# New York City Law Department Quarter 2 FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

**Part I: Narrative Summary** 

Agency Name: N	IEW YORK CITY LAW DEPARTME	ENT			
	(July -September), due November 17, 3 anuary -March), due April 30, 2024		<ul> <li>2<sup>nd</sup> Quarter (October – December), due January 30, 2024</li> <li>4<sup>th</sup> Quarter (April - June), due July 30, 2024</li> </ul>		
Prepared by:					
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Date Submitted: Febr	uary 12, 2024				
FOR DCAS USE ONLY:	Date Receive	d:			

# Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].

<u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39). <u>Other Diversity, Equity, Inclusion and EEO Related Training:</u> Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.

- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

## I. Commitment and Accountability Statement by the Agency Head

Distributed to all agency employees?	□ Yes, On (Date): □ No
	🗌 By e-mail
	Posted on agency intranet and/or website
	□ Other

# **II. Recognition and Accomplishments**

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion, and equal employment opportunity through the following:

 $\boxtimes$  Diversity, equity, inclusion and EEO Awards

⊠ Diversity, equity, inclusion and EEO Appreciation Events

□ Public Notices

⊠ Positive Comments in Performance Appraisals

□ Other (please specify):	

#### \* Please describe DEI&EEO Awards and/or Appreciation Events below:

During Q1, on July 25, 2023, the Law Department in collaboration with Workwell NYC, hosted its second annual Wellness Day. The Law Department Wellness Day program was a "day" of agency spirit), which included employees channeling their planting skills with educational information regarding planting various herbs such as basil, cilantro, rosemary, etc. Planting pots, soil and seeds were also provided to employees. Wellness Day also included wellness activities such as making your own aromatherapy sachets (oils, sachets and other materials

provided), and a '90s dance movement class. The day was enhanced with "healthy-ish" snacks and a meditation van stationed outside of the 100 Church Street office location. The day's activities were accessible from any workstation and was broadcasted in office conference rooms throughout our borough locations.

- During Q1, on September 18, 2023, agency-wide email correspondence was distributed inviting nominations for the annual and prestigious Law Department Awards. The correspondence listed the Chair, Co-chair, and all members of the Awards Committee, and included the criteria for the fifteen awards offered.
- During Q1, the Law Department's Diversity, Equity & Inclusion Committee collaborated with the Franklin H. Williams Judicial Commission and held an in-person event at the New York County Supreme Court in celebration of Hispanic Heritage Month. The 2023 theme was "Todos Somos, Somos Uno: We Are All, We Are One!" The sub-theme of the program addressed how colorism impacts the Hispanic community, the court system, and society as a whole. The keynote speaker was Zenaida Mendez Director of the Manhattan Neighborhood Network. There was also a panel presentation where speakers discussed their personal and professional journeys while delving into the issue of colorism in the Hispanic community.
- During Q2, the Law Department's Women's Committee coordinated a week of healthcare-related activities from October 23, 2023, through October 27, 2023
  - October 23<sup>rd</sup>: the Women's Committee, the Employee Assistance Program (EAP) and Workwell NYC presented on Stress Management and Mental Health
  - October 24<sup>th</sup>: the Women's Committee, in collaboration with the Community Service Committee, held a comprehensive, hybrid Health Fair, with panelists educating attendees on various healthcare issues such as disparate health care access and other topics inclusive of, but not limited to, cardiovascular, diabetes, fertility/infertility, cancer screening, pre-natal /post-natal care, and mental health. Panelists included:
    - Dr. Wendy Wilcox, Chief Women's Health Service Officer NYC Health + Hospitals
    - Charmaine Browne, Health Services Manager- NYC DOHMH
    - Dr. Beth Seltzer, Director, Clinical and Scientific Affairs Unit, Bureau of Chronic Disease Prevention-NYC DOHMH
    - Dr. Catherine Canary, Director, Bureau of Early Intervention-NYC DOHMH
    - Dr. Shanté Bassett, Psychologist/Professor-LaGuardia Community College
  - October 25<sup>th</sup>: the Women's Committee collaborated with Workwell NYC to present on Breast Cancer Prevention, Surgery and Treatment. Event was held via Zoom
  - October 26<sup>th</sup>: CPR training facilitated by FDNY personnel in-person and via Zoom
  - October 27<sup>th</sup>: Hybrid presentation and Q&A with Law Department Benefits Coordinators, Yuhong Canterella and Ripan Biswas; Additionally, a Meditation and Mindfulness session was led by John Campbell, Deputy Director of Professional Development
- During Q2, on November 3, 2023, the Law Department's Diversity, Equity & Inclusion Committee distributed an agency-wide email correspondence with relevant Native American Heritage Month resources published to promote greater awareness of this observance among

staff.

During Q2, on December 6, 2023, the Law Department held its annual Awards Ceremony at New York Law School, with a virtual option for attendees. The Law Department's Awards Ceremony honors selected employees for their exemplary service and contributions. The Awards Ceremony also included the Jane M. Bolin Diversity Leadership Award named after the first African American woman appointed to Assistant Corporation Counsel at the Law Department and first African American woman jurist in the U.S. This award recognizes and celebrates the outstanding contributions and significant impact of an exceptional member of the Law Department in promoting and advocating the diversity goals of the Law Department. This year's recipient was Melanie Ash, Deputy Chief of Affirmative Litigation.

# **III. Workforce Review and Analysis**

#### I. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2023): **1600** Q2 (12/31/2023): **1523** Q3 (3/31/2024): Q4 (6/30/2024): \_\_\_\_\_

#### **II.** Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

🛛 Yes	On (Date): <b>December 14, 2023</b>	Yes again on (Date):	🗌 No
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□ NYCAPS Employee Self Service (by email; strongly recommended every year)

⊠ Agency's intranet site

 $\boxtimes$  On-boarding of new employees

□ Newsletters and internal Agency Publications

#### III. The agency conducted a review of the quarterly CEEDS reports and the dashboard sent by DCAS to the EEO Officer with demographic

data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

oxtimes Yes - on (Dates): Q1 Review Date: 11-9-2023	_ Q2 Review Date: <u>1 - 2 4 - 2 0 2 4</u>	Q3 Review date:	_ Q4
Review date:	_		

The review was conducted with:

□ Agency Head	Agency Head	□ Agency Head	Agency Head
🛛 Human Resources	🛛 Human Resources	🗆 Human Resources	🗆 Human Resources
General Counsel	General Counsel	General Counsel	General Counsel
⊠ Other EEO Officer	🛛 Other EEO Officer	Other	Other
□ Not conducted	Not conducted	Not conducted	Not conducted

# IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

#### A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

The Law Department is committed to recruiting, developing, and retaining a diverse and inclusive workforce. The agency strives to nurture an environment where employees, present and future, view the agency as an employer of choice.

- 1. Achieve Pay Equity for Employees in Civil Service Positions
- 2. Expand Recruitment and Retention Strategies for Civil Service Positions including 55-a Candidates
- 3. Build a sustainable workplace wellness model to implement wellness programming for agency employees with NYC Workwell

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#### 1. Achieve Pay Equity for Employees in Civil Service Positions

- The Diversity & EEO Office collaborated with the Administration Division and Managing Attorney to propose a new Pay and Title Restructuring Initiative that reimagines the agency's pay and hiring practices for support professionals and defines a plan to make adjustments to achieve equitable salary increases, career growth opportunities, and to create transparency around organizational structure and the agency's use of civil service titles. This includes reviewing each active civil service title at the Law Department to confirm job descriptions, title structures and salary structures are accurate. Base salaries in some titles have received 3% 9% increases. Title reviews for this initiative are ongoing.
- After the departure of the agency's former Career Counselor, the agency is proud to report the hiring of a new Career Counselor who will identify trends and measures to assess the effectiveness of these initiatives.

Workforce Goal #1 Updates:						
Q1 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	□ Not started	Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

- 2. Expand Recruitment and Retention Strategies for Civil Service Positions including 55-a Candidates
  - The Law Department's Human Resources and Personnel Unit participated in the DCAS Citywide Hiring Hall on September 2023. We will continue participating in City Hiring Pools as scheduled. We will continue to implement the best practices for recruitment

and retention in the following ways, including but not limited to:

- o distribute DCAS monthly newsletters, internal job posting announcements and monthly exam notices for each quarter
- o create job readiness programming for civil service employees in response to the civil service hiring pool notices
- o plan and facilitate orientation programming for all new support professional hires
- o collaborate with DCAS to increase recruitment efforts for the agency's promotional opportunities
- continue working with Administration to design standard interview rating sheets for the disposition of candidates for support professional hires, promotions, and transfers
- o conduct exit interviews and send exit interview analysis information to the Executive
- present at citywide fairs, schools, colleges, and library presentation showcasing the Law Department and its vacancies within civil service employment
- o conduct structured interview training for new supervisors and employees.

Workforce Goal #2 Updates:						
Q1 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	🗌 Planned	□ Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	🗌 Planned	□ Not started	Ongoing	Delayed	Deferred	Completed

3. Build a sustainable workplace wellness model to implement wellness programming for agency employees with NYC Workwell.

- The Law Department's Quality of Work life Committee introduced two new subcommittees focused on employee Mental Health and Wellness and Caregiver Support.
- On July 25, 2023, the Law Department in collaboration with Workwell NYC, hosted its second annual Wellness Day. The Law Department Wellness Day program was a "day" of agency spirit), which included employees channeling their skills as green thumbs with educational information regarding planting various herbs such as basil, cilantro, rosemary, etc. Planting pots, soil and seeds were also provided to employees. Wellness Day also included wellness activities such as making your own aromatherapy sachets (oils, sachets and other materials provided), and a '90s dance movement class. The day was enhanced with "healthy-ish" snacks and a meditation van stationed outside of the 100 Church Street office location. The day's activities were accessible from any workstation

and were broadcast in office conference rooms throughout our borough locations.

- During Q1, The Quality of Work Life Committee and the Women's Committee met to plan a comprehensive, hybrid Health Fair, for Q2 (October 23-25, 2023); Topics to be addressed at the Health Fair are: disparate health care access and other topics including, but not limited to, cardiovascular health, diabetes, fertility/infertility, cancer screening, pre-natal/post-natal care, and mental health.
- During Q2, a successful Health Fair was held. The Health Fair included, in partnership with Workwell NYC, a presentation on Breast Cancer Prevention, Surgery and Treatment. Also, in partnership with Workwell NYC and the American-Italian Cancer Foundation (AICF), a free Mammogram Bus event was scheduled for November 1, 2023. The screening event was cancelled due to unforeseen circumstances. However, the event has been rescheduled to Q4, on April 18, 2024.
- During Q2, the agency took a large step toward achieving its goal of creating a sustainable workplace wellness model that maintains a regular schedule of wellness programming year after year by joining the 2023-2024 Workwell NYC Partners Program. This partnership with Workwell will offer employees support and resources for building a work-life experience where wellness is a norm. As part of the program, the agency has 5 Workwell Ambassadors who began collaborating in Q2 to execute a wellness programming schedule for 2023-2024. To start, the Ambassadors launched a wellness programming survey during Q2, to obtain input from the workforce on their wellness programming interests. Our Ambassadors have also held flu clinics and a blood drive for agency employees during this quarter.

Workforce Goal #3 Updates:						
Q1 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	🗆 Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	🗌 Planned	□ Not started	🗆 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	□ Not started	🗆 Ongoing	Delayed	Deferred	Completed

#### 4. Efforts to reduce Workforce underutilization:

- The Diversity & EEO Office continues to review the quarterly reports and trends identified on the dashboard and engages in efforts to promote diverse recruitment opportunities and the retention of underrepresented groups.
- The Office's primary strategy for addressing underutilization is to engage the relevant units, Legal Recruitment and Personnel, and their leadership in an ongoing discussion of hiring trends, exit interviews, retention concerns, and to propose and assist with efforts to increase diversity and improve underutilization.
- The Office has also worked with the Managing Attorney and Legal Recruitment Office on specific policies to enhance EEO review of promotional and lateral hire applications, interviews, and evaluation processes. Currently, the process for designating a title level to incoming lateral and promotional hires is being reviewed and redesigned to advance consistency and fairness and eliminate arbitrariness in lateral and promotional hiring. The new rubric will be implemented this fiscal year.

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- The Office's Q1 review of the Workforce Dashboard revealed underutilization in the areas of Building Services, Managers, and Management Specialists. To address the underutilization in Managers and Management Specialists, the Diversity and EEO Office will continue to engage with the Legal Recruitment Office and Human Resources to assess and review hiring trends and vacancies. Agency career counselors will also continue to notify our current employees of available opportunities and identify community opportunities to attract prospective candidates. The agency also continues to participate in recruitment activities such as recruitment fairs and outreach to various associations, universities, or organizations. While we continue devising strategies to address the Building Services category, we also take notice that there are other titles in our Facilities Unit, the unit which includes our Building Services titles, which add more diversity to the workgroup.
- The Office's Q2 review of the Workforce Dashboard revealed underutilization in the Building Services and Managers work groups. A meeting was held on January 24, 2024, with the Director of Human Resources Director to review, discuss, and strategize regarding the underutilization issues in the agency.

#### B. Workplace:

The Law Department is a learning organization and strives to be a leading municipal employer in Diversity, Equity, and Inclusion practices. The agency endeavors to provide a workplace that values diversity of thought and background. The Law Department will continue to enhance diversity, inclusion, and equity in the workplace through the professional development of its leaders and employees. The agency will also continue to enhance the workplace through its support of, and participation in, employee resource committees, collaboratives, and agency work-life programming led by senior leadership.

- **1.** Promote Inclusion through Internal Communication
- 2. Increase Professional Development Opportunities for Senior Leaders
- **1.** Promote Inclusion through Internal Communication
  - To raise cultural awareness and support senior leadership in building an inclusive work environment, the Diversity and EEO Office circulated a Diversity Awareness Calendar and encouraged leadership to consider a broader range of cultural and religious observances when scheduling important meetings, mandatory staff trainings, or events. The calendar has been updated and is recirculated annually.
  - > The Office features EEO, DEI and professional development resources in the agency's newsletter, Sidebar, on a bi-monthly basis.
  - The Law Department continues to innovate as it expands its channels of communication to nurture a more inclusive environment. In addition to print and photography, the communications team now delivers an expanded range of content through approximately twenty-five electronic office monitors distributed through agency offices. Additionally, the monitors are used to highlight employees for their contributions to diversity, equity, and inclusion as well as for their demonstrated leadership and legal successes. In addition to employee recognition media, the monitors also display notice of agency-wide and community events, division accomplishments, policy-related reminders and timely infographics.

Workforce Goal #1 Updates:						
Q1 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	🗌 Planned	□ Not started	🗆 Ongoing	Delayed	Deferred	Completed
Q4 Update:	🗆 Planned	□ Not started	Ongoing	Delayed	Deferred	Completed

2. Increase Professional Development Opportunities for Senior Leaders

- > During Q1, the Professional Development Office coordinated two supervisory cohort sessions on:
  - $\circ$  July 26<sup>th</sup> (28 attendees)
  - August  $22^{nd}$  (34 attendees)
- > During Q1, the Professional Development Office coordinated three coaching collaboratives:
  - o July 11<sup>th</sup> Risk Management Division Coaching Collaborative & Training Meeting (7 attendees)
  - July 27<sup>th</sup> Coaching Collaborative Meeting (20 attendees)
  - September 28<sup>th</sup> Coaching Collaborative (22 attendees)
- During Q1, on July 18<sup>th</sup>, the Diversity and EEO Office conducted its fifth mandatory EEO training for supervisors. There were 79 attendees and the office received positive feedback via the anonymous evaluations. The Diversity & EEO Office will conduct another EEO Training for Supervisors and Managers in January 2024.
- > The agency offers monthly Lexis Refresher trainings for attorneys and support professionals.
- > The Professional Development Office will share DEI resources and trainings from PLI, bar associations, etc.
- The Professional Development Office launched a Special Mentorship program and a Mentoring Circle to pair entry -class attorneys with senior level attorneys and Law Department committee members.
- > During Q2, the Professional Development Office coordinated three supervisory cohort sessions on:
  - October 3, 2023 (25 participants)
  - November 16, 2023 (29 participants)
  - December 19, 2023 (21 participants)
- > During Q2, the Professional Development Office coordinated three coaching collaboratives:
  - November 14. 2023 Coaching Collaborative Meeting (21 participants)
  - December 7, 2023 Bringing Inspirational Leadership Part I Supervisor Training (35 participants)
  - December 20, 2023 Bringing Inspirational Leadership Part II Supervisor Training (19 participants)
- During Q2, the Professional Development Office launched a new mentoring program for twenty-eight (28) ACCs who are retaking the bar exam in February 2024:
  - November December: Bar Prep Coaching Session | 22 sessions (33 participants)

- November 14, 2023: Bar Retakers Panel (31 participants)
- November 22, 2023: Meeting with Uniform Bar Retakers (31 participants)
- November 29, 2023: Best Practices for Preparing for Bar (31 participants)
- December 7, 2023: Developing a Strong Mindset as You Prepare for the Bar Panel Discussion (25 participants)
- December 13, 2023: Bar Retaker Program Supervisor Orientation (26 participants)
- December 13, 2023: Meeting for Bar Retakers (28 participants)
- December 18, 2023: Meeting for Bar Retakers on Commercial alternatives (11 participants)
- December 18, 2023: Q&A for Supervisors of Bar Retakers (5 participants)
- December 18, 2023: Training for Bar Retaker Mentors (27 participants)
- During Q2, the Professional Development Office held the following CLEs:
  - October 3<sup>rd</sup> CLE: 2023 CPLR Update (96 attendees)
  - October 12<sup>th</sup> CLE: Organizational Skills and Time Management Tips (31 attendees)
  - November 2<sup>nd</sup> CLE: Legal Writing Clinic for New ACCs (39 attendees)
  - November 16<sup>th</sup> CLE: Demystifying Discovery (36 attendees)

Workforce Goal #2 Updates:						
Q1 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	□ Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	□ Not started	Ongoing	Delayed	Deferred	Completed

#### 5. Other Workplace Activities:

- During Q1, on September 13, 2023, the Law Department Committees participated in an Informational Panel and Scavenger Hunt as part of the Orientation activities for the Entry Class. Each committee selected a NYC landmark of cultural significance for the Scavenger Hunt. For example, the Women's committee selected the "Fearless Girl" statue which symbolizes equality, equal pay, supporting women in leadership positions, the empowerment of women, education of women, education for the prevention of prejudice, and the general well-being of women; The DE&I Committee selected the African Burial Ground as its landmark which is the oldest and largest known excavated burial ground in North America for both free and enslaved Africans and protects the historic role slavery played in building New York.
- During Q1, the Law Department's Innovation and Strategy Council developed two subgroups to break down communication silos within the Law Department.
- During Q1, the Innovation and Strategy Council resubmitted its Green Initiative for review and approval. This initiative strives to reduce the usage of paper within the Law Department.
- During Q1, the Innovation and Strategy Council submitted a Mobile Lawyer proposal for review and approval and scheduled a meeting in October 2023 to discuss said proposal with the Chief Diversity & EEO Officer.
- The agency has formed an Artificial Intelligence Working Group comprised of attorneys and support professionals (including 5 members of the Innovation and Strategy Council) to explore the potential of using AI, assess tools in development, review the legal and ethical concerns and make recommendations as to how the Law Department can best use this rapidly emerging technology.
- As part of the 5-year accessibility plan and pursuant to Local Law 12 of 2023, the agency has formed an Accessibility Plan Working Group to identify accessibility issues and create a plan to improve accessibility. The first meeting is scheduled for November 2, 2023.
- During Q2, on October 18, 2023, the Law Department's Diversity, Equity & Inclusion Committee held the LGBTQ History Month hybrid event with speaker Matthew J. Skinner, Exec. Dir. NYS Unified Court System, The Richard C. Failla, LGBTQ Commission. The DE&I Committee also published a LGBTQ+ History Guide compiled/provided by Adana Wright, NYC Commission on Gender Equity & Ronald Porcelli, The Unity Project, City Hall
- During Q2, on October 22, 2023, the Law Department's Diversity, Equity & Inclusion Committee held the National Disability Employment Awareness Month (NDEAM), with NYC Disability Pride Parade (DPP) event. Committee members walked in the parade under the NYC Law Department banner; started from Madison Square Park with opening remarks from Grand Marshalls,

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NYCDPP officials, City Comptroller Brad Lander, other City agencies; parade ended with Community Gathering at Union Square Park.

- During Q2, on October 20, 2023, the Law Department's Quality of Work-Life Committee held a Management Benefit Fund's Superimposed Major Medical Benefit session.
- During Q2, the Law Department's Innovation & Strategy Council's (ISC) working group (WG) for the project of breaking down communication silos within the Law Department met in two subgroups to discuss/further identify each communication topic. They currently meet in small groups to work on details to then bring forth to the entire WG.
- During Q2, the ISC's Communications Survey received final approval. The survey was distributed to the agency in early December 2023 with a deadline date of December 22, 2023. ISC members are currently evaluating data and summarizing comments. Data/comments will also be shared with ISC WG.
- During Q2, the ISC's Mobile Lawyer initiative was approved to reach out to Litigation Support Division to see if working collaboratively together can help move concept forward.
- During Q2, the five (5) members of ISC continues to work on the AI working group as members of various subgroups. They are learning what other agencies & institutions are doing and have developed an outline for the content of the policy, and about different technologies and software available.

#### C. Community:

The Law Department advances legal and just processes that serve the best interests of the City of New York to the greatest extent possible. The Law Department will support efforts of outreach and community service throughout the City of New York Community in a manner that is consistent with the mission, ethical obligations, and values of the office.

#### Goals to enhance DEI and EEO in the Community for FY 2024 include:

- 1. Enhance Language Access Services
- 2. Increase the Law Department's Visibility in the Community
- 3. Recruit for Mentoring and Pipeline Initiatives in the Community
- 4. Increase Agency Participation with M/WBEs

#### **1.** Enhance Language Access Services

- During Q1 and Q2, the Law Department's Family Court Division continues its efforts to identify and translate the Law Department's "most commonly distributed documents"
- During Q1 and Q2, the Law Department's Family Court Division is implementing a process for collecting customer service feedback that is multilingual and accessible to individuals with limited English proficiency to find easily such as: a written survey available in the 10 designated languages with a multi-lingual QSR code survey feature. The target date for completion is June 2024.
- During Q1 and Q2, the agency is revising training modules for frontline staff and managers on the Law Department's Language Access Obligations & Policies and Procedures. Training will continue to address the Law Department's language access obligations, services, and policies and procedures including, but not limited to:
  - o Legal obligations and agency policy on language access (including Local Law 30)

- 0 When and how to use telephonic interpretation
- When and how to use in-person interpretation
- When and how to request translation services
- 0 When to use and not use bilingual staff
- How to identify the primary language of a person with Limited English Proficiency (LEP)
- How to track the individual's language
- How to track whether and how language services are provided to the individual
- 0 How to provide customer service to individuals with LEP
- The agency's Diversity Training Liaison has also incorporated information re: Local Law 30 in the EEO Overview training for all new hires (attorneys and support professionals)
- > The agency is in the process of revising the Law Department's Language Access internet page to include:
  - o Link to Revised LAIP
  - 0 Information on how to submit language access complaints including link to 311
  - 0 A specific language access email address for language access inquiries and complaints
- The agency is refreshing signage and language access guidance materials at Law Department offices that receive members of the public including:
  - o Multilingual notice of how to file a language access complaint
  - o Multilingual feedback survey

<u>Community Goal #1</u> <u>Updates:</u>						
Q1 Update:	Planned	🗆 Not	$\boxtimes$	Delayed	Deferred	Completed
		started	Ongoing			
Q2 Update:	🛛 Planned	🗆 Not	$\boxtimes$	🗆 Delayed	Deferred	Completed
		started	Ongoing			
Q3 Update:	🛛 Planned	🗆 Not		🗆 Delayed	Deferred	Completed
		started	Ongoing			
Q4 Update:	🗌 Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			

- 2. Increase the Law Department's Visibility in the Community
  - From August 14<sup>th</sup> September 29<sup>th</sup>, the Community Service Committee, in collaboration with the Women's Committee, coordinated a Donation Drive for Asylum Seekers, benefitting the Mayor's Fund for NYC
  - > On September 22<sup>nd</sup>, the agency's Entry Class of attorneys participated in a shift at God's Love We Deliver; the next community

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service shift is scheduled for October 11, 2023

- The Law Department's Women's Committee is planning its second annual Domestic Violence Awareness Walk Across the Brooklyn Bridge in October 2023, and a "Wear Purple Day" to raise awareness of domestic violence
- The Law Department's DE&I Committee has registered for, and will participate in, the Disability Pride Parade scheduled for October 2023
- In honor of LGBTQIA+ History Month, the DE&I Committee will also participate in the National Transgender Visibility March and the New York Transgender Advocacy Group Love Rally which will occur on October 20<sup>th</sup> and October 21<sup>st</sup> respectively
- > The Law Department's Community Service Committee is planning the following community service events for Q2:
  - Winter accessories Donation Drive to benefit Care for the Homeless (scheduled to run from mid-October to mid-December)
  - "Be the Match" Health Fair connects people with blood cancers or other blood disorders to a matching donor for a marrow transplant. Be the Match will perform check swabs and add participants to their Be the Match donor registry
  - Volunteer event with Moms for Moms where Law Department volunteers will assemble post-partum and newborn care kits for mothers in need; The agency is proud to report that all 10 available volunteer spots were all filled within 2.5 hours of sending the office-wide announcement
- During Q2, the Law Department's Quality of Work-Life Committee commenced planning for Summer in the City, and People & Places in Your Neighborhood.
- During Q2, on October 18, 2023, the Law Department Women's Committee held its second annual Domestic Violence Awareness Walk. Members and staff were invited to walk across the Brooklyn Bridge.
- During Q2, on October 23, 2023, the Law Department's Women's Committee held NYC Go Purple Day and encouraged members and staff to wear purple in support of survivors and take a stand against domestic violence and gender-based violence.
- During Q2, on October 24, 2023, the Law Department's eight (8) members from the Community Service Committee, represented the Law Department at Moms for Moms in preparing postpartum and newborn care kits for mothers in need.
- During Q2, on November 14 16, 2023, the Law Department's Community Service Committee held the Crafting Love event in all borough offices, where members and staff crafted 100 cards, which were hand-delivered to God's Love We Deliver.
- During Q2, the Law Department's Community Service Committee coordinated the annual Secret Snowflake Toy Drive to benefit children living in DHS shelters. Over two hundred (200) toys were organized and delivered to DHS.
- During Q2, the Law Department's Community Service Committee is planning the Souperbowl food drive to benefit City Harvest for February 2024. For Spring 2024, they are also planning the Soles4Souls shoe drive, a Moms for Moms in-person volunteer event, and a donation drive to benefit the FSK foundation.

<u>Community Goal #1</u> <u>Updates:</u>						
Q1 Update:	🗌 Planned	□ Not started	⊠ Ongoing	Delayed	Deferred	Completed

Q2 Update:	Planned	🗆 Not	$\boxtimes$	Delayed	Deferred	□ Completed
		started	Ongoing			
Q3 Update:	🛛 Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			
Q4 Update:	🛛 Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			•

**3.** Recruit for Mentoring and Pipeline Initiatives in the Community

- > The Professional Development Office has conducted the following meetings for the various mentorship programming:
  - o Special Mentoring Program for Entry Legal Class with LD Committee Members (3 attendees)
    - August 15<sup>th</sup> Mentoring Circle Law School/Higher Education Admissions (5 attendees)
    - August 17<sup>th</sup> Mentoring Circle Diversity, Inclusion, and Allyship (5 attendees)
    - August 24<sup>th</sup> -- Mentoring Circle Career Skills (20 attendees)
    - o November 3, 2023 Mentoring Group Session Career Skills (8 participants)
    - December 14, 2023 Mentoring Group Session Diversity and Inclusion (2 participants)
    - December 18, 2023 Training for Bar Retakers Mentors (27 participants)
- Family Court Division Youth Leadership Council
  - In collaboration with the Mayor's Office for New York City Service, the Family Court Division has sponsored a Youth Leadership Council. NYC Youth Leadership Councils (YLCs) are a network of youth groups focused on policy, practice, and advocacy to make local change happen. Each YLC is a space for a team to meet with others, share ideas, create solutions, and put those solutions into action with the support from City agencies, schools, and community organizations. YLC members can observe court proceedings, review policies and protocols, provide insight on how better to incorporate the needs and voice of youth in both the child support and juvenile delinquency practices, and make recommendations for change. The Council meets on a weekly basis, learns about the work of the Division through guest speakers from the Division, and develops recommendations to improve the policies and practices of the Family Court Division. Many of the recommendations of past YLCs have been implemented into the practice.
  - After the application and interview process, the YLC Orientation will be scheduled for January 24, 2024 via Zoom. Some of the scheduled sessions include an overview of the Juvenile Delinquency practice, the history of juvenile justice, and exploring avenues for justice. YLC is scheduled to facilitate its Final Presentation (with recommendations) on June 5, 2024.

Community Goal #3 Updates:						
Q1 Update:	Planned	🗆 Not	$\boxtimes$	Delayed	Deferred	Completed
		started	Ongoing			
Q2 Update:	🛛 Planned	🗆 Not	$\boxtimes$	Delayed	Deferred	Completed
		started	Ongoing			
Q3 Update:	🛛 Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			
Q4 Update:	🛛 Planned	🗆 Not		Delayed	Deferred	□ Completed
		started	Ongoing			

- **4.** Increase Agency Participation with M/WBEs
  - > The agency will continue to expand its outreach efforts to various organizations.
  - Ongoing planned activities include:
    - Training on M/WBE and Procurement processes
    - o Production of promotional/informational materials for use at outreach events such the M/WBE Conference
    - o Collaboration with citywide agency partners to support new and innovative approaches to expanding M/WBE opportunities.
    - Promotion of NYC Small Business Services resources to prospective M/WBE enterprises
  - During Q2, the Chief Diversity & EEO Officer participated on four (4) RFP panelsDiversity & EEO Office has drafted and edited RFP Interview Questions regarding diversity, equity, and inclusion.
  - During Q2, the Diversity & EEO Office worked on a policy that would require the addition of DEI-based questions for all RFP interviews. Additionally, the Diversity & EEO Office drafted and discussed potential questions to include. Office will participate on the various RFP panels.
  - During Q2, the Law Department's Chief MWBE Officer has been engaging with the NYC OMWBE to enhance opportunities for MWBE law firms.

- > During Q2, the Chief Diversity & EEO Officer participated on four (4) RFP panels
- During Q2, the Diversity & EEO Office worked on a policy that would require the addition of DEI-based questions for all RFP interviews. Additionally, the Diversity & EEO Office drafted and discussed potential questions to include.

Community Goal #4 Updates:						
Q1 Update:	Planned	□ Not		Delayed	Deferred	Completed
		started	Ongoing			
Q2 Update:	Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			
Q3 Update:	Planned	🗆 Not		Delayed	Deferred	Completed
		started	Ongoing			
Q4 Update:	Planned	🗆 Not		Delayed	Deferred	□ Completed
		started	Ongoing			•

#### 5. Other Community programs and activities:

During Q1, in addition to the Donation Drive to support the Mayor's Fund for Asylum Seekers, the agency via its Family Court Division, engaged in the following community outreach activities:

Activity	Description	Date
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	7/6/2023
Community Outreach	Civilian Complaint Review Board Meeting	7/12/2023
Community Outreach	Emergent Works presentation to Diversion Team	7/13/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	7/13/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	7/20/2023
Community Outreach	Senator Jamaal T. Bailey's Office	7/22/2023
Community Outreach	Programming Conference Law-Dept BXDA	7/26/2023

Community Outreach	NYC Agency Community Outreach/Engagement weekly call	7/27/2023
Community Outreach	National Night Out 43rd PCT	8/1/2023
Community Outreach	National Night Out 44th PCT	8/1/2023
Community Outreach	National Night Out 103rd Queens	8/1/2023
Community Outreach	National Night Out 84th pct Brooklyn	8/1/2023
Community Outreach	National Night Out Staten Island	8/1/2023
Community Outreach	National Night Out 73rd pct Brooklyn	8/1/2023
Community Outreach	National Night Out 26th pct Manhattan	8/1/2023
Community Outreach	National Night Out 13th pct Manhattan	8/1/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	8/3/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	8/10/2023
Community Outreach	Avenues for Justice- virtual discussion	8/15/2023
Community Outreach	New York Edge presentation	8/16/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	8/17/2023
Community Outreach	District 27 Back to School Event	8/20/2023

Community Outreach	NYC Agency Community Outreach/Engagement weekly call	8/24/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	8/31/2023
Community Outreach	Meeting with DYCD subway surfing diversion efforts	9/5/2023
Community Outreach	Interagency efforts to prevent subway surfing by youth	9/11/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	9/14/2023
Community Outreach	Human Justice March Coalition Meeting	9/14/2023
Community Outreach	Trinity Church LES Community Partnership	9/18/2023
Community Outreach	New York Law School FCD intro to Restorative Justice lecture class	9/19/2023
Community Outreach	Interagency Coordinating Council Meeting	9/20/2023
Community Outreach	Jamaica Community Partnership Meeting	9/21/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	9/21/2023
Community Outreach	Interagency efforts to prevent subway surfing by youth	9/26/2023
Community Outreach	ATLAS- Law Department meeting	9/27/2023
Community Outreach	NYC Agency Community Outreach/Engagement weekly call	9/28/2023

Community Outreach	ommunity Outreach     Small Group Meeting with DYCD Subway Surfing Focus Group				
Community Outreach	Weekly Community Outreach Engagement Call	10/5/2023			
Community Outreach	Weekly Community Outreach Engagement Call	10/12/2023			
Community Outreach	nmunity Outreach Engagement Call				
Community Outreach	Interagency efforts to prevent subway surfing by youth	10/23/2023			
Community Outreach	mmunity Outreach Meeting with Midtown Community Justice Center				
Community Outreach	Weekly Community Outreach Engagement Call	10/26/2023			
Community Outreach	unity Outreach Meeting with DANY Hate Crimes Unit				
Community Outreach	Weekly Community Outreach Engagement Call				
Community Outreach	Midtown Community Court gun diversion pilot	11/3/2023			
Community Outreach	Creative Connections NYC Public Schools meeting	11/8/2023			
Community Outreach	Weekly Community Outreach Engagement Call	11/9/2023			
Community Outreach	Jamaica Community Partnership Meeting	11/15/2023			
Community Outreach	DANY-Alternative Youth Programming	11/15/2023			
Community Outreach	mmunity Outreach Weekly Community Outreach Engagement Call				
Community Outreach	ommunity Outreach Interagency efforts to prevent subway surfing by youth				
Community Outreach	Diversion Team meeting with SCAN Harbor NY	11/28/2023			

Community Outreach	Career Day Tabling for New Visions Charter school, Bronx, NY	12/1/2023
Community Outreach	Interagency efforts to prevent subway surfing by youth	12/4/2023
Community Outreach	Bullying Workshop for Teachers	12/4/2023
Community Outreach	Interagency Coordinating Council on Youth Annual Public Hearing	12/6/2023
Community Outreach	Weekly Community Outreach Engagement Call	12/7/2023
Community Outreach	Weekly Community Outreach Engagement Call	12/14/2023
Community Outreach	Interagency efforts to prevent subway surfing by youth	12/18/2023
Community Outreach	Jamaica Community Partnership Meeting	12/20/2023

#### D. Equity, Inclusion and Race Relations Initiatives:

The Law Department continues to engage in strategies to enhance equity, inclusion and race relations in the agency's programs and activities. In addition to hosting trainings, and events within the agency that build and normalize conversations on equity and race relations, the agency also seeks opportunities to trains staff to utilize best practices and tools to improve equity, inclusion, and race relations in the workplace.

Goals and initiatives to enhance equity, inclusion, and race relations in Law Department programs and activities for FY 2024 include:

- 1. Publish Diversity, Equity, and Inclusion Resources for Agency Staff
- **2.** Racial Inclusion Programming for Agency Staff
- 3. Develop Baseline Data for EEO & DEI Metrics

The Law Department has several ongoing and new programs, actions, and initiatives planned for FY 2024, which are aimed toward

enhancement and expansion of the three foundations of Diversity and EEO strategy: Workforce, Workplace and Community.

- 1. Publish Diversity, Equity, and Inclusion Resources for Agency Staff
  - The Law Library, the various committees, the Diversity & EEO Office, and the Professional Development Office provide DEI resources to agency personnel.
  - During Q2, beginning December 2023, the Diversity & EEO Office sends monthly agency-wide email correspondence announcing upcoming DCAS trainings. The responses have been positive with more than fifteen applications received (predominantly from support professionals).

Equity, Inclusion and Race Relations						
Initiative #1 Updates:						
Q1 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	-
Q2 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q3 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q4 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	-

2. Racial Inclusion Programming for Agency Staff

- During Q1, on September 21<sup>st</sup>, the Diversity & EEO Office conducted a Diversity training for the Entry Class discussing how the staff considers DEI concepts while serving a diverse community (81 attendees)
  - A follow-up DEI training is scheduled for December 2023 (in Q2)
- > In Q1, the Professional Development Office held the following CLEs:
  - o July 25th CLE: Agency Counsel Best Practices for Responding to EEOC and State Division Charges (110 attendees)
  - September 12<sup>th</sup> CLE Equal Employment Opportunity (75 attendees)
  - September 18<sup>th</sup> CLE: ABCs of How to Be a Successful ACC (76 attendees)
  - September 18<sup>th</sup> CLE: Enhancing Your Legal Skills by Calming the Inner Critic through Medication and Applying Scientific Research (77 attendees)

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- September 21<sup>st</sup> CLE: Ethics for Municipal Lawyers (85 attendees)
- > During Q2, the Professional Development Office held the following CLEs:
  - o October 19th CLE: How to Respond to a Complaint, Part 1 (35 attendees)
  - October 24<sup>th</sup> CLE: General Counsel Resources for Conflict Resolution (58 attendees)
  - o October 26th CLE: How to Respond to a Complaint, Part II (33 attendees)
  - November 14<sup>th</sup> CLE: Structured Interviewing and Implicit Bias Training (29 attendees)
  - November 17<sup>th</sup> CLE: A Deep Dive into the Attorney Client Privilege for NYCHA Attorneys (30 attendees)
  - November 21<sup>st</sup> CLE: Power and Process 2023: Understanding New York City's Laws, Part 1 (71 attendees)
  - o November 29<sup>th</sup> CLE: Structured Interviewing and Implicit Bias Training (21 attendees)
  - o November 29<sup>th</sup> The New York City Department of Education: Powers and Governance (264 attendees)
  - December 4<sup>th</sup> CLE: Structured Interviewing and Implicit Bias Training (19 attendees)
  - <sup>o</sup> December 4<sup>th</sup> CLE: Settlement Negotiation Workshop Part I (41 attendees)
  - December 6<sup>th</sup> CLE: First-Year ACC Orientation Communication and Conflict Resolution Skills (64 attendees)
  - December 6<sup>th</sup> CLE: First-Year ACC Orientation Diversity, Inclusion and Belonging Discussions conducted by the Diversity Training Liaison (64 attendees)
  - December 6<sup>th</sup> CLE: introduction to New York City Government (60 attendees)
  - o December 11<sup>th</sup> CLE: Settlement Negotiation Workshop Part II (42 attendees)
  - December 19th CLE: Power and Process 2023: Understanding New York City's Laws, Part 2 (67 attendees)
- During Q2, the Diversity Training Liaison conducted 3 sessions of the mandatory EEO Overview Training for New Hires, with a total of sixty-three (63) attendees (thirty-six support professionals and twenty-seven attorneys)
  - Additionally, beginning September 2023, the New Hire Orientation EEO training was approved for 1.0 CLE Continuing Legal Education) credit for participating/attending attorneys
- > During Q2, 120 employees completed the Citywide Mandated EEO eLearning trainings as follows:

	Count of
Training Module	Completion
Disability Awareness and Etiquette	107
Everybody Matters: EEO and Diversity & Inclusion Module 1	113
Everybody Matters: EEO and Diversity & Inclusion Module 2	83
Everybody Matters: EEO and Diversity & Inclusion Module 3	82
Everybody Matters: EEO and Diversity & Inclusion Module 4	82
LGBTQ: The Power of Inclusion	106
Sexual Harassment Prevention	103
Grand Total	676

Equity, Inclusion and Race Relations						
Initiative #2 Updates:						
Q1 Update:		🗆 Not	🛛 Ongoing	Delayed	Deferred	Completed
	Planned	started				-
Q2 Update:		🗆 Not	🛛 Ongoing	Delayed	Deferred	Completed
	Planned	started				-
Q3 Update:		🗆 Not	Ongoing	Delayed	Deferred	Completed
	Planned	started				-
Q4 Update:		🗆 Not	Ongoing	Delayed	Deferred	Completed
	Planned	started				-

#### **3.** Develop Baseline Data for EEO & DEI Metrics

- During Q1, the Diversity & EEO Office met on a biweekly monthly basis to brainstorm ways to measure the diversity, equity and fairness of the application process for entry class, interns, etc. The Office has communicated and collaborated with the Office of Legal Recruitment to review the DEI and data of applicants from the inception to conclusion of the hiring process.
- During Q1 and Q2, the Diversity & EEO Office continues to work with the Information Technology team to develop a program to track EEO & DEI activities. This will provide a way for the office to set a baseline point of reference for activity and track how our interventions are impacting the office and EEO activity.

Equity, Inclusion and Race Relations Initiative #3 Updates:						
Q1 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q2 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	-
Q3 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q4 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	•

# V. Recruitment

#### A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

- 1. Legal and Civil Service Recruitment Efforts
- 2. Training: Recruitment and Retention Focused
- 3. EEO Reviews
- 4. Pipeline Initiatives

#### 1. Legal and Civil Service Recruitment Efforts

- During Q1, the Office of Legal Recruitment conducted:
  - # of exit interviews conducted = 20
  - # of career fairs attended = 30 (including on-campus interviews)
- During Q1, Human Resources/Personnel Units participated in 1 Citywide Hiring Hall.
- > During Q2, the Office of Legal Recruitment conducted:
  - # of exit interviews conducted = 13
  - # of career fairs attended = 1
    - most law school/bar association fairs were earlier in the Fall, therefore second round panel interviews with candidates during this period; OCIs will start again in January 2024
- During Q2, the Career Counselor conducted:
  - # of exit interviews conducted = 7

Recruitment Initiatives/Strategies #1						
Updates:						
Q1 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q2 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	_

Q3 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q4 Update:		🗆 Not				□ Completed
	Planned	started	Ongoing	Delayed	Deferred	

#### 2. Training

- > During Q1, the Office of Legal Recruitment trained 24 employees Structured Interviewing and Implicit Bias.
- > During Q2, the Office of Legal Recruitment trained 53 employees Structured Interviewing and Implicit Bias.
- During Q2, the Diversity Training Liaison, in collaboration with DSS's Office of Diversity and Inclusion, coordinated a highly requested Microaggressions training. The training is mandatory for the entire agency and is scheduled to occur during Q3, on February 7, 2024.

Recruitment Initiatives/Strategies #2						
Updates:						
Q1 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q2 Update:		🗆 Not	$\boxtimes$			Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q3 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	
Q4 Update:		🗆 Not				Completed
	Planned	started	Ongoing	Delayed	Deferred	-

#### 3. EEO Reviews

- > The EEO Office continues to conduct reviews of Summer Legal Intern, Entry-Level and Lateral Attorney application packages, at various stages of the selection process. The office also reviews applications for certain promotional opportunities including:
  - o Q1: Reviews of Processes for 3 Promotional Opportunities
  - o Q1: Participation in Interview Process for 3 Promotional Hires
  - Q2: Reviews of Processes for 2 Promotional Opportunities
  - o Q2: Participation in 9 Interview Process for Promotional Hires

Recruitment Initiatives/Strategies #3						
<u>Updates:</u>						
Q1 Update:	Planned	🗆 Not	$\boxtimes$			Completed
		started	Ongoing	Delayed	Deferred	
Q2 Update:	Planned	🗆 Not	$\boxtimes$			Completed
		started	Ongoing	Delayed	Deferred	
Q3 Update:	Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	
Q4 Update:	Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	

#### 4. Pipeline Initiatives

- The Law Department expanded its participation in internship and fellowship programs to attract and hire diverse talent. This quarter we welcomed 4 high school interns who joined the Diversity & EEO and Legal Recruitment Offices.
- The agency is preparing to welcome its first cohort of young adult apprentices in Q2 through a career readiness initiative with CareerWise and the NYC Mayor's Office of Talent and Workforce Development.
  - During Q2, on October 5, 2023, the Deputy Chief of the Legal Counsel Division sent out an email requesting volunteers for the Empire Mock Trials - mock trial competition involving twenty-eight high school teams from three countries. Volunteers receive three CLE credits for serving as mock judges.
    - On behalf of 250 remarkable high school students, the attorneys of New York City Law Department were invited to volunteer as mock trial judges and jurors at the Empire Mock Trial Online competition.
  - On December 6, 2023, another email was sent requesting volunteers to coach mock trial teams for a competition sponsored by the Justice Resource Center – an arm of the NYC Department of Education. This competition involves several public and private high schools across NYC. Currently, a team of NYC Law Department attorneys coach the Brooklyn Latin School team
- During Q2, on October 26, 2023, in an effort to expand opportunities to various staff members, the EEO Office requested a change in the selection process for facilitators of the NYC Clinical Programs. This change includes sending requests to the Division Chiefs for nominations and/or open to all staff going forward. The EEO Office will follow up on the progress of this new process.

Recruitment Initiatives/Strategies #4						
Updates:						
Q1 Update:	🛛 Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	
Q2 Update:	🛛 Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	
Q3 Update:	🛛 Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	
Q4 Update:	🛛 Planned	🗆 Not				Completed
		started	Ongoing	Delayed	Deferred	-

- 5. Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.
  - During Q1 and in addition to the recruitment efforts previously mentioned, the law school ambassadors continue to work with their assigned law schools throughout the country. We held our 2023-2024 kickoff meting this quarter and have 84 ambassadors representing 35 law schools. This fall, ambassadors have been in contact with their law schools to set up meetings with their career service offices, plan and hold events, conduct mock interviews, and participate on panels
  - Q2: Update on Ambassador Program
    - October 2023 met with a focus on events in the fall and updates on recruitment and hiring
    - December 2023 met to discuss fall ambassador efforts, updates, and encourage ambassadors to begin planning for the spring semester.
  - > Q2: Actively interviewing for the 2024 summer program and have nine (9) acceptances and six (6) offers pending.
  - > Q2: There were twenty-five (25) externs with the Law Department this period

#### B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Event Date	Event Name	Borough
August 28, 2023	DCAS Hiring Hall	Brooklyn

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx	The agency was	The agency was allotted \$4900 city-		
	allotted \$4900 city-			
Brooklyn		wide for FY 2024; the		
	wide for FY 2024; the			
Manhattan		agency notes that there is a		
	agency notes that there is a	hiring freeze in Q2		
Queens				
Staten				
Island				

#### C. Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

- Job Fairs
   Law Schools
   Bar Associations
   City Hiring Halls
- 5. Civil Service Hiring Pools

#### D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]

#### Race/Ethnicity\* [#s] \* Use self-ID data obtained from NYCAPS; Gender\* [#s] [N-B=Non-Binary; O=Other; U=Unknown] \* Use self-ID data

1. Urban Fellows Total: 0

Race/Ethnicity\* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races

Gender\* [#s]: M F N-B O U

2. Public Service Corps Total: 0

Race/Ethnicity\* [#s]: Black\_\_\_\_ Hispanic\_\_\_\_ Asian/Pacific Islander\_\_\_\_ Native American\_\_\_\_ White\_\_\_\_ Two or more Races\_\_\_\_

Gender\* [#s]: M \_\_\_\_ F \_\_\_ N-B \_\_\_ O \_\_\_ U \_\_\_\_

3. Summer College Interns Total: 21

Race/Ethnicity\* [#s]: Black <u>5</u> Hispanic <u>2</u> Asian/Pacific Islander <u>6</u> Native American <u>1</u> White <u>1</u> Two or more Races <u>6</u> Gender\* [#s]: M <u>8</u> F <u>13</u> N-B O U\_\_\_

4. Summer Honors Legal Interns Total: 0

Race/Ethnicity\* [#s]: Black - Hispanic - Asian/Pacific Islander - Native American - White - Two or more Races -

Gender\* [#s]: M F N-B O U

5. Other (High School Interns) Total: 5

Race/Ethnicity\* [#s]: Black 1 Hispanic 2 Asian/Pacific Islander 1 Native American White Two or more Races Undeclared 1

Gender\* [#s]: M 2 F 3 N-B O U\_

Additional comments:

#### E. 55-a Program

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities. 🛛 Yes 🗌 No

Currently, the agency employs the following number of 55-a participants:

Q1 (9/30/2023): <u>2</u> Q2 (12/31/2023): <u>3</u> Q3 (3/31/2024): Q4 (6/30/2024):	
--	--

During the 1st Quarter, a total of 1_ new application for the program were received. During the 1st
Quarter <u>1</u> participant left the program due to [state reasons] <u>N/A</u>
During the 2nd Quarter, a total of <u>2</u> new applications for the program were received. During the
2nd Quarter <u>0</u> participants left the program due to [state reasons]

During the 3rd Quarter, a total of \_\_\_\_ [number] new applications for the program were received. During the 3rd Quarter \_\_\_ participants left the program due to [state reasons] \_\_\_\_\_ During the 4th Quarter, a total of \_\_\_\_ [number] new applications for the program were received. During the 4th Quarter \_\_\_ participants left the program due to [state reasons] \_\_\_\_\_

#### The 55-a Coordinator has achieved the following goals:

- **1.** Disseminated 55-a information
  - by > email: ⊠Yes □ No > in training sessions: ⊠Yes □ No > on the agency website: □ Yes ⊠ No > through an agency newsletter Yes ⊠ No > Other: \_\_\_\_

## VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (*e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data*). Please describe the steps that your agency has taken to meet these objectives.

- ➢ Goals and initiatives for FY 2024 include:
  - Ongoing Focus groups
  - o New Course Content
  - o Launching of Training Credentials Database
  - Training Sessions on Cover-letter and Resume writing, the Interview process, Presentation, and Public-speaking Skills, Networking, and the Importance of Mentorship
  - o Enhancing Recruitment and Outreach Activities

**1.** Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

- As previously reported, the agency career counselor separated from the agency and a new career counselor was hired and began working in FY 2024 Q2.
- > During Q2, the Law Department's onboarded the new Career Counselor.
  - Conducted six (6) civil service consultations
  - Conducted nine (9) career consultations
  - Conducted four (4) one-to-one interview prep sessions and resume consultations
  - Held six (6) civil service consultations, and nine (9) career consultations
  - Distributed six (6) civil service exam announcement emails
    - Four (4) agency-wide
    - One (1) provisional in the Paralegal Aide and Claim Specialist titles
    - One (1) new hire
  - Distributed one (1) email to support staff on a Law Library Lexis refresher training/

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

During Q1 and Q2, the Diversity & EEO continues devising processes to implement DEI considerations in promotional hiring including, but not limited to, requiring hiring assessments and justifications for every applicant interviewed, and reviewing demographics of those applicants who were not granted interviews

**3.** Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

- The Diversity & EEO Office continues to review the pre- and post-selection stages of the hiring and selection process and has made great strides with enhancing transparency around the agency's processes for hiring and selection including promotional and advancement opportunities. The Diversity & EEO Office continues implementing best practices across the agency including increasing the diversity in interview panels; requiring written justifications for hiring decisions; and reviewing hiring practices and outcomes for trends.
- During Q1 and Q2, the Diversity Office held its regular monthly meetings with Human Resources, Professional Development, and the Managing Attorney to discuss and implement various aspects of the agency's hiring and selection activities.
- 4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.
  - > The Law Department is currently not in a period of layoffs
- 5. Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
Q1	# <u>73</u>	# <u>154</u>	# <u>7</u>
Q2	# 38	# 67	# 17
Q3	#	#	#
Q4	#	#	#

## VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

## VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1: 🛛 Yes 🗌 No 🛛 Q2:	🖾 Yes 🗌 No	Q3: 🗌 Yes 🗌 No	Q4: 🗌 Yes 🗌 No
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# IX. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

#### A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

#### B. Local Law 97: Annual Sexual Harassment Reporting

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

Q1 🛛	Q2 🛛	Q3 🛛	Q4 🛛

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

#### $\Box$ The agency ensures that complaints are closed within 90 days.

The agency makes best efforts to complete investigations within 90 days. However, due to the data-intensive nature of some EEO complaints requiring substantial synthesis and analysis, as well as the departure of key witnesses and/or approved leave of involved parties, some EEO complaints have exceeded the 90-day closure timeframe. Complainants have been notified of the status of their complaints approximately every 30 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-ctwapx02.csc.nycnet/Login.aspx</u>

#### C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

## IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: \_\_\_\_\_\_.

□ Attach the audit recommendations by EEPC or the other auditing agency.

□ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.

□ The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.

#### Please attach a copy of the Certificate of Compliance from the auditing agency.

# **Appendix A: EEO Personnel Details**

## EEO Personnel for Second Quarter, FY 2024

# **Personnel Changes**

Personnel Changes this Quarter:	🛛 No Changes	Number of Additions:	Number of Deletions:	
Employee's Name & Title	1.	2.	3.	
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
Employee's Name & Title				
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
For New EEO Professionals:				
Name & Title	4.	5.	6.	
EEO Function	EEO Officer       EEO Counselor         EEO Trainer       EEO Investigator         55-a Coordinator       Other: (specify)	EEO Officer       EEO Counselor         EEO Trainer       EEO Investigator         55-a Coordinator       Other: (specify)	EEO Officer       EEO Counselor         EEO Trainer       EEO Investigator         55-a Coordinator       Other: (specify)	
Percent of Time Devoted to EEO	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	
	-			
Name & Title				
EEO Function	EEO OfficerEEO CounselorEEO TrainerEEO Investigator55-a CoordinatorOther: (specify)	EEO OfficerEEO CounselorEEO TrainerEEO Investigator55-a CoordinatorOther: (specify)	EEO OfficerEEO CounselorEEO TrainerEEO Investigator55-a CoordinatorOther: (specify)	
Percent of Time Devoted to EEO	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	

EEO Training Completed within the Last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role	1. Karlyne Fequiere: Chief Diversity & EEO Officer	2.Shanel Spence: Deputy Diversity & EEO Officer	3.Leon Breeden: Deputy EEO Officer			
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	Yes I No	Yes I No	⊠ Yes □ No			
2. Sexual Harassment Prevention	XYes INO	X Yes I No	⊠ Yes □ No			
3. IgbTq: The Power of Inclusion	XYes INO	X Yes 🗆 No	🛛 Yes 🗌 No			
4. Disability Awareness & Etiquette	□ <u>Yes</u> ⊠No	□ <u>Yes</u> ⊠No	□_Yes ⊠ No			
5. Unconscious Bias	□ <u>Yes</u> ⊠ No	□ <u>Yes</u> ⊠ No	□ Yes 🛛 No			
6. Microaggressions	□_Yes 🛛 No	X Yes I No	□ Yes 🛛 No			
7. EEO Officer Essentials: Complaint/Investigative Processes	X Yes 🗆 No	🛛 Yes 🗌 No	□_Yes ⊠ No			
8. EEO Officer Essentials: Reasonable Accommodation	Yes No	□_Yes ⊠ No	□ Yes ⊠ No			
9. Essential Overview Training for New EEO Officers	X Yes 🗆 No	□ Yes ⊠ No	□_Yes ⊠ No			
10. Understanding CEEDS Reports	□ Yes 🛛 No	□_Yes ⊠ No	□ <u>Yes ⊠No</u>			

#### **EEO Personnel Training Continued:**

EEO Training completed within the last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role         4. Celina Fletcher-Serrant: Assistant EEO           Officer & Diversity Training Liaison		5. Bijan Vafegh: Assistant EEO Officer		6. Samantha C Assistant	han: EEO Legal	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	⊠ Yes	□ No	🛛 Yes	□ No	🛛 Yes	□ No
2. Sexual Harassment Prevention	🛛 Yes	🗆 No	🛛 Yes	□ No	🛛 Yes	🗆 No
3. IgbTq: The Power of Inclusion	🛛 Yes	□ No	🛛 Yes	□ No	🛛 Yes	🗆 No
4. Disability Awareness & Etiquette	□ Yes	🛛 No	🛛 Yes	⊠ No	🛛 Yes	🗆 No
5. Unconscious Bias	□ Yes	🛛 No	□ Yes	🛛 No	□ Yes	🖾 No
6. Microaggressions	🛛 Yes	□ No	□ Yes	🛛 No	□ Yes	🖾 No
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Yes	🖾 No	🛛 Yes	🗖 No	□ Yes	🖾 No
8. EEO Officer Essentials: Reasonable Accommodation	🛛 Yes	🗆 No	🛛 Yes	D No	□ Yes	🖾 No
9. Essential Overview Training for New EEO Officers	🛛 Yes	□ No	🛛 Yes	□ No	🗆 Yes	🖾 No
10. Understanding CEEDS Reports	□ Yes	🛛 No	□ Yes	🛛 No	🗆 Yes	🖾 No

EEO Training completed within the last two years, including the Current Quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role	Cecillia Shepard: Diversity & EEO Officer Designee					

D&I 2. Sexual Harassment Prevention 3. IgbTq: The Power of Inclusion	۲es ۲es ۲es	<ul> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> </ul>	<ul> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>	<ul> <li>No</li> <li>No</li> <li>No</li> </ul>	<ul><li>Yes</li><li>Yes</li><li>Yes</li></ul>	□ No □ No □ No
2. Sexual Harassment       ☑         Prevention       ☑         3. lgbTq: The Power of Inclusion       ☑         4. Disability Awareness &       □	I Yes	□ No	□ Yes			
3. lgbTq: The Power of Inclusion	Yes			🗆 No	□ Yes	
4. Disability Awareness &		🗆 No				
	T Yes			🗆 No	□ Yes	🗆 No
Etiquotto		🛛 No	□ Yes	🗆 No	□ Yes	🗆 No
	Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
6. Microaggressions	] Yes	🛛 No	□ Yes	🗆 No	□ Yes	🗆 No
7. EEO Officer Essentials: Complaint/Investigative	l Yes	🖾 No	□ Yes	🗆 No	□ Yes	🗆 No
8.EEO Officer Essentials:	Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
Reasonable Accommodation 9. Essential Overview Training for New EEO Officers	l Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
10. Understanding CEEDS Reports						

**EEO Personnel Contact Information (Please list all current EEO professionals)** 

Please provide full mailing address of the principal Agency EEO Office:

#### MAILING ADDRESS:

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	<u>% of</u> <u>Time</u> <u>Devoted</u> <u>to EEO &amp;</u> <u>Diversity</u> <u>Functions</u>	<u>Office E-mail</u> <u>Address</u>	<u>Telephone#</u>
Chief Diversity & EEO Officer/Director	Karlyne Fequiere	Assistant Corporation Counsel	100%	kfequier@law.nyc.gov	212-356-5010
Deputy EEO Officer OR Co-EEO Officer	Leon Breeden Shanel Spence	Administrative Staff Analyst IV Assistant Corporation Counsel	30% 100%	LBreeden@law.nyc.gov SSpence@law.nyc.gov	212-356-1055 212-356-3290
Chief Diversity & Inclusion Officer	Karlyne Fequiere	Assistant Corporation Counsel	100%	kfequier@law.nyc.gov	212-356-5010
Assistant EEO Officer	Celina Fletcher- Serrant Bijan Vafegh	Assistant Corporation Counsel Assistant Corporation Counsel	100% 100%	<u>cefletch@law.nyc.gov</u> bijvafeg@law.nyc.gov	212-356-3294 212-356-2602
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	Karlyne Fequiere	Assistant Corporation Counsel	100%	Kfequier@law.nyc.gov	212-356-5010
ADA Coordinator					

Diversity and EEO Staffing as of <u>1<sup>st</sup></u>Quarter FY 2024\*

Disability Rights Coordinator	Leon Breeden Shanel Spence	Administrative Staff Analyst IV Assistant Corporation Counsel		LBreeden@law.nyc.gov SSpence@law.nyc.gov	
Disability Services Facilitator					
55-a Coordinator					
Career Counselor	Lillian Evans Rima McCoy	Assistant Corporation Counsel Agency Career Counselor		lievans@law.nyc.gov rimmccoy@law.nyc.gov	(212) 356-2446 (212) 356-1971
EEO Counselor	Arlene Aikens Danielle Boccio Marilyn Campbell Diane Meminger Rosemarie Peyton Charles Rott	Workers Comp Benefits Examiner III Assistant Corporation Counsel Claims Specialist III Assistant Corporation Counsel Assistant Corporation Counsel Assistant Corporation Counsel		aaikens@law.nyc.govdboccio@law.nyc.govmcampbel@law.nyc.govdmeminge@law.nyc.govrpeyton@law.nyc.govcrott@law.nyc.gov	(718) 724-5435 (718) 558-2269 (212) 356-3297 (718) 410-2730 (212) 356-3222 (718) 780-2530
EEO Investigator					
EEO Counselor\ Investigator					
Investigator/Trainer					
Diversity Training Liaison	Celina Fletcher- Serrant	Assistant Corporation Counsel	100%	cefletch@law.nyc.gov	212-356-3294
Other (specify) Diversity & EEO Officer Designee	Cecillia Shepard	Assistant Corporation Counsel	10%	ceshepar@law.nyc.gov	212-356-3123
Other (specify) EEO Assistant	Samantha Chan	Legal Secretarial Assistant	100%	samchan@law.nyc.gov	212-356-2402

\* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.