ACTIVATION STATUS: _NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED._
PLEASE NOTE: _Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support._

CERT Safety

In light of the potential protests happening throughout the City, we are sending this message regarding your safety. Please be always aware of your surroundings, particularly when traveling to and from a CERT opportunity location. While traveling you can dress down or cover any NYC Emergency Management logos on your outwear and change into your uniform when arrive on site. If at any time you feel unsafe while volunteering, please exercise caution and remove yourself from that situation. You should notify the CERT lead and/or NYC Emergency Management.

Please let us know if you need anything.

Stay safe and well.

MONDAY RADIO ROLL CALL

10/16 Responding Borough : Bronx

Call Scenario: Report out how many team members are trained snow measurers

Documents to Review:
Citywide Radio Drill Refresher
Call signs per Radio

Join Us in the World's Largest Earthquake Drill.

October 19, 2023
Register: ShakeOut.org

This year's International ShakeOut Day is October 19, when millions of people worldwide will participate in earthquake drills at work, school, or home!

At 10:19 a.m. (local time) on 10/19, you can join millions of people across the world practicing earthquake safety.

While we encourage participation with everyone, you can register your ShakeOut drill for any day of the year, and drill at a time of your choice.

Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter. Good Luck!

CLICK HERE FOR THIS WEEK'S QUIZ

You can also include people in multiple locations through video conferencing.

October is Cybersecurity Awareness Month

Ways to stay safe:

1. Avoid using your personal email everywhere.
2. Disposing or wiping off your personal information properly from packages before throwing them in the trash.
3. Think before you post on social media.
4. Keep your OS updated: Today's new software may become vulnerable tomorrow.

We can all collaborate to build a safer, more trusted digital world! Visit https://www.cisa.gov/secure-our-world for more information.

100%

The correct answer is: **True**
All NYC members should be considering how to further develop their division, including finding ways to build recruitment in their area. If you know a high-traffic or popular area in your division that would be a good place to spread the word about NYC CERT membership, please let your leadership know so that they may request a CERT Recruitment kit.
The kit includes: CERT sling bag, palm cards, pens, and sign-up sheets for interested individuals.
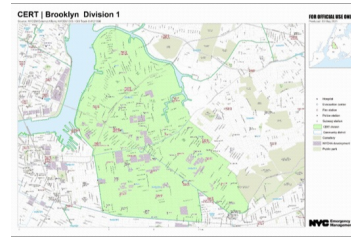If you have any questions on recruitment please schedule a time to discuss with NYCEM program staff:

View and Download the Complete NYC CERT Basic Training Student Manual

The NYC CERT Standard Operating Procedures (SOPs) provides guidance and outlines policies and procedures for you and your team to follow.
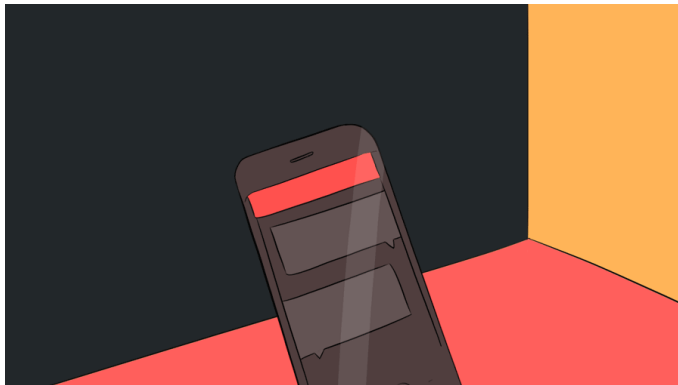
NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

Brooklyn - Bronx - Manhattan - Queens - Staten Island

NYC CERT Mass Notification Drill

NYC Emergency Management will be testing our NYC CERT mass notification system this upcoming Tuesday October 17th from 1 PM - 3 PM. This will help us improve our emergency communication with all volunteers validating our contact data is correct.

No actions needed from you at this time, we appreciate your support for our yearly internal communication exercise.

View the **NYC CERT Event Calendar** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **Submit Your Volunteer Hours!**

For more questions on how to submit your service hours you can view the **Hours Submission FAQs**.

NYC EMERGENCY MANAGEMENT

If your division is hosting or participating in an upcoming event, please complete the Event Request form to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a Ready New York Material Request for upcoming events.

Be Aware & Prepared.

Learn how to be prepared and aware before, during and after a flood. Watch the Flood Preparedness and Awareness Webinar.

Stay notified of inclement weather/traffic/emergency warnings/and more citywide:

Download Notify NYC for Apple iOS.
Download Notify NYC for Android.

Watch the Flood Preparedness and Awareness Webinar

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free Notify NYC mobile app, available for iOS and Android.

Send Us Your Photos!

Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your event at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available)**.

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

Download Photos from the Gracie Mansion Anniversary Event

Have Questions? Let's Chat!

NYC CERT members have access to NYC CERT program staff for support. While your first step in answering program-related questions should be to speak with you volunteer leadership, you can always schedule a meeting or even a quick chat with program staff to answer questions, note concerns, provide suggestions, or even to tell us how wonderful of a job we're doing...

NYC Emergency Management

CERT

VOLUNTEER SUPPORT

You may choose from the following services (direct links):

CERT Pick-up (In-Person)
General Questions
CERT ID Questions

Advanced Training
Exercises/ Drills/ Tabletops
NYC CERT Operations

After selecting the service (topic) you will be provided a calendar view with accompanying dates and times for staff availability. A staff member with specific knowledge of the chosen service will be assigned to the scheduled meeting.

Upon booking this meeting, you will receive an email confirmation to the email address provided. If something comes up or you are unable to attend the meeting, just send an email to cert@oem.nyc.gov letting us know and you can go through the scheduling process again to find a new date and time.

⊘ **SELECT A SERVICE**

CERT Pick-up (In-Person) ○	CERT ID Questions ○
This service is to schedule a date and time t... Read more	This service is to provide support for any q... Read more
Free · 15 minutes	Free · 30 minutes 🌐

General Questions ○	Leadership Interest ○
Please select this service if you have genera... Read more	This service is for any current members wh... Read more
Free · 30 minutes 🌐	Free · 30 minutes 🌐

October 11

📅 **DATE**

🕐 **TIME**

‹ ›   October 2023

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

10:00 AM	10:30 AM	11:00 AM
11:30 AM	2:00 PM	2:30 PM
3:00 PM	3:30 PM	4:30 PM
5:00 PM	5:30 PM	

Hazard Mitigation Survey

Help NYC reduce the impact of the next natural disaster.

Share your thoughts. Take the survey.

NYC Emergency Management

Share your thoughts:

What natural hazards are you concerned about?

Your feedback helps us craft our Hazard Mitigation Plan, helping to prepare for and prevent future disasters.

Fill out the survey at
TAKE THE SURVEY

Are you concerned about the next rainstorm?

Share your thoughts. Take the survey.

NYC Emergency Management

Is NYC prepared for extreme heat?

Share your thoughts. Take the survey.

NYC Emergency Management

Did flooding affect your neighborhood?

Share your thoughts. Take the survey.

NYC Emergency Management

VOLUNTEER OPPORTUNITIES

Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with guest and line management.

Tuesday, October 17, 2023 at 4:00 PM

Flatbush Frolic

Come join Brooklyn Division 6 in supporting the annual Flatbush Frolic with distributing preparedness material, recruitment of future volunteers

Register Here | Sunday October 15th

Bronx Division1 invites all Bronx CERT to come and meet your fellow borough members as we gather and network with each other and NYC Emergency Management staff.

Activity Learning Objectives:
• Individual Preparedness/Awareness
• CERT Deployment Protocols
• Have fun!

Registration, Tue, Oct 17, 2023 at 6:00 PM

Earthquake Preparedness

Please join the Region 2 National Preparedness

Division for an Earthquake Preparedness webinar on the day before International ShakeOut Day. The discussion will include tips on how to prepare and what to do during an earthquake.

Registration, Wednesday, October 18, 2023 10:30:00 AM EDT

Tompkins Square Park Halloween Parade Support

CERT volunteers will be supporting specific areas with pedestrian management needs and directing incoming people away from crowded areas.

Registration, Sat, Oct 21, 2023 at 11:00 AM

NYC CERT CALENDAR

Buddy Check
As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.
What is a buddy check?
Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

Report your Volunteer Hours
Search for *Buddy Check* Event

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the **NYC CERT Mentor Program form** to let us know if you'd like to be a mentor or mentee. Complete the **Matching Questionnaire** to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

NYC CERT online platform includes online courses to support volunteer growth.

Schedule free training for your Division here : FDNY Smart Fire Safety.

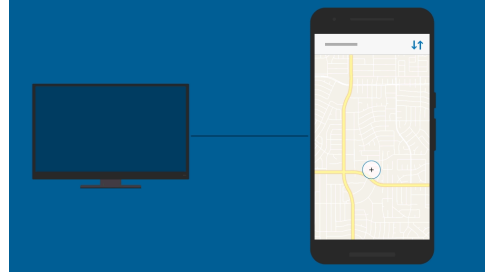FEMA Region 2 (R2) Webinar Catalogue includes all recorded webinars.

FieldMaps Training.

[Registration](#):
[Sun, Oct 22, 2023 at 9:00 AM](#)

Learning Objectives
- Overview of the CERT *FieldMaps* application and practical use
- Improve volunteer canvassing operations

Exercise
As part of the *FieldMaps* training, there's a mandatory exercise to be done outdoors.

Active Shooter Preparedness Webinar

[Registration, Tuesday, October 24, 2023 at 1:00PM](#)

Learning Objectives:
- Discuss the elements of active shooter incident response planning with guidance from expert instructors.
- Describe common behaviors, conditions, and situations associated with active shooter events.
- Discuss how to recognize potential workplace violence indicators.
- Provide information about best practices, communications protocols, and resources that will assist stakeholders to develop or enhance their emergency planning, preparedness, and response to active shooter incidents.

Emergency Operations Center/ Reporting & NYCEM Watch Comand Overview

[Registration,](#)
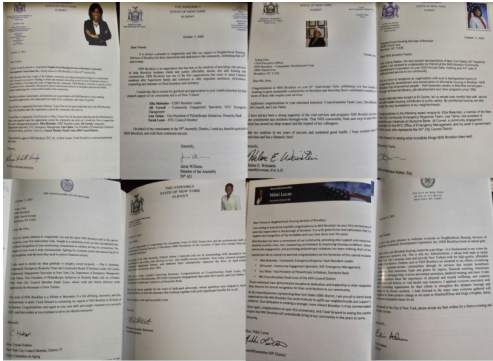[Wed, Oct 25, 2023 at 6:30 PM](#)

Learning Objectives:
- NYCEM 101
- Operations Division
- CERT Roles in the EOC
- Tour of the EOC

NYC CERT Volunteer Activity

Resident Leader Awards

On Wednesday, October 11th, Brooklyn CERT Borough Coordinator, Elba Melendez, and NYCEM Community Engagement Specialist, Jill Cornell, received Resident Leader Awards from NHS Brooklyn for their dedication and support to Brooklyn communities. They also received Citations, signed by NY State Assembly member Rodneyse Bichotte Hermelyn, for their service. Congratulations and thank you for your service!

3rd Avenue Festival in Bay Ridge

Brooklyn Division 5 was on the scene with Brooklyn Division 7 members to table and assist when a woman was injured at the 3rd Avenue festival. Two CERT members were sent to respond, coordinate with the Bravo Volunteers Ambulance, and assist with crowd control.

Exemplary team work, Brooklyn Division 5!

Brooklyn Division 6 Monthly Team Meeting

District Leader Tom Wagner led the Division meeting alongside Brooklyn Borough Coordinator Elba Melendez. Looking to provide support and engage all members. The Division has their local large preparedness event this Sunday Oct 15th check out the volunteer opportunities and support Brooklyn Division 6's Flatbush Frolic.

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW

How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:
- Event organizer submits an official request using the **NYC CERT External Request Form**.
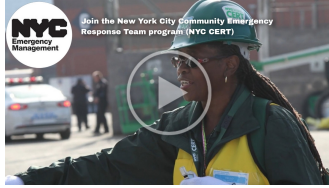- NYC CERT Leadership submits form on behalf of the event organizer.

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the **NYC CERT Event Calendar** with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: **https://on.nyc.gov/CERTrequest**
Find the NYC CERT Protocols here: **NYC CERT SOPs**
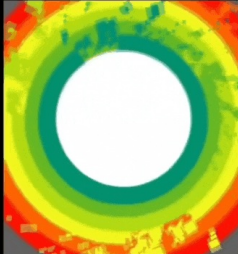Schedule a meeting with NYCEM staff: **NYC CERT Volunteer Support**

[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)

[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.

Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).

KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

JOSEPH PUPELLO
Director
Volunteer Programs

ANTHONY ESCOTO
Program Manager
Training & Exercises

DENISE ESPOSITO
Specialist
Recruitment & Retention

REGINA WILSON
Specialist
CERT Leadership

AMY JOY ROBATEAU
AmeriCorps
Member

NYC Emergency Management CERT VOLUNTEER SUPPORT

Schedule a meeting with NYC CERT Staff
https://on.nyc.gov/bookCERT

General Questions	NYC CERT Operations	CERT ID Renewal	Leadership Interest	Training Exercises

NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY 11201