

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: NYC CONFLICTS OF INTEREST BOARD ("COIB")					
 □ 1st Quarter (July -September), due December 13, 2019 □ 2nd Quarter (October - December), due January 30, 2020 □ 3rd Quarter (January -March), due April 30, 2020 (deadline postponed to May 15, 2020) □ 4th Quarter (April -June), due July 30, 2020 					
Prepared by:					
Katherine Miller	Assistant Counsel / EEO Officer	212-437-0741_			
Name	Title	Telephone No.			
Date Submitted: April 27, 2020					
FOR DCAS USE ONLY					
Date Received:					

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees? ☐ Yes, On (Date): 2/13/2020 ☐ No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	☐ Diversity & EEO Awards
	☐ Diversity and EEO Appreciation Events
	□ Public Notices
	☐ Positive Comments in Performance Appraisals
	□ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
III.	WORKFORCE REVIEW AND ANALYSIS
	1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ☐ Yes , On (Date): ☐ No (annual reminder planned for Q4)



2.	8 •		eer with demographic data and trends, including workforce es, promotions and separation data; and utilization analysis.
	☐ Yes, On (Date):	☒ No (annual review plant	ned for Q4)
	The review was conducted together with:	☐ Human Resources☐ Agency Head	☐ General Counsel ☐ Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Using the quarterly workforce dashboard and	The annual workforce review and analysis	☑ Planned☑ Not started			
identifying specific job groups where underutilization exists to guide recruitment	meeting with the Agency Head, General Counsel, and Human Resources, to	☐ Not started ☐ Ongoing			
efforts.	discuss workforce demographics and	☐ Delayed			
	ways to expand recruitment efforts is scheduled for June 19, 2020.	□ Deferred□ Ongoing□ Completed			



Job analysis and skills audit.	Regularly completed when a position becomes available.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		
Conduct workforce planning and forecasting.	The Agency Head and Human Resources regularly discuss anticipated job openings.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		
Integrate succession planning in the agency activities to develop a pipeline, facilitate a seamless transition and continuity of service.	The Board's managers assign work and provide feedback to help employees develop the skills necessary to be eligible for a promotion when a position becomes available.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		
Ensure that there will be a diverse applicant pool for the anticipated vacancies.	The Board posts its job openings on various job boards and with a wide range of colleges and law schools to attract a diverse pool of applicants.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		





Encourage agency employees to take promotional civil service examinations by: ⊠ Sending e-mails with schedule of exams ⊠ Providing link to specific DCAS exams	The Career Counselor circulates information about civil service examinations when it becomes available.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing			00000	
The agency will implement the following initiatives to develop and retain employees: ☑ Institute coaching, mentoring and cross training programs	The Board's internal procedures ensure that employees receive guidance and feedback from supervisors on a regular basis. The Board's employees also frequently work collaboratively between units.	☐ Completed ☐ Planned ☐ Not started ☒ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed				
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter. Based on a review of the Q3 CEEDS Workforce Report, the agency does not have statistically significant underutilization in any Job Group.						



B. WORKPLACE:

List the Workplace Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Citywide Exit Survey for Non-Represented Employees.	The Board conducts exit surveys for departing managerial employees using the survey provided by DCAS.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Exit interview or surveys developed by the agency.	The Board conducts exit interviews developed by the agency with employees who leave the agency and collects feedback from departing employees.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Please specify any other EEO-related activities during the quabriefly the activities, including the dates when the activities of		oting diversity, news	sletters/articl	es, etc.) and	describe



C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Continue or plan to promote diversity and EEO	The Board contracts with a minority-	☐ Planned			
community outreach in providing government	owned cleaning business.	☐ Not started			
services.		□ Ongoing	\boxtimes	\boxtimes	
		☐ Delayed			
		\square Deferred			
		☐ Ongoing			
		☐ Completed			



V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to targeted outreach and recruitment.	Regularly completed when a position becomes available.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Review underutilization in job groups to inform recruitment efforts.	The EEO Officer reviews each quarter's CEEDS Workforce Diversity Dashboard and Workforce Reports to identify significantly statistical underutilization in job groups.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Assess agency job postings to ensure appropriate diversity, inclusion, and equal opportunity employer messaging.	The Board's job postings identify the City as an equal opportunity employer.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			



If your agency is an eHire agency, post ALL	The Board's job openings are always	☐ Planned			
vacancies on NYC Careers.	posted on NYC Careers.	☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☑ Ongoing	⊠	\boxtimes	
		☐ Completed			
		_			
Assess recruitment efforts to determine whether	Plan to discuss the impact of recruitment	☑ Planned	\boxtimes	\boxtimes	
such efforts adversely impact any particular	efforts during annual workforce review	☐ Not started			
group.	and analysis meeting with Agency Head,	☐ Ongoing			
	General Counsel, Human Resources, and	☐ Delayed			
	the EEO Officer concerning workforce	☐ Deferred			
	demographics.	☐ Ongoing			
	demographics.	☐ Completed			Ιп
			_	_	

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]		
1. Urban Fellows			M F N-B O U		
2. Public Service Corps			M F N-B O U		
3. Summer College Interns			M F N-B O U		
4. Summer Graduate Interns			M F N-B O U		
5. Other (specify):			M F N-B O U		
6. None □					

Additional Comments: The Board lacks the physical space for an intern to work.



C. 55-A PROGRAM

The agency uses the 55-a l	Program t	to hire and retain qualified individuals with disabilities.	☐ Yes	⊠ No
Currently, there are	[number]	55-a participants.		
During this Quarter, a tot	al of	[number] new applications for the program were received.		
During this Quarter p	articipan	ts left the program due to [state reasons]		
The 55-a Coordinator has 1. Disseminated 55-a infor e-mail training sessions	mation the	rough: No		
agency website agency newsletter	☐ Yes	⊠ No		
-	3	and use internship, work-study, co-op, and other programs ogram applicants Yes No		
3				

Additional Comments: The Board does not have any open civil service positions.



VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations) for possible barriers that have a negative impact on minority employees and applicants.	Regularly completed when a position becomes available.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Use a collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers.	The Board will do so if barriers are identified.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Develop specific, job-related qualification standards for each position that reflect the duties, functions, and competencies of the position and minimize the potential for gender stereotyping and other unlawful discrimination. Make sure these standards are consistently applied when choosing among candidates.	The Board develops job standards for positions when they become available.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

COIB FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT



Establish written objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.	The Board evaluates candidates based on the job standards for the open position.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing		
In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question.	Created list of standard interview questions for all applicants.	☐ Completed ☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed		
Have the EEO Officer review the interview questions.	The EEO Officer reviewed the list of standard interview questions for all applicants.	 □ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Ongoing ☒ Completed 		
Use the NYCAPS eHire applicant tracking system for external and internal applicants	The Board uses NYCAPS eHire to track applicants.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☑ Completed		



Make adjustments to agency outreach and recruitment efforts where necessary	Added several historically black colleges and universities to the list of law schools and colleges for posting job openings to expand the Board's recruitment sources for diverse applicants. For future job openings, planning to reach out to DCAS about targeting job postings to underrepresented populations.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		
Monitor the results of action plans for any changes in the agency workforce including increases or decreases in applications of qualified applicants and selection rates.	The Board will do so as it develops action plans.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		

VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.				
☐ Yes	□ No	☑ There were no new R/A requests in the current quarter.		



IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

- B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY
 - \boxtimes The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.
 - \square All personnel involved in job interviews is required to go through structured interview training.
- C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.



D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: Regular education about sexual harassment – Ongoing. All employees have completed the Sexual Harassment Prevention Training. On March 4, 2020, the EEO Officer held a mandatory meeting with all supervisors/managers to review the agency's sexual harassment prevention policies and procedures.

Risk 2: Cultural and Language Differences in the Workplace: Training and awareness – Ongoing.

Risk 3: Workplaces with Significant Power Disparities: Regular meetings to discuss the Board's work – Ongoing.

Risk 4: Isolated Workplaces: N/A

Risk 5: Decentralized Workplaces: N/A

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

☐ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
☐ The agency has entered all types of complaints in the DCAS Citywide Complaint Tracking System and updates as they occur.
☐ The agency ensures that complaints are closed within 90 days.
Additional Comments: The Board has not received any complaints of sexual harassment or any other types of complaints to enter into the DCAS Citywide Complaint Tracking System.



Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

The Board revised its 2020 EEO Policy to streamline and standardize the EEO complaint process in accordance with DCAS Office of Equity and Inclusion best practices. The revised 2020 EEO Policy and a revised 2020 EEO Policy Statement were circulated by email to all COIB employees on February 13, 2020. On March 4, 2020, the EEO Officer trained COIB's EEO Counselors on the EEO complaint and investigation procedures.



X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
\square The agency is \underline{NOT} involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
☑ The agency is involved in an audit; please specify who is conducting the audit: Equal Employment Practices Commission (EEPC).
☑ Attach or list below audit recommendations.☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

Recommendations

- The agency implemented the following recommendations as of March 6, 2020:
 - O Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies -- or an agency Policy that conforms to city, state and federal laws against sexual harassment-- for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: uniform and responsive procedures for investigating discrimination/sexual harassment complaints, and current contact information for the agency's EEO professionals as well as federal, state and local agencies that enforce laws against discrimination/sexual harassment.
 - O Where the agency's organizational structure necessitates multiple EEO professionals, select such individuals from different office locations and, where possible, from a variety of levels within the organizational structure. Appoint EEO professionals who are trained in EEO laws and procedures, and their responsibilities under the EEO Policy.
 - Maintain documentation regarding directives or decisions between the agency head (or a direct report other than the General Counsel) and the principal EEO Professional that impact the administration and operation of programs, policies or procedures concerning sexual harassment.
 - Ensure that managers and supervisors are held accountable for enforcing the agency's sexual harassment prevention policies and complaint procedures. Document this expectation and its implementation.



APPENDIX: COIB EEO PERSONNEL DETAILS

EEO PERSONNEL FOR QUARTER 3, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: No Changes		Number of Addition	ons:	Number of Deletio	nst
Employee's Name & Title						
Nature of change	☐ Addition ☐ Deletion	on	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termination Da	te:	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
NOTE: Please attach CV/Resum	ne of new staff to this report					
For Current EEO Professiona	ls:]				
Name & Title	Katherine Miller		Varuni Bhagwant		Alex Kipp & Julia	Lee
EEO Function	☐ EEO Trainer ☐ EE	EO Counselor EO Investigator her: (specify)	□ EEO Officer☑ EEO Trainer☑ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☑ EEO Counselor□ EEO Investigator□ Other: (specify)
Proportion of Time Spent on EEO Duties	□ 100% ☑ Other: (specif	fy %): 5%	□ 100% ⊠ Other:	(specify %): 5%	□ 100% ⊠ Other	: (specify %): < 5%
Attended EEO Professional On-Boarding at DCAS	□ Yes ⊠ No)	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	 ☑ Yes ☐ Yes ☑ Yes ☐ No ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No 		✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes	□ No □ No □ No □ No	✓ Yes✓ Yes✓ Yes✓ Yes✓ Yes	 □ No ⊠ No □ No □ No
Training Source(s):	☑ DCAS ☐ Agency ☐	Other	☑ DCAS ☐ Agend	cy 🗆 Other	☑ DCAS ☐ Agend	cy Other



B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *						
Name Civil Service Title		EEO\Diversity Role % of Time Devoted to EEO & Diversity Functions		Office E-mail Address	Telephone #	
Varuni Bhagwant	Agency Chief Contracting Officer	Diversity & Inclusion Officer	5%	bhagwant@coib.nyc.gov	212-437-0750	
Katherine Miller	Agency Attorney	EEO Officer/Director	5%	kmiller@coib.nyc.gov	212-437-0741	
N/A		Deputy EEO Officer				
Katherine Miller	See above	ADA Coordinator	See above			
Varuni Bhagwant	See above	Disability Rights Coordinator	5%	bhagwant@coib.nyc.gov	212-437-0750	
Varuni Bhagwant	See above	Disability Services Facilitator	See above			
Varuni Bhagwant	See above	55-a Coordinator	See above			
Varuni Bhagwant	See above	Career Counselor	See above			
Alex Kipp & Julia Lee	Administrative Staff Analyst & Executive Agency Attorney	EEO Counselor	< 5%	kipp@coib.nyc.gov lee@coib.nyc.gov	212-437-0770 212-437-0730	
Katherine Miller	See above	EEO Investigator	See above			
N/A		EEO Counselor/ Investigator				
N/A		Investigator/Trainer				
Varuni Bhagwant	See above	EEO Training Liaison	See above			

^{*} Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.