## **AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020**

AGENCY NAME	NYC Department of Citywide Administrative Services	
	1 <sup>st</sup> Quarter (July -September), due December 13, 2019	
	2 <sup>nd</sup> Quarter (October - December), due January 30, 2020	
	3 <sup>rd</sup> Quarter (January -March), due April 30, 2020	
	4 <sup>th</sup> Quarter (April -June), due July 30, 2020	
Prepared by:		
	Belinda French, Diversity & EEO Officer, 212-386-0297	
Name	Title	Telephone No.
Date Submitted: _	May 11, 2020	
FOR DCAS USE	<u>ONLY</u>	
Date Received:		

#### **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020**

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

#### PART I: NARRATIVE SUMMARY

#### I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

Distributed to all agency employees? 🛛 Yes, On (Date): <u>2/26/2020</u> 🗌 No

#### II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

\* Please describe D&EEO Awards and/or Appreciation Events below:

DCAS Black History Month Celebration – February 20, 2020

#### III. WORKFORCE REVIEW AND ANALYSIS

 1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

 ☑ Yes, On (Date):
 □ No

\*During new hire orientation. An agency-wide email will be sent out during the Spring 2020.

2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

⊠ Yes, On (Date): <u>4/21/2020</u> □ No

The review was conducted together with:	🛛 Human Resources	General Counsel
	🖾 Agency Head	Other

#### IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

#### A. WORKFORCE:

List the <b>Workforce Goal(s)</b> included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	<ul> <li>Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
In FY2020, an informative workforce data report for each line of service will be created and distributed twice a year. This report will assist each LOS in identifying their hiring trends and possible barriers to inclusion. The EEO Office will also assist in providing resources for addressing underutilization, if applicable.	The Office is currently gathering the data to be able to create this report successfully – workforce demographics, underutilized job groups, filled vacancies within the first six months of the fiscal year, and upcoming civil service exams and lists.	<ul> <li>☑ Planned</li> <li>□ Not started</li> <li>□ Ongoing</li> <li>□ Delayed</li> <li>□ Deferred</li> <li>□ Ongoing</li> <li>□ Completed</li> </ul>			

#### [DCAS] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization							
exists in the current quarter.							

The EEO Office tracks job vacancies on a daily basis through NYCAPS to determine if vacant discretionary positions exist for titles in underutilized job groups. If so, we will alert HR and the hiring manager of the title and ask that the job be promoted in diverse recruitment resources. Since last quarter, our underutilized job groups remain the same except the "Technicians" job group has been removed and the "Transportation" group has been added. This is most likely due to the fact that we had one female chauffeur attendant (our only female chauffeur attendant) that separated from DCAS on March 16, 2020. Below are the current job groups where underutilization still exists:

#### Underutilization of Women and Minorities in DCAS Workforce

JobGroup	Female	Black	Hispanic	Asian
CRAFT	-29	-66		
<u>OPERATORS</u>	-6			
PARA PROFESSIONAL OCCUPATIONS	-19			
SCIENCE PROFESSIONALS	-16	-11		
TRANSPORTATION	-4			
Grand Total	-74	-77	0	0

## **B. WORKPLACE:**

List the <b>Workplace Goal(s)</b> included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	<ul> <li>Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
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<b>Creation of an agency EEO Counselor Program</b> On a volunteer basis, employees can apply to become an EEO Counselor. EEO counselors assist in making employees more aware of agency resources and their rights and responsibilities under the City's EEO Policy.	The guide for this program was completed on February 14, 2020 and posted on DCAS Connect. Promotion of the program agency- wide has been delayed due to the City's COVID-19 emergency response.	<ul> <li>☑ Planned</li> <li>□ Not started</li> <li>□ Ongoing</li> <li>□ Delayed</li> <li>□ Deferred</li> <li>□ Ongoing</li> <li>□ Completed</li> </ul>			
Creation of an agency Employee Resource Group Program On a volunteer basis, employees can apply to start their own employee resource group (ERGs). Employee Resource Groups (ERGs) are voluntary, self-coordinating, employee-driven groups formed by employees based on shared characteristics or common interests. ERGs foster a sense of community, engagement and an inclusive work environment.	The guide for this program was completed on February 28, 2020. Promotion of the program agency-wide has been delayed due to the City's COVID-19 emergency response.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			
Please specify any other EEO-related activities during the qua briefly the activities, including the dates when the activities o		oting diversity, new	sletters/articl	es, etc.) and	describe
Attended EEO Best Practices Meetings – January 30, 202 DCAS Black History Month Celebration – February 20, 2 Attended DFTA's Black History Month Celebration – Fel Attended Black Leaders in Government Networking Ever Attended Disability Services Facilitator Meeting – March	020 oruary 7, 2020 at – February 19, 2020				

# C. COMMUNITY:

List the <b>Community Goal(s)</b> included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	<ul> <li>Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Conduct outreach and promote Civil Service jobs to diverse communities across the City	Gathered data related to existing job vacancies, underutilized job titles where vacancies exist, and upcoming civil service exams and lists. This data will be used to consult with our Office of Citywide recruitment and conduct a targeted outreach strategy.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			
Require disability awareness training for our hiring managers and employees that interact with the public	The agency currently has 242 employees that completed Disability Etiquette training. We are planning to promote this training to hiring managers along with our required structured interviewing training. The training catalogue for the spring is currently under review.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			

		□ Planned			
Procure from and promoting minority and		□ Not started			
women-owned business for City government	As part of its operating procedures, the agency	⊠ Ongoing	$\boxtimes$	$\boxtimes$	
contracting and sub-contracting opportunities.	requires its lines of service to procure from MWBEs and the MWBE unit is dedicated to the promotion	□ Delayed			
	of the program to the public.	□ Deferred			
		□ Ongoing			
		□ Completed			

# V. <u>RECRUITMENT</u>

List <b>Recruitment Strategies and Initiatives</b> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Create a targeted outreach strategy with our Office of Citywide Recruitment for underutilized job groups where vacancies exist		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			
Structured Interviewing and unconscious bias training	The agency requires its hiring managers to complete structured interviewing training and promotes training in accordance with the Citywide Training Center course catalogue.				

## **B.** INTERNSHIPS/FELLOWSHIPS

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]		[N-B=N		der [#s] O=Other;	U=Unknown]
. Urban Fellows			Μ	_ F	N-B	_0	_ U
2. Public Service Corps	33	Unknown	M	_ F	N-B	_O	_U_X
3. Summer College Interns			Μ	_ F	N-B	0	_U
. Summer Graduate Interns			M	_ F	N-B	_0	_U
5. Other (specify): Civil Service	12	(5) Asian; (4) Hispanic; (2) Black; (1) White	Μ	<b>5</b> _F_	_7_N-B	0	U
Pathways Fellows							
5. None 🗆							

#### C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	🖾 Yes	□ No

Currently, there are \_\_9\_ 55-a participants.

During this Quarter, no new applications for the program were received.

During this Quarter no participants left the program.

The 55-a Coordinator has achieved the following goals:

**1.** Disseminated 55-a information through:

e-mail	🗆 Yes	🗆 No
training sessions	🛛 Yes	🗆 No
agency website	🛛 Yes	🗆 No
agency newsletter	□ Yes	🗆 No

- 3. \_\_\_\_\_

#### VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

# [DCAS] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

List additional <b>Selection Strategies and Initiatives</b> which you outlined in your FY 2020 Diversity and EEO Plan ( <i>include use of structured interviewing</i> , <i>EEO or APO representatives observing interviews</i> , <i>review of placement demographics, review of e-hire</i> <i>applicant data</i> ).	Please describe the steps that your agency has taken to meet the <b>Selection (Hiring and Promotion) Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	DCAS Employee Relations unit also sends agency-wide notices for internal vacancies.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>			

Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment);	The DCAS EEO Office reviews and approves all interview questions and maintains a record of hiring managers and interview panels to ensure they have completed structured interviewing training. DCAS's HR Director and EEO Officer are notified via NYCAPS when a candidate has been selected for a position	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>		
Analyzing the impact of layoffs or terminations on racial, gender and age groups;		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>		
Other Selection Strategies and Initiatives:		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Ongoing</li> <li>Completed</li> </ul>		

## VII. <u>TRAINING</u>

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### VIII. <u>REASONABLE ACCOMMODATION</u>

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

## IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

*Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.* 

#### **B.** EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

⊠ All personnel involved in job interviews is required to go through structured interview training.

#### C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

*Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.* 

#### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

*Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A*:

\*\*\*Plans have been postponed due to the City's COVID-19 emergency response. \*\*\*

Risk 1: Homogenous Workplace:

Planning for Q3 (January – March 2020):

- <u>Review of workforce demographics and development of inclusive recruitment strategies.</u>
- Mandated agency-wide diversity and EEO training.

*Risk 2: Cultural and Language Differences in the Workplace: Planning for Q3 (January – March 2020):* 

- Mandated agency-wide diversity and EEO training.
- Ensure that EEO-related information can be made available in various languages.

*Risk 3: Workplaces with Significant Power Disparities:* 

Planning for Q3 (January – March 2020):

- Maintain an updated list of managers and supervisors.
- Ensure that supervisors are trained annually on HR and EEO policies and procedures.
- <u>Recruit volunteer EEO Counselors agency-wide to assist employees with HR and EEO-related inquiries.</u>

Risk 4: Isolated Workplaces:

Planning for Q3 (January – March 2020):

- Maintain a list of employees that work off-hours.
- <u>Conduct regular site visits.</u>

*Risk 5: Decentralized Workplaces: Planning for Q3 (January – March 2020):* 

- <u>Conduct regular site visits.</u>
- Maintain "EEO In Your Borough" office hours.
- Ensure EEO-related notices are updated and posted in field sites.
- <u>Recruit volunteer EEO Counselors agency-wide to assist employees with HR and EEO-related inquiries.</u>

#### E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ⊠ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- $\boxtimes$  The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

#### F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

DCAS received its climate survey results in March 2019 and observed a low response rate of 26.42% Of the responses received, a

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#### [DCAS] FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

high percentage reported being familiar with the EEO Policy, completing EEO training, and knowing where and how to file an EEO complaint. The percentage of positive responses dip in areas such as whether adequate responses are given to those who file claims, whether violations are taken seriously and investigated, and whether steps are taken to prevent violations. Overall, most of the participants reported that they did not witness discrimination in the agency, but a small percentage (16% or lower) reported witnessing discrimination based on race, age, gender, sexual harassment, religion, disability and sexual orientation.

Describe any follow-up measures taken to address the results of the climate survey:

Started an "EEO In Your Borough" program to notify employees of their rights and responsibilities under the EEO Policy. Provided the agency's EEO personnel contact information. In Q3, the EEO Office will schedule office hours in field sites and focus on ensuring complaint investigations are completed in the required 90-day timeline.

## X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

The agency is involved in an audit; please specify who is conducting the audit: \_\_\_\_\_\_\_ Equal Employment Practices Commission

□ Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

## **APPENDIX: [DCAS] EEO PERSONNEL DETAILS**

#### EEO PERSONNEL FOR \_2\_\_\_ QUARTER, FISCAL YEAR 2020

#### A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Cha	inges	Number of Addition	ons:	Number of Deletio	ms:
Employee's Name & Title						
Nature of change	□ Addition	□ Deletion	□ Addition	□ Deletion	□ Addition	□ Deletion
Date of Change in EEO Role			Start Date or Termina	ation Date:	Start Date or Termina	ation Date:
NOTE: Please attach CV/Resum	e of new staff to this r	report				
For Current EEO Professiona	ls:					
Name & Title						
EEO Function	<ul> <li>EEO Officer</li> <li>EEO Trainer</li> <li>55-a Coordinator</li> </ul>	<ul> <li>EEO Counselor</li> <li>EEO Investigator</li> <li>Other: (specify)</li> </ul>	<ul> <li>EEO Officer</li> <li>EEO Trainer</li> <li>55-a Coordinator</li> </ul>	<ul> <li>EEO Counselor</li> <li>EEO Investigator</li> <li>Other: (specify)</li> </ul>	<ul> <li>EEO Officer</li> <li>EEO Trainer</li> <li>55-a Coordinator</li> </ul>	<ul> <li>EEO Counselor</li> <li>EEO Investigator</li> <li>Other: (specify)</li> </ul>
Proportion of Time Spent on EEO Duties	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	□ Yes □ Yes □ Yes □ Yes □ Yes	□ No □ No □ No □ No □ No	□ Yes □ Yes □ Yes □ Yes □ Yes	□ No □ No □ No □ No □ No	□ Yes □ Yes □ Yes □ Yes □ Yes	□ No □ No □ No □ No □ No
Training Source(s):	DCAS Agen	cy 🗆 Other	DCAS Agen	icy 🗆 Other	DCAS Agen	cy 🛛 Other

#### B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

	DIVERSITY AND EEO	STAFFING IN DCAS AS	S OF QUARTER 1 H	FY 2020*	
Name	Civil Service Title	EEO\Diversity Role	<u>% of Time</u> <u>Devoted to EEO</u> <u>&amp; Diversity</u> <u>Functions</u>	Office E-mail Address	Telephone #
Belinda French	Deputy Assistant Commissioner	EEO Officer/Director/DSF	100%	<u>bfrench@dcas.nyc,gov</u>	<u>212-386-0297</u>
Monique Knoll	Administrative Community Relations Specialist	HR Director / 55-a Coordinator / Career Counselor	<u>100%</u>	mknoll@dcas.nyc.gov	<u>212-386-0388</u>
Ashley Miller	Community Associate	Administrative Assistant	<u>100%</u>	axmiller@dcas.nyc.gov	<u>212-386-6399</u>
Milangely Lopez	Staff Analyst	EEO Investigator	<u>100%</u>	millopez@dcas.nyc.gov	212-386-0261
Althea Edwards	Administrative Investigator	EEO Counselor	<u>5%</u>	aedwards@dcas.nyc.gov	<u>212-386-0563</u>
Raymond Vinueza	Principal Administrative Associate	EEO Counselor	<u>5%</u>	rvinueza@dcas.nyc.gov	<u>212-386-6287</u>
Carmen Bello	Secretary to the Deputy Commissioner	EEO Counselor	<u>5%</u>	cbello@dcas.nyc.gov	<u>212-386-0364</u>
Latesha Parks	Administrative Staff Analyst	EEO Counselor	<u>5%</u>	Imparks@dcas.nyc.gov	<u>212-386-6313</u>
<u>Tanya Hall</u>	Administrative Community Relations Specialist	EEO Counselor	<u>5%</u>	thall@dcas.nyc.gov	<u>212-386-1702</u>
Phillip Boyce	Principal Administrative Associate	EEO Counselor	<u>5%</u>	pboyce@dcas.nyc.gov	212-386-0329

\* Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.



#### **DIVERSITY AND EEO TRAINING SUMMARY**

AGENCY NAME: DCAS

FY 2020 3 Qtr

**NOTE:** FILL OUT YOUR TRAINING TARGETS IN GREEN FIELDS!

INCLUDE PRIOR QUARTERS' DATA IN THE CURRENT QUARTER REPORT.

DO NOT ATTEMPT TO MAKE ANY ENTRIES IN PINK-SHADED CELLS

SAVE THIS FILE UNDER THE NAME: [AGENCY ACRONYM] Quarter X FY 2019 DEEO TRAINING SUMMARY

SUBMITTED BY [TITLE]: Belinda French, Diversity & EEO Officer DATE SUBMITTED: 5/11/2020 E-MAIL: bfrench@dca TEL #: 212-386-0297

1st Quarter (July-September) <u>DUE December 13</u>; 2nd Quarter <u>DUE January 30th</u>; 3rd Quarter (January-March) DUE April 30th; 4th Quarter (April-June) DUE July 30th.

ALL EEO-RELATED TRAINING (ALL MODALITIES)	ANNUAL TARGET from FY 2020 Agency Plan	1st Qtr (July - Sept. 2019)	2nd Qtr (Oct Dec. 2019)	3rd Qtr (Jan March 2020)	4th Qtr (April - June 2020)	YEAR TO DATE
TOTAL DIVERSITY & EEO TRAINING	4100	1190	1914	100	0	3204

cc	DRE DIVERSITY AN	D EEO TRAIN	IING (All Mo	dalities)		
TOTAL CORE EEO TRAINING (ALL MODALITIES)	4000	1034	1742	40	0	2816
1. EEO Awareness	500	63	32	9	0	104
Administered by DCAS [NOTE: DCAS will provide this information]	500	63	32	9		104
Administered by Agency						0
2. D&I "Everybody Matters"	600	77	17	4	0	98
Administered by DCAS [NOTE: DCAS will provide this information]	600	77	17	4		98
Administered by Agency						0
3. IgbTq: The Power of Inclusion	500	59	31	5	0	95
Administered by DCAS [ <b>NOTE: DCAS will provide this information]</b>	500	59	31	5		95
Administered by Agency						0
4. Sexual Harassment Prevention	2300	793	1650	20	0	2463
Administered by DCAS NOTE: DCAS will provide this information]	2300	793	1650	20		2463
Administered by Agency						0
5. Disability Etiquette	100	42	12	2	0	56
Administered by DCAS NOTE: DCAS will provide this information]	100	42	12	2		56
Administered by Agency						0

ALL EEO-RELATED TRAINING (ALL MODALITIES)	ANNUAL TARGET from FY 2020 Agency Plan	1st Qtr (July - Sept. 2019)	2nd Qtr (Oct Dec. 2019)	3rd Qtr (Jan March 2020)	4th Qtr (April - June 2020)	YEAR TO DATE
ОТ	HER DIVERSITY AI	ND EEO TRAII	NING (All Mo	odalities)		
ALL OTHER DIVERSITY & EEO TRAINING	100	156	172	60	0	388
6. New Employee Orientation (Only with EEO Component)	NOTE: Do not make en	tries here if new	employees recei	ved CORE EEO tra	iining as part of t	heir onboarding
TOTAL PARTICIPANTS TRAINED		117	129	60		306
7. Structured Interviewing	NOTE: Including combi	ned Structured Ir	nterviewing & Ur	conscious Bias tra	aining	
TOTAL PARTICIPANTS TRAINED	100	8	13			21
8. Unconscious Bias	NOTE: Do not make en above	tries here if Unco	onscious Bias was	included in Struc	ctured Interviewi	ng training reported
TOTAL PARTICIPANTS TRAINED		1	2			3
9. Other Diversity/EEO Related	Specify topic:	Conflict Resol	ution			
TOTAL PARTICIPANTS TRAINED			5			5
10. Other Diversity/EEO Related	Specify topic:	EEO Refreshe	r for Managers	s and Superviso	ors	
TOTAL PARTICIPANTS TRAINED		5	23			28
11. Other Diversity/EEO Related	Specify topic:	EEO Refreshe	r for Chauffeu	r Attendants		
TOTAL PARTICIPANTS TRAINED		25				25
12. Other Diversity/EEO Related	Specify topic:					
TOTAL PARTICIPANTS TRAINED						0
13. Other Diversity/EEO Related	Specify topic:					
TOTAL PARTICIPANTS TRAINED						0
14. Other Diversity/EEO Related	Specify topic:					
TOTAL PARTICIPANTS TRAINED						0
15. Other Diversity/EEO Related	Specify topic:					
TOTAL PARTICIPANTS TRAINED						0

# Agency:868DCASSummary Period of EEO Complaints:01/01/2020 - 03/31/2020Number, basis and type of resolution

	, basis and type of resolution																								Failu	ire to Reaso	nably Acco	ommodate
		TOTAL*	* Age	Alienage/ Citizenship	Prior Record Arrest or Conviction	Caregiver	Consumer Credit History	Color	Creed/ Religion	Disability	Predisposing Genetic Characteristic	Gender/Sex	-		National Origin	Pay History	Partnership Status	Race I	Retaliation	Sexual Harassment	Sexual Orientation	Sexual and Reproductive Health Decisions	Unemployment Status	Status As Victim of Domestic Violence, Sex Offense or Stalking		Disability	Pregnancy	As Victim of Domestic Violence, Sex Offence or Stalking
	Complaints open at close of the period	18	1	_	-	-	-	1	2	1	-	3	-	-	2	-	-	2	2	7	1	-	-	-	-	_	_	-
	Complaints outstanding at close of the period	9	-	-	-	-	-	-	-	-	-	-	-	-	2	-	-	1	2	5	1	-	-	-	-	-	-	-
	Complaints filed during the period	9	1	-	-	-	-	1	2	1	-	3	-	-	-	-	-	1	-	2	-	-	-	-	-	-	-	-
AL	Complaints resolved during the period	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4	-	-	-	-	-	-	-	-
A N	No Probable Cause/ Unsubstantiated	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-
ER	Probable Cause/Substantiated	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	-	-	-	-	-	-	-	-
⊢	Withdrawn	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Z	Mediated	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Administrative Closing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Filed Externally	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Third Party Referral	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Complaints open at close of the period	8	1	-	-	-	-	2	2	3	-	2	-	-	4	-	-	3	4	2	1	-	-	-	-	1	-	-
	Complaints outstanding at close of the period	8	1	-	-	-	-	2	2	3	-	2	-	-	4	-	-	3	4	2	1	-	-	-	-	1	-	-
	Complaints filed during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ΑL	Complaints resolved during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Z	No Probable Cause	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ER	Probable Cause	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
хт	Withdrawn	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
E )	Mediated	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Administrative Closing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Right to Sue	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Third Party Referral	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

\* The total basis of all complaints may exceed the total number of complaints

Agency:868DC/Summary Period of EEO Reasonable Accommodation:01/Number, basis and type of resolution	AS /01/2020 - 03/3: 	1/2020			
	Total	Disability	Pregnancy	Religion	As Victim of Domestic Violence, Sex Offence or Stalking
Reasonable Accommodations open at close of the period	14	14	-	-	-
Reasonable Accommodations filed during the period	28	27	1	-	-
Reasonable Accommodations resolved during the period	23	18	3	2	-
Granted as Requested	23	18	3	2	-
Modified Accommodation Granted	-	-	-	-	-
Denied	-	-	-	-	-
Withdrawn	-		-	-	-
Administratively Closed	-		-	-	-
Reasonable Accommodations appealed during the period	-	-	-	-	-

Summary Period of EEO Inquiry: 01/01 Number, basis and type of resolution	/2020 - 03/3:	1/2020									
	Total	55A PROGRAM	DISCIPLINE MATTER	EMPLOYEE BEHAVIOR	GENERAL QUESTIONS REGARDING EEO POLICIES/PR ACTICES/PRO GRAMS	HR MATTER	LEGAL MATTER	OTHER	SUPERVISOR BEHAVIOR	TRAINING	WORKFORCE REPORT
Inquiries open at close of the period	19	1	-	4	3	-	-	4	6	1	-
Inquiries filed during the period	14	1	1	3	1	-	-	4	4	-	-
Inquiries resolved during the period	11	•	1	4	1	-	-	3	2	-	-