



CRITICAL ACTIVITIES REPORT

TOTAL DHS SERVICES - FISCAL YEAR 2011

	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs. Jun-10
TOTAL DHS																	
FACILITIES																	
Total number of facilities	211	211	212	212	212	215	217	216	216	216	218	217	217	208	4%	208	4%
Total number of single adult shelter facilities	50	50	53	54	55	57	58	59	59	59	59	59	59	47	26%	47	26%
Facilities for men	31	31	32	33	34	36	37	38	38	38	38	38	38	30	27%	30	27%
Facilities for women	26	26	28	28	28	28	28	28	28	28	28	28	28	24	17%	24	17%
Co-ed facilities	7	7	7	7	7	7	7	7	7	7	7	7	7	7	0%	7	0%
Total number of families with children facilities	147	146	145	143	142	143	144	143	143	143	145	144	144	147	-2%	147	-2%
Total number of adult families facilities	14	15	14	15	15	15	15	14	14	14	14	14	14	14	0%	14	0%
Total number of units/beds	18,761	18,801	18,934	19,168	19,157	19,390	19,515	19,597	19,567	19,604	19,575	19,330	19,330	18,616	4%	18,616	4%
Total number of single adult shelter beds	7,967	8,040	8,312	8,557	8,630	8,838	9,001	9,136	9,118	9,141	9,049	8,818	8,818	7,813	13%	7,813	13%
Men	5,503	5,547	5,691	5,885	5,963	6,182	6,345	6,436	6,422	6,444	6,400	6,188	6,188	5,469	13%	5,469	13%
Women	2,464	2,493	2,585	2,600	2,598	2,587	2,587	2,615	2,611	2,612	2,582	2,630	2,630	2,344	12%	2,344	12%
Total number of families with children units	9,582	9,546	9,432	9,403	9,319	9,344	9,386	9,304	9,291	9,305	9,368	9,354	9,354	9,591	-2%	9,591	-2%
Total number of adult families units	1,212	1,215	1,190	1,208	1,208	1,208	1,128	1,157	1,158	1,158	1,158	1,158	1,158	1,212	-4%	1,212	-4%
FACILITY MANAGEMENT																	
Total number of facilities	211	211	212	212	212	215	217	216	216	216	218	217	217	208	4%	208	4%
DHS operated	11	11	12	12	12	12	12	12	12	12	12	12	12	11	9%	11	9%
Non-DHS operated	200	200	200	200	200	203	205	204	204	204	206	205	205	197	4%	197	4%
Total number of single adults shelter facilities	50	50	53	54	55	57	58	59	59	59	59	59	59	47	26%	47	26%
DHS operated	4	4	6	6	6	6	6	6	6	6	6	6	6	4	50%	4	50%
Non-DHS operated	46	46	47	48	49	51	52	53	53	53	53	53	53	43	23%	43	23%
Total number of families with children facilities	147	146	145	143	142	143	144	143	143	143	145	144	144	147	-2%	147	-2%
DHS operated	6	6	5	5	5	5	5	5	5	5	5	5	5	6	-17%	6	-17%
Non-DHS operated	141	140	140	138	137	138	139	138	138	138	140	139	139	141	-1%	141	-1%
Total number of adult families facilities	14	15	14	15	15	15	15	14	14	14	14	14	14	14	0%	14	0%
DHS operated	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0%	1	0%
Non-DHS operated	13	14	13	14	14	14	14	13	13	13	13	13	13	13	0%	13	0%
Total number of beds/units	18,761	18,801	18,934	19,168	19,157	19,390	19,515	19,597	19,567	19,604	19,575	19,330	19,330	18,616	4%	18,616	4%
DHS operated	2,283	2,327	2,440	2,421	2,392	2,262	2,262	2,259	2,251	2,251	2,236	2,213	2,213	2,282	-3%	2,282	-3%
Non-DHS operated	16,478	16,474	16,494	16,747	16,765	17,128	17,253	17,338	17,316	17,353	17,339	17,117	17,117	16,334	5%	16,334	5%
Total single adults shelter beds	7,967	8,040	8,312	8,557	8,630	8,838	9,001	9,136	9,118	9,141	9,049	8,818	8,818	7,813	13%	7,813	13%
DHS operated	1,822	1,866	2,014	2,010	2,007	1,877	1,877	1,893	1,879	1,879	1,861	1,841	1,841	1,821	1%	1,821	1%
Non-DHS operated	6,145	6,174	6,298	6,547	6,623	6,961	7,124	7,243	7,239	7,262	7,188	6,977	6,977	5,992	16%	5,992	16%
Total families with children units	9,582	9,546	9,432	9,403	9,319	9,344	9,386	9,304	9,291	9,305	9,368	9,354	9,354	9,591	-2%	9,591	-2%
DHS operated	461	461	426	411	385	385	385	366	372	372	375	372	372	461	-19%	461	-19%
Non-DHS operated	9,121	9,085	9,006	8,992	8,934	8,959	9,001	8,938	8,919	8,933	8,993	8,982	8,982	9,130	-2%	9,130	-2%
Total adults families units	1,212	1,215	1,190	1,208	1,208	1,208	1,128	1,157	1,158	1,158	1,158	1,158	1,158	1,212	-4%	1,212	-4%
Non-DHS operated	1,212	1,215	1,190	1,208	1,208	1,208	1,128	1,157	1,158	1,158	1,158	1,158	1,158	1,212	-4%	1,212	-4%



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													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs. Jun-10
TOTAL DHS																	
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	NA	NA	0.4	0.5	-11%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.5	NA	NA	NA	NA	NA	NA	NA	1.3	1.8	-26%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.3	NA	NA	NA	NA	NA	NA	NA	0.3	0.3	0%	NA	NA
TOTAL POPULATION																	
Average daily census all individuals	35,475	35,065	35,339	35,923	36,464	36,733	37,306	37,595	37,572	37,060	36,675	36,553	36,480	36,705	-1%	35,538	3%
Average daily census of single adults	7,679	7,840	8,046	8,277	8,425	8,511	8,766	8,852	8,844	8,629	8,437	8,330	8,386	7,167	17%	7,620	9%
Average daily census of single men	5,346	5,416	5,526	5,687	5,825	5,946	6,155	6,220	6,250	6,165	6,075	5,989	5,883	5,051	16%	5,350	12%
Average daily census of single women	2,333	2,424	2,520	2,590	2,600	2,565	2,611	2,632	2,594	2,464	2,362	2,341	2,503	2,116	18%	2,270	3%
Average daily census of families with children	8,204	8,006	8,024	8,117	8,205	8,236	8,298	8,342	8,317	8,168	8,055	8,012	8,165	8,629	-5%	8,268	-3%
Average daily census of individuals in families with children	25,086	24,470	24,558	24,931	25,304	25,488	25,806	25,987	25,960	25,715	25,531	25,535	25,364	26,823	-5%	25,287	1%
Average daily census of adults in families with children	10,685	10,400	10,405	10,504	10,672	10,734	10,844	10,895	10,856	10,719	10,609	10,606	10,661	11,333	-6%	10,771	-2%
Average daily census of children in families with children	14,401	14,070	14,153	14,427	14,632	14,754	14,962	15,092	15,104	14,996	14,922	14,929	14,704	15,490	-5%	14,516	3%
Average daily census of adult families	1,305	1,326	1,323	1,309	1,317	1,315	1,316	1,328	1,333	1,308	1,303	1,292	1,315	1,309	0%	1,268	2%
Average daily census of adults in adult families	2,710	2,755	2,735	2,715	2,735	2,734	2,734	2,756	2,768	2,716	2,707	2,688	2,729	2,716	1%	2,631	2%
Total number of unique individuals receiving services (unduplicated)	44,566	45,139	44,451	43,742	44,300	44,061	44,889	44,683	45,428	43,906	43,528	43,646	110,112	113,553	-3%	44,249	-1%
Total number of single adults	10,603	10,913	11,086	11,273	11,255	11,403	11,575	11,552	11,930	11,623	11,437	11,301	31,982	29,645	8%	10,500	8%
Number of single men	7,552	7,775	7,880	7,987	8,052	8,221	8,402	8,334	8,637	8,513	8,437	8,367	23,884	22,006	9%	7,525	11%
Number of single women	3,051	3,138	3,206	3,286	3,203	3,182	3,173	3,218	3,293	3,110	3,000	2,934	8,098	7,639	6%	2,975	-1%
Total number of families with children	10,197	10,091	9,844	9,575	9,653	9,547	9,735	9,625	9,721	9,269	9,164	9,202	23,255	24,776	-6%	9,945	-7%
Number of adults in families with children	13,216	13,244	12,873	12,540	12,748	12,620	12,847	12,721	12,763	12,199	12,105	12,205	30,238	32,829	-8%	13,172	-7%
Number of children in families with children	17,393	17,536	17,132	16,670	17,026	16,796	17,220	17,205	17,455	16,892	16,846	17,049	40,238	42,888	-6%	17,282	-1%
Total number of adult families	1,635	1,676	1,648	1,585	1,578	1,578	1,568	1,558	1,602	1,563	1,536	1,517	3,807	4,023	-5%	1,594	-5%
Number of adults in adult families	3,354	3,446	3,360	3,259	3,271	3,242	3,247	3,205	3,280	3,192	3,140	3,091	7,654	8,191	-7%	3,295	-6%
Basic Demographics - Single Adult Services																	
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	10,603	10,913	11,086	11,273	11,255	11,403	11,575	11,552	11,930	11,623	11,437	11,301	31,982	29,645	8%	10,500	8%
Asian/Pacific Islander	105	108	110	112	112	114	116	115	119	117	115	114	325	297	9%	123	-7%
Black	5,473	5,621	5,723	5,773	5,866	5,937	6,019	6,031	6,193	6,044	5,953	5,885	16,677	15,440	8%	5,477	7%
Hispanic	2,586	2,656	2,706	2,743	2,741	2,827	2,914	2,866	2,961	2,901	2,865	2,837	8,063	7,487	8%	2,575	10%
Native American	13	14	14	14	14	14	14	14	15	14	14	14	40	37	8%	13	9%
White	853	876	881	929	917	968	936	922	972	952	940	931	2,645	2,657	0%	846	10%
Unknown (please see definition)	1,573	1,638	1,652	1,702	1,605	1,543	1,576	1,604	1,671	1,595	1,549	1,520	4,233	3,727	14%	1,466	4%
Basic Demographics - Families with Children Services																	
Race/ethnicity, number of unique heads of households receiving services (head of household, total unduplicated)	10,197	10,091	9,844	9,575	9,653	9,547	9,735	9,625	9,721	9,269	9,164	9,202	23,255	24,776	-6%	9,945	-7%
Asian/Pacific Islander	60	59	57	58	52	60	49	52	56	53	52	53	133	142	-6%	58	-9%
Black	5,545	5,572	5,505	5,409	5,436	5,434	5,578	5,510	5,465	5,211	5,152	5,174	13,075	13,171	-1%	5,490	-6%
Hispanic	3,827	3,794	3,631	3,499	3,539	3,429	3,469	3,436	3,554	3,389	3,350	3,364	8,502	9,986	-15%	3,734	-10%
Native American	12	12	11	11	11	11	11	11	11	11	11	11	27	23	16%	11	-4%
White	222	223	225	210	215	226	230	228	221	211	208	209	529	508	4%	231	-9%
Unknown (please see definition)	531	431	415	388	400	387	398	388	414	395	390	392	990	946	5%	421	-7%



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TOTAL DHS SERVICES - FISCAL YEAR 2011

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs. Jun-10
TOTAL DHS	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11						
Basic Demographics - Adult Families Services																		
Race/ethnicity, number of unique heads of households receiving services (head of household, total unduplicated)	1,635	1,676	1,648	1,585	1,578	1,578	1,568	1,558	1,602	1,563	1,536	1,517	3,807	4,023	-5%	1,594	-5%	
Asian/Pacific Islander	4	7	7	7	8	7	8	6	7	8	7	7	16	16	0%	4	75%	
Black	909	942	926	881	886	894	899	879	884	862	855	837	2,106	2,190	-4%	866	-3%	
Hispanic	570	570	563	539	519	509	505	513	528	513	491	489	1,303	1,415	-8%	565	-13%	
Native American	6	6	7	7	6	7	6	6	7	6	4	5	12	9	33%	5	0%	
White	98	105	99	103	109	104	99	101	110	108	116	119	245	268	-9%	103	16%	
Unknown (please see definition)	48	46	46	48	50	57	51	53	66	66	63	60	125	125	0%	51	18%	
Age, number of unique individuals receiving services (total unduplicated) Total System																		
	44,566	45,139	44,451	43,742	44,300	44,061	44,889	44,683	45,428	43,906	43,527	43,646	110,112	113,553	-3%	44,249	-1%	
0 to 5	9,339	9,322	9,046	8,790	8,874	8,645	8,927	8,868	9,083	8,649	8,656	8,781	21,834	22,473	-3%	9,268	-5%	
6 to 13	5,966	6,129	6,031	5,821	6,014	6,040	6,168	6,173	6,176	6,071	6,045	6,084	13,735	15,244	-10%	5,947	2%	
14 to 17	2,088	2,085	2,055	2,059	2,138	2,111	2,125	2,164	2,196	2,172	2,145	2,184	4,669	5,171	-10%	2,067	6%	
18 to 29	10,937	10,961	10,698	10,511	10,538	10,383	10,561	10,366	10,424	9,761	9,545	9,553	28,561	29,625	-4%	10,851	-12%	
30 to 44	8,674	8,854	8,769	8,657	8,812	8,861	9,002	8,933	9,139	8,920	8,855	8,885	22,287	22,995	-3%	8,650	3%	
45 to 64	7,027	7,260	7,291	7,339	7,347	7,414	7,497	7,581	7,789	7,717	7,666	7,564	17,722	16,875	5%	6,941	9%	
over 65	535	528	561	565	577	607	609	598	621	616	615	595	1,304	1,170	11%	525	13%	
NEW ENTRANTS (Unduplicated)																		
Total new clients	1,779	1,824	1,811	1,752	1,601	1,583	1,618	1,534	1,657	1,361	1,351	1,446	19,205	20,910	-8%	1,604	-10%	
Total new single adults	1,102	1,122	1,101	1,064	995	1,004	1,058	957	1,065	916	952	1,051	12,275	11,456	7%	1,047	0%	
Number of single men	757	780	769	742	715	712	762	690	763	664	678	762	8,682	7,974	9%	724	5%	
Number of single women	345	342	332	322	280	292	296	267	302	252	274	289	3,593	3,482	3%	323	-11%	
Number of new eligible families with children	618	649	655	632	557	542	516	546	543	403	359	363	6,383	8,770	-27%	492	-26%	
Number of new eligible adult families	59	53	55	56	49	37	44	31	49	42	40	32	547	684	-20%	65	-51%	
LENGTH OF STAY																		
Average LOS for single adults (in days)	241	240	244	244	245	248	250	254	253	258	260	262	250	245	2%	243	8%	
Average LOS for adult families (in days)	328	328	330	332	338	341	351	359	360	366	373	377	349	325	7%	332	14%	
Average LOS for families with children (in days)	252	249	241	238	244	250	258	258	260	277	291	303	260	243	7%	253	20%	
PREVENTION AND DIVERSION																		
Number of new single adult entrants	1,102	1,122	1,101	1,064	995	1,004	1,058	957	1,065	916	952	1,051	12,275	11,456	7%	1,047	0%	
Number of new applicant families with children	1,160	1,241	1,093	976	947	912	1,089	891	968	728	772	881	11,658	12,190	-4%	1,044	-16%	
Number of new applicant adult families	123	137	109	112	109	81	84	98	115	85	78	86	1,217	944	29%	120	-28%	