

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2004

SINGLE ADULT SERVICES	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Year to Date Comparison			Latest Month Comparison		
													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03	
FACILITIES																		
Total number of shelter facilities	49	49	49	49	49	51	51	51	51	51	51	51	51	51	49	4%	49	4%
DHS operated	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	0%	7	0%
Non-DHS operated	42	42	42	42	42	44	44	44	44	44	44	44	44	42	5%	42	5%	
Total number of beds	8,314	8,314	8,313	8,423	8,592	9,152	9,152	9,152	9,152	9,152	9,054	8,917	8,917	8,333	7%	8,333	7%	
DHS operated	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	2,214	0%	2,214	0%	
Non-DHS operated	6,100	6,100	6,099	6,209	6,378	6,938	6,938	6,938	6,938	6,938	6,840	6,703	6,703	6,119	10%	6,119	10%	
Total number of beds	8,314	8,310	8,314	8,423	8,592	9,152	9,152	9,152	9,152	9,152	9,054	8,917	8,917	8,333	7%	8,333	7%	
Assessment	1,053	1,053	1,053	1,053	1,053	1,203	1,203	1,203	1,203	1,203	1,203	1,203	1,203	1,053	14%	1,053	14%	
General	1,821	1,821	1,816	1,887	1,942	2,097	2,097	2,097	2,097	2,097	2,097	1,976	1,976	1,836	8%	1,836	8%	
Program	5,440	5,436	5,445	5,483	5,597	5,852	5,852	5,852	5,852	5,852	5,754	5,738	5,738	5,444	5%	5,444	5%	
Reception center	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0%	100	0%	
Employment	1,012	1,012	1,012	1,012	1,032	1,192	1,162	1,162	1,162	1,162	1,142	1,161	1,161	1,012	15%	1,012	15%	
Mental health	1,105	1,105	1,105	1,143	1,143	1,243	1,343	1,343	1,343	1,343	1,305	1,305	1,305	1,105	18%	1,105	18%	
Substance abuse	1,755	1,755	1,755	1,755	1,809	1,819	1,819	1,819	1,819	1,819	1,819	1,765	1,765	1,760	0%	1,760	0%	
Medical beds	403	403	408	408	408	413	413	413	413	413	413	413	413	403	2%	403	2%	
Special populations	1,065	1,061	1,065	1,065	1,105	1,085	1,015	1,015	1,015	1,015	975	994	994	1,064	-7%	1,064	-7%	
Veterans	417	413	417	417	457	457	457	457	457	457	417	417	417	417	0%	417	0%	
Young adults	97	97	97	97	97	97	97	97	97	97	97	97	97	97	0%	97	0%	
Older adults	180	180	180	180	180	180	180	180	180	180	180	180	180	179	1%	179	1%	
Other	371	371	371	371	371	351	281	281	281	281	281	300	300	371	-19%	371	-19%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	7.8	NA	NA	NA	NA	NA	2.8	NA	5.2	2.6	100%	NA	NA	
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	24.1	NA	NA	NA	NA	NA	4.6	NA	14.4	0.8	1700%	NA	NA	
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	4.6	NA	NA	NA	NA	NA	2.5	NA	3.5	3.0	16.7%	NA	NA	
OUTREACH, DROP-IN AND RECEPTION																		
Total number of outreach contacts	9,369	9,261	10,114	9,852	9,864	9,088	8,761	9,793	11,363	10,540	12,313	11,173	121,491	107,951	13%	8,863	26%	
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	547	591	627	602	637	682	771	544	636	459	421	473	6,990	7,648	-9%	581	-19%	
Average daily census of drop-in centers	1,019	1,020	1,077	1,115	1,115	1,133	1,239	1,263	1,276	1,266	1,180	1,139	1,154	1,151	0%	1,038	10%	
Average overnight DHS clients not in shelters	832	736	788	819	817	876	990	1,004	1,007	946	886	826	877	878	0%	796	4%	
Average overnight in drop-in centers	560	544	572	572	529	563	636	627	617	638	618	586	589	582	1%	560	5%	
Average overnight in Faith-based beds	272	192	216	247	288	313	354	377	390	308	268	240	289	296	-3%	236	2%	
INTAKE																		
Total adult entrants (unduplicated)	2,558	2,572	2,731	2,871	2,626	2,867	3,120	2,686	2,899	2,802	2,816	2,755	26,544	25,967	2%	2,615	5%	
Repeat single adults	1,620	1,656	1,759	1,848	1,770	1,841	2,021	1,781	1,899	1,832	1,929	1,891	15,088	15,209	-1%	1,616	17%	
Total new single adults	938	916	972	1,023	856	1,026	1,099	905	1,000	970	887	864	11,456	10,758	6%	999	-14%	
Number of single men	704	669	710	755	646	796	831	705	774	737	616	640	8,583	8,027	7%	766	-16%	
Number of single women	234	247	262	268	210	230	268	200	226	233	271	224	2,873	2,731	5%	233	-4%	
Percentage placed in 21 days	90%	90%	88%	90%	91%	92%	89%	90%	91%	91%	89%	91%	90%	90%	0%	1	0%	
Percentage placed in 21 days, men	93%	92%	91%	92%	92%	93%	91%	92%	92%	92%	92%	91%	92%	92%	0%	1	-2%	
Percentage placed in 21 days, women	78%	83%	73%	79%	83%	86%	85%	84%	89%	90%	82%	90%	83%	80%	3%	1	11%	
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.5	-100%	0	0%	
Number of surge beds used by single men	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	-100%	0	0%	
Number of surge beds used by single women	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-100%	0	0%	
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	5	-100%	0	0%	

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													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03
POPULATION																	
Average Daily Single Adult Census	8,000	7,951	8,089	8,210	8,351	8,443	8,698	8,861	8,867	8,794	8,648	8,432	8,445	7,962	6%	8,137	4%
Average daily census of men	6,101	6,067	6,153	6,264	6,399	6,466	6,679	6,824	6,829	6,758	6,620	6,400	6,463	6,077	6%	6,221	3%
Average daily census of women	1,899	1,884	1,936	1,946	1,952	1,977	2,019	2,037	2,038	2,036	2,028	2,032	1,982	1,885	5%	1,916	6%
Peak census	8,123	8,073	8,238	8,210	8,414	8,557	9,009	8,996	8,996	8,909	8,791	8,706	9,009	8,427	7%	8,240	6%
Peak census, men	6,216	6,162	6,298	6,363	6,436	6,532	6,929	6,944	6,944	6,856	6,730	6,625	6,944	6,474	7%	6,325	5%
Peak census, women	1,925	1,919	1,968	1,996	1,989	2,061	2,079	2,058	2,058	2,060	2,077	2,081	2,081	1,963	6%	1,942	7%
Distribution of population																	
Average daily in assessment	1,016	1,024	1,043	1,050	1,040	1,038	1,115	1,195	1,186	1,162	1,158	1,168	1,100	1,041	6%	1,030	13%
Average daily in general beds	1,663	1,634	1,696	1,763	1,779	1,830	1,896	1,930	1,933	1,919	1,875	1,737	1,805	1,523	18%	1,756	-1%
Average daily in programs	5,321	5,293	5,349	5,397	5,426	5,576	5,715	5,773	5,749	5,713	5,623	5,527	5,538	5,413	2%	5,350	3%
Average daily in reception center	97	94	98	97	95	96	98	97	97	97	98	96	97	103	-6%	96	0%
Average daily in employment	1,009	1,008	1,007	1,007	1,017	1,075	1,131	1,157	1,158	1,147	1,143	1,131	1,082	1,021	6%	1,008	12%
Average daily in mental health	1,088	1,087	1,100	1,113	1,117	1,160	1,265	1,278	1,286	1,283	1,245	1,232	1,188	1,100	8%	1,099	12%
Average daily in substance abuse	1,731	1,723	1,733	1,738	1,748	1,791	1,787	1,787	1,787	1,771	1,763	1,706	1,755	1,794	-2%	1,738	-2%
Average daily in medical beds	393	377	393	400	402	403	406	410	409	405	405	400	400	362	11%	398	0%
Average daily in special populations	1,003	1,003	1,020	1,041	1,047	1,052	1,029	1,045	1,011	1,008	970	962	1,016	1,034	-2%	1,011	-5%
Average daily, veterans	358	363	363	363	370	401	450	467	433	433	398	393	399	363	10%	356	10%
Average daily, young adults	96	95	96	95	97	96	136	136	97	97	96	97	103	102	1%	96	1%
Average daily, older adults	177	175	178	178	176	177	139	137	177	177	178	178	171	180	-5%	178	0%
Average daily, other	372	370	383	404	403	377	304	304	304	302	297	295	343	388	-12%	382	-23%
POPULATION																	
Percent Distribution of population																	
Average daily in assessment (percent)	13%	13%	13%	13%	12%	12%	13%	13%	13%	13%	13%	14%	13%	13%	0%	13%	1%
Average daily in general beds (percent)	21%	21%	21%	21%	21%	22%	22%	22%	22%	22%	22%	21%	21%	19%	2%	22%	-1%
Average daily in programs (percent)	67%	67%	66%	66%	65%	66%	66%	65%	65%	65%	65%	66%	66%	68%	-2%	66%	0%
Average daily in reception center (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%
Average daily in employment (percent)	13%	13%	12%	12%	12%	13%	13%	13%	13%	13%	13%	13%	13%	13%	0%	12%	1%
Average daily in mental health (percent)	14%	14%	14%	14%	13%	14%	15%	14%	15%	15%	14%	15%	14%	14%	0%	21%	-7%
Average daily in substance abuse (percent)	22%	22%	21%	21%	21%	21%	21%	20%	20%	20%	20%	20%	21%	23%	-2%	5%	15%
Average daily in medical beds (percent)	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	0%	12%	-8%
Average daily in special populations (percent)	13%	13%	13%	13%	13%	12%	12%	12%	11%	11%	11%	11%	12%	13%	-1%	4%	7%
Average daily, veterans (percent)	4%	5%	4%	4%	4%	5%	5%	5%	5%	5%	5%	5%	5%	5%	0%	1%	3%
Average daily, young adults (percent)	1%	1%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	1%	0%	2%	-1%
Average daily, older adults (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	0%	5%	-3%
Average daily, other (percent)	5%	5%	5%	5%	5%	4%	3%	3%	3%	3%	3%	3%	4%	5%	-1%	0%	3%
Basic demographics																	
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	10,600	10,543	10,667	10,955	10,729	11,192	11,564	11,483	11,634	11,531	11,179	10,988	29,662	27,868	6%	10,845	1%
Asian/Pacific Islander	68	74	81	86	77	82	86	86	86	88	84	85	206	211	-2%	80	6%
Black	6,262	6,237	6,267	6,465	6,346	6,602	6,786	6,690	6,832	6,739	6,535	6,509	17,005	15,754	8%	6,359	2%
Hispanic	2,574	2,549	2,582	2,666	2,620	2,747	2,925	2,942	2,972	2,955	2,879	2,784	7,798	7,056	11%	2,645	5%
Native American	14	18	17	19	17	19	25	27	27	22	22	21	52	46	13%	14	50%
White	1,147	1,132	1,145	1,133	1,125	1,205	1,236	1,218	1,218	1,241	1,192	1,136	3,242	3,126	4%	1,218	-7%
Other	106	103	105	115	112	110	104	124	117	130	126	136	326	295	11%	113	20%
Unknown (please see definition)	429	430	470	471	432	427	402	396	382	356	341	317	1,033	1,380	-25%	416	-24%
Age, number of unique individuals receiving services (total unduplicated)	10,600	10,543	10,667	10,955	10,729	11,192	11,564	11,483	11,634	11,531	11,179	10,988	29,662	27,868	6%	10,845	1%
18 to 29	1,558	1,565	1,606	1,691	1,643	1,714	1,788	1,748	1,806	1,811	1,766	1,727	5,827	5,197	12%	1,595	8%
30 to 44	4,317	4,307	4,329	4,388	4,274	4,480	4,609	4,598	4,633	4,568	4,363	4,325	12,655	12,250	3%	4,406	-2%
45 to 64	4,405	4,364	4,430	4,562	4,500	4,663	4,827	4,806	4,866	4,817	4,728	4,612	10,455	9,711	8%	4,524	2%
over 65	320	307	302	314	312	335	340	331	329	335	322	324	725	710	2%	320	1%
LENGTH OF STAY (LOS)																	
Average LOS for adults (in days)	23	23	23	23	23	23	23	22	24	23	24	23	104	105	0%	23	2%
Number of adults that are long term stayers	1,424	1,416	1,404	1,448	1,439	1,428	1,452	1,458	1,483	1,491	1,470	1,462	1,448	1,430	1%	1,470	-1%
Percent of adults that are long term stayers	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	14%	-1%	14%	-1%

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													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03	
SINGLE ADULT SERVICES																		
TRANSFERS																		
Single adults inappropriately transferred (total unduplicated)	152	169	168	209	152	172	184	167	164	182	159	155	1,794	2,013	-11%	162	-4%	
Percentage inappropriately transferred	1.9%	2.0%	2.1%	2.5%	1.9%	2.1%	2.1%	1.9%	1.9%	2.1%	1.9%	1.9%	10.1%	12.1%	-2%	2.0%	0%	
Percent of single adults with more than one facility transfe	4.0%	6.5%	10.0%	12.1%	13.7%	15.5%	19.0%	20.0%	20.8%	21.2%	21.6%	22.6%	17.5%	17.0%	0%	21.7%	1%	
Overnights																		
Single adults with an overnight stay (unduplicated)	107	160	340	811	516	754	727	770	548	606	575	426	4,856	1,395	248%	114	274%	
Average number of overnights per day	3.50	5.16	11.30	26.16	16.80	24.30	23.50	26.55	17.68	20.20	18.54	14.20	13.3	4.5	195%	3.8	274%	
PERMANENT PLACEMENTS AND OTHER EXITS																		
Total number of exits:																		
Total placed in permanent housing	511	518	436	503	474	462	412	411	481	509	403	327	5,447	5,812	-6%	538	-39%	
Supported	124	106	81	139	110	89	73	81	86	123	93	79	1,184	1,141	4%	108	-27%	
Subsidized	42	48	23	30	36	34	31	26	25	23	17	8	343	422	-19%	48	-83%	
Residential Rehabilitation	35	41	42	36	45	36	32	37	42	46	35	36	463	435	6%	21	71%	
Return to family or independent living	310	323	290	298	283	303	276	267	328	317	258	204	3,457	3,814	-9%	361	-43%	
Percent of single adults placed into permanent housing of those served	5%	5%	4%	5%	4%	4%	4%	4%	4%	4%	4%	3%	18%	21%	-2%	5%	-2%	
Percent placed into housing who returned to DHS within a yea	17%	16%	17%	17%	12%	15%	17%	17%	12%	16%	16%	16%	16%	15%	1%	13%	3%	
SINGLE ADULT SERVICES: MEN																		
FACILITIES																		
Total number of shelter facilities																		
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	6%	31	6%	
Non- DHS operated	27	27	27	27	27	29	29	29	29	29	29	29	29	27	0%	4	0%	
Total number of beds																		
DHS operated	6,326	6,326	6,326	6,416	6,575	7,034	7,042	7,042	7,044	7,044	6,946	6,798	6,798	6,327	7%	6,327	7%	
Non- DHS operated	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	1,621	0%	1,621	0%	
Total number of beds																		
Assessment	744	744	744	744	744	894	894	894	894	894	894	894	894	744	20%	744	20%	
General	1,294	1,294	1,289	1,339	1,389	1,534	1,534	1,534	1,534	1,534	1,534	1,434	1,434	1,294	11%	1,294	11%	
Program	4,288	4,284	4,294	4,333	4,442	4,606	4,614	4,616	4,616	4,616	4,518	4,470	4,470	4,289	4%	4,289	4%	
Reception center	85	85	85	85	85	85	85	85	85	85	85	85	85	85	0%	85	0%	
Employment	958	958	958	958	978	1,138	1,108	1,108	1,108	1,108	1,088	1,088	1,088	958	14%	958	14%	
Mental health	681	681	681	719	719	719	719	719	719	719	681	681	681	681	0%	681	0%	
Substance abuse	1,437	1,437	1,437	1,437	1,486	1,486	1,494	1,494	1,494	1,494	1,494	1,447	1,447	1,437	1%	1,437	1%	
Medical beds	334	334	339	339	339	344	344	344	344	344	344	344	344	334	3%	334	3%	
Special populations	793	789	794	795	835	834	864	866	866	866	826	825	825	794	4%	794	4%	
Veterans	417	413	417	417	457	457	457	457	457	457	417	417	417	417	0%	417	0%	
Young adults	60	60	60	60	60	60	60	60	60	60	60	60	60	60	0%	60	0%	
Older adults	102	102	103	104	104	103	103	105	105	105	105	104	104	103	1%	103	1%	
Other	214	214	214	214	214	214	244	244	244	244	244	244	244	214	14%	214	14%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	10.8	NA	NA	NA	NA	NA	NA	4.1	NA	7.2	5.9	22%	NA	NA
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	42.0	NA	NA	NA	NA	NA	NA	7.5	NA	24.8	1.1	2155%	NA	NA
SAFETY AND CLEANLINESS																		
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	5.3	NA	NA	NA	NA	NA	NA	4.0	NA	4.4	3.3	33%	NA	NA

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													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03
POPULATION																	
Average daily census	6,101	6,067	6,153	6,264	6,399	6,466	6,679	6,824	6,829	6,758	6,620	6,400	6,463	6,077	6%	6,221	3%
% of total single adult census	76%	76%	76%	76%	77%	77%	77%	77%	77%	77%	77%	76%	77%	76%	0%	76%	-1%
Distribution of population																	
Average daily in assessment	719	728	735	741	731	731	809	888	884	870	874	872	798	737	8%	731	19%
Average daily in general beds	1,147	1,120	1,178	1,254	1,258	1,289	1,344	1,374	1,375	1,362	1,323	1,184	1,267	1,042	22%	1,232	-4%
Average daily in programs	4,236	4,219	4,240	4,269	4,304	4,446	4,518	4,562	4,570	4,526	4,430	4,344	4,389	4,298	2%	4,258	2%
Average daily in reception center	83	83	84	83	81	82	84	83	83	83	83	83	83	90	-8%	83	0%
Average daily in employment	955	955	954	954	963	1,021	1,078	1,103	1,104	1,093	1,089	1,077	1,029	968	6%	956	13%
Average daily in mental health	673	673	678	691	696	708	712	712	715	702	658	647	689	690	0%	679	-5%
Average daily in substance abuse	1,421	1,416	1,420	1,423	1,434	1,471	1,464	1,463	1,448	1,442	1,391	1,438	1,469	1,458	-2%	1,425	-2%
Average daily in medical beds	326	309	324	332	334	335	338	341	341	338	332	332	294	332	13%	332	0%
Average daily in special populations	778	783	780	785	795	829	842	860	863	861	823	815	818	788	4%	784	4%
Average daily, veterans	358	363	363	363	370	401	414	431	433	433	398	393	393	357	10%	356	10%
Average daily, young adults	59	59	59	60	60	60	60	60	60	60	60	60	60	60	0%	59	1%
Average daily, older adults	101	99	102	103	103	101	102	101	103	104	104	104	102	105	-2%	103	1%
Average daily, other	261	261	256	260	262	267	267	268	267	265	260	258	263	266	-1%	266	-3%
Percent Distribution of population																	
Average daily in assessment (percent)	12%	12%	12%	12%	11%	11%	12%	13%	13%	13%	13%	14%	12%	12%	0%	12%	2%
Average daily in general beds (percent)	19%	18%	19%	20%	20%	20%	20%	20%	20%	20%	20%	19%	20%	17%	2%	20%	-1%
Average daily in programs (percent)	69%	70%	69%	68%	67%	69%	68%	67%	67%	67%	67%	68%	68%	71%	-3%	68%	-1%
Average daily in reception center (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%
Average daily in employment (percent)	16%	16%	15%	15%	15%	16%	16%	16%	16%	16%	16%	17%	16%	16%	0%	15%	1%
Average daily in mental health (percent)	11%	11%	11%	11%	11%	11%	11%	10%	10%	10%	10%	10%	11%	11%	-1%	11%	-1%
Average daily in substance abuse (percent)	23%	23%	23%	23%	22%	23%	22%	21%	21%	21%	22%	22%	22%	24%	-2%	23%	-1%
Average daily in medical beds (percent)	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	5%	0%	5%	0%
Average daily in special populations (percent)	13%	13%	13%	13%	12%	13%	13%	13%	13%	13%	12%	13%	13%	13%	0%	13%	0%
Average daily, veterans (percent)	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	0%	6%	0%
Average daily, young adults (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%
Average daily, older adults (percent)	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	0%	2%	0%
Average daily, other (percent)	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	0%	4%	0%
Basic demographics, number of unique individuals receiving services (total unduplicated)																	
Race/ethnicity	8,263	8,121	8,204	8,455	8,299	8,692	9,006	8,956	9,109	8,945	8,556	8,380	23,223	21,688	7%	8,476	-1%
Asian/Pacific Islander	58	60	67	73	63	70	74	73	72	70	64	65	171	178	-4%	66	-2%
Black	4,833	4,790	4,804	4,977	4,861	5,099	5,223	5,176	5,309	5,180	4,938	4,895	13,163	12,225	8%	4,927	-1%
Hispanic	2,207	2,144	2,175	2,254	2,220	2,298	2,452	2,450	2,474	2,444	2,372	2,295	6,633	6,054	10%	2,263	1%
Native American	12	16	13	14	12	15	17	16	17	13	13	14	34	36	-6%	12	17%
White	919	895	923	910	919	985	1,018	990	988	994	939	894	2,665	2,610	2%	984	-9%
Other	66	63	69	76	75	65	62	80	78	79	79	82	214	188	14%	70	17%
Unknown (please see definition)	168	153	153	151	149	160	160	171	171	165	151	135	343	397	-14%	154	-12%
POPULATION																	
Age, number of unique individuals receiving services (total unduplicated)	8,263	8,121	8,204	8,455	8,299	8,692	9,006	8,956	9,109	8,945	8,556	8,380	23,223	21,688	7%	8,476	-1%
18 to 29	1,122	1,108	1,114	1,192	1,157	1,206	1,248	1,226	1,276	1,258	1,208	1,179	4,239	3,711	14%	1,124	5%
30 to 44	3,402	3,349	3,360	3,441	3,376	3,554	3,679	3,663	3,710	3,626	3,423	3,385	10,161	9,718	5%	3,496	-3%
45 to 64	3,487	3,428	3,497	3,582	3,530	3,681	3,825	3,821	3,882	3,822	3,698	3,582	8,275	7,697	8%	3,608	-1%
over 65	252	236	233	240	236	251	254	246	241	239	227	234	548	562	-2%	248	-6%
Total number of new clients at intake	704	669	710	755	646	796	831	705	774	737	616	640	8,583	8,027	7%	766	-16%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	-100%	0	0%
Total days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	4	-100%	0	0%
LENGTH OF STAY (LOS)																	
Average LOS for men (in days)	23	23	23	23	23	23	23	22	23	23	24	23	102	103	-1%	22	4%

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2004

SINGLE ADULT SERVICES: WOMEN	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Year to Date Comparison			Latest Month Comparison		
													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03	
FACILITIES																		
Total number of shelter facilities	26	26	26	26	26	26	26	26	26	26	26	26	26	26	26	0%	26	0%
DHS operated	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	0%	3	0%
Non-DHS operated	23	23	23	23	23	23	23	23	23	23	23	23	23	23	23	0%	23	0%
Total number of beds	1,988	1,988	1,987	2,007	2,017	2,118	2,110	2,110	2,108	2,108	2,108	2,119	2,119	2,006	6%	2,006	6%	
DHS operated	593	593	593	593	593	593	593	593	593	593	593	593	593	593	0%	593	0%	
Non-DHS operated	1,395	1,395	1,394	1,414	1,424	1,525	1,517	1,517	1,515	1,515	1,515	1,526	1,526	1,413	8%	1,413	8%	
Total number of beds	1,988	1,988	1,987	2,007	2,017	2,118	2,110	2,108	2,108	2,108	2,108	2,119	2,119	2,006	6%	2,006	6%	
Assessment	309	309	309	309	309	309	309	309	309	309	309	309	309	309	0%	309	0%	
General	527	527	527	548	553	563	563	563	563	563	563	542	542	542	0%	542	0%	
Program	1,152	1,152	1,151	1,150	1,155	1,246	1,238	1,236	1,236	1,236	1,236	1,268	1,268	1,155	10%	1,155	10%	
Reception center	15	15	15	15	15	15	15	15	15	15	15	15	15	15	0%	15	0%	
Employment	54	54	54	54	54	54	54	54	54	54	54	73	73	54	35%	54	35%	
Mental health	424	424	424	424	424	524	624	624	624	624	624	624	624	424	47%	424	47%	
Substance abuse	318	318	318	318	323	333	325	325	325	325	325	318	318	323	-2%	323	-2%	
Medical beds	69	69	69	69	69	69	69	69	69	69	69	69	69	69	0%	69	0%	
Special populations	272	272	271	270	270	251	151	149	149	149	149	169	169	270	-37%	270	-37%	
Veterans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
Young adults	37	37	37	37	37	37	37	37	37	37	37	37	37	37	0%	37	0%	
Older adults	78	78	77	76	76	77	77	75	75	75	75	76	76	76	0%	76	0%	
Other	157	157	157	157	157	137	37	37	37	37	37	56	56	157	-64%	157	-64%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	3.3	NA	NA	NA	NA	NA	3.5	NA	3.5	1.5	133%	NA	NA	
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.3	NA	NA	NA	NA	NA	0.7	NA	1.0	0.3	233%	NA	NA	
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	3.8	NA	NA	NA	NA	NA	4.0	NA	3.9	5.0	-22%	NA	NA	
POPULATION																		
Average daily census	1,899	1,884	1,936	1,946	1,952	1,977	2,019	2,037	2,038	2,036	2,028	2,032	1,982	1,885	5%	1,916	6%	
% of total single adult census	24%	24%	24%	24%	23%	23%	23%	23%	23%	23%	23%	24%	23%	24%	0%	24%	1%	
Distribution of population																		
Average daily in assessment	298	296	309	309	309	306	306	307	301	292	284	296	301	304	-1%	299	-1%	
Average daily in general beds	517	514	519	510	521	541	553	556	558	557	551	553	537	481	12%	524	6%	
Average daily in programs	1,085	1,074	1,109	1,128	1,122	1,129	1,160	1,174	1,179	1,187	1,193	1,183	1,143	1,100	4%	1,093	8%	
Average daily in reception center	14	12	14	14	14	14	14	14	14	15	15	14	14	13	5%	13	3%	
Average daily in employment	54	53	53	54	54	54	54	54	54	54	54	54	54	53	0%	53	2%	
Average daily in mental health	416	414	421	421	421	451	552	566	572	581	587	585	499	411	22%	420	39%	
Average daily in substance abuse	310	307	313	315	314	320	322	323	324	323	321	315	317	325	-2%	313	1%	
Average daily in medical beds	67	67	68	68	68	68	68	68	68	67	68	68	68	67	1%	67	2%	
Average daily in special populations	224	220	240	256	252	223	149	149	148	147	148	147	192	231	-17%	227	-35%	
Average daily, veterans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
Average daily, young adults	37	36	37	36	37	37	37	37	37	37	37	37	37	36	1%	37	0%	
Average daily, older adults	76	76	76	76	74	75	76	76	75	73	74	73	75	72	4%	75	-2%	
Average daily, other	111	108	127	144	141	111	37	36	37	37	37	37	80	122	-34%	115	-68%	

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2004

	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2004	Prior FYTD 2003	FYTD Comparison 04 vs. 03	Jun-03	% Change Jun 04 vs. 03
SINGLE ADULT SERVICES: WOMEN																	
Percent Distribution of population																	
Average daily in assessment (percent)	16%	16%	16%	16%	16%	16%	15%	15%	15%	14%	14%	15%	15%	16%	-1%	16%	-1%
Average daily in general beds (percent)	27%	27%	27%	26%	27%	27%	27%	27%	27%	27%	27%	27%	27%	26%	2%	27%	0%
Average daily in programs (percent)	57%	57%	57%	58%	57%	57%	57%	58%	58%	58%	59%	58%	58%	58%	-1%	57%	1%
Average daily in reception center (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%
Average daily in employment (percent)	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	0%	3%	0%
Average daily in mental health (percent)	22%	22%	22%	22%	22%	23%	27%	28%	28%	29%	29%	29%	25%	22%	3%	22%	7%
Average daily in substance abuse (percent)	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%	17%	-1%	16%	-1%
Average daily in medical beds (percent)	4%	4%	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	4%	0%	3%	0%
Average daily in special populations (percent)	12%	12%	12%	13%	13%	11%	7%	7%	7%	7%	7%	7%	10%	12%	-3%	12%	-5%
Average daily, veterans (percent)	0%	0%	0%	0%	0%	0%	2%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average daily, young adults (percent)	2%	2%	2%	2%	2%	2%	4%	4%	2%	2%	2%	2%	2%	2%	0%	2%	0%
Average daily, older adults (percent)	4%	4%	4%	4%	4%	4%	2%	2%	4%	4%	4%	4%	4%	4%	0%	4%	0%
Average daily, other (percent)	6%	6%	7%	7%	7%	6%	2%	2%	2%	2%	2%	2%	4%	6%	-2%	6%	-4%
POPULATION																	
Basic demographics																	
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	2,337	2,422	2,463	2,500	2,430	2,500	2,558	2,527	2,525	2,586	2,623	2,608	6,439	6,180	4%	2,369	10%
Asian/Pacific Islander	10	14	14	13	14	12	12	13	14	18	20	20	35	33	6%	14	43%
Black	1,429	1,447	1,463	1,488	1,485	1,503	1,563	1,514	1,523	1,559	1,597	1,614	3,842	3,529	9%	1,432	13%
Hispanic	367	405	407	412	400	449	473	492	498	511	507	489	1,165	1,002	16%	382	28%
Native American	2	2	4	5	5	4	8	11	10	9	9	7	18	10	80%	2	250%
White	228	237	222	223	206	220	218	228	230	247	253	242	577	516	12%	234	3%
Other	40	40	36	39	37	45	42	44	39	51	47	54	112	107	5%	43	26%
Unknown (please see definition)	261	277	317	320	283	267	242	225	211	191	190	182	690	983	-30%	262	-31%
Age, number of unique individuals receiving services (total unduplicated)	2,337	2,422	2,463	2,500	2,430	2,500	2,558	2,527	2,525	2,586	2,623	2,608	6,439	6,180	4%	2,369	10%
18 to 29	436	457	492	499	486	508	540	522	530	553	558	548	1,588	1,486	7%	471	16%
30 to 44	915	958	969	947	898	926	930	935	923	942	940	940	2,494	2,532	-2%	910	3%
45 to 64	918	936	933	980	970	982	1,002	985	984	995	1,030	1,030	2,180	2,014	8%	916	12%
over 65	68	71	69	74	76	84	86	85	88	96	95	90	177	148	20%	72	25%
Total number of new clients at intake	234	247	262	268	210	230	268	200	226	233	271	224	2,392	2,731	-12%	233	-4%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	-100%	0	0%
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	1	-100%	0	0%
LENGTH OF STAY (LOS)																	
Average LOS for women (in days)	25	24	24	24	24	25	24	23	25	24	24	23	113	112	1%	24	-4%