# The City of New York Human Resources Administration

# HIV/AIDS SERVICES ADMINISTRATION

# QUARTERLY PERFORMANCE REPORT

**FY 25.2** 

October—December 2024



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# HIV/AIDS Services Administration Quarterly Performance Report October—December 2024

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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# Caseload and Client Data

Admission Statistics <sup>1</sup>	Total for FY 25.2	FY 25 To Date
Information and Referral Inquiries at ServiceLine	2,384	5,131
Applications Received	1,350	2,959
Applications Ineligible: Did Not Meet Medical Criteria	26	70
Applications Pending	89	252
Applications Withdrawn By Referral Source	56	132
Applications Eligible	1,179	2,505
Cases Reopened	695	1,490
Cases Assigned	1,291	2,757
Cases Closed	758	2,233

	Cases Served
	@ FY 25.2
Numbers Served	End
Cases <sup>2</sup>	33,449
Clients <sup>3</sup>	33,868
ACMs <sup>4</sup>	8,569
Total persons served by HASA	42,437

	Cases Served	
	@ FY 25.2	% of All
Cases By Unit Type	End	Cases
Single Cases	30,771	92.0%
Family Cases	2,605	7.8%
Prison (Assignment upon prison release)	73	0.2%
Total Cases	33,449	100.0%

<sup>&</sup>lt;sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are

spouses, dependent children, etc.

# **Cases By Field Center**

#### Cases Served @ FY 25.2 End

		% of		
	Family	Family Cases	Overall	All Cases
Amsterdam	111	4.3%	2554	7.6%
Brownsville	511	19.6%	4013	12.0%
Coney Island	171	6.6%	2435	7.3%
Garrison	635	24.4%	7272	21.7%
Gramercy	2	0.1%	1338	4.0%
Greenwood	228	8.8%	3198	9.6%
Hamilton	118	4.5%	2470	7.4%
HPU	7	0.3%	165	0.5%
Jerome	506	19.4%	5918	17.7%
Queensboro	228	8.8%	3286	9.8%
Servicline (pending assignment)	7	0.3%	104	0.3%
Staten Island	81	3.1%	696	2.1%
Total Cases	2,605	100.0%	33,449	100.0%

	Adult	s	Child (17 and t	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 25.2 End	% of All Clients	Active Clients @ FY 25.2 End
Males	68.1%	23.070	0.0%	9
Females	31.8%	10,776	0.0%	13
Subtotal	99.9%	33,846	0.1%	22
Total Clients		33,868		

	Clients Served	% of All
Clients By Borough of Residence	@ FY 25.2 End	Clients
Bronx	14,050	41.5%
Brooklyn	9,785	28.9%
Manhattan	5,917	17.5%
Queens	3,361	9.9%
Staten Island	679	2.0%
Unknown	76	0.2%
Total Clients	33,868	100.0%

	Clients Served	% of All
Clients By Race / Ethnicity	@ FY 25.2 End	Clients
African-American	17,529	51.8%
Latino	11,687	34.5%
White	2,982	8.8%
Asian/Pacific Islander/Native American	384	1.1%
Unknown/Not Reported	1,286	3.8%
Total Clients	33,868	100.0%

# **Financial Assistance**

# BENEFITS

SUMMARY	Active		
Number of Cases Receiving:	Cases @ FY 25.2 End	% of All Cases	
Standard Rental Assistance	378	1.1%	
Enhanced Rental Assistance	255	0.8%	
Above Enhanced Rental Assistance	20,441	61.1%	
Total receiving rental assistance	21,074	63.0%	
Temporary Assistance to Needy Families (TANF)	1,305	3.9%	
Safety Net (SN)	27,525	82.3%	
Total receiving PA cash assistance	28,830	86.2%	
Supplemental Security Income (SSI) 5	6,594	19.7%	
Social Security Disability (SSD) <sup>6</sup>	3,231	9.7%	
Received both SSI & SSD	1,914	5.7%	
Veterans Administration Benefits (VA) 7	86	0.3%	
Total receiving SSI,SSD,VA benefits	11,825	35.4%	

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

 $<sup>^{5,6,7}</sup>$  These figures represent all active HASA individuals with or without cash assistance.

#### Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 25.2

		Excess	Where-				Failure		
	Excess	Income w/	abouts	Institution-			to		
	Income	SS	Unknown	alized	Died	In Prision	Recert	Other	Total
Amsterdam	50	8	10	3	10	3	34	28	146
Brownsville	41	7	6	6	11	1	68	19	159
Coney Island	15	4	4	5	7	1	31	25	92
Garrison	66	14	14	10	42	1	150	48	345
Gramercy	11	3	14	2	5	1	47	17	100
Greenwood	44	25	18	4	16	2	134	40	283
Hamilton	22	4	4	1	9	2	80	25	147
Jerome	28	7	7	1	7	1	33	32	116
Queensboro	25	11	10	3	4	1	27	29	110
Staten Island	9	5	3	2	4	1	12	13	49
Total	311	88	90	37	115	14	616	276	1547

Cash Assistance Data By Center Cases Closed In Error/Days to Re-open <sup>8</sup>

FY 25.2	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	1	7	1	1	0	0	0	10
Brownsville	19	3	1	0	0	0	0	23
Coney Island	9	4	1	1	1	0	0	16
Garrison Center	22	4	4	2	0	0	0	32
Gramercy Center	7	1	1	0	0	0	0	9
Greenwood	20	5	1	0	0	1	1	28
Hamilton	6	1	1	0	0	0	0	8
Jerome Center	13	3	1	0	0	0	0	17
Queensboro	3	2	1	0	0	0	0	6
Staten Island	3	0	0	1	0	0	0	4
Total	103	30	12	5	1	1	1	153

<sup>&</sup>lt;sup>8</sup> The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.

**Amsterdam: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	71	25	33
16 to 30 days	3	17	33
31 to 45 days	3	8	7
46 to 65 days	0	2	1
66 to 75 days	0	2	2
76+ days	0	0	2

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	48	32
1 to 5 days	2	5
6 to 10 days	3	1
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	32	21
16 to 30 days	0	14
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	4
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

**Brownsville: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	75	18	36
16 to 30 days	13	13	30
31 to 45 days	7	9	21
46 to 65 days	1	2	3
66 to 75 days	0	1	0
76+ days	0	1	5

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
	Necus Grant	1 00d Starrip Grant
Same Day	53	46
1 to 5 days	3	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0
•	0	

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	43	22
16 to 30 days	2	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	2	4
31 to 45 days	2	4
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	4	0

**Coney Island: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	5	9
16 to 30 days	7	18	24
31 to 45 days	2	4	7
46 to 65 days	0	1	3
66 to 75 days	0	1	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	18
1 to 5 days	8	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	20	12
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	3
16 to 30 days	1	4
31 to 45 days	0	4
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	2	1

**Garrison Center: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to Denial	Application to Provision of
	Approval	Application to Denial	Benefits
0 to 15 days	60	23	16
16 to 30 days	24	12	35
31 to 45 days	8	17	28
46 to 65 days	6	20	8
66 to 75 days	1	4	4
76+ days	0	1	2

#### **Immediate Needs**

	Application to first Immediate Needs	Application to first Expedited	
	Grant	Food Stamp Grant	
Same Day	30	28	
1 to 5 days	9	7	
6 to 10 days	2	0	
11 to 17 days	1	2	
18+ days	0	0	

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	57	30
16 to 30 days	1	30
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	11
16 to 30 days	3	9
31 to 45 days	1	8
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	2

**Gramercy Center: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	4	10
16 to 30 days	5	15	15
31 to 45 days	1	5	14
46 to 65 days	0	0	3
66 to 75 days	0	0	1
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	25
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	19	13
16 to 30 days	1	6
31 to 45 days	1	1
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	2	2
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	86	26	35
16 to 30 days	32	53	52
31 to 45 days	10	18	32
46 to 65 days	2	7	6
66 to 75 days	0	0	1
76+ days	0	1	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	58	52
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	55	29
16 to 30 days	3	28
31 to 45 days	1	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	7
16 to 30 days	7	7
31 to 45 days	0	12
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	1	0

**Greenwood: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	63	8	21
16 to 30 days	10	13	38
31 to 45 days	9	18	15
46 to 65 days	2	6	5
66 to 75 days	1	2	2
76+ days	0	0	3

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	31	30
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	2	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	24	26
16 to 30 days	1	14
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	5
16 to 30 days	3	4
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	7	0

**Hamilton: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	56	8	14
16 to 30 days	20	9	40
31 to 45 days	6	12	22
46 to 65 days	0	3	5
66 to 75 days	0	0	1
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	29	22
1 to 5 days	5	3
6 to 10 days	1	0
11 to 17 days	1	1
18+ days	0	1

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	18	15
16 to 30 days	2	11
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	5
31 to 45 days	0	5
46 to 65 days	1	1
66 to 75 days	0	1
76+ days	1	0

**Queensboro: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	52	12	21
16 to 30 days	6	14	27
31 to 45 days	5	10	11
46 to 65 days	2	10	6
66 to 75 days	1	1	0
76+ days	0	1	1

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	29	19
1 to 5 days	6	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	14	13
16 to 30 days	3	18
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	5
16 to 30 days	1	5
31 to 45 days	0	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	1	1
16 to 30 days	0	1	6
31 to 45 days	0	1	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	9	8
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	3	7
16 to 30 days	0	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

**Totals for all Centers: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	544	130	196
16 to 30 days	120	165	300
31 to 45 days	51	102	158
46 to 65 days	13	51	41
66 to 75 days	3	11	11
76+ days	0	4	17

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	322	280
1 to 5 days	39	24
6 to 10 days	9	1
11 to 17 days	2	3
18+ days	2	2

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	285	188
16 to 30 days	14	143
31 to 45 days	4	12
46 to 65 days	2	1
66 to 75 days	1	1
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	43	45
16 to 30 days	21	45
31 to 45 days	6	51
46 to 65 days	7	1
66 to 75 days	2	1
76+ days	19	3

**Amsterdam: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	138	44	53
16 to 30 days	13	34	69
31 to 45 days	3	27	20
46 to 65 days	0	3	3
66 to 75 days	0	2	3
76+ days	0	0	4

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	103	80
1 to 5 days	7	9
6 to 10 days	3	1
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	46	29
16 to 30 days	0	33
31 to 45 days	0	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	9
16 to 30 days	2	5
31 to 45 days	1	9
46 to 65 days	1	1
66 to 75 days	1	1
76+ days	6	0

**Brownsville: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	142	26	55
16 to 30 days	30	33	68
31 to 45 days	13	21	41
46 to 65 days	1	6	12
66 to 75 days	0	3	0
76+ days	1	1	9

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	85	73
1 to 5 days	15	8
6 to 10 days	1	0
11 to 17 days	1	2
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	65	36
16 to 30 days	2	39
31 to 45 days	0	4
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	15
16 to 30 days	3	8
31 to 45 days	2	14
46 to 65 days	2	1
66 to 75 days	1	0
76+ days	5	0

**Coney Island: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	65	11	19
16 to 30 days	15	25	40
31 to 45 days	2	11	19
46 to 65 days	3	2	6
66 to 75 days	0	1	1
76+ days	0	1	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	33
1 to 5 days	16	8
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	34	26
16 to 30 days	1	25
31 to 45 days	0	2
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	4
16 to 30 days	4	6
31 to 45 days	0	8
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	5	2

**Garrison Center: Single Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to		Application to Provision of
	Approval	Application to Denial	Benefits
0 to 15 days	123	40	26
16 to 30 days	15	34	68
31 to 45 days	18	42	57
46 to 65 days	4	32	16
66 to 75 days	2	7	9
76+ days	0	3	8

#### **Immediate Needs**

	Application to first Immediate Needs	Application to first Expedited
	Grant	Food Stamp Grant
Same Day	74	61
1 to 5 days	14	15
6 to 10 days	2	0
11 to 17 days	1	2
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	91	45
16 to 30 days	2	55
31 to 45 days	2	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	21
16 to 30 days	7	14
31 to 45 days	4	17
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	4	3

**Gramercy Center: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	6	14
16 to 30 days	15	20	39
31 to 45 days	5	7	28
46 to 65 days	0	0	5
66 to 75 days	0	0	1
76+ days	0	0	2

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	38	45
1 to 5 days	8	7
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	35	17
16 to 30 days	1	15
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	10
16 to 30 days	3	5
31 to 45 days	2	4
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

**Jerome: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	178	53	70
16 to 30 days	72	118	113
31 to 45 days	18	27	67
46 to 65 days	2	10	14
66 to 75 days	0	0	1
76+ days	0	2	2

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	120	104
1 to 5 days	4	5
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	106	63
16 to 30 days	4	71
31 to 45 days	1	9
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	19
16 to 30 days	15	9
31 to 45 days	2	27
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	2	1

**Greenwood: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	113	19	40
16 to 30 days	23	29	64
31 to 45 days	11	28	23
46 to 65 days	4	13	10
66 to 75 days	1	2	3
76+ days	1	3	9

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	55
1 to 5 days	6	5
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	2	1

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	44	38
16 to 30 days	2	31
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	13
16 to 30 days	5	7
31 to 45 days	2	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	8	0

**Hamilton: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	108	22	29
16 to 30 days	39	30	72
31 to 45 days	13	26	41
46 to 65 days	0	5	13
66 to 75 days	2	1	5
76+ days	0	0	2

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	65	56
1 to 5 days	14	13
6 to 10 days	3	2
11 to 17 days	2	2
18+ days	0	1

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	33	32
16 to 30 days	2	34
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	5
16 to 30 days	2	8
31 to 45 days	3	8
46 to 65 days	1	1
66 to 75 days	0	1
76+ days	2	0

**Queensboro: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	123	20	36
16 to 30 days	18	32	73
31 to 45 days	9	26	28
46 to 65 days	4	10	14
66 to 75 days	3	1	1
76+ days	0	1	3

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	39
1 to 5 days	15	7
6 to 10 days	3	2
11 to 17 days	2	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	23	24
16 to 30 days	3	39
31 to 45 days	2	3
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	8
16 to 30 days	1	7
31 to 45 days	0	11
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	3	0

**Staten Island: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	18	6	5
16 to 30 days	3	7	12
31 to 45 days	0	1	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	15	11
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	9	8
16 to 30 days	0	4
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

**Totals for all Centers: Single Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1078	247	347
16 to 30 days	269	362	618
31 to 45 days	86	216	326
46 to 65 days	30	3	94
66 to 75 days	7	17	24
76+ days	2	11	41

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	651	557
1 to 5 days	100	78
6 to 10 days	14	10
11 to 17 days	6	8
18+ days	4	5

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	486	318
16 to 30 days	17	346
31 to 45 days	7	35
46 to 65 days	4	10
66 to 75 days	1	1
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	89	107
16 to 30 days	43	72
31 to 45 days	16	107
46 to 65 days	10	5
66 to 75 days	4	2
76+ days	36	6

**Amsterdam: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	2
16 to 30 days	1	1	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	2	0
16 to 30 days	0	4	4
31 to 45 days	1	0	0
46 to 65 days	1	1	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	1	1
16 to 30 days	2	1	1
31 to 45 days	1	1	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Garrison Center: Family Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	7	0	2
16 to 30 days	2	3	3
31 to 45 days	2	2	1
46 to 65 days	1	1	1
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs	Application to first Expedited
	Grant	Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	5
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	2	2
16 to 30 days	3	4	3
31 to 45 days	0	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Family Cases** 

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	1
16 to 30 days	0	0	1
31 to 45 days	0	1	0
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	3	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

**Queensboro: Family Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	1	0
16 to 30 days	1	1	1
31 to 45 days	0	2	1
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Totals for all Centers: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	9	8
16 to 30 days	9	14	0
31 to 45 days	4	7	0
46 to 65 days	4	3	0
66 to 75 days	0	2	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	10
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	13	11
16 to 30 days	10	0
31 to 45 days	0	0
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	4
16 to 30 days	5	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

**Amsterdam: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	0	2
16 to 30 days	3	1	3
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Brownsville: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	2	5
16 to 30 days	3	4	0
31 to 45 days	2	0	1
46 to 65 days	1	1	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Coney Island: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	1	2
16 to 30 days	3	1	2
31 to 45 days	1	1	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Garrison Center: Family Cases** 

# Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	9	0	7
16 to 30 days	3	3	2
31 to 45 days	4	2	2
46 to 65 days	1	1	1
66 to 75 days	0	1	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

### **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Jerome: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	2	2
16 to 30 days	9	4	3
31 to 45 days	0	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Greenwood: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	1	1
16 to 30 days	2	0	1
31 to 45 days	1	1	0
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Hamilton: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	2	0
16 to 30 days	2	0	0
31 to 45 days	0	0	0
46 to 65 days	2	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

**Queensboro: Family Cases** 

### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	1	0
16 to 30 days	1	1	1
31 to 45 days	2	2	1
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Staten Island: Family Cases** 

### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	2	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial	
0 to 15 days	0	0	
16 to 30 days	0	0	
31 to 45 days	0	0	
46 to 65 days	0	0	
66 to 75 days	0	0	
76+ days	0	0	

	Application to Provision of Benefits	Application to Denial	
0 to 15 days	0	0	
16 to 30 days	0	0	
31 to 45 days	0	0	
46 to 65 days	0	0	
66 to 75 days	0	0	
76+ days	0	0	

**Totals for all Centers: Family Cases** 

### **Joint Cash Assistance/Medicaid/Food Stamps**

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	18	17
16 to 30 days	28	34	27
31 to 45 days	10	23	16
46 to 65 days	5	10	10
66 to 75 days	0	2	0
76+ days	0	0	3

#### **Immediate Needs**

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	18
1 to 5 days	7	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

# **Medicaid Separate Determinations**

	Application to Approval	Application to Denial	
0 to 15 days	20	17	
16 to 30 days	20	0	
31 to 45 days	1	0	
46 to 65 days	1	1	
66 to 75 days	0	0	
76+ days	0	0	

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	10
16 to 30 days	11	7
31 to 45 days	7	1
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	2	2

# Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1333	25	3	0	0	1361
Ongoing Rent	404	10	0	0	0	414
Rent Increase	2142	16	0	0	2	2160
Establishment of Home	951	15	2	0	2	970
Clothing	105	4	0	0	0	109
Client Share Rent Arrears	1620	29	1	1	3	1654
Miscellaneous	608	7	0	0	0	615
Work Opp & Trans Bens	35	0	0	0	0	35
Moving Expenses	82	1	0	0	0	83
Storage Fees	189	2	0	0	0	191
Grand Total	7469	109	6	1	7	7592
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	12	0	0	0	112
Ongoing Rent	42	5	0	0	0	47
Rent Increase	140	4	0	0	0	144
Establishment of Home	81	10	0	0	0	91
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	88	9	0	0	0	97
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	- 7	0	0	0	0	7
Storage Fees	44	1	0	0	0	45
Subtotal	546	41	0	0	0	587
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	177	1	0	0	0	178
Ongoing Rent	37	1	0	0	0	38
Rent Increase	299	3	0	0	0	302
Establishment of Home	101	0	0	0	0	101
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	207	5	1	0	1	214
Miscellaneous	130	1	0	0	0	131
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	21	0	0	0	0	21
Storage Fees	15	0	0	0	0	15
Subtotal	1006	11	1	0	1	1019

# **Number of Days from Initial Request to Completed Application**

Coney Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	0	0	0	0	72
Ongoing Rent	26	1	0	0	0	27
Rent Increase	165	1	0	0	0	166
Establishment of Home	42	0	0	0	0	42
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	109	1	0	0	0	110
Miscellaneous	53	0	0	0	0	53
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	9	0	0	0	0	9
Storage Fees	11	0	0	0	0	11
Subtotal	499	4	0	0	0	503

Garrison Cente	r
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total																			
New Apartment	221 1 0 48 0 0		0	0	0	222																			
Ongoing Rent																									0 0 0
Rent Increase	505																								1 0 0
Establishment of Home			0 0	0 0	· ·	159																			
Clothing						30																			
Client Share Rent Arrears		3	0	0		339																			
Miscellaneous	115	1	0	0	0	116																			
Work Opp & Trans Bens	13	0	0	0	0	13																			
Moving Expenses	7	0	0	0	0	7																			
Storage Fees	20	0	0	0	0	20																			
Subtotal	1452	8	0	0	0	1460																			

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	5	0	0	0	85
Ongoing Rent	11	1	0	0	0	12
Rent Increase	30	0	0	0	0	30
Establishment of Home	55	2	0	0	0	57
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	40	1	0	0	0	41
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	0	0	0	4
Storage Fees	12	0	0	0	0	12
Subtotal	254	10	0	0	0	264

# **Number of Days from Initial Request to Completed Application**

Greenwood
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	2	0	0	0	105
Ongoing Rent	44	0	0	0	0	44
Rent Increase	214	2	0	0	0	216
Establishment of Home	65	0	0	0	2	67
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	160	2	0	1	0	163
Miscellaneous	48	2	0	0	0	50
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	7	0	0	0	0	7
Storage Fees	8	0	0	0	0	8
Subtotal	656	9	0	1	2	668

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	0	0	0	0	110
Ongoing Rent	33	0	0	0	0	33
Rent Increase	151	0	0	0	1	152
Establishment of Home	94	0	0	0	0	94
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	131	1	0	0	1	133
Miscellaneous	38	1	0	0	0	39
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	12	0	0	0	0	12
Storage Fees	23	1	0	0	0	24
Subtotal	604	3	0	0	2	609

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	0	0	0	0	37
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	21	0	0	0	0	21
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	19	1	0	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	0	0	0	0	3
						0
Subtotal	82	1	0	0	0	83

### **Number of Days from Initial Request to Completed Application**

Jerome (	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	234	2	3	0	0	239
Ongoing Rent	100	0	0	0	0	100
Rent Increase	372	3	0	0	1	376
Establishment of Home	195	1	2	0	0	198
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	383	4	0	0	1	388
Miscellaneous	91	1	0	0	0	92
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	22	0	0	0	0	22
Subtotal	1419	12	5	0	2	1438

#### **Queensboro**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	173	1	0	0	0	174
Ongoing Rent	49	2	0	0	0	51
Rent Increase	219	1	0	0	0	220
Establishment of Home	124	0	0	0	0	124
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	133	2	0	0	0	135
Miscellaneous	54	0	0	0	0	54
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	9	0	0	0	0	9
Storage Fees	30	0	0	0	0	30

6

0

0

0

804

798

#### **Staten Island**

Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	14	0	0	0	0	14
Rent Increase	46	1	0	0	0	47
Establishment of Home	15	1	0	0	0	16
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	33	1	0	0	0	34
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	153	4	0	0	0	157

Number of Days from Completed Application to Approval or Denial

Number of Days from Complet	ed Application to	Apploval of D	Ciliai			
Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,066	328	12	1	1	1,408
Ongoing Rent	295	123	3	2	0	423
Rent Increase	1,685	407	7	4	8	2,111
Establishment of Home	734	267	8	1	0	1,010
Clothing	105	13	0	0	0	118
Client Share Rent Arrears	1,017	593	22	5	4	1,641
Miscellaneous	544	77	2	0	1	624
Work Opp & Trans Bens	8	28	1	0	0	37
Moving Expenses	74	11	0	0	0	85
Storage Fees	170	26	2	0	0	198
Grand Total	5,698	1,873	57	13	14	7,655
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	91	24	1	0	0	116
Ongoing Rent	44	10	0	0	0	54
Rent Increase	124	18	1	0	0	143
Establishment of Home	76	21	1	0	0	98
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	50	46	6	0	1	103
Miscellaneous	23	6	0	0	0	29
Work Opp & Trans Bens	0 7	2	0 0	0	0 0	2 8
Moving Expenses Storage Fees	7 39	1 8	0	0 0	0	6 47
Olorage 1 ccs	33	J	O	O	O	71
Subtotal	466	137	9	0	1	613
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	152	30	2	1	0	185
Ongoing Rent	22	16	2	0	0	40
Rent Increase	262	44	1	1	2	310
Establishment of Home	88	13	1	0	0	102
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	145	68	2	3	0	218
Miscellaneous	128	5	0	0	1	134
Work Opp & Trans Bens	1	3	1	0	0	5
Moving Expenses	19	2	0	0	0	21
Storage Fees	16	1	0	0	0	17

847

182

9

1,046

3

5

Subtotal

# **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	9	0	0	0	75
Ongoing Rent	23	3	0	1	0	27
Rent Increase	157	11	0	0	1	169
Establishment of Home	41	4	0	0	0	45
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	92	19	1	0	2	114
Miscellaneous	52	4	0	0	0	56
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	12	0	0	0	0	12
Subtotal	460	53	1	1	3	518

Garr	ison	Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	80	0	0	0	243
Ongoing Rent	29	18	0	0	0	47
Rent Increase	332	142	0	0	2	476
Establishment of Home	107	67	1	0	0	175
Clothing	23	7	0	0	0	30
Client Share Rent Arrears	171	139	2	1	0	313
Miscellaneous	94	25	1	0	0	120
Work Opp & Trans Bens	2	14	0	0	0	16
Moving Expenses	3	4	0	0	0	7
Storage Fees	16	4	0	0	0	20
Subtotal	940	500	4	1	2	1,447

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	16	2	0	0	85
Ongoing Rent	12	2	0	0	0	14
Rent Increase	27	4	0	1	1	33
Establishment of Home	45	14	2	0	0	61
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	31	9	2	0	1	43
Miscellaneous	16	5	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	1	1	0	0	15
Subtotal	223	51	7	1	2	284

# **Number of Days from Completed Application Approval or Denial**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	17	0	0	0	109
Ongoing Rent	34	7	1	0	0	42
Rent Increase	186	29	3	0	1	219
Establishment of Home	55	13	1	0	0	69
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	112	50	2	0	0	164
Miscellaneous	42	4	1	0	0	47
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	8	0	0	0	0	8
Subtotal	542	123	8	0	1	674

Hamiltor
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	22	0	0	0	111
Ongoing Rent	23	7	0	0	0	30
Rent Increase	121	25	1	0	0	147
Establishment of Home	78	21	0	0	0	99
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	85	36	0	0	0	121
Miscellaneous	31	7	0	0	0	38
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	10	1	0	0	0	11
Storage Fees	23	5	0	0	0	28
Subtotal	471	126	1	0	0	598

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	7	1	0	0	39
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	16	3	1	0	0	20
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	19	3	0	0	0	22
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	0	0	0	0	3
Subtotal	70	14	2	0	0	86

# Number of Days from Completed Application Approval or Denial

Jerome	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	121	107	3	0	1	Total
Ongoing Rent	49	49	0	1	0	99
Rent Increase	221	107	1	2	1	332
Establishment of Home	88	104	1	1	0	194
Clothing	15	3	0	0	0	18
Client Share Rent Arrears	180	190	7	1	0	378
Miscellaneous	75	13	0	0	0	88
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	3	3	0	0	0	6
Storage Fees	13	6	0	0	0	19
Subtotal	766	478	9	5	1	1,259

Queensbord
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	179	6	1	0	0	186
Ongoing Rent	46	8	0	0	0	54
Rent Increase	217	16	0	0	0	233
Establishment of Home	129	2	0	0	0	131
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	125	23	0	0	0	148
Miscellaneous	53	4	0	0	0	57
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	10	0	0	0	0	10
Storage Fees	27	1	0	0	0	28
Subtotal	793	60	1	0	0	854

Staten	Icland	
Staten	isiano	

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	10	2	0	0	27
Ongoing Rent	13	3	0	0	0	16
Rent Increase	38	10	0	0	0	48
Establishment of Home	11	5	0	0	0	16
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	26	13	0	0	0	39
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	0	0	1	0	0	1
Subtotal	120	42	3	0	0	165

### **Number of Days from Approval to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	947	102	5	0	0	1,054
Ongoing Rent	155	50	5	0	1	211
Rent Increase	873	481	71	3	3	1,431
Establishment of Home	694	82	2	0	0	778
Clothing	63	4	0	0	0	67
Client Share Rent Arrears	953	95	5	1	0	1,054
Miscellaneous	448	48	1	0	0	497
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	63	10	0	0	0	73
Storage Fees	149	13	0	0	0	162
Grand Total	4,367	885	89	4	4	5,349

### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	2	0	0	0	72
Ongoing Rent	16	6	0	0	0	22
Rent Increase	52	23	0	0	0	75
Establishment of Home	58	0	0	0	0	58
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	40	2	0	0	0	42
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	33	1	0	0	0	34
Subtotal	289	35	0	0	0	324

### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	160	7	0	0	0	167
Ongoing Rent	25	0	0	0	0	25
Rent Increase	220	22	2	0	0	244
Establishment of Home	89	5	1	0	0	95
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	170	10	0	0	0	180
Miscellaneous	123	5	1	0	0	129
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	20	3	0	0	0	23
Storage Fees	13	0	0	0	0	13
Subtotal	834	53	4	0	0	891

### **Number of Days from Approval to Provision of Benefits**

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	9	1	0	0	60
Ongoing Rent	15	3	0	0	0	18
Rent Increase	88	34	1	0	0	123
Establishment of Home	35	3	0	0	0	38
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	61	9	1	0	0	71
Miscellaneous	41	8	0	0	0	49
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	8	2	0	0	0	10
Storage Fees	9	3	0	0	0	12
Subtotal	313	71	3	0	0	387

Gar	rison	Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	32	3	0	0	169
Ongoing Rent	9	25	4	0	0	38
Rent Increase	60	242	62	3	3	370
Establishment of Home	112	23	0	0	0	135
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	170	15	4	1	0	190
Miscellaneous	84	5	0	0	0	89
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	5	1	0	0	0	6
Storage Fees	15	1	0	0	0	16
Subtotal	621	344	73	4	3	1,045

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	7	0	0	0	50
Ongoing Rent	6	1	0	0	0	7
Rent Increase	11	8	1	0	0	20
Establishment of Home	34	4	0	0	0	38
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	14	3	0	0	0	17
Miscellaneous	10	3	0	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	1	0	0	0	8
Subtotal	131	29	1	0	0	161

### **Number of Days from Approval to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	3	0	0	0	81
Ongoing Rent	15	0	0	0	0	15
Rent Increase	108	8	0	0	0	116
Establishment of Home	52	6	0	0	0	58
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	75	1	0	0	0	76
Miscellaneous	31	3	0	0	0	34
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	0	0	0	0	5
Storage Fees	10	0	0	0	0	10
Subtotal	378	21	0	0	0	399

Н	ar	n	il	t	O	n

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	9	0	0	0	82
Ongoing Rent	7	3	0	0	0	10
Rent Increase	55	19	0	0	0	74
Establishment of Home	68	7	1	0	0	76
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	85	7	0	0	0	92
Miscellaneous	26	3	0	0	0	29
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	3	0	0	0	7
Storage Fees	21	2	0	0	0	23
Subtotal	346	53	1	0	0	400

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	0	0	0	0	40
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	20	0	0	0	0	20
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
						0
Subtotal	85	0	0	0	0	85

# **Number of Days from Approval to Provision of Benefits**

Jerome Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	141	15	1	0	0	157
Ongoing Rent	35	7	0	0	0	42
Rent Increase	164	84	1	0	0	249
Establishment of Home	115	15	0	0	0	130
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	215	26	0	0	0	241
Miscellaneous	59	13	0	0	0	72
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	1	0	0	0	13
Subtotal	756	162	2	0	0	920
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	144	18	0	0	0	162
Ongoing Rent	25	4	1	0	0	30
Rent Increase	94	40	3	0	0	137
Establishment of Home	104	17	0	0	0	121
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	106	22	0	0	0	128
Miscellaneous	36	6	0	0	0	42
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	1	0	0	0	7
Storage Fees	26	4	0	0	0	30
Subtotal	544	112	4	0	0	660
Staten Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	no oo days	01 <b>40 days</b>	0	0	14
Ongoing Rent	2	1	0	0	1	4
Rent Increase	20	1	1	0	0	22
Establishment of Home	7	2	0	0	0	9
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	17	0	0	0	0	17
Miscellaneous	6	1	0	0	0	7
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	70	5	1	0	1	77
oustotal	10	J		U		

# **Number of Days from Completed Application to Provision of Benefits**

T	ota	l for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	491	523	50	3	1	1,068
Ongoing Rent	61	105	43	5	1	215
Rent Increase	432	693	273	34	9	1,441
Establishment of Home	339	406	30	4	0	779
Clothing	50	17	1	0	0	68
Client Share Rent Arrears	446	582	67	7	3	1,105
Miscellaneous	315	167	14	0	1	497
Work Opp & Trans Bens	5	17	4	0	0	26
Moving Expenses	50	23	1	0	0	74
Storage Fees	113	49	1	0	0	163
Grand Total	2,302	2,582	484	53	15	5,436

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	34	1	0	0	72
Ongoing Rent	9	13	2	0	0	24
Rent Increase	21	44	10	0	0	75
Establishment of Home	30	28	0	0	0	58
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	12	28	2	0	1	43
Miscellaneous	4	8	0	0	0	12
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	4	2	0	0	0	6
Storage Fees	25	9	0	0	0	34
Subtotal	144	168	15	0	1	328

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	56	10	1	0	167
Ongoing Rent	12	8	5	0	0	25
Rent Increase	163	67	11	0	1	242
Establishment of Home	62	31	4	0	0	97
Clothing	11	2	0	0	0	13
Client Share Rent Arrears	101	67	10	2	0	180
Miscellaneous	109	16	2	0	1	128
Work Opp & Trans Bens	0	1	1	0	0	2
Moving Expenses	18	4	1	0	0	23
Storage Fees	10	2	0	0	0	12
Subtotal	586	254	44	3	2	889

Number of Da	vs from Completed	d Application to	Provision of Benefits
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Coney Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	28	2	0	0	60
Ongoing Rent	6	12	0	0	0	18
Rent Increase	61	54	7	0	1	123
Establishment of Home	25	11	2	0	0	38
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	34	31	4	0	2	71
Miscellaneous	30	17	2	0	0	49
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	8	2	0	0	0	10
Storage Fees	8	4	0	0	0	12
Subtotal	206	161	17	0	3	387

# **Garrison Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	113	15	2	0	180
Ongoing Rent	0	9	24	5	0	38
Rent Increase	2	134	197	32	5	370
Establishment of Home	35	93	7	2	0	137
Clothing	12	7	1	0	0	20
Client Share Rent Arrears	92	124	16	5	0	237
Miscellaneous	54	35	3	0	0	92
Work Opp & Trans Bens	3	10	2	0	0	15
Moving Expenses	3	4	0	0	0	7
Storage Fees	12	6	0	0	0	18
Subtotal	263	535	265	46	5	1,114

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	19	3	0	0	50
Ongoing Rent	2	6	0	0	0	8
Rent Increase	8	7	4	0	1	20
Establishment of Home	19	13	5	0	0	37
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	6	10	1	0	0	17
Miscellaneous	7	5	1	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	1	0	0	0	8
Subtotal	83	63	14	0	1	161

# Number of Days from Completed Application to Provision of Benefits

Greenwoo	bd
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	35	0	0	0	82
Ongoing Rent	11	5	0	0	0	16
Rent Increase	90	37	2	0	1	130
Establishment of Home	26	29	1	0	0	56
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	53	27	1	0	0	81
Miscellaneous	28	6	0	0	0	34
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	5	0	0	0	0	5
Storage Fees	10	0	0	0	0	10
Subtotal	273	140	4	0	1	418

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	53	0	0	0	84
Ongoing Rent	0	9	1	0	0	10
Rent Increase	8	60	4	1	0	73
Establishment of Home	27	48	1	0	0	76
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	27	64	0	0	0	91
Miscellaneous	6	22	0	0	0	28
Work Opp & Trans Bens	1	0	1	0	0	2
Moving Expenses	1	6	0	0	0	7
Storage Fees	13	9	1	0	0	23

Subtotal	119	272	8	1	0	400

#### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	17	1	0	0	40
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	11	8	1	0	0	20
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	16	5	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
						0
Subtotal	52	31	2	0	0	85

### **Number of Days from Completed Application to Provision of Benefits**

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	116	13	0	1	157
Ongoing Rent	1	33	8	0	0	42
Rent Increase	2	218	27	0	0	247
Establishment of Home	20	102	6	2	0	130
Clothing	6	4	0	0	0	10
Client Share Rent Arrears	33	183	23	0	0	239
Miscellaneous	24	44	3	0	0	71
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	1	3	0	0	0	4
Storage Fees	3	10	0	0	0	13
Subtotal	117	715	80	2	1	915

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	113	47	2	0	0	162
Ongoing Rent	18	10	2	0	0	30
Rent Increase	65	63	9	1	0	138
Establishment of Home	80	39	2	0	0	121
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	78	42	9	0	0	129
Miscellaneous	32	8	2	0	0	42
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	2	0	0	0	7
Storage Fees	22	8	0	0	0	30
Subtotal	416	219	26	1	0	662

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	6	5	3	0	0	14
Ongoing Rent	2	0	1	0	1	4
Rent Increase	12	8	2	0	0	22
Establishment of Home	4	4	1	0	0	9
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	10	6	1	0	0	17
Miscellaneous	5	1	1	0	0	7
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	43	24	9	0	1	77

# Number of Days from Initial Request to Completed Application

Total for all Cente	rs
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2776	50	3	0	0	2829
Ongoing Rent	864	16	1	0	0	881
Rent Increase	3976	33	0	0	2	4011
Establishment of Home	1915	32	2	0	2	1951
Clothing	189	8	0	0	0	197
Client Share Rent Arrears	3207	65	2	1	3	3278
Miscellaneous	1261	13	1	0	1	1276
Work Opp & Trans Bens	70	0	0	0	0	70
Moving Expenses	202	1	0	0	0	203
Storage Fees	419	7	0	0	0	426
						-
Grand Total	14879	225	9	1	8	15122
Grand Total  Amsterdam	14879	225	9	1	8	15122
	14879 0-15 days	225 16-30 days	9 31-45 days	1 46-75 days	8 76+ days	15122 Total
<u>Amsterdam</u>						
Amsterdam Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Amsterdam Request Type New Apartment	<b>0-15 days</b> 217	<b>16-30 days</b> 20	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	Total 237
Amsterdam Request Type New Apartment Ongoing Rent	<b>0-15 days</b> 217 92	<b>16-30 days</b> 20 7	<b>31-45 days</b> 0 0	<b>46-75 days</b> 0 0	<b>76+ days</b> 0 0	Total 237 99
Amsterdam Request Type New Apartment Ongoing Rent Rent Increase	<b>0-15 days</b> 217 92 249	<b>16-30 days</b> 20 7 8	<b>31-45 days</b> 0 0 0	<b>46-75 days</b> 0 0 0	<b>76+ days</b> 0 0 0	Total 237 99 257
Amsterdam Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	<b>0-15 days</b> 217 92 249 167	<b>16-30 days</b> 20 7 8	31-45 days 0 0 0	<b>46-75 days</b> 0 0 0 0	<b>76+ days</b> 0 0 0 0	Total 237 99 257 182
Amsterdam Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing	<b>0-15 days</b> 217 92 249 167 24	16-30 days 20 7 8 15	31-45 days 0 0 0 0	46-75 days 0 0 0 0 0	76+ days 0 0 0 0	Total 237 99 257 182 25

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#### **Brownsville**

Moving Expenses

Storage Fees

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	372	2	0	0	0	374
Ongoing Rent	93	1	0	0	0	94
Rent Increase	509	4	0	0	0	513
Establishment of Home	183	0	0	0	0	183
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	411	7	1	0	1	420
Miscellaneous	259	1	0	0	0	260
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	62	0	0	0	0	62
Storage Fees	34	0	0	0	0	34
Subtotal	1950	15	1	0	1	1967

# **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	164	1	0	0	0	165
Ongoing Rent	54	1	0	0	0	55
Rent Increase	308	2	0	0	0	310
Establishment of Home	95	1	0	0	0	96
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	196	5	0	0	0	201
Miscellaneous	104	0	0	0	0	104
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	18	0	0	0	0	18
Storage Fees	27	0	0	0	0	27
Subtotal	986	11	0	0	0	997

Garrison (	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	435	4	0	0	0	439
Ongoing Rent	99	0	0	0	0	99
Rent Increase	889	3	0	0	0	892
Establishment of Home	324	3	0	0	0	327
Clothing	38	1	0	0	0	39
Client Share Rent Arrears	604	5	0	0	0	609
Miscellaneous	224	2	0	0	0	226
Work Opp & Trans Bens	32	0	0	0	0	32
Moving Expenses	18	0	0	0	0	18
Storage Fees	51	0	0	0	0	51
Subtotal	2714	18	0	0	0	2732

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	12	0	0	0	162
Ongoing Rent	26	2	0	0	0	28
Rent Increase	69	0	0	0	0	69
Establishment of Home	113	7	0	0	0	120
Clothing	12	2	0	0	0	14
Client Share Rent Arrears	79	4	0	0	0	83
Miscellaneous	37	1	0	0	0	38
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	27	1	0	0	0	28
Subtotal	518	30	0	0	0	548

# **Number of Days from Initial Request to Completed Application**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	238	3	0	0	0	241
Ongoing Rent	101	0	0	0	0	101
Rent Increase	357	3	0	0	0	360
Establishment of Home	133	0	0	0	2	135
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	308	5	0	1	0	314
Miscellaneous	110	3	0	0	0	113
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	15	0	0	0	0	15
Storage Fees	29	0	0	0	0	29
Subtotal	1313	15	0	1	2	1331

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	218	0	0	0	0	218
Ongoing Rent	70	0	0	0	0	70
Rent Increase	288	1	0	0	1	290
Establishment of Home	187	0	0	0	0	187
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	242	1	0	0	1	244
Miscellaneous	82	1	0	0	1	84
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	25	0	0	0	0	25
Storage Fees	47	1	0	0	0	48
Subtotal	1181	4	0	0	3	1188

### <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	0	0	0	0	93
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	48	0	0	0	0	48
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	50	1	0	0	0	51
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
						0
Subtotal	202	1	0	0	0	203

# Number of Days from Initial Request to Completed Application

Jerome Cente	r
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment Ongoing Rent	497	5	3	0	0	505
	177	1	1	0	0	179
Rent Increase	770	5	0	0	1	776
Establishment of Home	396	4	2	0	0	402
Clothing	24	2	0	0	0	26
Client Share Rent Arrears	784	10	1	0	1	796
Miscellaneous	200	3	0	0	0	203
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	22	0	0	0	0	22
Storage Fees	44	1	0	0	0	45
Subtotal	2922	31	7	0	2	2962

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	349	2	0	0	0	351
Ongoing Rent	122	4	0	0	0	126
Rent Increase	446	5	0	0	0	451
Establishment of Home	247	1	0	0	0	248
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	323	4	0	0	0	327
Miscellaneous	107	0	1	0	0	108
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	21	0	0	0	0	21
Storage Fees	55	0	0	0	0	55

16

1

0

1689

1706

0

#### **Staten Island**

Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	1	0	0	0	44
Ongoing Rent	30	0	0	0	0	30
Rent Increase	90	2	0	0	0	92
Establishment of Home	22	1	0	0	0	23
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	73	3	0	0	0	76
Miscellaneous	32	1	0	0	0	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	306	8	0	0	0	314

**CBCFA Data: FY 25 Year to Date** 

# **Number of Days from Completed Application to Approval or Denial**

Total f	or a	ıll Ce	nters

Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,143	666	20	3	2	2,834
Ongoing Rent	614	241	9	3	4	871
Rent Increase	3,143	715	16	5	9	3,888
Establishment of Home	1,447	493	11	1	1	1,953
Clothing	183	18	1	0	1	203
Client Share Rent Arrears	2,053	1,104	40	8	7	3,212
Miscellaneous	1,123	153	5	0	2	1,283
Work Opp & Trans Bens	23	51	1	0	0	75
Moving Expenses	175	27	0	0	0	202
Storage Fees	379	47	2	0	2	430
Grand Total	11,283	3,515	105	20	28	14,951
Amsterdam						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	178	50	1	0	1	230
Ongoing Rent	76	23	2	0	0	101
Rent Increase	215	34	2	0	0	251
Establishment of Home	137	41	1	0	0	179
Clothing	24	1	0	0	0	25
Client Share Rent Arrears	114	81	8	0	1	204
Miscellaneous	46	7	0	0	0	53
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	13	2	0	0	0	15
Storage Fees	82	10	0	0	0	92
Subtotal	885	252	14	0	2	1,153
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	297	82	6	2	0	387
Ongoing Rent	57	37	3	0	0	97
Rent Increase	412	96	6	2	2	518
Establishment of Home	155	25	1	0	0	181
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	259	146	10	4	0	419
Miscellaneous	248	14	1	0	1	264
Work Opp & Trans Bens	1	3	1	0	0	5
Moving Expenses	55	6	0	0	0	61
Storage Fees	34	2	0	0	0	36
Subtotal	1,540	411	28	8	3	1,990

# **Number of Days from Completed Application Approval or Denial**

Coney Is	land
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	16	1	0	0	164
Ongoing Rent	46	7	0	1	0	54
Rent Increase	293	15	0	0	1	309
Establishment of Home	89	7	0	0	0	96
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	177	27	2	0	2	208
Miscellaneous	96	9	0	0	0	105
Work Opp & Trans Bens	4	4	0	0	0	8
Moving Expenses	17	0	0	0	0	17
Storage Fees	29	0	0	0	0	29
Subtotal	911	87	3	1	3	1,005

Garr	ison	Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	323	118	0	0	0	441
Ongoing Rent	68	32	0	0	0	100
Rent Increase	658	185	0	0	2	845
Establishment of Home	232	99	1	0	0	332
Clothing	32	9	0	0	0	41
Client Share Rent Arrears	384	213	3	2	0	602
Miscellaneous	194	39	1	0	0	234
Work Opp & Trans Bens	9	25	0	0	0	34
Moving Expenses	13	7	0	0	0	20
Storage Fees	45	9	0	0	0	54
Subtotal	1,958	736	5	2	2	2,703

### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	43	2	0	0	165
Ongoing Rent	23	3	1	0	2	29
Rent Increase	63	6	0	1	2	72
Establishment of Home	84	38	2	0	0	124
Clothing	13	0	1	0	0	14
Client Share Rent Arrears	58	19	4	0	1	82
Miscellaneous	26	13	2	0	0	41
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	23	2	1	0	2	28
Subtotal	416	124	13	1	7	561

# **Number of Days from Completed Application Approval or Denial**

Greenwoo	bd
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	199	35	0	1	1	236
Ongoing Rent	66	25	2	0	1	94
Rent Increase	296	47	4	0	1	348
Establishment of Home	110	23	2	0	1	136
Clothing	11	1	0	0	1	13
Client Share Rent Arrears	205	92	5	0	2	304
Miscellaneous	101	11	1	0	0	113
Work Opp & Trans Bens	6	8	0	0	0	14
Moving Expenses	13	2	0	0	0	15
Storage Fees	27	2	0	0	0	29
Subtotal	1,034	246	14	1	7	1,302

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	183	36	0	0	0	219
Ongoing Rent	52	15	0	0	0	67
Rent Increase	234	47	3	0	1	285
Establishment of Home	159	32	0	0	0	191
Clothing	19	1	0	0	0	20
Client Share Rent Arrears	163	69	1	0	1	234
Miscellaneous	65	14	0	0	1	80
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	19	4	0	0	0	23
Storage Fees	44	7	0	0	0	51
Subtotal	938	228	4	0	3	1,173

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	13	2	0	0	94
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	38	7	1	0	0	46
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	49	4	0	0	0	53
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
						0
Subtotal	176	25	3	0	0	204

# Number of Days from Completed Application Approval or Denial

<b>Jerome</b>	Center
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Jerome Cemer						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	251	233	4	0	3	Tota
Ongoing Rent	90	72	0	2	0	164
Rent Increase	481	224	1	2	1	709
Establishment of Home	183	200	3	1	0	387
Clothing	23	3	0	0	0	26
Client Share Rent Arrears	353	377	7	2	0	739
Miscellaneous	162	33	0	0	0	195
Work Opp & Trans Bens	2	5	0	0	0	7
Moving Expenses	16	6	0	0	0	22
Storage Fees	32	10	0	0	0	42
Subtotal	1,593	1,163	15	7	1	2,779
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Tota
New Apartment	338	28	1	0	0	367
Ongoing Rent	110	18	0	0	0	128
Rent Increase	422	41	0	0	0	463
Establishment of Home	244	16	0	0	0	260
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	287	59	0	0	0	346
Miscellaneous	103	7	0	0	0	110
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	21	0	0	0	0	21
Storage Fees	50	4	0	0	0	54
Subtotal	1,594	174	1	0	0	1,769
	1,594	174	1	0	0	1,769
Staten Island						1,769 Tota
Staten Island Request Type	<b>1,594 0-15 days</b> 28	174 16-30 days	1 31-45 days 3	<b>0 46-75 days</b> 0	<b>0 76+ days</b> 0	•
Staten Island Request Type New Apartment	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Tota
Staten Island Request Type New Apartment	<b>0-15 days</b> 28	<b>16-30 days</b> 12	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b> 0	Tota 43
Staten Island Request Type New Apartment Ongoing Rent Rent Increase	<b>0-15 days</b> 28 26	<b>16-30 days</b> 12 9	<b>31-45 days</b> 3 1	<b>46-75 days</b> 0 0	<b>76+ days</b> 0 0	Tota 43 36
Staten Island Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	<b>0-15 days</b> 28 26 69	<b>16-30 days</b> 12 9 19	<b>31-45 days</b> 3 1 0	<b>46-75 days</b> 0 0 0	<b>76+ days</b> 0 0 0	Tota 43 36 88
Staten Island Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	<b>0-15 days</b> 28 26 69 16	16-30 days 12 9 19 5	31-45 days 3 1 0	<b>46-75 days</b> 0 0 0 0	76+ days 0 0 0	Tota 43 36 88 21 6
Staten Island Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears	0-15 days 28 26 69 16 6 52	16-30 days 12 9 19 5 0 21	31-45 days 3 1 0 0	<b>46-75 days</b> 0 0 0 0 0	76+ days 0 0 0 0	Tota 43 36 88 21 6 73
Staten Island Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous	0-15 days 28 26 69 16 6 52 33	16-30 days 12 9 19 5 0 21	31-45 days 3 1 0 0 0	46-75 days 0 0 0 0 0 0	76+ days 0 0 0 0 0	Tota 43 36 88 21 6
Staten Island Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears	0-15 days 28 26 69 16 6 52	16-30 days 12 9 19 5 0 21	31-45 days 3 1 0 0 0 0 0	46-75 days 0 0 0 0 0 0 0 0	76+ days 0 0 0 0 0 0 0 0	Tota 43 36 88 21 6 73 35

238

69

312

Subtotal

# **Number of Days from Approval to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,885	211	14	1	0	2,111
Ongoing Rent	283	108	12	0	1	404
Rent Increase	1,446	809	198	8	6	2,467
Establishment of Home	1,353	159	5	0	0	1,517
Clothing	99	8	0	0	0	107
Client Share Rent Arrears	1,862	187	18	1	0	2,068
Miscellaneous	923	89	3	0	0	1,015
Work Opp & Trans Bens	46	2	0	0	0	48
Moving Expenses	145	18	1	0	0	164
Storage Fees	314	26	0	0	0	340
						0
Grand Total	8,356	1,617	251	10	7	10,241

#### **Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	138	2	0	0	0	140
Ongoing Rent	27	8	0	0	0	35
Rent Increase	110	33	0	0	0	143
Establishment of Home	116	0	0	0	0	116
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	79	2	0	0	0	81
Miscellaneous	25	1	0	0	0	26
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	12	0	0	0	0	12
Storage Fees	67	1	0	0	0	68
Subtotal	579	47	0	0	0	626

# **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	319	20	0	0	0	339
Ongoing Rent	58	4	0	0	0	62
Rent Increase	361	32	3	0	0	396
Establishment of Home	161	13	1	0	0	175
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	313	16	0	0	0	329
Miscellaneous	239	7	1	0	0	247
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	51	6	0	0	0	57
Storage Fees	32	1	0	0	0	33
Subtotal	1,554	100	5	0	0	1,659

#### **Number of Days from Approval to Provision of Benefits**

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	16	2	0	0	135
Ongoing Rent	34	6	0	0	0	40
Rent Increase	159	53	5	0	0	217
Establishment of Home	70	8	2	0	0	80
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	115	15	1	0	0	131
Miscellaneous	76	15	1	0	0	92
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	12	3	0	0	0	15
Storage Fees	23	4	0	0	0	27
Subtotal	619	120	11	0	0	750

Garrison Center	r
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	263	55	11	1	0	330
Ongoing Rent	14	53	11	0	0	78
Rent Increase	74	446	180	7	4	711
Establishment of Home	227	42	1	0	0	270
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	337	38	12	1	0	388
Miscellaneous	161	11	0	0	0	172
Work Opp & Trans Bens	25	1	0	0	0	26
Moving Expenses	12	2	1	0	0	15
Storage Fees	36	4	0	0	0	40
						0
Subtotal	1.174	652	216	9	4	2.055

#### **Gramercy Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	14	0	0	0	92
Ongoing Rent	7	3	0	0	0	10
Rent Increase	19	11	2	0	0	32
Establishment of Home	63	8	0	0	0	71
Clothing	4	3	0	0	0	7
Client Share Rent Arrears	31	10	0	0	0	41
Miscellaneous	20	5	0	0	0	25
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	1	0	0	0	14
Subtotal	239	55	2	0	0	296

#### **Number of Days from Approval to Provision of Benefits**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	160	11	0	0	0	171
Ongoing Rent	20	0	0	0	0	20
Rent Increase	112	10	0	0	0	122
Establishment of Home	107	9	0	0	0	116
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	154	4	0	0	0	158
Miscellaneous	82	5	0	0	0	87
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	12	0	0	0	0	12
Storage Fees	26	1	0	0	0	27
Subtotal	688	40	0	0	0	728

Ham	il	lto	n
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	145	24	0	0	0	169
Ongoing Rent	16	6	0	0	0	22
Rent Increase	100	38	0	0	2	140
Establishment of Home	135	18	1	0	0	154
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	160	25	0	0	0	185
Miscellaneous	56	7	0	0	0	63
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	14	4	0	0	0	18
Storage Fees	35	3	0	0	0	38
Subtotal	672	125	1	0	2	800

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	93	0	0	0	0	93
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	45	0	0	0	0	45
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
						0
Subtotal	197	1	0	0	0	198

# **Number of Days from Approval to Provision of Benefits**

Jerome Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	276	34	1	0	0	311
Ongoing Rent	55	12	0	0	0	67
Rent Increase	326	116	1	0	0	443
Establishment of Home	219	28	0	0	0	247
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	397	36	0	0	0	433
Miscellaneous	127	19	0	0	0	146
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	12	1	0	0	0	13
Storage Fees	26	1	0	0	0	27
Subtotal	1,456	248	2	0	0	1,706
Queenshore						
Queensboro Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	273	31	0	40-73 days	7 <b>0+ days</b> 0	304
Ongoing Rent	46	9	1	0	0	56
Rent Increase	149	67	5	0	0	221
Establishment of Home	198	31	0	0	0	229
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	, 245	37	5	0	0	287
Miscellaneous	73	13	0	0	0	86
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	14	2	0	0	0	16
Storage Fees	47	9	0	0	0	56
Subtotal	1052	203	11	0	0	1,266
				-		-,
Staten Island						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	4	0	0	0	27
Ongoing Rent	6	7	0	0	1	14
Rent Increase	35	3	2	1	0	41
Establishment of Home	12	2	0	0	0	14
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	30	4	0	0	0	34
Miscellaneous	13	6	1	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
Subtotal	126	27	3	1	1	158

**CBCFA Data: FY 25 Year to Date** 

# **Number of Days from Completed Application to Provision of Benefits**

I Otal IOI all Octions	To	otal	for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	978	1,067	85	10	2	2,142
Ongoing Rent	117	201	78	12	1	409
Rent Increase	668	1,185	530	86	12	2,481
Establishment of Home	656	819	44	5	1	1,525
Clothing	81	26	1	0	1	109
Client Share Rent Arrears	869	1,151	115	15	6	2,156
Miscellaneous	680	309	28	0	2	1,019
Work Opp & Trans Bens	10	40	6	0	0	56
Moving Expenses	119	45	2	1	0	167
Storage Fees	241	98	2	0	2	343
						0
Grand Total	4,419	4,941	891	129	27	10,407

Amsterdam
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	62	1	0	0	140
Ongoing Rent	15	20	3	0	0	38
Rent Increase	53	83	11	0	0	147
Establishment of Home	64	52	0	0	0	116
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	27	51	3	0	1	82
Miscellaneous	18	8	0	0	0	26
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	10	2	0	0	0	12
Storage Fees	53	15	0	0	0	68
Subtotal	320	296	18	0	1	635

#### **Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	204	115	20	1	0	340
Ongoing Rent	31	26	5	0	0	62
Rent Increase	258	115	16	2	1	392
Establishment of Home	115	56	6	0	0	177
Clothing	16	3	0	0	0	19
Client Share Rent Arrears	177	134	12	3	0	326
Miscellaneous	211	30	4	0	1	246
Work Opp & Trans Bens	0	1	1	0	0	2
Moving Expenses	43	12	2	0	0	57
Storage Fees	27	5	0	0	0	32
Subtotal	1082	497	66	6	2	1,653

**CBCFA Data: FY 25 Year to Date** 

<b>Number of Days from Completed Application to Provision of Benefits</b>
Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	50	5	1	0	135
Ongoing Rent	19	19	2	0	0	40
Rent Increase	117	85	14	0	1	217
Establishment of Home	54	21	5	0	0	80
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	80	43	7	0	2	132
Miscellaneous	61	28	4	0	0	93
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	12	3	0	0	0	15
Storage Fees	20	7	0	0	0	27
Subtotal	451	260	37	1	3	752

Garrison Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	214	22	7	0	353
Ongoing Rent	1	16	51	10	0	78
Rent Increase	5	212	411	78	6	712
Establishment of Home	78	188	9	3	0	278
Clothing	18	8	1	0	0	27
Client Share Rent Arrears	181	249	27	11	1	469
Miscellaneous	107	66	5	0	0	178
Work Opp & Trans Bens	6	23	3	0	0	32
Moving Expenses	9	8	0	1	0	18
Storage Fees	24	18	1	0	0	43
Subtotal	539	1,002	530	110	7	2,188

<b>Gramercy Center</b>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	47	7	0	0	92
Ongoing Rent	3	8	0	0	0	11
Rent Increase	11	14	5	1	1	32
Establishment of Home	29	34	7	0	0	70
Clothing	4	3	0	0	0	7
Client Share Rent Arrears	12	24	5	0	0	41
Miscellaneous	11	10	4	0	0	25
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	10	2	0	0	2	14
Subtotal	122	142	28	1	3	296

**CBCFA Data: FY 25 Year to Date** 

# Number of Days from Completed Application to Provision of Benefits

G	re	en	W	0	od	ı
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	72	1	0	1	174
Ongoing Rent	14	8	0	0	0	22
Rent Increase	92	41	3	0	1	137
Establishment of Home	59	53	1	0	1	114
Clothing	6	2	0	0	1	9
Client Share Rent Arrears	89	74	2	1	1	167
Miscellaneous	71	16	0	0	0	87
Work Opp & Trans Bens	2	4	0	0	0	6
Moving Expenses	10	2	0	0	0	12
Storage Fees	22	5	0	0	0	27
Subtotal	465	277	7	1	5	755

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	58	112	3	0	0	173
Ongoing Rent	2	17	3	0	0	22
Rent Increase	15	110	11	1	2	139
Establishment of Home	47	104	3	0	0	154
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	46	133	6	0	1	186
Miscellaneous	20	40	1	0	1	62
Work Opp & Trans Bens	1	0	2	0	0	3
Moving Expenses	8	10	0	0	0	18
Storage Fees	24	13	1	0	0	38

Subtotal	229	540	30	1	4	804

# <u>HPU</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	35	3	1	0	93
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	24	19	2	0	0	45
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	40	11	0	0	0	51
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
						0
Subtotal	125	67	5	1	0	198

#### **Number of Days from Completed Application to Provision of Benefits**

<b>Jerome</b>	Center
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	248	17	0	1	311
Ongoing Rent	3	53	9	1	0	66
Rent Increase	10	394	37	0	0	441
Establishment of Home	37	201	8	2	0	248
Clothing	9	5	0	0	0	14
Client Share Rent Arrears	68	334	28	0	0	430
Miscellaneous	68	74	3	0	0	145
Work Opp & Trans Bens	0	5	0	0	0	5
Moving Expenses	8	5	0	0	0	13
Storage Fees	14	13	0	0	0	27
						0
Subtotal	262	1,332	102	3	1	1,700

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	202	99	3	0	0	304
Ongoing Rent	25	28	3	0	0	56
Rent Increase	87	118	16	2	0	223
Establishment of Home	142	85	2	0	0	229
Clothing	7	3	0	0	0	10
Client Share Rent Arrears	170	97	21	0	0	288
Miscellaneous	62	19	5	0	0	86
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	13	3	0	0	0	16
Storage Fees	39	17	0	0	0	56
Subtotal	747	470	50	2	0	1,269

# Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	13	3	0	0	27
Ongoing Rent	4	6	2	1	1	14
Rent Increase	20	12	6	2	0	40
Establishment of Home	7	6	1	0	0	14
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	18	12	4	0	0	34
Miscellaneous	11	7	2	0	0	20
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	3	2	0	0	0	5
						0
Subtotal	77	58	18	3	1	157

# **HOUSING SERVICES**

	Active Cases @ FY	Capacity	Capacity
	25.2	(units)	(%)
<b>Emergency Housing Occupancy</b>			
Commercial MOU/SRO Hotels			
Family	201	273	73.6%
Single	1,345	1,844	72.9%
Subtotal	1,546	2,117	73.0%
Transitional Congregate Facility	640	774	82.7%
Non-Emergency Supported Housing Occupancy			
Scatter Site	2,376	2,672	88.9%
Permanent Congregate facility	2,287	2,847	80.3%
Total	6,849	8,410	81.4%

FY 25.2	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	2,363	1,414	891
Transitional Congregate Facilities	2,303	732	535
Non-Emergency Supported Housing Activity			
Scatter Site I	377	206	25
Permanent Congregate Facilities	311	320	52
Total	2,740	2,672	1,503

FY 25 Year to Date	Requests	Referrals	Placements
<b>Emergency Housing Activity</b>			
Commercial MOU/SRO Hotels	4,996	3,051	1,956
Transitional Congregate Facilities	4,990	1,498	1,089
Non-Emergency Supported Housing Activity			
Scatter Site I	747	471	68
Permanent Congregate Facilities	741	620	100
Total	5,743	5,640	3,213

#### **Additional Housing Data: FY 25.2** FY 25.2 End

Number of Commercial SRO Facilities	83 facilities / 2117 units
Number of Transitional Housing Providers	14 facilities / 774 units
Emergency Housing Facilities Inspected <sup>9</sup>	113
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	141.2
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

 $<sup>^{9}</sup>$  The number of inspections includes a quarterly inspection and any follow-up inspections.  $^{10}$  Average length of stay is based on exit date minus entry date.

# Quarterly Emergency Housing Data \* FY 25.2

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	194	127
Brownsville	141	98
Coney Island	74	39
Garrison	334	207
Gramercy	146	89
Greenwood	132	89
Hamilton	197	108
Housing Placement Unit	33	20
Jerome	317	201
Queensboro	117	79
Serviceline	437	354
Staten Island	24	15
Total	2,146	1,426

 $<sup>^{\</sup>star}\,$  Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

# Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 25.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	6	8	5	5	6	5	35
Brownsville	8	0	2	1	2	5	18
Coney Island	1	1	1	1	1	1	6
Garrison	10	4	3	3	3	13	36
Gramercy	6	3	1	4	2	2	18
Greenwood	3	4	1	0	0	1	9
Hamilton	9	1	2	3	3	4	22
Housing Placement Unit	1	1	0	0	1	0	3
Jerome	0	0	0	0	1	1	2
Queensboro	5	5	2	2	1	10	25
Serviceline	3	0	2	0	0	1	6
Staten Island	1	0	0	2	0	1	4
Total	53	27	19	21	20	44	184

# **VOCATIONAL REHABILITATION ACTIVITY**

	Total for FY			
Vocational Rehabilitation Services Program:	25.2	FY 25		
Computer Training	5	9		
Individual Counseling Sessions	11	20		
Job Club	1	1		
Skills Day Sessions	6	8		
Work Readiness Group	3	7		

Clients With Earned Income <sup>11</sup> FY 25.2 2,778

<sup>&</sup>lt;sup>11</sup> This number reflects all active Cash Assistance cases budgeted for income.

# Field Operations Staff

#### **Total Number of Staff at End of FY 25.2**

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	37	8	2	2	0	9	3	1	62
Brownsville	66	12	2	2	0	16	3	0	101
Coney Island	37	7	2	2	0	6	3	0	57
Garrison	112	27	6	2	0	23	4	1	175
Gramercy	28	4	1	2	0	5	0	0	40
Greenwood	40	12	2	2	0	12	4	0	72
Hamilton	42	9	2	2	0	11	3	0	69
Housing Placement Unit	10	0	0	4	1	0	1	0	16
Jerome	86	22	5	2	1	13	3	0	132
Queensboro	51	11	3	3	0	12	4	0	84
Serviceline	11	2	1	0	0	3	0	1	18
Staten Island	14	3	1	1	0	2	1	0	22
Total	534	117	27	24	2	112	29	3	848

# Case Staffing Ratio Based on Active Caseload \*

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	108	2,391	2,499	5	47	52	21.6	50.9	48.1
Brownsville	512	3,489	4,001	22	65	87	23.3	53.7	46.0
Coney Island	174	2,245	2,419	6	41	47	29.0	54.8	51.5
Garrison	640	6,630	7,270	25	119	144	25.6	55.7	50.5
Gramercy	1	1,312	1,313	0	33	33	NA	39.8	39.8
Greenwood	220	2,958	3,178	10	48	58	22.0	61.6	54.8
Hamilton	117	2,334	2,451	6	50	56	19.5	46.7	43.8
Housing Placement Unit	6	145	151	0	9	9	NA	16.1	16.8
Jerome	505	5,378	5,883	18	87	105	28.1	61.8	56.0
Queensboro	227	3,000	3,227	9	60	69	25.2	50.0	46.8
Staten Island	79	611	690	3	15	18	26.3	40.7	38.3
Totals	2,589	30,493	33,082	104	574	678	24.9	53.1	48.8

<sup>\*</sup>Active caseload as of December 31, 2024.

# **Quarterly Fair Hearings FY 25.2**

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/24	
Amsterdam	38	3	3	0	27	
Brownsville	42	3	3	0	23	
Coney Island	30	2	2	0	18	
Garrison	92	9	9	0	62	
Gramercy	16	1	1	0	10	
Greenwood	36	1	1	0	22	
Hamilton	38	1	1	0	24	
Jerome	100	7	7	0	51	
Queensboro	32	0	0	0	19	
Staten Island	13	0	0	0	7	
Total	437	27	27	0	263	

Decisions Rendered in Favor of Client 27

Article 78 Decisions for Appellant 0