192	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 19.3 End	% of All Clients
African-American	18,629	54.5%
Latino	10,768	31.5%
White	3,063	9.0%
Asian/Pacific Islander/Native American	300	0.9%
Unknown/Not Reported	1,432	4.2%
Total Clients	34,192	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 19.3 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	422	1.3%
Enhanced Rental Assistance	563	1.7%
Above Enhanced Rental Assistance	17,214	51.2%
Total receiving rental assistance	18,199	54.1%
Temporary Assistance to Needy Families (TANF)	1,585	4.7%
Safety Net (SN)	26,787	79.6%
Total receiving PA cash assistance	28,372	84.4%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	9,557	28.0%
Social Security Disability (SSD)	3,801	11.1%
Receiving both SSI & SSD	2,079	6.1%
Veterans Administration Benefits (VA)	165	0.5%
Total receiving SSI,SSD,VA benefits	13,523	39.6%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 19.3	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu-tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	20	15	9	1	1	1	44	85	176
Brownsville	40	26	8	5	0	1	51	92	223
Coney Island	19	3	0	2	4	2	15	53	98
Crotona	14	8	6	3	0	3	19	64	117
Grand Concourse	38	5	4	4	6	2	24	62	145
Greenwood	19	19	7	3	4	4	17	55	128
Hamilton	50	15	5	3	1	4	23	88	189
Jerome	28	11	2	1	2	2	27	38	111
Kingsbridge	29	30	1	3	6	4	44	100	217
Queensboro	30	15	0	0	0	1	15	50	111
Staten Island	3	3	0	0	1	0	1	36	44
Waverly	16	10	3	4	3	0	11	46	93
Total	306	160	45	29	28	24	291	769	1,652

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 19.3	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	21	11	1	0	0	0	0	33
Brownsville	23	6	2	2	0	0	0	33
Coney Island	5	7	2	1	0	0	0	15
Crotona	10	1	1	0	0	0	0	12
Grand Concourse	8	4	1	1	0	0	0	14
Greenwood	4	6	2	2	0	0	0	14
Hamilton	8	2	2	0	0	0	0	12
Jerome	7	7	2	1	0	0	0	17
Kingsbridge	19	2	7	0	0	0	0	28
Queensboro	13	3	3	0	0	0	0	19
Staten Island	4	0	0	0	0	0	0	4
Waverly	5	1	0	0	0	0	0	6
Total	127	50	23	7	0	0	0	207

Cash Assistance Data By Center: FY 19.3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	126	13	19
16 to 30 days	13	25	45
31 to 45 days	3	13	19
46 to 65 days	0	0	27
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	79	72
1 to 5 days	5	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	16
16 to 30 days	16	13
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	3
16 to 30 days	22	10
31 to 45 days	3	13
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	122	4	29
16 to 30 days	23	28	49
31 to 45 days	6	10	25
46 to 65 days	0	3	26
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	81	53
1 to 5 days	4	9
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	40	17
16 to 30 days	8	14
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	5
16 to 30 days	37	9
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	44	7	5
16 to 30 days	5	7	22
31 to 45 days	1	3	5
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	31	19
1 to 5 days	3	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	12
16 to 30 days	4	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	0
16 to 30 days	15	2
31 to 45 days	0	5
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	79	6	19
16 to 30 days	14	22	28
31 to 45 days	3	2	14
46 to 65 days	0	0	11
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	52	25
1 to 5 days	1	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	14
16 to 30 days	6	5
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	1
16 to 30 days	19	4
31 to 45 days	6	9
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	93	10	25
16 to 30 days	12	27	30
31 to 45 days	3	2	12
46 to 65 days	0	0	29
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	40
1 to 5 days	3	3
6 to 10 days	0	1
11 to 17 days	0	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	31	16
16 to 30 days	9	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	35	9
31 to 45 days	4	9
46 to 65 days	4	4
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	9	22
16 to 30 days	14	14	20
31 to 45 days	3	9	8
46 to 65 days	0	3	16
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	50	30
1 to 5 days	3	5
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	11
16 to 30 days	7	8
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	5
16 to 30 days	16	3
31 to 45 days	2	9
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	123	1	16
16 to 30 days	10	5	30
31 to 45 days	5	1	26
46 to 65 days	0	1	29
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	67	54
1 to 5 days	2	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	35	16
16 to 30 days	9	9
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	5
16 to 30 days	22	10
31 to 45 days	5	5
46 to 65 days	1	3
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	6	8
16 to 30 days	10	18	10
31 to 45 days	0	2	8
46 to 65 days	0	0	27
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	19
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	8
16 to 30 days	2	11
31 to 45 days	0	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	0
16 to 30 days	26	7
31 to 45 days	3	8
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	145	6	37
16 to 30 days	12	18	53
31 to 45 days	5	5	16
46 to 65 days	0	1	21
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	100	68
1 to 5 days	2	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	54	14
16 to 30 days	2	10
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	4
16 to 30 days	47	15
31 to 45 days	6	17
46 to 65 days	2	0
66 to 75 days	0	2
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	8	6
16 to 30 days	9	10	26
31 to 45 days	1	7	18
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	42	37
1 to 5 days	4	4
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	16
16 to 30 days	1	12
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	1
16 to 30 days	18	3
31 to 45 days	2	8
46 to 65 days	4	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	3	1
16 to 30 days	6	10	6
31 to 45 days	0	2	2
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	2
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	5
16 to 30 days	3	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	7	4
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	8	16
16 to 30 days	5	8	21
31 to 45 days	0	3	5
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	39	20
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	6
16 to 30 days	4	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	18	4
31 to 45 days	3	7
46 to 65 days	0	0
66 to 75 days	2	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	996	81	203
16 to 30 days	133	192	340
31 to 45 days	30	59	158
46 to 65 days	0	9	196
66 to 75 days	1	0	5
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	628	439
1 to 5 days	27	55
6 to 10 days	4	2
11 to 17 days	1	2
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	334	151
16 to 30 days	71	101
31 to 45 days	2	20
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	101	31
16 to 30 days	282	80
31 to 45 days	36	102
46 to 65 days	18	12
66 to 75 days	3	4
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	354	66	79
16 to 30 days	38	103	107
31 to 45 days	13	85	57
46 to 65 days	1	13	128
66 to 75 days	1	2	5
76+ days	0	10	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	205	180
1 to 5 days	17	22
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	171	53
16 to 30 days	56	118
31 to 45 days	17	11
46 to 65 days	0	7
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	5
16 to 30 days	76	29
31 to 45 days	16	78
46 to 65 days	5	16
66 to 75 days	2	0
76+ days	4	0

Cash Assistance Data By Center: FY 19 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	339	18	85
16 to 30 days	59	99	117
31 to 45 days	19	41	64
46 to 65 days	0	8	124
66 to 75 days	0	0	3
76+ days	2	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	214	144
1 to 5 days	17	14
6 to 10 days	1	2
11 to 17 days	0	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	242	85
16 to 30 days	20	69
31 to 45 days	4	10
46 to 65 days	3	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	39	32
16 to 30 days	105	28
31 to 45 days	9	50
46 to 65 days	3	10
66 to 75 days	0	1
76+ days	4	0

Cash Assistance Data By Center: FY 19 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	167	33	27
16 to 30 days	26	62	63
31 to 45 days	4	9	22
46 to 65 days	0	3	66
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	53
1 to 5 days	13	20
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	91	61
16 to 30 days	41	70
31 to 45 days	2	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	11
16 to 30 days	67	19
31 to 45 days	10	34
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 19 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	274	21	71
16 to 30 days	39	78	102
31 to 45 days	7	5	42
46 to 65 days	0	0	81
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	189	94
1 to 5 days	6	20
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	90	46
16 to 30 days	29	76
31 to 45 days	5	11
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	23
16 to 30 days	55	39
31 to 45 days	11	34
46 to 65 days	2	13
66 to 75 days	3	5
76+ days	1	5

Cash Assistance Data By Center: FY 19 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	303	22	77
16 to 30 days	54	79	88
31 to 45 days	10	14	43
46 to 65 days	0	2	141
66 to 75 days	0	0	2
76+ days	0	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	178	118
1 to 5 days	15	25
6 to 10 days	0	3
11 to 17 days	0	7
18+ days	0	9

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	160	37
16 to 30 days	35	54
31 to 45 days	2	5
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	25
16 to 30 days	91	57
31 to 45 days	20	57
46 to 65 days	10	12
66 to 75 days	1	18
76+ days	1	9

Cash Assistance Data By Center: FY 19 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	243	53	48
16 to 30 days	43	63	82
31 to 45 days	10	41	39
46 to 65 days	1	6	106
66 to 75 days	0	0	4
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	151	100
1 to 5 days	9	18
6 to 10 days	2	0
11 to 17 days	1	1
18+ days	1	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	103	53
16 to 30 days	38	93
31 to 45 days	0	8
46 to 65 days	5	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	12
16 to 30 days	65	14
31 to 45 days	11	36
46 to 65 days	8	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 19 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	335	6	40
16 to 30 days	40	47	112
31 to 45 days	13	24	64
46 to 65 days	2	3	115
66 to 75 days	0	0	7
76+ days	0	0	15

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	228	178
1 to 5 days	7	23
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	128	65
16 to 30 days	54	113
31 to 45 days	10	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	35	15
16 to 30 days	68	40
31 to 45 days	10	73
46 to 65 days	9	5
66 to 75 days	3	0
76+ days	3	0

Cash Assistance Data By Center: FY 19 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	205	29	29
16 to 30 days	43	133	40
31 to 45 days	2	2	39
46 to 65 days	0	0	123
66 to 75 days	1	4	4
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	76	64
1 to 5 days	3	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	102	39
16 to 30 days	16	91
31 to 45 days	4	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	2
16 to 30 days	66	22
31 to 45 days	8	26
46 to 65 days	4	19
66 to 75 days	0	5
76+ days	3	5

Cash Assistance Data By Center: FY 19 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	370	41	84
16 to 30 days	37	77	126
31 to 45 days	23	60	48
46 to 65 days	3	2	133
66 to 75 days	0	9	0
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	239	170
1 to 5 days	7	26
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	208	61
16 to 30 days	32	83
31 to 45 days	6	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	26
16 to 30 days	95	42
31 to 45 days	12	62
46 to 65 days	3	10
66 to 75 days	1	12
76+ days	2	8

Cash Assistance Data By Center: FY 19 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	229	39	44
16 to 30 days	35	73	71
31 to 45 days	11	35	42
46 to 65 days	0	2	87
66 to 75 days	0	0	3
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	130	107
1 to 5 days	12	8
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	122	54
16 to 30 days	13	73
31 to 45 days	7	20
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	27	13
16 to 30 days	55	36
31 to 45 days	11	45
46 to 65 days	6	2
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 19 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	69	25	12
16 to 30 days	18	20	25
31 to 45 days	1	3	6
46 to 65 days	0	0	39
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	41	20
1 to 5 days	2	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	35	24
16 to 30 days	8	41
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	2
16 to 30 days	26	40
31 to 45 days	3	7
46 to 65 days	0	2
66 to 75 days	2	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	191	40	59
16 to 30 days	23	41	67
31 to 45 days	0	8	13
46 to 65 days	0	0	63
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	130	66
1 to 5 days	1	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	60	24
16 to 30 days	24	56
31 to 45 days	3	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	12
16 to 30 days	54	23
31 to 45 days	9	24
46 to 65 days	1	1
66 to 75 days	2	0
76+ days	3	0

Cash Assistance Data By Center: FY 19 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3079	393	655
16 to 30 days	455	875	1000
31 to 45 days	113	327	479
46 to 65 days	7	39	1206
66 to 75 days	2	15	28
76+ days	3	10	36

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1872	1294
1 to 5 days	109	201
6 to 10 days	7	5
11 to 17 days	1	10
18+ days	4	15

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1512	602
16 to 30 days	366	937
31 to 45 days	60	94
46 to 65 days	10	17
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	294	178
16 to 30 days	823	389
31 to 45 days	130	526
46 to 65 days	53	92
66 to 75 days	14	41
76+ days	25	28

Cash Assistance Data By Center: FY 19.3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	3	4	3
31 to 45 days	1	3	2
46 to 65 days	1	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	0
16 to 30 days	3	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	3	7
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	1	4
16 to 30 days	3	10	12
31 to 45 days	1	2	2
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	8
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	5	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	0
16 to 30 days	3	4	2
31 to 45 days	0	0	0
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	3	5
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	4	2
16 to 30 days	5	8	1
31 to 45 days	0	0	1
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	6
16 to 30 days	5	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	2	6
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 19.3

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	3	1
16 to 30 days	3	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	2
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	5	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	1	6	3
31 to 45 days	0	2	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	8
16 to 30 days	2	5
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	1
16 to 30 days	2	1	2
31 to 45 days	0	0	1
46 to 65 days	1	0	0
66 to 75 days	0	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	2	0
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	3	16	2
31 to 45 days	0	1	0
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	4
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	6
16 to 30 days	4	5
31 to 45 days	1	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	5	2
16 to 30 days	5	5	3
31 to 45 days	1	3	4
46 to 65 days	1	0	9
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	6
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	5	7
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 19.3

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	2	3	2
31 to 45 days	0	3	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	4
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	1	0
16 to 30 days	1	3	2
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.3

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	69	19	13
16 to 30 days	31	61	32
31 to 45 days	3	14	13
46 to 65 days	3	0	44
66 to 75 days	0	0	2
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	30	19
1 to 5 days	2	0
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	60	34
16 to 30 days	13	7
31 to 45 days	0	10
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	24
16 to 30 days	32	44
31 to 45 days	2	23
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 19 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	0	3
16 to 30 days	4	46	4
31 to 45 days	1	18	4
46 to 65 days	1	5	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	2
16 to 30 days	3	10
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	0
16 to 30 days	7	13
31 to 45 days	1	29
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	7	8
16 to 30 days	10	53	22
31 to 45 days	3	8	8
46 to 65 days	0	0	15
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	12
1 to 5 days	2	1
6 to 10 days	2	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	64	35
16 to 30 days	22	15
31 to 45 days	8	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	24
16 to 30 days	20	15
31 to 45 days	1	25
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	2

Cash Assistance Data By Center: FY 19 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	10	1
16 to 30 days	8	11	6
31 to 45 days	0	0	4
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	1
1 to 5 days	0	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	11
16 to 30 days	2	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	7	17
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	20	4
16 to 30 days	12	49	7
31 to 45 days	0	4	7
46 to 65 days	0	0	16
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	5
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	22
16 to 30 days	10	45
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	22
16 to 30 days	11	33
31 to 45 days	1	44
46 to 65 days	2	0
66 to 75 days	0	2
76+ days	0	1

Cash Assistance Data By Center: FY 19 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	9	3
16 to 30 days	10	15	4
31 to 45 days	1	4	4
46 to 65 days	0	0	14
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	4
1 to 5 days	1	2
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	10
16 to 30 days	3	28
31 to 45 days	0	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	6
16 to 30 days	11	34
31 to 45 days	3	14
46 to 65 days	1	8
66 to 75 days	1	0
76+ days	0	4

Cash Assistance Data By Center: FY 19 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	6	3
16 to 30 days	3	9	6
31 to 45 days	1	2	8
46 to 65 days	0	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	4
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	26
16 to 30 days	1	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	11
16 to 30 days	12	30
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	2	3
16 to 30 days	6	6	2
31 to 45 days	0	0	1
46 to 65 days	1	0	3
66 to 75 days	0	0	2
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	6
16 to 30 days	4	2
31 to 45 days	5	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	12
16 to 30 days	7	6
31 to 45 days	1	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	0	3
16 to 30 days	10	57	5
31 to 45 days	0	4	5
46 to 65 days	0	0	14
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	27
16 to 30 days	3	9
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	7
16 to 30 days	9	10
31 to 45 days	2	5
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	17	6
16 to 30 days	14	77	9
31 to 45 days	7	15	9
46 to 65 days	2	0	22
66 to 75 days	0	0	2
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	7
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	20
16 to 30 days	16	23
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	3
16 to 30 days	20	29
31 to 45 days	2	39
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	7

Cash Assistance Data By Center: FY 19 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	0	3
16 to 30 days	5	8	4
31 to 45 days	1	16	4
46 to 65 days	0	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	18
16 to 30 days	5	5
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	2	8
31 to 45 days	1	5
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	5	2
16 to 30 days	2	3	2
31 to 45 days	0	0	3
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	3
16 to 30 days	2	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	0
16 to 30 days	3	9
31 to 45 days	1	17
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	189	76	39
16 to 30 days	84	334	71
31 to 45 days	14	71	57
46 to 65 days	4	5	109
66 to 75 days	0	0	7
76+ days	0	2	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	79	42
1 to 5 days	8	6
6 to 10 days	3	3
11 to 17 days	0	0
18+ days	0	4

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	299	180
16 to 30 days	71	164
31 to 45 days	13	17
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	55	96
16 to 30 days	109	204
31 to 45 days	13	193
46 to 65 days	13	8
66 to 75 days	1	2
76+ days	1	14

Quarterly CBCFA Data: FY 19.3

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,033	18	0	0	0	1051
Ongoing Rent	653	14	0	0	0	667
Rent Increase	1,667	9	1	0	0	1677
Establishment of Home	493	6	0	0	0	499
Immigration Status	236	3	0	0	0	239
Clothing	138	0	0	0	0	138
Client Share Rent Arrears	1,857	32	0	0	0	1889
Miscellaneous	840	3	0	0	0	843
Work Opp & Trans Bens	322	2	0	0	0	324
Moving Expenses	156	0	0	0	0	156
Storage Fees	603	3	1	0	0	607
Grand Total	7,998	90	2	0	0	8090

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	0	0	0	0	93
Ongoing Rent	75	3	0	0	0	78
Rent Increase	85	1	0	0	0	86
Establishment of Home	37	0	0	0	0	37
Immigration Status	7	0	0	0	0	7
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	148	3	0	0	0	151
Miscellaneous	57	0	0	0	0	57
Work Opp & Trans Bens	25	0	0	0	0	25
Moving Expenses	16	0	0	0	0	16
Storage Fees	50	0	0	0	0	50
Subtotal	610	7	0	0	0	617

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	151	2	0	0	0	153
Ongoing Rent	79	0	0	0	0	79
Rent Increase	186	1	0	0	0	187
Establishment of Home	43	0	0	0	0	43
Immigration Status	43	0	0	0	0	43
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	201	4	0	0	0	205
Miscellaneous	103	0	0	0	0	103
Work Opp & Trans Bens	53	2	0	0	0	55
Moving Expenses	37	0	0	0	0	37
Storage Fees	103	0	0	0	0	103
Subtotal	1,014	9	0	0	0	1023

Quarterly CBCFA Data: FY 19.3

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	0	0	0	0	63
Ongoing Rent	49	0	0	0	0	49
Rent Increase	118	0	0	0	0	118
Establishment of Home	27	0	0	0	0	27
Immigration Status	23	0	0	0	0	23
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	72	1	0	0	0	73
Miscellaneous	70	0	0	0	0	70
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	7	0	0	0	0	7
Storage Fees	29	0	0	0	0	29
Subtotal	494	1	0	0	0	495

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	45	0	0	0	0	45
Rent Increase	170	0	0	0	0	170
Establishment of Home	46	0	0	0	0	46
Immigration Status	18	0	0	0	0	18
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	138	0	0	0	0	138
Miscellaneous	69	0	0	0	0	69
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	15	0	0	0	0	15
Storage Fees	53	1	0	0	0	54
Subtotal	645	1	0	0	0	646

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	0	0	0	0	104
Ongoing Rent	43	0	0	0	0	43
Rent Increase	204	2	1	0	0	207
Establishment of Home	71	0	0	0	0	71
Immigration Status	38	0	0	0	0	38
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	252	1	0	0	0	253
Miscellaneous	82	0	0	0	0	82
Work Opp & Trans Bens	42	0	0	0	0	42
Moving Expenses	7	0	0	0	0	7
Storage Fees	21	0	0	0	0	21
Subtotal	880	3	1	0	0	884

Quarterly CBCFA Data: FY 19.3

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	3	0	0	0	82
Ongoing Rent	51	0	0	0	0	51
Rent Increase	126	1	0	0	0	127
Establishment of Home	26	1	0	0	0	27
Immigration Status	15	1	0	0	0	16
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	127	3	0	0	0	130
Miscellaneous	88	0	0	0	0	88
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	5	0	0	0	0	5
Storage Fees	60	0	0	0	0	60
Subtotal	597	9	0	0	0	606

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	1	0	0	0	67
Ongoing Rent	110	5	0	0	0	115
Rent Increase	99	1	0	0	0	100
Establishment of Home	49	1	0	0	0	50
Immigration Status	10	0	0	0	0	10
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	205	9	0	0	0	214
Miscellaneous	55	2	0	0	0	57
Work Opp & Trans Bens	28	0	0	0	0	28
Moving Expenses	7	0	0	0	0	7
Storage Fees	52	1	0	0	0	53
Subtotal	693	20	0	0	0	713

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	0	0	0	0	0	0
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	73	0	0	0	0	73

Quarterly CBCFA Data: FY 19.3

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	1	0	0	0	63
Ongoing Rent	28	0	0	0	0	28
Rent Increase	138	0	0	0	0	138
Establishment of Home	34	1	0	0	0	35
Immigration Status	11	0	0	0	0	11
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	173	0	0	0	0	173
Miscellaneous	50	0	0	0	0	50
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	13	0	0	0	0	13
Storage Fees	46	0	1	0	0	47
Subtotal	586	2	1	0	0	589

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	141	1	0	0	0	142
Ongoing Rent	40	2	0	0	0	42
Rent Increase	298	0	0	0	0	298
Establishment of Home	58	2	0	0	0	60
Immigration Status	19	0	0	0	0	19
Clothing	30	0	0	0	0	30
Client Share Rent Arrears	340	3	0	0	0	343
Miscellaneous	153	0	0	0	0	153
Work Opp & Trans Bens	35	0	0	0	0	35
Moving Expenses	20	0	0	0	0	20
Storage Fees	55	0	0	0	0	55
Subtotal	1,189	8	0	0	0	1197

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	4	0	0	0	96
Ongoing Rent	83	3	0	0	0	86
Rent Increase	154	2	0	0	0	156
Establishment of Home	55	0	0	0	0	55
Immigration Status	37	2	0	0	0	39
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	113	6	0	0	0	119
Miscellaneous	51	1	0	0	0	52
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	16	0	0	0	0	16
Storage Fees	75	1	0	0	0	76
Subtotal	713	19	0	0	0	732

Quarterly CBCFA Data: FY 19.3

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	3	0	0	0	39
Ongoing Rent	20	0	0	0	0	20
Rent Increase	54	1	0	0	0	55
Establishment of Home	15	0	0	0	0	15
Immigration Status	13	0	0	0	0	13
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	36	0	0	0	0	36
Miscellaneous	15	0	0	0	0	15
Work Opp & Trans Bens	25	0	0	0	0	25
Moving Expenses	4	0	0	0	0	4
Storage Fees	26	0	0	0	0	26
Subtotal	245	4	0	0	0	249

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	3	0	0	0	55
Ongoing Rent	28	1	0	0	0	29
Rent Increase	35	0	0	0	0	35
Establishment of Home	32	1	0	0	0	33
Immigration Status	2	0	0	0	0	2
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	52	2	0	0	0	54
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	0	0	0	0	25
Subtotal	259	7	0	0	0	266

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	944	94	7	2	0	1,047
Ongoing Rent	527	114	8	1	0	650
Rent Increase	1,512	118	7	0	1	1,638
Establishment of Home	441	50	5	1	0	497
Immigration Status	223	11	0	1	0	235
Clothing	135	7	1	0	0	143
Client Share Rent Arrears	1,573	255	17	4	0	1,849
Miscellaneous	778	52	3	0	0	833
Work Opp & Trans Bens	244	79	4	1	0	328
Moving Expenses	148	10	0	1	1	160
Storage Fees	556	46	3	1	1	607
Grand Total	7,081	836	55	12	3	7,987

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	7	1	0	0	91
Ongoing Rent	55	10	0	0	0	65
Rent Increase	69	9	0	0	0	78
Establishment of Home	31	3	0	0	0	34
Immigration Status	6	0	0	0	0	6
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	124	23	0	0	0	147
Miscellaneous	50	7	0	0	0	57
Work Opp & Trans Bens	19	8	0	0	0	27
Moving Expenses	17	0	0	0	0	17
Storage Fees	44	4	0	0	0	48
Subtotal	515	71	1	0	0	587

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	16	1	0	0	148
Ongoing Rent	67	13	1	0	0	81
Rent Increase	173	12	1	0	1	187
Establishment of Home	39	5	3	0	0	47
Immigration Status	41	0	0	0	0	41
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	175	28	0	0	0	203
Miscellaneous	98	4	0	0	0	102
Work Opp & Trans Bens	45	10	1	0	0	56
Moving Expenses	33	2	0	0	0	35
Storage Fees	94	9	0	0	0	103
Subtotal	909	100	7	0	1	1,017

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	2	0	0	0	61
Ongoing Rent	42	3	0	0	0	45
Rent Increase	110	4	0	0	0	114
Establishment of Home	24	0	0	0	0	24
Immigration Status	23	0	0	0	0	23
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	67	2	0	0	0	69
Miscellaneous	65	2	0	0	0	67
Work Opp & Trans Bens	20	5	0	0	0	25
Moving Expenses	7	0	0	0	0	7
Storage Fees	28	0	0	0	0	28
Subtotal	452	18	0	0	0	470

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	7	2	0	0	70
Ongoing Rent	41	1	0	0	0	42
Rent Increase	170	6	0	0	0	176
Establishment of Home	44	5	0	0	0	49
Immigration Status	20	0	0	0	0	20
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	129	6	1	0	0	136
Miscellaneous	64	2	0	0	0	66
Work Opp & Trans Bens	12	2	0	0	0	14
Moving Expenses	13	2	0	0	0	15
Storage Fees	53	3	0	0	0	56
Subtotal	617	34	3	0	0	654

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	8	0	0	0	105
Ongoing Rent	35	4	0	0	0	39
Rent Increase	184	18	0	0	0	202
Establishment of Home	66	6	0	0	0	72
Immigration Status	44	0	0	0	0	44
Clothing	16	1	0	0	0	17
Client Share Rent Arrears	222	29	0	0	0	251
Miscellaneous	75	6	0	0	0	81
Work Opp & Trans Bens	29	10	0	0	0	39
Moving Expenses	7	2	0	0	1	10
Storage Fees	17	4	0	0	0	21
Subtotal	792	88	0	0	1	881

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	6	0	0	0	84
Ongoing Rent	49	5	0	0	0	54
Rent Increase	119	1	1	0	0	121
Establishment of Home	26	1	0	0	0	27
Immigration Status	14	2	0	0	0	16
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	125	6	0	0	0	131
Miscellaneous	84	1	0	0	0	85
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	5	0	0	0	0	5
Storage Fees	56	1	0	0	0	57
Subtotal	572	28	1	0	0	601

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	18	1	1	0	65
Ongoing Rent	60	47	6	1	0	114
Rent Increase	63	24	4	0	0	91
Establishment of Home	37	14	1	0	0	52
Immigration Status	4	3	0	0	0	7
Clothing	10	1	1	0	0	12
Client Share Rent Arrears	109	80	14	4	0	207
Miscellaneous	45	12	2	0	0	59
Work Opp & Trans Bens	15	14	3	1	0	33
Moving Expenses	5	1	0	1	0	7
Storage Fees	36	11	3	0	0	50
Subtotal	429	225	35	8	0	697

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	0	0	0	0	1
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	2	1	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	74	1	0	0	0	75

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	3	0	1	0	65
Ongoing Rent	25	2	0	0	0	27
Rent Increase	126	4	0	0	0	130
Establishment of Home	36	2	0	1	0	39
Immigration Status	9	0	0	0	0	9
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	155	8	0	0	0	163
Miscellaneous	49	1	0	0	0	50
Work Opp & Trans Bens	20	9	0	0	0	29
Moving Expenses	12	0	0	0	0	12
Storage Fees	50	0	0	0	0	50
Subtotal	549	26	0	1	0	576

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	8	1	0	0	143
Ongoing Rent	40	7	0	0	0	47
Rent Increase	278	17	1	0	0	296
Establishment of Home	49	5	1	0	0	55
Immigration Status	15	3	0	1	0	19
Clothing	30	2	0	0	0	32
Client Share Rent Arrears	293	41	2	0	0	336
Miscellaneous	143	9	1	0	0	153
Work Opp & Trans Bens	27	10	0	0	0	37
Moving Expenses	23	0	0	0	0	23
Storage Fees	53	5	0	0	1	59
Subtotal	1,085	107	6	1	1	1,200

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	5	1	0	0	100
Ongoing Rent	76	7	1	0	0	84
Rent Increase	140	9	0	0	0	149
Establishment of Home	53	1	0	0	0	54
Immigration Status	32	2	0	0	0	34
Clothing	17	1	0	0	0	18
Client Share Rent Arrears	102	15	0	0	0	117
Miscellaneous	49	3	0	0	0	52
Work Opp & Trans Bens	15	3	0	0	0	18
Moving Expenses	15	0	0	0	0	15
Storage Fees	75	0	0	1	0	76
Subtotal	668	46	2	1	0	717

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	5	0	0	0	35
Ongoing Rent	16	5	0	0	0	21
Rent Increase	58	4	0	0	0	62
Establishment of Home	9	3	0	0	0	12
Immigration Status	13	1	0	0	0	14
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	34	5	0	0	0	39
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	20	3	0	0	0	23
Moving Expenses	4	1	0	0	0	5
Storage Fees	25	0	0	0	0	25
Subtotal	223	28	0	0	0	251

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	9	0	0	0	53
Ongoing Rent	19	10	0	0	0	29
Rent Increase	22	10	0	0	0	32
Establishment of Home	26	5	0	0	0	31
Immigration Status	2	0	0	0	0	2
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	38	12	0	0	0	50
Miscellaneous	14	4	0	0	0	18
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	5	1	0	0	0	6
Storage Fees	17	9	0	0	0	26
Subtotal	196	61	0	0	0	257

Quarterly CBCFA Data: FY 19.3

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	608	74	9	1	0	692
Ongoing Rent	134	66	15	4	1	220
Rent Increase	458	236	83	16	0	793
Establishment of Home	325	31	3	1	0	360
Immigration Status	227	0	0	0	0	227
Clothing	84	9	2	0	0	95
Client Share Rent Arrears	1,034	166	32	13	0	1,245
Miscellaneous	597	67	8	2	0	674
Work Opp & Trans Bens	168	46	9	6	1	230
Moving Expenses	93	10	1	1	0	105
Storage Fees	425	47	6	3	0	481
Grand Total	4,153	752	168	47	2	5,122

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	3	0	0	0	53
Ongoing Rent	10	9	2	0	0	21
Rent Increase	22	20	7	0	0	49
Establishment of Home	25	1	1	0	0	27
Immigration Status	5	0	0	0	0	5
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	55	3	1	0	0	59
Miscellaneous	36	2	0	0	0	38
Work Opp & Trans Bens	9	3	0	0	0	12
Moving Expenses	9	1	0	0	0	10
Storage Fees	34	0	0	0	0	34
Subtotal	270	43	11	0	0	324

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	20	0	1	0	80
Ongoing Rent	6	8	3	0	0	17
Rent Increase	14	5	14	3	0	36
Establishment of Home	28	5	0	1	0	34
Immigration Status	41	0	0	0	0	41
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	96	21	11	7	0	135
Miscellaneous	70	8	3	1	0	82
Work Opp & Trans Bens	27	8	2	5	1	43
Moving Expenses	21	4	1	0	0	26
Storage Fees	68	14	4	2	0	88
Subtotal	438	94	38	20	1	591

Quarterly CBCFA Data: FY 19.3

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	0	0	0	0	42
Ongoing Rent	21	2	1	0	0	24
Rent Increase	89	2	1	0	0	92
Establishment of Home	21	0	0	0	0	21
Immigration Status	21	0	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	55	1	0	0	0	56
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	21	1	0	0	0	22
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	0	0	0	0	25
Subtotal	365	7	2	0	0	374

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	9	6	0	0	55
Ongoing Rent	3	11	4	0	0	18
Rent Increase	6	51	33	7	0	97
Establishment of Home	35	6	0	0	0	41
Immigration Status	20	0	0	0	0	20
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	80	32	6	0	0	118
Miscellaneous	50	4	2	0	0	56
Work Opp & Trans Bens	8	5	4	0	0	17
Moving Expenses	6	1	0	0	0	7
Storage Fees	45	6	1	0	0	52
Subtotal	303	126	56	7	0	492

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	8	1	0	0	64
Ongoing Rent	14	5	0	0	0	19
Rent Increase	131	29	3	0	0	163
Establishment of Home	41	3	1	0	0	45
Immigration Status	42	0	0	0	0	42
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	180	20	0	0	0	200
Miscellaneous	62	3	0	0	0	65
Work Opp & Trans Bens	16	5	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	15	1	0	0	0	16
Subtotal	569	75	5	0	0	649

Quarterly CBCFA Data: FY 19.3

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	1	0	0	0	53
Ongoing Rent	3	5	0	0	0	8
Rent Increase	8	25	2	0	0	35
Establishment of Home	19	1	0	0	0	20
Immigration Status	16	0	0	0	0	16
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	93	8	1	0	0	102
Miscellaneous	68	7	1	0	0	76
Work Opp & Trans Bens	12	4	0	0	0	16
Moving Expenses	8	0	0	0	0	8
Storage Fees	49	1	0	0	0	50
Subtotal	331	54	4	0	0	389

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	12	1	0	0	42
Ongoing Rent	18	9	5	3	1	36
Rent Increase	16	16	5	4	0	41
Establishment of Home	24	9	0	0	0	33
Immigration Status	6	0	0	0	0	6
Clothing	3	2	1	0	0	6
Client Share Rent Arrears	55	18	5	6	0	84
Miscellaneous	16	12	2	1	0	31
Work Opp & Trans Bens	6	2	3	1	0	12
Moving Expenses	2	1	0	1	0	4
Storage Fees	22	5	1	1	0	29
Subtotal	197	86	23	17	1	324

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	1	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	0	0	0	0	1
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	26	1	0	0	0	27
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	8	0	0	0	0	8
Subtotal	65	3	0	0	0	68

Quarterly CBCFA Data: FY 19.3

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	5	0	0	0	52
Ongoing Rent	12	1	0	0	0	13
Rent Increase	41	21	4	0	0	66
Establishment of Home	28	1	0	0	0	29
Immigration Status	9	0	0	0	0	9
Clothing	4	0	1	0	0	5
Client Share Rent Arrears	113	17	1	0	0	131
Miscellaneous	35	13	0	0	0	48
Work Opp & Trans Bens	16	3	0	0	0	19
Moving Expenses	6	1	0	0	0	7
Storage Fees	31	7	0	0	0	38
Subtotal	342	69	6	0	0	417

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	9	0	0	0	103
Ongoing Rent	11	7	0	1	0	19
Rent Increase	81	40	13	2	0	136
Establishment of Home	38	2	0	0	0	40
Immigration Status	17	0	0	0	0	17
Clothing	16	1	0	0	0	17
Client Share Rent Arrears	183	31	7	0	0	221
Miscellaneous	111	11	0	0	0	122
Work Opp & Trans Bens	22	7	0	0	0	29
Moving Expenses	10	0	0	0	0	10
Storage Fees	37	3	0	0	0	40
Subtotal	620	111	20	3	0	754

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	6	1	0	0	68
Ongoing Rent	28	6	0	0	0	34
Rent Increase	41	25	0	0	0	66
Establishment of Home	38	3	1	0	0	42
Immigration Status	34	0	0	0	0	34
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	84	13	0	0	0	97
Miscellaneous	42	4	0	0	0	46
Work Opp & Trans Bens	11	3	0	0	0	14
Moving Expenses	6	2	0	0	0	8
Storage Fees	54	9	0	0	0	63
Subtotal	411	71	2	0	0	484

Quarterly CBCFA Data: FY 19.3

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	0	0	0	0	22
Ongoing Rent	1	1	0	0	0	2
Rent Increase	0	2	0	0	0	2
Establishment of Home	9	0	0	0	0	9
Immigration Status	14	0	0	0	0	14
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	22	1	0	0	0	23
Miscellaneous	10	1	0	0	0	11
Work Opp & Trans Bens	16	4	0	0	0	20
Moving Expenses	4	0	0	0	0	4
Storage Fees	21	1	0	0	0	22
Subtotal	119	10	0	0	0	129

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	0	0	0	0	32
Ongoing Rent	7	2	0	0	0	9
Rent Increase	9	0	1	0	0	10
Establishment of Home	18	0	0	0	0	18
Immigration Status	2	0	0	0	0	2
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	18	1	0	0	0	19
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	3	0	0	0	0	3
Storage Fees	16	0	0	0	0	16
Subtotal	123	3	1	0	0	127

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	452	213	32	4	0	701
Ongoing Rent	59	111	43	8	1	222
Rent Increase	292	329	140	38	4	803
Establishment of Home	227	122	9	4	0	362
Immigration Status	217	12	0	1	0	230
Clothing	65	27	4	0	0	96
Client Share Rent Arrears	695	462	79	31	1	1,268
Miscellaneous	489	161	24	3	2	679
Work Opp & Trans Bens	85	113	28	12	1	239
Moving Expenses	67	33	4	1	1	106
Storage Fees	339	122	18	3	1	483
Grand Total	2,987	1,705	381	105	11	5,189

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	17	2	1	0	53
Ongoing Rent	6	11	4	0	0	21
Rent Increase	12	25	8	4	1	50
Establishment of Home	20	7	1	0	0	28
Immigration Status	6	0	0	0	0	6
Clothing	10	6	0	0	0	16
Client Share Rent Arrears	39	19	1	0	0	59
Miscellaneous	26	12	0	0	0	38
Work Opp & Trans Bens	3	7	2	0	0	12
Moving Expenses	7	3	0	0	0	10
Storage Fees	31	3	0	0	0	34
Subtotal	193	110	18	5	1	327

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	37	8	1	0	80
Ongoing Rent	2	6	8	1	0	17
Rent Increase	6	11	12	5	2	36
Establishment of Home	9	20	3	2	0	34
Immigration Status	40	1	0	0	0	41
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	57	53	17	10	0	137
Miscellaneous	54	25	2	2	0	83
Work Opp & Trans Bens	16	14	6	8	1	45
Moving Expenses	14	11	1	0	0	26
Storage Fees	48	31	7	3	0	89
Subtotal	288	210	64	32	3	597

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	3	0	0	0	42
Ongoing Rent	15	9	1	0	0	25
Rent Increase	80	11	1	0	0	92
Establishment of Home	19	2	0	0	0	21
Immigration Status	23	0	0	0	0	23
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	45	10	0	0	0	55
Miscellaneous	54	5	0	0	0	59
Work Opp & Trans Bens	12	10	0	0	0	22
Moving Expenses	6	0	0	0	0	6
Storage Fees	25	0	0	0	0	25
Subtotal	324	50	2	0	0	376

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	19	10	0	0	55
Ongoing Rent	0	13	5	0	0	18
Rent Increase	1	36	47	13	0	97
Establishment of Home	24	16	1	0	0	41
Immigration Status	20	0	0	0	0	20
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	54	46	12	6	0	118
Miscellaneous	41	13	2	0	0	56
Work Opp & Trans Bens	2	9	5	1	0	17
Moving Expenses	4	3	0	0	0	7
Storage Fees	31	19	2	0	0	52
Subtotal	211	177	84	20	0	492

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	20	2	0	0	67
Ongoing Rent	7	11	1	0	0	19
Rent Increase	74	77	11	1	0	163
Establishment of Home	31	13	1	0	0	45
Immigration Status	42	0	0	0	0	42
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	112	83	4	1	0	200
Miscellaneous	46	18	1	0	0	65
Work Opp & Trans Bens	10	12	0	0	0	22
Moving Expenses	5	2	0	0	1	8
Storage Fees	11	5	0	0	0	16
Subtotal	387	243	20	2	1	653

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	12	1	0	0	53
Ongoing Rent	1	5	2	0	0	8
Rent Increase	4	23	8	0	0	35
Establishment of Home	13	7	0	0	0	20
Immigration Status	14	2	0	0	0	16
Clothing	1	4	0	0	0	5
Client Share Rent Arrears	78	23	4	0	0	105
Miscellaneous	56	16	3	0	0	75
Work Opp & Trans Bens	6	9	1	0	0	16
Moving Expenses	7	1	0	0	0	8
Storage Fees	41	9	0	0	0	50
Subtotal	261	111	19	0	0	391

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	10	26	5	1	0	42
Ongoing Rent	2	12	16	6	1	37
Rent Increase	2	11	19	9	1	42
Establishment of Home	9	21	2	1	0	33
Immigration Status	3	3	0	0	0	6
Clothing	1	2	3	0	0	6
Client Share Rent Arrears	11	39	21	13	1	85
Miscellaneous	5	14	9	1	2	31
Work Opp & Trans Bens	2	3	4	3	0	12
Moving Expenses	1	1	1	1	0	4
Storage Fees	7	13	9	0	1	30
Subtotal	53	145	89	35	6	328

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	3	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	0	0	0	0	1
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	24	2	1	0	0	27
Work Opp & Trans Bens	0	0	1	0	0	1
Moving Expenses	3	1	0	0	0	4
Storage Fees	8	0	0	0	0	8
Subtotal	60	6	2	0	0	68

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	20	0	1	0	53
Ongoing Rent	5	8	0	0	0	13
Rent Increase	31	36	7	0	0	74
Establishment of Home	19	10	0	0	0	29
Immigration Status	9	0	0	0	0	9
Clothing	3	1	1	0	0	5
Client Share Rent Arrears	81	49	4	0	0	134
Miscellaneous	31	16	1	0	0	48
Work Opp & Trans Bens	7	12	1	0	0	20
Moving Expenses	4	3	0	0	0	7
Storage Fees	25	12	0	0	0	37
Subtotal	247	167	14	1	0	429

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	22	2	0	0	108
Ongoing Rent	6	10	2	1	0	19
Rent Increase	56	50	24	6	0	136
Establishment of Home	29	11	0	1	0	41
Immigration Status	13	3	0	1	0	17
Clothing	12	6	0	0	0	18
Client Share Rent Arrears	137	82	16	1	0	236
Miscellaneous	101	23	3	0	0	127
Work Opp & Trans Bens	9	19	5	0	0	33
Moving Expenses	9	2	0	0	0	11
Storage Fees	33	8	0	0	0	41
Subtotal	489	236	52	10	0	787

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	17	2	0	0	68
Ongoing Rent	13	18	3	0	0	34
Rent Increase	20	44	2	0	0	66
Establishment of Home	35	6	1	0	0	42
Immigration Status	32	2	0	0	0	34
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	62	35	0	0	0	97
Miscellaneous	34	12	0	0	0	46
Work Opp & Trans Bens	4	10	0	0	0	14
Moving Expenses	5	2	1	0	0	8
Storage Fees	50	13	0	0	0	63
Subtotal	314	161	9	0	0	484

Quarterly CBCFA Data: FY 19.3

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	8	0	0	0	22
Ongoing Rent	0	1	1	0	0	2
Rent Increase	0	2	0	0	0	2
Establishment of Home	5	4	0	0	0	9
Immigration Status	13	1	0	0	0	14
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	14	9	0	0	0	23
Miscellaneous	8	1	2	0	0	11
Work Opp & Trans Bens	10	8	3	0	0	21
Moving Expenses	1	2	1	0	0	4
Storage Fees	18	4	0	0	0	22
Subtotal	83	40	7	0	0	130

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	9	0	0	0	14
Ongoing Rent	2	7	0	0	0	18
Rent Increase	6	3	1	0	0	27
Establishment of Home	13	5	0	0	0	21
Immigration Status	2	0	0	0	0	9
Clothing	1	0	0	0	0	13
Client Share Rent Arrears	5	14	0	0	0	16
Miscellaneous	9	4	0	0	0	13
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	1	2	0	0	0	3
Storage Fees	11	5	0	0	0	16
Subtotal	77	49	1	0	0	127

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,716	40	4	2	0	2762
Ongoing Rent	1,854	35	2	0	0	1891
Rent Increase	4,690	28	2	1	0	4721
Establishment of Home	1,258	17	2	1	0	1278
Immigration Status	734	9	1	0	0	744
Clothing	482	0	1	0	0	483
Client Share Rent Arrears	5,222	67	6	0	0	5295
Miscellaneous	2,472	11	4	0	0	2487
Work Opp & Trans Bens	945	10	1	0	0	956
Moving Expenses	445	4	1	0	0	450
Storage Fees	1,871	9	2	0	1	1883
Grand Total	22,689	230	26	4	1	22950

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	209	5	0	0	0	214
Ongoing Rent	220	6	0	0	0	226
Rent Increase	270	1	0	0	0	271
Establishment of Home	95	1	0	0	0	96
Immigration Status	17	0	0	0	0	17
Clothing	52	0	1	0	0	53
Client Share Rent Arrears	398	10	0	0	0	408
Miscellaneous	164	1	1	0	0	166
Work Opp & Trans Bens	69	0	0	0	0	69
Moving Expenses	39	0	0	0	0	39
Storage Fees	154	0	0	0	1	155
Subtotal	1,687	24	2	0	1	1714

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	397	4	0	0	0	401
Ongoing Rent	202	2	0	0	0	204
Rent Increase	503	3	0	0	0	506
Establishment of Home	103	1	1	0	0	105
Immigration Status	125	2	0	0	0	127
Clothing	44	0	0	0	0	44
Client Share Rent Arrears	593	11	1	0	0	605
Miscellaneous	332	0	1	0	0	333
Work Opp & Trans Bens	153	5	0	0	0	158
Moving Expenses	99	1	1	0	0	101
Storage Fees	318	1	1	0	0	320
Subtotal	2,869	30	5	0	0	2904

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	159	1	0	0	0	160
Ongoing Rent	139	0	0	0	0	139
Rent Increase	315	0	0	0	0	315
Establishment of Home	74	0	0	0	0	74
Immigration Status	74	0	0	0	0	74
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	236	1	0	0	0	237
Miscellaneous	160	0	0	0	0	160
Work Opp & Trans Bens	74	0	0	0	0	74
Moving Expenses	23	0	0	0	0	23
Storage Fees	85	1	0	0	0	86
Subtotal	1,358	3	0	0	0	1361

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	194	0	0	0	0	194
Ongoing Rent	133	0	0	0	0	133
Rent Increase	503	0	1	1	0	505
Establishment of Home	123	0	0	0	0	123
Immigration Status	69	0	0	0	0	69
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	378	0	0	0	0	378
Miscellaneous	230	0	0	0	0	230
Work Opp & Trans Bens	61	0	0	0	0	61
Moving Expenses	32	0	0	0	0	32
Storage Fees	159	1	0	0	0	160
Subtotal	1,918	1	1	1	0	1921

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	235	2	1	0	0	238
Ongoing Rent	153	1	2	0	0	156
Rent Increase	576	3	1	0	0	580
Establishment of Home	149	2	0	0	0	151
Immigration Status	96	0	1	0	0	97
Clothing	56	0	0	0	0	56
Client Share Rent Arrears	708	7	2	0	0	717
Miscellaneous	227	0	0	0	0	227
Work Opp & Trans Bens	101	1	0	0	0	102
Moving Expenses	18	0	0	0	0	18
Storage Fees	70	0	0	0	0	70
Subtotal	2,389	16	7	0	0	2412

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	231	3	1	0	0	235
Ongoing Rent	145	1	0	0	0	146
Rent Increase	378	3	0	0	0	381
Establishment of Home	65	1	0	0	0	66
Immigration Status	48	2	0	0	0	50
Clothing	28	0	0	0	0	28
Client Share Rent Arrears	369	4	0	0	0	373
Miscellaneous	258	1	0	0	0	259
Work Opp & Trans Bens	79	1	0	0	0	80
Moving Expenses	41	0	0	0	0	41
Storage Fees	185	1	0	0	0	186
Subtotal	1,827	17	1	0	0	1845

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	181	4	1	1	0	187
Ongoing Rent	270	10	0	0	0	280
Rent Increase	284	1	0	0	0	285
Establishment of Home	127	4	1	0	0	132
Immigration Status	23	1	0	0	0	24
Clothing	46	0	0	0	0	46
Client Share Rent Arrears	518	11	1	0	0	530
Miscellaneous	167	3	0	0	0	170
Work Opp & Trans Bens	68	2	0	0	0	70
Moving Expenses	27	1	0	0	0	28
Storage Fees	152	1	0	0	0	153
Subtotal	1,863	38	3	1	0	1905

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	0	0	0	0	95
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	85	1	0	0	0	86
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	11	1	0	0	0	12
Storage Fees	36	1	0	0	0	37
Subtotal	253	3	0	0	0	256

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	173	2	0	0	0	175
Ongoing Rent	81	0	0	0	0	81
Rent Increase	360	2	0	0	0	362
Establishment of Home	78	1	0	0	0	79
Immigration Status	41	0	0	0	0	41
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	442	0	0	0	0	442
Miscellaneous	155	0	0	0	0	155
Work Opp & Trans Bens	75	0	0	0	0	75
Moving Expenses	40	0	0	0	0	40
Storage Fees	124	0	1	0	0	125
Subtotal	1,596	5	1	0	0	1602

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	342	1	0	0	0	343
Ongoing Rent	133	2	0	0	0	135
Rent Increase	808	1	0	0	0	809
Establishment of Home	155	2	0	0	0	157
Immigration Status	71	0	0	0	0	71
Clothing	90	0	0	0	0	90
Client Share Rent Arrears	984	3	1	0	0	988
Miscellaneous	421	1	0	0	0	422
Work Opp & Trans Bens	116	0	1	0	0	117
Moving Expenses	52	0	0	0	0	52
Storage Fees	207	1	0	0	0	208
Subtotal	3,379	11	2	0	0	3392

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	253	11	1	1	0	266
Ongoing Rent	227	8	0	0	0	235
Rent Increase	468	9	0	0	0	477
Establishment of Home	146	2	0	1	0	149
Immigration Status	123	4	0	0	0	127
Clothing	43	0	0	0	0	43
Client Share Rent Arrears	355	13	1	0	0	369
Miscellaneous	165	4	2	0	0	171
Work Opp & Trans Bens	54	1	0	0	0	55
Moving Expenses	35	1	0	0	0	36
Storage Fees	212	2	0	0	0	214
Subtotal	2,081	55	4	2	0	2142

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	4	0	0	0	118
Ongoing Rent	76	1	0	0	0	77
Rent Increase	128	1	0	0	0	129
Establishment of Home	42	1	0	0	0	43
Immigration Status	34	0	0	0	0	34
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	109	0	0	0	0	109
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	62	0	0	0	0	62
Moving Expenses	13	0	0	0	0	13
Storage Fees	107	0	0	0	0	107
Subtotal	751	7	0	0	0	758

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	3	0	0	0	136
Ongoing Rent	72	4	0	0	0	76
Rent Increase	97	4	0	0	0	101
Establishment of Home	94	2	0	0	0	96
Immigration Status	13	0	0	0	0	13
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	132	7	0	0	0	139
Miscellaneous	60	0	0	0	0	60
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	15	0	0	0	0	15
Storage Fees	62	0	0	0	0	62
Subtotal	718	20	0	0	0	738

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,440	288	12	2	0	2,742
Ongoing Rent	1,530	327	16	4	2	1,879
Rent Increase	4,322	373	23	1	2	4,721
Establishment of Home	1,114	154	8	2	0	1,278
Immigration Status	699	46	0	2	1	748
Clothing	454	28	1	2	0	485
Client Share Rent Arrears	4,410	795	45	11	3	5,264
Miscellaneous	2,304	169	13	1	0	2,487
Work Opp & Trans Bens	691	255	16	2	0	964
Moving Expenses	407	37	2	1	1	448
Storage Fees	1,765	111	6	3	1	1,886
Grand Total	20,136	2,583	142	31	10	22,902

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	179	30	3	0	0	212
Ongoing Rent	173	40	1	2	0	216
Rent Increase	232	29	1	0	1	263
Establishment of Home	84	10	1	0	0	95
Immigration Status	15	2	0	0	0	17
Clothing	51	1	0	1	0	53
Client Share Rent Arrears	306	91	7	3	1	408
Miscellaneous	141	19	4	0	0	164
Work Opp & Trans Bens	46	21	1	0	0	68
Moving Expenses	35	4	0	0	0	39
Storage Fees	140	12	0	1	0	153
Subtotal	1,402	259	18	7	2	1,688

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	341	60	2	0	0	403
Ongoing Rent	165	38	1	0	0	204
Rent Increase	463	35	6	0	1	505
Establishment of Home	86	17	3	0	0	106
Immigration Status	128	1	0	0	0	129
Clothing	42	3	0	0	0	45
Client Share Rent Arrears	501	97	2	1	0	601
Miscellaneous	319	17	1	0	0	337
Work Opp & Trans Bens	113	48	4	0	0	165
Moving Expenses	88	9	1	0	0	98
Storage Fees	301	19	0	0	0	320
Subtotal	2,547	344	20	1	1	2,913

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	10	0	0	0	156
Ongoing Rent	128	9	0	0	0	137
Rent Increase	310	9	1	0	0	320
Establishment of Home	67	5	0	0	0	72
Immigration Status	72	1	0	0	0	73
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	225	9	0	0	0	234
Miscellaneous	156	4	0	0	0	160
Work Opp & Trans Bens	57	14	0	0	0	71
Moving Expenses	23	0	0	0	0	23
Storage Fees	85	1	0	0	0	86
Subtotal	1,288	62	1	0	0	1,351

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	180	13	3	0	0	196
Ongoing Rent	126	6	0	0	0	132
Rent Increase	504	11	1	0	0	516
Establishment of Home	114	11	0	0	0	125
Immigration Status	68	3	0	0	0	71
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	362	16	3	0	0	381
Miscellaneous	221	7	0	0	0	228
Work Opp & Trans Bens	48	13	0	0	0	61
Moving Expenses	31	2	0	0	0	33
Storage Fees	156	4	0	0	0	160
Subtotal	1,846	86	7	0	0	1,939

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	204	35	0	0	0	239
Ongoing Rent	120	32	0	0	0	152
Rent Increase	508	77	3	0	0	588
Establishment of Home	133	22	0	1	0	156
Immigration Status	93	4	0	0	0	97
Clothing	50	6	0	0	0	56
Client Share Rent Arrears	596	125	5	0	0	726
Miscellaneous	212	18	2	0	0	232
Work Opp & Trans Bens	70	32	1	0	0	103
Moving Expenses	14	4	0	0	1	19
Storage Fees	56	11	1	1	0	69
Subtotal	2,056	366	12	2	1	2,437

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	215	19	0	0	0	234
Ongoing Rent	129	19	0	0	0	148
Rent Increase	367	8	2	0	0	377
Establishment of Home	61	5	0	0	0	66
Immigration Status	46	4	0	1	0	51
Clothing	28	1	0	0	0	29
Client Share Rent Arrears	349	20	0	2	0	371
Miscellaneous	252	7	2	0	0	261
Work Opp & Trans Bens	65	15	3	0	0	83
Moving Expenses	40	0	1	0	0	41
Storage Fees	180	2	0	0	0	182
Subtotal	1,732	100	8	3	0	1,843

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	138	47	2	1	0	188
Ongoing Rent	162	101	10	2	2	277
Rent Increase	195	81	4	1	0	281
Establishment of Home	97	38	2	0	0	137
Immigration Status	10	10	0	0	1	21
Clothing	41	4	1	1	0	47
Client Share Rent Arrears	276	213	20	5	1	515
Miscellaneous	133	39	3	1	0	176
Work Opp & Trans Bens	35	27	5	2	0	69
Moving Expenses	21	5	0	1	0	27
Storage Fees	125	26	3	0	0	154
Subtotal	1,233	591	50	14	4	1,892

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	0	0	0	0	92
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	85	1	0	0	0	86
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	11	1	0	0	0	12
Storage Fees	37	1	0	0	0	38
Subtotal	251	3	0	0	0	254

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	161	13	0	1	0	175
Ongoing Rent	77	6	0	0	0	83
Rent Increase	340	17	1	0	0	358
Establishment of Home	70	8	0	1	0	79
Immigration Status	41	0	0	0	0	41
Clothing	26	1	0	0	0	27
Client Share Rent Arrears	409	27	1	0	0	437
Miscellaneous	151	4	0	0	0	155
Work Opp & Trans Bens	52	22	2	0	0	76
Moving Expenses	37	3	0	0	0	40
Storage Fees	126	2	0	0	0	128
Subtotal	1,490	103	4	2	0	1,599

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	321	16	1	0	0	338
Ongoing Rent	122	17	2	0	0	141
Rent Increase	766	42	3	0	0	811
Establishment of Home	143	8	2	0	0	153
Immigration Status	63	7	0	1	0	71
Clothing	84	6	0	0	0	90
Client Share Rent Arrears	863	110	4	0	1	978
Miscellaneous	390	26	1	0	0	417
Work Opp & Trans Bens	87	36	0	0	0	123
Moving Expenses	50	3	0	0	0	53
Storage Fees	200	12	1	0	1	214
Subtotal	3,089	283	14	1	2	3,389

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	248	15	1	0	0	264
Ongoing Rent	208	22	1	0	0	231
Rent Increase	445	26	1	0	0	472
Establishment of Home	141	6	0	0	0	147
Immigration Status	118	11	0	0	0	129
Clothing	38	4	0	0	0	42
Client Share Rent Arrears	328	38	2	0	0	368
Miscellaneous	152	14	0	0	0	166
Work Opp & Trans Bens	42	11	0	0	0	53
Moving Expenses	34	0	0	0	0	34
Storage Fees	211	3	0	1	0	215
Subtotal	1,965	150	5	1	0	2,121

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	10	0	0	0	111
Ongoing Rent	63	15	0	0	0	78
Rent Increase	117	12	0	0	0	129
Establishment of Home	31	9	0	0	0	40
Immigration Status	31	3	0	0	0	34
Clothing	17	1	0	0	0	18
Client Share Rent Arrears	89	19	0	0	0	108
Miscellaneous	44	3	0	0	0	47
Work Opp & Trans Bens	46	12	0	0	0	58
Moving Expenses	12	2	0	0	0	14
Storage Fees	103	2	0	0	0	105
Subtotal	654	88	0	0	0	742

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	20	0	0	0	134
Ongoing Rent	54	22	1	0	0	77
Rent Increase	75	26	0	0	0	101
Establishment of Home	80	15	0	0	0	95
Immigration Status	14	0	0	0	0	14
Clothing	19	1	0	0	0	20
Client Share Rent Arrears	106	30	1	0	0	137
Miscellaneous	48	10	0	0	0	58
Work Opp & Trans Bens	17	4	0	0	0	21
Moving Expenses	11	4	0	0	0	15
Storage Fees	45	16	1	0	0	62
Subtotal	583	148	3	0	0	734

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,598	183	34	11	3	1,829
Ongoing Rent	387	150	39	15	8	599
Rent Increase	1,202	626	219	58	23	2,128
Establishment of Home	836	83	10	4	0	933
Immigration Status	720	2	2	0	0	724
Clothing	257	41	7	2	1	308
Client Share Rent Arrears	2,850	566	132	58	27	3,633
Miscellaneous	1,753	216	34	15	4	2,022
Work Opp & Trans Bens	470	136	37	20	8	671
Moving Expenses	278	39	7	1	1	326
Storage Fees	1,343	172	32	12	2	1,561
Grand Total	11,694	2,214	553	196	77	14,734

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	12	4	0	1	135
Ongoing Rent	28	17	6	3	1	55
Rent Increase	62	41	14	2	2	121
Establishment of Home	64	3	2	0	0	69
Immigration Status	16	0	0	0	0	16
Clothing	34	4	0	1	0	39
Client Share Rent Arrears	152	28	9	3	1	193
Miscellaneous	103	8	0	2	1	114
Work Opp & Trans Bens	16	5	3	1	0	25
Moving Expenses	23	2	0	0	1	26
Storage Fees	108	6	3	0	0	117
Subtotal	724	126	41	12	7	910

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	180	44	4	3	0	231
Ongoing Rent	12	11	6	3	2	34
Rent Increase	29	18	24	13	2	86
Establishment of Home	58	12	1	1	0	72
Immigration Status	127	1	0	0	0	128
Clothing	19	6	0	0	0	25
Client Share Rent Arrears	288	75	22	12	0	397
Miscellaneous	223	41	9	6	0	279
Work Opp & Trans Bens	79	21	8	10	1	119
Moving Expenses	56	13	4	0	0	73
Storage Fees	218	39	13	5	0	275
Subtotal	1,289	281	91	53	5	1,719

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	1	0	0	0	101
Ongoing Rent	64	8	1	0	0	73
Rent Increase	207	23	3	0	0	233
Establishment of Home	50	1	0	0	0	51
Immigration Status	68	0	0	0	0	68
Clothing	17	1	0	0	0	18
Client Share Rent Arrears	177	12	0	0	0	189
Miscellaneous	140	3	0	0	0	143
Work Opp & Trans Bens	62	4	0	0	0	66
Moving Expenses	18	1	0	0	0	19
Storage Fees	72	2	0	0	0	74
Subtotal	975	56	4	0	0	1,035

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	20	7	1	0	139
Ongoing Rent	12	25	6	1	0	44
Rent Increase	21	101	65	13	0	200
Establishment of Home	88	13	0	0	0	101
Immigration Status	69	0	1	0	0	70
Clothing	28	3	0	0	0	31
Client Share Rent Arrears	221	64	13	2	0	300
Miscellaneous	170	14	3	0	0	187
Work Opp & Trans Bens	27	16	8	0	0	51
Moving Expenses	17	2	0	0	0	19
Storage Fees	121	11	1	0	0	133
Subtotal	885	269	104	17	0	1,275

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	29	7	0	0	154
Ongoing Rent	61	21	6	3	0	91
Rent Increase	337	94	25	12	0	468
Establishment of Home	83	14	2	1	0	100
Immigration Status	92	1	0	0	0	93
Clothing	23	4	0	0	0	27
Client Share Rent Arrears	454	82	26	7	0	569
Miscellaneous	177	13	2	0	0	192
Work Opp & Trans Bens	37	17	5	5	0	64
Moving Expenses	15	0	0	0	0	15
Storage Fees	48	11	0	0	0	59
Subtotal	1,445	286	73	28	0	1,832

CBCFA Data: FY 19 Year to Date

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	10	0	0	0	142
Ongoing Rent	10	16	1	0	1	28
Rent Increase	24	68	19	0	0	111
Establishment of Home	46	4	0	0	0	50
Immigration Status	50	0	0	0	0	50
Clothing	21	4	0	0	0	25
Client Share Rent Arrears	227	38	4	0	1	270
Miscellaneous	198	31	1	0	0	230
Work Opp & Trans Bens	41	19	0	0	0	60
Moving Expenses	32	5	0	0	0	37
Storage Fees	137	20	3	0	0	160
Subtotal	918	215	28	0	2	1,163

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	86	26	8	7	2	129
Ongoing Rent	21	10	9	4	4	48
Rent Increase	21	23	8	10	16	78
Establishment of Home	77	19	2	1	0	99
Immigration Status	17	0	1	0	0	18
Clothing	8	6	2	1	1	18
Client Share Rent Arrears	136	62	28	33	25	284
Miscellaneous	49	27	10	6	3	95
Work Opp & Trans Bens	13	5	8	4	6	36
Moving Expenses	10	6	0	1	0	17
Storage Fees	70	25	7	7	2	111
Subtotal	508	209	83	74	59	933

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	2	1	0	0	90
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	6	0	0	0	0	6
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	81	1	0	0	0	82
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	10	1	0	0	0	11
Storage Fees	34	0	0	0	0	34
Subtotal	222	5	1	0	0	228

CBCFA Data: FY 19 Year to Date

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	127	12	1	0	0	140
Ongoing Rent	25	5	1	0	0	31
Rent Increase	78	48	16	0	2	144
Establishment of Home	58	6	0	1	0	65
Immigration Status	40	0	0	0	0	40
Clothing	18	4	3	0	0	25
Client Share Rent Arrears	257	76	9	0	0	342
Miscellaneous	116	23	3	0	0	142
Work Opp & Trans Bens	43	15	4	0	0	62
Moving Expenses	23	4	3	0	0	30
Storage Fees	88	17	4	0	0	109
Subtotal	873	210	44	1	2	1,130

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	210	17	0	0	0	227
Ongoing Rent	37	17	3	1	0	58
Rent Increase	235	116	42	8	1	402
Establishment of Home	107	7	1	0	0	115
Immigration Status	67	0	0	0	0	67
Clothing	47	5	2	0	0	54
Client Share Rent Arrears	570	89	19	0	0	678
Miscellaneous	301	35	6	1	0	343
Work Opp & Trans Bens	67	17	1	0	0	85
Moving Expenses	36	2	0	0	0	38
Storage Fees	146	18	1	0	0	165
Subtotal	1823	323	75	10	1	2,232

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	166	9	2	0	0	177
Ongoing Rent	89	17	0	0	0	106
Rent Increase	154	83	2	0	0	239
Establishment of Home	105	3	2	0	0	110
Immigration Status	126	0	0	0	0	126
Clothing	24	4	0	0	0	28
Client Share Rent Arrears	251	35	1	1	0	288
Miscellaneous	124	18	0	0	0	142
Work Opp & Trans Bens	32	9	0	0	0	41
Moving Expenses	20	3	0	0	0	23
Storage Fees	172	22	0	0	0	194
Subtotal	1263	203	7	1	0	1,474

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	1	0	0	0	79
Ongoing Rent	7	1	0	0	0	8
Rent Increase	8	5	0	0	0	13
Establishment of Home	31	1	0	0	0	32
Immigration Status	34	0	0	0	0	34
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	66	2	0	0	0	68
Miscellaneous	30	2	0	0	0	32
Work Opp & Trans Bens	40	6	0	0	0	46
Moving Expenses	10	0	0	0	0	10
Storage Fees	87	1	0	0	0	88
Subtotal	398	19	0	0	0	417

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	0	0	0	0	85
Ongoing Rent	20	2	0	0	0	22
Rent Increase	26	6	1	0	0	33
Establishment of Home	63	0	0	0	0	63
Immigration Status	14	0	0	0	0	14
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	51	3	1	0	0	55
Miscellaneous	41	0	0	0	0	41
Work Opp & Trans Bens	13	1	0	0	1	15
Moving Expenses	8	0	0	0	0	8
Storage Fees	42	0	0	0	0	42
Subtotal	371	12	2	0	1	386

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,149	568	100	25	5	1,847
Ongoing Rent	197	278	94	24	11	604
Rent Increase	727	908	371	113	29	2,148
Establishment of Home	560	327	41	9	1	938
Immigration Status	674	49	2	2	1	728
Clothing	212	80	14	2	1	309
Client Share Rent Arrears	1,885	1,316	326	120	37	3,684
Miscellaneous	1,413	503	80	25	9	2,030
Work Opp & Trans Bens	214	335	90	40	10	689
Moving Expenses	216	90	20	1	2	329
Storage Fees	1,128	358	66	20	5	1,577
Grand Total	8,375	4,812	1,204	381	111	14,883

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	88	35	9	3	1	136
Ongoing Rent	18	24	10	4	2	58
Rent Increase	38	56	23	8	4	129
Establishment of Home	51	14	2	2	0	69
Immigration Status	15	2	0	0	0	17
Clothing	28	9	1	1	0	39
Client Share Rent Arrears	98	68	22	8	1	197
Miscellaneous	66	38	5	3	1	113
Work Opp & Trans Bens	6	13	4	3	1	27
Moving Expenses	16	8	1	0	1	26
Storage Fees	98	13	4	2	0	117
Subtotal	522	280	81	34	11	928

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	109	92	25	5	0	231
Ongoing Rent	2	11	15	3	3	34
Rent Increase	15	25	25	17	4	86
Establishment of Home	25	37	7	3	0	72
Immigration Status	125	3	0	0	0	128
Clothing	18	5	2	0	0	25
Client Share Rent Arrears	178	153	43	25	0	399
Miscellaneous	174	84	15	7	0	280
Work Opp & Trans Bens	30	57	19	14	2	122
Moving Expenses	43	24	6	0	0	73
Storage Fees	176	76	17	6	1	276
Subtotal	895	567	174	80	10	1,726

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	16	0	0	0	101
Ongoing Rent	47	26	1	0	0	74
Rent Increase	174	58	3	0	0	235
Establishment of Home	42	10	0	0	0	52
Immigration Status	71	1	0	0	0	72
Clothing	16	2	0	0	0	18
Client Share Rent Arrears	153	37	0	0	0	190
Miscellaneous	125	18	0	0	0	143
Work Opp & Trans Bens	34	32	0	0	0	66
Moving Expenses	18	1	0	0	0	19
Storage Fees	64	10	0	0	0	74
Subtotal	829	211	4	0	0	1,044

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	61	12	3	0	140
Ongoing Rent	2	29	12	1	0	44
Rent Increase	5	85	84	26	0	200
Establishment of Home	54	45	2	0	0	101
Immigration Status	66	3	1	0	0	70
Clothing	26	5	0	0	0	31
Client Share Rent Arrears	149	117	24	10	0	300
Miscellaneous	144	38	4	1	0	187
Work Opp & Trans Bens	10	27	13	2	0	52
Moving Expenses	13	6	0	0	0	19
Storage Fees	93	38	2	0	0	133
Subtotal	626	454	154	43	0	1,277

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	64	16	3	0	156
Ongoing Rent	26	47	11	6	1	91
Rent Increase	168	213	64	23	0	468
Establishment of Home	52	37	10	1	0	100
Immigration Status	87	5	0	0	0	92
Clothing	21	6	0	0	0	27
Client Share Rent Arrears	229	265	61	18	0	573
Miscellaneous	124	61	5	2	0	192
Work Opp & Trans Bens	18	31	9	7	0	65
Moving Expenses	7	7	0	0	1	15
Storage Fees	32	25	3	1	0	61
Subtotal	837	761	179	61	2	1,840

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	42	1	0	0	144
Ongoing Rent	4	17	6	0	1	28
Rent Increase	6	69	36	0	0	111
Establishment of Home	28	22	0	0	0	50
Immigration Status	44	5	0	1	0	50
Clothing	17	8	0	0	0	25
Client Share Rent Arrears	184	80	8	2	1	275
Miscellaneous	168	55	5	1	0	229
Work Opp & Trans Bens	21	34	5	0	0	60
Moving Expenses	27	9	1	0	0	37
Storage Fees	121	32	8	0	0	161
Subtotal	721	373	70	4	2	1,170

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	67	19	8	4	129
Ongoing Rent	3	14	20	9	4	50
Rent Increase	6	17	23	16	18	80
Establishment of Home	27	58	12	1	1	99
Immigration Status	8	9	0	0	1	18
Clothing	4	7	5	1	1	18
Client Share Rent Arrears	33	97	71	52	34	287
Miscellaneous	19	38	21	9	8	95
Work Opp & Trans Bens	6	9	6	10	6	37
Moving Expenses	7	4	5	1	0	17
Storage Fees	41	42	20	9	4	116
Subtotal	185	362	202	116	81	946

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	3	1	1	0	89
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	6	0	0	0	0	6
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	79	3	1	0	0	83
Work Opp & Trans Bens	1	0	1	0	0	2
Moving Expenses	9	2	0	0	0	11
Storage Fees	33	1	0	0	0	34
Subtotal	216	9	3	1	0	229

CBCFA Data: FY 19 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	51	7	1	0	141
Ongoing Rent	14	14	3	0	0	31
Rent Increase	59	59	28	4	2	152
Establishment of Home	38	22	4	1	0	65
Immigration Status	40	0	0	0	0	40
Clothing	14	7	4	0	0	25
Client Share Rent Arrears	189	114	40	2	0	345
Miscellaneous	95	40	7	0	0	142
Work Opp & Trans Bens	12	36	12	3	0	63
Moving Expenses	16	10	4	0	0	30
Storage Fees	70	30	7	1	0	108
Subtotal	629	383	116	12	2	1,142

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	188	47	4	1	0	240
Ongoing Rent	21	25	11	1	0	58
Rent Increase	143	171	68	19	1	402
Establishment of Home	89	28	1	1	0	119
Immigration Status	58	8	0	1	0	67
Clothing	35	18	2	0	0	55
Client Share Rent Arrears	421	237	46	2	1	707
Miscellaneous	257	79	13	2	0	351
Work Opp & Trans Bens	25	51	14	1	0	91
Moving Expenses	31	9	1	0	0	41
Storage Fees	137	32	4	0	0	173
Subtotal	1,405	705	164	28	2	2,304

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	38	4	0	0	176
Ongoing Rent	50	52	3	0	0	105
Rent Increase	95	129	15	0	0	239
Establishment of Home	88	20	2	0	0	110
Immigration Status	115	10	1	0	0	126
Clothing	18	10	0	0	0	28
Client Share Rent Arrears	186	93	8	1	0	288
Miscellaneous	106	35	1	0	0	142
Work Opp & Trans Bens	14	25	2	0	0	41
Moving Expenses	18	4	1	0	0	23
Storage Fees	154	39	1	0	0	194
Subtotal	978	455	38	1	0	1,472

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	31	1	0	0	79
Ongoing Rent	1	6	1	0	0	8
Rent Increase	5	8	0	0	0	13
Establishment of Home	16	16	0	0	0	32
Immigration Status	31	3	0	0	0	34
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	43	24	1	0	0	68
Miscellaneous	25	4	3	0	0	32
Work Opp & Trans Bens	24	19	5	0	0	48
Moving Expenses	7	2	1	0	0	10
Storage Fees	78	10	0	0	0	88
Subtotal	282	125	12	0	0	419

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	21	1	0	0	14
Ongoing Rent	8	13	1	0	0	18
Rent Increase	13	18	2	0	0	27
Establishment of Home	44	18	1	0	0	21
Immigration Status	14	0	0	0	0	9
Clothing	7	1	0	0	0	13
Client Share Rent Arrears	22	31	2	0	0	16
Miscellaneous	31	10	0	0	0	41
Work Opp & Trans Bens	13	1	0	0	1	15
Moving Expenses	4	4	0	0	0	8
Storage Fees	31	10	0	1	0	42
Subtotal	250	127	7	1	1	386

HOUSING SERVICES

	Active Cases @ FY 19.3	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	369	407	90.7%
Single	2,700	2,775	97.3%
Subtotal	3,069	3,182	96.4%
Transitional Congregate Facility	767	814	94.2%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,413	2,636	91.5%
Permanent Congregate facility	2,342	2,554	91.7%
Total	8,591	9,186	93.5%

FY 19.3

	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,283	2,349	1,722
Transitional Congregate Facilities		699	567
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,395	263	39
Permanent Congregate Facilities		430	86
Total	4,678	3,741	2,414

FY 19 Year to Date

	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	10,660	7,723	6,350
Transitional Congregate Facilities		2,064	1,778
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	5,997	683	377
Permanent Congregate Facilities		1,572	1,102
Total	16,657	12,042	9,607

Additional Housing Data: FY 19.3**FY 19.3**

Number of Commercial SRO Facilities	154 facilities / 3,303 units
Number of Transitional Housing Providers	16 facilities / 814 units
Emergency Housing Facilities Inspected ⁹	88
Average Length of Stay (number of days) for Emergency Placements ¹⁰	165.6
Number of facilities used to provide emergency shelter placed on non-referral status	2
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 19.3

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	298	189
Brownsville	252	194
Coney Island	97	77
Crotona	175	141
Grand Concourse	243	186
Greenwood	196	151
Hamilton	321	237
Housing Placement Unit	39	31
Jerome	274	217
Kingsbridge	330	243
Queensboro	141	108
Serviceline	438	349
Staten Island	40	28
Waverly	204	138
Total	3,048	2,289

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 19.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	4	1	1	0	0	8
Brownsville	0	1	0	0	0	0	1
Coney Island	2	0	1	0	1	0	4
Crotona	2	2	0	0	0	0	4
Grand Concourse	0	1	1	3	1	0	6
Greenwood	0	2	1	0	1	0	4
Hamilton	2	1	2	0	0	0	5
Housing Placement Unit	0	1	0	3	1	0	5
Jerome	1	1	1	1	0	0	4
Kingsbridge	2	1	1	0	0	0	4
Queensboro	2	0	0	0	0	0	2
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	0	0
Waverly	1	0	1	0	0	0	2
Total	14	14	9	8	4	0	49

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	FY 19.3	FY 19
Computer Training	2	20
Individual Counseling Sessions	12	63
Job Club	2	15
Skills Day Sessions	5	35
Work Readiness Group	6	25

	FY 19.3 End
Clients With Earned Income ¹¹	1,967

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 19.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	50	10	0	1	0	6	2	0	69
Brownsville	86	12	2	1	0	18	2	1	122
Coney Island	51	10	2	1	0	8	3	0	75
Crotona	40	5	1	2	0	5	2	0	55
Grand Concourse	57	14	3	1	0	12	2	0	89
Greenwood	69	10	3	2	0	12	3	0	99
Hamilton	43	8	2	2	0	9	3	0	67
Housing Placement Unit	13	1	1	0	0	1	1	0	17
Jerome	39	12	3	2	0	6	2	0	64
Kingsbridge	84	22	3	3	0	12	4	0	128
Queensboro	58	10	4	2	0	9	3	0	86
Serviceline	18	1	0	0	0	3	0	0	22
Staten Island	15	2	2	1	0	2	1	0	23
Waverly	27	8	0	2	0	5	3	0	45
Total	650	125	26	20	0	108	31	1	961

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	151	2,772	2,923	7	70	77	21.6	39.6	38.0
Brownsville	603	3,600	4,203	27	83	110	22.3	43.4	38.2
Coney Island	197	2,022	2,219	9	55	64	21.9	36.8	34.7
Crotona	256	2,153	2,409	13	46	59	19.7	46.8	40.8
Grand Concourse	320	2,959	3,279	15	72	87	21.3	41.1	37.7
Greenwood	244	2,838	3,082	12	70	82	20.3	40.5	37.6
Hamilton	153	2,523	2,676	8	66	74	19.1	38.2	36.2
Housing Placement Unit	45	134	179	2	11	13	22.5	12.2	13.8
Jerome	349	2,150	2,499	14	56	70	24.9	38.4	35.7
Kingsbridge	534	4,012	4,546	22	110	132	24.3	36.5	34.4
Queensboro	237	2,653	2,890	12	64	76	19.8	41.5	38.0
Staten Island	89	734	823	7	15	22	12.7	48.9	37.4
Waverly	0	1,423	1,423	0	34	34	NA	41.9	41.9
Totals	3,178	29,973	33,151	148	752	900	21.5	39.9	36.8

*Active caseload as of March 31, 2019

Quarterly Fair Hearings FY 19.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 3/31/19
Amsterdam	31	5	5	0	0
Brownsville	55	15	15	0	0
Coney Island	31	9	9	0	0
Crotona	40	9	9	0	0
Grand Concourse	60	20	20	0	0
Greenwood	31	10	10	0	0
Hamilton	36	10	10	0	0
Jerome	23	6	6	0	0
Kingsbridge	68	19	19	0	0
Queensboro	43	11	11	0	0
Staten Island	12	3	3	0	0
Waverly	32	5	5	0	0
Total	462	122	122	0	0

Decisions Rendered in Favor of Client **122**

Article 78 Proceedings **0**