

Report Pursuant to Local Law No. 163 (2019) on Client Service Trainings  
Department of Social Services 1/1/2024 - 12/31/2024 De-Escalation & ABTI

Title	Total Trained
ACCESS CONTROL ASSOCIATE	1
ADM MANAGER-NON-MGRL FROM M1/M2 -- Level 01	2
ADM MANAGER-NON-MGRL FROM M1/M2 -- Level 02	4
ADMIN COMMUNITY RELATIONS SPECIALIST (NON-MGR) FORMER M1-3 -- Level 00	1
ADMIN JOB OPOR SPEC-MANAGERIAL -- Level 02	1
ADMIN JOB OPPORTUNITY SPEC NM -- Level 01	3
ADMINISTRATIVE ACCOUNTANT (NON MGRL) -- Level 00	1
ADMINISTRATIVE DIRECTOR OF SOCIAL SERVICES -- Level 01	1
ADMINISTRATIVE DIRECTOR OF SOCIAL SERVICES -- Level 03	3
ADMINISTRATIVE DIRECTOR OF SOCIAL SERVICES -- Level 04	1
ADMINISTRATIVE DIRECTOR OF SOCIAL SERVICES (NON MGRL) -- Level 00	10
ADMINISTRATIVE STAFF ANALYST -- Level 04	2
ADMINISTRATIVE STAFF ANALYST (NON-MANAGERIAL) FORMER M2 -- Level 00	3
ADMINISTRATIVE STAFF ANALYST (NON-MANAGERIAL) FORMER M3 -- Level 00	2
ADMINISTRATIVE STAFF ANALYST (NON-MANAGERIAL) FORMERLY AT M1 -- Level 00	9
ASSISTANT SUPERINTENDENT OF WELFARE SHELTERS -- Level 00	1
ASSOCIATE BENEFITS OPPORTUNITY SPECIALIST -- Level 01	22
ASSOCIATE BENEFITS OPPORTUNITY SPECIALIST -- Level 02	5
ASSOCIATE BENEFITS OPPORTUNITY SPECIALIST -- Level 03	1
ASSOCIATE PUBLIC RECORDS OFFICER -- Level 01	1
ASSOCIATE STAFF ANALYST -- Level 00	9
BEHAVIORAL HEALTH SPECIAL PROJECTS COORDINATOR	1
BENEFITS OPPORTUNITY SPECIALIST -- Level 00	290
CARPENTER -- Level 00	4
CASEWORKER	1
CASEWORKER -- Level 00	228
CITY RESEARCH SCIENTIST -- Level 01	3
CITY RESEARCH SCIENTIST -- Level 4A	1
CLERICAL ASSOCIATE MOST MAYORAL AG -- Level 02	11
CLERICAL ASSOCIATE MOST MAYORAL AG -- Level 03	19
CLERICAL ASSOCIATE MOST MAYORAL AG -- Level 04	1
COMMUNITY ASSISTANT -- Level 00	3
COMMUNITY ASSOCIATE -- Level 00	35
COMMUNITY COORDINATOR	1
COMMUNITY COORDINATOR -- Level 00	23
COMPUTER ASSOCIATE (TECHNICAL SUPPORT) -- Level 01	1
COUNSELOR (ADDICTION TREATMENT) -- Level 01	1
CRISIS NURSE	5
DAFN Staff	1
DEPUTY COMMISSIONER(HOMELESS SERVICES) -- Level 03	1
ELECTRICIAN -- Level 00	1
ELIGIBILITY SPECIALIST -- Level 01	1
ELIGIBILITY SPECIALIST -- Level 02	341
ELIGIBILITY SPECIALIST -- Level 03	15
ELIGIBILITY SPECIALIST -- Level 04	1
FRAUD INVESTIGATOR (NOT PYRL 069,071) ABC 148 -- Level 01	3
FRAUD INVESTIGATOR (NOT PYRL 069,071) ABC 148 -- Level 02	1
HEALTH SERVICES MANAGER NON MANAGERIAL LEVEL I -- Level 00	1
HOUSING DEVELOPMENT SPECIALIST -- Level 01	1
INSPECTOR (HOUSING) -- Level 00	1
INTERN	1
MOTOR VEHICLE OPERATOR -- Level 00	3
OILER -- Level 00	1
PAINTER -- Level 00	2
PEACE OFFICER	49
PLUMBER -- Level 00	6
PRINCIPAL ADMINISTRATIVE ASSOCIATE - LEV 1 & 2 NON SUPVR -- Level 01	34
PRINCIPAL ADMINISTRATIVE ASSOCIATE - LEV 1 & 2 NON SUPVR -- Level 02	11
PRINCIPAL ADMINISTRATIVE ASSOCIATE - LEV 1 & 2 NON SUPVR -- Level 03	2
PROGRAM ASSISTANT	2
PROJECT COORDINATOR	1
PUBLIC HEALTH EDUCATOR -- Level 01	1
SERGEANT	1
SPECIAL OFFICER	17
SPECIAL OFFICER -- Level 00	43
STAFF ANALYST -- Level 01	1
STAFF ANALYST -- Level 02	8
STAFF NURSE -- Level 00	1
SUPERVISING SPECIAL OFFICER -- Level 01	19
SUPERVISING SPECIAL OFFICER -- Level 02	5
SUPERVISOR ELECTRICIAN -- Level 00	1
SUPERVISOR I (SOCIAL SERVICES) -- Level 00	56
SUPERVISOR II (SOCIAL SERVICES) -- Level 00	18
SUPERVISOR II (SOCIAL SERVICES) -- LMSW	1
SUPERVISOR II SOCIAL WORK (PR# 816) ABC 148 -- Level 00	2
SUPERVISOR III (SOCIAL SERVICES) -- Level 00	9
SUPERVISOR III SOCIAL WORK (PR# 816) ABC 148 -- Level 00	1
SUPERVISOR OF MECHANICS -- Level 00	2
TEMP	27
Title Unavaible	31
**HRA Peace Officers (trained by OPO)	77
**FJC Security Guards (new security guards trained by contractor, FJC Security)	80
Grand Total	1592

\*\*Additional security personnel trained in de-escalating conflict and trauma-informed care