FY 2023 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Agency Name: New York City Department of Probation							
 1st Quarter (July -September), du 3rd Quarter (January -March), due 		 2nd Quarter (October – December), due January 30, 2023 4th Quarter (April -June), due July 31, 2023 					
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Date Submitted: 5/5/2023							
FOR DCAS USE ONLY:	Date Received:						

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Instructions for Filling out Quarterly Reports FY 2023

[Note: These forms are cumulative and intended to retain information for the entire FY 2023. For Q2, Q3 and Q4, use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as "XXXX Quarter X FY 2023 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].

<u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39). <u>Other Diversity, Equity, Inclusion and EEO Related Training:</u> Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.

- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2023 DEI-EEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

Part I: Narrative Summary

I. Commitment and Accountability Statement by the Agency Head

Distributed to all agency employees?	🛛 Yes, On (Date): <u>3/06/22</u>	🗌 No
	🗌 By e-mail	
	oxtimes Posted on agency intranet	
	□ Other	

II. Recognition and Accomplishments

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion and equal employment opportunity through the following:

□ Diversity, equity, inclusion and EEO Awards

□ Diversity, equity, inclusion and EEO Appreciation Events

Public Notices

⊠ Positive Comments in Performance Appraisals

	Other	(please	specify): _
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* Please describe DEI&EEO Awards and/or Appreciation Events below:

III. Workforce Review and Analysis

Ι.	Agency Headcount as of the	last day of the quarter was:		
	Q1 (9/30/2022):	Q2 (12/31/2022):9	51 Q3 (3/31/2023):	Q4 (6/30/2023):
II.	Agency reminded employees	to update self-ID information re	egarding race/ethnicity, gende	r, and veteran status.
	🛛 Yes On (Date):	Yes	again on (Date):	No
	• •	Self Service (by email; strongly re ternal Agency Publications	commended every year)	 □ Agency's intranet site ⊠ On-boarding of new employees
III.	0 /			ohic data and trends, including workforce eparation data; and utilization analysis.
	🛛 Yes 🛛 On (Dates):			
	Q1 Review Date:	_ Q2 Review Date:10/26/22_	Q3 Review date:	Q4 Review date:
	The review was conducted	l with:		
	🛛 Agency Head	□ Agency Head	□ Agency Head	□ Agency Head
	🛛 Human Resources	🗆 Human Resources	🗌 Human Resources	Human Resources
	🛛 General Counsel	General Counsel	General Counsel	General Counsel
	Other	□ Other	□ Other	□ Other
	Not conducted	\Box Not conducted	\Box Not conducted	Not conducted

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2023

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2023.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

- **1.** Promote employee engagement in training, civil service examinations, working groups, and other educational opportunities to increase employee retention professional and development.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - Unlocking Employment Training: DOP Staff were invited to register for Unlocking Employment: How to Partner with Job Seekers Impacted by the Legal System a 90-minute, online course designed to enhance skills and build capacity for working with job seekers who have legal-system involvement. Unlocking Employment is targeted to NYC workforce providers, with information about legal protections in NYC (e.g. NYC's Fair Chance Act) as well as relevant NYS law

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2.	Promote	workforce	&	succession	planning	opportunities.
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- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - NYCERS Seminar: All staff received an invitation to the January 2023 NYCERS seminar for prospective Members of the New York City Employees' Retirement System (NYCERS) to learn the Top 10 Reasons to join NYCERS and hear all about the benefits a membership offers, including lifetime pension, death benefits, buyback, loans, and more.

Q1 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed

3. Increase a diverse applicant pool.

- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - Casting for 2023 Probation Officer Recruitment Campaign: As part of DOP's preparation for the 2023 Ad Campaign DOP solicited volunteers from all employees including a specific recognition that DOP is an equal employment opportunity employer and encouraging employees of diverse background to participate including LGTQBQI+ and with disabilities.
 - **2023 NYC Government Job Fair:** DOP staff recruited at the job fair held on Saturday, February 11, 2023.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

- Please describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.
 - The EEO Officer reviewed the agency's underutilization identified through quarterly workforce reports with the Associate Commissioner of Human Resources and Deputy Commissioner of Administration.
 - "Managers" and "Paraprofessionals" of Asian ethnicity continues to be the only categories of underutilization identified in the Q3 Workforce Report.
 - The EEO Officer and Human Resources staff continued to brainstorm ways to address underutilization in this category. Efforts to address underutilization in these categories will be the focus of Q4 actions.

B. Workplace:

Please list the **Workplace Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).

1. Supporting employee led activities that embrace diversity, equity and inclusion

- Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions?
 - DOP hosted a three-day Branch Chief and Supervisor Probation Officer Onboarding training where the EEO Officer presented on equal employment opportunity resources. The training took place March 7 – March 9.
 - The following events were employee led activities that embraced diversity, equity, and inclusion.
 - Community Resource Unit's Women's History Month Presentation featuring treatment programs and specialized services for women.
 - Queens "Post-Valentine's Positive Affirmation Day Celebration" led by Investigations PO Lisa Davis and PO Doreen Crum
 - Staten Islan ACE Unit's weekly "Black History Month Celebration" led by Director Kevin Reeves, SPO Antico, PO Forrester, PO

Cambridge, and PO Waite Holiday

- o DOP's Nutrition Kitchen's staff distributed kosher food for Passover in Brooklyn and Staten Island in March.
- Staten Island NeON staff hosted a Black History Month Dinner and Movie as well as a "Ladies First" workshop in recognition of Women's History Month.
- o Bronx Adult Services

Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. Recognizing staff achievements and years of service.

- Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions?
 - The following staff received agency recognition for their achievements
 - Community Resource Unit staff including Mario Perez and Aure Moore, SPO Wright, and PO Pena were recognized for going above for their service to 7 refugees from Guatemala including providing food and clothing.
 - Bronx Adult Operations' Intel Unit was recognized for their work in seizing 5 illegal firearms in less than on week and their continued dedication to keeping our city safe.
 - South Bronx NeON staff including PO Baez, PO Luyanda, and PO Stewart were recognized for recovering stolen credit cards and 7 out of state driver's licenses while conducting a home visit.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

- 3. Ensuring that all staff are trained and adhere to Equal Employment Opportunity policies and practices.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions?
 - EEO, APO, Personnel and other staff were invited and/or attended the following EEO meetings and trainings:
 - o CGE Gender Equity Interagency Partnership Meeting
 - o ADR Coordinator Quarterly Meeting 2023
 - MOPD Community Updates
 - o 55-a Program and Procedures Training

Q1 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

3. Informing employees of their rights and protections under the New York City EEO Policy.

- Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions?
 - Everybody Matters: EEO and Diversity & Inclusion Training for NYC Employees: The EEO Officer worked with Human Resources and other managers to increase compliance.
 - LGTBQI+ Power of Inclusion Training: This training provides all City employees with a framework to understand Transgender Diversity and Inclusion. The EEO Officer worked with Human Resources and other managers to increase compliance.

As a result of this effort, DOP over 300 staff took the training before March 31.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed

Q4 Update:
Planned Not started Ongoing Delayed Deferred Completed

Please specify any other EEO-related activities designed to improve/enhance the workplace during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe the activities, including the dates when the activities occurred.

The agency Intranet featured the postings and messages

- Ramadan Mubarak Recognition: Featuring information on the holy month of Ramadan. Staff were encouraged to be mindful of colleagues observing the month and fasting. (Mar. 2023)
- St. Patrick's Day Recognition: Featuring information on the cultural and religious celebration of St. Patrick's Day (Mar. 2023)
- Chinese New Year Recognition: Featuring information on the Chinese New Year, the Year of the Rabbit, and the Lantern Festival including the message "Gong hay fat choy or in other words Happiness and prosperity!" (Jan 2023)

C. Community:

Please list the **Community Goal(s**) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys).

1. Continuing to work collaboratively with and within NeON communities to find good solutions to complex problems.

- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - NeON Cooks Program Launch: DOP began recruitment for its forthcoming "NeON Cooks" program which provides culinary classes free of charge to the community. Through NeON Cooks, community members will have the opportunity to gather in a safe and welcoming environment, learn new cooking skills and nutritional information, cultivate community with one another, and break bread over the shared meals that they create. The program launches in April.

- NeON Nutrition Kitchen Partnerships: The Nutrition Kitchens partnered with NYC Veterans, Affinity Health Care, and Met Council to distribute food to NeON communities.
- NeON Scholars Program Launch: DOP began recruitment for its forthcoming "NeON Scholars" program. Through NeON Scholars, young adults will be able to join in-person Regents Preparation Classes in each neighborhood with a NeON. Members will receive a stipend for each week they attend, as well as meals and metro cards. NeON Scholars will also host free online tutoring for all high school level and GED related academic subjects, and individuals who join on any given day will also have the opportunity to win gift cards through a raffle.
- Bed-Stuy NeON EdFest: DOP's Bedford Stuyvesant NeON office hosted an education event in collaboration with community-based organization including RiseBoro, CASES, The HOPE Program, John Jay College Institute for Justice and Opportunity, CUNY Fatherhood Initiative, Emergent Works, Kingsborough CC's Center for Economic and Workforce Development. The event featured registration and information for GED classes, adult education, vocational training, and more.
- NeON Work's Trainings: DOP's NeON Works initiative hosted free trainings all month for probation youth and communities including Professionalism and Your Job Search, Earn and Learn: Getting Qualified Without Putting a Pause on Your Finances, Life Skills: Resume review/ Mock Interview and more.
- YouthWRAP: DOP's launched the Spring session of the YouthWRAP (Weekend Restoration Assistance Project), a eight-weekend program designed to provide clients with community service in their communities. In Q3 YouthWRAP participants program where clients and Probation officers spent 8 weekend restoring city parks, gardens, and food pantries including Tehuti Ma'at Community Garden, New Hope Church Pantry, and Riverbank State Park Greenhouse and Education Center

Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🗌 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. Ensuring that community events are inclusive and accessible to the public.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?

- Ensured that all events were accessible and/or accessibility services were available.
- Ensured that agency sponsored-event flyers included instructions to contact DOP's Disability Rights Facilitator regarding requests for accessibility or language interpretation services.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

- **3.** Engaging M/WBEs with DOP services and community events.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - An M/WBE vendor was awarded the agency's contract for NeON Scholars and NeON Cooks.
 - DOP continued to include M/WBE vendors in procurement practices.

Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🗌 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed

- Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe the activities, including the dates when the activities occurred.
 - Staten Island NeON hosts "Bridging the Gap": On 1/25/2023, DOP's Staten Island NeON Stakeholder Group held their first annual

Community Resource Fair at the Central Family Life Center! The event had 65 providers and partners readily available to connect our clients and other members of the community with services and recreational opportunities.

Annual Re-Entry Resource Fiar and Suit Give away: On 02/11/23 DOP's Harlem NeON staff attended the 3rd Annual Re-entry Resource Fair and Suit Giveaway organized by One Hundred Black Men Inc. The event was held at the Union Baptist Church located at 240 west 145th Street in Harlem. Community members were able to speak and network with major organizations that provide training, employment opportunities, and other wraparound services that are necessary to achieve success with employment or vocational goals.

D. Equity, Inclusion and Race Relations Initiatives:

Please list the **Equity, Inclusion and Race Relations Goal(s)** included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan.

- **1.** DOP will continue to share events related to race and inclusion including age inclusivity, non-traditional minority inclusion initiatives, disability rights, and engagement of traditional and older employees in inclusion efforts and discussion forums.
- Please describe the steps that your agency has taken to meet this goal. Include steps taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. What steps were taken to evaluate effectiveness of these actions?

DOP continues to partner with the Commission on Gender Equity and the Gender Equity Interagency Partnership to identify ways to meet this goal.

Q1 Update:	Planned	Not started	🗌 Ongoing	🛛 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

Please specify Equity and Race Relations initiatives embarked on or continued from previous year(s) (e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc.) and describe the activities, including the dates when the activities occurred.

Recruitment

A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

1. Review underutilization in job groups to inform recruitment efforts.

- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer discussed the agency's Q3 Workforce Report underutilization data with the Associate Commissioner of Human Resources and Deputy Commissioner of Administration.
 - "Managers" and "Paraprofessionals" of Asian ethnicity are the only categories of underutilization identified in the Q2 Workforce Report.
 - The EEO Officer and Human Resources staff continued to brainstorm ways to address underutilization in this category.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed

2. Identify resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.

Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?

 DOP continued incoming college level interns and existing college aides as a source of potential applicants who may increase the agency's diversity.

Q1 Update:	🗌 Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	🗌 Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

- **3.** Put in place an operating, up-to-date, accessible website related to EEO protection and rights.
- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - DOP updated the agency's website with the most recent copy of the NYC EEO policy.

Q1 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

- 4. Assess agency job postings to ensure new diversity, inclusion, and equal opportunity employer messaging is included.
- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - The EEO officer ensured job posting included the agency's equal employment opportunity statement.

Q1 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	□ Completed

5. Post ALL vacancies on NYC Careers.

- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - Human Resources ensured all vacancies were posted to NYC Careers.

Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	□ Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	□ Completed

- 6. Ensure that agency personnel involved in both the discretionary and the civil service hiring process have received EEO training including, Structured Interviewing Training, Unconscious Bias Training, and Everybody Matters EEO and Diversity and Inclusion Training.
- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - DOP is in the process of ensuring that personnel involved in both the discretionary and the civil service hiring process have received EEO training including, Structured Interviewing Training, Unconscious Bias Training, and Everybody Matters EEO and Diversity and Inclusion Training.

Q1 Update:	🗆 Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

Please specify any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

B. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2023. [Note: Please update this information every quarter.]

Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data

1. Urban Fellows Total: 0

 Race/Ethnicity* [#s]: Black ____ Hispanic ____ Asian/Pacific Islander ____ Native American ____ White ____ Two or more Races _____

 Gender* [#s]: M
 F
 N-B
 O
 U

2. Public Service Corps Total:

Race/Ethnicity* [#s]: Black____ Hispanic____ Asian/Pacific Islander____ Native American____ White____ Two or more Races_____

Gender* [#s]: M ____ F ___ N-B ___ O ___ U ___

3. Summer College Interns Total: 0

Race/Ethnicity* [#s]: Black____ Hispanic__ Asian/Pacific Islander__ Native American __ White__ Two or more Races____

Gender* [#s]: M ____ F __ N-B ___ O ___ U ____

4. Summer Graduate Interns Total: 0

Race/Ethnicity* [#s]: Black____ Hispanic____ Asian/Pacific Islander___ Native American___ White___ Two or more Races____ Gender* [#s]: M F ___ N-B O U

5. Other (Fall Interns) Total: <u>17</u>
Race/Ethnicity* [#s]: Black_4 Hispanic_7 Asian/Pacific Islander_2 Native American_1 White_3 Two or more Races
Gender* [#s]: M <u>4</u> F <u>13</u> N-B O U Additional comments:
C. 55-A Program
The agency uses the 55-a Program to hire and retain qualified individuals with disabilities. 🛛 🖾 Yes 🔅 🗌 No
Currently, the agency employs the following number of 55-a participants:
Q1 (9/30/2022): Q2 (12/31/2022): Q3 (3/31/2023): Q4 (6/30/2023):
During the 1st Quarter, a total of [number] new applications for the program were received. During the 1st Quarter participants left the program due to [state reasons]
During the 2nd Quarter, a total of0_ [number] new applications for the program were received. During the 2nd Quarter _0 participants left the program due to [state reasons]
During the 3rd Quarter, a total of [number] new applications for the program were received. During the 3rd Quarter participants left the program due to [state reasons]
During the 4th Quarter, a total of [number] new applications for the program were received. During the 4th Quarter participants left the program due to [state reasons]
The 55-a Coordinator has achieved the following goals:
 Disseminated 55-a information – by e-mail: Yes No in training sessions: Yes No

on the agency website:	🛛 Yes	🗆 No	
through an agency news	letter:	🗆 Yes	🗆 No
Other:			

- 2. Job Postings
- 3.

V. Selection (Hiring and Promotion)

Please review Section VI of your FY 2023 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data).

1. Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?

- All employment opportunities were posted externally and internally staff received email announcements of civil service exams notices and other career development information.
- The EEO Officer reviewed employment logs.
- DOP's Career Counselor remains available to staff for consultations regarding career options.
- 2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for midand high-level discretionary positions.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?

- The Assistant Commissioner for Human Resources continued to monitor the representativeness and fairness of the selection and appointment process, vacancy posting protocols, training of hiring managers, procedures for interviewing applicants.
- **3.** Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

Pre-Selection:

- The EEO Officer ensured that all vacancy announcements include the revised NYC EEO and Anti-Discrimination Statement.
- The EEO Officer actively monitored agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency.

Post Selection:

- The EEO Officer received and reviewed candidate evaluation forms.
- 4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.
 - N/A
- 5. Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
Q1	#	#	#
Q2	# 115	# <u>65</u>	# <u>25</u>
Q3	#	#	#
Q4	#	#	#

VI. Training

Please provide your training information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

VII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

VIII. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

Q1 🗌 Q2 🗌 Q3 🖾 Q4 🗌

- The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.
- \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

D.Local Law 101: Climate Survey

Please describe your progress this quarter in implementing the primary goals in Appendix B of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2023.

Please list the actions, initiatives, programs, or policies included in *Appendix B: 2020 Climate Survey Action Plan*, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan.

- 1. Increase employees' familiarity with the EEO Policy.
- Please describe the steps that your agency has taken to meet these goals. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer developed a Myth & Fact worksheet including citations to the EEO policy.
- 2. Improve the EEO Office's visibility to the workforce.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer presented to the Senior Managers on EEO policies and followed up with copies of the policy during the March onboarding session.
 - The EEO Officer created a dedicated reasonable accommodations email.
- 3. Improve employees' knowledge of the EEO complaint process, including where and how to file a formal complaint, and what happens after a complaint is filed.

- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer distributed the EEO Complaint Process at Glance to senior management.
- 4. Increase employees' understanding of protected rights and prohibition of discrimination, including sexual harassment, in the workplace.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer, Human Resources and/or Communications team continued sent weekly reminders of EEO trainings including EEO Everybody Matters and the LGTBQI+ Power of Inclusion trainings. The EEO Officer reported on compliance, provided technical support.
- 5. Improve <u>managers'</u> and <u>supervisors'</u> awareness of measures that an employee may take to report any violations under the EEO Policy, including discrimination and sexual harassment.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer ensured that all DCAS training materials related to reporting any violations under the EEO Policy, including discrimination and sexual harassment were posted online and available to supervisors and managers.
- 6. Improve <u>managers</u>' and <u>supervisors</u>' knowledge of whom and where to direct employees who may want to discuss a complaint (s) under the EEO Policy.

- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - The EEO Officer, Human Resources and/or Communications Unit ensured that all managers and supervisors review and share the agency's EEO Office page including information of who and where to direct employees who may want to discuss a complaint(s) under the EEO Policy.
- 7. Other:
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

□ The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.

☑ The agency is involved in an audit; please specify who is conducting the audit: __EPPC______

□ Attach the audit recommendations by EEPC or the other auditing agency.

The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2022.

□ The agency received a Certificate of Compliance from the auditing agency.

Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For 2 Quarter, FY 2023

Personnel Changes

Personnel Changes this Quarter:	No Changes	Number of Additions:	Number of Deletions:	
Employee's Name & Title	1.	2.	3.	
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
Employee's Name & Title				
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
For New EEO Professionals:				
Name & Title	4.	5.	6.	
EEO Function	EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify)	EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify)	EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify)	
Percent of Time Devoted to EEO	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	
Name & Title				
EEO Function	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	EEO OfficerEEO CounselorEEO TrainerEEO Investigator55-a CoordinatorOther: (specify)	EEO OfficerEEO CounselorEEO TrainerEEO Investigator55-a CoordinatorOther: (specify)	
Percent of Time Devoted to EEO	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	

Name & EEO Role	1. Kenya Lee, EEO Officer, ADA Coordinator	2. Katherine Spaulding	3. Suzette Mapp
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	<u>⊠ Yes □ No</u>	<u>⊠ Yes</u> □ No	_⊠ Yes □ No
2. Sexual Harassment Prevention	<u>⊠ Yes</u> □ No	<u>⊠ Yes</u> □ No	<u>⊠ Yes</u> □ No
3. IgbTq: The Power of Inclusion	<u>⊠ Yes</u> □ No	<u>⊠ Yes</u> □ No	<u>⊠ Yes</u> □ No
4. Disability Awareness & Etiquette	<u>⊠ Yes</u> □ No	□ Yes	□ Yes ⊠ No
5. Unconscious Bias	□ Yes □ No	□ Yes	□ Yes 🛛 No
5. Microaggressions	□ Yes □ No	□ Yes	□ Yes ⊠ No
7. EEO Officer Essentials: Complaint/Investigative Processes	<u>⊠ Yes □ No</u>	□ Yes 🛛 No	□ Yes
3. EEO Officer Essentials: Reasonable Accommodation	⊠ Yes □ No	□ Yes 🛛 No	□ Yes ⊠ No
9. Essential Overview Training for New EEO Officers	<u>⊠ Yes</u> □ No	□ Yes ⊠ No	_ Yes ⊠ No
10. Understanding CEEDS Reports	⊠ Yes □ No	□ Yes □ No	□ Yes 🛛 No

EEO Personnel Training Continued:

EEO Training completed within the la	ist <u>two</u> yea	ars, including the Current Qu	arter (EEO ar	nd D&I Officers, Deputies	, <u>and all new EEO Pro</u>	ofessionals):
Name & EEO Role						
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	🗆 Yes	□ No	□ Yes	🗆 No	□ Yes	🗆 No
2. Sexual Harassment Prevention	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
3. IgbTq: The Power of Inclusion	🗆 Yees	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
4. Disability Awareness & Etiquette	🗆 Yes	□ No	🗆 Yes	🗆 No	□ Yes	🗆 No
5. Unconscious Bias	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
6. Microaggressions	🗆 Yes	□ No	🗆 Yes	🗆 No	□ Yes	🗆 No
7. EEO Officer Essentials: Complaint/Investigative Processes	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
8. EEO Officer Essentials: Reasonable Accommodation	🗆 Yes	□ No	□ Yes	🗆 No	□ Yes	🗆 No
9. Essential Overview Training for New EEO Officers	🗆 Yes	□ No	□ Yes	🗆 No	□ Yes	🗆 No
10. Understanding CEEDS Reports	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office:

33 Beaver Street, 23rd Floor New York NY, 10001

Diversity and EEO Staffing as of <u>3</u>Quarter FY 2023*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	<u>% of Time</u> <u>Devoted to</u> <u>EEO &</u> <u>Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone</u> <u>#</u>
EEO Officer/Director	Kenya M. Lee	Community Coordinator	65%*	klee@probation.nyc.gov	212.510.3862
Deputy EEO Officer OR Co-EEO Officer					
Chief Diversity & Inclusion Officer	Katherine Spaulding	Administrative Public Information Specialist	5%	kspaulding@probation.nyc.gov	212.510.3730
Diversity & Inclusion Officer					
Chief Diversity Officer/Chief MWBE Officer per E.O. 59					
ADA Coordinator	Kenya M. Lee	Community Coordinator	5%	klee@probation.nyc.gov	212.510.3862

Disability Rights Coordinator	Kenya M. Lee	Community Coordinator	15%	klee@probation.nyc.gov	212.510.3862
Disability Services Facilitator	Kenya M. Lee	Community Coordinator	15%	klee@probation.nyc.gov	212.510.3862
55-a Coordinator	Kenya M. Lee	Community Coordinator	5%	klee@probation.nyc.gov	212.510.3862
Career Counselor	Suzette Mapp	Admin Staff Analyst	25%	SMapp3@probation.nyc.gov	212.510.3840
EEO Counselor	Shannon Motley	PAA	5%	SMotley@probation.nyc.gov	212.510.3712
EEO Counselor	Kim Mabry	Community Associate	5%	KimMabry@probation.nyc.gov	212 510 3714
EEO Counselor	John Altre	Procurement Analyst	5%	JAltre@probation.nyc.gov	212 510 3798
EEO Counselor	Geneva Elder	Admin Staff Analyst	5%	Gelder@probation.nyc.go	212 510 3833
EEO Investigator					
EEO Counselor\ Investigator					
Investigator/Trainer					
EEO Training Liaison	Kimberly Irby		25%	Kirby@probation.nyc.gov	212.510.3869
Other (specify)					
Other (specify)					

* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.