



MONDAY RADIO ROLL CALL

Radio Channel
Staten Island

06/17/2024
Responding Borough: Queens

Call Scenario: How many locations is your
Division covering for National Night Out?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

June is PTSD Awareness Month



What is PTSD?

There are currently about 12 million people in the United States with PTSD.



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

[View and Download the Complete NYC CERT Basic Training Student Manual](#)

When you have posttraumatic stress disorder (PTSD), you may feel discomfort with certain memories or frequently be on alert. PTSD can develop in anyone who has experienced a traumatic event, such as a natural disaster, combat, sexual assault, or a serious accident. While most people who live through a traumatic event will experience stress reactions afterward, if that stress or bad feeling doesn't go away or starts interrupting your daily life—you may be dealing with PTSD. PTSD symptoms fall into four main categories. You can learn more about these symptoms at the National Center for PTSD:

- **Reliving or re-experiencing the event.** You may have nightmares, flashbacks (where you feel like you're reliving the event), or trauma reminders like places, sounds or smells that cause distress.
- **Avoidance.** You may avoid things, places, or people that remind you of the event. This might mean keeping busy to avoid thinking about the trauma or staying away from people because you feel it's just easier to be alone.
- **Negative changes in feelings and beliefs.** You may notice changes in the way you think about yourself and others, you might feel guilt or shame about the traumatic event, or lose interest in things or people you used to enjoy.
- **Hyperarousal or being on guard.** You may feel keyed up, on edge, have a difficult time focusing, or feel as if you are "on alert" for danger more often. [Read more...](#)

Find more resources about [PTSD for Veterans](#).
More information and resources for [PTSD](#).

Need to Chat? 988 is Listening.



The 988 expansion directly addressed the need for ease of access and clarity in times of crisis, both for Veterans and non-Veterans alike.

To reach the Veterans Crisis Line, Veterans need to Press 1 after dialing 988. Veterans and service members who Press 1 are routed to the same trained Veterans Crisis Line responders, 24/7. The Veterans Crisis Line is also available by chat (VeteransCrisisLine.net/Chat) and text ([838255](tel:838255)).

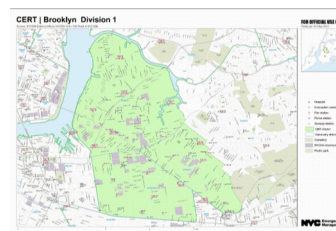
Rainproof NYC FINAL Symposium



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

READY NEW YORK

RAINPROOF NYC SYMPOSIUM

YOU'RE INVITED!

For the past six months, residents, nonprofits, government agencies, community organizations, universities, and the private sector have been working together to identify approaches to address our city's heavy rainfall.

On June 25, the members of the Rainproof NYC Working Groups will share their collective recommendations to address this growing challenge for our city.

**TUESDAY
JUNE 25**
The all-day event begins at 9:30 am
John Jay College, 2nd Floor

RSVP HERE

FOR MORE INFORMATION: CHECK OUT [RAINPROOF.NYC](https://rainproof.nyc)

If you would like to request an accommodation, please do so on the registration page or by emailing info@rebuildbydesign.org.

This event is co-hosted by the CUNY Climate Consortium (C3) and John Jay College.

Thank you to the NorthLight Foundation and Wells Fargo Foundation for the support that enables us to do this work.

Wet Weather Worries? We've got Solutions on June 25th!

How can NYC safely and equitably adapt to life with more rain? How can NYC ensure every New Yorker has the tools and resources to prepare their home, their family, and their community if they want to move out of harm's way? How can we empower every New Yorker to become part of the solution?

For the past six months, residents, nonprofits, government agencies, community organizations, schools, and the private sector have been working to identify answers to these questions to Rainproof NYC.

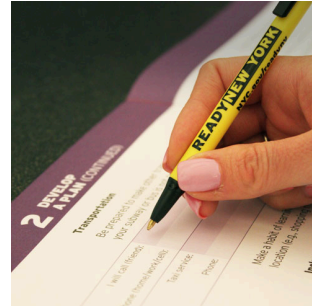
On June 25, these dedicated members of the Rainproof NYC Working Groups will share their collective recommendations to address this growing challenge for our city.

[Registration](#) | [Tues, June 25, 2024 9:30AM](#)

Hurricane Preparedness for the Whole Community

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

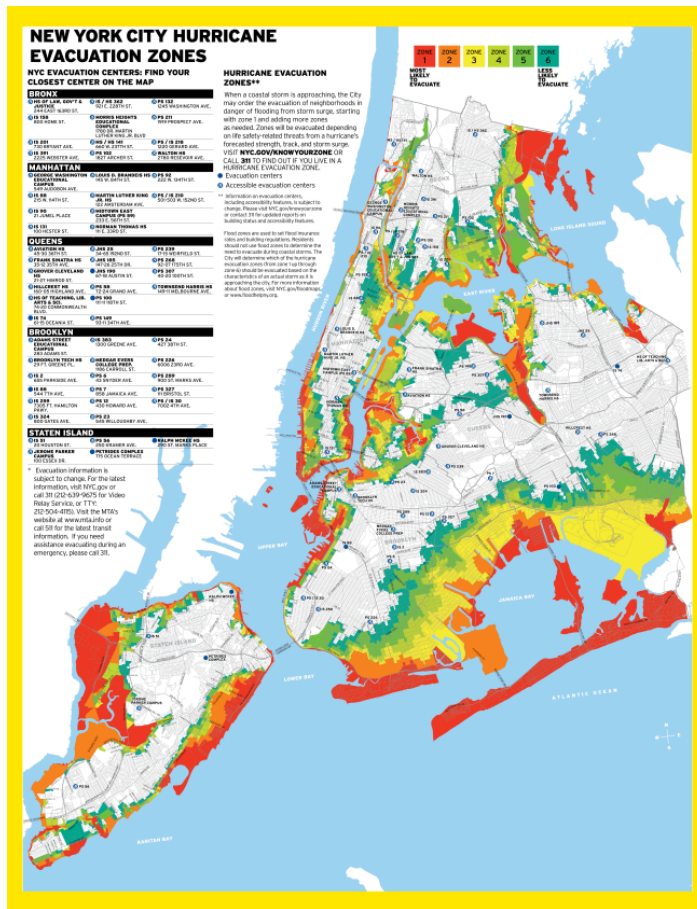
All Divisions 1, 3, and 5 IDs are Ready



Leadership: All Division 1, 3, and 5 member credentials are ready.

Also, if you have any members that graduated in November 2023 (cycle 45), please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

If the pick-up options do not work with your schedule, please reach out to: desposito@oem.nyc.gov



Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Please join the Region 2 National Preparedness and Response Divisions for an informative webinar to encourage everyone to evaluate their personal hurricane risk and prepare for hurricane impacts.

This webinar will cover hurricane basics, information resources, and how to find out if you live in a hurricane evacuation zone. We will also discuss preparedness measures for people living in hurricane-prone areas, such as emergency supplies, insurance, preparing your home, and making an individual or family hurricane plan.

Who should attend? The whole community – individuals and families, volunteer and faith-based organizations, local, state, federal government and private sector.

[Registration | Wed, June 26, 2024](#)

Make sure to [test your Adobe Connect](#) before the meeting.

Cybersecurity Awareness Training for CERT

Webinar on Cybersecurity Awareness Training for CERT Volunteers

Please join FEMA's Individual and Community Preparedness Division, the Cybersecurity and Infrastructure Security Agency (CISA) and the National Cybersecurity Preparedness Consortium (NCPCC) on **Wednesday, June 26** from **2 – 3 p.m. ET** for an informational webinar announcing cybersecurity awareness training for CERT volunteers.

FEMA partnered with CISA to identify cybersecurity awareness training courses to improve CERT volunteers' knowledge of cybersecurity threat preparedness, response and resilience. These courses are self-paced and publicly available at no cost from the Federal Virtual Training Environment and the NCPCC.

Register for the webinar:

<https://fema.cosocloud.com/certcybersecwebinar/event/registration.html>.

Questions? Send them via email before the webinar to FEMA-Prepare@fema.dhs.gov.

For more information visit us at: www.fema.gov



FEMA

[Registration](#) | [Wed, June 26, 2024 2PM](#)

Send Us Your Photos!



*Please continue to share **an and all** photos and videos from your NYC CERT events at on.nyc.gov/CERTupload*

Please note **Date (including year), Borough, Division (or team), Event, members included (if available)**.

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

Gracie Mansion Reception Support



The Mayor's Office for Special Projects and Community Events (MOSPCE) request CERT support with pedestrian and line traffic management at the following events:

Juneteenth Celebration

[Registration](#) | [Tues, June 18, 2024 5:30PM](#)

NYC Junior Ambassador Program

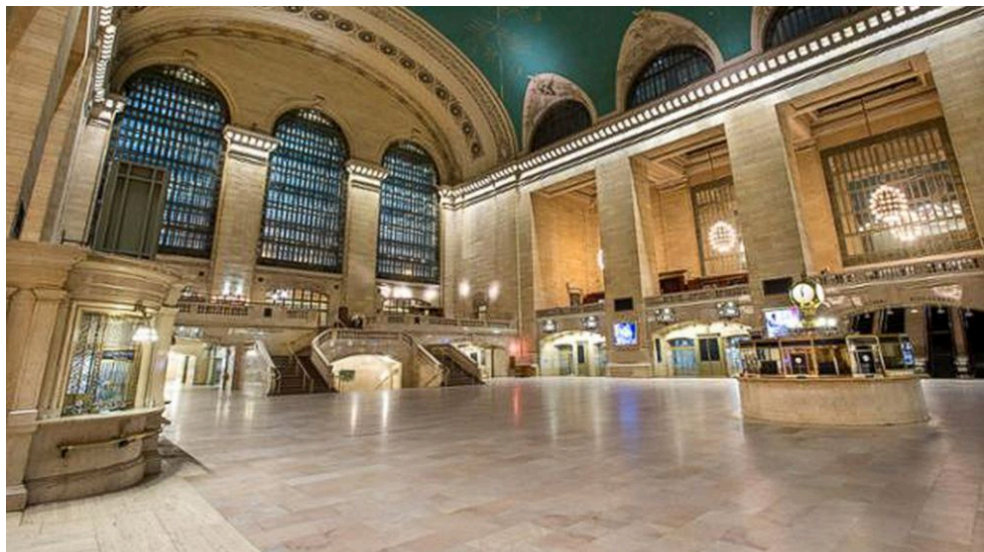
[Registration](#) | [Tues, June 25, 2024 9AM](#)

Caribbean Heritage

[Registration](#) | [Thurs, June 27, 2024 5:30PM](#)

****New Date****

Grand Central Station Full Scale Exercise Support Evening of July 12 -13



Tentatively on the evening of July 12th, Grand Central Terminal will be closed for a full scale exercise. In past years, NYC CERT volunteers' participation helped to make the exercise a success. Volunteers can serve in a number of roles including live victims.

This form is to gauge interest from NYC CERT to determine if this is a role that interests our members. Depending on the response to this form, the decision will be made as to whether or not NYC CERT supports, so if you interested please click below!!

[CLICK HERE TO COMPLETE THE FORM](#)



Brooklyn Cyclones Preparedness Events

The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided. Game times vary by date.

[Registration](#) | [Sat, June 22, 2024 5:30PM](#)

[Registration](#) | [Mon, July 1, 2024 6:30PM](#)

[Registration](#) | [Thurs, July 25, 2024 8:30AM](#)

[Registration](#) | [Fri, August 9, 2024 6:30PM](#)

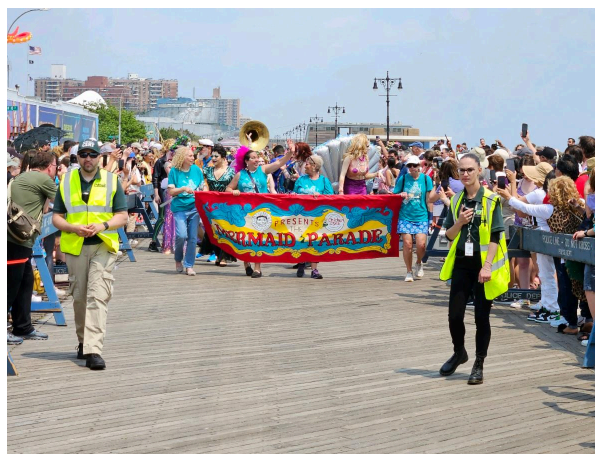
[Registration](#) | [Sun, August 25, 2024 1:30PM](#)

[Registration](#) | [Wed, Sept 4, 2024 6:30PM](#)

Coney Island Mermaid Parade

NYPD 60th Pct, Community Affairs Division, request CERT to assist with pedestrian and vehicular traffic management.

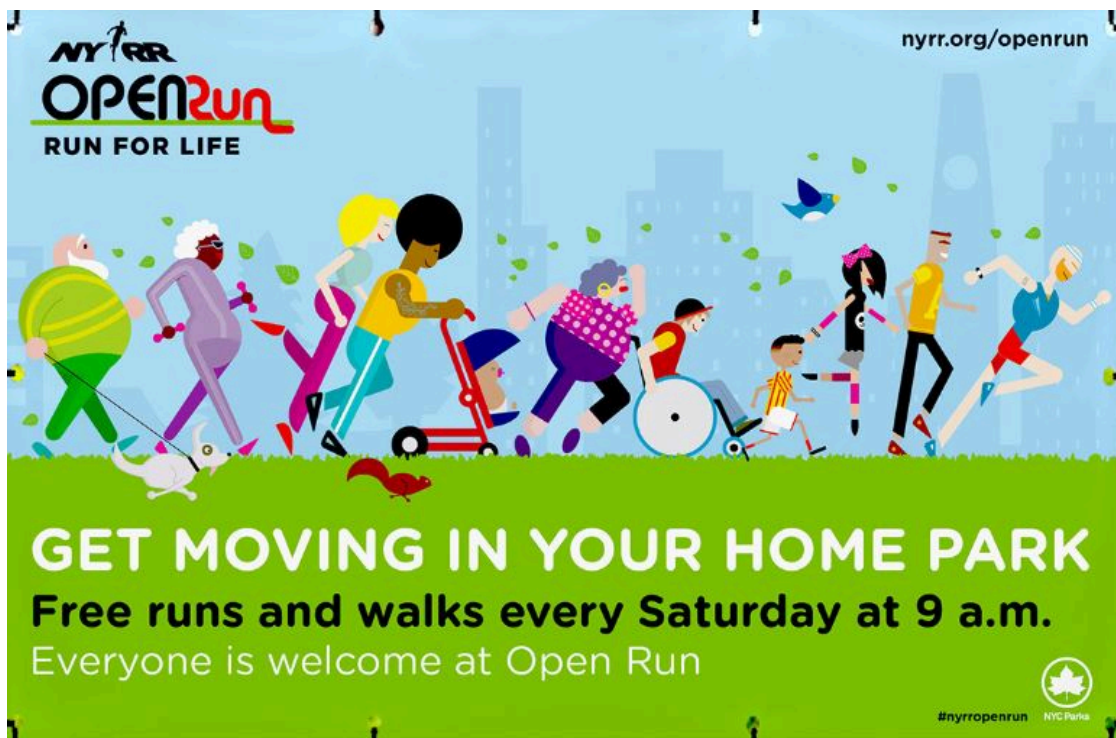
[Registration](#) | [Sat, June 22, 2024 11:30AM](#)



Fort Totten Fireworks Show Support

At the request of City Council member Vickie Paladino, CERT will be supporting crowd control efforts during the fireworks display at Fort Totten

[Registration](#) | [Wed, June 26, 2024 5:00PM](#)



NY Road Runners (NYRR) Open Runs Preparedness Events

NYRR shared several Open Run events with NYC CERT for staffing in June and July. CERTs are being requested to distribute Ready NY emergency preparedness literature and discuss pet preparedness with event attendees. Check out the dates below and register through the links provided.

Shift is 8:30am – 11am for all dates.

**READY
NEW YORK**

Inwood Hill Park Support:

[Registration](#) | [Sat, June 22, 2024 8:30AM](#)

Crocheron Park Support:

[Registration](#) | [Sat June 29, 2024 8:30AM](#)

Conference House Park Support:

[Registration](#) | [Sat, July 14, 2024 8:30AM](#)

Highland Park Support:

[Registration](#) | [Sat, July 14, 2024 8:30AM](#)

Highland Park Support:

[Registration](#) | [Sat, July 27, 2024 8:30AM](#)



July 4th Nathan's Hot Dog Eating Contest in Coney Island

CERT members will assist with traffic and crowd management.

[Registration](#) | [Thurs, July 4, 2024 10AM](#)

July 4th Coney Island Fireworks

CERT members have been asked to help support the 60th Precinct with crowd management and traffic control before and after the fireworks show.



[Registration](#) | [Thurs, July 4, 2024 8PM](#)

2024 National Access and Functional Needs Symposium

National AFN Symposium

Highlighting forward-leaning, inclusive, innovative practices in emergency management

 **July 11-12, 2024**

 **12-3 PM ET Daily**

Organizers

International Association of Emergency Managers


Cal OES
GOVERNOR'S OFFICE OF EMERGENCY SERVICES


COLORADO
Division of Homeland Security & Emergency Management
Department of Public Safety


NYU





Sponsors



The California Governor's Office of Emergency Services (Cal OES), the International Association of Emergency Managers (IAEM), the Colorado Division of Homeland Security and Emergency Management (CDHSEM), and New York University (NYU) are hosting the two, half-day, online National AFN Symposium to highlight forward-leaning, inclusive, innovative practices in emergency management.

The National AFN Symposium will bring the disability community together with emergency managers, disaster planners, and first responders from across the country in an online forum to foster an environment of trust and understanding vital to advancing the mission of access and functional needs throughout the nation.

[Registration](#) | [July 11, 2024 and July 12, 2024 12PM - 3PM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

Point to Point Radio Training

Student Pre-Requisite

All interested members must complete and send their certificate of completion for IS-242 Effective Communications to certtraining@oem.nyc.gov by Wednesday, June 26th.

Learning Objectives

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)



[Registration](#) | [Sat June 29, 2024 9 AM](#)

NYC CERT VOLUNTEER ACTIVITY

CERT Recruitment Event at Peninsula Queens Library - Career & Resource Fair



NYCEM staff and CERT volunteers hosted a CERT Recruitment event this past Wednesday, June 12th at the Peninsula Queens Library. This area of the Rockaways has always been vulnerable to flooding, so the library's annual Career & Resource Fair is a perfect opportunity to bring emergency preparedness resources and education, evacuation zone information and CERT recruitment materials to residents. Thank you to our wonderful CERT volunteers for their support at this event. Participants were fully engaged in learning how to prepare and several signed up for more information on how to join NYC CERT!





CERT at 6th Annual Knickerbocker Avenue Puerto Rican Day Parade

June 9, 2024, the Knickerbocker Avenue Puerto Rican Day Parade committee celebrated Puerto Rican heritage. CERT deployed and assisted at the committee's 6th Annual Parade. CERT managed pedestrian traffic and support functions.



CERT at Brooklyn Pride Parade

On June 8, 2024, CERT deployed to support the Brooklyn Pride Parade. They assisted with traffic and pedestrian management.



CERT at Community Board 18 Pop-up Barbeque

On June 8, 2024, CERT handed out emergency preparedness materials and engaged with the Glenwood Houses community. They talked about the importance of being prepared at the Brooklyn Community Board 18 Pop-up Barbeque.

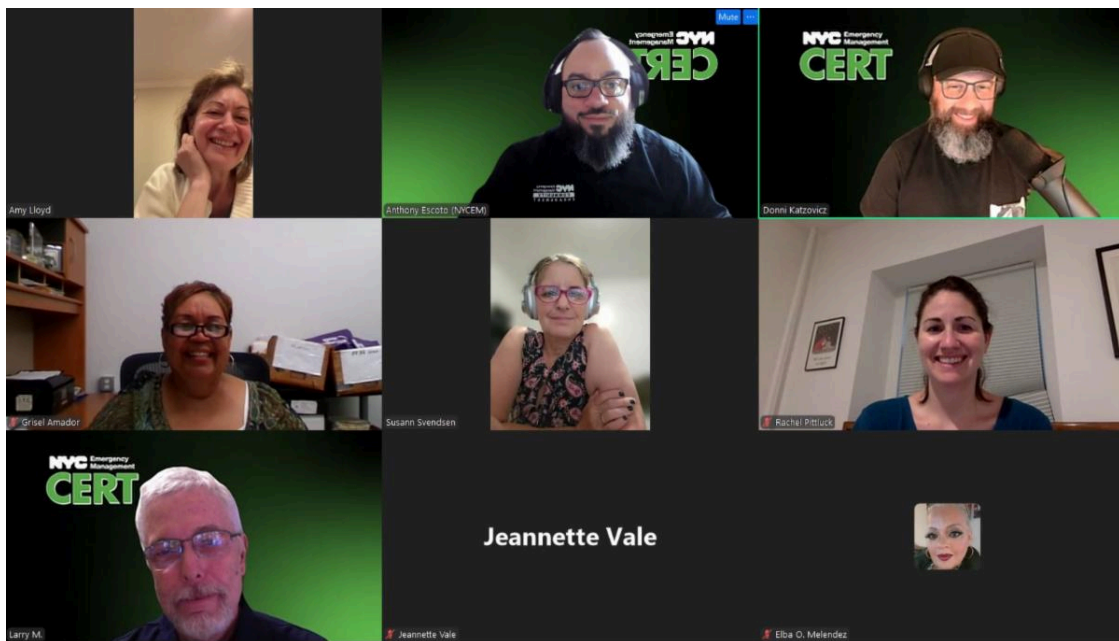


Brooklyn Leadership Monthly Meeting



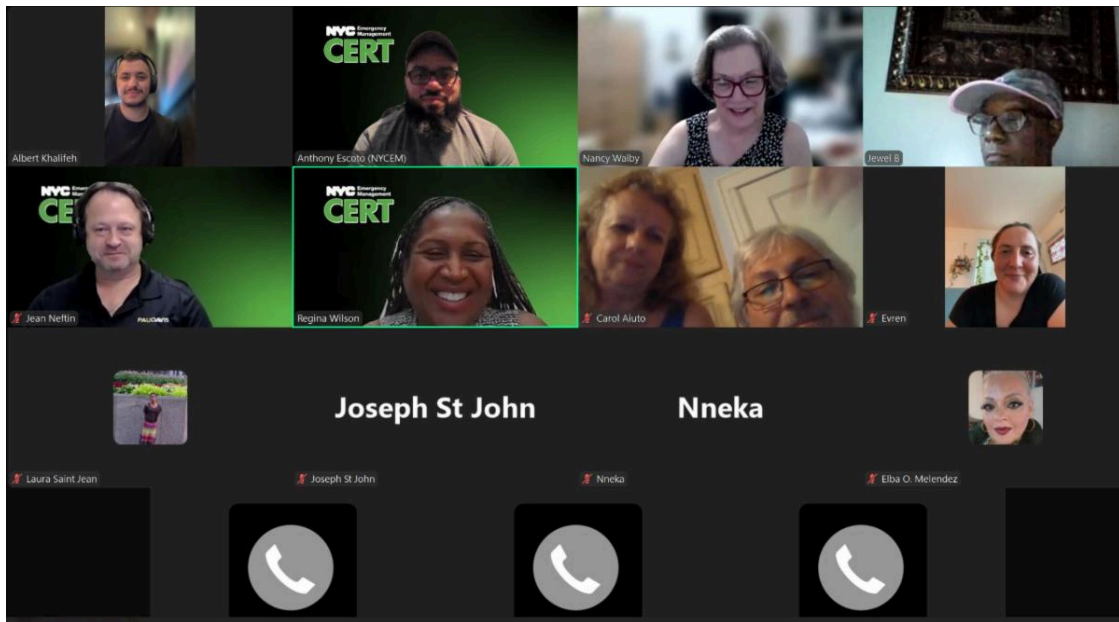
the Brooklyn Leadership monthly meeting held on June 11, 2024, the borough's divisions presented their current and upcoming summer projects and engagements. They discussed a more transparent and an analytics approach to bolster retention..

Brooklyn Division 2 Monthly Team Meeting



On June10, 2024, Brooklyn Division 2 held their monthly team meeting. They reviewed CERT members activity and deployments, walked through upcoming events and discussed division training. NYCEM staff gave updates.

Brooklyn Division 7 Monthly Team Meeting



On June 6, 2024, Brooklyn Division 7 held their monthly team meeting. District Leader, Albert Khaleif, started the meeting with updates on upcoming events. They discussed low attendance and ID renewals. NYCEM staff gave updates about upcoming Brooklyn Borough meeting and training cancellations. Nancy Walby shared her experience at the launch of the Leadership Speakers Series.

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



THINGS TO KNOW

How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
 - NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>



Find the NYC CERT Protocols here: [NYC CERT SOPs](#)
 Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



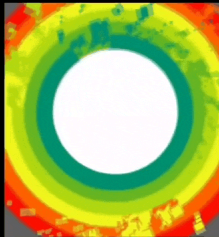
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPPELLO
 Director
 Volunteer Programs



ANTHONY ESCOTO
 Program Manager
 Training & Exercises



DENISE ESPOSITO
 Specialist
 Recruitment & Retention



REGINA WILSON
 Specialist
 CERT Leadership



GABRIEN ZERVOS
 Specialist
 Operations & Engagement



AMY JOY ROBATEAU
 AmeriCorps
 Member



JAZMIN THOMAS
 Specialist
 CERT Training



[Schedule a meeting with NYC CERT Staff:
 https://on.nyc.gov/bookCERT](https://on.nyc.gov/bookCERT)

Choose a Topic:

[CERT Pick-up
\(In-Person\)](#)

[NYC CERT
Operations](#)

[Advanced
Training](#)

[Exercises
& Tabletops](#)

[General
Questions](#)

[CERT ID
Questions](#)

[Leadership
Interest](#)

[Borough
Discussion](#)

[Division
Discussion](#)



NYC Emergency Management | nyc.gov/emergencymanagement
([Click here to view as a webpage](#))



NYCEM
New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US