

NYC Emergency Management
CERT **NEWSLETTER**

NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM

HEALTH AND SAFETY: WHEN INTERACTING WITH THE PUBLIC, NYC CERT MEMBERS MUST WEAR FACE MASKS AT ALL TIMES REGARDLESS OF VACCINATION STATUS. ***PLEASE READ THE VACCINATION MANDATE BELOW.***

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)



Dear NYC CERT,

As yet another year draws to a close, I wanted to personally thank you for everything that you have done this year to keep our city safe. This has been another challenging year but you all have been flexible, patient, and have kept safety at the forefront of all your work. Only by working together have we been able to accomplish great things.

As one team, each and every one of you has contributed to the success of the CERT program. These contributions include recruiting new members, continuing to train and improve your skills, maintaining a city-wide radio net, conducting buddy checks on your fellow members, and responding to over 200 emergency deployments. From the COVID response to new and evolving extreme weather events, like Ida and the summer heat, you have shown your dedication and volunteer spirit.

I want every one of you to take an accounting of your work this year and feel proud. You have volunteered your time to the best of your ability and in doing so supported your communities.

As with every turn of the year, we go in hopeful that the next year will be greater than the last. I wish that for all of you.

Happy New Year!

Herman Schaffer, MSW
Deputy Commissioner
Community Engagement Bureau
New York City Emergency Management



MONDAY RADIO ROLL CALL

Borough Channel: SI

Scenario: Does your division have an emergency plan?

1/3 Responding Borough: Staten Island

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

QUIZ OF THE WEEK



Since everyone has had so much time to brush up on their CERT training during the pandemic, we thought it was time for a little quiz!

[CLICK HERE](#)

Each week we will have a survey with questions that relates back



STANDARD OPERATING PROCEDURES

The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.

CLICK HERE to view the updated NYC CERT SOPs 2022 Edition. You may save this link as updates and additions to the SOPs will be made directly to this document.

Health & Safety Protocol

NYC Emergency Management has added protocols specific to the COVID-19 pandemic. The mandate issued through the ***Order of the Commissioner of Health and Mental Hygiene to Require COVID-19 Vaccination for City Employees and Certain City Contractors*** is applicable to NYC CERT Program volunteers.

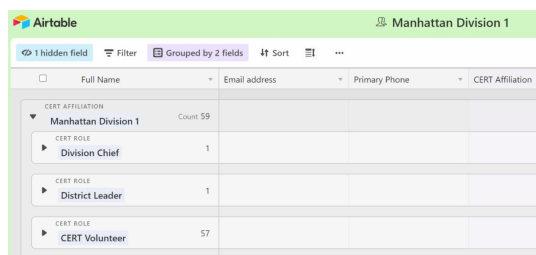
Beginning **Tuesday, February 1, 2022**, volunteers who have not submitted appropriate documentation to meet the vaccine mandate and have not applied for a medical or religious reasonable accommodation through NYCEM will be placed as inactive and unscheduled from volunteer shifts until they are in compliance.

- To submit vaccination records, please e-mail an approved proof of vaccination to: CERTVaxVerification@oem.nyc.gov.
- To request a reasonable accommodation for either religious or medical please follow the steps below.
- If you have any further questions related to the submission of proof of vaccination, please contact the NYC CERT program at: CERT@oem.nyc.gov.

Please note, while this will make you inactive now, all volunteers will have two years to meet the vaccine mandate and reactivate their status before having to reapply to NYC CERT Basic Training.

[View more details including approved proofs of vaccination status](#)

NYC CERT Rosters



CERT AFFILIATION	Count
Manhattan Division 1	59
CERT ROLE	
Division Chief	1
District Leader	1
CERT Volunteer	57

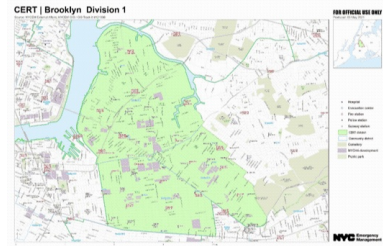
Division Leadership now have a new way to view their division rosters. Password protected links were sent on Monday, December 13th. Thank you to those who have reviewed them and

returned edits. If you have not done so already, please review and report back any members that are no longer active, to: cert@oem.nyc.gov. All roster links provide real-time access, so you can check the link at any time to see if your requested edits have been made by program staff. IDs will only be produced for members of confirmed rosters.

2021 Volunteer Hours Deadline January 14th

All volunteers must submit their volunteer hours for 2021 by Friday, January 14th. As a volunteer, you should be receiving credit for the hard work and

to lessons learned during your NYC CERT basic training or your time as a member. The answer will be revealed in the following week's newsletter. Good Luck!



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn - Bronx - Manhattan - Queens - Staten Island](#)



View the **[NYC CERT Event Calendar](#)** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **[Submit Your Volunteer Hours!](#)**

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **[Event Request form](#)** to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a **[Ready New York Material Request](#)** for upcoming events.



NOT TOO LATE



incredible support you provide in serving your community whether it be at in-person events, during virtual training or on deployment. If you have any difficulty submitting your hours, please contact us at cert@oem.nyc.gov.

[Submit your Volunteer Hours](#)



Get Notified with New York City's official source for information about emergency alerts

and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

VOLUNTEER OPPORTUNITIES



[Report your Volunteer Hours](#)

Search for *Buddy Check* Event

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.



To register, please visit www.nyc.gov/hope.

HOPE NYC

On **Monday January 25, 2022**, the Department of Homeless Services (DHS) will conduct its annual Homeless Outreach Populations Estimate (HOPE) Count. The goal of this event is to collect vital information for DHS's outreach teams to help move homeless people from the streets to a more stable, safe environment.

This survey will be conducted throughout the City from approximately 10:00 PM to 4:00 AM. Volunteers will canvass parks, subways, and other public spaces to estimate the number of people who are experiencing street homelessness.

NYC CERT EVENT CALENDAR

Are you interested in becoming a mentor to new NYC CERT members?



All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

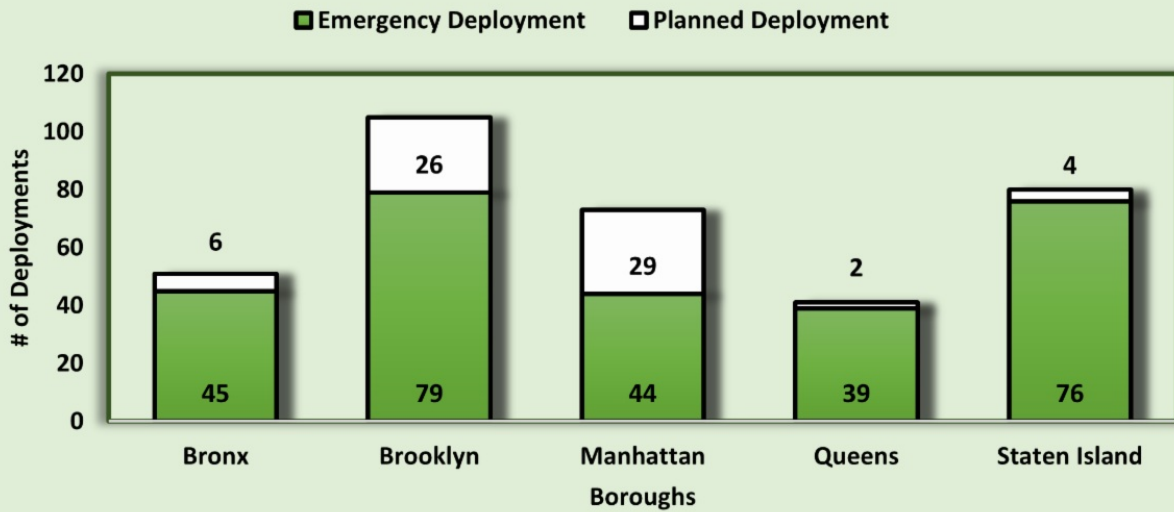
1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled

VOLUNTEER ACTIVITY



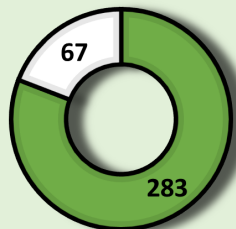
NYC CERT Volunteers showed their support to the community by participating in over 300 deployment shifts throughout 2021. We would like to share some deployment data with membership to provide a glimpse into your amazing contributions. Please take a few moments to review.

CERT DEPLOYMENTS BY BOROUGH (JANUARY - DECEMBER)



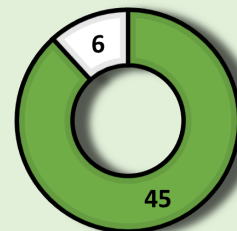
CERT CITYWIDE DEPLOYMENTS (JANUARY - DECEMBER)

■ Emergency Deployments
□ Planned Deployments



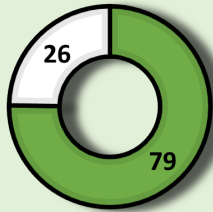
BRONX BOROUGH DEPLOYMENTS (JANUARY - DECEMBER)

■ Emergency Deployments
□ Planned Deployments



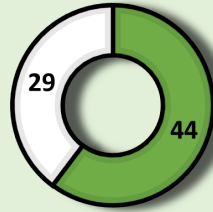
BROOKLYN BOROUGH DEPLOYMENTS (JANUARY - DECEMBER)

- Emergency Deployments
- Planned Deployments



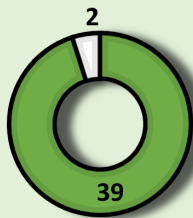
MANHATTAN BOROUGH DEPLOYMENTS (JANUARY - DECEMBER)

- Emergency Deployments
- Planned Deployments



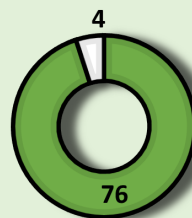
QUEENS BOROUGH DEPLOYMENTS (JANUARY - DECEMBER)

- Emergency Deployments
- Planned Deployments



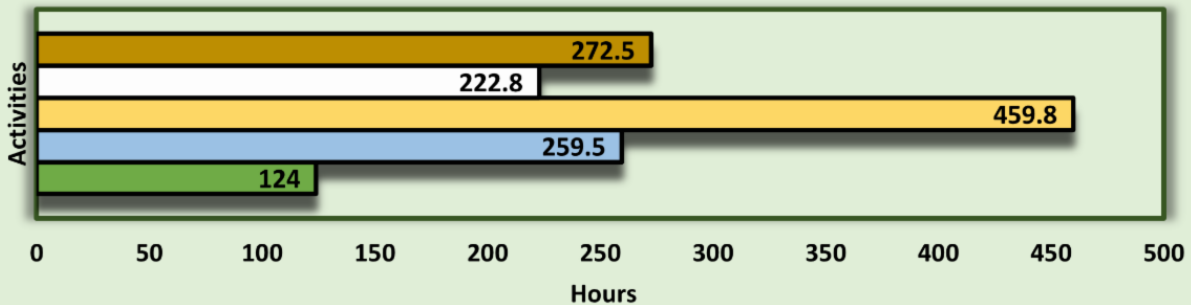
STATEN ISLAND BOROUGH DEPLOYMENTS (JANUARY - DECEMBER)

- Emergency Deployments
- Planned Deployments



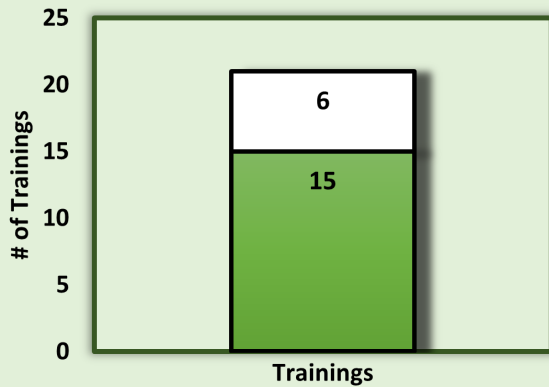
COVID ACTIVITIES (JANUARY - JUNE)

- Welfare Call/Email
- Pedestrian Traffic Control - Social Distancing
- Food Distribution
- Supplies Distribution
- Line Management/Crowd Control



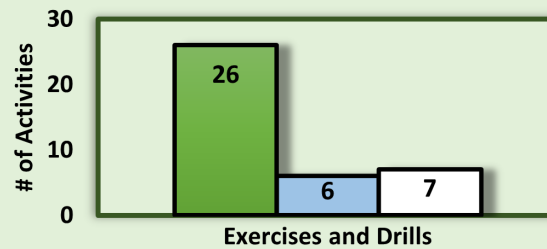
CERT TRAININGS (JANUARY - DECEMBER)

■ Advanced Trainings □ Refresher Trainings



EXERCISES AND DRILLS (JANUARY - DECEMBER)

■ Inter-Borough Roll Call Drills
 ■ Volunteer Led Virtual/In Person Exercises
 ■ CERT Program Staff Led Virtual/In Person Exercises



Download NYC CERT Background for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



TRAINING OPPORTUNITIES



Each of the FEMA Region II webinars presented in 2021 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can find the links on the document linked here [2021 Webinar Catalog](#) which includes the webinar description and recording link for each webinar by category.

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training: **IS-242.b Effective Communications**

Please send verification of completion to CERTTraining@oem.nyc.gov prior to the training date.

NYC CERT online platform includes online courses to support volunteer growth.

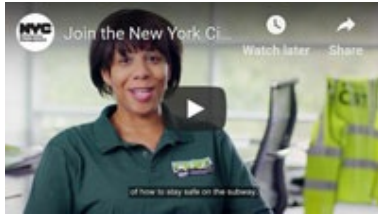
Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

FEMA Region 2 (R2) Webinar Catalog includes all recorded webinars from Jan-June of 2021.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



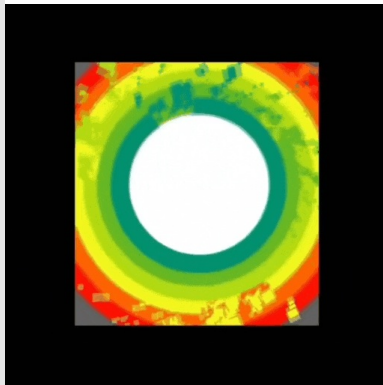
[NYCEM's Youtube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the **NEW** episodes of NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *iPrepárate!* on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

Have a Happy & Healthy New Year!

NYC Emergency Management



JOSEPH PUPPELLO
DIRECTOR
VOLUNTEER PROGRAMS



ANTHONY ESCOTO
PROGRAM MANAGER
TRAINING & EXERCISES



DENISE ESPOSITO
SPECIALIST
RECRUITMENT & RETENTION



REGINA WILSON
SPECIALIST
CERT



LUIS VILLALBA
CITY CORPS FELLOW
CERT



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