





### PROUDLY SERVING SINCE 1865

Michael R. Bloomberg *Mayor* 

Nicholas Scoppetta *Fire Commissioner* 

Salvatore J. Cassano *Chief of Department* 

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# FDNY



## ADMINISTRATIVE MEDALS & AWARDS COMMITTEE 2007

PATRICK M. McNALLY Chief of Operations

JERRY Z. GOMBO

Deputy Assistant Chief of EMS Operations

CAPTAIN THOMAS KELLY Executive Officer to the Fire Commissioner

MILTON FISCHBERGER Deputy Fire Commissioner

DOUGLAS WHITE Deputy Fire Commissioner

KAY ELLIS
Assistant Commissioner

LYNDELLE PHILLIPS
Assistant Commissioner

DONAY J. QUEENAN Assistant Commissioner

STEPHEN G. RUSH Assistant Commissioner

ROBERT WALLACE
Assistant Commissioner



Michael R. Bloomberg Mayor

To t is a pleasure to welcome everyone to the Administrative Awards ceremony of the New York City Fire Department.

We all know that the FDNY is the world's greatest fire department. Our brave, dedicated Firefighters, Paramedics and EMTs sacrifice so much to keep our City safe and we are all grateful for their efforts. The heroes of the FDNY, however, also include many other exemplary New Yorkers--more than 1500 civilian employees and uniformed members whose administrative support ensures the Department's smooth operation. The recipients of this year's Administrative Awards have performed an essential service for the City's first responders and for all New Yorkers. This ceremony is our small way of saying thanks.

On behalf of the City of New York, congratulations to all of today's deserving honorees. Please accept my best wishes for continued success!

Michael & Bontery



### Nicholas Scoppetta Commissioner

ur annual Administrative Awards ceremony is a chance to honor the best among our civilian and uniformed administrative employees at the FDNY. It is an opportunity to say thank you to the men and women in administrative positions who demonstrate the ingenuity and professionalism that the people of this City deserve.

Without your help, the brave uniformed members of the FDNY could not do their jobs protecting life and property in New York City. As the 2007 medal/award recipients honored in this publication, you have been instrumental in implementing many crucial initiatives that assist the uniformed members in their positions.

You have all made this Department and this City your life's work. Each of you has played a part in ensuring that FDNY can better carry out its critical mission of providing firefighting and emergency medical service to New York City. And, you should be proud of that.

On behalf of the entire Department--both uniformed and civilian--I congratulate the winners of this year's awards. We are fortunate to have such talented and dedicated individuals in our midst and I am proud to formally recognize your efforts.

vidiola Segreta

### FIRST DEPUTY COMMISSIONER

### CHIEF OF DEPARTMENT



FRANK P. CRUTHERS



SALVATORE J. CASSANO

#### **DEPUTY COMMISSIONERS**



WILLIAM B. EIMICKE Strategic Planning & Policy



MILTON FISCHBERGER
Technology &
Support Services



FRANCIS X. GRIBBON
Public Information



**DANIEL SHACKNAI**Legal Affairs



**DOUGLAS WHITE**Administration

### **ASSOCIATE COMMISSIONERS**

CAROLINE KRETZ
Intergovernmental Affairs

MICHAEL VECCHI Management Initiatives

### **ASSISTANT COMMISSIONERS**

JAMES BASILE Fleet/Technical Services **KAY ELLIS**Bureau of Fire Prevention

JOSEPH MASTROPIETRO
Facilities

LYNDELLE PHILLIPS
Equal Employment
Opportunity

**DONAY J. QUEENAN**Human Resources

STEPHEN G. RUSH
Budget and Finance

SUZANNE SEBERT Family Assistance DONALD STANTON
Technology
Development & Systems

**ROBERT WALLACE**Investigations and Trials

### BUREAU OF HEALTH SERVICES



Dr. Kerry Kelly CHIEF MEDICAL OFFICER

### EMS OFFICE OF MEDICAL AFFAIRS



Dr. David J. Prezant CHIEF MEDICAL OFFICER

### **FDNY CHAPLAINS**

Monsignor John Delendick

Monsignor Marc Filacchione

Reverend Stephen Harding

Father Joseph Hoffman

Father Christopher Keenan

Rabbi Joseph Potasnik

Administrative Medals & Awards 2007

### **FDNY STAFF CHIEFS**



Patrick M. McNally Chief of Operations



Robert F. Sweeney
Assistant Chief of
Operations



Thomas R. Galvin
Assistant Chief,
Chief of Training



Allen S. Hay Assistant Chief, Safety and Inspection Services Command



Joseph J. Ramos Assistant Chief, Bureau of Operations



John A. Coloe
Assistant Chief,
Chief of Communications



James J. Manahan, Jr. Deputy Assistant Chief, Bureau of Operations



**Joseph W. Pfeifer**Deputy Assistant Chief,
Bureau of Operations



William Siegel
Deputy Assistant Chief,
Special Operations
Command



Ronald R. Spadafora

Deputy Assistant Chief,

Bureau of Operations



Thomas Jensen
Assistant Chief,
Chief of
Fire Prevention



Richard Tobin
Deputy Assistant Chief,
Assistant Chief of
Fire Prevention



Louis F. Garcia Chief Fire Marshal



Robert Byrnes
Assistant Chief
Fire Marshal

### **BOROUGH COMMANDERS**



James E. Esposito
Assistant Chief
Bronx



Assistant Chief
Brooklyn



Michael C. Weinlein
Assistant Chief
Manhattan



John Acerno Assistant Chief Queens



Thomas J. Haring
Assistant Chief
Staten Island

Administrative Medals & Awards 2007

### **SPECIAL OPERATIONS COMMAND**



Deputy Chief
William Seelig
Rescue Operations



Battalion Chief
James Dalton
Marine Operations



Deputy Chief
Nicholas Delre
Haz-Mat Operations

### **DIVISION COMMANDERS**



Deputy Chief

James D. Daly, Jr.

Acting, Division 1



Deputy Chief
John Sudnik
Division 3



Deputy Chief **Kevin Butler**Division 6



Deputy Chief

James F. Mulrenan

Division 7



Deputy Chief

James E. Leonard

Division 8



Deputy Chief Michael Marrone Division 11



Deputy Chief

James A. DiDomenico

Division 13



Deputy Chief
Mark Ferran
Division 14



Deputy Chief **Daniel Butler**Division 15

### EMERGENCY MEDICAL SERVICE COMMAND



John Peruggia

Chief of

EMS Command



**Jerry Z. Gombo** *Deputy Assistant Chief of EMS Operations* 



John S. McFarland
Deputy Assistant Chief of EMS Operations

### **CHIEF OFFICERS**



James P. Martin
Division Chief
EMS Academy



**Abdo Nahmod** *Division Chief EMS Operations* 



Jace Pinkus
Division Chief
Emergency Medical Dispatch



Mark Stone
Division Chief
Logistics & Support



Fredrick Villani
Division Chief
Planning & Strategy



Frances Pascale
Chief EMS Division 1



Mark Steffens
Chief EMS Division 2



**Robert Hannafey** Chief EMS Division 3

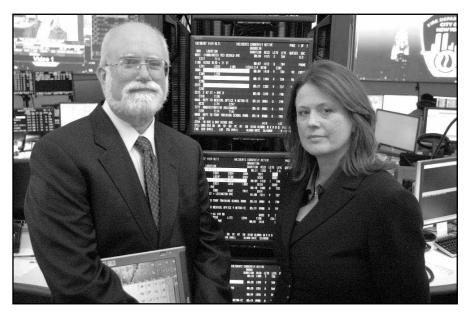


**Robert Browne** Chief EMS Division 4



**James Booth**Chief EMS Division 5

## **ADMINISTRATION MEDAL**



DAVID M. LITVIN
Bureau of Technology, Development & Systems

THERESA M. WOODS
Bureau of Facilities Management

Designed and developed the new state-of-the-art Fire Department Operations Center (FDOC)

he Department's Operations Center (FDOC), located on the seventh floor of Fire Head-quarters, is staffed continuously by Firefighters and EMS personnel, who perform a variety of functions--from emergency notification to logistical coordination. However, when built initially, Department managers could not envision the immense incident management requirements in a post-September 11, 2001, world.

David Litvin, Deputy Director of Computer Services, participated in the design/construction/management team, whose members completed a highly successful build-out of the FDOC. Additionally, he was the lead person, responsible for information technology design and implementing state-of-theart technologies, delivering information from a wide variety of sources and methods.

Theresa Woods, Administrative Project Manager, was tasked as the Bureau of Facilities Management lead in the construction component of this important project. Ms. Woods was involved in all aspects of the new FDOC's development, including design, lighting, audio-visual/technological components, furniture selection and construction.

Since becoming operational, the FDOC has become a critical asset in the daily operations of the Department and during large-scale incidents. FDOC personnel monitor the status of all FDNY resources, advise staff when resources are dispatched and provide critical information about buildings and the incident environment to Incident Commanders.

For their valued contributions to enhancing the FDOC in a post-9/11 world, David Litvin and Theresa Woods are presented with the Administration Medal.

### THE LEON LOWENSTEIN AWARD



### **OFFICE OF RECRUITMENT & DIVERSITY**

(Left to right, front row) Gladys Bennette, FF Zackary Fletcher, Lieutenant Michael Lynch,
Michele J. Maglione, Captain Hector Tyler, FF John Rogers, EMT Kimberly Perez
(Middle row) FF Regina Wilson, FF Bernard Leich, EMT Lois Justry, Wadell English,
EMT Brandon Mahon, Erick Green, FF Chun Ko, FF William Agosto, FF Carlos Howell
(Back row) FF Dasul Andrews, FF Shawn Smith, FF Sherman Smalls, FF Jason Pagan,
FF Corey Hannah, FF Troy Owens, FF Khalid Baylor, FF Kevin Simpkins, FF Elroy Deans, FF Steven Ross
(Not pictured) Lieutenant Robert Crowe, Lieutenant Gregory McLetchie,
Lieutenant Francesca Smith, FF Tracy Lewis

Launched the most successful recruitment campaign--geared toward young men and women of diverse backgrounds--in the Department's history

Diversity launched the most successful recruitment campaign in the Department's history. Building on previous achievements of the current administration, the Unit members conducted an unparalleled level of outreach, attending more than 2600 community-based events, compiling a data base of more than 55,000 individuals who had completed "expressions of interest" forms.

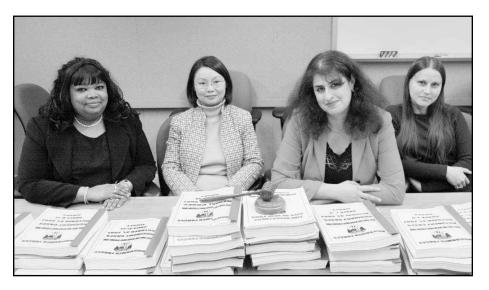
For the first time, the FDNY conducted an aggressive, branded mail and phone follow-up campaign to offer candidates guidance and support. The Unit members launched a satellite phone bank operation at the Fleet Services facility in Long Island City and placed thousands of names and phone numbers into FDNY's data base. This coordinated

mail and phone campaign allowed the Recruitment Team to make an additional 11 contacts with each individual in the data base.

The Recruitment staff expanded the FDNY Tutorial Program for the written exam to a seven-week session that was held in 21 locations throughout the five boroughs. FDNY's phone bank pre-registered more than 8000 applicants for this Tutorial Program. Tutorial sessions were at capacity throughout the time that it ran.

These efforts led to the largest number of applicants of color in FDNY history and a more than 60 percent increase in female applicants. For these reasons, Michele Maglione and her recruitment staff are presented with The Leon Lowenstein Medal.

### GEORGE F. MAND AWARD



**BOARD OF TRUSTEES UNIT** 

Lavonne Allen, Lei Tian, Regina Prokofyeva, Malgorzata Kapusta-Simak

Reduced pension case backlogs for line-of-duty, disabled Firefighters

The Director Lei Tian's leadership, the Board of Trustees Unit streamlined the work process as it pertains to pension cases for line-of-duty, disabled Firefighters.

By mid-2006, Ms. Tian and her staff resolved most of the backlogged cases dating from 2002 to 2005. They shortened the disability retirement application wait time from nine months to a most manageable four to seven weeks.

Their efforts greatly benefited both the Firefighters and the Fire Department. Disabled Firefighters and Officers now can retire and receive their pensions more quickly. Simultaneously, the Department can resolve the employment status of retiring members and more quickly fill the open slots left by their retirements.

Additionally, the members of the Board of Trustees Unit continue to help retired Firefighters process their World Trade Center applications. Despite an enormous 176 percent increase in the number of these applications, the Unit personnel continue to thoroughly prepare each case in an efficient manner.

For their valued contributions to streamlining this work process for pension cases of line-of-duty, disabled Firefighters, the above-listed members of the Board of Trustees Unit are presented with the George F. Mand Award.

## CHIEF THOMAS P. O'BRIEN AWARD



DANIEL A. NASTRO
Bureau of Communications/Fire Alarm Dispatch Unit

Advanced numerous critical projects and programs in the FDNY Bureau of Communications

uring the past year, Daniel Nastro has been involved in a number of projects that have enhanced the Department's communications. The following contributions are some of his most noteworthy:

- Coordinated development of Voice Over Internet Protocol (VOIP) link of fireground radio traffic via Field Comm and Mobile Command Center vehicles to FDOC, enabling handie-talkie transmissions to be monitored at the Operations Center without the use of repeaters.
- Established--in conjunction with Division 1-mutual-aid communications procedures on the Port Authority PATH train system with the Jersey City Fire Department, following several drills in both Manhattan and Jersey City.

- Coordinated installation of the Nationwide VHF tactical (VTAC) & UHF tactical (UTAC) Mutual Aid channels in various radios for use with surrounding fire departments for mutual-aid responses and operations.
- Coordinated development of a communications training course for newly promoted Battalion Chiefs, Captains, designated Battalion Firefighters and Probationary Firefighters.
- Proposed and developed a communications plan and equipment for the Incident Management Team so it can be self-contained with communications ability during the initial days of deployment.

Based on Mr. Nastro's tireless efforts to improve fireground communications, he is presented with the Chief Thomas P. O'Brien Award.

## THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE



## PERSONAL SAFETY SYSTEM WORKGROUP RESEARCH & DEVELOPMENT GROUP

(Left to right) FF George Grammas, David Joseph Harney (BTSS), Captain Eric Sacknoff, Battalion Chief Andrew Richter, Battalion Chief Stephen Geraghty, FF William Duffy, Captain Michael Hayes, Lieutenant Shaun McNally, FF Paul Robinson (Not pictured) Captain Thomas Dolan

## Advanced the safety of Firefighters with the research and development of and training on rope rescue equipment

The above-listed members of the FDNY--both uniformed and civilian--worked on many facets of this rope rescue equipment project, called the Personal Safety System (PSS). Their responsibilities included investigation and design and modification of components for the final system.

Awarded a *Time Magazine* Best Inventions of 2006 Award in the Safety category, the PSS provides a method for rapid self-evacuation when a Firefighter is faced with dire circumstances requiring immediate escape from a building.

Several project members worked extraordinary hours--both before and after normal working hours--

in order to develop this important safety system as quickly as possible. The goal was to exceed nationally accepted standards wherever possible.

Many of these individuals also worked diligently in creating a comprehensive training program, assisting the third-party consultants and reviewing their final report to ensure accuracy. Out of a collective personal commitment to enhancing the safety of Firefighters, this dedicated group performed in an outstanding manner.

For their dedicated efforts, they are presented with The Fire Commissioner's Award for Outstanding Service.

### MOE GINSBERG AWARD



## BUREAU OF FIRE PREVENTION, PUBLIC ASSEMBLY UNIT EXAMINERS & INSPECTORS

(Left to right, first row) Joseph Rosenzweig, Gladis Rivera, Kenneth Minton, Pierrecharles Pierre
(Second row) Raphael Afolayan, Verant Johnson, Silvio Ventura, Marvin Tatum
(Third row) Conrad Nicholson, Ilir Cobaj, Edward K. Nolan, Rodolfo Alfeche, Errol Carreon
(Back row) Ivan DeLeon, James Grant, Barrington Roache, John Stabner,
Patrick McInerney, Chauncey McClary
(Not pictured) George Borschevsky

### Improved compliance of public assembly safety conditions City-wide

The inspectors in Public Assembly monitor compliance in high-occupancy and high-risk places of assembly. The Unit members participate in the Multi-Agency Response to Community Hotspots (MARCH) and have worked tirelessly to improve quality of life, compliance and first responder support.

For the past five years, they have been key contributors, implementing an ambitious partnership with the Departments of Buildings and Consumer Affairs to improve inter-agency communication, prototype automated data exchange and set the foundation for the digital blueprint program.

This unit is responsible for monitoring more than 12,000 permitted places of assembly, such as restaurants, cabarets and movie theatres. Their efforts are a key component of Fire Prevention's goal to provide validated, vital information and floor plans to first responders.

As a direct result of their efforts, there was a 21 percent increase in the Department of Buildings Public Assembly permits. More than 2886 obsolete locations were identified.

For improving compliance in these places of assembly, the above-listed individuals are presented with the Moe Ginsberg Award.

## JAMES J. JOHNSTON MEMORIAL MEDAL



BUREAU OF FIRE PREVENTION, ENGINEERING UNIT, TECHNOLOGY MANAGEMENT UNIT

(Left to right) Tamara Saakian, Igor Chouchereba, Mark Smith, Anthony Hsueh, Leo Subbarao, Robert Tennenhauser, David Kahn, Christopher Afuwah, John Yacavone, Shaji Joseph, John Macek

Provided technology leadership to advance the "greening" of New York City

he Technology Management Unit/Engineering Unit of the Bureau of Fire Prevention has assumed a leadership role in supporting Mayor Bloomberg's plan for a "greener" New York City. In partnership with the Department of Buildings, the Department of Environmental Protection and the Department of Transportation, the Unit has analyzed issues affecting how energy will be produced and used in the coming decade.

Members of the two units have been heavily involved in the complex review of new technologies and proposals for new equipment and facilities that will create a greener New York City in the near future.

In 2006, this group efficiently analyzed safety concerns and helped implement numerous high-priority projects, including new biodiesel facilities, natural gas micro-turbines, fuel cells powered by hydrogen or natural gas, upgrades for LNG (liquefied natural gas) facilities, new CNG (compressed natural gas) facilities, upgrades for bulk fuel facilities and development of the fueling infrastructure for hydrogen-powered vehicles.

For recommending and implementing these various "green" energy initiatives, the listed members of the Engineering Unit/Technology Management Unit are presented with the James J. Johnston Memorial Medal.

## HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL



ANDY M. DIAMOND
Bureau of Fleet and Technical Services

### Ensured the critical operability of FDNY apparatus

In almost 30 years of service to the Department, Andy Diamond, Director, Fleet Services/34th Street Operations, consistently has performed in an exemplary manner. His devotion and work ethic both inspire and bring out the best in numerous employees within the Bureau of Fleet and Technical Services.

Mr. Diamond's experience, technical expertise, knowledge of fire apparatus and problemsolving capabilities have made him an authority on fire apparatus.

Aside from his day-to-day responsibilities, Mr. Diamond has been part of a small group of Department employees who perform critical monitoring of FDNY's primary apparatus manufacturer, Seagrave. His efforts in this regard have been invaluable in ensuring that apparatus are

repaired in a timely and accurate fashion.

For example, in 2006, a tower ladder was sent to the repair facility after the bucket's "L" bracket broke away from the ladder's boom. During the course of the investigation to find the cause, deficiencies were identified in the design and manufacture of this apparatus component.

The Department obtained the services of a third-party consultant to review the matter and develop a plan for corrective action. Without the day-to-day input and guidance of Mr. Diamond, the project/issue would not have been corrected or the necessary modifications made as quickly.

In recognition of his accomplishments, Andy Diamond is presented with the Honorary Chief of Department Jack Lerch Medal.

## THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL



FIREFIGHTER WALTER H. BLUM
Bureau of Training

Improved training facilities at the FDNY Training Academy

Pirefighter Walter "Wally" Blum, Building Coordinator at the Academy, is recognized today because of his creative talents and tireless efforts to improve the training facilities at the Fire Academy. His creativity, ingenuity and talents have beautified the Fire Academy with a welcoming landscape at the entrance to the Academy. He also designed and constructed an old-fashioned housewatch in the entranceway of Building #9 and transformed the office of the Probationary Firefighters' School into a full façade of an FDNY firehouse. Firefighter Blum uncovered and restored many historical pieces that were in danger of being damaged. He used these pieces to add authenticity and dignity to the facilities mentioned above.

Other projects completed by Firefighter Blum have been more functional. These include the fabrication of the Personal Safety System training platforms, upgrades to the forcible entry and search areas and the fabrication of the functional skills training stations.

As the Building Coordinator, Firefighter Blum serves as the Bureau of Training liaison and advisor for all major construction projects at the Fire Academy. This involvement has extended to Building #14, the Subway Simulator Building and the main entrance area.

Currently, Firefighter Blum and his staff are involved in helping ensure that the addition to Building #1--the high-rise simulator--reflects the Academy's design and architecture. His assistance in overseeing smaller construction projects, as well as general maintenance tasks, has proved invaluable.

Training at the Fire Academy has been greatly enhanced by the efforts of Firefighter Walter Blum. For this reason, he is presented with The Honorary Fire Officers Association Medal.

## COMMUNITY MAYORS NICHOLAS DeGAETA AWARD



BUREAU OF HEALTH SERVICES PROGRAMMING GROUP Bureau of Technology, Development & Systems

John Adams, Jason Cheng, Kamaldeep Deol, Reshma Rao, Paul Lee (Not pictured) Phyllis Vickers

Developed state-of-the-art applications to improve case management of the BHS/WTC Medical Monitoring & Treatment Program

The Programming Group has developed state-of-the-art applications and data bases to enable the Bureau of Health Services to more effectively manage the WTC Medical Monitoring and Treatment Program (MMTP). These applications include:

- WTC survey--a touch-screen kiosk application to capture members' health profiles before and after 9/11
- WFS--Wellness and Fitness System that captures members' pulmonary, vision, hearing, fitness and vital signs
- Cancer tracking
- Data warehouse of laboratory results
- Integration of drug prescription and pharmaceutical systems

Group members deserve praise for their dedication and performance in producing these software solutions, which have enabled the Department and National Institute for Occupational Safety and Health (NIOSH) to capture information that is invaluable to the long-term health of FDNY's members.

For their accomplishments and efforts to improve case monitoring of the BHS/WTC Medical Monitoring & Treatment Program, the above-listed members of the BHS Programming Group are presented with the Community Mayors Nicholas DeGaeta Award.

## COMMISSIONER MARTIN SCOTT MEDAL



FIRE MARSHAL MARTIN J. McHALE Bureau of Fire Investigation

Demonstrated excellence determining the cause and origin of a suspicious arson fire in Queens

n June 3, 2005, Fire Marshal Martin McHale was assigned to investigate a suspicious fire at 209-38 23rd Avenue, Queens. The fire was determined to be of incendiary origin. FM McHale discovered that gasoline was poured throughout the entrance area and up the stairs to the intended target's door.

Realizing the seriousness of this incident, the Fire Marshal began a multi-layered investigation. He developed a motive for the fire, which included a lover's triangle. The intended target of the fire was the "other woman."

FM McHale conducted numerous interviews, developed confidential sources of information and analyzed various documents and records. His investigation concluded that the motive did center on a lover's triangle and that a scorned woman hired a hit man who was promised \$10,000 to kill the other woman.

In February 2006, FM McHale's investigation led to the arrest and indictment of the suspect, who made admissions concerning her actions. FM McHale demonstrated teamwork and tenacity. Whether involved in conducting the physical examination of the fire scene, interviewing witnesses or analyzing documents, FM McHale proved his ability to be resourceful and work independently.

For his expertise and fine investigative work, FM Martin McHale is presented with the Commissioner Martin Scott Medal.



**BARBARA CANNING Bureau of Fiscal Services** 

Provided exemplary fiscal management services to the Department

or more than 25 years, Barbara Canning has dealt efficiently and professionally with thousands of vendors who supply lifesaving products and equipment in support of Firefighters and EMS personnel.

Ms. Canning has aspired to excellence and built the foundation for superior customer service. She has trained countless personnel to process payments and deal effectively with myriad personalities--both in-house and in the vendor community. Her cheerful and positive attitude reinforce her determination to achieve excellence and proficiency in paying invoices exceeding \$100 million annually. Ms. Canning is a dedicated employee who never wavers in her support of FDNY.

For her many years of effectiveness and efficiency in the area of fiscal management services for the Department, Barbara Canning is presented with The Fire Commissioner's Award for Meritorious Service.



**LIEUTENANT PATRICK J. DILLON EMS Operations, City-wide ALS Coordinator** 

### Ensured medical resources availability on FDNY ambulances agency-wide

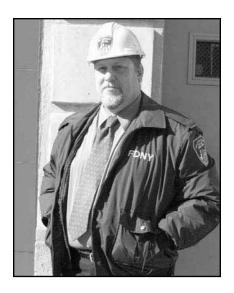
s City-wide ALS Coordinator, Lieutenant Patrick Dillon personally oversees the application of a multi-million-dollar budgetary allocation for the acquisition of all medications used on FDNY ambulances and specialty medical resources.

Additionally, he supervises the Paramedic Medication Coordinators, overseeing the appropriate and effective distribution of medications and supplies to field depots and a staff of Paramedics assigned to the EMS Pharmacy. This unit was developed to maintain and restock medication inserts and various ALS supplies used by field Paramedic resources.

In one year as the City-wide ALS Coordinator, Lieutenant Dillon has implemented a number of cost-saving initiatives and programs. Modernization of the EMS pharmacy system to enhance ordering and delivery of medications has been completed, allowing PAR (average) levels to be maintained at all EMS facilities. Additionally, he spearheaded conversion of the medication-ordering process to acquire necessary medications off of various existing contracts, allowing the Department to purchase the required products at significant cost savings.

Also under his tenure, a never-before-used medication expiration tracking system was developed and implemented to identify the shelf life and expiration dates of existing medication caches. This initiative allows the Department to track inventory and orders, based on expiration needs versus standard volume and thus minimize waste and unnecessary expenditures.

Because Lieutenant Patrick Dillon has directly contributed to the efficiency of his area of responsibility and created a significant cost savings for the Department through a modernized and efficient approach, he is presented with The Fire Commissioner's Award for Meritorious Service.



PAUL J. SOEHREN
Bureau of Facilities Management, Construction Unit

Provided critical management of the Department's facility repair and maintenance projects

Tith more than 300 buildings in FDNY's portfolio, the need for an effective maintenance program is critical. In the mid-1990s, the Department--working with a consultant-developed a detailed survey of building components; i.e., building envelope, apparatus floor, apron, electrical/mechanical/plumbing (MEP) systems, housewatch, kitchen, bathrooms, etc.

This survey was deemed necessary because the current average age of FDNY's 225 emergency response facilities is more than 70 years. The survey determined where the Department should most efficiently use capital repair funds and which firehouse apparatus floors required shoring due to their age, structural condition and the weight of newer apparatus.

For almost 10 years, FDNY used this survey to plan projects. In 2005, the Mayor provided the Department with funds to update the survey and per-

form engineering studies of those facilities where the apparatus floors were shored to ensure they were sound.

Paul Soehren was tasked to manage this project, which included defining the scope, securing qualified consultants, coordinating with the Office of Management and Budget (OMB), reviewing/approving survey data and conducting surveys with the consultants to ensure accuracy. In 2006, much of the data were consolidated into a usable format, which now is being used to guide component repair programs to be conducted by the Bureau of Facilities Management, under Mr. Soehren's direct coordination.

For his managerial expertise in coordinating facility repair and maintenance, Paul Soehren is presented with The Fire Commissioner's Award for Meritorious Service.



EMT DULCE McCORVEY PARAMEDIC JOAN HILLGARDNER

**EMS Office of Medical Affairs** 

Improved patient care and EMS service delivery through FDNY EMS quality assurance and investigation

Paramedic Joan Hillgardner and EMT Dulce McCorvey have worked for more than 15 years to improve patient care delivery to the citizens of New York City. As OMA personnel, they review how the call is received in Emergency Medical Dispatch; i.e., steps to calm the caller, proper identification of the medical emergency and proper medical instructions before arrival of the ambulance.

They review the documented treatment and transport provided by field personnel and also make recommendations for improvements in the EMS system. Currently, both are involved in the computerization of the emergency medical dispatch (EMD) call-taking algorithms.

People often assume that the main job of QA/QI (quality assurance/quality investigation) is to point out other people's mistakes. Paramedic Hillgardner and EMT McCorvey have worked tirelessly over the years to provide a reliable and accurate QA/QI program for the EMS system. Their goal is to make it

the best it can be.

When they find something wrong, they work to fix it; when they find something right, they work to let everyone know so that the people involved can receive the praise they justly deserve.

Both women have been the driving force behind the "Second Chance Brunch" for cardiac arrest survivors for the past decade. Each year, they have identified these survivors, contacted them and listened to their stories and brought them together with the Fire and EMS personnel who helped save their lives. The pair has worked selflessly to allow these survivors to give public recognition and thanks to both the personnel and the system for a job welldone.

For their accomplishments, Paramedic Joan Hillgardner and EMT Dulce McCorvey are presented with The Fire Commissioner's Award for Meritorious Service.



### **MISSION STATEMENT**

### FIRE DEPARTMENT CITY OF NEW YORK

As first responders to fires, public safety and medical emergencies, disasters and terrorist acts, the FDNY protects the lives and property of New York City residents and visitors. The Department advances public safety through its fire prevention, investigation and education programs. The timely delivery of these services enables the FDNY to make significant contributions to the safety of New York City and homeland security efforts.

### CORE VALUES OF THE DEPARTMENT

#### SERVICE

The Department continues its unwavering call to protect and serve.

#### BRAVERY

Courage is the foundation of our character. Bravery is the ability to overcome fear through fortitude, instinct, compassion for others and training.

#### SAFETY

Our citizens must be reasonably free from danger, especially deliberate, harmful acts. With the best equipment and training, the Department can reduce the risk to the public and its members at fires, emergencies and medical incidents.

#### Honor

The enormous commitment necessary to perform the Department's tasks requires excellence of character. We inspire each other through pride in our unit, which is a belief that every action reflects on all the members of the unit, both past and present.

#### DEDICATION

A commitment to the objectives of our mission is an essential part of our code of conduct. The faithful observance of duty calls for us to fulfill our obligations professionally and honestly.

### PREPAREDNESS

By combining all the components of our core values, the FDNY will maintain its constant state of readiness to meet all threats and challenges, traditional and new.

### FDNY ADMINISTRATIVE AWARDS/MEDALS--2007

#### ADMINISTRATION MEDAL (ESTABLISHED 1914)

This award encourages uniformed and civilian members of the Department to study Department problems and develop viable solutions. Awarded to a member whose ideas and experience have proved to benefit the Fire Department. Established by former Fire Commissioner Robert Adamson "in order that the Fire Department may have the benefit of the ideas of its trained Officers and men." Also awarded \$250.

### THE LEON LOWENSTEIN AWARD (ESTABLISHED 1962)

Awarded to a member of the Department who has performed exceptional service to the Department, in recognition of outstanding contribution and devotion to duty. Presented by John M. Bendheim in memory of his uncle, Leon Lowenstein. Also awarded \$250.

### GEORGE F. MAND AWARD (ESTABLISHED 1966)

Awarded to a Department member whose services during the prior calendar year led to the improvement of Fire Department services. Developing and coordinating work techniques, resourcefulness, assumption of responsibility and effectiveness of accomplishments are considered when making this award. Established by the late Bertram F. Brummer and his wife, Susie. Also awarded \$250.

### CHIEF THOMAS P. O'BRIEN AWARD (ESTABLISHED 1967)

This award is presented annually to a deserving civilian member of the Bureau of Fire Communications. Established by Thomas A. Coleman (deceased) and funded by Honorary Assistant Chief William Higgins, in memory of former Assistant Chief-in-Charge of the Bureau of Fire Communications, Thomas P. O'Brien. Also awarded \$250.

### THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE (ESTABLISHED 1971)

Rewards an FDNY member who performs acts above and beyond the call of duty. Established by a group of prominent New York City business people and friends of the FDNY. Also awarded \$250.

### MOE GINSBERG AWARD (ESTABLISHED 1975)

Presented to a deserving civilian member of the Bureau of Fire Prevention in honor of Moe Ginsberg, former Senior Management Consultant in the Bureau of Fire Prevention and dedicated member of the fire service. Presented by George Kelly (retired FDNY). Also awarded \$500.

### JAMES J. JOHNSTON MEMORIAL MEDAL (ESTABLISHED 1984)

Presented to a Fire Department member who has contributed significantly to the Department in the areas of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices. Established by the friends of Chief Johnston, in recognition of the devotion and loyalty with which he served. Also awarded \$250.

### HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL (ESTABLISHED 1989)

Presented to a uniformed or civilian member of the Fleet and Technical Services Division for outstanding service. This medal was endowed by Mrs. Roberta Lerch to honor her husband, Honorary Chief of Department Jack Lerch. Also awarded \$300.

## THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL (ESTABLISHED 1994)

Awarded to a selected uniform member assigned or detailed to the Bureau of Training whose administrative contributions are such that they improve the Department's ability to carry out its mission or improve the delivery of Department services to the public. Also awarded \$300.

### COMMUNITY MAYORS NICHOLAS DeGAETA AWARD (ESTABLISHED 1994)

Presented to an individual or group who demonstrates the commitment to excellence and persistence of duty, valued and exhibited by Mr. Nicholas DeGaeta, in meeting the Department's mission. This award was established by the New York State Community Mayors in honor of Mr. DeGaeta, a retired Firefighter and highly decorated World War II veteran. Also awarded \$200.

## COMMISSIONER MARTIN SCOTT MEDAL (ESTABLISHED 1967)

Established by Thomas A. Coleman (now deceased), Honorary Fire Commissioner, in honor of former Commissioner Martin Scott. Now funded by William Higgins, Honorary Assistant Chief. Awarded annually to a member of the Bureau of Fire Investigation for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator. Also awarded \$250.

### THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE (ESTABLISHED 1994)

Awarded to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department's mission to provide citizens with vital public safety services. Also awarded \$150.



### FIRE DEPARTMENT • CITY OF NEW YORK

PHOTO SERVICES

Randy Barron

FDNY Photo Unit Staff:

Supervising Fire Marshal Ralph Bernard,

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DEPUTY COMMISSIONER

PUBLIC INFORMATION

Francis X. Gribbon

PUBLICATIONS DIRECTOR

Stephen Paul Antonelli

**EDITOR** 

Janet Kimmerly

GRAPHICS/DESIGN Thomas Ittycheria

DIRECTOR OF SPECIAL PROJECTS & EVENTS

Lenore Koehler

PROJECT COORDINATOR

Alaida Rivera

MEDAL DESK

EMT Edgar Pitre