FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME:THE COMMISSION ON HUMAN RIGHTS					
 1st Quarter (July -September), due November 6, 2020 3rd Quarter (January -March), due April 30, 2021 			 2nd Quarter (October - December), due January 29, 2021 4th Quarter (April -June), due July 30, 2021 		
Prepared by:					
Bianca Victoria Scott	Policy Counsel	bvscott@cchr.nyc.gov	212-418-0218		
Name	Title	E-mail Address	Telephone No.		
Date Submitted: _Februa	nry 5, 2021				
FOR DCAS USE ONLY:		Date Received:			

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

 Distributed to all agency employees?
 ☑ Yes, On (Date): __October 19, 2020_____
 □ No

 ☑ By e-mail
 ☑ Posted on agency intranet
 □ Other

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

Diversity and EEO Appreciation Events

D Public Notices

Positive Comments in Performance Appraisals

Other (please specify): _Agency or department wide emails celebrating staff achievements_

* Please describe D&EEO Awards and/or Appreciation Events below:

PAGE 3

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2020): <u>133</u> Q2 (12/31/2020): <u>132</u>

Q3 (3/31/2021): _____ Q4 (6/30/2021): _____

2. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

Yes, On (Date): _Continuously posted on Agency SharePoint____ No

3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

The FY2021 Q2 CEEDS Workforce Dashboard was supplied to the Commission on Friday, January 29, 2021. Once received, it was reviewed by Human Resources, Agency Head, Acting EEO Officer and the Recruitment Committee.

Yes, On (Dates):	February 01, 2021	January 29, 2021		
The review was	□ Human Resources	⊠ Human Resources	□ Human Resources	□ Human Resources
conducted with:	Agency Head	□ Agency Head	□ Agency Head	□ Agency Head
	□ General Counsel	⊠ General Counsel	□ General Counsel	General Counsel
	☑ Other: Acting EEO Offic	cer & Recruitment Commit	tee	
		□ Other	□ Other	□ Other
	□ Not conducted	□ Not conducted	□ Not conducted	□ Not conducted

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Improving, tracking, and documenting recruitment and hiring practices.	While the hiring freeze has prevented the Commission from hiring, structures and resources remain in place to support workforce goals. For example, we continue to maintain our Recruitment Committee and to make opportunities for training on relevant topics, available to appropriate staff.	 Planned Not started Ongoing Delayed Deferred Completed 			
Improving promotional opportunities through professional development training programs.	Though promotional opportunities have been limited due to budgetary constraints, the Commission has continued to offer professional development opportunities, such as brown bags with leaders in government and the non-profit sectors, in order to help staff gain insight and knowledge to guide their thinking about their career paths.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 			

Building deliberate partnerships with organizations or groups that assist people with disabilities, people with criminal conviction histories, and other marginalized groups with finding employment in an effort to continue to improve staff diversity in all areas.	The Commission continues to build and expand partnerships with community organizations that serve these groups.	 Planned Not started Ongoing Delayed Deferred Completed 				
Ensuring all departments are adequately trained on structured interviewing and aligned with agency best practices.	The Commission continues to make these opportunities available to staff, circulating information about upcoming trainings to appropriate hiring managers.	 Planned Not started Ongoing Delayed Deferred Completed 				
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.						
To address our underutilization, the Recruitment Committee will brainstorm strategic initiatives to implement when we are able to return to active recruitment. While there has been a freeze on hiring continuing into Q2, there have been no recruitment activities.						

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Prioritizing senior positions for internal advancement and evaluating internal applicants consistently with external applicants by assessing applicants through the tasks and standards associated with a given position and other objective criteria.	The hiring freeze and other budgetary constraints limited the Commission's ability to provide opportunities for advancement for existing staff. However, we remain deeply committed to internal advancement and look forward to having the flexibility to fill vacancies through internal promotions.	 Planned Not started Ongoing Delayed Deferred Completed 			
Ensuring EEO team involvement in hiring and promotional processes, including reviewing job postings, offering trainings for department heads and hiring managers on best practices in recruitment, and sitting in on interviews on an as- needed basis.	There has been a freeze on recruitment, interviewing and hiring in Q1 continuing into Q2. As these activities resume, the EEO team will continue to be involved in these practices.	 □ Planned ⊠ Not started □ Ongoing □ Delayed □ Deferred □ Completed 			

Conduct EEO Managerial Performance Evaluations.	All managers completed EEO managerial performance evaluations for the evaluation cycle which ended on September 30, 2020. CCHR plans to perform the same evaluation for the cycle ending September 30, 2021.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred ⊠ Completed 		
Continuing to provide anti-discrimination trainings on a variety of topics including and beyond that required by law, such as "Understanding Muslim Communities." Complete the development of the training "Discrimination Based on Race and Color."	 In Q2, the Commission held trainings for staff on: Human Rights Law and Discrimination Based on Race and Color (10/16/20; 10/21/20; 11/25/20; and 12/22/20). Working with People with Disabilities (12/15/20). Credit and Criminal History Discrimination (10/09/20). Over 419 trainings were taken by staff during this quarter. 	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 		
Maintaining an active employee engagement committee and continuing to hold events to empower and appreciate Commission employees. Past events have included an annual CCHR Bake Off, Heritage Celebrations and Potlucks, and Staff Appreciation Events.	The Commission held its annual staff appreciation celebration as a virtual event on December 23, 2020. At the event, we acknowledged and appreciated the work of each of the agency's units, surfacing examples of how they had continued to produce high quality work despite the challenges that arose in 2021. Staff also participated in team building games, including trivia, karaoke, and an open virtual space for conversation on current events.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 		

PAGE 8

	In addition, the Commission shared information about other opportunities for community and connection with staff, such as the NYC Office of Labor Relations' Project BUILD art competition. The Commission continues to hold brown bag lunch events for staff featuring experts across different fields and did so during Q1 and Q2. In addition, the employee engagement committee hosted a trivia event in December, and weekly community conversations to provide support for each other featuring meditation and other restorative practices. The Commission also launched its inaugural book club selection with a book club lunch conversation set for February 2021.			
Maintaining and disseminating updated tasks and standards to all staff as well as conducting annual performance evaluations to all staff.	During Q1 and Q2, HR and GC offices offered video calls for supervisors and managers in each unit for Q&As and support to ensure their non-managerial staff are timely evaluated and receive tasks and standards.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 		
	CCHR's policy is that all unit heads must ensure distribution of tasks of standards on the first day of a new employee's start date and confirm the distribution with Human Resources.			

Providing professional mentorship, skill-building, and relationship-building opportunities to increase advancement prospects for underrepresented staff; holding get-togethers to address issues of concern to staff as related to cultural competency, diversity, and inclusion, including film screenings or "lunch and learns."	The Commission continues to provide a series of internal trainings promoting the values of a diverse and inclusive work force and improving cultural competency of its staff to interact with diverse communities. The Commission's Community Relations Bureau (CRB) executive team holds regular meetings with CRB staffers to provide mentorship, relationship-building, and skill building opportunities. Under normal circumstances when resources and external budgetary constraints permit, CRB's executive team actively seeks out advancement opportunities for its staffers. CRB holds monthly staff meetings, biweekly Directors' and Lead Advisers' meetings, and weekly supervisions with staffers, along with individual check-in meetings. The executive team members also consult with borough office teams and invite staffers along to events and networking opportunities as often as possible.	 □ Planned ⊠ Not started □ Ongoing □ Delayed □ Deferred □ Completed 		
	The Law Enforcement Bureau (LEB) team has weekly attorney staff meetings during which training opportunities are offered in applying the NYC Human Rights Law (NYCHRL) in the case scenarios we investigate. They also discuss current issues that the			

	Commission has or would like to investigate. In Q2, the Commission continued to host virtual brown bag lunches with leaders in human rights and social justice to provide learning and networking opportunities for staff. Teleworking has intensified the need for creating accessible spaces for conversation, connection, and comfort. We have created a number of such informal spaces that are led by staff with experience in facilitation, such as Deputy Commissioner of CRB Kajori Chaudhuri. These have proven valuable forums in which staff can strengthen relationships build community despite the isolation created by the pandemic.			
Providing robust EEO support to staff and continuing to offer reasonable accommodations, including caregiving accommodations, by way of flex scheduling, technology, location changes, increased breaks, and the option to work remotely.	The Commission continues to accommodate the needs of staff related to disability, pregnancy, childbirth and related medical conditions, status as a victim of domestic violence, and religion. The Commission also grants accommodations for individuals related to status as a caregiver and gender transition. Because of COVID-19 and teleworking, the Commission has also been accommodating employees who need equipment and schedule changes and	 Planned Not started Ongoing Delayed Deferred Completed 		

	other related things for working from home. Teleworking has also presented logistical challenges regarding some accommodation, though the Commission has added an LEB management person to assist with EEO duties during this time.							
Continuing practices in each department for management to hold regular meetings and check- ins with non-management staff to promote development and address any concerns	The Commission utilizes a team structure across each of its units such that staff in each department are regularly in group meetings that include managers and also have regular opportunities for one-on-one communication with management	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 						
 briefly the activities, including the dates when the activities of EEO-related trainings occurred: Q2 Human Rights Law and Discrimination Bas Working with People with Disabilities (12/ 	Indec regular opportunities for one-on-one communication with management Image: Im							

C. COMMUNITY:

Please list the Community Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
 Ensuring that Commission services and resources are accessible to all of New York's diverse populations through building on our robust program of community education and outreach work promoting diversity and inclusion and continuing to provide monthly workshops to the public in each of the five boroughs. Ensuring that Commission services and resources are accessible to all of New York's diverse populations through building on our robust program of community education and outreach work promoting diversity and inclusion and continuing to provide monthly workshops to the public in each of the five boroughs. Ensuring that Commission services and resources are accessible to all of New York's diverse populations through building on our robust program of community education and outreach work promoting diversity and inclusion and continuing to provide monthly workshops to the public in each of the five boroughs Actively engage M/WBE vendors by coordinating agency sponsored events, collaborating with and participating in events with sister agencies and developing programming with CRB to further engage the business community. Continuing to prioritize and center diversity and inclusion in how the Commission is represented to 	 The Commission continues to conduct a number of trainings to the public virtually. Some of these trainings are: Human Rights Law (HRL) Overview (Know Your Obligations) HRL and Discrimination Based on Race and Color Working with Transgender and Gender-Non-Conforming Communities Discrimination: Gender, Gender Identity, Sexual Orientation (Youth Program) Credit Discrimination and the Fair Chance Act Sexual Harassment in the Workplace Prevention Students for Human Rights Empowering Young Women (Youth Program) 	 Planned Not started Ongoing Delayed Deferred Completed 			

the public, including inclusive photos, content that highlights diverse communities, and working with minority and women-owned businesses for communications and other initiatives.	The Commission continues to prioritize diversity and inclusion in its representation of the agency to the public, intentionally utilizing images of diverse communities in its social media posts, reports and public art projects. For example, in Q1 the Commission began work on a campaign combatting anti-Asian harassment developed in partnership with one of our two Public Artists in Residence and continues to work with this artist into Q2. In Q2, the Commission also worked with its second public artist in residence to capture portraits of New Yorkers from the city's Black, Muslim, and Sikh communities in an effort to show how New Yorkers of different backgrounds are contending with the difficulties of this time. This work will be shared publicly in Q3 and Q4. In Q2, the agency continued to prioritize MWBE contracting across the board.			
Continuing to engage in public campaigns to address discrimination, including in the areas of sexual harassment, Islamophobia, transphobia, and racism, as well as bystander intervention	The Commission launched "I Still Believe in Our City" in November 2020, a collaboration with Public Artist in Residence, Amanda Phingbodhipakkiya. This project highlights the strength and resilience of Asian American and Pacific Islander New Yorkers and celebrates solidarity with Black communities in the fight against racism. The Commission continues to work with this artist.	 Planned Not started Ongoing Delayed Deferred Completed 		

Continuing to engage in interfaith and faith-	CRB has continued to engage with diverse	□ Planned		
based events, and building relationships with	groups in NYC during Q2 of FY 2021.	□ Not started		
interagency partners, community-based	CRB created the Uptown Sukkot	Ongoing	\boxtimes	
organizations, and the business community.	Gathering for Housing Justice,	□ Delayed		
	cosponsored a Diwali, and held a Muslim	□ Deferred		
Continuing to increase our capacity to engage in	Communities Townhall. Outreach to and	□ Completed		
pre-complaint interventions to better serve and	relationship building with immigrant			
respond to the needs of the public.	communities resulted in meeting Dalit			
	community leaders, Roma people			
Addressing racial discrimination through	community leaders, and Osu New			
innovative, community-centered approaches,	Yorkers. CRB also created diverse			
including holding community forums following	programming to raise awareness about the			
public incidents that may aggravate inter-	global 16 Days of Activism against			
community tensions.	Gender-Based Campaign. With partners			
	ranging from South Asian, Caribbean,			
Investigating and resolving complaints of	African, Puerto Rican communities, CRB			
discrimination and continuing to conciliate or	celebrated and hosted meaningful			
litigate cases that may have a high impact on New	community conversations on the issues			
York City and our efforts to curb unlawful				
discrimination.	As COVID-19 related Anti-Asian bias and			
	discrimination incidents occurred in the			
	City, CRB continued to ensure language			
	and cultural-specific outreach formed the			
	core of education and awareness			
	programs. CRB worked with a non-profit			
	partner to host a series of bystander			
	intervention trainings that were accessible			
	to communities across the City.			
	Commission staff was further trained to			
	deliver these trainings in different			
	languages, including in Mandarin,			
	Cantonese, and Korean, and in			

	partnerships with both community-based and faith-based spaces across the City. CRB ensured that it kept its focus on fostering inter-group relations during this period. As part of the agency's commitment to dismantling anti-Black racism, CRB helped foster a dialogue entitled, "A Conversation about Human Rights, Race, Colorism, and Community" in celebration of Hispanic Heritage Month.			
Continuing to utilize hearings and workshops as a strategy for building awareness of human rights protections and obligations and fostering appreciation for diversity.	In Q2, the Commission continued to produce programming to build awareness of human rights protections among New Yorkers. For example, where race-based discrimination and harassment are concerned, the Commission hosted a conversation with artist, Amanda Phigbodhipakkiya, who discussed her public art campaign, in partnership with the Commission, that focuses on anti- Asian harassment and discrimination. The agency also joined a table of Black faith and community leaders in Harlem to share information on city human rights protections.	 Planned Not started Ongoing Delayed Deferred Completed 		
Continuing to issue legal guidance and publish rules to reinforce and interpret protections available under the NYCHRL.		 Planned Not started Ongoing Delayed Deferred Completed 		

	proposed rules on pregnancy, childbirth, and related medical conditions and held a public hearing in November 2020.			
Continuing to be a leader in embracing intersectional celebrations and raising cultural competency, through programming such as our "LGBTQ Iftar in the City" and investing in ongoing relationships with communities acutely vulnerable to discrimination including the Sikh community by way of an annual Vaisakhi celebration event. CCHR will continue to make every effort to make its services accessible to all New Yorkers.	The Commission continues to offer events to the public that promote outreach and promoting diversity and inclusion. This is done via CRB's programming/event portfolio, general outreach, and youth/school's portfolios. Every aspect of CRB's work is geared towards increasing protections for immigrant communities, communities of color, and underserved/under-reached communities with respect to the NYCHRL. During this quarter, through diverse outreach methods, CRB continued engaging immigrant communities across the City. The Commission also continues to offer workshops and events to various organizations and public which promote outreach and promoting diversity and inclusion. The Commission already translates core LEB documents into 10 different languages including Spanish, Bengali, Haitian Creole, Russian, Chinese, French, Korean, Urdu, Polish, and Arabic. LEB also sends out an insert with service of all correspondence in the enforcement process containing an advisory in 23	 Planned Not started Ongoing Delayed Deferred Completed 		

	languages that the document contains important information about the case.			
Partnering with City agencies to provide "Understanding Muslim Communities" trainings in follow-up to our recommendations from our Survey Report on Muslim, Arab, South Asian, Jewish, and Sikh New Yorkers.	The Commission is also using the arts as a means of highlighting these issues by working with one of our two Public Artists in Residence, Andre D. Wagner, to document the experiences of Black Muslims and others Muslim New Yorkers.	 Planned Not started Ongoing Delayed Deferred Completed 		
Engaging our Bias Response Team as needed to address public incidents of bias, hate, and discrimination.	Since February 2020, CCHR received over 625 reports of discrimination, harassment, and bias related to COVID- 19, of which 205 were anti-Asian in nature. By comparison, over the same time period last year, the Commission received 30 reports of anti-Asian discrimination. In response to the increase in anti-Asian harassment with the emergence of the COVID-19 pandemic, CCHR hosted a series of town hall discussions with Asian and Pacific Islander community leaders to address concerns related to underreporting of bias incidents to law enforcement. The town halls featured the NYPD Hate Crimes Task Force, all of the city's district attorneys' offices, the Mayor's Community Affairs Unit, the Mayor's Office for the Prevention of Hate Crime and others. Several of these were conducted in Asian languages in order to	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 		

	make them accessible to targeted communities. Continuing to acknowledge the impact that current social or political events may have on Commission staff and providing regular reminders of our shared values and commitment to human rights and a belief that all people's lives and communities be recognized and respected.				
Please specify any other Community-directed activities during fairs, etc.) and describe briefly the activities, including the dat		programs, promotion	n of agency se	ervices, comi	munity

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Ensure a consistent and fair application and	The Commission requires all applicants to	□ Planned			
interview process for internal and external	utilize the City E-Hire process.	□ Not started			
candidates		Ongoing	\boxtimes		
	All departments utilize structured	□ Delayed			
	interview questions, and managers are	□ Deferred			

	required to do structured interview training and unconscious bias trainings.	Completed		
Review policies, procedures, and practices related to targeted outreach and recruitment.	The Commission staff continually engages with professional and community organizations through job and career fairs thereby providing us with an avenue to expand our outreach. Through its CRB, the Commission continues to foster relations with organizations that assist people with disabilities and criminal convictions to improve staff diversity. COVID-19 and working remotely has proved challenging in pursuing additional target outreach and recruitment this quarter.	 Planned Not started Ongoing Delayed Deferred Completed 		
Put in place an operating, up-to-date, accessible website, mobile application and social media presence related to careers.	During this quarter, the Commission continued to be subject to a hiring freeze that prevented new hires or internal promotions. However, when conditions permit, the agency utilizes social media to share job announcements such as through LinkedIn and Twitter. Our website also has positions listed, though in Q1 and continuing into Q2 these were subject to the hiring freeze. We will continue taking such actions as budgetary conditions permit during fiscal year 2021.	 ☑ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 		

Type of	Total	Race/Ethnicity* [#s]	Gender* [#s]
Internship \Fellowship		* Use self-ID data	[N-B=Non-Binary; O=Other; U=Unknown]
r, F			* Use self-ID data
1. Urban Fellows			M F N-B O U
2. Public Service Corps			M F N-B O U
3. Summer College Interns	2 (+1 in Q2)	White - 1, Asian - 1 (Q2)	M F _2_ N-B O U
4. Summer Graduate Interns	6	Black -2 , Asian -1 , White -3	M F _6_ N-B O U
5. Other (specify):			M F N-B O U

1. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are zero 55-a participants.

During the 1^{st} Quarter, a total of <u>zero</u> new applications for the program were received. During the 1^{st} Quarter <u>zero</u> participants left the program due to <u>[N/A]</u>.

During the 2^{nd} Quarter, a total of <u>zero</u> [number] new applications for the program were received. During the 2^{nd} Quarter <u>zero</u> participants left the program due to [state reasons] <u>[N/A]</u>.

During the 3rd Quarter, a total of _____ [number] new applications for the program were received. During the 3rd Quarter ____ participants left the program due to [state reasons] _____.

During the 4th Quarter, a total of _____ [number] new applications for the program were received. During the 4th Quarter ____ participants left the program due to [state reasons] _____.

The 55-a Coordinator has achieved the following goals:

- 2. Disseminated 55-a information by e-mail: □ Yes ⊠ No in training sessions: □ Yes ⊠ No on the agency website: ⊠ Yes □ No through an agency newsletter: □ Yes ⊠ No
- 3. <u>N/A</u>
- 4. <u>All new employees were provided with a copy of 55-a brochure. Also, the statement, "This position is open to qualified persons</u> with a disability who are eligible for the 55-a Program. Please indicate on your resume or cover letter if you would like to be considered for the position under the 55-a Program" was incorporated into all applicable job postings.

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (<i>include use of structured</i> <i>interview, EEO or APO representatives observing</i> <i>interviews, review of placements, review of e-hire</i> <i>applicant data</i>)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
--	---	--------------	--------------	--------------	--------------

Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	 The Commission continues to inform staff of open positions within the agency. The Commission continues to evaluate internal applicants consistently with external applicants by assessing applicants through the tasks and standards associated with a given position and other objective criteria. **The Commission is currently subject to a hiring freeze and unable to hire new employees or backfill open positions. 	 Planned Not started Ongoing Delayed Deferred Completed 		
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	While the agency was subject to a hiring freeze in Q1 continuing into Q2, the Commission remains committed to using structured interview questions for all interviews.	 Planned Not started Ongoing Delayed Deferred Completed 		
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	The Commission continues to hold applicant pools in office when civil service positions are available to increase these types of positions being filled.	 Planned Not started Ongoing Delayed Deferred Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment)	The EEO team is increasing its involvement in the recruitment process. Members of the EEO team have joined the Commission's Recruitment Committee to aid in the selection of candidates.	 Planned Not started Ongoing Delayed Deferred Completed 		

Analyzing the impact of layoffs or terminations on racial, gender and age groups	The Commission continues to monitor and track reasons why employees are no longer with the agency and create ways to improve representation of all groups within the agency.	 □ Planned □ Not started ⊠ Ongoing □ Delayed □ Deferred □ Completed 			
Other:	N/A	 Planned Not started Ongoing Delayed Deferred Completed 			
During this Quarter the Agency included:	# of Vacancies # of New Hires # of New Promotions	#0_ #0_ #0_	#_ <u>0</u> #_ <u>0</u> #_ <u>0</u>	# # #	# # #

VII. <u>TRAINING</u>

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. <u>REASONABLE ACCOMMODATION</u>

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

\boxtimes	The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates										
	the i	nformation as	they	occur.							
	Q1	\boxtimes	Q2	\boxtimes	Q3		Q4				
		agency has ente ey occur.	ered	all types of compl	ain	ts in the DCAS C	itywi	de Complaint Tracking System and updates the information			
\boxtimes	The	agency ensures	s that	complaints are clo	sed	within 90 days.					
	☑ The agency ensures that complaints are closed within 90 days. Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx										

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

<u>The Commission plans to Review, streamline, and standardize the EEO complaint process in accordance with DCAS Office of Equity</u> and Inclusion best practices to ensure employees are/remain aware of this process at their current agency or when they transfer to another agency. The EEO team reviewed the survey results with the General

Counsel.

In addition, in response to the climate survey, the Commission has continued with previously implemented measures to make Sexual Harassment Prevention (SHP training to be completed within thirty days of start date for new hires.

<u>Previously implemented practices requiring notification, distribution, and written acknowledgement of receiving EEO policies</u> <u>continued in this quarter. The agency also continues to conduct exit interviews with departing staff to better identify workplace issues</u> <u>to improve climate and retention.</u>

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: _____

□ Attach the audit recommendations by NYC EEPC or the other auditing agency.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: CCHR EEO PERSONNEL DETAILS

EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarter:			Number of Additions:		Number of Deletions:	
Employee's Name & Title						
Nature of change	□ Addition □ Deletion		□ Addition	□ Deletion	□ Addition	□ Deletion
Date of Change in EEO Role	Start Date or Termination Date:		Start Date or Termination Date:		Start Date or Termination Date:	
NOTE: Please attach CV/Resum	e of new staff to this report					
For New EEO Professionals:						
Name & Title		-				
EEO Function	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)		 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify)
Proportion of Time Spent on EEO Duties	□ 100% □ Other: (specify %):		□ 100% □	Other: (specify %):	□ 100% C	Other: (specify %):
Completed Trainings: EEO Awareness Diversity & Inclusion lgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	□ Yes □ No □ Yes □ No		 □ Yes □ Yes □ Yes □ Yes □ Yes □ Yes 	 No No No No No No 	 □ Yes □ Yes □ Yes □ Yes □ Yes □ Yes 	□ No □ No □ No □ No □ No
Training Source(s):	□ DCAS □ Agency □	Other	DCAS Agen	cy 🛛 Other	DCAS Age	ency 🛛 Other

B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN CCHR AS OF FIRST QUARTER FY 2021 *

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of TimeDevoted toEEO &DiversityFunctions	Office E-mail Address	<u>Telephone #</u>
Diversity & Inclusion Officer	Christelle Onwu	Associate Human Rights Specialist	40%	conwu@cchr.nyc.gov	212-416- 0118
Chief EEO Officer	Gurjot Kaur	Executive Agency Counsel	50%	gkaur@cchr.nyc.gov	212-416- 0114
Acting Chief EEO Officer	Dana Sussman	Executive Agency Counsel	15%	dsussman@cchr.nyc.gov	212-416- 0136
ADA Coordinator / Disability Rights Coordinator / Disability Services Facilitator	Anna Martinez	Executive Director	Varies	amartinez@cchr.nyc.gov	718-657- 5031
55-a Coordinator / Career Counselor	Taiwo Onabanjo	Executive Director	8%	tonabanjo@cchr.nyc.gov	212-416- 0191
EEO Counselor	Katherine Carroll	Executive Agency Counsel	10%	kcarroll@cchr.nyc.gov	212-416- 0141
EEO Officer	Alex Korkhov	Associate Human Rights Specialist	10%	akorkhov@cchr.nyc.gov	718-390- 5145
EEO Investigator, EEO Officer	Brittny-Jade Saunders	Executive Agency Counsel	15%	bsaundesr@cchr.nyc.gov	212-416- 0223
EEO Training Liaison	Vanessa Ramos		Varies		
Accommodations Officer	Bianca Victoria Scott	Agency Attorney	20%	bvscott@cchr.nyc.gov	212-416- 0218
Accommodations Officer	Nicolas Escobar	Community Coordinator	30%	nescobar@cchr.nyc.gov	212-416- 0261
⁴ Please note changes (new person	nel filling the specified role). You	may insert additional entries as no	eeded. Title refe	ers to the civil service title. I	f there is an

EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.

The following additions to training should be noted for FY21 Q2:

- <u>Christelle Onwu, Diversity & Inclusion Officer</u>
 - Everybody Matters (DCAS) 12/28/20
 - \circ Human Rights Law and Discrimination Based on Race and Color 11/25/20 & 12/22/20
 - Working with People with Disabilities (MOPD) 12/15/20.
 - \circ <u>LGBTQI (DCAS) 11/25/20</u>
 - \circ EEO (DCAS) 10/29/20
- Dana Sussman, Acting Chief EEO Officer
 - Everybody Matters (DCAS) 10/21/20 & 12/28/20
 - Human Rights Law and Discrimination Based on Race and Color -(10/21/20)
 - <u>LGBTQI (DCAS) 12/18/20</u>
- Anna Martinez, ADA Coordinator / Disability Rights Coordinator / Disability Services Facilitator
 - <u>EEO (DCAS) 10/29/20</u>
- Taiwo Onabanjo, 55-a Coordinator / Career Counselor
 - Everybody Matters (DCAS) 12/30/20
 - LGBTQI (DCAS) 12/16/20
 - <u>EEO (DCAS) 10/29/20</u>
- Alex Korkhov, EEO Officer
 - Everybody Matters (DCAS) 12/23/20
 - \circ Working with People with Disabilities (MOPD) 12/15/20
- Brittny-Jade Saunders, EEO Investigator, EEO Officer
 - Everybody Matters (DCAS) 12/21/20
 - <u>LGBTQI (DCAS) 12/21/20</u>
 - <u>EEO (DCAS) 10/09/20</u>
- Vanessa Ramos, EEO Training Liaison
 - Everybody Matters (DCAS) 12/21/20
 - Human Rights Law and Discrimination Based on Race and Color 10/16/20; 10/21/20; 11/25/20 & 12/22/20
 - Working with People with Disabilities (MOPD) 12/15/20.
 - \circ LGBTQI (DCAS) 11/25/20
 - <u>EEO (DCAS) 12/08/20</u>
- Bianca Victoria Scott, Accommodations Officer
 - \circ Human Rights Law and Discrimination Based on Race and Color 10/21/20
 - Working with People with Disabilities (MOPD) 12/15/20.
- Nicolas Escobar, Accommodations Officer
 - Everybody Matters (DCAS) 12/30/20
 - <u>LGBTQI (DCAS) 12/18/20</u>
 - <u>EEO (DCAS) 10/30/20</u>