

NEWSETER

NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

CERT SPOTLIGHT



This past week, NYCEM received word that we lost two members of our CERT family, Antoinette Arale of the Staten Island Division and Lucy Schilero, Division Chief of Queens Division 2. We hope you will join us in keeping their families and division members in our thoughts and prayers. We thank them for their service to the program and to their communities.

Antoinette Arale, the wife of Staten Island District Leader, Ed Arale, joined CERT in 2008, graduating in the 10th CERT basic training class. Her husband, Ed, continues to serve his community as a volunteer leader.

Lucy Schilero joined CERT in 2007 and continued to serve and lead until this year, which marked her 15th year with the program. Lucy wore many hats in her community and engaged in activities with several other community organizations. Lucy's division, Queens Division 2, under Lucy's direction, won the most recent Carlos Nieves NYC CERT Award for Excellence in Deployment and Emergency Response at last month's CERT Graduation Ceremony.

May Antoinette and Lucy rest in peace. You will be missed.



MONDAY RADIO ROLL CALL

Channel: CERT BK

Call Scenario: How often do you conduct Division meetings?

02/14 Responding Borough: Bronx

Documents to Review:
Citywide Radio Drill Refresher
Call signs per Radio

QUIZ OF THE WEEK

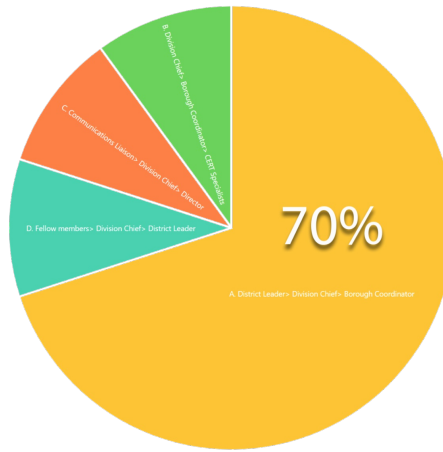
Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

[CLICK HERE](#)

Quiz of the Week

Thank you to all who participated in last week's **Quiz of the Week**. The correct answer is **A) District Leader> Division Chief> Borough Coordinator (70%)**. This can be seen on the Communication Structure chart, in Section 3B of the **NYC CERT Standard Operating Procedures**. The direct line of communication from General members to CERT Staff naturally flows from the most local leader, District Leader, to the next level, Division Chief, and accordingly to the Borough Leadership members before having to reach out to CERT Staff. Communication flows in both directions, so the answer you are looking for could be right next door - if your District leader lives next door!

You can find this information on page 7 of the **NYC CERT SOPs**.



The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.



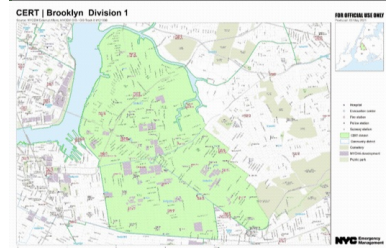
Health & Safety Protocol

As NYCEM's Human Capital Bureau continues to review submissions relating to the Vaccine Mandate, NYCEM will continue sharing updates including the NYC CERT Newsletter and requests with membership with the understanding there is approval needed prior to any in-person deployments and events.

As of **Tuesday, February 1, 2022**, volunteers who did not submit appropriate documentation to meet the vaccine mandate or request a reasonable accommodation through NYCEM will soon be placed as inactive until they are in compliance.

- To submit vaccination records, please e-mail an approved proof of vaccination to: CERTVaxVerification@oem.nyc.gov.
- Please review necessary steps [HERE](#).

All members placed inactive as a result of incompliance may be re-activated within two years (February 2024) if the proper documentation is submitted as requested and approved by NYC Emergency Management.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

Brooklyn - Bronx - Manhattan - Queens - Staten Island



View the **NYC CERT Event Calendar** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **Submit Your Volunteer Hours**!



It may be a beautiful and sunny day today, but the winter isn't over just yet!

For those interested in serving as Emergency Snow Laborers for the NYC Department of Sanitation this winter season you can [REGISTER HERE](#).

NYC Emergency Management is promoting this as a volunteer opportunity outside of NYC CERT. This is not a CERT-sanctioned activity and CERT liability coverage does not apply.

View the following links for more information:

[NYC.gov/snow](#) | [Snow Laborer Registration](#) | [Work With Us](#)

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Get Notified with New York City's official source for information about emergency alerts

and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

VOLUNTEER OPPORTUNITIES



[Report your Volunteer Hours](#)

Search for *Buddy Check* Event

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

NYC CERT EVENT CALENDAR



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

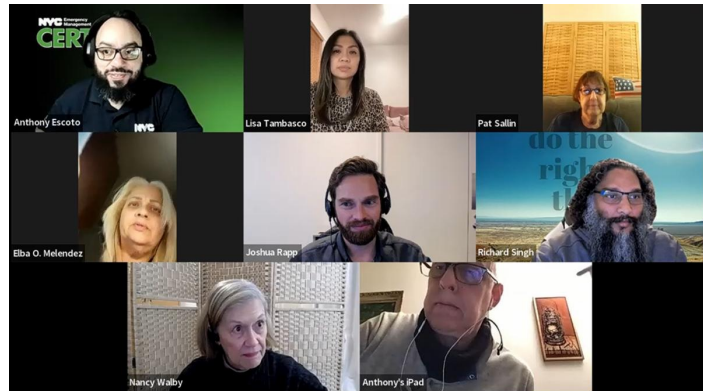
1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

VOLUNTEER ACTIVITY



ArcGIS Survey123

Download on your mobile device to fill out this form



Skywarn training

NYCEM's own Meteorologist Joshua Rapp, delivered the Skywarn training on behalf of the National Weather Service to more CERT volunteers this past week. During the training, a refresher was provided for severe weather awareness, and described the new snow measuring techniques and tools recently launched to streamline volunteer reporting and information sharing between our federal and city partners as well as NYC leadership.

NYC CERT Virtual Meetings

Borough Leadership Meeting

Borough Leadership met with CERT Staff on Tuesday, Feb. 8th to review several program initiatives, including the vaccine mandate, recruitment, retention, basic training, the mentor program, leadership, volunteer hours, upcoming training and operations.

Borough Coordinators and program staff also discussed goals for 2022. The Queens borough leadership positions remain vacant. Please reach out to cert@oem.nyc.gov, if you are interested in borough leadership.



Manhattan Leadership meeting

Division Chiefs were joined by the Manhattan Borough Coordinator and Deputy Coordinator to review all questions, concerns and needs from general membership.



Please make sure that if you have a question or need, to reach out to your leadership in order to receive an accurate and fast response.

Download NYC CERT Background for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



TRAINING OPPORTUNITIES

Volunteer Engagement/ Volunteer Hours Overview



If you have questions or difficulties with current program engagement, events, deployments or volunteer hours, please join us on Tuesday, February 15th.

Program staff will be providing an overview on the tools and links that active membership should be using regularly. Staff will review the event calendar, volunteer hours and much more. Sign up for this opportunity below.

Virtual Volunteer Engagement Overview | Tuesday, February 15, 2022 | 6:30 PM



Each of the FEMA Region II webinars presented in 2021 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can find the links on the document linked here **2021 Webinar Catalog** which includes the webinar description and recording link for each webinar by category.

Ready Up NYC Webinar Series

February
17

Topic: Financial Emergency Planning with FEMA

- 4 steps to financial preparedness
- Disaster assistance resources

Register via: <https://bit.ly/ReadyUp2022>



Development Training

Program staff will be hosting a leadership development training course for all current leadership, newly appointed leadership, and those interested in becoming future leaders within the NYC CERT program.

CERT Leadership development class Registration, Wed, Feb 23, 2022 at 6:30 PM | Eventbrite

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training:

IS-242.b Effective Communications

Please send verification of completion to CERTtraining@oem.nyc.gov prior to the training date.

NYC CERT online platform

includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

FEMA Region 2 (R2) Webinar

Catalog includes all recorded webinars from Jan-June of 2021.

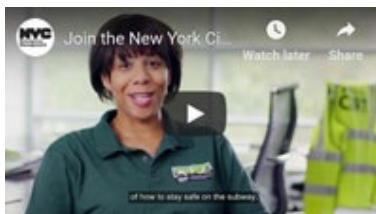


FDNY Smart offers free hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit www.fdnysmart.org/cpr/.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



NYCEM's Youtube page



Resolve to Be Ready Calendar

Regular reminders in simple steps



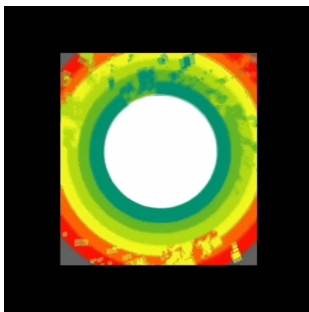
Listen to the **NEW** episodes of

[NYC CERT recruitment video](#)

[2021 National Volunteer Week video](#)

that can help you work preparedness into your busy schedule.

NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *iPrepárate!* on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



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NYC Emergency Management | [NYC.gov/emergencymanagement](https://nyc.gov/emergencymanagement)

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