AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: _DEPARTMENT OF INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS (DOITT)						
☐ 1 st	Quarter (July -September), due December 13, 2019					
⊠ 2 nd	2 nd Quarter (October - December), due January 30, 2020					
□ 3 rd	☐ 3 rd Quarter (January -March), due April 30, 2020					
☐ 4 th	4 th Quarter (April -June), due July 30, 2020					
Prepared by:						
Elsa Hampton	Chief Diversity, Inclusion and EEO Officer	718-403-8513				
Name	Title	Telephone No.				
Date Submitted: February 13, 2020						
FOR DCAS USE ON	<u>LY</u>					
Date Received:						

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees? Yes, On (Date): No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equa employment opportunity through the following:
	□ Diversity & EEO Awards
	☐ Diversity and EEO Appreciation Events
	□ Public Notices
	☐ Positive Comments in Performance Appraisals
	□ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
TTT	WODIZEODCE DEVIEW AND ANALYSIS
III.	WORKFORCE REVIEW AND ANALYSIS
	1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ☐ Yes, On (Date):

2.	The agency conducted a review of the da composition by job title, job group, race			9 1	,
	☑ Yes, On (Date): December 11, 2019)	□ No		
	The review was conducted together wit	h: □ Human Resources	☐ Genera	al Counsel	
		☑ Agency Head	□ Other		
<u>E</u>]	EO, DIVERSITY, INCLUSION, A	ND EQUITY INITIA	ATIVES FOR	FY 2020	
	ease describe your progress this quarter r FY 2020 - <u>Proactive Strategies to Enha</u>		• 0	ction IV of your Ager	ncy Diversity and EEO Plan
A	. Workforce:				

List the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Utilize the diversity and inclusion program to better identify, hire, develop and retain qualified candidates and employees with diverse backgrounds and ensure an inclusive environment that makes DoITT a desirable place to work for everyone.	The Office of Diversity and EEO collaborated with Human Resources and the Organizational Development Unit to review attrition and identify retention risks to uncover any patterns or issues that may be related to or have an impact on underutilization.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

IV.

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Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

During the quarter, attrition was reviewed to ascertain the affect attrition had on underutilized groups and if they were leaving the agency at a higher rate when compared to all employees.

The following groups are underutilized

004 Science Professionals-Females

010 Technicians-Females

002 Managers- Black, Females

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Expand programs designed to support the engagement and success of staff members with a diverse background and leverage analysis of DoITT's workforce to inform priorities for diversity and inclusion programs and initiatives.	ERG members had the opportunity to attend the Silicon Harlem daylong conference entitled, "World 4.0: Let's Get Ready." The conference provided attendees with an inclusive vision of the effects of technological change. Silicon Harlem seeks to promote digital equity and emphasizes the role of technology as a vehicle for social change. Their efforts include promoting digital equity, emphasizing the role of technology as a vehicle for social change, advocating for broadband access in underserved communities and fighting redlining practices. ERG members enjoyed the conference, especially since it addressed diversity, inclusion and how to narrow the digital gap.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

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Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

In October, the Office of Diversity and EEO Tech-nically Diverse event series sponsored two events as follows:

In celebration of Hispanic Heritage Month, there was a panel discussion entitled, "Latinx Impacting Tech." The panel consisted of three highly visible Latinx people who provided information about their careers, how they have impacted technology and the role of Latinx people in tech.

In recognition of National Disability Awareness Month, a presentation entitled, "Digital Accessibility" was held and provided information to employees how to ensure their documents are accessible for others who may have a disability and also the type of assistance that is available for people who have a disability.

The Women's Empowerment ERG sponsored a coat drive to benefit New York Cares.

The LGBTQ+ ERG held their annual holiday potluck where they played Jeopardy and the questions were geared to contestant's knowledge of LGBTQ, EEO and Diversity.

COMMUNITY:

List the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Increase opportunities for M/WBEs to do business with the agency by facilitating events that afford IT M/WBE vendors opportunities to meet with agency staff to discuss needs and available goods/services.	The agency participated in a MWBE vendor fair that was sponsored by Silicon Harlem. The agency was able to provide information about available opportunities with MWBE technology related vendors. and provide information to the agency. No activities occurred during Q1 FY 2020.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	M	000000	

DEPARTMENT OF INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT PAGE 6 ☐ Planned Engage employees in community service-oriented programs The ERG's held a joint toy drive to benefit the ☐ Not started focused on inclusion and cultural competency children in Union Settlement's Early Childhood ☐ Ongoing Education, Youth Services and Mental Health ☐ Delayed programs. DoITT employees donated and helped ☐ Deferred wrap over 150 toys to the organization. ☐ Ongoing \boxtimes □ Completed Additionally, several ERG members and Diversity staff members attended the holiday party and helped distribute the toys to the children and read books to the children.

V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to targeted outreach and recruitment.	On October 18, 2019, the agency attended a career fair sponsored by Silicon Harlem. The career fair was geared to conference participants and member of the public who are interested in a career in technology and/or city employment. Silicon Harlem committed to emphasize inclusivity in expanding the tech sector and its many opportunities in and throughout Harlem, East Harlem and Upper Manhattan.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

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On October 1, 2019, NYC Cyber Command, conducted an open house that was hosted by NYU Center for Global Affairs. The purpose was to bring together diverse members of the information security fields to discuss NYU's new degree program and Cyber Command's mission. The open house included panel discussions related to how to increase diversity in information security, and to showcase organizations that have diverse tech talent such as Women in Cybersecurity, International Consortium of Minority Cybersecurity Professional Executive Women's Forum.	

B. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of Internship\Fellowship		Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1.	Urban Fellows			M F N-B O U
2.	Public Service Corps			M F N-B O U
3.	Summer College Interns			M F N-B O U
4.	Summer Graduate Interns			M F N-B O U
5.	Other (specify):	11	3B,4A, 1W, 3U	M _ 5_ F _5 _ N-B O U _ 1_
	College Aides			
6.	None □			

Additional Comments:

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\mathbf{C}	. 55-A
	Program
	The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Th	e agency uses the 55-a l	Program (to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Cu	rrently, there are 11 55	-a partici	pants.		
Du	ring this Quarter, a tot	al of 0 nev	w applications for the program were received.		
Du	ring this Quarter none	of the par	rticipants left the program.		
Th	e 55-a Coordinator has	achieved	the following goals:		
1.	Disseminated 55-a infor	mation th	rough:		
	e-mail	☐ Yes	$oxed{oxed}$ No		
	training sessions	□ Yes	\boxtimes No		
	agency website	⊠ Yes	\square No		
	agency newsletter	□ Yes	\boxtimes No		
	•	· ·	and use internship, work-study, co-op, and other programs ogram applicants \square Yes \boxtimes No		
3.					

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	0 0 0 0 0 0		
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	000000	

	ARTMENT OF INFORMATION TECHNOLOGY AND Y 2020 DIVERSITY AND EQUAL EMPLOYMENT		PA	GE 10
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment);	The EEO staff reviews applicant logs of candidates who were interviewed and selected.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		

VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwya-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System. \square No

 \square There were no new R/A requests in the current quarter.

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

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В.	EXECUTIVE	ORDER 21:	PROHIBITION ON INC	OUIRY REGARDING JOB A	APPLICANT'S PAY HISTORY
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☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about
pay history.

☐ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write	e N/A:
Risk 1: Homogenous Workplace:	
N/A	
Risk 2: Cultural and Language Differences in the Workplace: N/A	
Risk 3: Workplaces with Significant Power Disparities:	
N/A	

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Risk 4: Isolated Workplaces:	N/A
Risk 5: Decentralized Workplaces:	$N\!/\!A$
LOCAL LAW 97: ANNUAL SEXUAL	. HARASSMENT REPORTING
	HARASSMENT REPORTING harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates
□ The agency has entered the sexual last they occur.	

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

The agency is in the process of preparing and planning to schedule mandatory EEO training for managers and all staff.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.	
☑ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EE	O practices
☐ The agency is involved in an audit; please specify who is conducting the audit:	·
☐ Attach or list below audit recommendations.	
☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY	2020.

APPENDIX: DOITT EEO PERSONNEL DETAILS

EEO PERSONNEL FOR 1 QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🗆 No Cha	nges	Number of Addition	ns: 2	Number of Deletio	ns: 0
Employee's Name	Sarah Cardona		Kirann Nesbit			
Nature of change		☐ Deletion	☑ Addition	☐ Deletion	☐ Addition	☐ Deletion
Start/Termination date of EEO Function	Start Date: October 28 OR Termination Date:	, 2019	Start Date: October 28 OR Termination Date:	8, 2019	Start Date: OR Termination Date:	
NOTE: Please attach CV/Resum	e of new staff to this re	eport				
For Current EEO Professiona	ls:					
Title	Chief Diversity, Incl Officer	usion and EEO				
EEO Function	☑ EEO Officer☑ EEO Trainer☑ 55-a Coordinator	□ EEO Counselor☑ EEO Investigator□ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)
Proportion of Time Spent on EEO Duties	☑ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	⊠ No	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and	☐ Yes ☐ Yes ☐ Yes	NoNoNoNo	☐ Yes ☐ Yes ☐ Yes	□ No □ No □ No	☐ Yes ☐ Yes ☐ Yes	□ No □ No □ No
Unconscious Bias	☐ Yes	⊠ No	□ Yes	□ No	☐ Yes	□ No

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	_		_

Sexual Harassment Prevention	☐ Yes	⊠ No	□ Yes]	□ No	□ Yes	□ No
Training Source(s):	☑ DCAS ☐ Age	ency 🗆 Other	□ DCAS	☐ Agency	Other	□ DCAS	☐ Agency ☐ Other

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN DOITT AS OF QUARTER 4 FY 2019 *							
<u>Name</u>	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #		
Elsa Hampton	Administrative Staff Analyst	EEO Officer/Director	100%	ehampton@doitt.nyc.gov	718-403-8513		
		Deputy EEO Officer					
Elsa Hampton	Administrative Staff Analyst	ADA Coordinator	100%	ehampton@doitt.nyc.gov	718-403-8513		
Elsa Hampton	Administrative Staff Analyst	Disability Rights Coordinator	100%	ehampton@doitt.nyc.gov	718-403-8513		
Elsa Hampton	Administrative Staff Analyst	Disability Services Facilitator	100%	ehampton@doitt.nyc.gov	718-403-8513		
Elsa Hampton	Administrative Staff Analyst	55-a Coordinator	100%	ehampton@doitt.nyc.gov	718-403-8513		
Stacey Abramson		Career Counselor	50%	sabramson@doitt.nyc.gov	718-403-8639		
		EEO Counselor		ehampton@doitt.nyc.gov	718-403-8513		
Elsa Hampton	Administrative Staff Analyst	EEO Investigator	100%	ehampton@doitt.nyc.gov	718-403-8513		
		EEO Counselor\ Investigator Investigator/Trainer					
John Magisano		EEO Training Liaison	100%	jmagisano@doitt.nyc.gov	718-403-8148		

^{*} Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.