

ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.
PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.

October is Cybersecurity Awareness Month



[Secure Our World](#) is the theme of this year's 20th Cybersecurity Awareness Month. Cybersecurity and Infrastructure Security Agency (CISA) has created the new program to promote healthy cyber hygiene through behavioral change via 4 critical actions:

1. Use strong passwords (long, random, unique), and ideally a password manager to generate and store unique passwords.
2. Implement multi-factor authentication (MFA) on your accounts.
3. Update your software. Turn on automatic updates.
4. Think before you click. Recognize and report phishing. Most successful cyber-attacks start with a phishing email.

We can all collaborate to build a safer, more trusted digital world!

Secure Our World: 2023 and Beyond



MONDAY RADIO ROLL CALL

10/09 :No Call

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)

QUIZ

Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter. Good Luck!

[CLICK HERE FOR THIS WEEK'S QUIZ](#)

Previous question: If a new member is available and interested in participating in NYC CERT preparedness events, training or deployments, they can be directed to look _____.

NYC EMERGENCY MANAGEMENT

Breast Cancer Awareness Month



Educate Yourself

Learn more about prevention, screening guidelines, and treatment options. Q&A to follow!

Visit [NYC Department of Health](#)

Quick facts about breast cancer – from [Living Beyond Breast Cancer](#)

- About 1 in 8 U.S. women and 1 in 833 U.S. men will develop invasive breast cancer over the course of their lives.
- In 2023, an estimated 300,590 cases (297,790 women and 2,800 men) of invasive breast cancer, along with an estimated 55,720 new cases of ductal carcinoma in situ (DCIS), will be diagnosed in the US.
- An estimated 43,780 people will lose their lives to metastatic breast cancer in 2023.
- As of January 2022, there were over 4 million women living with a history of breast cancer in the US.
- About 9 percent of all new breast cancer cases are diagnosed in women 45 and under.
- Though Black women have a lower incidence of breast cancer than white women, Black women are 40 percent more likely to die of breast cancer.

Take Action

Join the WorkWell NYC team :

In Making Strides Against Breast Cancer Walk

Where: Central Park

When: Sunday, October 15th (starting at 8:00 AM)

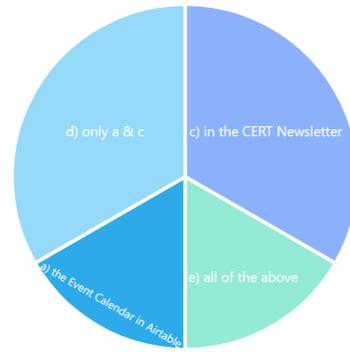
Register at on.nyc.gov/makingstrides

Send Us Your Photos!



Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your events, including any you would like to share from the 20th Anniversary event at Gracie Mansion.

We have created a link for you to easily upload your collection of CERT related photos and videos from your



The correct answer is: **d) only a & c**

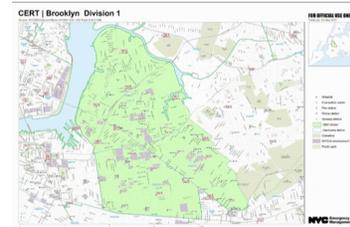
You can find NYC CERT volunteer opportunities and links to register, in both the [Event Calendar in Airtable](#) and the Weekly Newsletter, but Eventbrite can be tricky as it is a large platform that includes many other opportunities, not necessarily CERT-related. Be careful to search in the other two places to find CERT specific activities.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf)

time in the program.

You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

You can scan the accompanying QR code or use this link:

on.nyc.gov/CERTupload

Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

[Download Photos from the Gracie Mansion Event](#)

Have Questions? Let's Chat!

NYC Emergency Management CERT VOLUNTEER SUPPORT

NYC CERT members have access to NYC CERT program staff for support. While your first step in answering program-related questions should be to speak with your volunteer leadership, you can always schedule a meeting or even a quick chat with program staff to answer questions, note concerns, provide suggestions, or even to tell us how wonderful of a job we're doing...

You can book a meeting here: <https://on.nyc.gov/bookCERT>

You may choose from the following services (direct links):

- [CERT Pick-up \(In-Person\)](#)
- [General Questions](#)
- [CERT ID Questions](#)
- [Leadership Interest](#)
- [Advanced Training](#)
- [Exercises/ Drills/ Tabletops](#)
- [NYC CERT Operations](#)

format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Get Notified with New York City's official source for information about emergency

SELECT A SERVICE

CERT Pick-up (In-Person)

This service is to schedule a date and time t... [Read more](#)
Free · 15 minutes

CERT ID Questions

This service is to provide support for any q... [Read more](#)
Free · 30 minutes

General Questions

Please select this service if you have genera... [Read more](#)
Free · 30 minutes

Leadership Interest

This service is for any current members wh... [Read more](#)
Free · 30 minutes

After selecting the service (topic) you will be provided a calendar view with accompanying dates and times for staff availability. A staff member with specific knowledge of the chosen service will be assigned to the scheduled meeting.

October 11

DATE TIME

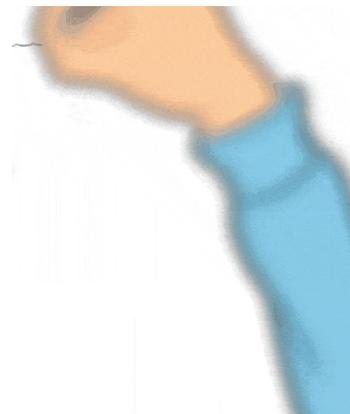
< > October 2023

Su	Mo	Tu	We	Th	Fr	Sa	10:00 AM	10:30 AM	11:00 AM
1	2	3	4	5	6	7	11:30 AM	2:00 PM	2:30 PM
8	9	10	11	12	13	14	3:00 PM	3:30 PM	4:30 PM
15	16	17	18	19	20	21	5:00 PM	5:30 PM	
22	23	24	25	26	27	28			
29	30	31							

Upon booking this meeting, you will receive an email confirmation to the email address provided. If something comes up or you are unable to attend the meeting, just send an email to cert@oem.nyc.gov letting us know and you can go through the scheduling process again to find a new date and time.

alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



Recruitment Announcements

Help NYC reduce the impact of the next natural disaster.

Share your thoughts.
Take the survey.

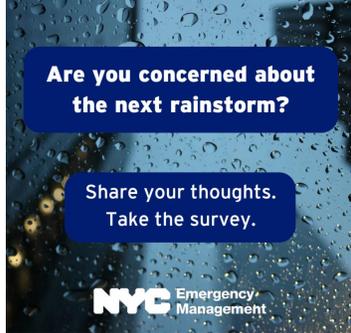
NYC Emergency Management

Share your thoughts:

What natural hazards are you concerned about?

Your feedback helps us craft our Hazard Mitigation Plan, helping to prepare for and prevent future disasters.

Fill out the survey at **TAKE THE SURVEY**



VOLUNTEER OPPORTUNITIES



Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with guest and line management.

Please select from the dates listed below:

Tuesday, October 17, 2023 at 4:00 PM



Flatbush Frolic

Come join Brooklyn Division 6 in supporting the annual Flatbush Frolic with distributing preparedness material, recruitment of future volunteers

[Register Here | Sunday October 15th](#)



Bronx Division1 invites all Bronx CERT to come and meet your fellow borough members as we gather and network with each other and NYC Emergency Management staff.

Activity Learning Objectives:

- Individual Preparedness/Awareness
- CERT Deployment Protocols
- Have fun!

[Registration, Tue, Oct 17, 2023 at 6:00 PM](#)



Tompkins Square Park Halloween Parade Support

CERT volunteers will be supporting specific areas with pedestrian management needs and directing incoming people away from crowded areas.

[Registration, Sat, Oct 21, 2023 at 11:00 AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event

NYC Emergency Management CERT MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

ADVANCED TRAINING

Point-to-Point Radio Training.

Learning Objectives

- Local Point to Point Network
- UHF Radios 450 MHZ



- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)

Exercise

As part of the Point to Point radio training, there's a mandatory exercise to be done outdoors.

[Registration, Sun, Oct 15, 2023 at 9:00 AM](#)

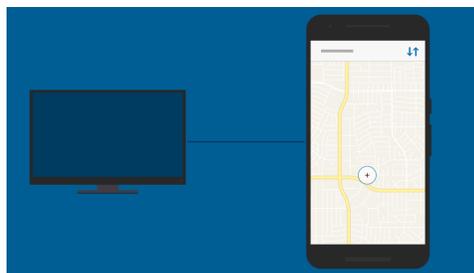
FieldMaps Training.

[Registration.](#)

[Sun, Oct 22, 2023 at 9:00 AM](#)

Learning Objectives

- Overview of the CERT *FieldMaps* application and practical use
- Improve volunteer canvassing operations



Exercise

As part of the *FieldMaps* training, there's a mandatory exercise to be done outdoors.



Active Shooter Preparedness Webinar

[Registration: Tuesday, October 24, 2023 at 1:00PM](#)

Learning Objectives:

- Discuss the elements of active shooter incident response planning with guidance from expert instructors.
- Describe common behaviors, conditions, and situations associated with active shooter events.
- Discuss how to recognize potential workplace violence indicators.
- Provide information about best practices, communications protocols, and resources that will assist stakeholders to develop or enhance their emergency planning, preparedness, and response to active shooter incidents.



Emergency Operations Center/ Reporting & NYCEM Watch Comand Overview

[Registration.](#)

[Wed, Oct 25, 2023 at 6:30 PM](#)

Learning Objectives:

- NYCEM 101
- Operations Division
- CERT Roles in the EOC
- Tour of the EOC

NYC CERT Volunteer Activity



3rd Avenue Festival in Bay Ridge

Brooklyn Division 5 was on the scene to table and assist when a woman was injured at the 3rd Avenue festival. Two CERT members were sent to respond, coordinate with the Bravo Volunteers Ambulance, and assist with crowd control.

Exemplary team work, Brooklyn Division 5!



The Wall Street That Heals (TWSTH) Support

Queens Division 5's Richard Dono kept pedestrians safe and managed traffic by escorting ADA vehicles into and out of the Memorial Area through our barricaded vehicle chute.

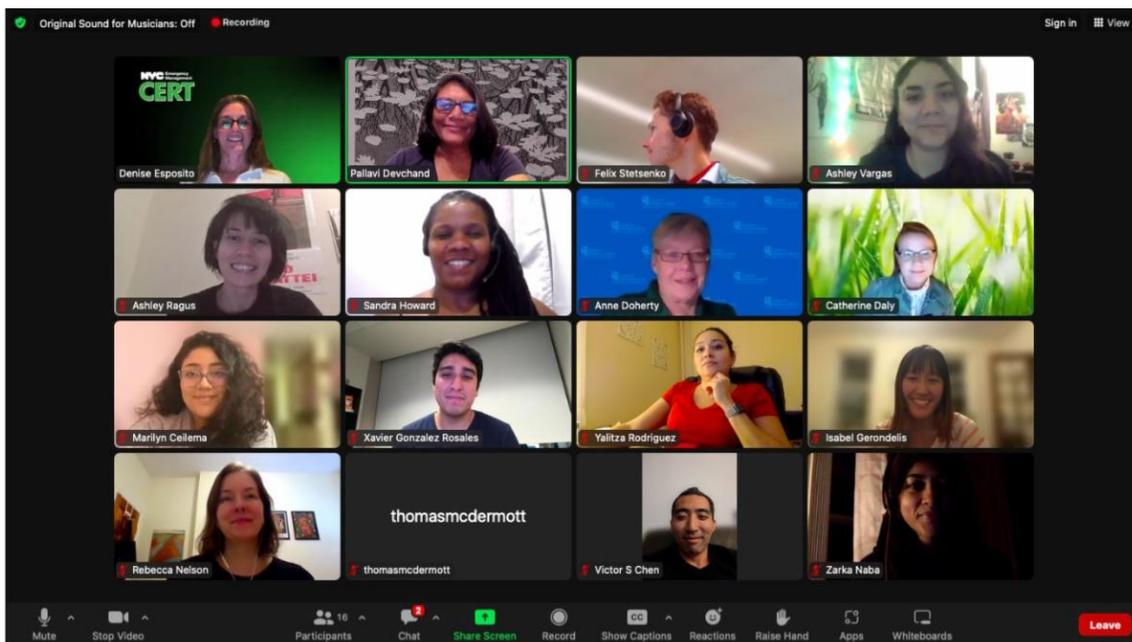
Thank you for your vigilance and attentiveness, Queens Division 5.

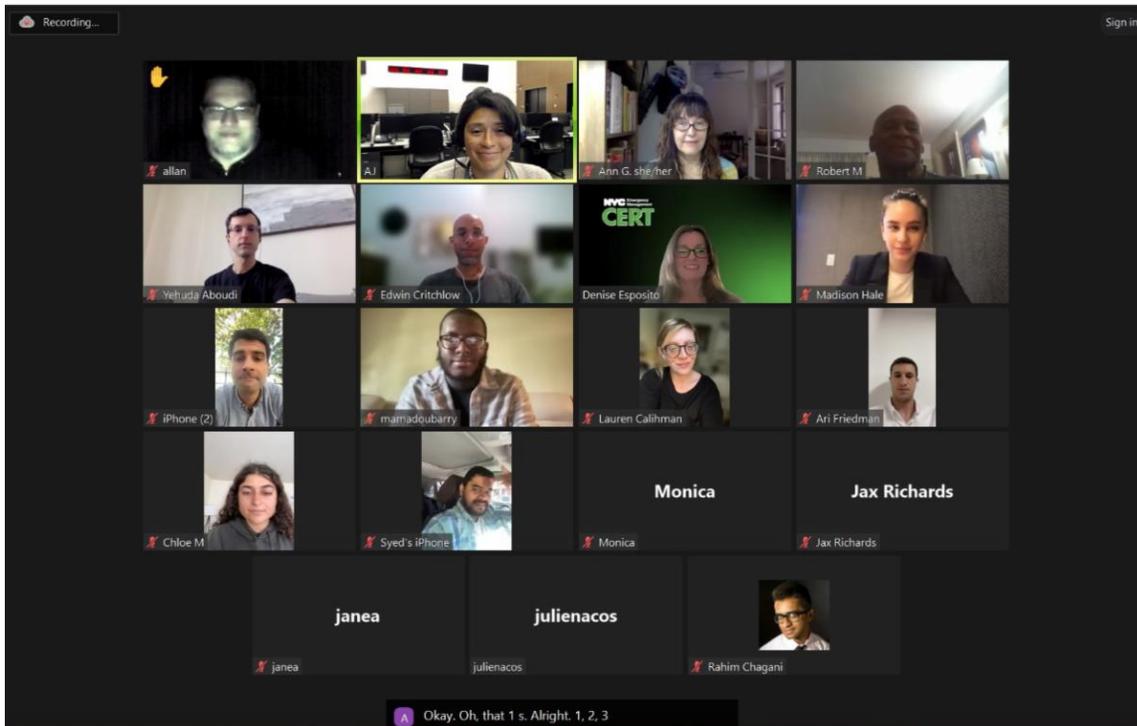
Queens Division 6 Monthly Meeting



Queens Division 6 monthly meet on Monday, October 1, 2023. Division Chief, Rhonda Kontner, went through her cabinet for monthly updates, and had a deep discussion of Division engagement and commitments. Program staff also troubleshooted all pending Airtable inquiries.

CERT Orientation





CERT Orientation sessions were held on Monday evening, October 2nd and Tuesday afternoon, October 3rd, to provide an overview of the program for new applicants. We are seeing an increase in applicants working on degrees in emergency management, so we look forward to hearing how NYC CERT basic training enhances their studies and adds to their skills. Basic training begins next week and we hope to see many of these faces in the classes!

Brooklyn Leadership Meeting | Tuesday, October 3, 2023.



Borough Coordinator Elba Melendez walked through most recent needs and request any of the present leaders might've had. As well as providing upcoming important updates provided by program Staff.

Brooklyn Division 7 Division meeting | October 5, 2023.



District leaders were a strong help for Division Chief Joseph St. John as both District leaders took portions of the agenda in order to conduct the meeting with support of the Division chief. Program staff provided updates of upcoming trainings and exercises. Looking like a busy fall with trainings and exercises.



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW



How To Request NYC CERT

- If approached to support an event in your community, the following steps must be taken:
- Event organizer submits an official request using the [NYC CERT External Request Form](#).
 - NYC CERT Leadership submits form on behalf of the event organizer.

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

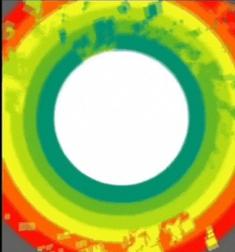
Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)

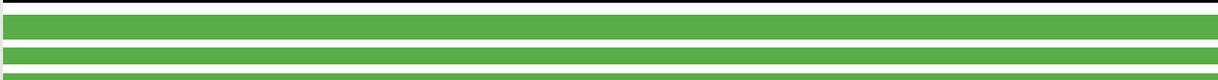
[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.

Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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 Member



[Schedule a meeting with NYC CERT Staff](https://on.nyc.gov/bookCERT)
<https://on.nyc.gov/bookCERT>



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