

Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Citywide Performance Indicators

01/01/17 - 12/31/17

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	360.2	
Number of Incidents	30,274	565,754	1,462,268		BLS	806.1	
Avg Resp Time MM:SS	05:25	06:44	08:26				
Ambulance Runs	62,676	745,696	1,758,241		TOTAL	1,166.3	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	324,471	211,009	273,528	224,490	221,744	173,735	3,017
Ambulance Runs	420,963	262,057	311,015	251,546	244,931	198,231	6,822

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

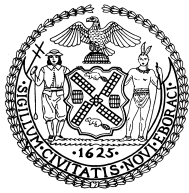
Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

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Brooklyn Performance Indicators

01/01/17 - 12/31/17

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	105.6	
Number of Incidents	8,518	157,549	409,586		BLS	210.9	
Avg Resp Time MM:SS	05:28	06:49	08:26				
Ambulance Runs	18,132	210,447	493,317		TOTAL	316.5	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	90,496	58,535	75,740	63,381	64,629	47,591	696
Ambulance Runs	119,160	73,155	85,659	70,399	71,026	54,353	1,433

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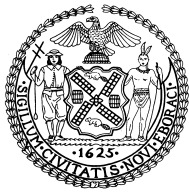
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Bronx Performance Indicators

01/01/17 - 12/31/17

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	64.1	
Number of Incidents	6,403	130,858	338,979		BLS	190.7	
Avg Resp Time MM:SS	05:28	06:45	08:49				
Ambulance Runs	11,741	161,840	403,122		TOTAL	254.7	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	78,126	46,329	56,220	55,463	55,160	40,855	423
Ambulance Runs	94,661	55,438	65,880	64,042	62,408	48,320	632

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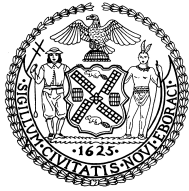
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Manhattan Performance Indicators

01/01/17 - 12/31/17

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	92.4	
Number of Incidents	6,552	140,875	370,722		BLS	157.8	
Avg Resp Time MM:SS	05:06	06:39	09:02				
Ambulance Runs	14,231	183,990	445,470		TOTAL	250.3	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	80,661	53,662	73,717	54,756	54,254	46,245	875
Ambulance Runs	103,610	66,149	83,724	61,950	60,581	52,860	2,365

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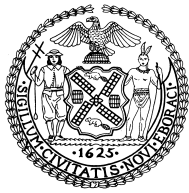
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Queens Performance Indicators

01/01/17 - 12/31/17

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	73.4	
Number of Incidents	7,072	111,300	282,294		BLS	201.0	
Avg Resp Time MM:SS	05:36	06:47	07:28				
Ambulance Runs	14,969	155,741	343,992		TOTAL	274.4	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	60,986	43,242	56,274	42,355	39,364	32,115	886
Ambulance Runs	84,964	55,808	62,981	46,008	42,033	35,146	2,083

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Staten Island Performance Indicators

01/01/17 - 12/31/17

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.3	
Number of Incidents	1,729	25,167	60,678		BLS	43.3	
Avg Resp Time MM:SS	05:18	06:20	07:00				
Ambulance Runs	3,603	33,672	72,328		TOTAL	66.6	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	14,199	9,239	11,576	8,535	8,335	6,929	136
Ambulance Runs	18,564	11,505	12,770	9,147	8,882	7,552	305

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Citywide Performance Indicators

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Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	26,484	15,939	240,278	284,000	20,569	
Avg Resp Time mm:ss	04:14	04:30	05:21	04:38	04:42	
	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	1,939	125	33	14	12	2,123

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

01/01/17 - 12/31/17

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	8,206	4,974	66,162	80,287	5,961	
Avg Resp Time mm:ss	03:43	03:57	04:47	04:07	04:12	
	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	625	50	12	2	0	689

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Bronx Performance Indicators

01/01/17 - 12/31/17

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	5,903	2,429	50,315	55,028	4,371	
Avg Resp Time mm:ss	04:23	04:48	05:38	04:59	04:55	
	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	309	27	7	5	5	353

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Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	5,775	4,230	67,586	77,786	4,055	
Avg Resp Time mm:ss	04:26	04:44	05:35	05:01	05:07	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	354	17	7	4	2	384

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Queens Performance Indicators

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Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	5,307	3,690	44,441	57,423	4,861	
Avg Resp Time mm:ss	04:36	04:47	05:35	04:46	04:48	
	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	537	25	4	2	4	572

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01/01/17 - 12/31/17

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	1,293	616	11,774	13,476	1,321	
Avg Resp Time mm:ss	04:33	04:33	05:04	04:27	04:30	
	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	114	6	3	1	1	125

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