

Directory of Services for Immigrants:

A Guide to Community-based
Organizations in New York City

Michael R. Bloomberg

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City of New York

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www.nyc.gov/immigrants

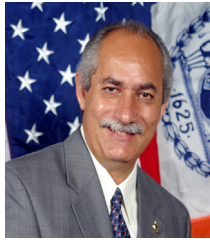


Our newest New Yorkers are continuing a tradition that is as old as the City itself and critically important to our growth and progress. We have always been a City that welcomes immigrants from every corner of the world, and immigrants have always enriched our culture, strengthened our economy, and given life and vitality to our neighborhoods.

Today, the imprint of immigrants on our City is stronger than ever. Immigrants account for nearly 40 percent of our City's population and 43 percent of our workforce. Our Administration is committed to helping immigrants pursue their dreams here, just as millions of others have done. This book is one way we can do that. The *Directory of Services for Immigrants* is one of many resources for helping our newest New Yorkers, and it provides valuable information about opportunities available to them. It will be a useful reference to organizations that provide services for immigrant New Yorkers.

Through the Mayor's Office of Immigrant Affairs (MOIA), we are working hard to make sure that New York remains a place where all immigrant communities can thrive. Our future success has always depended on the continuing arrival and achievements of immigrants, and never has that been more true than today.

Mayor Michael R. Bloomberg



New York City has always been a magnet for immigrants in pursuit of better lives. But navigating a city as intricate as New York can be daunting to a newcomer.

At the Mayor's Office of Immigrant Affairs (MOIA), we work to bridge immigrant communities to critical information and services. The *Directory of Services for Immigrants* is prepared by MOIA for immigrants in need of legal aid, English classes, health care or other assistance.

This enhanced directory features a listing of more than 250 community-based organizations that offer free or low-cost services to immigrants. The directory also includes a guide to the languages spoken at the listed organizations plus information in Spanish, Chinese and Russian about key City laws and policies.

We hope that this directory will be a convenient resource for community and religious organizations, city agencies and an array of institutions that work with immigrants. Together, we strive for the same outcome — to help immigrants succeed in New York City.

Commissioner Guillermo Linares
Mayor's Office of Immigrant Affairs

Acknowledgments

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and



Notice

The Directory of Services for Immigrants is offered as a public resource. Every effort has been made to ensure that the information provided is complete and accurate. The Mayor's Office of Immigrant Affairs (MOIA) makes no representations concerning the quality of the services of these organizations, nor can the fact that we provided this listing serve as an endorsement by MOIA of any of these sites.

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[±]Available in Spanish/Español, Chinese/中文, Russian/Русский

Acronyms Found in this Directory

AIDS	Acquired Immunodeficiency Syndrome
BIA	Board of Immigration Appeals
DCA	Department of Consumer Affairs
DYCD	Department of Youth and Community Development
ELL	English Language Learners
ESL	English as a Second Language
GED	General Equivalency Diploma
HHC	Health and Hospitals Corporation
HIV	Human Immunodeficiency Virus
LEP	Limited English Proficiency
MOIA	Mayor's Office of Immigrant Affairs
NYC	New York City
NYCCHR	New York City Commission on Human Rights
NYS	New York State
NY	New York
USCIS	United States Citizenship and Immigration Services

Executive Order 41: Privacy Policy

Signed by Mayor Bloomberg in 2003, Executive Order 41 is a privacy policy that in most cases prohibits New York City agencies from asking about a person's immigration status and from sharing that information with others. This policy helps to bridge all New Yorkers to vital City services. Learn more by calling 311 or visiting www.nyc.gov/immigrants.

Orden Ejecutiva 41: Política de Privacidad

Spanish

Firmada por el Alcalde Bloomberg en 2003, la Orden Ejecutiva 41 es una política de privacidad que en la mayoría de los casos prohíbe que las agencias de la Ciudad de Nueva York indaguen sobre el status migratorio de las personas y que compartan dicha información con otras instituciones. Esta política ayuda a construir un puente entre todos los neoyorquinos y las agencias de la Ciudad. Para mayor información puede llamar al 311 o visitar el sitio electrónico www.nyc.gov/immigrants.

第 41 條行政命令：私隱權政策

Chinese

彭博 (M. R. Bloomberg) 市長於 2003 年簽署的行政命令第 41 條是關於私隱權的政策，這項政策在多數情況下禁止紐約市府機構的員工向市民詢問有關其移民身份的信息，也禁止他們向其它部門透露這種信息。這項政策有助於在紐約市民與本市的重要服務之間搭起一座橋樑。詳情請電 311 查詢或參觀 www.nyc.gov/immigrants.

Исполнительный указ № 41: Политика конфиденциальности

Russian

Подписанный в 2003 году мэром Блумбергом Исполнительный указ № 41 является политикой конфиденциальности, в соответствии с которой, в большинстве случаев, правительственным агентствам города Нью-Йорка запрещается спрашивать о чем-либо иммиграционном статусе и делиться с кем-либо такой информацией. Эта политика помогает связать всех жителей Нью-Йорка с жизненно-важными службами и услугами, предлагаемыми городским правительством. Чтобы узнать больше об этом, позвоните по телефону 311 или посетите Интернет-страничку по адресу: www.nyc.gov/immigrants.

Local Law 73: Equal Access to Human Services Law

In 2003, Mayor Bloomberg signed Local Law 73, which requires major health and human service agencies to provide language assistance services to people with Limited English Proficiency (LEP). Learn more by calling 311 or visiting www.nyc.gov/immigrants.

Ley Local 73: Ley de Acceso Equitativo a Servicios Humanos

Spanish

En el 2003, el Alcalde Bloomberg firmó la Ley Local 73, la cual establece que la mayoría de las agencias de salud y servicios

humanos deben proveer servicios de asistencia referentes al idioma a personas con Capacidad Limitada de Inglés (LEP por sus siglas en inglés). Para mayor información llamar al 311 o visite www.nyc.gov/immigrants.

第73號地方法: 社會服務平權法

Chinese

彭博(M. R. Bloomberg) 市長於2003 年簽署了第73號地方法, 要求本市的主要健康和社會服務機構對英語能力有限的人們提供語言輔助服務。詳情請電311 或參觀 www.nyc.gov/immigrants.

Городской закон № 73: Закон о равном доступе к гуманитарным услугам

Russian

В 2003 году мэр Блумберг подписал Городской закон № 73, требующий от основных агентств в области здравоохранения и гуманитарного обслуживания предоставлять лингвистическую помощь людям с ограниченным знанием английского языка. Чтобы узнать больше об этом, позвоните по телефону 311 или посетите Интернет-страничку по адресу: www.nyc.gov/immigrants.

Local Law 31: Protection Against Fraud

Local Law 31, signed by Mayor Bloomberg in 2004, introduced requirements for immigration service providers and new protections for immigrants against fraud. Learn more by calling 311 or visiting www.nyc.gov/dca.

Ley Local 31: Protección Contra Fraude Spanish

La Ley Local 31, firmada por el Alcalde Bloomberg en el 2004, introdujo lineamientos para los proveedores de servicios en materia de inmigración y de protección de inmigrantes contra el fraude. Para mayor información llamar al 311 o visite www.nyc.gov/dca.

第31號地方法: 防範移民服務欺詐法 Chinese

彭博 (M. R. Bloomberg) 市長於2004年簽署了第31號地方法,提出了移民服務業者必須遵守的規定,並提供了防範移民服務欺詐的新的保護政策。詳情請電311或參觀 www.nyc.gov/dca.

Городской закон № 31: Защита от мошенничества Russian

В подписанном в 2004 году мэром Блумбергом Городском законе № 31 были введены требования для агентств, предоставляющих иммиграционные услуги, и меры защиты иммигрантов от мошенничества. Чтобы узнать больше об этом, позвоните по телефону 311 или посетите Интернет-страничку по адресу: www.nyc.gov/dca.

An Open Letter To Immigrant New Yorkers

Do not be afraid to go to the doctor, clinic, hospital or emergency room. The government has not passed any new law about immigrants. Undocumented immigrants can get medical care in New York with no fear.

The Health and Hospitals Corporation (HHC) runs the public hospitals in New York City. We respect you and want to help you. People who work in a public hospital will not tell the Immigration Service or other law enforcement agencies your immigration status. We will not tell anyone. Our public hospitals and health centers have a long and proud history of caring for everyone. That includes people who are not legal immigrants and people who do not have money to pay for care. Our commitment is strong. It has not changed.

This is our promise to all undocumented immigrants:

HHC WILL HONOR YOUR RIGHT TO PRIVACY. WE WILL KEEP CONFIDENTIAL ALL INFORMATION REGARDING YOUR IMMIGRATION STATUS.

You have a right to quality health care. Do not let fear stop you from getting the health services you or your children need. Our public hospitals, health centers and clinics are located in neighborhoods all over New York City. Our doctors, nurses and other health care workers care about you. They speak many languages. Many of them are immigrants or children of immigrants. They all want to serve you with respect. They will all protect your privacy.

Most children and pregnant women can get health insurance. You can get it even if you are not a legal immigrant. HHC staff

can help you get the insurance you need. If you do not have insurance and cannot pay a lot of money for health care, HHC will help you anyway. What you pay will be based on how much money you have and how many people are in your family. Workers at the public hospital or clinic have to ask you for some information to find out how much you should pay. They will ask you to prove how much money you earn. You will need papers to show your home address and some proof of identity and your date of birth. We will keep all of this information a secret. It will be absolutely confidential.

Our policy is clear. No HHC employee can give your patient information to ANYONE else. All of our employees know that if they break this promise they can lose their job. We understand that this is the only way that we can keep your trust. We know that we need your trust to give you and your family quality health services.

You can call 311 to find a public hospital near you or visit www.nyc.gov/hhc for a list of all the HHC hospitals and health centers or to send a message to HHC President Alan Aviles or the Mayor's Commissioner of Immigrant Affairs, Guillermo Linares.



Alan D. Aviles
HHC President



Guillermo Linares
MOIA Commissioner

Carta Abierta A Los Inmigrantes

No tengan miedo de ir al médico, la clínica, el hospital o la sala de emergencia. El gobierno no ha aprobado ninguna nueva ley sobre los inmigrantes indocumentados. Los inmigrantes sin documentación pueden obtener atención médica en Nueva York sin miedo.

La Corporación de Salud y Hospitales de Nueva York (HHC, por sus siglas en inglés) administra los hospitales públicos en la ciudad de Nueva York. Nosotros los respetamos y queremos ayudarlos. Las personas que trabajan en un hospital público no pueden revelar información sobre nuestros pacientes ni su estatus migratorio al Servicio de Inmigración, la policía ni a ninguna otra agencia. No compartimos esta información con nadie. Nuestros centros médicos y hospitales públicos tienen una larga y orgullosa historia de proveer ayuda a todos los que necesiten de nuestros servicios. Esto incluye a personas sin documentos y personas que no tienen dinero para pagar por servicios de salud. Estamos comprometidos con esta misión.

Esta es nuestra promesa a todos los inmigrantes:

HHC RESPETARÁ SU DERECHO A LA PRIVACIDAD. MANTENDRÁ DE MANERA CONFIDENCIAL TODA LA INFORMACIÓN SOBRE SU ESTADO DE INMIGRANTE.

Usted tiene el derecho a recibir atención médica de calidad.

No deje que el miedo impida que usted o sus niños reciban los servicios médicos que necesitan. Nuestros hospitales públicos, centros médicos y clínicas se encuentran en vecindarios de toda la ciudad de Nueva York. Nuestros médicos, enfermeras y otros profesionales médicos se preocupan por usted. Ellos hablan muchos idiomas. Muchos de ellos son inmigrantes o hijos de inmigrantes. Todos desean servirle con respeto. Todos protegerán su privacidad.

La mayoría de los niños y mujeres embarazadas pueden obtener seguro médico aunque no tengan estatus legal. El personal de la HHC puede ayudar a toda persona que califica a obtener el seguro que necesita. Si no puede obtener seguro y no puede pagar mucho dinero por su atención médica, HHC le ayudará de cualquier manera con servicios a bajo costo. El costo se basará

en cuánto dinero tiene y el tamaño de su familia.
Los empleados de hospitales públicos o clínicas tendrán que pedirle cierta información para determinar cuánto debería pagar. Le pedirán que pruebe cuánto dinero gana. Necesitará facturas que comprueben su dirección y prueba de su identidad y su fecha de nacimiento. Pero toda esta información se mantiene en secreto. Será absolutamente confidencial.

Nuestras reglas están claras. Ningún empleado de HHC puede compartir su información como paciente con NINGUNA persona. Todos nuestros empleados saben que si no cumplen esta promesa pueden perder sus trabajos. Entendemos que es la única manera de poder mantener su confianza. Sabemos que necesitamos su confianza para brindarle a usted y a su familia servicios médicos de calidad.

Por favor, llame al 311 o visite www.nyc.gov/hhc para obtener una lista de los hospitales y centros médicos de la HHC o para enviar un mensaje al Presidente de la HHC, Alan Aviles o al Comisionado de Asuntos Inmigratorios, Guillermo Linares.



Alan D. Aviles,
Presidente



Guillermo Linares,
Comisionado

致紐約市移民的一封公開信

不要害怕去醫師處、診所、醫院、或是急診室就診。
政府尚未有通過任何有關移民的新法案，所以沒有合法身份的移民可以在紐約市獲得醫療照護，無需擔憂任何後果。

紐約市健康醫療總局(HHC)負責紐約市公立醫院的管理。我們尊重您的隱私，也希望能幫助您。任何一家公立醫院的工作人員都不會將您的移民身份通報給移民服務局或其他任何執法機構。我們不會將這些資料透露給任何人。我們的公立醫院及健康中心一直以來都以關懷所有人為宗旨，其中包括非合法移民及沒有錢就醫的人。我們強烈的使命感從未改變。

這是我們對所有不具合法身份之移民提供的承諾：

HHC將尊重您的隱私權。我們視所有關於您移民身份的資料為機密。

您有權享受高質素的醫療保健。千萬不要讓無謂的恐懼阻擋您或小孩接受所需的醫療服務。我們的公立醫院、健康中心、及診所遍及全紐約市。我們的醫師、護士、及其他醫療保健工作人員都關心您的健康。他們能說多種語言。其中多位也是移民或第二代移民。他們全都以尊重的態度協助您，也全都會保護您的隱私。

大部份的孩童及懷孕婦女能夠得到健康保險。即便您並非合法移民，也能獲得保險。HHC的工作人員能夠協助您申請所需的保險。假如您並未購買任何保險，並且無力支付醫療照護的龐大費用，HHC將盡可能協助您。您只需依自己的財力許可範圍及家庭成員人數支付可負擔的金額。公立醫院或診所的工作人員必須詢問您一些資料，以斟酌您應該支

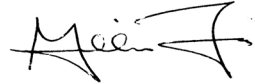
付的金額。他們將會要求您提供收入證明，您也要準備提供地址證明、及部份身份證明、以及出生日期的文件。我們會將所有這些資料視為您的個人隱私。這些資料將被視為絕對的機密。

我們的政策很清楚。沒有一位HHC員工可以將病人資料透露給其他人。我們所有的員工都明白，假如他們違反此項承諾，就有可能丟掉工作。我們瞭解這是我們唯一可以贏取您信任的方式。我們知道我們極需要您的信任，以及盡力為您及您的家人提供高質素的健康服務。

您可以撥打311或瀏覽網址www.nyc.gov/hhc，查詢所有HHC醫院及健康中心的名單，或是傳遞訊息給HHC總裁Alan Aviles或是市長的移民事務專員Guillermo Linares。



總經理Alan D. Aviles



專員Guillermo Linares

ОТКРЫТОЕ ПИСЬМО ИММИГРАНТАМ г. НЬЮ-ЙОРКА

Не бойтесь обращаться к врачу, в клинику или пункт по оказанию неотложной помощи, ибо правительством не было принято никаких новых законов по иммиграции. Поэтому нелегальные иммигранты могут безбоязненно получить медицинскую помощь в г. Нью-Йорке.

В ведении Ассоциации здравоохранения и клиник (Health and Hospitals Corporation, ННС) находятся государственные медицинские учреждения г. Нью-Йорка. Мы относимся к Вам с уважением и хотим помочь. Сотрудники, работающие в государственной клинике, не сообщат о Вашем статусе ни в Иммиграционную службу, ни в полицию, ни в иные органы. О Вас мы не сообщим никому. Наши государственные клиники и медицинские центры имеют богатую и славную историю по оказанию помощи каждому, кто в ней нуждается. К числу наших пациентов относятся лица, являющиеся нелегальными иммигрантами, а также те, кто не в состоянии оплатить медицинское обслуживание. У нас строгие принципы, и они не претерпели изменений.

Все нелегальные иммигранты могут быть уверены, что:

ННС БУДЕТ УВАЖАТЬ ВАШЕ ПРАВО НА КОНФИДЕНЦИАЛЬНОСТЬ. МЫ БУДЕМ СОБЛЮДАТЬ ЕЕ В ОТНОШЕНИИ ВСЕЙ ИНФОРМАЦИИ, КАСАЮЩЕЙСЯ ВАШЕГО ИММИГРАЦИОННОГО СТАТУСА.

У Вас есть право на качественное медицинское обслуживание. Не позволяйте страху стать причиной отказа от медицинского обслуживания, необходимого Вам или Вашим детям. Наши муниципальные клиники, медицинские центры и учреждения можно найти в любом уголке Нью-Йорка. Наши врачи, медсестры и прочий медперсонал проявят заботу о Вас. Они говорят на многих языках. Многие из них сами являются иммигрантами или детьми иммигрантов. Все они готовы проявить уважение при оказании Вам помощи и будут оберегать Вашу конфиденциальность.

Большинство детей и беременных женщин могут получить медицинские страховки, предоставление которых возможно

даже в том случае, если Вы являетесь нелегальным иммигрантом. Получить необходимую страховку может помочь персонал ННС. Но медицинская помощь будет оказана даже в том случае, если у Вас нет страховки, и Вы не в состоянии оплатить получаемое медицинское обслуживание в полном объеме. Размер его оплаты будет зависеть от размера Ваших доходов и состава семьи. Для определения точной суммы работникам государственных медицинских учреждений потребуется от Вас некоторая информация. Они попросят подтвердить размеры Ваших доходов. Кроме того, Вам потребуется предоставить документы, подтверждающие адрес Вашего проживания, а также личность и дату рождения. Вся полученная информация будет храниться в тайне, и по отношению к ней будет соблюдена полная конфиденциальность.

Наши правила строгие: Ни один сотрудник ННС не вправе передавать какую-либо информацию о пациенте НИКОМУ иному. Всем сотрудникам известно о том, что, в случае нарушения данного правила, они могут потерять работу. Мы осознаем, что для нас это единственная возможность сохранить Ваше доверие, которое необходимо нам для предоставления качественного медицинского обслуживания Вам и Вашим близким.

Позвонив по номеру 311, а также посетив Интернет-страничку www.nyc.gov/hhc, можно получить полный перечень клиник и медицинских центров ННС, а также передать сообщение президенту ННС Алану Авилесу (Alan Aviles) или Комиссару мэра по делам иммигрантов Гиллермо Линаресу (Guillermo Linares).



Алан Д. Авилес
Президент



Гиллермо Линарес
Комиссар

Languages Spoken at Organizations Found in this Directory

ALBANIAN/ Shqip

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CUNY Immigration Center at City College p. 141
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Listing of Organizations

In this section, you can find community-based organizations that help immigrants in each borough — the Bronx, Brooklyn, Manhattan, Queens and Staten Island.

The descriptions of organizations include the languages spoken by workers and the types of services available. An organization that offers “direct services,” will provide hands-on help with an issue. When direct services are not available in one area, an organization may either offer information or refer you to where you can get the help you need.

Some of the listings will include “BIA* Accreditation.” This means that a staff person within a recognized organization is approved by the Board of Immigration Appeals (BIA). The Board has determined that this staff person has adequate background in immigration law to represent foreign nationals at USCIS interviews and in immigration proceedings.

Because information for some of these organizations may change, the Mayor’s Office of Immigrant Affairs (MOIA) will update this directory as needed. These updates will be available on MOIA’s Web site, www.nyc.gov/immigrants.

Lista de Agencias

En esta sección usted podrá encontrar organizaciones comunitarias que ayudan a inmigrantes en cada condado — el Bronx, Brooklyn, Manhattan , Queens y Staten Island.

Las descripciones de estas organizaciones incluyen los idiomas hablados por su personal y el tipo de servicios que ofrecen. Una organización que ofrece “servicios directos” significa que provee atención personal sobre un asunto específico. Cuando los servicios directos no están disponibles en cierta área, la organización puede ofrecer información o “referirlo” al lugar donde puedan auxiliarle..

Algunos de los listados incluyen “BIA* Accreditation.” Esto significa que el personal de la organización está aprobado por el Tribunal de Apelación de Inmigración (BIA). Este Tribunal ha determinado que el personal de la organización cuenta con conocimientos sólidos en derecho migratorio para representar a nacionales extranjeros en entrevistas de la USCIS y procedimientos de inmigración.

Debido a que la información de algunas de las organizaciones puede cambiar, la Oficina de Asuntos Inmigratorios del Alcalde (MOIA) actualizará este directorio como sea necesario. Estas actualizaciones estarán disponibles en la página electrónica de MOIA, www.nyc.gov/immigrants.

市政府機構目錄表

在這一部份，您可以找到可以向新移民提供幫助的社區組織，它們分佈於本市的各個行政區：布朗士區，布碌崙區，曼哈頓區，皇后區和史丹頓島。

在這份目錄中，對每一個機構都進行了說明，其中包括對該機構的職員能講哪些語言以及能提供哪種類型的服務的說明。如果一個機構的說明中有“直接提供服務”這一項，表示它將對市民的具體問題提供直接和實際的幫助。如果某機構不能就某個方面的

問題直接提供服務，它或許會為您提供對您有幫助的信息或將您“轉介”到適當的機構。

目錄中的一些機構的說明中都包括“業經移民上訴委員會(BIA)認證”這一條，這表示BIA已確認該機構擁有關於移民法方面的充足背景，並聘有經過BIA認證的可以代表外籍人士處理移民申請程序的職員。

因為一些組織的資料可能會出現變化，市長移民服務辦公室(MOIA)將在必要時對這份名錄進行更新，並將更新後的名錄在本辦公室的網頁www.nyc.gov/immigrants上公佈。

Списки агентств

Город Нью-Йорк состоит из пяти районов: Бронкс, Бруклин, Квинс, Манхэттен и Стэтен Айленд. Приведенные ниже списки агентств разделены по районам.

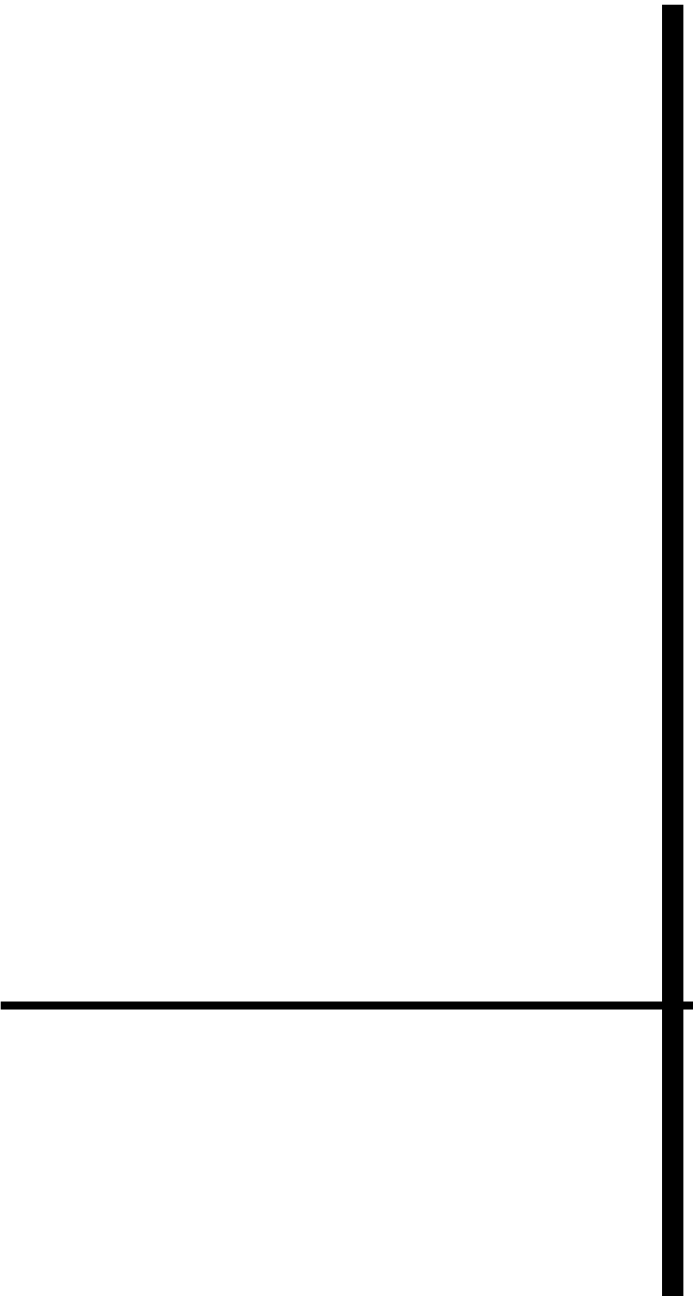
В описании агентств указывается, на каких языках говорит их персонал, и какие ими предлагаются услуги. Если организация предлагает «прямые услуги», это значит, что непосредственно в ней будет оказана помощь по конкретному вопросу. Если организация не оказывает прямые услуги в какой-то области, она может предложить необходимую информацию или направить Вас туда, где Вам окажут помощь.

В описании некоторых организаций может быть фраза “BIA* Accreditation”. Это означает, что такое агентство признано Комиссией по иммиграционным апелляциям (BIA) в качестве организации, располагающей адекватными

знаниями и опытом работы в области иммиграционного законодательства, и что в ее штате имеется работник, чья квалификация признается ВИА достаточной для представления интересов иностранных граждан в иммиграционном производстве.

В связи с тем, что данные некоторых из приведенных организаций могут изменяться, а также может возникнуть необходимость внести названия новых организаций, Офис мэра по делам иммигрантов будет поддерживать на Интернетe электронную версию справочника, в котором информация будет обновляться, и можно будет вести поиск. Электронная версия справочника находится по адресу: www.nyc.gov/immigrants.

BRONX



Astor Child Guidance Center

750 Tilden Street
Bronx, NY 10467
www.astorservices.org

Telephone Number:	(718) 231-3400
Fax Number:	(718) 655-3503
Subway/Station:	2/Gun Hill Rd.
Hours:	Monday–Thursday: 9 a.m.–8 p.m. Friday: 9 a.m.–5 p.m.
Information and Referral:	Behavioral Issues
Direct Services Provided:	Children’s Services Health Screening Mental Health Services Parenting Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	East Bronx
Languages:	American Sign Language, English, Español, Français, עברית

Bronx Educational Services

788 Southern Blvd.

Bronx, NY 10455

Telephone Number:	(718) 991-7310
Fax Number:	(718) 328-1071
Subway/Station:	2, 5/Prospect Ave. 6/Longwood Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Food/Nutrition Issues Health Issues HIV/AIDS Issues Housing Issues Social Services
Direct Services Provided:	Citizenship Services Cultural Programs Education Services: Adult/Literacy Employment and Training Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Bronx Lebanon Psychiatric Center

2432 Grand Concourse, Suite 201

Bronx, NY 10458

www.bronx-leb.org

Telephone Number:	(718) 584-5035
Fax Number:	(718) 562-9426
Subway/Station:	D, 4/Fordham Rd.
Hours:	Monday–Wednesday, Friday: 9 a.m.–7 p.m. Thursday: 9 a.m.–8 p.m. Saturday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Education Issues Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Mental Health Services Social Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Casita María

928 Simpson Street

Bronx, NY 10459

www.casita.us

Telephone Number:	(718) 589-2230
Fax Number:	(718) 589-5714
Subway/Station:	2, 5/Simpson St. 6/Hunts Point Ave.
Hours:	Monday–Friday: 9 a.m.–4 p.m. 3:15–6:15 p.m. (After School Program)
Information and Referral:	Employment and Training Issues General Legal Issues Health Issues Housing Issues
Direct Services Provided:	Children’s Services Domestic Violence Services Education Services: Children Family Support Services Food/Nutrition Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Church Alive Development Corporation

391 East 149th Street, Suite 509A

Bronx, NY 10455

Telephone Number:	(718) 993-7925
Fax Number:	(718) 993-2137
Subway/Station:	2, 5/149 th St.
Hours:	Monday–Friday: 10 a.m.–5 p.m. Saturday: 10 a.m.–3 p.m. Closed Wednesday
Information and Referral:	Domestic Violence Issues Employment and Training Issues Health Issues HIV/AIDS Issues
Direct Services Provided:	Citizenship Services Food/Nutrition Services Immigration Legal Services Social Services Substance Abuse Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Citizens Advice Bureau (CAB)

2054 Morris Avenue

Bronx, NY 10453

www.cabny.org

Telephone Number:	(718) 365-0910 (Social Services) (718) 731-3114 (Immigration Services)
Fax Number:	(718) 365-0697
Subway/Station:	4/Burnside Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Health Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Domestic Violence Services Education Services: Adult/Literacy Employment and Training Services Food/Nutrition Services Health Services HIV/AIDS Services Housing Services/Homeless Shelters Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español, Русский

**CUNY Immigration Center at Hostos
Community College**
120 East 149th Street and Walton Avenue
Savoy Building, Room 210D
Bronx, NY 10451

Telephone Number:	(718) 518-4395
Fax Number:	(718) 518-4158
Subway/Station:	2, 4, 5/149 th Street-Grand Concourse
Hours:	Monday–Thursday: 9:30 a.m.–4:30 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Immigration Services Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, French

Council of Belmont Organizations

**2402 Hughes Avenue
Bronx, NY 10458**

Telephone Number:	(718) 364-4788
Fax Number:	(718) 563-3651
Subway/Station:	D, 4/Fordham Rd.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Interpretation and Translation Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Shqip, English, Español, Italiano, Македонски

East Side House

**337 Alexander Avenue
Bronx, NY 10454
www.eastsidehouse.org**

Telephone Number:	(718) 665-5250
Fax Number:	(718) 585-1433
Subway/Station:	6/138 th Street-Third Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Community Relations Issues Education Issues Employment and Training Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws Senior Citizen Issues Youth Issues
Direct Services Provided:	Benefit Counseling Children’s Services Community Relations Cultural Programs Day Care Education: Adult /Literacy Employment and Training Services Food/Nutrition Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	South Bronx
Languages:	English, Español

Edenwald Neighborhood Center
1150 East 229th Street
Bronx, NY 10466

Telephone Number:	(718) 652-2232
Fax Number:	(718) 652-2501
Subway/Station:	2/233 rd St., then Bx31 Bus
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 12 p.m.–3 p.m.
Information and Referral:	Employment and Training Issues Housing Issues Mental Health Issues
Direct Services Provided:	After School Programs Benefit Counseling Food/Nutrition Services Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Northeast Bronx
Languages:	English, Español

Emerald Isle Immigration Center

280 East 236th Street
Woodlawn, NY 10470
www.eiic.org

Telephone Number:	(718) 324-3039 Multiple Program Sites
Fax Number:	(718) 324-7741
Subway/Station:	4/Woodlawn, then Bx34 Bus
Hours:	Closed Monday Tuesday, Wednesday: 9 a.m.–6 p.m. Thursday: 9 a.m.–8 p.m. Friday: 9 a.m.–5 p.m. Saturday: 10 a.m.–3 p.m. (only open on second and fourth Saturdays of the month)
Information and Referral:	Cultural Heritage Issues General Legal Issues Health Issues Housing Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Adult/Literacy Employment and Training Services Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services Social Services Senior Citizen Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

**Fordham Tremont Community
Mental Health Center LAIS**
2021 Grand Concourse, 7th Floor
Bronx, NY 10453

Telephone Number:	(718) 960-0200
Fax Number:	(718) 731-6139
Subway/Station:	2, 5/East Tremont Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Wednesday: 8:30 a.m.–7 p.m. Evening Hours by Appointment
Information and Referral:	Mental Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Children’s Services Cultural Programs Domestic Violence Services Food/Nutrition Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español

Gambian Society of New York

1230 Jerome Avenue

Bronx, NY 10452

Gambiansocietynyc@verizon.net

Telephone Number:	(718) 293-0500
Fax Number:	(718) 293-9885
Subway/Station:	4/167 th St.
Hours:	By Appointment
Information and Referral:	Domestic Violence Issues Education Issues HIV/AIDS Services Housing Issues Women's Health Issues
Direct Services Provided:	Census Awareness Health Workshops and Services Translation and Interpretation Services Women's Rights Workshops
Licensed Practitioner On-site:	N/A
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, various African languages

Good Shepherd Services

2190 University Avenue

Bronx, NY 10453

www.goodshepherds.org

Telephone Number:	(718) 365-1400 Multiple Sites
Fax Number:	(718) 365-1411
Subway/Station:	4/183 rd St.
Hours:	Monday–Thursday: 9 a.m.–7 p.m. Friday: 9 a.m.–6 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Counseling and Family Services Education Services: After School Programs, Summer Camp Employment and Training Services Foster Care and Adoption Housing Services Social Services Youth Employment Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español

Highbridge Community Life Center

979 Ogden Avenue
Bronx, NY 10452
www.highbridgelife.org

Telephone Number:	(718) 681-2222
Fax Number:	(718) 681-4137
Subway/Station:	B, D, 4/161 st Street-Yankee Stadium
Hours:	Monday–Thursday: 8:30 a.m.–8 p.m. Friday: 8:30 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Health Issues HIV/AIDS Issues Housing Issues
Direct Services Provided:	Citizenship Services Community Relations Education: Adult/Literacy/GED/ESL Employment and Training Services Food/Nutrition Services Mental Health Services Senior Citizen Services Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español

Jewish Community Council of Pelham Parkway
2157 Holland Avenue
Bronx, NY 10462

Telephone Number: (718) 792-4744
(718) 828-1114

Fax Number: (718) 828-9150

Subway/Station: 2/Pelham Pkwy
5/Morris Park

Hours: Monday–Friday: 9 a.m.–5 p.m.

Information and Referral: Senior Citizen Issues

Direct Services Provided: Cultural Programs
Social Services

Licensed Practitioners On-site: N/A

BIA* Accreditation: No

Area Served: Bronx

Languages: English, Español, Русский

Morris Heights Health Center

25 West Burnside Avenue

Bronx, NY 10453

www.mhhc.org

Telephone Number:	(718) 716-4400 Multiple Program Sites
Fax Number:	(718) 294-6912
Subway/Station:	4/Burnside Ave.
Hours:	Monday, Wednesday: 8 a.m.–8 p.m. Tuesday, Thursday: 8 a.m.–5 p.m. Friday: 9:30 a.m.–5 p.m. Saturday: 9 a.m.–3 p.m. Urgent Care Medical Emergency: 24 Hours
Information and Referral:	Education Issues Employment and Training Issues Food/Nutrition Issues Social Services Substance Abuse Issues
Direct Services Provided:	Health Services Children, Women and Youth HIV/AIDS Services Immigration Legal Services Mental Health Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, Français Русский, Tiếng Việt

Mosholu Montefiore Community Center

3450 Dekalb Avenue

Bronx, NY 10467

www.mmcc.org

Telephone Number:	(718) 882-4000
Fax Number:	(718) 882-6369
Subway/Station:	D/205 th St. 4/Mosholu Pkwy.
Hours:	Monday, Wednesday: 7 a.m.–10 p.m. Tuesday, Thursday, Friday: 7 a.m.–7 p.m.
Information and Referral:	Health Issues Substance Abuse Issues/AA Meetings
Direct Services Provided:	Benefit Counseling Day Care Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services: Youth Food/Nutrition Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	বাংলা, English, Español, Русский

Oasis Guidance Center

1730 Harrison Avenue
Bronx, NY 10453

Telephone Number:	(718) 731-1994/1933
Fax Number:	(718) 731-2087
Subway/Station:	4/Burnside Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Immigration Issues
Direct Services Provided:	Benefit Counseling Domestic Violence Services Employment and Training Services: Vocational Rehabilitation HIV/AIDS Services Mental Health Services Substance Abuse Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español

Promesa
1776 Clay Avenue
Bronx, NY 10457
www.promesa.org

Telephone Number:	(718) 299-1100
Fax Number:	(718) 716-7822
Subway/Station:	D/175 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Children’s Services Daycare Services Domestic Violence Services Education Services: Adult/Literacy and Youth Health Services: Clinics HIV/AIDS Services Housing Services: HIV/PWAs and Patients Mental Health Services Social Services Substance Abuse Services: Residential and Outpatient Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Riverdale Jewish Community Council

5625 Arlington Avenue
Bronx, NY 10471
www.shalomriverdale.org

Telephone Number:	(718) 548-8200 ext. 216, 217
Fax Number:	(718) 796-6339
Subway/Station:	1/231 st St.
Hours:	Monday–Friday: 9 a.m.–3 p.m.
Information and Referral:	Domestic Violence Issues Employment and Training Issues Food/Nutrition Issues Health Issues Housing Issues Substance Abuse Issues
Direct Services Provided:	Citizenship Services Community Relations Cultural Programs Education Services: ESL/Adult/ Literacy Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Русский

Riverdale Mental Health Center

5676 Riverdale Avenue # 2

Bronx, NY 10471

Telephone Number:	(718) 796-5300
Fax Number:	(718) 548-1161
Subway/Station:	1/231 st St.; then Bx7 or Bx10 Bus
Hours:	Monday, Friday: 9 a.m.–6 p.m. Tuesday, Wednesday, Thursday: 9 a.m.–9 p.m.
Information and Referral:	Employment Services Health Issues
Direct Services Provided:	Children's Services Day Care: Adult Therapeutic Employment Services Mental Health Services Substance Abuse Services Supported Health Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	Deutsch, English, Español, עברית

South Bronx Action Group
384 East 149th Street, Suite 224
Bronx, NY 10455

Telephone Number:	(718) 993-5869 (718) 401-1361
Fax Number:	(718) 993-7904
Subway/Station:	2, 5/3 rd Avenue-149 th St.
Hours:	Monday–Friday: 9 a.m.–4 p.m. By Appointment
Information and Referral:	Domestic Violence Issues Food/Nutrition Issues General Legal Issues Health Issues HIV/AIDS Issues Immigration Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Citizenship Services/Classes Housing Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

South Bronx Community Corporation

441 East 155th Street
Bronx, NY 10455

Telephone Number:	(718) 585-5243
Fax Number:	(718) 401-0154
Subway/Station:	2, 5/149 th Street-3 rd Avenue
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Education Issues Employment and Training Issues Health Issues Immigration Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Food/Nutrition Services Housing Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	South Bronx
Languages:	English, Español

South Bronx Mental Health Council

781 East 142nd Street
Bronx, NY 10454

Telephone Number:	(718) 993-1400
Fax Number:	(718) 993-0647
Subway/Station:	6/East 143 rd Street-St. Mary's St.
Hours:	Monday–Friday: 8:30 a.m.–4:30 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Education Issues Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Food/Nutrition Services Health Services: HIV/AIDS Services Housing Services: Supported Interpretation and Translation Services Mental Health Services Substance Abuse Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	South Bronx
Languages:	中文, Deutsch, English, Español, Français, Ελληνικά, תיִקָרָע, Italiano, שׂיִדִי

**Tolentine Zeiser–St. Rita’s Center
for Immigrants and Refugees**

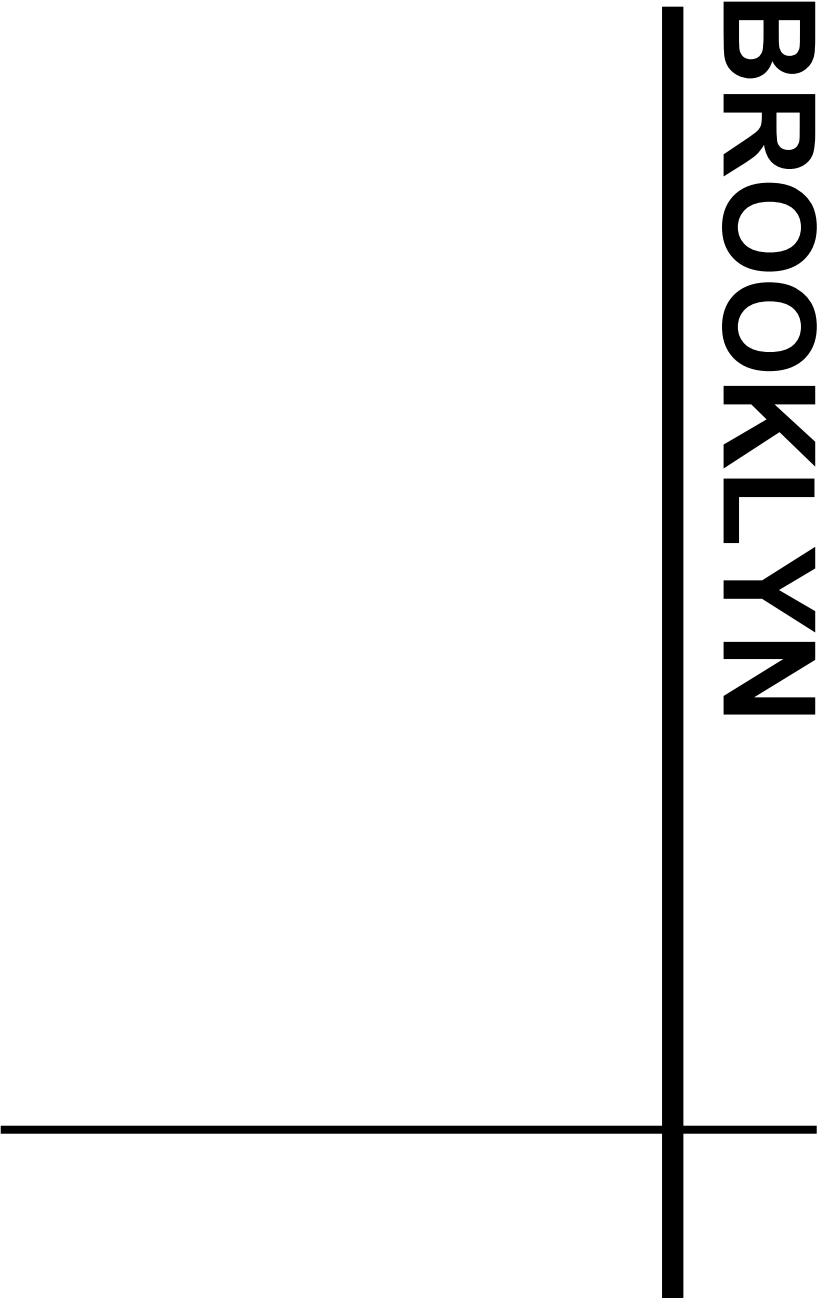
2342 Andrews Avenue
Bronx, NY 10468

Telephone Number:	(718) 365-4390 (718) 933-6935
Fax Number:	(718) 295-8729
Subway/Station:	4/Fordham Rd.
Hours:	Monday–Friday: 8 a.m.–4:30 p.m.
Information and Referral:	Domestic Violence Issues
Direct Services Provided:	Citizenship Services Cultural Programs Day Care Services Education Services: Adult/Literacy Employment and Training Services Interpretation and Translation Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Shqip, Bosanski, English, Español, Русский, Tiếng Việt

**Vocational Instruction Project
Community Services (VIPC)**
1910 Arthur Avenue
Bronx, NY 10460 (Administration)
770 East 176th Street, Bronx, NY 10457(Intake)
www.vipservices.org

Telephone Number:	(718) 583-5315
Fax Number:	(718) 299-4899
Subway/Station:	2, 5/174 th St.
Hours:	Monday–Friday: 7 a.m.–2 p.m. (Intake) 2 p.m.–8 p.m. (Appointment Only)
Information and Referral:	Day Care Issues Domestic Violence Issues
Direct Services Provided:	Education: Adult/GED Program Health Services HIV/AIDS Services Housing Services: Transitional Interpretation and Translation Services Residential and Outpatient Services Social Services Substance Abuse Services:
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Bronx
Languages:	English, Español

BROOKLYN



Africana Outreach
148 Quincy Street
Brooklyn, NY 11216
www.worldwideafricanregistry.org

Telephone Number:	(347) 405-8663
Fax Number:	N/A
Subway/Station:	G/Bedford-Nostrand Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m. By Appointment Only
Information and Referral:	Immigration Issues Domestic Abuse Issues Health Issues
Direct Services Provided:	Arts Education Workshops Counseling Services Mental Health Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Greater New York Area
Languages:	English

**American-Italian Coalition of
Organizations (AMICO)**
138 Bay 20th Street
Brooklyn, NY 11214

Telephone Number:	(718) 256-3445 Multiple Program Sites
Fax Number:	(718) 256-2984
Subway/Station:	F/18 th Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Health Issues Immigration Issues Interpretation and Translation Issues
Direct Services Provided:	Benefit Counseling Entitlement Counseling Day Care Services Housing Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn, Bensonhurst, Staten Island
Languages:	English, Español, Italiano

Arab American Association of New York
7111 Fifth Avenue, 2nd Floor
Brooklyn, NY 11209
www.arabamericanny.org

Telephone Number:	(718) 745-3523
Fax Number:	(718) 745-3070
Subway/Station:	R/Bay Ridge Ave.
Hours:	Monday–Friday: 10 a.m.–6 p.m. Saturday: 10:30 a.m.–3 p.m.
Information and Referral:	Daycare Issues Domestic Violence Issues Education Issues Legal Issues
Direct Services Provided:	Benefit Counseling Immigration Issues Social Services Youth Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	العربية, English

Arab American Family Support Center
150 Court Street, 3rd Floor
Brooklyn, NY 11202
www.aafscny.org
info@aafscny.org

Telephone Number:	(718) 643-8000
Fax Number:	(718) 643-8167
Subway/Station:	M, N, R/Court St. 2, 3/Borough Hall
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Children’s Issues Day Care Issues Employment and Training Issues Health Issues Housing Issues Immigration Issues Interpretation and Translation Issues Legal Issues
Direct Services Provided:	Citizenship Services Cultural Programs Day Care Services Domestic Violence Services Food/Nutrition Services Health Services Legal Services Literacy Services: ESL Mental Health Services Social Services Youth Services
Licensed Practitioners On-site:	Legal; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	العربية, English, Français

Bedford Haitian Community Center

1534 Bedford Avenue
Brooklyn, NY 11216

Telephone Number:	(718) 756-0600
Fax Number:	(718) 771-6597
Subway/Station:	2, 3, 4, 5/Franklin Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Early Intervention Issues General Legal Services
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy, Youth ESL Housing Services: Disabled Literacy Services: Child Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Français, Kreyòl Ayisyen

Bensonhurst Guidance Center

1743 81st Street
Brooklyn, NY 11214

Telephone Number:	(718) 256-8600
Fax Number:	(718) 232-8460
Subway/Station:	W/79 th St.
Hours:	Monday–Thursday: 8 a.m.–9 p.m. Friday: 8 a.m.–6 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Children’s Services Family Counseling Services Mental Health Services Substance Abuse Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Bensonhurst
Languages:	English

Boro Park YM-YWHA

4912 14th Avenue
Brooklyn, NY 11219
boroparkmywha@aol.com

Telephone Number:	(718) 438-5921
Fax Number:	(718) 871-7336
Subway/Station:	B/62 nd St. N/New Utrecht Ave.
Hours:	Sunday–Thursday: 8:30 a.m.–10 p.m. Friday: 8:30 a.m.–2 p.m. Closed Saturday
Information and Referral:	Cultural Heritage Issues
Direct Services Provided:	Children’s Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Boro Park, Flatbush
Languages:	English, עברית, Magyar, Русский, יידיש

Brighton Neighborhood Association

1121 Brighton Beach Avenue

Brooklyn, NY 11235

www.brightonbeach.org

Telephone Number:	(718) 891-0800
Fax Number:	(718) 891-1163
Subway/Station:	Q/Brighton Beach
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Community Relations Issues General Legal Issues Housing Advocacy Issues
Direct Services Provided:	Benefit Counseling Children’s Services Community Relations Cultural Programs Housing Services Immigration Legal Services Senior Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brighton Beach
Languages:	English, Español, Русский

Brooklyn Center for Families in Crisis

535 East 17th Street
Brooklyn, NY 11226

Telephone Number:	(718) 282-0010
Fax Number:	(718) 693-4490
Subway/Station:	Q/Newkirk Ave.
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 9 a.m.–5 p.m.
Information and Referral:	Social Services
Direct Services Provided:	Mental Health Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, עברית, Русский

Brooklyn Chinese-American Association

5002 8th Avenue
Brooklyn, NY 11220

Telephone Number:	(718) 438-9312 Multiple Program Sites
Fax Number:	(718) 438-8303
Subway/Station:	N/8 th Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Cultural Programs Crime Victims Board Day Care Services Education Services Health Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 福建話

Brooklyn Housing & Family Services

415 Albemarle Road
Brooklyn, NY 11218
www.brooklynhousing.org

Telephone Number:	(718) 435-7585
Fax Number:	(718) 435-7605
Subway/Station:	F/Church Ave.
Hours:	Monday–Thursday: 9 a.m.–6 p.m. Friday: 9 a.m.–5 p.m.
Information and Referral:	Social Services
Direct Services Provided:	Benefit Counseling Health Services: Children, Women Housing Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Español, Русский

Brooklyn Legal Services Corporation

256-60 Broadway
Brooklyn, NY 11211
www.bka.org

Telephone Number:	(718) 487-2300
Fax Number:	(718) 782-6790
Subway/Station:	J, M, Z/Marcy Ave.
Hours:	By Appointment Only Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Benefit Counseling Housing Issues Immigration Issues
Direct Services Provided:	Domestic Violence Foster Care Services General Legal Services HIV/AIDS Services Housing Services Social Services: Social Security and Disability Women’s Issues
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Español, עברית, Português, יידיש

Caribbean American Center of New York
195 Cadman Plaza West
Brooklyn War Memorial Building
Brooklyn, NY 11201

Telephone Number:	(718) 625-1515
Fax Number:	(718) 625-0717
Subway/Station:	2, 3, 4, 5/Borough Hall R/Court St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Business Counseling
Direct Services Provided:	Community Relations Conflict Resolution Cultural Programs Education Services: Adult/Literacy Employment and Training Services Immigration Legal Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Caribbean Women's Health Association

100 Parkside Avenue, 4th Floor

Brooklyn, NY 11226

www.cwha.org

Telephone Number:	(718) 826-2942 Multiple Program Sites
Fax Number:	(718) 826-2948
Subway/Station:	Q/Parkside Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Domestic Violence Issues General Legal Issues Immigration Issues Maternal/Child Health Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Youth Literacy Food/Nutrition Services Health Services: Children, Women, Youth HIV/AIDS Services Social Services Substance Abuse Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	Yes
Area Served:	Brooklyn, Queens
Languages:	English, Español, Français, Kreyòl Ayisyen

Catholic Migration Office

1258 65th Street

Brooklyn, NY 11219

www.catholicmigration.org

Telephone Number:	(718) 236-3000
Fax Number:	(718) 256-9707
Subway/Station:	W/62 nd St. N/New Utrecht Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Housing Issues Labor Rights and Laws
Direct Services Provided:	Citizenship Services Domestic Violence Services Education Services Employment and Training Services General Legal Services Immigration Legal Services Interpretation and Translation Services Labor Certification Pastoral Services Social Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	Shqip, 中文, English, Español, Français, Italiano, Kreyòl Ayisyen, Polski

Center for Family Life in Sunset Park

345 43rd Street
Brooklyn, NY 11232
www.cflsp.org
info@cflsp.org

Telephone Number:	(718) 788-3500
Fax Number:	(718) 788-2275
Subway/Station:	R/45 th St. W, M/36 th St.
Hours:	Monday–Sunday: 8 a.m.–11 p.m.
Information and Referral:	Education Issues Employment and Training Issues Immigration Legal Issues Youth Issues
Direct Services Provided:	Benefit Counseling Children’s Services Education: Adult and Youth Literacy/ESL Employment and Training Programs: Adult and Youth Food/Nutrition Services: Food Pantry Youth Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Sunset Park
Languages:	中文, English, Español

Central American Legal Assistance

240 Hooper Street
Brooklyn, NY 11211

Telephone Number:	(718) 486-6800
Fax Number:	(718) 486-5287
Subway/Station:	G/Broadway J, M, Z/Hewes Ave.
Hours:	Monday–Friday: 9:30 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Employment and Training Issues General Legal Issues Social Services
Direct Services Provided:	Benefit Counseling Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NY
Languages:	English, Español

**Church Avenue Merchants
Block Association (CAMBA)**
1720 Church Avenue, 2nd Floor
Brooklyn, NY 11226
www.camba.org

Telephone Number:	(718) 287-2600 Multiple Program Sites
Fax Number:	(718) 287-0857
Subway/Station:	Q/Church Ave.
Hours:	Monday–Thursday: 9 a.m.–8 p.m. Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues
Direct Services Provided:	Benefit Counseling Business Counseling Children’s Services Community Relations Day Care Services Domestic Violence Services Education Services Employment and Training Services Family Counseling Services Food/Nutrition Services Health Services HIV/AIDS Services Housing Services Immigration Legal Services Mental Health and Social Services Substance Abuse Services Crime Victims Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	Bosanski, Hrvatski, English, Español, Français, Kreyòl Ayisyen, Русский, Srpski, Tagalog, Українська, Tiếng Việt

Coalition for Hispanic Family Services

315 Wyckoff Avenue
Brooklyn, NY 11237
www.hispanicfamilyservicesny.org

Telephone Number:	(718) 497-6090
Fax Number:	(718) 497-9495
Subway/Station:	L/Myrtle Ave. M/Wyckoff Ave.
Hours:	Monday–Thursday: 9 a.m.–7 p.m. Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues General Legal Issues Immigration Issues Substance Abuse Issues
Direct Services Provided:	Afterschool Services Children’s Services Cultural Programs Education Services: Arts/Literacy, Children and Youth Food/Nutrition Services Foster Care and Adoption Services Health Services: Children, Women and Youth HIV/AIDS Services Interpretation and Translation Services Mental Health Services: Children, Teens Parenting Services Social Services Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	North Brooklyn
Languages:	English, Español

Comité Nuestra Señora de Loreto
Sobre Asuntos de Inmigración
856 Pacific Street
Brooklyn, NY 11238

Telephone Number:	(718) 783-4500
Fax Number:	(718) 398-2410
Subway/Station:	A, C/Clinton/Washington Ave.
Hours:	Tuesday, Wednesday, Friday: 7 a.m.–9 p.m. Saturday: 1 p.m.–3 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues Labor Rights and Laws
Direct Services Provided:	Citizenship Services Education Services Immigration Legal Services Interpretation and Translation Services Social Services Youth Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Español, Italiano

Community Counseling and Mediation

185 Montague Street, 9th Floor

Brooklyn, NY 11201

www.ccmnyc.org

Telephone Number:	(718) 802-0666
Fax Number:	(718) 858-9493
Subway/Station:	A, B, C, D, F, 2, 3, 4, 5, N, R/ Court St./Borough Hall
Hours:	Monday–Friday: 8:30 a.m.–9 p.m. Saturday: 10 a.m.–5 p.m.
Information and Referral:	General Legal Issues Housing Issues Immigration Issues Interpretation and Translation Services
Direct Services Provided:	Children’s Services Domestic Violence Services Education Services: Adolescents and Children Employment and Training Services Health Services HIV/AIDS Services Mental Health Services Substance Abuse Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Español

**Community Opportunities and Development
Agency (CODA)**
564 Thomas S. Boyland Street
Brooklyn, NY 11212

Telephone Number:	(718) 345-4779 Multiple Program Sites
Fax Number:	(718) 345-4780
Subway/Station:	3/Sutter and Rutland Road (New Lots Train)
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Benefit Counseling Cultural Programs General Legal Issues Health Services HIV/AIDS Services Immigration Issues Labor Rights and Laws
Direct Services Provided:	Children’s Services Citizenship Services Community Relations Conflict Resolution Day Care Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services Food/Nutrition Services Mental Health Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Central Brooklyn, East Flatbush, Brownsville
Languages:	English, Español, Français, Kreyòl Ayisyen

Council of Jewish Organizations of Flatbush

1550 Coney Island Avenue
Brooklyn, NY 11230
cojo@chesednet.com

Telephone Number:	(718) 377-2900
Fax Number:	(718) 377-6089
Subway/Station:	W/Ave. M B68, B9 Bus to Ave. M
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Cultural Heritage Issues Day Care Issues Employment and Training Issues Health Issues Housing Issues Senior Citizen Issues Youth Issues
Direct Services Provided:	Benefit Counseling Business Counseling Services Educational Services: Adult Literacy Employment and Training Services General Legal Services Immigrant Services Interpretation and Translation Services Project Care Volunteer Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, עברית, Русский, יידיש

Crown Heights Jewish Community Council

387 Kingston Avenue

Brooklyn, NY 11225

www.chjcc.org

Telephone Number:	(718) 778-8808
Fax Number:	(718) 774-7540
Subway/Station:	3/Kingston Ave.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–1 p.m.
Information and Referral:	Cultural Heritage Issues Domestic Violence Issues General Legal Issues Housing Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Crime Victims Services Employment Services Family Services Immigration Services Mental Health Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Crown Heights
Languages:	English, Español, عىفارس, Français, עברית, Italiano, Kreyòl Ayisyen, Русский, יידיש

Diaspora Community Services

182 Fourth Avenue
Brooklyn, NY 11217
www.diasporacs.org
info@diasporacs.org

Telephone Number:	(718) 399-0200 Multiple Program Sites
Fax Number:	(718) 399-0360
Subway/Station:	R/Union St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Children’s Issues Cultural Heritage Issues Day Care Issues Domestic Violence Issues Employment and Training Issues General Legal Issues Health Services: Children, Women and Youth Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Community Relations HIV/AIDS Services Housing Services Interpretation and Translation Services Medical Benefits Program Mental Health Services Social Services Substance Abuse Services Treatment Adherence Program Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Español, Français, Kreyòl Ayisyen

Flatbush Haitian Center, Inc.

123 Linden Blvd., 2nd Floor

Brooklyn, NY 11226

Telephone Number:	(718) 693-5700
Fax Number:	(718) 693-5354
Subway/Station:	2, 5/Church Ave.
Hours:	Monday, Wednesday, Friday: 9 a.m.–6 p.m. Tuesday, Thursday: 9 a.m.–7:30 p.m.
Information and Referral:	Children's Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Community Relations Programs Education Programs: Adult/Literacy and Youth Employment and Training Services Health Services Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, Français, Kreyòl Ayisyen

Haitian Centers Council

10 Saint Paul Place
Brooklyn, NY 11226
www.haitiancenterscouncil.org
info@haitiancenterscouncil.org

Telephone Number:	(718) 940-5200
Fax Number:	(718) 940-5296
Subway/Station:	Q/Church Ave. or Parkside
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Employment and Training Issues General Legal Issues Health Services: Children, Women and Youth Immigrant Services
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services: Adult/Literacy, Children and Youth HIV/AIDS Services: Case Management Housing Services Immigration Legal Services Interpretation and Translation Services Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Français, Kreyòl Ayisyen

Heart Share Human Services

191 Joralemon Street
Brooklyn, NY 11201
www.heartshare.org
info@heartshare.org

Telephone Number:	(718) 422-4200; (800) 599-HEART Multiple Program Sites
Fax Number:	(718) 522-4506
Subway/Station:	2, 3, 4, 5/Borough Hall N, R/Court St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Employment and Training Issues Immigration Issues Mental Health Issues
Direct Services Provided:	Benefit Counseling Children’s Services Conflict Resolution: Youth Day Care Services Developmentally Disabled Services Health Services: Children, Women and Youth HIV/AIDS Services Housing Services Social Services: Adoption and Foster Care Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, Italiano, Kreyòl Ayisyen, Русский

Hebrew Educational Society

9502 Seaview Avenue
Brooklyn, NY 11236
www.thenewhes.org

Telephone Number:	(718) 241-3000
Fax Number:	(718) 241-3349
Subway/Station:	L/Rockaway Pkwy
Hours:	Monday–Thursday: 8 a.m.–10 p.m. Friday: 9 a.m.–6 p.m. Saturday: Closed Sunday: 8 a.m.–9:30 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Health Issues Immigration Issues
Direct Services Provided:	Children’s Services Cultural Programs Day Care Services Education Services: Adult/Literacy ESL Parenting Support September 11 th Services Translation and Interpretation Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Southeast Brooklyn
Languages:	English, עברית, Русский, יידיש

**The Immigration Center at the Center for Law
and Social Justice/ Medgar Evers College**
1150 Carroll Street
Brooklyn, NY 11225

Telephone Number: (718) 270-6297
Fax Number: (718) 270-6190
Subway/Station: 2/President St.
3/Nostrand Ave.
Hours: Monday–Thursday: 10 a.m.–4 p.m.
Wednesday: 10 a.m.–7 p.m.
Information and Referral: General Legal Issues
Social Services
Direct Services Provided: Citizenship Services
Immigration Services
Interpretation and Translation Services
Legal Consultations
Licensed Practitioners On-site: Legal
BIA* Accreditation: No
Area Served: NYC
Languages: English, Español, other languages upon
request

**Immigration Clinic at
New York City College of Technology**
Legal Studies Department
300 Jay Street, Room N-622
Brooklyn, NY 11201

Telephone Number:	(718) 260-5597
Fax Number:	(718) 260-5387
Subway/Station:	F, A, C/Jay Street-Borough Hall
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Immigration Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Jewish Community Council of Canarsie
1170 Pennsylvania Avenue, Suite 1B
Brooklyn, NY 11239

Telephone Number:	(718) 495-6210 Multiple Program Sites
Fax Number:	(718) 495-6217
Subway/Station:	L/Rockaway Parkway, B82 Bus L/Broadway Junction, B83 Bus
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–3 p.m.
Information and Referral:	Day Care Issues Employment and Training Issues General Legal Issues Health Issues
Direct Services Provided:	Benefit Counseling Community Relations Cultural Programs Domestic Violence Services Food/Nutrition Services Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Southeast Brooklyn
Languages:	English, עברית, Русский, יידיש

Jewish Community Council of Greater Coney Island

3001 West 37th Street
Brooklyn, NY 11224
www.coney-island.org
jcc@coney-island.org

Telephone Number:	(718) 449-5000
Fax Number:	(718) 946-8240
Subway/Station:	F, W, Q/Stillwell Ave. B36 Bus to W. 37 th St.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Immigration Issues Senior Citizen Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education: Adult/Literacy/ESL Employment and Training Services Social Services Senior Citizen Services Vocational Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	English, עברית, Русский, יידיש

Edith and Carl Marks
Jewish Community House of Bensonhurst
7802 Bay Parkway
Brooklyn, NY 11214
www.jchb.org

Telephone Number:	(718) 331-6800
Fax Number:	(718) 232-8461
Subway/Station:	W/Bay Parkway N/Kings Highway
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–3 p.m. Saturday: Closed Sunday: 9 a.m.–10 p.m.
Information and Referral:	Community Relations Issues General Legal Services HIV/AIDS Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Business Counseling Citizenship Services Cultural Programs Day Care: Children Domestic Violence Education: Adult and Youth Employment and Training Services Health Services Immigration and Resettlement Assistance Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services/Summer Camp
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Беларуская, English, עִבְרִית, Русский, יידיש

Kings Bay YM-YWHA

**3495 Nostrand Avenue
Brooklyn, NY 11229
www.kingsbayy.org
kingsbay@kingsbayy.org**

Telephone Number:	(718) 648-7703 Multiple Program Sites
Fax Number:	(718) 648-0758
Subway/Station:	Q/Sheepshead Bay
Hours:	Monday–Thursday: 9 a.m.–10 p.m. Friday, Sunday: 9 a.m.–5 p.m. Saturday: Closed
Information and Referral:	Immigration Issues
Direct Services Provided:	Benefit Counseling Children’s Services Cultural Programs Day Care Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services HIV/AIDS Services Interpretation and Translation Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Sheepshead Bay, Marine Park
Languages:	English, Русский

Kurdish Heritage Foundation of America

144 Underhill Avenue
Brooklyn, NY 11238
www.kurdishlibrarymuseum.com
kurdishlib@aol.com

Telephone Number:	(718) 783-7930
Fax Number:	(718) 398-4365
Subway/Station:	2, 3/Grand Army Plaza D/7 th Ave.
Hours:	Monday–Thursday: 1 p.m.–5 p.m. Sunday: 1 p.m.–5 p.m. By Appointment
Information and Referral:	Educational Issues General Legal Issues Immigration Issues
Direct Services Provided:	Cultural Programs Education Services: Lectures for Adults and Youth Library and Research Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	English, كوردی

Latin American Workers Project

**840 Broadway, 3rd Floor
Brooklyn, NY 11206**

Telephone Number:	(718) 486-0800
Fax Number:	(718) 486-3835
Subway/Station:	J, M/Flushing Ave.
Hours:	Call for Appointment
Information and Referral:	Labor Rights and Laws
Direct Services Provided:	Advocacy for Day Laborers Labor Rights and Laws Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Mixteca Organization, Inc.

723 5th Avenue
Brooklyn, NY 11215
www.mixteca.org

Telephone Number:	(718) 439-6669
Fax Number:	(718) 439-3504
Subway/Station:	R/23 rd St.
Hours:	Tuesday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Health Issues
Direct Services Provided:	Education Services: ESL, Computer Literacy Classes HIV/AIDS Services Youth After School Programs
Licensed Practitioners On-site:	Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Outreach Project

960 Manhattan Avenue

Brooklyn, NY 11222

www.opiny.org

Telephone Number:	(718) 383-7200 ext. 100
Fax Number:	(718) 349-7003
Subway/Station:	G/Greenpoint Ave.
Hours:	Monday: 1 p.m.–9 p.m. Tuesday–Friday: 9 a.m.–9 p.m.
Information and Referral:	HIV/ STD Assessment Domestic Violence Issues
Direct Services:	Health Services Mental Health Services Substance Abuse Services Vocational Counseling
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Greenpoint
Languages:	English, Español, Polski

Polish and Slavic Center
Social Services: 177 Kent Street
Immigration Legal Services: 176 Java Street
Brooklyn, NY 11222
www.pscenter.org
psc@pscenter.org

<u>Main Office:</u>	
Telephone Number:	(718) 383-5290/ 5276 Multiple Program Sites
Fax Number:	(718) 383-5159
<u>Immigration and Legal Services:</u>	
Telephone Number:	(718) 349-1143/ 7078
Fax Number:	(718) 389-2565
Subway/Station:	G/Greenpoint Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Employment and Training Issues Health Issues Housing Issues
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Community Relations Cultural Programs Day Care Services Education Services: Adult/Literacy, ESL Children and Youth Food/Nutrition Services General Legal Services Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	English, Polski

Project Reach Youth, Inc.

199 14th Street, 3rd Floor

Brooklyn, NY 11215

www.pry.org

Telephone Number:	(718) 768-0778 Multiple Program Sites
Fax Number:	(718) 768-1419
Subway/Station:	F/4 th Ave. R, M/9 th St.
Hours:	Monday–Friday: 9 a.m.–9:30 p.m. Saturday: 10 a.m.–3 p.m.
Information and Referral:	General Legal Issues Housing Issues Immigration Issues Mental Health Issues
Direct Services Provided:	Children’s Services Citizenship Services Early Childhood Programs Education Services: Adult/Literacy, GED, Youth, ESL Employment and Training Services: Youth HIV/AIDS Prevention Services Interpretation and Translation Services Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	العربية, English, Español

Ridgewood Bushwick Senior Citizens Home
Care Council
280 Wyckoff Avenue
Brooklyn, NY 11237

Telephone Number:	(718) 821-0254 Multiple Program Sites
Fax Number:	(718) 381-9680
Subway/Station:	L, M/ Myrtle/Wyckoff Ave.
Hours:	Monday–Thursday: 9 a.m.–9 p.m. Friday: 9 a.m.–6 p.m. Summer: Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Day Care Services Education Services: Adult/Literacy, Children and Youth HIV/AIDS Services Housing Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Bushwick
Languages:	English, Español

Saint John's Bread and Life Program

75 Lewis Avenue
Brooklyn, NY 11206
www.breadandlife.org

Telephone Number:	(718) 574-0058 Multiple Program Sites
Fax Number:	(718) 455-7796
Subway/Station:	J, M, or Z/Myrtle Ave. B54 or B38 Bus to Lewis Avenue, B15 to Hart St.
Hours:	Monday–Friday: 8:30 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Employment and Training Issues General Legal Issues Housing Issues Social Services Substance Abuse Programs
Direct Services Provided:	Benefit Counseling Food/Nutrition Services/Soup Kitchen Health Services: Children, Women HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Medical
BIA* Accreditation:	No
Area Served:	Bedford–Stuyvesant, Bushwick, Williamsburg
Languages:	English, Español

Shorefront Jewish Community Council

3049 Brighton 6th Street

Brooklyn, NY 11235

www.shorefrontjcc.org

Telephone Number:	(718) 743-0575
Fax Number:	(718) 743-0397
Subway/Station:	Q/Brighton Beach
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	General Legal Issues Employment Issues Health Insurance Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Employment and Training Services Food Pantry Financial Support Services for NPOs Immigration Assistance Senior Citizen Programs Social Services Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Shorefront, Greater Brighton
Languages:	English, עברית, Русский, יידיש

**Shorefront YM-YWHA of Brighton-Manhattan
Beach, Inc.**
3300 Coney Island Avenue
Brooklyn, NY 11235

Telephone Number:	(718) 646-1444
Fax Number:	(718) 646-0376
Subway/Station:	B, Q/Brighton Beach
Hours:	Monday–Thursday: 8 a.m.–10 p.m. Friday: 8 a.m.–4 p.m. Sunday: 8 a.m.–4 p.m.
Information and Referral:	General Legal Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Community Relations Conflict Resolution Cultural Programs Day Care Services Domestic Violence Services Education Services: Adult/Literacy ESL Employment Services Health Services: Youth & Adult Housing Services Interpretation and Translation Services Senior Citizen Programs Social Services Special Needs Services Vocational Counseling and Job Placement
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	South Brooklyn, Brighton Beach, Sheepshead Bay
Languages:	English, Español, עברית, Русский, اردو , יידיש

Sunset Park Family Health Center Network
150 55th Street
Brooklyn, NY 11220
www.lutheranmedicalcenter.com

Telephone Number:	(718) 630-7000 Multiple Network Sites, Call for Nearest Site
Fax Number:	(718) 492-5090
Subway/Station:	R/53 rd St.
Hours:	Monday–Friday: 8:30 a.m.–8:30 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Domestic Violence Services Education Services: Adult/Literacy, Children and Youth Food/Nutrition Services Health Services: Full-Service Primary Care Center for Children, Women and Youth HIV/AIDS Services Mental Health Services Social Services Substance Abuse Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Brooklyn
Languages:	العربية, 中文, English, Español, עברית, Русский, יידיש

**United Puerto Rican Organization of Sunset
Park (UPROSE)**

166A 22nd Street
Brooklyn, NY 11232
www.uprose.org
info@uprose.org

Telephone Number:	(718) 492-9307
Fax Number:	(718) 492-9030
Subway/Station:	M or R/25 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Conflict Resolution Cultural Programs Education Services: Youth HIV/AIDS Services Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Sunset Park, Red Hook
Languages:	English, Español

MANHATTAN



92nd Street YM/YWHA

1395 Lexington Avenue

New York, NY 10128

www.92y.org

Telephone Number:	(212) 415-5500
Fax Number:	(212) 415-5578
Subway/Station:	4, 5, 6/86 th St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Community Issues Social Issues
Direct Services Provided:	Children’s Services Cultural Programs Education Services: Adult/ESL, Arts Seniors Programs Youth Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, Italiano, עברית

Advocates for Children

151 West 30th Street, 5th Floor

New York, NY 10001

www.advocatesforchildren.org

info@advocatesforchildren.org

Telephone Number:	(212) 947-9779
Fax Number:	(212) 947-9790
Subway/Station:	2, 3, 1, B, D, Q, F, N, R, A, C/34 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Employment and Training Issues Immigration Issues
Direct Services Provided:	Direct Advocacy: Access to Education Education Services: Youth Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, Kreyòl Ayisyen

African Services Committee, Inc.

429 West 127th Street
New York, NY 10027
www.africanservices.org
info@africanservices.org

Telephone Number:	(212) 222-3882
Fax Number:	(212) 222-7067
Subway/Station:	A, B, C, D, 1/125 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Day Care Issues Employment and Training Issues Housing Issues Labor Rights and Laws Mental Health Issues Women’s Issues Youth Issues
Direct Services Provided:	Benefit Counseling Educational Services: ESL Food/Nutrition Services Health Services: Adult HIV/AIDS Services; PPD Screening Housing Services Immigration Legal Services Interpretation and Translation Social Services Support Group for HIV+
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NY
Languages:	Amharic, English, Français, Fulfulde Mandingo, Pular, Soninke, Kiswahili, Wolof

Agudath Israel of America

42 Broadway
New York, NY 10004

Telephone Number:	(212) 797-9000
Fax Number:	(646) 254-1650
Subway/Station:	2, 3, 4, 5/Wall St.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Day Care Issues General Legal Issues Immigration Issues Labor Rights and Laws Mental Health Issues
Direct Services Provided:	Cultural Programs Education Services: Adult/Literacy Employment and Training Services Housing Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, עברית, Русский, יידיש

AIDS Treatment Data Network

611 Broadway, Suite 613

New York, NY 10012

www.atdn.org

Telephone Number:	(212) 260-8868 (800) 734-7104
Fax Number:	(212) 260-8869
Subway/Station:	F, V/ Broadway-Lafayette 6/Bleecker St.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Domestic Violence Issues Health Issues Housing Issues Mental Health Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Education Services: Adult and Youth Health Education Services HIV/AIDS Services Social Services Treatment and Adherence Program
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY, NJ, CT
Languages:	English, Español

Alianza Dominicana
2410 Amsterdam Avenue, 4th Floor
New York, NY 10033
www.alianzadom.org

Telephone Number:	(212) 740-1960
Fax Number:	(212) 740-1967
Subway/Station:	1/181 st St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Conflict Resolution Cultural Programs Day Care Services Education Services: Adult/Literacy, Youth Employment and Training Services Food/Nutrition Services Health Services HIV/AIDS Services Immigration Legal Services Mental Health Services Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Northern Manhattan
Languages:	English, Español

**American Civil Liberties Union–
Immigrants’ Rights Project (ACLU)**

125 Broad Street, 18th Floor

New York, NY 10004

www.aclu.org

Telephone Number:	(212) 549-2660
Fax Number:	(212) 549-2654
Subway/Station:	N, R/Whitehall 4, 5/Bowling Green
Hours:	No Appointments; Telephone Consultation to Attorneys
Information and Referral:	Immigration Legal Services Impact Litigation Legal Rights and Civil Liberties Information for Detainees of Immigration Charges
Direct Services Provided:	None
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	National
Languages:	English, Español

American Committee on Italian Migration

25 Carmine Street
New York, NY 10014

Telephone Number:	(212) 247-7373
Fax Number:	(212) 265-5793
Subway/Station:	1/Christopher St. A, C, E/West 4 th St.
Hours:	Tuesday, Wednesday, and Thursday: 9 a.m.-3 p.m.
Information and Referral:	Community Relations Cultural Heritage Education Issues Housing Issues Senior Citizen Issues
Direct Services Provided:	Immigration Legal Services Interpretation and Translation Services Other: Italian Pension
Licensed Practitioners On-site:	Legal (Wednesdays)
BIA* Accreditation:	No
Area Served:	National
Languages:	English, Español, Italiano

Arab American Anti-Discrimination Committee

80 Wall Street, Suite 718

New York, NY 10005

www.adcnewyork.org

Telephone Number:	(212) 480-2955
Fax Number:	(212) 480-2956
Subway/Station:	2, 3, 4, 5/Wall St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m. By Appointment
Information and Referral:	General Legal Issues
Direct Services Provided:	General Legal Services Advocacy for Civil Rights
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYS
Languages:	العربية ,English

**Asian and Pacific Islander Coalition on
HIV/AIDS**

150 Lafayette Street, 6th Floor
New York, NY 10013
www.apicha.org
apicha@apicha.org

Telephone Number:	(212) 334-7940 (866) APICHA9
Fax Number:	(212) 334-7956
Subway/Station:	6, N, R, Q, W/Canal St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m. Evenings by Appointment
Information and Referral:	Community Relations Issues Cultural Heritage Day Care Issues Education Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws Mental Health Issues Senior Citizens Issues
Direct Services Provided:	General Legal Services HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services Social Services Programs
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NY
Languages:	বাংলা, 中文, English, اردو, 日本語, 한국어, Tagalog

Asian American Federation of New York

120 Wall Street, 3rd Floor

New York, NY 10005

www.aafny.org

info@aafny.org

Telephone Number:	(212) 344-5878
Fax Number:	(212) 344-5636
Subway/Station:	2, 3, 4, 5/Wall St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral:	Community Relations Day Care Education Issues Employment and Training Issues Health Issues Housing Issues Immigration Issues Mental Health Issues Senior Citizen Issues Social Services Youth Issues
Direct Services Provided:	Technical Assistance to Member Agencies
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	National
Languages:	中文, English, 한국어

Asian American Legal Defense and Education Fund

99 Hudson Street, 12th Floor

New York, NY 10013

www.aaldef.org

info@aaldef.org

Telephone Number:	(212) 966-5932
Fax Number:	(212) 966-4303
Subway/Station:	1/Franklin St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Interpretation and Translation Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Community Relations Conflict Resolution Education Services: Adult/Literacy General Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 한국어, Tagalog

Asian Americans for Equality

111 Division Street
New York, NY 10002
www.aafe.org

Telephone Number:	(212) 964-2288 Multiple Program Sites
Fax Number:	(212) 964-6003
Subway/Station:	F/East Broadway
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Business Counseling
Direct Services Provided:	Benefits Counseling Citizenship Services Healthcare Services Housing Services Immigration Legal Services Social Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, हिन्दी, 한국어

Asian Women in Business

358 5th Avenue, Suite 504

New York, NY 10001

www.awib.org

info@awib.org

Telephone:	(212) 868-1368
Fax Number:	(212) 868-1373
Subway/Station:	D, F, N, Q, R/34 th St.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Community Relations Issues Education Issues Employment Issues Labor Issues and Workers' Rights
Direct Services Provided:	Business Workshops and Seminars Women's Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English

Aspira of New York
520 8th Avenue, 22nd Floor
New York, NY 10018
www.nyaspira.org

Telephone Number:	(212) 564-6880
Fax Number:	(212) 564-7152
Subway/Station:	A, C, E/34 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	N/A
Direct Services Provided:	Educational Services Youth Leadership Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Bronx, Brooklyn
Languages:	English, Español

**Association of the Bar of New York City–
City Bar Justice Center**
42 West 44th Street
New York, NY 10036
www.citybarjusticecenter.org

Telephone Number:	(212) 382-4711 Legal Hotline: (212) 626-7383
Fax Number:	(212) 354-7438
Subway/Station:	D, F/42 nd St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral:	General Legal Services
Direct Services Provided:	Immigration Legal Services Legal Clinics Political Asylum Special Registration Women's and Children's Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Français, Español, language bank available upon request

Asociación Tepeyac de Nueva York

251 West 14th Street
New York, NY 10011
www.tepeyac.org

Telephone Number:	(212) 633-7108
Fax Number:	(212) 633-1554
Subway/Station:	A, C, E, L/14 th St.
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 9 a.m.–2 p.m.
Information and Referral:	Health Issues Housing Issues
Direct Services Provided:	Advocacy: Labor, Children Immigration Issues Economic Development Issues Educational Services: GED/TOEFL/ESL, After School Programs, Computer Training, Spanish Literacy, Tutoring Employment and Training Services Immigration Services Parenting Support Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Español

Bellevue/New York University Program for Survivors of Torture

Bellevue Hospital Center
462 First Avenue, CD710
New York, NY 10016
www.survivorsoftorture.org
psot@med.nyu.org

Telephone Number:	(212) 683-7446
Fax Number:	(212) 263-8234
Subway/Station:	6/28 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Education Issues Employment and Training Issues Health Issues Immigration Issues Legal Issues
Direct Services Provided:	Health Services Mental Health Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, interpreters bank

Bnai Zion
136 East 39th Street
New York, NY 10016
www.bnaizion.com

Telephone Number:	(212) 725-1211
Fax Number:	(212) 684-6327
Subway/Station:	S, 4, 5, 6, 7/Grand Central Station
Hours:	Monday–Thursday: 10 a.m.–6 p.m. Friday: 10 a.m.–3 p.m.
Information and Referral:	Citizenship Services Cultural Heritage Issues Immigration Issues Social Services
Direct Services Provided:	Community Relations Cultural Programs Education Services: Adult/Literacy/ESL Employment and Training Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	English, עברית, Magyar, Română, Русский

Casa México
145 East 116th Street, 4th Floor
New York, NY 10029
www.casamexico.tv

Telephone Number: (917) 492-0807
Fax Number: (917) 492-0427
Subway/Station: 6/116th St.
Hours: Monday–Friday: 10 a.m.–6 p.m.
Information and Referral: Health Issues
Legal Issues
Direct Services Provided: Education Services: ESL/GED,
Computer Training, Music Classes
HIV/AIDS Testing
Licensed Practitioners On-site: Medical
BIA* Accreditation: No
Area Served: NYC
Languages: Español

Casa Puebla
2710 Broadway, 2nd Floor
New York, NY 10025
www.casapuebla.org

Telephone Number:	(212) 531-0552
Fax Number:	(212) 531-0064
Subway/Station:	1/103 rd St.
Hours:	Monday–Friday: 11 a.m.–6 p.m.
Information and Referral:	Education Issues Health Issues Immigration Issues
Direct Services Provided:	Domestic Violence Services Education Services Health Workshops Immigration Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Español

Catholic Big Sisters
220A East 4th Street
New York, NY 10009
www.catholicbigsisters.org

Telephone Number:	(212) 475-3291 Multiple Program Sites
Fax Number:	(212) 475-0280
Subway/Station:	F/Houston
Hours:	Monday–Friday: 9 a.m.–8 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Counseling Services Education Services: Adult/Literacy Family Service and Support Mentoring Services Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

**Catholic Charities Community Services—
Immigration Services**

1011 First Avenue
New York, NY 10022
www.catholiccharitiesny.org

Telephone Number:	(888) 744-7900 (212) 371-1000
Fax Number:	(212) 826-8377
Subway/Station:	E, V/Lexington Ave. 6/51 st St. N, R/59 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Community Relations Issues Housing Issues Immigration Issues
Direct Services Provided:	Education Services: ESL Employment Services Healthcare Services Housing Services Immigration Services Refugee Resettlement Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Legal; Mental Health
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, English, Español, Français, Italiano, Kreyòl Ayisyen, Português, हिन्दी, 日本語, اردو

Catholic Deaf Center–St. Elizabeth’s Church

211 East 83rd Street
New York, NY 10028
www.deafcathnyc.org

Telephone Number:	(212) 988-8563 (212) 988-1903 (TTY)
Fax Number:	(212) 988-1903
Subway/Station:	4, 5, 6/ 86 th St.
Hours:	Call for Appointment
Information and Referral:	Education Issues Employment and Training Issues Immigration Issues Religious Issues
Direct Services Provided:	American Sign Language Education Services: Religious Senior Citizen Programs Social Services Youth Services-Religious Education
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	American sign language, English

Centro de Educación de Trabajadores

413 West 46th Street
New York, NY 10036
www.centronyc.org
info@centronyc.org

Telephone Number:	(212) 765-4634
Fax Number:	(212) 246-6211
Subway/Station:	A, 1, 2, 5/ 42 nd St.
Hours:	Monday–Friday: 6 a.m.–9 p.m.
Information and Referral:	Social Services
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy, Computer Training Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Children’s Defense Fund–New York

420 Lexington Avenue, Suite 655

New York, NY 10170

www.cdfny.org

messages@cdfny.org

Telephone Number:	(212) 697-2323
Fax Number:	(212) 697-0566
Subway/Station:	4, 5/Grand Central Station
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Education Issues Referrals for Various Issues
Direct Services Provided:	Advocacy for Children Health and Insurance Issues for Children
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Chinatown Manpower Project

70 Mulberry Street, 3rd Floor

New York, NY 10013

www.cmpny.org

info@cmpny.org

Telephone Number:	(212) 571-1690
Fax Number:	(212) 571-1686
Subway/ Station:	J, M, N, R, Z, 6/Canal St. B, D, Q/Grand St.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Call for Appointment
Information and Referral:	Cultural Heritage Issues Day Care Issues Domestic Violence Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Business Counseling Education Services: Adult/Literacy/ESL/Computer Employment and Training Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 福建話, Русский, Tiếng Việt

Chinatown YMCA

100 Hester Street
New York, NY 10002
www.ymcanyc.org

Telephone Number:	(212) 912-8393
Fax Number:	(212) 941-9046
Subway/Station:	Shuttle to Grand St. F/East Broadway
Hours:	Monday–Friday: 10 a.m.–6:30 p.m.
Information and Referral:	Education Issues Health Issues September 11 th Issues Social Services
Direct Services Provided:	After-School Program Benefit Counseling Children’s Services Domestic Violence Services Parenting Services Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Lower Manhattan
Languages:	中文, English, 福建話

Chinese American Planning Council

150 Elizabeth Street
New York, NY 10012
www.cpc-nyc.org

Telephone Number:	(212) 941-0920 Multiple Program Sites
Fax Number:	(212) 966-8581
Subway/Station:	A, C, E, J, M, N, R, Z, 1, 6/Canal St. W, Q, 6/Spring St. J, M, Z/Bowery
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Day Care Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws Mental Health Issues September 11 Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Cultural Programs Day Care Services Education Services Employment and Training Food/Nutrition Services HIV Services Housing Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services: College Counseling
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, 한국어

Chinese Methodist Center Corp.

**69 Madison Street
New York, NY 10002**

Telephone Number:	(212) 349-2703
Fax Number:	(212) 349-0702
Subway/Station:	F/East Broadway J, M, Z, 4, 5, 6/Chambers St.
Hours:	Monday–Friday: 8:30 a.m.–6 p.m.
Information and Referral:	N/A
Direct Services Provided:	After-School Program Cultural Programs Day Care Program Summer Camp
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English

Chinese Progressive Association

83 Canal Street, Suite 304
New York, NY 10002

Telephone Number:	(212) 274-1891
Fax Number:	(212) 274-1891
Subway/Station:	B, D, Q/Grand St. F/East Broadway
Hours:	Monday–Friday: 10 a.m.–6 p.m. Sunday: 10 a.m.–1 p.m.
Information and Referral:	Cultural Heritage Issues Labor Rights and Laws Social Services
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy Health Services Housing Services Immigration Legal Services Youth and After School Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Lower East Side
Languages:	中文, English, 福建話, 台山話

**Chinese Staff and Workers
Association (CSWA)**

55 Chrystie Street, # 201

New York, NY 10002

www.cswa.org

cswa@cswa.org

Telephone Number:	(212) 334-2333 Multiple Program Sites
Fax Number:	(212) 334-1974
Subway/Station:	D, B/Grand St.
Hours:	Monday–Friday, Sunday: 11 a.m.–7 p.m. Closed Saturdays
Information and Referral:	Employment and Training Issues Housing Issues Immigration Issues
Direct Services Provided:	Citizenship Services Education Services: Adult/ESL Employment Services Housing Services Labor Rights and Laws Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 福建話

**Chung-Pak/Chrystie
Day Care Center**
115 Chrystie Street
New York, NY 10002

Telephone Number: (212) 431-9124
Fax Number: (212) 274-0944
Subway/Station: B, D, Q/Grand St.
F/Broadway
Hours: Monday–Friday: 9 a.m.–6 p.m.
Information and Referral: N/A
Direct Services Provided: After-School Services
Children and Youth Services
Day Care Services
Licensed Practitioners On-site: N/A
BIA* Accreditation: No
Area Served: Lower East Side
Languages: 中文

CUNY Immigration Center at City College

138th Street & Convent Avenue
NAC Room 1/206
New York, NY 10031

Telephone Number:	(212) 650-6620
Fax Number:	(212) 650-6643
Subway/Station:	1/137 th St. A, B, D/145 th St.
Hours:	Monday–Friday: 9 a.m.–4 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Immigration Services Legal Consultations
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Shqip, English, Italiano, 日本語

**The Coalition for Asian American
Children and Families**

50 Broad Street, Room 1701
New York New York 10004
www.cacf.org

Telephone Number:	(212) 809-4675 Call for Program Sites
Fax Number:	(212) 785-4601
Subway/Station:	J, M, Z/Broad St. 2, 3, 4, 5/Wall St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Individual Case Referrals
Direct Services Provided:	Advocacy
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English

Committee Against Anti-Asian Violence

191 East 3rd Street
New York, NY 10009
www.caaav.org

Telephone Number:	(212) 473-6485
Fax Number:	(718) 220-7398
Subway/Station:	F/2 nd Ave.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	General Legal Issues Housing Issues
Direct Services Provided:	Advocacy Labor Laws and Workers’ Rights Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, ਮਲਿਆਲਮ , 한국어, اردو, Tiếng Việt

Committee for Hispanic Children and Families

140 W. 22nd Street, Suite 301

New York, NY 10011

www.chcfinc.org

chcfinc@chcfinc.org

Telephone Number:	(212) 206-1090
Fax Number:	(212) 206-8093
Subway/Station:	F, 1/23 rd St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Education Issues Health Issues Immigration Issues
Direct Services Provided:	Children’s Services Cultural Programs Domestic Violence Services Education Services: Youth Employment and Training Services HIV/AIDS Services September 11 th Services Youth Services: After-School Programs, Dropout Prevention
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

**Community Association of Progressive
Dominicans, Inc.**
3940 Broadway, 2nd Floor
New York, NY 10032
www.acdp.org

Telephone Number:	(212) 781-5500 Multiple Program Sites
Fax Number:	(212) 927-6089
Subway/Station:	A, C, 1/168 St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Employment and Training Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Cultural Programs Education Services: Adult/Literacy, Youth, GED, ESL, Computer Training Health Services Housing Services Mental Health Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Washington Heights, Inwood
Languages:	English, Español

Dennelisse Corp.
250 West 57th Street, Suite 926
New York, NY 10107
www.dennelisse.org

Telephone Number:	(212) 265-8320
Fax Number:	(212) 246-2547
Subway/Station:	A, B, C, D, 1/59 th St./ Columbus Circle
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Education Issues Housing Issues Immigration Issues Mental Health Issues Youth Issues
Direct Services Provided:	Children’s Services Food/Nutrition Services HIV/AIDS Services Health Services General Legal Services Social Services Programs
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Bronx, Manhattan
Languages:	中文, English, Español, Français, Ελληνικά

Diocese of the Armenian Church

630 Second Avenue
New York, NY 10016
www.armenianchurch.org

Telephone Number:	(212) 686-0710
Fax Number:	(212) 686-0245
Subway/Station:	6/33 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	N/A
Direct Services Provided:	Cultural Programs Education Services: Children Religious Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	Հայերէն, English, Русский

Dominican Women's Development Center

519 West 189th Street
New York, NY 10040
www.dwdc.org

Telephone Number:	(212) 994-6060
Fax Number:	(212) 994-6065
Subway/Station:	1/191 st St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Substance Abuse Issues
Direct Services Provided:	Benefit Counseling Children's Services Citizenship Services Day Care Services Domestic Violence Services Education Services Employment and Training Services Interpretation and Translation Services Parenting Support Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Inwood, Washington Heights
Languages:	English, Español

East Harlem Building for the Community

87 East 116th Street, 2nd Floor
New York, NY 10029

Telephone Number:	(212) 369-7000
Fax Number:	(212) 423-9779
Subway/Station:	6/116 th St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Education Issues General Legal Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Women’s Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	East Harlem
Languages:	English, Español

English Speaking Union of the United States

144 East 39th Street
New York, NY 10016
www.esuus.org
info@esuus.org

Telephone Number:	(212) 818-1200
Fax Number:	(212) 867-4177
Subway/Station:	4, 5, 7, N, R/Grand Central Station
Hours:	Monday–Friday: 9:30 a.m.–5 p.m.
Information and Referral:	N/A
Direct Services Provided:	Cultural Programs Education Programs: Exchange Students
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	English, Español

Esperanza Center
(School for Developmentally Disabled Adults)
2212 Third Avenue, 4th Floor
New York, NY 10035

Telephone Number:	(212) 928-5810
Fax Number:	(212) 537-4416
Subway/Station:	6/116 th St. or 125 th St.
Hours:	Monday–Friday: 8:30 a.m.–4 p.m.
Information and Referral:	Immigration Issues Social Services
Direct Services Provided:	Day Treatment Services Housing Services Recreation Services Residential Services Transportation Reimbursement
Licensed Practitioners On-site:	Medical (Call for Hours)
BIA* Accreditation:	No
Area Served:	Northern Manhattan
Languages:	English, Español

Esperanza del Barrio

2290 2nd Avenue South Store

New York, NY 10035

www.esperanzadelbarrio.org

Telephone Number:	(212) 289-9025
Fax Number:	(212) 289-9026
Subway/Station:	6/116 th St.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Health Issues Housing Issues Substance Abuse Issues
Direct Services Provided:	Business Counseling Education Services: Spanish Literacy/ESL/Tutoring General Legal Assistance Street Vendor Assistance
Licensed Practitioners On-site:	Legal
BIA Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Federation Employment Guidance Services

235 Park Avenue South, 8th Floor

New York, NY 10003

www.fegs.org

Telephone Number:	(212) 366-8400
Fax Number:	(212) 366-8441
Subway/Station:	4, 5, 6, L/14 th St. -Union Sq.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Day Care Issues Domestic Violence Issues General Legal Issues Health Issues Labor Rights and Laws
Direct Services Provided:	Adult Day Care Business Counseling Education Services: Adult/Literacy Employment and Training Services Food/Nutrition Services HIV/AIDS Services Housing Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	বাংলা, English, Español, Kreyòl Ayisyen, Русский

Federation of Turkish American Associations
821 United Nations Plaza, 2nd Floor
New York, NY 10017
www.tadf.org

Telephone Number:	(212) 682-7688
Fax Number:	(212) 687-3026
Subway/Station:	S, 4, 5, 6, 7/Grand Central Station
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues
Direct Services Provided:	Technical Assistance and Special Event Planning for Member Organizations
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	National
Languages:	English, Türkçe

Food Change
39 Broadway, 10th Floor
New York, NY 10006
www.foodchange.org

Telephone Number:	(212) 894-8094 Multiple Program Sites
Fax Number:	(212) 616-4990
Subway/Station:	N, R, 1/Rector St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Education Issues Employment and Training Issues
Direct Services Provided:	Benefit Counseling Food/Nutrition Services Health Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, Français, Kreyòl Ayisyen, Русский

French Evangelical Church

126-128 West 16th Street
New York, NY 10011

Telephone Number:	(212) 929-6312
Fax Number:	N/A
Subway/Station:	L/6 th Ave. F, 1, 2, 3/14 th St.
Hours:	Monday–Friday: 9:30 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Immigration Issues
Direct Services Provided:	Housing Services Interpretation and Translation Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Français, Kreyòl Ayisyen

Gay Men's Health Crisis (GMHC)

119 West 24th Street, 7th Floor

New York, NY 10011

www.gmhc.org

Telephone Number:	(212) 367-1000 Hotlines: (212) 807-6655 (800) AIDS-NYC
Fax Number:	(212) 367-1305
Subway/Station:	1, C, E, F, V/23 rd St.
Hours:	Monday–Friday: 10 a.m.–9 p.m. Saturday: 10 a.m.–3 p.m.
Information and Referral:	Social Services Health Issues
Direct Services Provided:	Benefit Counseling Day Care Services Employment and Training Services Food/Nutrition Services General Legal Services HIV/AIDS Services Housing Services Interpretation and Translation Services Mental Health Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	English, Español, Français, Kreyòl Ayisyen, Русский

Grand Street Settlement

80 Pitt Street
New York, NY 10002
www.grandstreet.org
info@grandstreet.org

Telephone Number:	(212) 674-1740
Fax Number:	(212) 979-8677
Subway/Station:	F/Delancey St. J, M, Z/Essex St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Conflict Resolution Issues Cultural Heritage Health Issues Housing Issues Immigration Services Labor Issues and Workers' Rights Mental Health Issues
Direct Services Provided:	Community Relations Early Childhood Programs Educational Programs: Adult/ Literacy Health Services Interpretation and Translation Services Social Services Senior Citizen Programs Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español

German Society of the City of New York
6 East 87th Street, 4th Floor
New York, NY 10128

Telephone Number:	(212) 360-6022
Fax Number:	(212) 360-6027
Subway/Station:	4, 5, 6/ 86 th St.
Hours:	Monday–Thursday: 9 a.m.–4 p.m.
Information and Referral:	Education Issues Health Issues Housing Issues
Direct Services Provided:	Cultural Programs General Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NY
Languages:	Deutsch, English

Good Shepherd Services

305 Seventh Avenue, 9th Floor

New York, NY 10001

www.goodshepherds.org

Telephone Number:	(212) 243-7070 TTY: (800) 376-0219 Multiple Program Sites
Fax Number:	(212) 929-3412
Subway/Station:	1/28 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Counseling and Family Services Education Services: After School Programs, Summer Camp Employment and Training Services Foster Care and Adoption Services Housing Services Social Services Youth Employment Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Greater Chinatown Community Association

105 Mosco Street
New York, NY 10013

Telephone Number:	(212) 374-1311
Fax Number:	(212) 374-1314
Subway/Station:	R, N, 4, 5, 6, J, M/ City Hall/Brooklyn Bridge
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Social Services
Direct Services Provided:	Citizenship Services Cultural Programs Education Services: Adult/Literacy/ ESL Interpretation and Translation Services
Licensed Practitioners On-site:	Medical
BIA* Accreditation:	No
Area Served:	Manhattan
Languages:	中文, English, 上海話, 台山話

Grosvenor Neighborhood House

176 West 105th Street
New York, NY 10025
www.grosvenorhouse.org

Telephone Number:	(212) 749-8500
Fax Number:	(212) 749-4060
Subway/Station:	1, B, C, E/103 rd St.
Hours:	Monday–Friday: 8 a.m.–9:30 p.m.
Information and Referral:	Domestic Violence Issues Housing Issues Social Services Substance Abuse Issues
Direct Services Provided:	Child Abuse Services Children's Services Education Services: Children and Youth/ ESL, GED Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Upper West Side
Languages:	English, Español

Hamilton-Madison House

50 Madison Street
New York, NY 10038
www.hmh100.com
hmh@hmh100.com

Telephone Number:	(212) 349-3724 Multiple Program Sites
Fax Number:	(212) 791-7540
Subway/Station:	J, M, Z/Chambers St. 4, 5, 6/Brooklyn Bridge F/Broadway
Hours:	Monday–Friday: 9 a.m.–5 p.m. Saturday: 9 a.m.–2 p.m.
Information and Referral:	Health Issues Mental Health Issues
Direct Services Provided:	Day Care Services Education Services: Adult/Literacy, ESL, Computer Literacy HIV/AIDS Services Mental Health Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health (at 253 South Street location)
BIA* Accreditation:	No
Area Served:	Chinatown
Languages:	English, Español, ភាសាខ្មែរ Tiếng Việt, ▪ ▪ ▪, 日本語, Other South Asian Languages Upon Request

Hebrew Immigrant Aid Society (HIAS)

333 Seventh Avenue, 16th Floor
New York, NY 10001
www.hias.org

Telephone Number:	(212) 967-4100
Fax Number:	(212) 967-4483
Subway/Station:	1/28 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Education Issues Relocation Services
Direct Services Provided:	Immigration Assistance Immigration Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	English, Español, Français, Polski, Русский

Henry Street Settlement House

265 Henry Street
New York, NY 10002
www.henrystreet.org

Telephone Number:	(212) 766-9200 Multiple Program Sites
Fax Number:	(212) 791-5710
Subway/Station:	F/East Broadway
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Community Relations Programs Cultural Programs Day Care Services: Children and Adult/Rehabilitation Domestic Violence Services Education: Adult/Literacy/ESL, GED Employment and Training Services Food/Nutrition Services HIV/AIDS Services Housing Services: Emergency/ Homeless Services Mental Health Services Senior Citizen Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, Deutsch, English, Español, Français, Italiano, Português, Русский, Українська, עברית

Hispanic AIDS Forum

213 West 35th Street, 12th Floor

New York, NY 10001

www.hafnyc.org

info@hafnyc.org

Telephone Number:	(212) 868-6230 Multiple Program Sites
Fax Number:	(212) 868-6237
Subway/Station:	A, C, 1, 2, 3, D, F, B/34 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Education Issues Employment and Training Issues Food/Nutrition Issues Housing Services Substance Abuse Issues
Direct Services Provided:	Domestic Violence Services Health Services HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Hispanic Federation of New York City

130 William Street, 9th Floor
New York, NY 10038
www.hispanicfederation.org
info@hispanicfederation.org

Telephone Number:	(212) 233-8955
Fax Number:	(212) 233-8996
Subway/Station:	A, C/Broadway/Nassau J, M, Z, 2, 3, 4, 5/Fulton St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Community Programs Emergency Assistance Health Insurance HIV/AIDS Services Immigration Assistance
Direct Services Provided:	Hotline for Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

HIV Law Project
15 Maiden Lane, 18th Floor
New York, NY 10038
www.hivlawproject.org
info@hivlawproject.org

Telephone Number:	(212) 577-3001
Fax Number:	(212) 577-3192
Subway/Station:	A, C, E/Broadway/Nassau 2, 3, 4, 5/Fulton St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m. Call for Appointment
Information and Referral:	Health Issues Housing Issues Immigration Legal Services
Direct Services Provided:	Education Programs General Legal Services Immigration Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Bronx, Manhattan
Languages:	English, Español

Immigration Equality
350 West 31st Street, Suite 505
New York, NY 10001
www.immigrationequality.org

Telephone Number:	(212) 714-2904
Fax Number:	(212) 714-2973
Subway/Station:	1, 2, 3/34 th St.
Hours:	By Appointment
Information and Referral:	Health Issues Immigration Legal Services Technical Assistance for Attorneys
Direct Services Provided:	Advocacy Asylum Services Legal Services for LGBT and HIV+ Immigrants
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Indochina Sino-American Community Center
170 Forsyth Street, 2nd Floor
New York, NY 10002

Telephone Number:	(212) 226-0317 Multiple Program Sites
Fax Number:	(212) 925-0327
Subway/Station:	J, M, Z/Bowery B, D/Grand St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Health Issues Housing Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Adult/Literacy Employment and Training Services Health Services Interpretation and Translation Services Senior Citizen Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 閩南語 福建話, Tiếng Việt

Institute for the Puerto Rican/Hispanic Elderly
105 East 22nd Street, Suite 615
New York, NY 10010

Telephone Number:	(212) 677-4181 Multiple Program Sites
Fax Number:	(212) 777-5106
Subway/Station:	6, N, R/23 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Housing Issues Immigration Legal Issues Mental Health Issues Social Services
Direct Services Provided:	Benefit Counseling Citizenship Issues Cultural Programs Domestic Violence Services Education Services: Adult/ESL Employment and Training Services Food/Nutrition Services Health/Nutrition Services Housing Services Interpretation and Translation Services Mental Health Programs: Seniors Senior Citizen Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, 한국어

International Center in New York

50 West 23rd Street, 7th Floor

New York, NY 10010

www.intlcenter.org

icny@intlcenter.org

Telephone Number:	(212) 255-9555 Multiple Program Sites
Fax Number:	(212) 255-0177
Subway/Station:	6, F, N, R, 1/23 rd St.
Hours:	Monday–Friday: 10 a.m.–8 p.m. Saturday: 9:30 a.m.–3:30 p.m.
Information and Referral:	Education Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Citizenship Services Cultural Programs Education Services: Adult/ESL Employment and Training Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Hrvatski, Deutsch, English, Español, Français, Ελληνικά, 日本語, 한국어, Bahasa melayu, Polski, Русский

International Immigrants Foundation

Immigrants Building
7 West 44th Street, 2nd Floor
New York, NY 10036

Telephone Number:	(212) 302-2222
Fax Number:	(212) 221-7206
Subway/Station:	N, Q, R, S, W, 1, 2, 3, 7/42 nd St.
Hours:	Monday–Friday: 9 a.m.–6 p.m. Saturday: 9 a.m.–1 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Immigration Legal Services Intercultural Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, English, Español, Français

Iris House Center for Women
Living with HIV/AIDS
2271 Second Avenue
New York, NY 10035
www.irishouse.org
information@irishouse.org

Telephone Number:	(212) 423-9049
Fax Number:	(212) 423-9193
Subway/Station:	6/East 116 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Education Issues Employment and Training Issues General Legal Issues Health Issues Housing Issues Immigration Issues Mental Health Services Social Services Substance Abuse Services
Direct Services Provided:	Benefit Counseling Children’s Services Education: HIV/AIDS Food/Nutrition Services Housing Services: Temporary/ Supported Prevention Services Women’s Services
Licensed Practitioners On-Site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Kreyòl Ayisyen

Japanese American Social Services (JASSI)

275 Seventh Avenue, 12th Floor

New York, NY 10001

www.jassi.org

info@jassi.org

Telephone Number:	(212) 442-1541
Fax Number:	(212) 255-3281
Subway/Station:	C, E, F, 1/23 rd St.
Hours:	Monday–Friday: 10 a.m.–5:30 p.m.
Information and Referral:	Community Relations Issues Cultural Heritage Issues Health Issues Housing Issues Immigration Issues Mental Health Issues
Direct Services Provided:	Immigration Legal Services General Legal Services Senior Citizen Programs September 11 th Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, 日本語

Jewish Board of Family and Children's Services

120 West 57th Street
New York, NY 10019
www.jbfcs.org
admin@jbfcs.org

Telephone Number:	1-888-JBFCS-NY Multiple Program Sites
Fax Number:	(212) 582-9100
Subway/Station:	N, R/57 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Education Issues Employment and Training Issues
Direct Services Provided:	Children's Programs Community Relations Conflict Resolution Counseling Services Cultural Services Domestic Violence Services Educational Services HIV/AIDS Services Mental Health Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, עברית, Русский

Jewish Guild for the Blind

15 West 65th Street
New York, NY 10023
www.jgb.org
info@jgb.org

Telephone Number:	(800) 284-4422 (212) 769-6200
Fax Number:	(212) 769-6266
Subway/Station:	1/66 th St.
Hours:	Monday–Friday: 8 a.m.–5 p.m.
Information and Referral:	Housing Issues Immigration Issues Labor Rights Issues
Direct Services Provided:	Adult Day Health Care for the Visually Handicapped Audio Cassette Library Children’s Services Education Services: Adult/Literacy, Children and Youth Health Services: HIV/AIDS Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Braille, 中文, English, Español, עברית, Русский, יידיש

**Korean American Association of Greater
New York (KAAGNY)**
149 West 24th Street, 6th Floor
New York, NY 10011

Telephone Number:	(212) 255-6969
Fax Number:	(212) 633-1627
Subway/Station:	1, F/23 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues Education Issues Health Issues Labor Rights and Laws Senior Citizen Issues Youth Issues
Direct Services Provided:	Benefit Counseling Community Relations Conflict Resolution Cultural Programs Education Services: Youth General Legal Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-Site:	N/A
Area Served:	NY
Languages:	English, 한국어

Korean American League for Civic Action
149 West 24th Street
New York, NY 10011

Telephone Number:	(212) 633-2000
Fax Number:	(212) 633-0707
Subway/Station:	F, N, 1/23 rd St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Advocacy and Mobilization Education Services Voting Rights Issues
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Greater NY Area
Languages:	English, 한국어

League for the Hard of Hearing

50 Broadway, 6th Floor
New York, NY 10004
www.lhh.org
info@lhh.org

Telephone Number:	(917) 305-7700/ 7999 (TTY)
Fax Number:	(917) 305-7888
Subway/Station:	2, 3, 4, 5/Wall St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Employment and Training Issues Labor Rights and Laws
Direct Services Provided:	Advocacy Assistive Technology Center Audiology and Clinic Services Benefit Counseling Educational Services: Career Development Health Services Hearing Aid Dispensary Mental Health Services Senior Citizen Programs Social Services Speech and Communication Therapy
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, Română, Русский

Legal Aid Society Immigration Unit

199 Water Street, 3rd Floor

New York, NY 10038

www.legal-aid.org

Telephone Number:	(212) 577-3300
Fax Number:	(212) 509-8941
Subway/Station:	4, 5/Bowling Green R, W/Whitehall 1/South Ferry
Hours:	By Appointment Only
Information and Referral:	Education Issues Employment and Training Issues Health Issues
Direct Services Provided:	Immigration Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	বাংলা, 中文, English, Español, Kreyòl Ayisyen

**Legal Momentum (formerly National
Organization for Women (NOW)
Legal Defense and Education Fund)**

395 Hudson Street
New York, NY 10014
www.legalmomentum.org
peo@legalmomentum.org

Telephone Number: (212) 925-6635
Fax Number: (212) 226-1066
Subway/Station: 1/Houston
Hours: Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral: General Legal Issues
Immigration Issues
Labor Rights and Laws
Direct Services Provided: Advocacy
Legal Services
Licensed Practitioners On-site: Legal
BIA* Accreditation: No
Area Served: National
Languages: English, Español

Literacy Assistance Center

32 Broadway, 10th Floor

New York, NY 10004

www.lacnyc.org

Telephone Number:	(212) 803-3300
Fax Number:	(212) 785-3685
Subway/Station:	A, C/Broadway-Nassau St. 2, 3, 4, 5/Wall St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Education Issues Employment and Training Issues Youth Issues
Direct Services Provided:	Clearinghouse for Educators Education Services: Youth/Adult Literacy Literacy Outreach Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, Kreyòl Ayisyen

Loisaida
710 East 9th Street, 4th Floor
New York, NY 10009
www.loisaidainc.org
info@loisaidainc.org

Telephone Number:	(212) 353-0272
Fax Number:	(212) 473-5462
Subway/Station:	L/1 st Ave.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Cultural Heritage Issues Day Care Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Education Services: Youth Employment and Training Services: Youth Social Services Youth Services Parenting Support Services; Teen Fathers Program
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Lower East Side
Languages:	English, Español

Lutheran Family and Community Services
308 West 46th Street
New York, NY 10036

Telephone Number:	(212) 399-0899 Multiple Program Sites
Fax Number:	(212) 265-2238
Subway/Station:	N, R, W/49 th St. A, C, E, 1, 2, 3/42 nd Street-Times Sq.
Hours:	Monday–Friday: 10 a.m.–5 p.m., and by appointment
Information and Referral:	Employment Issues Family Reunification Immigration Issues Refugee Services
Direct Services Provided:	Citizenship Services Housing Services Immigration Services Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Français, Español, Kreyòl Ayisyen

Metropolitan Center for Mental Health

160 West 86th Street

New York, NY 10024

www.metropolitancenter.com

info@metropolitancenter.com

Telephone Number:	(212) 362-8755 Multiple Program Sites
Fax Number:	(212) 362-0168
Subway/Station:	B, C, 1/ 86 th St.
Hours:	Monday–Friday: 9 a.m.–10 p.m. Saturday: 9 a.m.–4 p.m.
Information and Referral:	General Legal Services Immigration Legal Services Substance Abuse Issues
Direct Services Provided:	Mental Health Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Metropolitan Council on Jewish Poverty

80 Maiden Lane, 21st Floor
New York, NY 10038

Telephone Number:	(212) 453-9500
Fax Number:	(212) 453-9600
Subway/Station:	A, C, J, M, Z, 2, 3, 4, 5/ . Broadway-Nassau-Fulton St.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	General Legal Services Housing Issues Immigration Issues
Direct Services Provided:	Community Relations Employment and Training Services Health Services Housing Services Interpretation and Translation Services Senior Citizen Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Русский

Mexicanos Unidos
24 West 25th Street, 9th Floor
New York, NY 10010
www.mexicanosunidos.org

Telephone Number:	(718) 573-9179
Fax Number:	(212) 675-3466
Subway/Station:	F, N, R, W/ 23 rd St.
Hours:	By Appointment
Information and Referral:	Health Services HIV/AIDS Services
Direct Services Provided:	Health Workshops: HIV/AIDS
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Middle East Natives, Testing, Orientation and Referral Services (M.E.N.T.O.R.S.)

115 West 30th Street, Suite 1110A
New York, NY 10001
www.mentorsny.org

Telephone Number:	(212) 398-5992
Fax Number:	N/A
Subway/Station:	A, C, E, 1, 2, 3, N, R/ 34 th St.
Hours:	Monday–Friday: 8 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Gays/ Lesbians Seeking Asylum Health Issues HIV Testing and Treatment Housing Issues Legal Issues Mental Health Issues Reproductive Health Issues
Direct Services Provided:	Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	العربية, English, Français,

Nah We Gone
103 West 136th Street
New York, NY 10030
www.nahwegone.org

Telephone Number:	(212) 862-9703
Fax Number:	(212) 862-3782
Subway/Station:	2, 3/135 th St.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Education Issues Housing Issues Health Issues Immigration Issues Legal Issues Public Benefits
Direct Services Provided:	Adolescent Girls and Women’s Groups Detention Visits Mental Health Services Youth Programs
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Français

**National Association of Latino
Elected Officials (NALEO)**

60 East 42nd Street, Suite 2222

Lincoln Building

New York, NY 10165

www.naleo.org

Telephone Number:	(646) 227-0797
Fax Number:	(646) 227-0897
Subway/Station:	4, 5, 6, 7, S/42 nd St./Grand Central Station
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Education Issues Health Services Housing Issues Immigration Issues
Direct Services Provided:	Citizenship Services Education Services Voter Mobilization
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

National Coalition for Haitian Rights

275 Seventh Avenue, 20th Floor

New York, NY 10001

www.nchr.org

Telephone Number:	(212) 337-0005
Fax Number:	(212) 741-8749
Subway/Station:	1/23 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Immigration Legal Services
Direct Services Provided:	Advocacy Human Rights Training
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	National
Languages:	English, Français, Kreyòl Ayisyen

New York Asian Women's Center

39 Bowery Street
New York, NY 10002
www.nyawc.org

Telephone Number:	(212) 732-5230 Hotline: (888) 888-7702
Fax Number:	(212) 587-5731
Subway/Station:	N/A
Hours:	24 Hour Hotline
Information and Referral	Day Care Issues General Legal Issues Health Issues Interpretation and Translation Issues
Direct Services Provided:	Benefit Counseling Children's Services Community Outreach and Advocacy Domestic Violence Services General Legal Services Social Services Translation and Interpretation Services Women's Programs
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	中文, বাংলা, हिन्दी, 日本語, 한국어, ਪੰਜਾਬੀ, Tagalog, Tiếng Việt, Others Available Upon Request

New York City Refugee Employment Project
122 East 42nd Street, Room 110
New York, NY 10168

Telephone Number:	(212) 551-3150
Fax Number:	(212) 551-3154
Subway/Station:	S, 4, 5, 6, 7/Grand Central Station
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral:	Domestic Violence Issues Employment and Training Issues Health Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Education Services: Adult/ESL Employment Counseling Services Translation and Interpretation Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Shqip, Bosanski, 中文, English, Español, Français, ភាសាខ្មែរ, Română, Русский, Srpski, Українська, Tiếng Việt

New York Immigration Coalition

275 Seventh Avenue, 9th Floor

New York, NY 10001

www.thenyic.org

Telephone Number:	(212) 627-2227
Fax Number:	(212) 627-9314
Subway/Station:	C, E, F, 1/23 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Education Issues Employment and Training Issues General Legal Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Advocacy Policy and Legislative Analysis
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	العربية, 中文, English, Español, हिन्दी, 한국어, Русский, Polski, Kreyòl Ayisyen

New York Immigration Hotline

1011 First Avenue
New York, NY 10022

Telephone Number:	Hotline (800) 566-7636 (212) 419-3737
Fax Number:	(212) 751-3197
Subway/Station:	N/A
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Cultural Heritage Issues Domestic Violence Issues Education Issues Employment and Training Issues General Legal Issues Health Issues
Direct Services Provided:	Benefit Counseling Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Shqip, العربية, 中文, English, Español, Deutsch, Français, हिन्दी, Italiano, 日本語, 한국어, Kreyòl Ayisyen, Македонски, Polski, ਪੰਜਾਬੀ, Русский, Serbo-Hrvatski, Türkçe, اردو

New York Legal Assistance Group

450 West 33rd Street, 11th Floor

New York, NY 10001

www.nylag.org

Telephone Number:	(212) 750-0800 (212) 613-5000
Fax Number:	(212) 750-0820
Subway/Station:	A, C, E, 1, 2, 3, B, D, F, Q/ 34 th St.
Hours:	Monday–Friday: 9 a.m.–3 p.m.
Information and Referral:	Domestic Violence Issues General Legal Issues Health Issues
Direct Services Provided:	General Legal Services Immigration Legal Services Immigration Services September 11 th Immigration Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Русский

**New York State Federation of Hispanic
Chambers of Commerce**

2710 Broadway
New York, NY 10025

Telephone Number: (212) 222-8300
Fax Number: (212) 222-8412
Subway/Station: 1/ 103rd St.
Hours: Monday–Friday: 10 a.m.–7 p.m.
Information and Referral: General Legal Issues
Direct Services Provided: Business Counseling
Cultural Programs
Immigration Legal Services
Interpretation and Translation Services
Licensed Practitioners On-site: Legal
BIA* Accreditation: No
Area Served: NYC
Languages: English, Español, Français, Português

New York Tibetan Alliance, Inc.

**17 Battery Place, 9th Floor
New York, NY 10004**

Telephone Number:	(212) 425-5051, ext. 1351, 1368
Fax Number:	(212) 425-7260
Subway/Station:	1/Rector St. 4, 5/Bowling Green
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Community Relations Education Issues Employment and Training Issues Health Issues Immigration Legal Services
Direct Services Provided:	Cultural Programs Education Services: Adult/Literacy Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	National
Languages:	English, हिन्दी བོད་སྐད།

New York Work Alliance

30 Broad Street, 12th Floor

New York, NY 10004

www.nyworkalliance.org

mmolisani@nyworkalliance.org

Telephone Number:	(212) 742-1000
Fax Number:	(212) 269-7332
Subway/Station:	4, 5/Wall St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Day Care Issues Education Issues General Legal Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws Mental Health Services
Direct Services Provided:	Business Counseling Cultural Programs Education Services: ESL Employment and Training Services Interpretation and Translation Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Bosanski, English, Español, Kreyòl Ayisyen, Русский

**Northern Manhattan Coalition for
Immigrant Rights**
665 West 182nd Street
New York, NY 10033

Telephone Number:	(212) 781-0355
Fax Number:	(212) 781-0943
Subway/Station:	A/181 st St.
Hours:	Monday: 8 a.m.–5 p.m. Tuesday–Thursday: 8 a.m.–8 p.m. Friday: 8 a.m.–3 p.m. Saturday: 8 a.m.–12 p.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Employment and Training Issues Food/Nutrition Issues Health Issues HIV/AIDS Issues Housing Issues Labor Rights and Laws Substance Abuse Issues
Direct Services Provided:	Citizenship Services Community Relations Domestic Violence Services Education Services: Adult/Literacy General Legal Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	Northern Manhattan, Washington Heights
Languages:	English, Español

Riverside Language Program

490 Riverside Drive
New York, NY 10027
www.riversidelanguage.org
info@riversidelanguage.org

Telephone Number:	(212) 662-3200
Fax Number:	(212) 870-6841
Subway/Station:	1/ 116 th St.
Hours:	Monday–Friday: 9:30 a.m.–4:30 p.m.
Information and Referral:	Domestic Violence Issues Food/Nutrition Issues Health Issues Housing Issues
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy, ESL Employment and Training Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, हिन्दी, Русский

Safe Horizon

2 Lafayette Street
New York, NY 10007
www.safehorizon.org
help@safehorizon.org

Telephone Number:	(212) 577-7700
Crime Victims Hotline:	(866) 689-HELP
Domestic Violence Hotline:	(800) 621-HOPE (4673)
Rape, Sexual Assault & Incest Hotline:	(212) 227-3000
TDD Phone Number for All Hotlines:	(800) 810-7444
Fax Number:	(212) 577-3897
Subway/Station:	4, 5, 6/Brooklyn Bridge/City Hall
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Social Services
Direct Services Provided:	Child/Adolescent Programs Children’s Services Counseling for Torture Survivors Conflict Resolution Crime Victim Services Crisis Counseling Domestic Violence Services Family and Criminal Law General Legal Services Health Services Housing: Emergency/Shelter Immigration Legal Services Mental Health Services Youth Services
Licensed Practitioners On-site:	Legal; Mental Health
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, Deutsch, English, Español, Français, हिन्दी, 한국어, Kreyòl Ayisyen, Polski

Safe Space

295 Lafayette Street, Suite 920
New York, NY 10013
www.safespaceny.org

Telephone Number:	(212) 226-3536 Multiple Program Sites
Fax Number:	(212) 226-1918
Subway/Station:	B, D, F, Q/Broadway-Lafayette St. 6/Bleecker St.
Hours:	Monday–Friday: 8:45 a.m.–5:45 a.m.
Information and Referral:	Day Care Issues Domestic Violence Issues Education Issues Family Counseling Issues Housing Issues Immigration Issues Mental Health Issues Substance Abuse Issues
Direct Services Provided:	Children’s Services-Foster Care Community Relations Health Services Mental Health Services Outreach Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Manhattan, Queens
Languages:	English, Español, Kreyòl Ayisyen

Sakhi for South Asian Women

**P.O. Box 20208, Greeley Sq. Station
New York, NY 10001
www.sakhi.org
contactus@sakhi.org**

Telephone Number:	(212) 714-9153 Helpline: (212) 868-6741
Fax Number:	(212) 564-8745
Subway/Station:	N/A
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Health Issues Housing Issues Immigration Issues Mental Health Issues Youth Issues
Direct Services Provided:	Domestic Violence Women’s Issues
Licensed Practitioners On-site:	Medical
BIA* Accreditation:	No
Area Served:	NY
Languages:	বাংলা, English, हिन्दी, اردو

St. Mark's Place Institute for Mental Health Services

57 St. Mark's Place
New York, NY 10003

Telephone Number:	(212) 982-3470
Fax Number:	(212) 477-0521
Subway/Station:	6/Astor Pl. N, R/8 th St.
Hours:	Monday–Saturday: 8 a.m.–9 p.m.
Information and Referral:	Education Issues Employment and Training Issues General Legal Issues Health Issues HIV/AIDS Issues Housing Issues Immigration Issues
Direct Services Provided:	Children's Services Domestic Violence Services Health Services HIV/AIDS Services Mental Health Services Substance Abuse Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, 日本語, Polski, Русский

Stanley M. Isaacs Neighborhood Center

415 East 93rd Street
New York, NY 10128
www.isaacscenter.org

Telephone Number:	(212) 360-7620
Fax Number:	(212) 360-7629
Subway/Station:	6/ 96 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Health Issues HIV/AIDS Issues Mental Health Issues
Direct Services Provided:	Education Services: Adult/Youth Literacy, ESL, GED Employment and Training Services: Youth Food/Nutrition Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	Deutsch, English, Español, עברית

Swiss Benevolent Society of New York

500 Fifth Avenue, Room 1800

New York, NY 10110

www.swissbenevolentny.com

info@swissbenevolentny.com

Telephone Number:	(212) 246-0655
Fax Number:	(212) 246-1366
Subway/Station:	B, D, F, V/47-50 St.- Rockefeller Center
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence Issues Education Issues Employment and Training Issues Health Issues HIV/AIDS Issues Mental Health Issues Social Services
Direct Services Provided:	Benefit Counseling Interpretation and Translation Services (Clients Only) Scholarship Fund Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NY, NJ
Languages:	Deutsch, English, Español, Français, Italiano, Português

**The Door—
A Center of Alternatives**
121 Avenue of the Americas
New York, NY 10013
www.door.org

Telephone Number:	(212) 941-9090
Fax Number:	(212) 941-0714
Subway/Station:	C, E/Spring St. 1/Canal St.
Hours:	Monday–Thursday: 2 p.m.–8:30 p.m. Friday: 2 p.m.–8 p.m. Saturday: 12 p.m.–4 p.m.
Information and Referral:	Cultural Heritage Issues Housing Services
Direct Services Provided:	Benefit Counseling Children’s Services Conflict Resolution Day Care Services Domestic Violence Services Education Services Employment and Training Services Food/Nutrition Services General Legal Services Health Services HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Recreational Programs; Arts Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, English, Español

The Turkish Link, Inc.

51 East 42nd Street, Suite 1501

New York, NY 10017

www.turkish-link.com

info@turkish-link.com

Telephone Number:	(212) 697-0509
Fax Number:	(212) 286-8224
Subway/Station:	4, 5, 6, 7/Grand Central Station
Hours:	Monday–Friday: 9 a.m.–6 p.m. By Appointment Only
Information and Referral:	General Legal Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Business Counseling Community Relations Cultural Programs Education Services: Adult/Literacy, Children and Youth Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY, NJ, CT
Languages:	English, Türkçe

UJA-Federation Resource Line

130 East 59th Street
New York, NY 10022
www.ujafedny.org

Telephone Number:	(212) 753-2288
Fax Number:	(212) 836-1368
Subway/Station:	Telephone Consultations Only
Hours:	Monday–Friday: 9 a.m.–5 p.m. 24-Hour Voice Mail
Information and Referral:	Cultural Heritage Issues Day Care Issues Domestic Violence Issues Education Issues Employment and Training Issues Food/Nutrition Issues General Legal Issues Health Issues HIV/AIDS Issues Housing Issues Immigration Issues Labor Rights and Laws Social Services Substance Abuse
Direct Services Provided:	Through Referred Agencies
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, עברית, Русский, יידיש

**Ukrainian National Women's
League of America**
203 Second Avenue
New York, NY 10003
www.unwla.org

Telephone Number:	(212) 533-4646
Fax Number:	(212) 533-5237
Subway/Station:	4, 5, 6, N, R, W, Q/ 14 th St./Union Square
Hours:	Monday–Friday: 10 a.m.–3 p.m.
Information and Referral:	Education Issues Women's Issues
Direct Services Provided:	Citizenship Services Employment and Training Services Job Referrals
Licensed Practitioners:	N/A
BIA* Accreditation:	No
Area Served:	Manhattan
Languages:	English, Українська

Union Settlement Adult Education Program

237 East 104th Street
New York, NY 10029
www.unionsettlement.org

Telephone Number:	(212) 828-6000
Fax Number:	(212) 828-6022
Subway/Station:	6/ 103 rd St.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Evening and Weekend Hours Vary
Information and Referral:	Domestic Violence Issues Employment and Training Issues General Legal Issues HIV/AIDS Services Housing Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Cultural Programs Day Care Services Education Services: Adult/Literacy, Children and Youth Food and Nutrition Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	East Harlem
Languages:	English, Español

United Jewish Council of the East Side

235 East Broadway
New York, NY 10002

Telephone Number:	(212) 233-6037
Fax Number:	(212) 385-2693
Subway/Station:	F/East Broadway
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Cultural Heritage Issues Employment and Training Issues General Legal Issues Social Services
Direct Services Provided:	Benefit Counseling Citizenship Services Crime Prevention Services Education Services: Adult/Literacy, Children and Youth Food/Nutrition Services Health Services: Children, Women and Youth Housing Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español, 福建話, עברית, Magyar, Русский, יידיש

University Settlement

184 Eldridge Street

New York, NY 10002

www.universitysettlement.org

info@universitysettlement.org

Telephone Number:	(212) 674-9120 Multiple Program Sites
Fax Number:	(212) 475-3278
Subway/Station:	F/2 nd Ave.
Hours:	Monday–Friday: 7:30 a.m.–9 p.m. Saturday: 8 a.m.–3 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Day Care Services Domestic Violence Services Education Services: Adult/Literacy, Children and Youth Food/Nutrition Services HIV/AIDS Services Immigration Legal Services Mental Health Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Lower East Side
Languages:	中文, English, Español

Xavier Adult Education Program

**55 West 15th Street
New York, NY 10011**

Telephone Number:	(212) 627-2100
Fax Number:	(212) 675-6997
Subway/Station:	F, 1, 2, 3/ 14 th St. L, N, R, 4, 5, 6/ 14 th Street-Union Sq.
Hours:	Monday–Thursday: 10 a.m.–5 p.m. Monday, Wednesday: 5 p.m.–8:30 p.m. (classes)
Information and Referral:	Cultural Heritage Issues Employment and Training Issues General Legal Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Education Services: Adult/Literacy/ESL/GED
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English

YM/YWHA of Washington Heights and Inwood

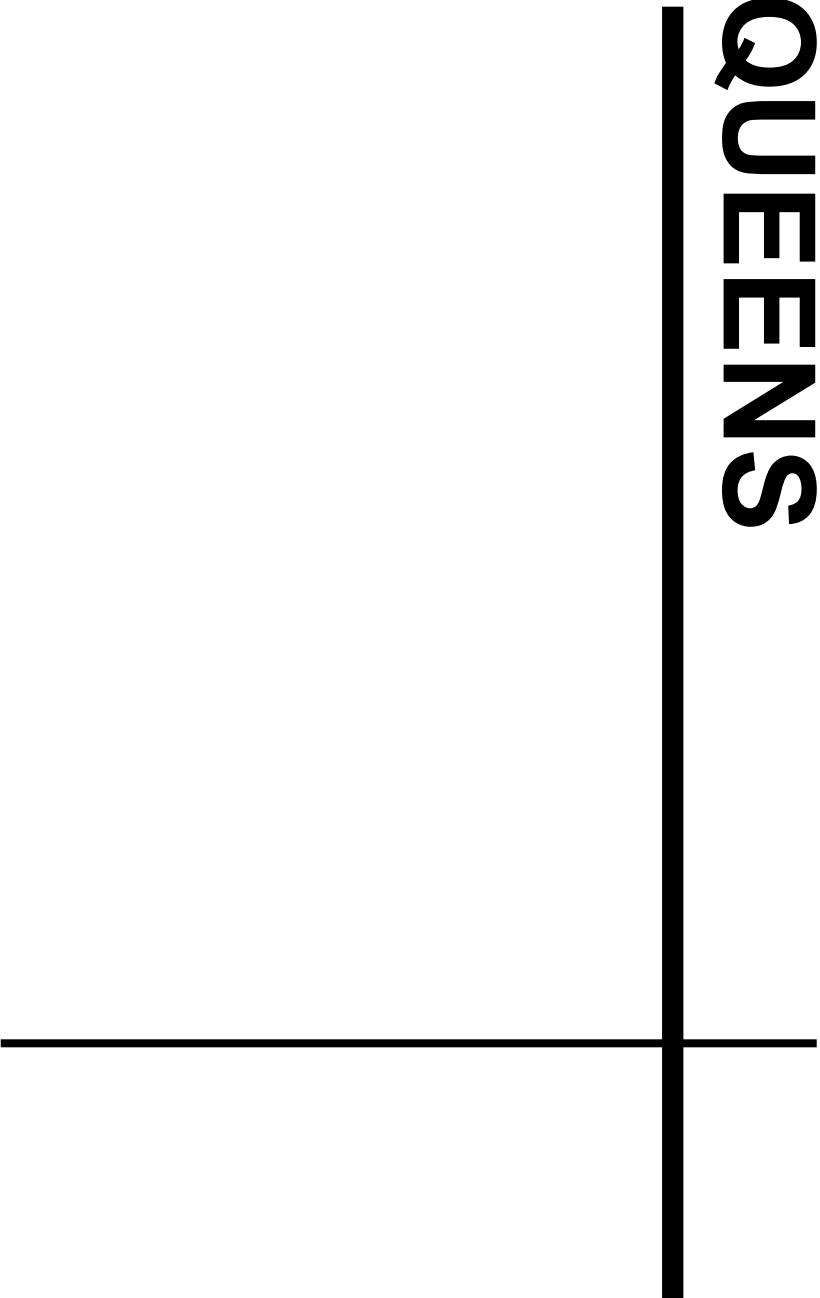
54 Nagle Avenue
New York, NY 10040

Telephone Number:	(212) 569-6200
Fax Number:	(212) 567-5915
Subway/Station:	A/190 th St. 1/Dyckman St.
Hours:	Monday–Thursday: 8 a.m.–9:30 p.m. Friday: 8 a.m.–5 p.m. Sunday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services Food/Nutrition Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Inwood, Washington Heights
Languages:	English, Español, עברית, Русский, יידיש

YMCA ELESAIR
2-26 Washington Street, 7th Floor
New York, NY 10004
www.ymcanyc.org
bjensen@ymcanyc.org

Telephone Number:	(212) 898-4162/63 Multiple Program Sites
Fax Number:	N/A
Subway/Station:	R, W, 4, 5, 1/Rector St.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Saturday: 9 a.m.–2 p.m.
Information and Referral:	Domestic Violence Issues General Legal Issues Immigration Issues
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy/ ESL
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, 中文, ىفارس, Italiano, Polski, Русский, Español, Tagalog, Tiếng Việt

QUEENS



Acción Latina
102-21 Roosevelt Avenue, 2nd Floor
Corona, NY 11368

Telephone Number:	(718) 429-0500
Fax Number:	(718) 429-0026
Subway/Station:	7/ 103 rd Street-Corona Plaza
Hours:	Monday–Friday: 10 a.m.–6 p.m. Saturday: 10 a.m.–3 p.m.
Information and Referral:	General Legal Issues Health Issues Housing Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Conflict Resolution Cultural Programs Education Services: Adult/Literacy and Youth Employment and Training Services Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services Senior Citizen Programs Small Business Counseling Social Services Youth Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	Queens
Languages:	English, Español

AIDS Center of Queens County

97-45 Queens Blvd. 12th Floor

Rego Park, NY 11374

www.acqc.org

Telephone Number:	(718) 896-2500
Fax Number:	(718) 275-2094
Subway/Station:	V, R/ 63 rd Drive-Rego Park
Hours:	Monday, Tuesday, Thursday: 9 a.m.–9 p.m. Wednesday: 9 a.m.–8 p.m. Friday: 9 a.m.–6 p.m.
Information and Referral:	Education Issues Employment and Training Issues General Legal Issues
Direct Services Provided:	Benefit Counseling Case Management Children's Services Food/Nutrition Services Health Insurance Programs Health Services HIV/AIDS Services Housing Services Immigration Legal Services Mental Health Services Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Queens
Languages:	English, Español, Français, Tagalog, Tiếng Việt

American Immigrants

51-07 43rd Avenue
Woodside, NY 11377

Telephone Number:	(718) 426-0226
Fax Number:	(718) 457-2268
Subway/Station:	7/ 52 nd Street-Lincoln Ave.
Hours:	Monday–Friday: 9 a.m.–6 p.m. Saturday: 10 a.m.–2 p.m.
Information and Referral:	General Legal Issues Labor Rights and Laws
Direct Services Provided:	Citizenship Services Education Services: Adult/Literacy/ESL Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	Brooklyn, Queens
Languages:	English, Español, हिन्दी Italiano, Português

Caribbean Immigrant Services

159-05 Hillside Avenue, 2nd Floor
Jamaica, NY 11412

Telephone Number:	(718) 523-2861
Fax Number:	(718) 725-6070
Subway/Station:	F/Parsons Blvd. E, J/Jamaica Center
Hours:	Monday–Friday: 10 a.m.–6 p.m. Saturday by Appointment
Information and Referral:	Citizenship Services General Legal Issues Mental Health Issues Social Services
Direct Services Provided:	Advocacy for Immigrant Rights Immigration Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	English

Catholic Community Center of Northern Queens

23-40 Astoria Blvd.

Astoria, NY 11102

www.ccbq.org

Telephone Number:	(718) 726-9790 Multiple Program Sites
Fax Number:	(718) 728-8817
Subway/Station:	N/Astoria Blvd.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues HIV/AIDS Housing Issues
Direct Services Provided:	Citizenship Services Community Relations Domestic Violence Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services Food/Nutrition Services Mental Health Services Social Services Youth Services Teen Pregnancy Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	North Queens
Languages:	English, Español, Ελληνικά, Polski

Centro Comunitario y de Asesoría Legal

P.O. Box 8039
Flushing, NY 11355
www.centrocomunitario.org

Telephone Number:	(718) 505-8506
Fax Number:	(718) 505-8507
Subway/Station:	7/ 82 nd St.
Hours:	By Appointment
Information and Referral:	Community Issues
Direct Services Provided:	Workshops on Criminal Defense and Immigration Rights Landlord and Tenants' Rights Family Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Chinese Immigrants Services

133-54 41st Avenue
Flushing, NY 11355

Telephone Number:	(718) 353-0195
Fax Number:	(718) 359-5065
Subway/Station:	7/ Flushing-Main St.
Hours:	Monday–Friday: 10 a.m.–4:30 p.m.
Information and Referral:	General Legal Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services: Adult/Literacy, Youth Employment and Training Services HIV/AIDS Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English

CUNY Immigration Center at Flushing

39-07 Prince Street, #2B

Flushing, NY 11354

Telephone Number:	(718) 640-9223
Fax Number:	(718) 640-9275
Subway/Station:	7/ Flushing-Main St.
Hours:	Monday–Friday: 9:30 a.m.–4:30 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Immigration Services Legal Consultations
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, Español

CUNY Law School–Main St. Legal Services
Immigration and Refugee Rights Program
65-21 Main Street
Flushing, NY 11367

Telephone Number:	(718) 340-4300 Immigration: (718) 762-5580 ext. 223
Fax Number:	(718) 340-4478
Subway/Station:	7/ Main St., then Q44, Q20A, or Q20B Bus to CUNY Law School E, F, G, R/ 71 st Street-Continental Ave., then Q65A Bus and transfer to Q44 or Q20A to CUNY Law School
Hours:	Monday–Friday: 9 a.m.–5 p.m. Monday, Wednesday, Friday: 10 a.m.–2 p.m. (Immigration Only)
Information and Referral:	Senior Citizen Issues Youth Issues: Criminal Programs for Juveniles
Direct Services Provided:	Citizenship Services Domestic Violence Services Immigration Legal Services Senior Citizen Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, English, Español, हिन्दी

Colombian Civic Center

90-37 Corona Avenue
Elmhurst, NY 11373

Telephone Number:	(718) 271-2598
Fax Number:	(718) 271-2598
Subway/Station:	7/Junction Blvd.
Hours:	Monday–Friday: 1 p.m.–10 p.m. Saturday: 9 a.m.–7 p.m.
Information and Referral:	General Legal Issues Immigration Issues
Direct Services Provided:	Citizenship Services Community Relations Cultural Programs Education Services: Adult/Literacy Interpretation and Translation Services Senior Citizen Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	Español

Concerned Citizens of Queens

40-06 Warren Street
Elmhurst, NY 11373

Telephone Number:	(718) 478-1600
Fax Number:	(718) 478-4318
Subway/Station:	7/Junction Blvd.
Hours:	Tuesday–Saturday: 10 a.m.–6 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Adult Literacy Services Citizenship Services Education Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	English, Español

Corona-Elmhurst Guidance Center

37-22 82nd Street
Jackson Heights, NY 11372

Telephone Number:	(718) 779-1600
Fax Number:	(718) 803-0895
Subway/Station:	7/ 82 nd St. Bus Q32, Q33, Q29, Q19
Hours:	Monday–Thursday: 9 a.m.–8 p.m. Friday: 9 a.m.–5 p.m.
Information and Referral:	Mental Health Services
Direct Services Provided:	Counseling Services Daycare Treatment Mental Health Services Outpatient Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Queens
Languages:	English, Español

Desis Rising Up and Moving

72-26 Broadway, 4th Floor
Jackson Heights, NY 11372

Telephone Number:	(718) 205-3036
Fax Number:	(718) 205-3037
Subway/Station:	V, R, 7, E, F/Roosevelt Ave.
Hours:	Monday–Saturday: 11 a.m.–7 p.m.
Information and Referral:	Health Issues Immigration Issues Legal Issues
Direct Services Provided:	Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	বাংলা, English, اردو, हिन्दी

Dominico-American Society of Queens

40-27 97th Street, 1st Floor

Corona, NY 11368

www.dominicoamerican.org

Telephone Number:	(718) 457-5395
Fax Number:	(718) 547-5303
Subway/Station:	7/Junction Blvd.
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 10 a.m.–2 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues Health Issues Immigration Issues
Direct Services Provided:	Child Care Services Citizenship Services Domestic Violence Services Education Services: Adult Literacy Employment and Training Services Immigration Legal Services Interpretation and Translation Services Social Services Substance Abuse Services Vocational Training Programs Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Corona, Jackson Heights, Elmhurst
Languages:	English, Español

Educational Center for Russian Jewry

98-12 66th Avenue
Rego Park, NY 11374

Telephone Number:	(718) 275-3318
Fax Number:	(718) 997-1226
Subway/Station:	V, G, R/67 th Ave.
Hours:	Monday–Thursday: 10 a.m.–6 p.m. Friday: 9 a.m.–4 p.m. Sunday: 10 a.m.–4 p.m.
Information and Referral:	Domestic Violence Issues Employment and Training Issues General Legal Issues Health Issues HIV/AIDS Issues Immigration Issues Mental Health Issues
Direct Services Provided:	Computer Training Cultural Programs Education Services: Adult/Literacy/ESL and Youth Food Distribution Services Interpretation and Translation Services Senior Citizen Programs Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Forest Hills, Kew Gardens, Rego Park
Languages:	فارسی, English, עברית, Русский

Emerald Isle Immigration Center

59-26 Woodside Avenue

Woodside, NY 11377

www.eiic.org

Telephone Number:	(718) 478-5502 Multiple Program Sites
Fax Number:	(718) 446-3727
Subway/Station:	7/ 61 st Street-Woodside Ave.
Hours:	Monday, Tuesday, Thursday: 9 a.m.–5 p.m. Wednesday: 11 a.m.–5 p.m. Friday: 9 a.m.–3 p.m. Evenings and Weekends by appt.
Information and Referral:	Cultural Heritage Issues General Legal Issues Health Issues Housing Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Adult/Literacy Employment and Training Services Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services Senior Citizen Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

Esther Grunblatt Russian Service Center

93-10 Queens Blvd.
Rego Park, NY 11374

Telephone Number:	(718) 263-3323
Fax Number:	(718) 275-5534
Subway/Station:	G, R/63 rd Drive-Rego Park
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Cultural Heritage Issues Employment and Training Services General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Adult/Literacy Interpretation and Translation Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	Հայերէն, English, Русский, Українська

**Federation of Employment/Guidance
Queens Mental Health Center**
97-45 Queens Blvd. Suite 1220
Rego Park, NY 11374

Telephone Number: (718) 896-9090
Multiple Program Sites

Fax Number: (718) 830-0724

Subway/Station: G, R/63rd Drive-Rego Park

Hours: Monday, Wednesday: 9 a.m.–9 p.m.
Tuesday, Thursday, Friday:
9 a.m.–5 p.m.

Information and Referral: Cultural Heritage Issues
Education Issues
Employment and Training Issues
General Legal Issues
Health Issues
Housing Issues

Direct Services Provided: Benefit Counseling
Domestic Violence
Employment and Training Services
Interpretation and Translation Services
Mental Health Services
Parenting Support Services
Refugee Services
Senior Citizen Programs
Social Services
Women's Services

Licensed Practitioners On-site: Mental Health

BIA* Accreditation: No

Area Served: NYC

Languages: English, Español, Русский

Federation of Hellenic Societies

22-51 29th Street
Astoria, NY 11105

Telephone Number:	(718) 204-6500
Fax Number:	(718) 204-8986
Subway/Station:	N, W/Ditmars Blvd.
Hours:	Monday–Friday: 9 a.m.–4 p.m.
Information and Referral:	Employment Issues Immigration Issues Health Issues Legal Issues
Direct Services Provided:	Citizenship Services Education Services: ESL
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Ελληνικά

Federation of Italian-American Organizations of Queens

29-21 21st Avenue
Astoria, NY 11105

Telephone Number:	(718) 204-2444
Fax Number:	(718) 204-9145
Subway/Station:	N/Ditmars Blvd./Astoria
Hours:	Tuesday–Friday: 10 a.m.–4 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Citizenship Services Cultural Programs Education Services: Adult/Literacy, Children and Youth Employment Services Immigration Services Interpretation and Translation Services Senior Citizen Programs Youth Services: Soccer Summer Camp
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Brooklyn, Queens, Staten Island
Languages:	English, Italiano

Forest Hills Community House

108-25 62nd Drive
Forest Hills, NY 11375
www.fhch.org

Telephone Number:	(718) 592-5757
Fax Number:	(718) 592-2933
Subway/Station:	E, F/71 st Street-Continental G, R/63 rd Dr. Bus Q23, Q38, Q88, Q58
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Family Counseling Issues Health Issues Immigration Issues
Direct Services Provided:	Adult Day Care Benefit Counseling Citizenship Services Community Relations Education: Youth Employment and Training Services Food/Nutrition Services Housing Services Mental Health Services Senior Citizen Programs Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	American Sign Language, 中文, English, Español, Français, עברית, Kreyòl Ayisyen, Русский

**Haitian Americans United
for Progress (HAUP)**
221-05 Linden Blvd.
Cambria Heights, NY 11411
www.haupinc.org

Telephone Number:	(718) 527-3776
Fax Number:	(718) 276-5481
Subway/Station:	E, J, Z/Jamaica Center/Parsons Blvd. then Bus Q4
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 10 a.m.–4 p.m.
Information and Referral:	General Legal Issues Health Issues Housing Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services: ESL/After School Program, Adult/Literacy and Youth Health Services: Women HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Queens
Languages:	English, Français, Kreyòl Ayisyen

**Hamilton Madison House—
Korean Clinic**
78-14 Roosevelt Avenue, # 204
Jackson Heights, NY 11372

Telephone Number: (718) 899-8918
Fax Number: (718) 426-2219
Subway/Station: G, R/Grand Avenue-Newtown
Hours: Monday, Wednesday, Friday:
9 a.m.–5 p.m.
Tuesday, Thursday: 9 a.m.–8 p.m.
Information and Referral: Cultural Heritage Issues
Employment and Training Issues
General Legal Issues
Direct Services Provided: Adult/Literacy
Interpretation and Translation Services
Mental Health Services
Licensed Practitioners On-site: Mental Health
BIA* Accreditation: No
Area Served: NYC
Languages: English, 한국어

**Hellenic American Neighborhood Action
Committee (HANAC), Inc.**

23-16 30th Avenue
Astoria, NY 11102
www.hanac.org

Telephone Number:	(718) 728-3586
Fax Number:	(718) 728-3749
Subway/Station:	N/30 th Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Call for Evening Hours
Information and Referral:	Education Issues Employment and Training Issues Food/Nutrition Issues General Legal Services Health Issues Housing Issues Labor Rights and Laws Senior Citizen Issues Social Services Youth Issues
Direct Services Provided:	Benefit Counseling Citizenship Classes Education: Adult/Literacy Employment and Training Programs Food/Nutrition Services Housing Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services Substance Abuse Services Youth Programs
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Français, Ελληνικά

Immigration Advocacy Services

24-40 Steinway Street

Astoria, NY 11103

www.immigrationadvocacy.com

Telephone Number:	(718) 956-8218
Fax Number:	(718) 274-1615
Subway/Station:	G, R/Steinway St. N/Astoria Blvd.
Hours:	Monday–Thursday: 9 a.m.–4 p.m. Friday: 9 a.m.–1 p.m.
Information and Referral:	Cultural Heritage Issues Domestic Violence Issues General Legal Issues Health Issues HIV/AIDS Issues Mental Health Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Immigration Legal Services Interpretation and Translation Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	العربية, English, Español, Ελληνικά, Italiano, Português

**Jackson Heights Community Office—
Safe Horizon**
74-09 37th Avenue, Room 416
Jackson Heights, NY 11372

Telephone Number:	(718) 899-1233 ext. 2 Multiple Program Sites
Fax Number:	(718) 457-6071
Subway/Station:	E, F, G, R/Roosevelt Ave. 7/ 74 St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Food/Nutrition Services Immigration Legal Services Mental Health Services Other: Counseling for Survivors of Torture Social Services
Licensed Practitioners On-site:	Legal; Mental Health
BIA* Accreditation:	Yes
Area Served:	NYC
Languages:	中文, English, Español, Français, हिन्दी

Jackson Heights-Elmhurst Kehillah
33-47 91st Street
Jackson Heights, NY 11372

Telephone Number:	(718) 457-4591
Fax Number:	(718) 457-5212
Subway/Station:	7/ 90 th St./Elmhurst Ave.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–2 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Health Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Education Services: Adult/Literacy/ ESL Food/Nutrition Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Elmhurst, Jackson Heights
Languages:	English, Español, עברית, Magyar, Русский, יידיש

Jackson Heights Merchants Association
37-08 74th Street
Jackson Heights, NY 11372

Telephone Number:	(718) 651-6971
Fax Number:	(718) 458-3771
Subway/Station:	E, F, G, R, 7/Roosevelt Avenue-74 th St.
Hours:	Monday–Friday: 11 a.m.–6:30 p.m.
Information and Referral:	Cultural Heritage Issues Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Business Counseling
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Jackson Heights
Languages:	English, हिन्दी

Jewish Community Council of the Rockaway Peninsula

1525 Central Avenue
Far Rockaway, NY 11691
www.jccrp.org

Telephone Number:	(718) 327-7755
Fax Number:	(718) 327-4903
Subway/Station:	A/Far Rockaway/Mott Ave.
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–3 p.m.
Information and Referral:	Education Issues Employment and Training Services General Legal Issues Health Issues Housing Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Community Relations Cultural Programs Health Consultation Services Housing Services Interpretation and Translation Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Rockaway Peninsula
Languages:	English, Español, עברית, Русский, Українська, יידיש

Jewish Services Coalition

**15-25 Central Avenue
Far Rockaway, NY 11691**

Telephone Number:	(718) 327-6060
Fax Number:	(718) 327-4903
Subway/Station:	A/Mott Avenue
Hours:	Monday–Thursday: 9 a.m.–5 p.m. Friday: 9 a.m.–1 p.m.
Information and Referral:	Domestic Violence Issues Education Issues General Legal Services Health Issues Immigration Issues Mental Health Issues Small Business Counseling
Direct Services Provided:	Benefit Counseling Employment and Training Services Food/Nutrition Services Senior Citizen Programs Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Far Rockaway
Languages:	English, עברית, Русский, יידיש

**Korean American Association for
Rehabilitation of the Disabled**

35-20 147th Street, Annex 2F
Flushing, NY 11354

Telephone Number:	(718) 445-3929
Fax Number:	(718) 661-4429
Subway/Station:	7/Flushing/Main St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Referral and Information:	Education Issues Immigration Issues Labor Issues Medical Services Social Services Transportation Issues
Direct Services Provided:	Employment and Training Services Health Insurance Enrollment Interpretation and Translation Services Transportation Services Vocational & Rehabilitation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, 한국어

Korean American Empowerment Council
73-19 Roosevelt Avenue
Jackson Heights, NY 11354

Telephone Number: (718) 458-4900
Fax Number: (718) 672-1876
Subway/Station: 7, E, F/Roosevelt Ave.
Hours: Monday–Friday: 10 a.m.–8 p.m.
Information and Referral: Citizenship Issues
Employment and Training Issues
Direct Services Provided: Voter Registration
Licensed Practitioners On-site: N/A
BIA* Accreditation: No
Area Served: Jackson Heights, Corona, Flushing
Languages: English, 한국어

**Korean Community Services of
Metropolitan New York**

35-65 159th Street
Flushing, NY 11358
www.kcsny.org

Telephone Number:	(718) 939-6137 Multiple Program Sites
Fax Number:	(718) 886-6137
Subway/Station:	7/Flushing-Main St., then Bus Q13 or Q28 to 159 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Housing Issues
Direct Services Provided:	Benefit Counseling Children’s Services Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services Employment and Training Services HIV/AIDS Services Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NY
Languages:	English, 한국어

Korean Youth Center of New York
35-34 Union Street, 1st Floor
Flushing, NY 11345

Telephone Number: (718) 321-1010
Fax Number: (718) 321-8282
Subway/Station: 7/Flushing-Main St.
Hours: Monday–Friday: 9 a.m.–5 p.m.
Information and Referral: Cultural Heritage Issues
Employment and Training Issues
General Legal Issues
Immigration Issues
Direct Services Provided: Community Relations Services
Counseling Services: Family
Crime Prevention Programs
Education Services: Youth
Immigration Services
Interpretation and Translation Services
Shelter Services
Youth Services
Licensed Practitioners On-site: N/A
BIA* Accreditation: No
Area Served: Queens
Languages: English, 한국어

La Asociación Benéfica Cultural Father Billini

104-11 37th Avenue
Corona, NY 11368

Telephone Number:	(718) 651-8427
Fax Number:	(718) 651-5572
Subway/Station:	7/ 103 rd St.
Hours:	Monday–Friday: 10 a.m.–6 p.m. Summer: 9 a.m.–7 p.m. Evening Hours by Appointment
Information and Referral:	General Legal Issues Immigration Issues Mental Health Issues Youth Issues
Direct Services Provided:	Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services Employment and Training Services Health Services Interpretation and Translation Services Social Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	Español

Latin American Integration Center

49-06 Skillman Avenue

Woodside, NY 11377

www.laicnyc.org

Telephone Number:	(718) 565-8500
Fax Number:	(718) 565-0646
Subway/Station:	7/ 52 nd Street-Lincoln Ave.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Health Issues Housing Issues
Direct Services Provided:	Children’s Services Citizenship Services Community Relations Cultural Programs Domestic Violence Services Education Services: Adult/Literacy, Youth Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services Youth Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español

**Latin Women in Action/
Mujeres Latinas en Acción**
103-06 39th Avenue
Corona, NY 11368

Telephone Number:	(718) 478-2972
Fax Number:	(718) 478-1384
Subway/Station:	7/ 103 rd Street-Corona Plaza
Hours:	Monday–Friday: 11 a.m.–5 p.m. Saturday: 9:00 a.m.–12 p.m. Monday, Tuesday, Thursday: 11 a.m.–6.30 p.m. (Immigration Consultation)
Information and Referral:	Education Issues Health Issues Housing Issues Labor Rights and Laws Legal Issues Social Services Youth Issues
Direct Services Provided:	Benefit Counseling Domestic Violence Issues Education Issues General Legal Services Housing Issues Immigration Legal Services Interpretation and Translation Services Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Queens
Languages:	English, Español, Italiano, Português

**Lexington Center for
Mental Health Services, Inc.**
25-02 75th Street
Jackson Heights, NY 11370

Telephone Number: (718) 350- 3143
(718) 899-8800 (Voice/TTY)

Fax Number: (718) 350-3067

Subway/Station: 7/ 74th Street-Broadway

Hours: Monday–Friday: 8 a.m.–4 p.m.

Information and Referral: General Legal Issues
Immigration Issues
Senior Citizen Issues
Substance Abuse Issues
Youth Issues

Direct Services Provided: Benefit Counseling
Children’s Services
Employment and Training Services
Interpreter Services: American Sign
Language and Others
Mental Health Services
Social Services
Staff Development
Training Services for the Deaf

Licensed Practitioners On-site: Mental Health

BIA* Accreditation: No

Area Served: NYC

Languages: American sign language, English

Liberty Center for Immigrants

125-09 Jamaica Ave.
Richmond Hill, NY 11418

Telephone Number:	(718) 847-3757
Fax Number:	(718) 347-5843
Subway/Station:	J/121 st St.
Hours:	Tuesday–Friday: 10 a.m.–5 p.m. Saturday: 9 a.m.–3 p.m. (Closed Monday and Sunday)
Information and Referral:	General Legal Issues
Direct Services Provided:	Citizenship Services Immigration Legal Services
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English

Mental Health Providers of Western Queens

74-09 37th Avenue, Suite 315

Jackson Heights, NY 11372

www.mhpwq.org

Telephone Number:	(718) 672-1705 Multiple Program Sites
Fax Number:	(718) 672-2027
Subway/Station:	7, E, F, G, R/Roosevelt/Broadway
Hours:	Monday–Friday: 9 a.m.–9 p.m. Saturday: 9 a.m.–6 p.m.
Information and Referral:	Cultural Heritage Issues Education Issues Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Children’s Services Domestic Violence Services Interpretation and Translation Services Mental Health Services Substance Abuse Services Youth Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Western Queens
Languages:	English, Español, Français

Nav Nirmaan Foundation

87-08 Justice Avenue #CS
Elmhurst, NY 11373

Telephone Number:	(718) 478-4588
Fax Number:	(718) 476-5959
Subway/Station:	G/Grand Ave.
Hours:	Monday, Wednesday, Thursday: 8:30 a.m.–11:30 a.m., 3 p.m.–7 p.m. Closed Tuesday, Friday Saturday: 9:30 a.m.–1 p.m. (Call for appointment)
Information and Referral:	Education Issues Employment and Training Issues General Legal Issues Health Issues HIV/AIDS Issues Immigration Issues
Direct Services Provided:	Community Relations Counseling for Domestic Violence Issues; Anger Management Cultural Programs Domestic Violence Services Social Services Substance Abuse Services/Alcohol
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, ગુજરાતી हिन्दी, 한국어, ਪੰਜਾਬ, اردو

Northern Queens Health Coalition

39-01 Main Street, Room 611

Flushing, NY 11354

Telephone Number:	(718) 661-9313
Fax Number:	(718) 661-9319
Subway/Station:	7/Flushing-Main St.
Hours:	Monday–Friday: 9 a.m.–6 p.m.
Information and Referral:	Domestic Violence Issues Education Issues Employment and Training Issues Food/Nutrition Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Community Relations Cultural Programs Health Services Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	中文, বাংলা, English, Español, فارسی, Français, עברית, हिन्दी, Kreyòl Ayisyen, Русский, اردو, יידיש

**Polonians Organized to Minister
to Our Community (POMOC)**

60-17 56th Drive
Maspeth, NY 11378
pomoc@verizon.com

Telephone Number:	(718) 326-9098 Multiple Program Sites
Fax Number:	(718) 894-3818
Subway/Station:	Take Bus Q58, Q59, Q39
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues Health Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services Employment and Training Services Food/Nutrition Services/Food Pantry Housing Services Immigration Legal Services Interpretation and Translation Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	Yes
Area Served:	Queens
Languages:	English, Polski

Pragati
119-45 Union Turnpike, Lower level
Forest Hills, NY 11375

Telephone Number:	(718) 459-0914
Fax Number:	(718) 459-2971
Subway/Station:	E, F/ Union Turnpike-Kew Gardens Bus Q46, Q60, Q74
Hours:	Call for Schedule
Information and Referral:	General Legal Issues Health Issues Housing Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Benefit Counseling Caregivers' Support Services Community Relations Cultural Programs Domestic Violence Services Education Services Health Insurance Interpretation and Translation Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	বাংলা, English, ગુજરાતી हिन्दी, ਪੰਜਾਬ, اردو, other Indian languages available

Queens Borough Public Library
New Americans Program
89-11 Merrick Blvd.
Jamaica, NY 11432
www.queenslibrary.org

Telephone Number:	(718) 990-0894
Fax Number:	(718) 297-3404
Subway/Station:	F/169 th St.
Hours:	Monday–Friday: 9:30 a.m.–5:30 p.m.
Information and Referral:	Day Care Issues Employment and Training Issues Immigration Issues Labor Rights and Laws
Direct Services Provided:	Cultural Arts Programs Education Services: Adult/Literacy, Children and Youth Other: Multilingual Book Collection
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Queens
Languages:	বাংলা, 中文, English, Español, Français, हिन्दी, 한국어, Kreyòl Ayisyen

**Queens Child Guidance Center–
Asian Clinic**
87-08 Justice Avenue, Room C7
Elmhurst, NY 11373
www.qcgc.org

Telephone Number:	(718) 899-9810
Fax Number:	(718) 899-9699
Subway/Station:	G, R/Grand Avenue-Newtown
Hours:	Monday, Friday: 9 a.m.–5 p.m. Tuesday, Wednesday, Thursday: 9 a.m.–9 p.m. Saturday: 9 a.m.–2 p.m. (flexible)
Information and Referral:	Health Issues
Direct Services Provided:	Children’s Services Conflict Resolution Domestic Violence Services Education Services: Children Interpretation and Translation Services Mental Health Services Substance Abuse Services
Licensed Practitioners:	Mental Health
BIA* Accreditation:	No
Area Served:	Queens
Languages:	中文, English, हिन्दी,, 한국어, وِفارِس, ਪੰਜਾਬ, Tagalog, اردو

Queens Legal Services—Jamaica Office

89-00 Sutphin Blvd., 2nd Floor

Jamaica, NY 11435

www.queenslegalservices.org

Telephone Number:	(718) 657-8611 Multiple Program Sites
Fax Number:	(718) 526-5051
Subway/Station:	E/Sutphin Boulevard-Archer Ave. F/Sutphin Blvd.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	General Legal Issues
Direct Services Provided:	Benefit Counseling Domestic Violence Services Education Services: Children Employment and Training Services HIV/AIDS Services Housing Services Immigration Legal Services Interpretation and Translation Services Labor Rights and Laws Services
Licensed Practitioners:	Legal
BIA* Accreditation:	No
Area Served:	Far Rockaway, Queens,
Languages:	中文, English, Español, हिन्दी, اردو

Queens South Family Center

90-39 189th Street

Hollis, NY 11423

www.ccbq.org

Telephone Number:	(718) 217-1238 Multiple Program Sites
Fax Number:	(718) 479-8791
Subway/Station:	F/179 th St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Citizenship Services Cultural Heritage Issues Domestic Violence Services Education Services General Legal Issues Health Services; HIV/AIDS Housing Services Immigration Legal Services Senior Citizen Programs Social Services Substance Abuse Services Youth Services
Direct Services Provided:	Benefit Counseling Community Relations Conflict Resolution Food/Nutrition Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Queens South
Languages:	English, Español, Français

Rockaway Mental Health Services—Catholic Charities

**1329 Beach Channel Drive
Far Rockaway, NY 11691**

Telephone Number:	(718) 337-6800
Fax Number:	(718) 337-0940
Subway/Station:	A/Mott Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m. Thursday: 9 a.m.–8 p.m.
Information and Referral:	Senior Citizen Issues
Direct Services Provided:	Mental Health Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Rockaway Peninsula, Broad Channel
Languages:	English, Español, Français, עברית, Русский

**South Asian Marrow Association
of Recruiters (SAMAR)**

55-13 96th Street
Rego Park, NY 11368
www.samarinfo.org

Telephone Number:	(718) 592-0821
Fax Number:	(718) 592-5848
Subway/Station:	R, V/Woodhaven Blvd.
Hours:	Monday–Sunday: 8 a.m.–10 p.m. 24 Hour Hotline
Information and Referral:	Cultural Heritage Issues General Legal Issues Immigration Issues
Direct Services Provided:	Community Relations Donor Recruitment for Bone Marrow Transplants Health Services: Public Education
Licensed Practitioners On-site:	Medical
BIA* Accreditation:	No
Area Served:	National
Languages:	English, हिन्दी, ગુજરાતી پنجاب, اردو

South Asian Youth Action (SAYA!)

54-05 Seabury Street
Elmhurst, NY 11373
www.saya.org

Telephone Number:	(718) 651-3484
Fax Number:	(718) 651-3480
Subway/Station:	V, R/Grand Newton
Hours:	Monday–Friday: 10 a.m.–8 p.m. Saturday: 9 a.m.–5 p.m.
Information and Referral:	Immigration Issues Legal Issues Mental Health Issues
Direct Services Provided:	Educational Services: Test Preparation, Mentoring, Youth Leadership Employment and Training Services Parenting Support Services Recreational Programs Mental Health Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	বাংলা, English, ىفارس हिन्दी

Steinway Child and Family Services, Inc.

41-36 27th Street
Long Island City, NY 11101
www.steinway.org

Telephone Number:	(718) 389-5100
Fax Number:	(718) 784-2920
Subway/Station:	7, N, W/Queensboro Plaza
Hours:	Monday–Thursday: 9 a.m.–8 p.m. Friday: 9 a.m.–5 p.m. Saturday: 10 a.m.–2 p.m.
Information and Referral:	General Legal Issues Interpretation and Translation Services Immigration Issues
Direct Services Provided:	Benefit Counseling Children’s Services Health Services; HIV/AIDS Housing: Children’s Therapeutic Residence Mental Health Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	العربية, English, Español, Français, Ελληνικά, हिन्दी

Sunnyside Community Services

43-31 39th Street
Queens, NY 11104
www.scsny.org

Telephone Number:	(718) 784-6173
Fax Number:	(718) 784-7266
Subway/Station:	7/40 th Street-Lowery St.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Cultural Heritage Issues General Legal Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Education Services: Adult/Literacy, Children and Youth Employment and Training Services Food/Nutrition Services Health Services Housing Services Immigration Legal Services Interpretation and Translation Services Mental Health Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Western Queens
Languages:	English, Español, Русский

Taiwan Center
137-44 Northern Blvd.
Flushing, NY 11354
www.nytaiwancenter.us

Telephone Number:	(718) 445-7007
Fax Number:	(718) 961-2700
Subway/Station:	7/Flushing-Main St.
Hours:	Monday–Friday: 10 a.m.–6 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues Immigration Issues
Direct Services Provided:	Benefit Counseling Citizenship Services Cultural Programs Education Services: Adult/Literacy, Children and Youth Food/Nutrition Services Senior Citizen Programs Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	中文, English, 福建話, 日本語

Workers Awaaz
40-26 82nd Street
Elmhurst, NY 11373
workersactivities@yahoo.com

Telephone Number:	(718) 565-0801
Fax Number:	(718) 565-0836
Subway/Station:	7/ 82 nd St.
Hours:	Monday–Saturday: 10 a.m.–7:30 p.m.
Information and Referral:	Immigration Issues Domestic Violence Issues
Direct Services Provided:	Labor Rights and Laws Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Corona, Flushing, Jackson Heights Manhattan
Languages:	বাংলা, English, हिन्दी, ਪੰਜਾਬੀ, اردو

**Young Korean-American Service
and Education Center**
136-19 41st Avenue, 3rd Floor
Flushing, NY 11355

Telephone Number:	(718) 460-5600
Fax Number:	(718) 445-0032
Subway/Station:	7/Flushing/Main St.
Hours:	Monday–Friday: 10 a.m.–8 p.m.
Information and Referral:	Employment and Training Issues General Legal Issues
Direct Services Provided:	Citizenship Services Cultural Programs Education Services: Youth General Legal Services Health Services: Youth Immigration Legal Services Interpretation and Translation Services Youth Services: Job Training
Licensed Practitioners On-site:	Legal
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, 한국어

**YMCA Korean Program—
Flushing YMCA**
138-46 Northern Blvd.
Flushing, NY 11354

Telephone Number:	(718) 961-1177
Fax Number:	(718) 461-4691
Subway/Station:	7/Flushing-Main St.
Hours:	Monday–Friday: 9:30 a.m.–6 p.m.
Information and Referral:	Education Services Medicare Benefits Citizenship Issues
Direct Services Provided:	Children’s Services Citizenship Services Community Relations Cultural Programs Day Care Services Education Services Interpretation and Translation Services Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, 한국어

YWCA Queens

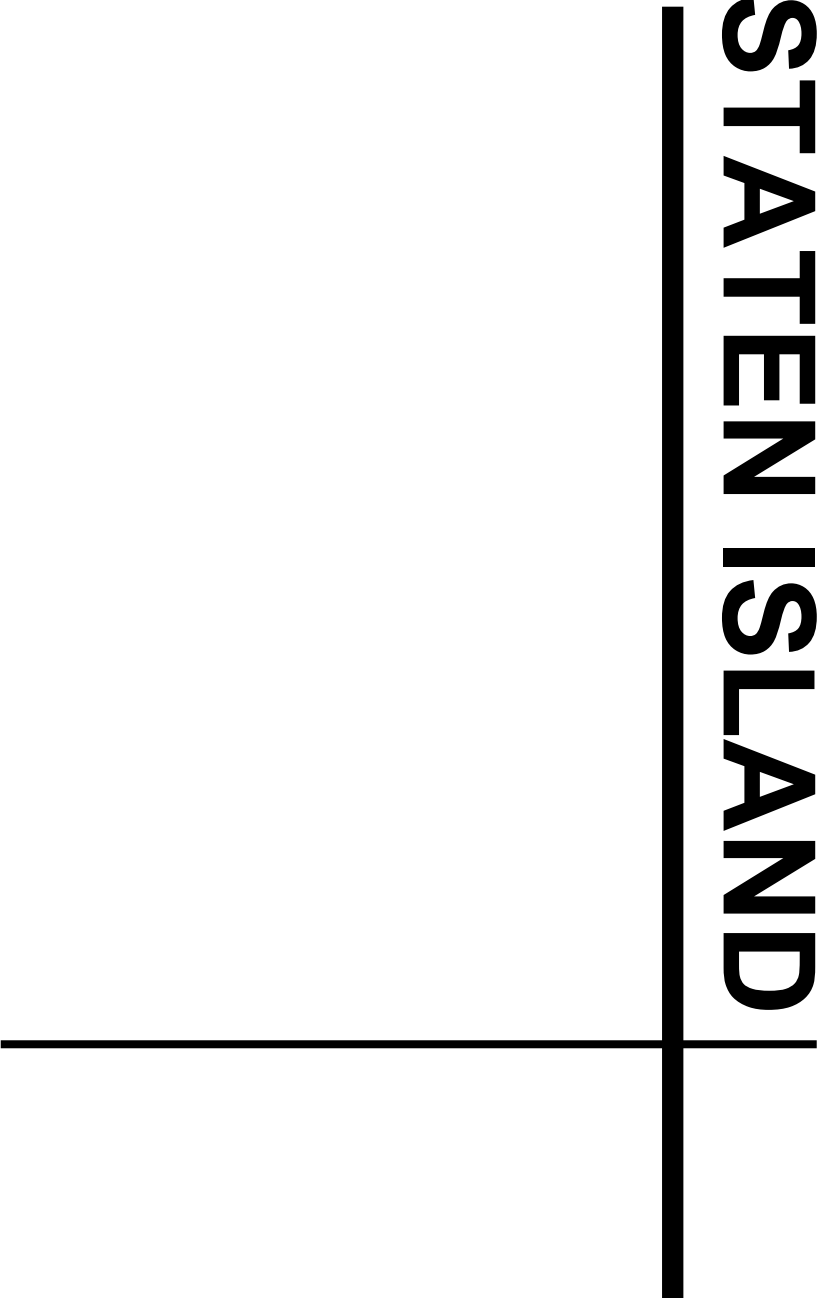
42-07 Parsons Blvd.

Flushing, NY 11355

www.ywcaqueens.org

Telephone Number:	(718) 353-4553
Fax Number:	(718) 353-4044
Subway/Station:	7/Flushing-Main St.
Hours:	Monday–Friday: 9 a.m.–6 p.m. Saturday: 9 a.m.–1 p.m. (flexible)
Information and Referral:	Immigration Issues Mental Health Issues Domestic Violence Issues
Direct Services Provided:	Community Relations Conflict Resolution Cultural Programs Domestic Violence Services Education Services Senior Citizen Programs Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Northern Queens
Languages:	中文, English, Español, 한국어

STATEN ISLAND



**Council of Jewish Organizations of
Staten Island, Inc.**

984 Post Avenue
Staten Island, NY 10302

Telephone Number:	(718) 720-4047
Fax Number:	(718) 720-4047
Subway/Station:	S.I. Ferry Bus 44R or 39R to Post Ave.
Hours:	Monday, Tuesday, Thursday: 10 a.m.-4 p.m.
Information & Referral:	Cultural Heritage Issues Education Issues Employment and Training Issues Health Issues Housing Issues Immigration Legal Services Senior Citizen Issues Youth Issues
Direct Services Provided:	Benefit Counseling Food/Nutrition Services Social Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	Deutsch, English, עברית Русский, יידיש

Jewish Community Center of Staten Island

475 Victory Blvd. and 1297 Arthur Kill Road

Staten Island, NY 10301

www.sijcc.org

Telephone Number:	(718) 981-1500; (718) 356-8113
Fax Number:	(718) 720-5085
Subway/Station:	S.I. Ferry 34 Bus to Victory Blvd. or 74 Bus to Arthur Kill Rd.
Hours:	Monday–Thursday: 8 a.m.–10 a.m. Friday: 8 a.m.–6 p.m. Sunday: 8 a.m.–3 p.m.
Information & Referral:	Domestic Violence Services General Legal Services Mental Health Services
Direct Services Provided:	Benefit Counseling Community Relations Day Care Food/Nutrition Education: Adult/Literacy/ Pre-School Health Services HIV/AIDS Treatment Immigration Services Senior Citizen Services Special Needs Children Social Services Youth Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Español, עברית, Русский, יידיש

New York Urban League

6 Van Duzer Street
Staten Island, NY 10301
www.nyul.org

Telephone Number:	(718) 442-5579
Fax Number:	(718) 442-5579
Subway/Station:	S.I. Ferry Bus 56, 61, or 78 to Victory Blvd.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information and Referral:	Domestic Violence General Legal Services Immigration Legal Services Mental Health Issues Substance Abuse Issues Senior Citizen Issues
Direct Services Provided:	Benefit Counseling Business Assistance Community Relations Education: Literacy/Adults Employment and Training Services Health Services Housing Services Youth Violence Prevention Youth Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Español

Project Hospitality

100 Park Avenue
Staten Island, NY 10302
www.projecthospitality.org
info@projecthospitality.org

Telephone Number:	(718) 448-1544
Fax Number:	(718) 720-5476
Subway/Station:	S.I. Ferry Port Richmond Bus to Park Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information & Referral:	Education Issues General Legal Services Immigration Legal Services Senior Citizen Issues Youth Issues
Direct Services Provided:	Employment and Training Services Food/Nutrition Services Health Services HIV/AIDS Services Legal Advocacy for HIV+ Individuals Housing Services: Mentally Ill, Chemically Addicted and Homeless Mental Health Services Social Services Substance Abuse Treatment
Licensed Practitioners On-site:	Legal; Medical; Mental Health
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, 한국어

Saint Vincent Catholic Medical Center

355 Bard Avenue
Staten Island, NY 10310
www.svcmc.org

Telephone Number:	(718) 876-2100 Multiple Program Sites
Fax Number:	(718) 876-2821
Subway/Station:	S.I. Ferry Bus 46, 52, 76, 78 to Clifton Ave.
Hours:	Inpatient and Emergency: 24 Hours Outpatient: Monday–Friday: 8 a.m.–4 p.m.
Information & Referral:	Behavioral Health Services Immigration Legal Services Youth Services
Direct Services Provided:	Benefit Counseling Children’s Services Domestic Violence Services Food/Nutrition Services Health Services HIV/AIDS Services: Hospice Mental Health Services Senior Citizen Services: Home Care Social Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Español, Polski, language bank available upon request

Sky Light Center

307 St. Mark's Place
Staten Island, NY 10301

Telephone Number:	(718) 720-2585
Fax Number:	(718) 720-2601
Subway/Station:	S.I. Ferry/walk to St. Mark's Place
Hours:	Monday, Wednesday: 9 a.m.–6 p.m. Tuesday, Thursday: 9 a.m.–7 p.m. Friday: 9 a.m.–9 p.m. Saturday: 11 a.m.–8 p.m. Sunday: 11 a.m.–5 p.m.
Information & Referral:	Domestic Violence Issues Health Issues
Direct Services Provided:	Benefits Counseling Education: Literacy/Adult and Youth, GED Employment and Training Services: Mentally Ill Housing: Supported Mental Health Services Nutrition Services Psychiatric Rehabilitation Social Services Transportation Services
Licensed Practitioners On-site:	Mental Health
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Español

Sons of Norway, Nansen Lodge #410

**3441 Victory Blvd.
Staten Island, NY 10314**

Telephone Number:	(718) 816-5127
Fax Number:	N/A
Subway/Station:	S.I. Ferry Bus R62
Hours:	Monday–Sunday: 24 Hours By Appointment Only
Information & Referral:	Social Services
Direct Services Provided:	Cultural Programs Interpretation and Translation Services
Licensed Practitioners On-site:	N/A
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Norsk

Staten Island Mental Health Society, Inc.

669 Castleton Avenue
Staten Island, NY 10301
www.simhs.org

Telephone Number:	(718) 442-2225
Fax Number:	(718) 442-2289
Subway/Station:	S.I. Ferry Bus 46 to Castleton Ave.
Hours:	Monday, Wednesday, Friday: 8:30 a.m.–5 p.m. Tuesday, Thursday: 8:30 a.m.–9 p.m.
Information & Referral:	Employment and Training Services General Legal Services HIV/AIDS Issues Immigration Legal Services Senior Citizen Issues
Direct Services Provided:	Children's Services Cultural Programs Day Care: Emotionally Disturbed Children Education: Children Health Services Mental Health Services Social Services Substance Abuse Services
Licensed Practitioners On-site:	Medical; Mental Health
BIA* Accreditation:	No
Area Served:	Staten Island
Languages:	English, Español

Swedish Home for the Aged

20 Bristol Avenue
Staten Island, NY 10301

Telephone Number:	(718) 442-1096
Fax Number:	(718) 442-5376
Subway/Station:	S.I. Ferry Bus 61, 62, 66, 67 to Cypress Ave.
Hours:	Monday–Friday: 9 a.m.–5 p.m.
Information & Referral:	Housing Issues for Seniors Mental Health Issues
Direct Services Provided:	Benefit Counseling Health Services Senior Citizen Services: Adult Care Facility Social Services
Licensed Practitioners On-site:	Medical
BIA* Accreditation:	No
Area Served:	NYC
Languages:	English, Español, Svenska

Frequently Asked Questions by Immigrants

How can I get information in my language?

You can call 311, the service center that connects all New Yorkers to information about City agencies and services. Operators are able to respond to questions in 170 languages at any time of the day. You can get the information you need by calling 311 and asking for help in the language of your choice.

How can I find out about English as a Second Language (ESL) programs?

Call 311 or visit www.nyc.gov/dycd. New York City funds ESL programs through agencies like the Department of Youth and Community Development (DYCD).

I think an immigration consultant overcharged me. What can I do?

Call 311 to file a complaint. You do not have to give your name. In New York City, there is a law to protect immigrants from fraud. Under this law, businesses that offer immigration services must follow certain rules. To learn more, call 311 and ask for the *Immigrant Service Provider Law Guide*, or visit the New York City Department of Consumer Affairs (DCA) at www.nyc.gov/consumers.

How do I apply for a “green card?”

To apply for a lawful permanent residence (a green card), you must file papers with the U.S. Citizenship and Immigration Services (USCIS). Call 311 to find a community-based organization that can help you.

You can learn about immigration procedures at the Web sites of the U.S. Department of State (www.travel.state.gov) and the USCIS (www.uscis.gov).

The USCIS also offers information about the annual diversity immigrant visa lottery.

Please note that in the United States, the federal government handles immigration law and procedures. City and state agencies do not review, accept, deny or give out visas.

Where can I enroll in citizenship/civics preparation classes?

Call 311 to find a class near you. Through the New York City Department of Youth and Community Development (DYCD), many community-based organizations receive funding to offer classes that prepare immigrants to pass the U.S. citizenship exam and become active citizens.

I lost my citizenship papers. What can I do?

To replace your papers, you need to contact the U.S. Citizenship and Immigration Services (USCIS). Its Web site has information on which papers to file and where to file them. If you were naturalized before 1991, and had a court ceremony, the National Archives and Research Administration (NARA) office in the area in which you naturalized can provide you with proof of U.S. citizenship. For more information, see the NARA Web site at www.nara.gov.

If you received your U.S. passport within the past five years, the U.S. Department of State should be able to replace it. You can get more information by visiting the department's Web site at www.travel.state.gov. You can also call 311 to find a community-based organization that can help you request your papers.

I applied for a green card three years ago and have yet to hear back. Can you help me?

In some cases, the Mayor's Office of Immigrant Affairs (MOIA) may be able to make an inquiry about a delayed application. Please provide detailed information about

your application by emailing our office through www.nyc.gov/immigrants or by calling 311.

How can I bring my family member from my homeland?

To petition a family member, you must file papers with the U.S. Citizenship and Immigration Services (USCIS). Call 311 to find a community-based organization that can help you.

You can learn about immigration procedures at the Web sites of the U.S. Department of State (www.travel.state.gov) and USCIS (www.uscis.gov). The USCIS also offers information about the annual diversity immigrant visa lottery.

Please note that in the United States, the federal government handles immigration law and procedures. City and state agencies do not review, accept, deny or give out visas.

I am a student writing a research paper about immigrants. What information is available about immigrants in NYC?

The Mayor's Office of Immigrant Affairs offers information about immigrant issues on its Web site, www.nyc.gov/immigrants. *The Newest New Yorkers*, a report by the Department of City Planning, provides data on the immigrant population here. A summary of this report can be found at www.nyc.gov/planning. Public libraries are also a great resource.

Preguntas Frecuentes de los Inmigrantes

¿Cómo puedo obtener información en mi idioma?

Usted puede llamar al 311, centro de atención al público que conecta a todos los neoyorquinos con información sobre agencias de gobierno y servicios ofrecidos en la Ciudad. Durante el día, los operadores están capacitados para responder a sus preguntas en 170 idiomas. Usted puede obtener la información que necesita llamando al 311 y solicitar ayuda en el idioma de su preferencia.

¿Cómo puedo encontrar programas de Inglés como Segundo Idioma (ESL por sus siglas en inglés)?

Llame al 311 o visite el sitio electrónico www.nyc.gov/dycd. La Ciudad de Nueva York destina recursos para programas de ESL a través de agencias de gobierno, tales como el Departamento de Juventud y Desarrollo Comunitario (DYCD por sus siglas en inglés).

Un consultor en materia de inmigración me cobró de más por sus servicios ofrecidos. ¿Qué puedo hacer?

Llame al 311 para presentar una queja. Usted no tiene que dar a conocer su nombre. En la Ciudad de Nueva York existe una ley que protege del fraude a los inmigrantes. Con base en esta ley, los negocios que ofrecen servicios de inmigración deben cumplir con ciertas reglas. Para obtener mayor información al respecto, llame al 311 y pregunte por la *Guía Legal sobre Proveedor de Servicios al Inmigrante* o visite el sitio electrónico del Departamento de Asuntos del Consumidor de la Ciudad de Nueva York (DCA por sus siglas en inglés), www.nyc.gov/consumers.

¿Cómo puedo solicitar una tarjeta verde?

Para solicitar la residencia legal permanente (tarjeta verde) usted deberá llenar la respectiva documentación con la Oficina de Ciudadanía y Servicios de Inmigración

de los Estados Unidos (USCIS por sus siglas en inglés). Llame al 311 para encontrar organizaciones comunitarias que puedan auxiliarle.

Usted puede aprender más sobre los procedimientos de inmigración en los sitios electrónicos del Departamento de Estado de los Estados Unidos (www.travel.state.gov) y de la USCIS (www.uscis.gov). La USCIS también ofrece información acerca de la lotería anual de visas de diversidad para inmigrantes.

Es importante mencionar que en los Estados Unidos, el gobierno federal es quien administra las leyes y procedimientos en materia de inmigración. Las agencias de gobiernos estatales y municipales no revisan, aprueban, niegan o expiden visas.

¿Dónde puedo inscribirme a cursos de preparación para el examen de ciudadanía/civismo?

Llame al 311 para encontrar el curso más cercano a su localidad. A través del Departamento de Juventud y Desarrollo Comunitario (DYCD por sus siglas en inglés), un gran número de organizaciones comunitarias reciben fondos para la impartición de cursos que preparen a los inmigrantes para el examen de Ciudadanía estadounidense, convirtiéndolos así en ciudadanos activos.

Perdí mis documentos de ciudadanía. ¿Qué puedo hacer?

Para reemplazar su documentación, usted necesita contactar a la Oficina de Ciudadanía y Servicios de Inmigración (USCIS por sus siglas en inglés). En su sitio electrónico encontrará información acerca de las formas que tiene que llenar y la dirección a donde debe enviarlas. Si usted se naturalizó antes de 1991 y asistió a la ceremonia de la corte, la oficina de Archivos Nacionales e Investigación de Administración (NARA por sus siglas en inglés) de la zona donde usted se naturalizó le puede proveer pruebas de su ciudadanía estadounidense. Para

mayor información visite el sitio electrónico de NARA, www.nara.gov.

Si usted recibió su pasaporte estadounidense dentro de los últimos cinco años, el Departamento de Estado puede ser capaz de reemplazarlo. Usted puede obtener mayor información visitando el sitio electrónico de este Departamento, www.travel.state.gov. Usted también puede llamar al 311 para localizar a una organización comunitaria que pueda asistirlo en la solicitud de su documentación.

Solicité una tarjeta verde hace tres años y no he obtenido respuesta. ¿Pueden ayudarme?

En algunos casos, la Oficina del Alcalde para Asuntos del Inmigrante (MOIA) puede hacer una petición acerca de una solicitud retrasada. Favor de proveer información más detallada a nuestra oficina acerca de su solicitud ya sea vía electrónico a www.nyc.gov/immigrants o llamando al 311.

¿Cómo puedo traer a un miembro de familia de mi país de origen?

Para solicitar a un miembro de familia, usted deberá llenar la documentación de la Oficina de Ciudadanía y Servicios de Inmigración de los Estados Unidos (USCIS por sus siglas en inglés). Llame al 311 para localizar a una organización comunitaria que pueda auxiliarle.

Usted puede obtener mayor información acerca de los procedimientos de inmigración en los sitios electrónicos del Departamento de Estado de los Estados Unidos (www.travel.state.gov) y de la Oficina de Ciudadanía y Servicios de Inmigración de los Estados Unidos (www.uscis.gov). La USCIS también ofrece información acerca de la lotería anual de visas de diversidad para inmigrantes.

Es importante mencionar que en los Estados Unidos, el gobierno federal es quien administra las leyes y

procedimientos en materia de inmigración. Las agencias de gobiernos estatales y municipales no revisan, aprueban, niegan o expiden visas.

Soy estudiante y estoy escribiendo un ensayo de investigación sobre inmigrantes. ¿Qué información está disponible acerca de los inmigrantes en NYC?

La Oficina de Asuntos Inmigratorios del Alcalde ofrece información sobre diferentes asuntos vinculados a la inmigración en su sitio electrónico, www.nyc.gov/immigrants. *The Newest New Yorkers*, reporte publicado por el Departamento de Planificación de la Ciudad, proporciona estadísticas sobre la población inmigrante en esta entidad. Un resumen de este reporte puede encontrarse en www.nyc.gov/planning. Las bibliotecas públicas también son una fuente de información de gran utilidad.

新移民經常提出的問題及其解答

我如何使用我的母語獲得資訊?

您可以致電紐約市政府的311電話。311電話服務中心向所有的紐約居民提供關於全市各個部門及其服務的資訊。接線員可在一天中的任何時間使用170種語言對您提出的問題進行解答。您只要撥打311，要求我們使用您選擇的語言提供幫助，您就可以得到您所需要的資訊。

我如何才能瞭解關於英語作為第二語言的培訓項目的情況？

您可致電311或查看網頁 www.nyc.gov/dycd。紐約市通過一些政府機構，例如青年和社區發展局，提供英語作為第二語言的培訓項目。

我認爲一名移民顧問向我超收了服務費，我該怎麼辦？

您可致電311提出投訴。您在投訴時，不必說出自己的姓名。紐約市有一項保護移民免受欺詐的法律。法律規定，移民服務業者必須遵守某些規定。如果您想瞭解更多情況，可致電311，索要一份移民服務提供者法規指南，或查看紐約市消費者事務局的網頁 www.nyc.gov/consumers。

我如何申請綠卡？

答：申請永久居民身份（又稱綠卡），需要向美國公民與移民服務局提交申請文件。您可致電311要求我們幫您找到能夠爲您提供幫助的社區組織。

您可以查看國務院的網頁 www.travel.state.gov 或美國公民與移民服務局的網頁 www.uscis.gov 瞭解關於移民申請程序的資訊。美國公民與移民服務局還提供關於年度綠卡抽獎的資訊。

請注意，在美國，與移民法和移民程序有關的事務是由聯邦機構負責的。本市和紐約州的機構都無權進行簽證申請的審理，接受，拒絕或發放等事宜。

我可以到哪裡參加入籍班？

您可致電311查詢您的住地附近哪裡有入籍培訓班。許多社區組織獲得紐約市青年與社區發展局的撥款，開辦培訓班，幫助人們準備入籍考試並成爲公民。請致電311或致電青年與社區發展局，電話是 (800) 566-7636，瞭解哪裡開辦培訓班。

如果我的公民文件丟失，應該怎麼辦？

您需要與美國公民與移民服務局聯繫補發，其網頁上有關於需要提交哪些文件，以及向哪裡提交文件的資訊。如果您在1991年以前就入了籍，並參加了法庭舉辦的儀式，全國檔案和研究管理局 (National Archives and Research Administration, NARA) 設在您的入籍地的辦公室可以為您提供您是美國公民的證據。欲瞭解更多情況，請查看全國檔案和研究管理局的網頁 www.nara.gov。如果您取得美國護照的時間距今不超過5年，美國國務院應該可以為您補發護照。您可以通過訪問國務院的網站 www.travel.state.gov 瞭解更多情況。您還可致電311要求我們介紹一家能夠幫助您索要相關文件的社區服務組織。

我3年前申請了綠卡，但到現在還沒有接到任何消息，你們可以幫助我嗎？

在有些情況下，市長移民服務辦公室可以幫助您詢問長時間未得到審理的綠卡申請的進展情況。請通過 www.nyc.gov/immigrants 的電子郵件向我們提供關於您的申請的詳細資料或致電311提出要求。

我可以怎樣把仍在原居國的家屬帶到美國？

您必須向美國公民與移民服務局提交家屬移民申請文件。您可致電311要求我們幫您介紹一家能夠為您提供幫助的社區組織。

您可以查看國務院的網頁 www.travel.state.gov 或美國公民與移民服務局的網頁 www.uscis.gov 瞭解關於移民程序的資訊。美國公民與移民服務局還提供關於年度綠卡大抽獎的資訊。

請注意，在美國，與移民法和移民程序有關的事務是由聯邦機構負責的。本市和紐約州的機構都無權進行簽證申請的審理，接受，拒絕或發放等事宜。

我是一名學生，打算撰寫一篇關於移民的研究論文。關於紐約市的移民的情況，有哪些資料可以利用？

市長移民服務辦公室的網頁

www.nyc.gov/immigrants提供關於移民問題的資訊。紐約市城市計劃局的一份名為“最新紐約人”的報告，提供了紐約市移民人口的資料。你可在網頁www.nyc.gov/planning上找到這份報告的摘要。在公共圖書館也能找到很多有用的資源。

Наиболее часто задаваемые иммигрантами вопросы

Russian

Как можно получить информацию на моем языке?

Вы можете позвонить по телефону 311 в центр, который предоставляет всем жителям Нью-Йорка информацию о городских департаментах и об услугах, предлагаемых городом. Операторы располагают возможностью отвечать на вопросы на 170 языках в любое время суток. Вы можете получить необходимую Вам информацию позвонив по телефону 311 и попросив о помощи на любом выбранном Вами языке.

Как можно получить информацию о программах изучения английского языка (ESL)?

Позвоните по телефону 311 или посетите Интернет-страничку по адресу www.nyc.gov/dyscd. Город Нью-Йорк выделяет средства на программы изучения

английского языка (ESL) через такие агентства, как Департамент по развитию молодежи и общин (DYCD).

Мне кажется, что консультант по вопросам иммиграции, к которому я обратился, взял с меня слишком дорого за свои услуги. Что я могу сделать по этому поводу?

Позвоните по телефону 311 и подайте жалобу. Для этого Вам не обязательно сообщать свое имя. В городе Нью-Йорке действует закон, оберегающий иммигрантов от мошенничества. По этому закону, коммерческие структуры, предлагающие иммиграционные услуги, должны придерживаться определенных правил. Вы сможете узнать об этом больше, позвонив по телефону 311 и попросив экземпляр «Руководства по закону о лицах и организациях, предоставляющих иммиграционные услуги» или посетив Интернет-страничку Департамента по делам потребителей (DCA) по адресу www.nyc.gov/consumers.

Как я могу получить вид на жительство в США?

Заявление для получения вида на жительство (гринкарты) следует подавать в Службу по вопросам гражданства и иммиграции США (USCIS). Чтобы найти общественную организацию, которая Вам поможет это сделать, позвоните по телефону 311.

О порядке и процедурах подачи иммиграционных заявлений Вы можете узнать на Интернет-страничках Государственного департамента США (www.travel.state.gov) и Службы по вопросам гражданства и иммиграции (www.uscis.gov). Служба по вопросам гражданства и иммиграции США (USCIS) предоставляет также информацию об ежегодной Лотерее гринкарт.

Следует заметить, что в Соединенных Штатах вопросами осуществления иммиграционного

законодательства и выполнения иммиграционных процедур занимается федеральное правительство. Городские и штатные агентства не принимают и не рассматривают заявления, они также не принимают решений об отказе или выдаче иммиграционных виз.

Где я могу записаться на курсы подготовки к экзамену на гражданство?

Чтобы найти такие курсы, позвоните по телефону 311. Многие общественные организации получают средства от Департамента по развитию молодежи и общин города Нью-Йорка (DYCD), которые предназначены для предоставления курсов, готовящих иммигрантов сдать экзамен на гражданство и стать активными гражданами США.

Я потерял свои документы о гражданстве. Что мне делать?

Чтобы восстановить свои документы, Вам необходимо связаться со Службой по вопросам гражданства и иммиграции США (USCIS). На их Интернет-страничке имеется информация о том, какие документы и куда Вам нужно подать. Если Вы стали натурализованным гражданином до 1991 года и участвовали в церемонии принятия присяги в суде, то Вы сможете получить доказательство имеющегося у Вас американского гражданства в местном отделении Управления национальными архивами (NARA). Более подробную информацию можно получить, посетив их Интернет-страничку по адресу www.nara.gov.

Если Вы получили свой американский паспорт в течение последних пяти лет, то Государственный департамент США сможет его восстановить. Более подробную информацию можно получить, посетив Интернет-страничку департамента по адресу www.travel.state.gov. Вы также можете позвонить по телефону 311, чтобы найти общественную организацию, которая поможет Вам составить заявление на восстановление документов.

Я подал заявление на гринкарту три года назад, но с тех пор никакой информации не получал.

Можете ли Вы мне помочь?

В некоторых случаях Офис мэра по делам иммигрантов (МОІА) может посылать запросы о статусе заявления, рассмотрение которого задерживается. Предоставьте, пожалуйста, подробную информацию о своем заявлении, послав ее в наш офис по электронной почте через www.nyc.gov/immigrants или позвонив по телефону 311.

Как я могу вызвать к себе родственников с целью восстановления семьи?

Чтобы подать петицию на воссоединение с членом Вашей семьи, Вы должны подать документы в Службу по вопросам гражданства и иммиграции США (USCIS). Позвоните по телефону 311, чтобы найти общественную организацию, которая Вам поможет это сделать.

О порядке и процедурах подачи иммиграционных заявлений Вы можете узнать на Интернет-страничках Государственного департамента США (www.travel.state.gov) и Службы по вопросам гражданства и иммиграции (www.uscis.gov). Служба по вопросам гражданства и иммиграции США (USCIS) предоставляет также информацию об ежегодной Лотерее гринкарт.

Следует заметить, что в Соединенных Штатах вопросами осуществления иммиграционного законодательства и выполнения иммиграционных процедур занимается федеральное правительство. Городские и штатные агентства не принимают и не рассматривают заявлений, они также не принимают решений об отказе или выдаче иммиграционных виз.

Я – студент и пишу реферат об иммигрантах. Как можно получить информацию об иммигрантах в городе Нью-Йорке?

Офис мэра по делам иммигрантов предлагает информацию по связанным с иммигрантами темам на своей Интернет-страничке по адресу:

www.nyc.gov/immigrants. В изданном Департаментом городского планирования докладе «Новейшие жители г.Нью-Йорка» приводятся данные о проживающем здесь населении иммигрантов. Резюме этого доклада можно найти на Интернет-страничке по следующему адресу: www.nyc.gov/7planning.

Публичные библиотеки также являются хорошим источником информации.

Public Benefits

Anyone, regardless of immigration status, is eligible for the following benefits and services. Call 311 for details.

Todo individuo es elegible a los siguientes beneficios y servicios independientemente de su estatus legal. Llame al 311 para mayor información.

任何人, 不管其移民身份是什麼, 都有資格享用下列福利和服務。請致電311詢問詳情。

Любой человек, независимо от иммиграционного статуса, имеет право на получение следующих услуг. Для получения подробной информации позвоните по телефону 311

English	Spanish	Chinese	Russian
Consumer Fraud Protection of the Department of Consumer Affairs	Protección contra el fraude al consumidor suministrado por el Departamento de Asuntos del Consumidor	消費者事務局保護消費者免受欺詐的計劃	Защита от обмана, предоставляемая Департаментом прав потребителей
Discrimination Protection of the Commission on Human Rights against discrimination	Protección de la Comisión sobre los Derechos Humanos contra el discrimen	人權委員會保護市民免受歧視計劃	Защита от дискриминации, предоставляемая Комиссией по правам человека
Domestic violence Counseling	Consejería sobre violencia doméstica	針對家庭暴力事件的輔導	Психологическая консультация в связи с жестокостью в семье
Education Public school	Educación en las escuelas públicas	公立學校教育	Образование в общественных школах

English	Spanish	Chinese	Russian
Emergency Shelter	Refugio de emergencia	緊急收容所	Предоставление убежища в экстренных ситуациях
Fire protection	Protección de los bomberos	防火保護	Пожарная охрана
Food pantry services	Servicios de despensa alimentaria	食物儲存服務	Услуги бесплатной кухни
Health Certain services provided by the Department of Health and Mental Hygiene	Algunos servicios específicos suministrados por el Departamento de Salud e Higiene Mental	由紐約市健康與心理衛生局提供的某些服務	Некоторые услуги, предоставляемые Департаментом здравоохранения и душевного здоровья
Health Insurance: Children under 19 are eligible for Health insurance under the State Children's Health Insurance Program (SCHIP)	Los niños menores de 19 años tienen derecho a seguro médico bajo el Programa del Estado de Seguro Médico para Niños (SCHIP por sus siglas en inglés)	依據州政府兒童健康保險計劃 (SCHIP),凡未滿19歲的兒童都有資格申請州內兒童健康保險	Дети до 19 лет имеют право на медицинскую страховку в соответствии с Программой штата по медицинскому страхованию детей (SCHIP)
HIV/ AIDS Testing and counseling	Pruebas de VIH y consejería	愛滋病檢查及輔導	Анализы и консультации в связи с ВИЧ
Immunizations	Inmunizaciones (vacunas)	防疫注射	Прививки
Medical Care: Emergency medical care, including ambulance service	Atención médica de urgencia, incluyendo servicios de ambulancia	所有十八歲以上的市民都有資格申請緊急醫療服務,包括救護車服務	Медицинское обслуживание в экстренных случаях, включая скорую медицинскую помощь

English	Spanish	Chinese	Russian
Parks Services and facilities of the Department of Parks and Recreation	Servicios e instalaciones del Departamento de Parques y Recreación	公園管理局的服務及設施	Услуги и объекты Департамента парков и отдыха
Poison control Hotline	Línea directa para el control de envenenamiento (poison control)	控制防止中毒熱線	Горячая линия по контролю отравляющих веществ
Police protection	Protección de la policía	警察提供的保護服務	Защита со стороны полиции
Prenatal Care Prenatal Care Assistance Program (PCAP)	Atención prenatal para mujeres encinta bajo el Programa de Asistencia Prenatal (PCAP por sus siglas en inglés)	婦女產前保健輔助計劃(PCAP) 為孕婦提供產前保健服務	Предродовой уход для беременных женщин в рамках Программы помощи по предродовому уходу (PCAP)
Public library services and special events	Servicios de bibliotecas públicas y programas especiales	公共圖書館的服務及特殊活動	Услуги и специальные мероприятия в публичных библиотеках
Public transportation	Transporte público	公共交通服務	Проезд в общественном транспорте
School meals Breakfast and lunch programs	Programas escolares de desayuno y almuerzo	公立學校早餐和午餐計劃	Программы школьных завтраков и обедов
Senior services Senior center programs of the Department for the Aging	Servicios y programas para las personas de la tercera edad, por el Departamento para las Personas Mayores	市老人局的老人服務及老人中心計劃	Услуги для пожилых людей и программы центров Департамента для пожилых

Resources in NYC

Learn more about these and other resources at www.nyc.gov, the official New York City Web site, or by calling 311.

Affordable Housing Resource Center

This center offers information on all aspects of City housing, including renting or buying.

Department of Consumer Affairs (DCA)

The DCA enforces guidelines for Immigration Service Providers and responds to complaints about immigration fraud.

Department of Education (DOE)

The DOE implements initiatives to ensure that all children receive a quality education. The DOE works to meet the needs of English Language Learners (ELL).

Department of Small Business Services (SBS)

SBS provides an array of services to help local businesses succeed.

Department of Youth and Community Development (DYCD)

DYCD funds non-profit organizations throughout the City that offer classes for learning English, preparing for citizenship and boosting job skills.

New York Immigration Hotline

New Yorkers can call this telephone service for general questions about immigration and naturalization benefits, requirements and procedures.

New York City Commission on Human Rights (NYCCHR)

This Commission works to protect the rights of all New Yorkers and investigates complaints of discrimination.

Public Libraries

Branches of the New York City public library systems are found throughout the boroughs, and typically offer free access to the Internet.

Recursos en NYC

Para aprender más acerca de esta información y otros recursos visite www.nyc.gov, sitio oficial de la Ciudad de Nueva York o llame al 311.

Centro de Recursos para Vivienda Accesible

Este sitio ofrece información referente a vivienda en la Ciudad, incluyendo renta y compra.

Departamento de Asuntos del Consumidor (DCA)

El DCA establece lineamientos para los proveedores de servicios de inmigración y responde a las quejas de fraude en esta materia.

Departamento de Educación (DOE)

El DOE implementa iniciativas para asegurar que todos los niños reciban educación de calidad. El DOE trabaja para responder a las necesidades de Principiantes en el Idioma Inglés (ELL).

Departamento de Servicios de Pequeños Negocios (SBS)

SBS provee una gama de servicios para ayudar a los negocios locales a tener éxito.

Departamento de Juventud y Desarrollo Comunitario (DYCD)

DYCD provee fondos a organizaciones sin fines de lucro que ofrecen clases de inglés, de preparación para el examen de ciudadanía y para mejorar las habilidades laborales.

Servicio Telefónico de Inmigración de Nueva York

Los neoyorquinos pueden llamar a este servicio telefónico para obtener respuestas generales acerca de inmigración y

naturalización así como requisitos y procedimientos en esta materia.

Comisión de Derechos Humanos de la Ciudad de Nueva York (NYCCHR)

La Comisión trabaja para proteger los derechos de todos los neoyorquinos e investiga quejas de discriminación.

Bibliotecas Públicas

Las distintas sucursales del sistema de bibliotecas públicas de la Ciudad de Nueva York se encuentran alrededor de los condados y generalmente ofrecen servicio gratuito de internet.

紐約市的資源

想瞭解關於上述服務以及其它資源的更多情況，請查看紐約市政府的官方網站www.nyc.gov <http://www.nyc.gov>，或致電311。

可負擔性住房資源中心 (Affordable Housing Resource Center)

這個部門提供關於本市住房的各方面的資訊，包括租房和買房。

消費者事務局 (Department of Consumer Affairs-DCA)

消費者事務局負責監督本市為移民服務提供者制訂的指南的執行，並受理有關移民詐欺事件的投訴。

教育局 (Department of Education, DOE)

教育局執行各種計劃和方案，確保所有的兒童都受到良好的教育。教育局的工作還包括滿足英語學習者的需要。

小商業服務局 (Department of Small Business Services, SBS)

小商業服務局提供一系列服務，幫助本市的商業企業取得成功。

青年和社區發展局 (Department of Youth and Community Development-DYCD)

青年和社區發展局資助全市範圍內的非贏利機構開辦英語班，入籍訓練班和旨在提高學員工作技能的培訓班。

紐約移民熱線 (New York Immigration Hotline)

紐約市民可以打這個移民熱線，詢問有關移民和入籍福利，要求和程序方面的一般性問題。

紐約市人權委員會 (New York City Commission on Human Rights-NYCCHR)

該委員會的工作職責是保護所有的紐約市民的權利，並對歧視案件進行調查。

公共圖書館 (Public Libraries)

紐約市公共圖書館系統有遍布於各個區的分館，通常都提供免費上網服務。

Ресурсы города Нью-Йорка

Вы можете узнать больше об этих и других ресурсах, посетив официальную Интернет-страничку города Нью-Йорка www.nyc.gov, или позвонив по телефону 311.

Центр ресурсов доступной жилплощади

Здесь можно получить информацию по всем аспектам городской жилплощади, включая аренду и приобретение.

Департамент по делам потребителей (DCA)

DCA следит за выполнением правил, установленных для организаций, предоставляющих иммиграционные услуги, а также отвечает на жалобы, связанные с мошенничеством в иммиграционной сфере.

Департамент образования (DOE)

DOE осуществляет инициативы, призванные обеспечить получение качественного образования всеми детьми. DOE стремится удовлетворить нужды тех, кто учит английский язык.

Департамент услуг для малого бизнеса (SBS)

SBS предоставляет целый спектр услуг, чтобы помочь преуспеванию местных бизнесов.

Департамент по развитию молодежи и общин (DYCD)

DYCD выделяет фонды для расположенных по всему городу общественных организаций, предлагающих курсы изучения английского языка, подготовки к сдаче экзамена на гражданство и профессиональные курсы.

Горячая иммиграционная линия Нью-Йорка

Жители Нью-Йорка могут позвонить в эту телефонную службу, чтобы получить ответы на свои вопросы об иммиграции и натурализации, а также о связанных с ними требованиях и процедурах оформления.

Комиссия города Нью-Йорка по правам человека (NYCCHR)

Эта комиссия призвана защищать права всех жителей Нью-Йорка. Она также занимается расследованием жалоб о дискриминации.

Публичные библиотеки

Отделения системы публичных библиотек города Нью-Йорка можно найти во всех его уголках, и везде в них, обычно, предлагается бесплатный доступ в Интернет.

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English



Albanian



Arabic



Bengali



Chinese



Haitian Creole



Hindi



Korean



Russian



Spanish



Urdu