

QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: NYC ADMINISTRATION FOR CHILDREN'S SERVICES							
 □ 1st Quarter (July -September), due December 6, 2019 □ 2nd Quarter (October - December), due January 30, 2020 □ 3rd Quarter (January -March), due April 30, 2020 □ 4th Quarter (April -June), due July 30, 2020 							
Prepared by:							
Jodi M. Savage	EEO Officer	(212) 442-2356					
Name	Title	Telephone No.					
Date Submitted: June 8, 202	<u>20</u>						
FOR DCAS USE ONLY							
Date Received:							

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.



3. Please save

this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



NARRATIVE SUMMARY

Distributed to all agency employees? ☐ Yes, On (Date): ☐ No II. RECOGNITION AND ACCOMPLISHMENTS The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following: ☐ Diversity & EEO Awards ☐ Diversity and EEO Appreciation Events ☐ Public Notices ☐ Positive Comments in Performance Appraisals ☐ Other (please specify): * Please describe D&EEO Awards and/or Appreciation Events below: ACS has several Employee Resource Groups. ACS organizes various cultural and diversity events throughout the year, including Black History Month, Hispanic Heritage Month, Women's History Month, and Pride Month, among others. III. WORKFORCE REVIEW AND ANALYSIS 1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ☐ Yes. On (Date):	I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following: Diversity & EEO Awards Diversity and EEO Appreciation Events Public Notices Other (please specify): * Please describe D&EEO Awards and/or Appreciation Events below: ACS has several Employee Resource Groups. ACS organizes various cultural and diversity events throughout the year, including Black History Month, Hispanic Heritage Month, Women's History Month, and Pride Month, among others. HII. WORKFORCE REVIEW AND ANALYSIS 1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.		Distributed to all agency employees? Yes, On (Date): No
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 ☑ Diversity and EEO Appreciation Events ☐ Public Notices ☑ Positive Comments in Performance Appraisals ☐ Other (please specify): * Please describe D&EEO Awards and/or Appreciation Events below:		
□ Public Notices □ Positive Comments in Performance Appraisals □ Other (please specify): ■ * Please describe D&EEO Awards and/or Appreciation Events below: ACS has several Employee Resource Groups. ACS organizes various cultural and diversity events throughout the year, including Black History Month, Hispanic Heritage Month, Women's History Month, and Pride Month, among others. HII. WORKFORCE REVIEW AND ANALYSIS 1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.		□ Diversity & EEO Awards
 ☑ Positive Comments in Performance Appraisals ☐ Other (please specify):		☑ Diversity and EEO Appreciation Events
 □ Other (please specify):		☐ Public Notices
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	III.	WORKFORCE REVIEW AND ANALYSIS
		1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.
		☐ Yes, On (Date):



composition by job title, job group,	he dashboard sent to the EEO Officer wit race/ethnicity and gender; new hires, pro					
☐ Yes , On (Date):	🛛 No					
The review was conducted together		eneral Counsel ther				
Please describe your progress this qua	N, AND EQUITY INITIATIVES For the primary goals in the primary goals in the control of the primary goals in the control of the		our Agenc	y Diversit	y and EE	O Plan
Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. O Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update	
Increase professional development opportunities for staff interested in becoming social workers.	ACS has developed the ACS Professional Development Program (PDP), which consists of staff within the ACS James Satterwhite Academy. The PDP assists Masters of Social Work (MSW) students working at ACS in obtaining their field	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed				



	placements and supports MSW candidate in their work.	S				
Increase professional development opportunities for child welfare staff.	ACS Workforce Institute is a child welfare staff development institute created in partnership with the City University of New York School of Professional Studies to support the ongoing professionalization and skill development of child welfare frontline staff, both new and seasoned staff alike, across New York City. The Institute's offerings include group learning sessions for middle managers, coaching, and classes to build a greater understanding of vicarious trauma and racial inequity.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		000000		
Develop and implement a policy to include medical review of reasonable accommodation requests by job applicants and employees.	OEEO has implemented a reasonable accommodations ("RA") policy that includes a process for medical review of all doctors' notes submitted in support of RA requests; panel review of certain categories of RA requests; independent medical examinations; and a reassignment process for employees who can no longer perform the essential functions of their jobs.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		000000		
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.						
ACS has underutilizations in the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address these under the para professional occupate recruitment sources and panel interviews to address the para professional occupate recruitment sources and panel interviews to address the para professional occupate recruitment sources and panel interviews to address the para para professional occupate recruitment sources and panel interviews to address the para para para para para para para par		The Office of Human	n Resources	continues to	use diverse	



B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Support skills development of ACS staff	Expand availability of tools and training to ACS managers and supervisors to provide quality supervision to staff and improve practice.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed			
Support skills development of provider agency staff	Partner with provider agencies to develop tools and identify strategies to support workforce improvements at foster care and preventive agencies, including recruitment, retention and training strategies to elevate child welfare work.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed			
Support and foster staff well-being	Develop procedures and programming to promote well-being and safety of ACS child protective and Youth Development Specialist staff.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred			



		☐ Ongoing ☐ Completed				
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe oriefly the activities, including the dates when the activities occurred.						



C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Revise and implement policy for providing reasonable accommodations to ACS clients.	OEEO is working with internal and community stakeholders to revise this policy and get it approved.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed	000000	000000	
Expand the work of the Racial Equity and Cultural Competence Committee.	 Continue to utilize and build upon the work of the RECCC to partner with community, internal and external stakeholders that play a key role in the achievement of positive service outcomes and to promote racial equity and cultural competence. Continue to collaborate with the NYC Young Men's Initiative Equity Committee, a cross-agency enterprise committed to finding new ways to tackle the crisis 	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed			



	affecting young Black and Latino men across numerous outcomes related to education, health, employment and the criminal justice system.			
Continuing the work of the Office of Equity.	The Office of Equity, located within the Division of Child and Family Well-Being (CFWB), addresses the disproportionate representation of children and young people of color in the child welfare, juvenile justice, and early care and education systems. The Office of Equity offers a framework for data review, program development and evaluation along key equity indicators including race, gender and sexual identity.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		0 0 0 0 0 0

V. <u>RECRUITMENT</u>



Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Targeted outreach for recruitment of Youth Development Specialists and Child Protective Specialists	EEO provides HR and other divisions with demographic data to aid in targeted recruitment campaigns.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	000000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	000000

B. INTERNSHIPS/FELLOWSHIPS



The agency is providing the following internship opportunities in FY 2019:

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	1	Race not indicated	M F N-B O U <u>1</u>
2. Public Service Corps	15	Race not indicated	M F N-B O U <u>15</u>
3. Summer College Interns	30	Race not indicated	M F N-B O U <u>30</u>
4. Summer Graduate Interns	5	Race not indicated	M F N-B O U <u>5</u>
5. Other (specify):			M F N-B O U

Additional Comments:



C. 55-A PROGRAM

T	he agency uses the 55-a Program to hire and retain qualified individuals with disabilities. \square	Yes	□ No
	urrently, there are $\underline{3}$ 55-a participants. During this Quarter, a total of $\underline{0}$ new applications for the propriate propriate the program due to [state reasons]	ogram were receiv	ed and
T	he 55-a Coordinator has achieved the following goals:		
1.	Disseminated 55-a information through e-mail, training sessions, agency website and agency newsletter.	⊠ Yes □ No	
2.	ACS disseminates 55-a information at orientation to New Hires on a weekly basis.		
3.	Educate and inform ACS employees of the 55-A Program by maintaining open door policy in ACS HR, v	which encourages 5	55-A
	inquiries and compliance.		

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	The agency newsletter informs employees of career development opportunities, including courses at the Workforce Institute.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed			



Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	HR reviews hiring and promotion processes and implements improvements, including background checks of new employees and employees who are transferred within the agency.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed		
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	Information about upcoming civil service tests are emailed to employees, and posted on the intranet.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	The EEO Officer and EEO staff are not involved in the selection of candidates for appointment or promotion. However, they do review CEEDS data.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		
Analyzing the impact of layoffs or terminations on racial, gender and age groups	EEO and APO will review CEEDS data.	 ☑ Planned ☑ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed 		



Other:	☐ Planned		
	□ Not started		
	☐ Ongoing		
	☐ Delayed		
	☐ Deferred		
	☐ Ongoing		
	☐ Completed		
	•		

VII. TRAINING

Please provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwya-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION



Please provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) with regards to prohibition on inquiry regarding pay history. All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:
Risk 1: Homogenous Workplace: N/A
Risk 2: Cultural and Language Differences in the Workplace: N/A
Risk 3: Workplaces with Significant Power Disparities:



ACS enforces its Dating Policy, which articulates the risks inherent in supervisor-subordinate dating relationships, and specifies reporting and reassignment requirements in such circumstances. ACS emails its Dating Policy to all employees annually. Ongoing

Risk 4: Isolated Workplaces:

Continue training all staff, including CPSs, Youth Development Specialists and Special Officers, on the City's EEO Policy and the procedures for reporting sexual harassment. – Ongoing

Risk 5: Decentralized Workplaces:

Continue training all staff, including CPSs, Youth Development Specialists and Special Officers, on the City's EEO Policy and the procedures for reporting sexual harassment. – Ongoing

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.
- ☑ The agency has entered **all types of complaints** in the Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.
- ☑ The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

F. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.



Describe any follow-up measures taken to address the results of the climate survey:

ACS continues to take the following measures: 1) To disseminate the EEO Policy, "About EEO" booklet, and other EEO-related materials to all employees more often and publicize OEEO's intranet page so that employees are informed of the EEO investigation process; 2) To provide targeted EEO trainings to individual divisions and provide more EEO trainings to managers; and 3) To consult with other internal stakeholders to ensure EEO messaging and policies are included in agency-wide communications when appropriate.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
 ☑ Attach or list below audit recommendations. ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.



APPENDIX: NYC ADMINISTRATION FOR CHILDREN'S SERVICES EEO PERSONNEL DETAILS

EEO PERSONNEL FOR __1ST QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🗆 No Char	ıges	Number of Addition	ons:	Number of Deletio	ns:
Employee's Name & Title	Patricia Birch, Deput Office of Equal Emp Opportunity	•	Michelle Fredericks Thompson, EEO Attorney Investigator			
Nature of change	☑ Addition	☐ Deletion			☐ Addition	☐ Deletion
Start/Termination date of EEO Function	Start Date: 9/2019 OR Termination Date:		Start Date: 9/2019 OR Termination Date:		Start Date: OR Termination Date:	
NOTE: Please attach CV/Resume of new staff to this report						
For Current EEO Professiona	ls:					
Title	Jodi M. Savage		Myra Garcia		Jessica Cooke	
EEO Function		☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	□ EEO Officer□ EEO Trainer□ 55-a CoordinatorADA Coordinator	□ EEO Counselor□ EEO Investigator☑ Other: (specify)
Proportion of Time Spent on EEO Duties	☑ 100% □	Other: (specify %):	☑ 100% □	Other: (specify %):	☑ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	⊠ Yes	□ No	⊠ Yes	□ No	⊠ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion	_	□ No □ No		□ No □ No	✓ Yes✓ Yes	□ No □ No



Structured Interviewing and		□ No	⊠ Yes	□ No		□ No
Unconscious Bias						
Sexual Harassment Prevention		□ No		□ No		□ No
		□ No		□ No		□ No
Training Source(s):	□ DCAS	☑ Agency ☑ Other	□ DCAS	□ Agency □ Other	☑ DCAS	☑ Agency ☑ Other

Title	Barbara Van Norde	n				
EEO Function	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☑ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☑ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator ADA Coordinator	☐ EEO Counselor ☐ EEO Investigator ☑ Other: (specify)
Proportion of Time Spent on EEO Duties	☑ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	⊠ No	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	☑ Yes☑ Yes☑ Yes☑ Yes☑ Yes	□ No⋈ No□ No⋈ No□ No	 □ Yes □ Yes □ Yes □ Yes □ Yes 	□ No □ No □ No □ No □ No	 □ Yes □ Yes □ Yes □ Yes □ Yes 	 □ No □ No □ No □ No □ No
Training Source(s):	☑ DCAS ☑ Agen	ncy Other	☐ DCAS ☐ Agei	ncy Other	☐ DCAS ☐ Ager	ncy Other



B. CONTACT

INFORMATION (Please list ALL current EEO professionals)

<u>DIVERSITY AND EI</u>	<u>EO STAFFING IN ADMIN</u>	NISTRATION FOR CH	ILDREN'S SERVICES	AS OF QUARTER (1 & 2) FY	<u>2019 *</u>
<u>Name</u>	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
Jodi M. Savage	Executive Agency Counsel	EEO Officer/Director	100%	Jodi.Savage@acs.nyc.gov	(212) 442- 2356
Patricia Birch	Executive Agency Counsel	Deputy EEO Officer	100%	Patricia.Birch@acs.nyc.gov	(212) 227- 6717
Jessica Cooke	Agency Attorney III	ADA Coordinator	100%	Jessica.Cooke@acs.nyc.gov	(212) 341- 8951
Jodi M. Savage	Executive Agency Counsel	Disability Rights Coordinator	100%	Jodi.Savage@acs.nyc.gov	(212) 442- 2356
Jessica Cooke	Agency Attorney III	Disability Services Facilitator	100%	Jessica.Cooke@acs.nyc.gov	(212) 341- 8951
Kettia Gorman	Associate Staff Analyst	55-a Coordinator	40%	Kettia.Gorman@acs.nyc.gov	212-341-2558
Kettia Gorman	Associate Staff Analyst	Career Counselor	40%	Kettia.Gorman@acs.nyc.gov	<u>212-341-2558</u>
Myra Garcia	Attorney at Law	EEO Investigator	100%	Myra.Garcia@acs.nyc.gov	(212) 241- 4164
Barbara Van Norden	Agency Attorney II	Reasonable Accommodations Specialist	100%	Barbara.VanNorden@acs.nyc.	(212) 676-7011
Michelle Fredericks Thompson	Agency Attorney III	EEO Investigator	100%	Michelle.Thompson@acs.nyc.	(212) 676-6955

^{*} Please insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above

