

ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.

PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.



MONDAY RADIO ROLL CALL

As a NYC CERT member, your top priorities are to be safe and prepared. Whether you are deployed as a volunteer or out with the kids to collect some candy, here are some tips to help you and your loved ones have better situational awareness this Halloween:

1. **5:30 PM - 9:30 PM** is prime time for trick-or-treaters.
2. **Stay alert.** Keep distractions to a minimum as you walk or drive.
3. If you are on foot, wear reflective gear or reflective tape, and carry a light source (*glow lights work well*).
4. **Use the buddy system** or keep in contact with someone so you can be accounted for at all times.
5. **Use the crosswalks** to assure your safety as you cross streets.
6. If you drive, turn on your headlights before the sun sets to help spot trick-or-treaters from greater distances.
7. **Take extra time... slow down and look** in all directions; especially in residential neighborhoods and at intersections (*even when the traffic lights and signs are in your favor*).
8. Teach your favorite trick-or-treater to **make eye contact with drivers before crossing** in front of any vehicle, and to keep an eye out for cars' reverse lights.
9. Encourage your favorite trick-or-treaters to follow the above safety tips.
10. Encourage your favorite tick-or-treaters to **wait for collected treats to be inspected** by a parent/guardian before consuming them.

Borough Channel:

CERT MN

10/30 Responding Borough:

Brooklyn

Call Scenario: What is the most recent drill your team conducted?

Documents to Review:

Citywide Radio Drill Refresher

Call signs per Radio



Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the

Cybersecurity Awareness Month 2023



As Cybersecurity Awareness Month comes to an end, your diligence in keeping a heightened awareness as you transverse the world wide web, should remain year round. Remember, we all work, consume and create online, and we all share the responsibility of keeping it a safe space for us to utilize its conveniences. Be proactive: Remember to implement the 4 easy steps to keep secure online.

4 EASY WAYS TO STAY SAFE ONLINE

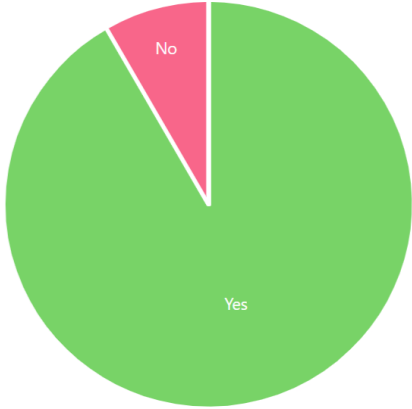
- ✓ Recognize & Report Phishing
- ✓ Use Strong Passwords
- ✓ Use MFA
- ✓ Update Software

We can all collaborate to build a safer, more trusted digital world! Visit <https://www.cisa.gov/secure-our-world> for more information.


following week's newsletter. Good Luck!

CLICK HERE FOR THIS WEEK'S QUIZ

Previous question: Even if all volunteer leadership positions are vacant in a division, members may still participate in CERT training and activities.

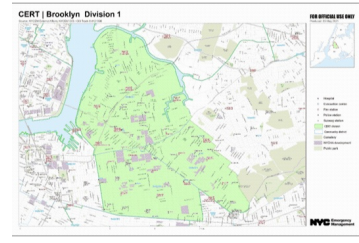


The correct answer is: **Yes**
 Division leadership helps to manage the monthly meeting and communications, but members have access to all training and events that are posted in the newsletter ([NYC CERT Event Calendar](#)). Also, members can still follow the communication structure, even if there is a vacancy in the chain. Members can always default to CERT Staff if there is a gap in leadership. We are here to support! [Schedule a virtual meeting](#) with us if you have specific questions.

 [View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

NYC Well: Helping New Yorkers in Crisis



NYC 988 is your connection to free, confidential mental health support. Speak to a counselor via phone, text, or chat and get access to mental health and substance use services, in more than 200 languages, 24/7/365. At any hour of any day, in almost any language, from phone, tablet or computer, NYC 988 is your connection to get the help you need. Learn more about [988 Suicide & Crisis Lifeline](#).

Connect with someone who will listen and help 24/7.
In danger or need immediate medical attention? Call 911 Now.

Text 988

Call 988

Chat Now

Protecting Places of Worship Webinar



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

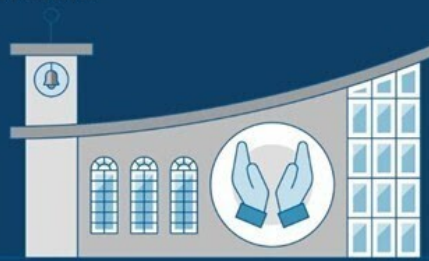


If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

Protecting Places of Worship:

SIX STEPS TO ENHANCE SECURITY
AGAINST TARGETED VIOLENCE



The Cybersecurity and Infrastructure Security Agency, in partnership with the Federal Bureau of Investigation, developed the [Protecting Places of Worship: Six Steps to Enhance Security Against Targeted Violence Fact Sheet](#) to outline actions that faith-based organizations and community leaders can take to increase security, focusing on six overarching steps. Learn how to apply for a [Nonprofit Security Grant](#) for your Faith Based organization, or attend an upcoming [webinar](#) for guidance.

Older Adult Preparedness

OLDER ADULT CENTER OF THE YEAR!

Nominate a center to receive an award that embodies the spirit of preparedness in their work.

- Hosted a presentation on emergency preparedness
- Developed an emergency preparedness plan and test it regularly
- Ensure staff receive adequate training and resources to stay safe
- Promoted preparedness in the community via activities related to emergency preparedness
- Provided educational materials including My Emergency Plan, Notify NYC, & Pet Preparedness

https://bit.ly/RNY_OACA

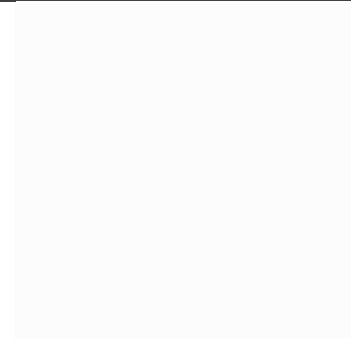
NYC Emergency Management | **READY** NEW YORK

Each year, NYC Emergency Management's Ready New York program awards an Older Adult Center for their dedication to emergency preparedness among their membership. We ask that if you're affiliated in any way with a local center, please help support this effort to better prepare all members of the community by introducing them to Ready New York and then nominate them for their efforts once they complete the above tasks. Visit the [Ready New York Older Adults page](#) for more details.

Send Us Your Photos!



Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).





Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your event at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

Download Photos from the Gracie Mansion Anniversary Event

Have Questions? Let's Chat!



NYC CERT members have access to NYC CERT program staff for support. While your first step in answering program-related questions should be to speak with you volunteer leadership, you can always schedule a meeting or even a quick chat with program staff to answer questions, note concerns, provide suggestions, or even to tell us how wonderful of a job we're doing...

You can book a meeting here: <https://on.nyc.gov/bookCERT>

You may choose from the following services (direct links):

[CERT Pick-up \(In-Person\)](#)
[General Questions](#)
[CERT ID Questions](#)

[Advanced Training Exercises/ Tabletops](#)
[NYC CERT Operations](#)

[Leadership Interest](#)
[Division Discussion](#)
[Borough Discussion](#)

After selecting the service (topic) you will be provided a calendar view with accompanying dates and times for staff availability. A staff member with specific knowledge of the chosen service will be assigned to the scheduled meeting.

Upon booking this meeting, you will receive an email confirmation to the email address provided. If something comes up or you are unable to attend the meeting, just send an email to cert@oem.nyc.gov letting us know and you can go through the scheduling process again to find a new date and time.

SELECT A SERVICE

<input type="radio"/> CERT Pick-up (In-Person) <small>This service is to schedule a date and time l... Read more</small> <small>Free - 15 minutes</small>	<input type="radio"/> CERT ID Questions <small>This service is to provide support for any q... Read more</small> <small>Free - 30 minutes</small>
<input type="radio"/> General Questions <small>Please select this service if you have genera... Read more</small> <small>Free - 30 minutes</small>	<input type="radio"/> Leadership Interest <small>This service is for any current members wh... Read more</small> <small>Free - 30 minutes</small>

October 11

DATE TIME

October 2023							10:00 AM	10:30 AM	11:00 AM
Su	Mo	Tu	We	Th	Fr	Sa	11:30 AM	2:00 PM	2:30 PM
1	2	3	4	5	6	7	3:00 PM	3:30 PM	4:30 PM
8	9	10	11	12	13	14	5:00 PM	5:30 PM	
15	16	17	18	19	20	21			
22	23	24	25	26	27	28			
29	30	31							

VOLUNTEER OPPORTUNITIES

Gracie Mansion Halloween Reception

At the request of the Mayor's Office for Special Projects and Community events, CERT volunteers will assist with pedestrian and line traffic management during both Halloween receptions.

[Registration](#) | [Sun, Oct 29, 2023 at 12 PM](#)



Halloween Festival at Owl's Head Park

CERT volunteers will be assisting the 68th Precinct with crowd control and safety issues at the Halloween Festival at Owl's Head Park in Dyker Heights.

[Registration, Sun, Oct 29, 2023 at 12:30 PM](#)

Ghostbusters AAR Table Top Exercise

Exercise Objectives:

- Review Supernatural response
- AAR of Supernatural hazard
- Individual preparedness
- NYC CERT role in supernatural hazard
 - Preparedness
 - Response
 - Recovery



[Registration](#) | [Wed, Nov 1, 2023 at 6:30 PM](#)



104th Annual NYC Veterans Day Parade

CERT members will be supporting the United War Veterans Council Dispersal with Crowd Management and other Street Marshal positions.

[Registration](#) | [Sat, Nov 11, 2023 at 7:30AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

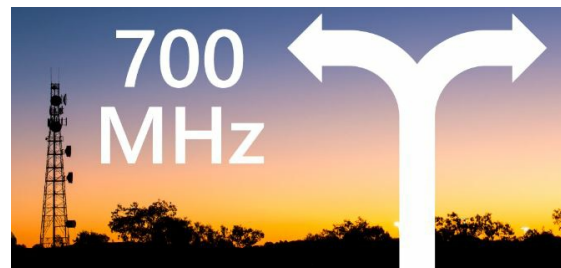
[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

ADVANCED TRAINING

Advanced Training: Citywide Radio 700MHZ (Virtual)

Learning Objectives:

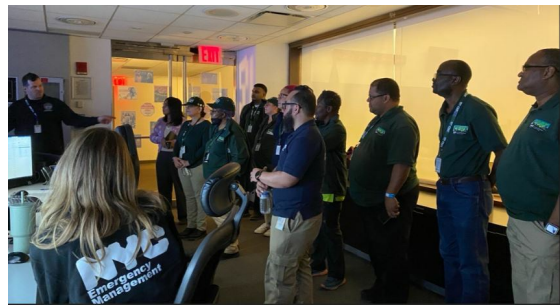
- Objectives: Radio Approved Roles for CERT
- Citywide Network (700 MHz)
- Review of Radio Terminology & Functionality
- Operability of 700 MHz radios
- Calling Protocol
- Your Role and Responsibility as a Citywide radio operator



[Registration | Wed, Nov 15, 2023 at 6:30PM](#)

Emergency Operations Center & NYCEM Watch Command Overview

On Wednesday, October 25th, CERT members were guided from the training room to the Situation Room to Watch Command. The overview introduced the complete overview of the Emergency Operations Center's components and the structure it applies during an activation.



MCI Drill Mount Sinai Queens

On Wednesday, October 25th, Queens Division 1 members assisted at Mount Sinai Queens Mass Casualty Incident Drill.

Making Strides Against Breast Cancer Walk 2023

CERT supports the Making Strides Against Breast Cancer Walk in Coney Island on Sunday, October 22nd, by tabling and distributing preparedness literature to spectators and 'striders.'

CERT members present:

Bk 5 division chief, Craig Kligfeld, Bk 7 division chief, Joseph St. John, Bk 5 D.13 members Tania Melenciano, David Zubin and Jonathan Castro, and Bk 7 DL15 Albert Khalifeh.



Lott House Halloween Event 2023

On Saturday, October 21st, Division 7 Halloween Event supported at the famous Historic Lott Museum in Marine Park Brooklyn.



Thank you to CERT members who were present. Tom Wagner, Bk Div 6 DL12, David Zubin, Bk Div 5 D13, Nancy Walby, Bk. Div 7, D18, FDNY members Assembly member Jaime Williams, Stanley Kaplan, BK Div 7, D15, Division 7 chief, Joseph St. John with Councilmember Mercedes Narcise, Albert Khalifeh, Bk 7 DL15, and Division 5 chief, Craig Kligfeld.

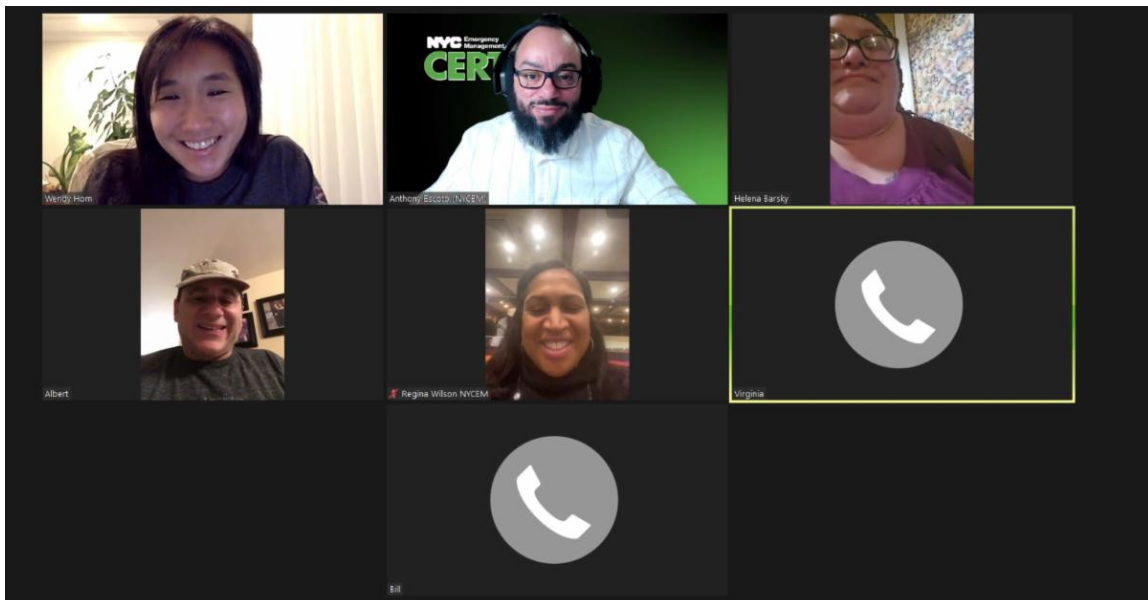


Mike Miller Safety Fair 2023

On Monday, September 16th, CERT members Richard Dono and Milagros Savoca supported Mike Miller's safety fair at Rosemary's playground in Ridgewood, Queens. Emergency preparedness and ReadyNY literature were distributed.



Queens Division 4 Monthly Team Meeting



On Tuesday, October 24th, Queens Division 4 held a virtual monthly meeting. New Division Chief Wendy Hom is looking to restart local activity for many members in the area. Great kickoff meeting Wendy and team!

Manhattan Division 5 Monthly Team Meeting



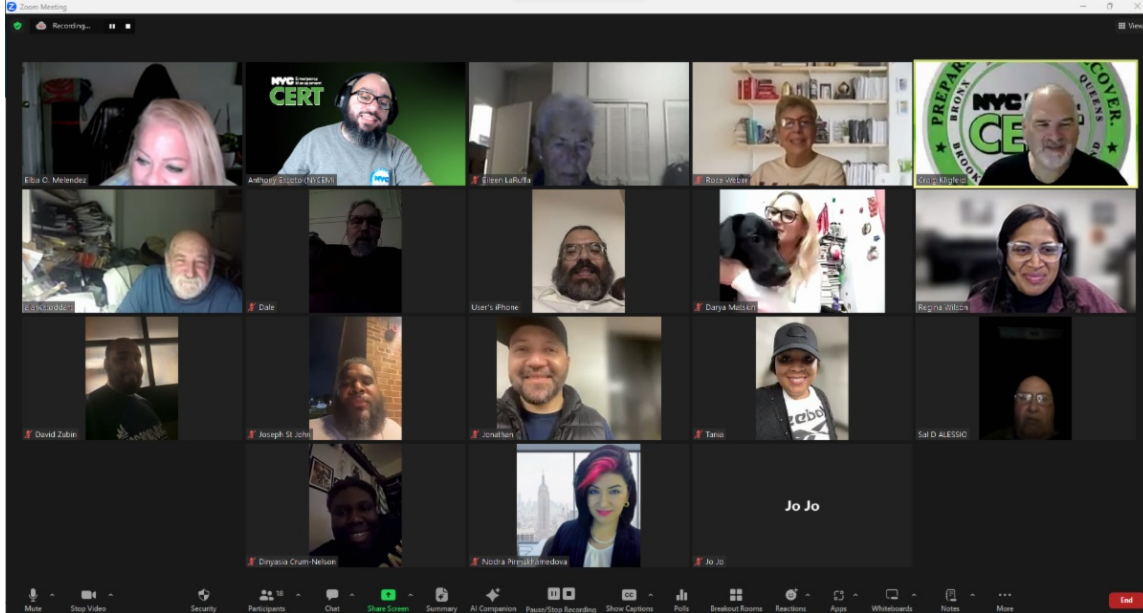
On Monday, October 23rd, Manhattan Division 5 held a hybrid monthly team meeting. Division members were tested at the very end with a discussion based Table Top by Division chief brainstorming volunteer thought process during planned events and cascading impacts. Great job facilitating Barbara!

Bronx Division 3 Monthly Team Meeting



Bronx Division 3 conducted their monthly meeting on Wednesday, October 25th. The team discussed their plans for the end of the year, and decided on a holiday table top exercise. The team wanted every advantage available, from NYCEM, to ensure their readiness to meet the community's needs.

Brooklyn Division 5 Monthly Meeting



Brooklyn Division 5 gathered for their Halloween edition of their Monthly Meeting this past Thursday October 26th. Division chief alongside his district leaders and Borough Coordinators had a complete outlook of the upcoming holiday season. Its going to be a busy one!



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

THINGS TO KNOW



How To Request NYC CERT

- If approached to support an event in your community, the following steps must be taken:
- Event organizer submits an official request using the [NYC CERT External Request Form](#).
 - NYC CERT Leadership *should not* submit form on behalf of the event organizer.
 - For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



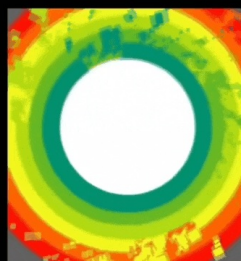
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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Specialist
CERT Leadership



AMY JOY ROBATEAU
AmeriCorps
Member



[Schedule a meeting with NYC CERT Staff](#)
<https://on.nyc.gov/bookCERT>

[General Questions](#)

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[CERT ID Renewal](#)

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[\(Click here to view as a webpage\)](#)



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